

***June 3, 2016***

Today the National Security Agency (NSA) is making public more than 200 documents it recently released under the Freedom of Information Act. The documents illustrate that, as the Agency reported in May 2014, NSA conducted a thorough search of e-mail and has no records of any e-mail from former NSA contractor Edward Snowden to Agency officials raising concerns about NSA programs.

The documents posted today reveal the details of the Agency's many efforts to locate the alleged e-mail. Despite an exhaustive search that included looking for all of Mr. Snowden's e-mail available on NSA systems and in NSA's e-mail repositories, the Agency has no record that he submitted complaints to senior NSA leadership – including the NSA Director, Deputy Director, and Executive Director. In addition, the Agency does not have any records that he submitted any complaints to the NSA Inspector General or the General Counsel challenging NSA programs.

On May 29, 2014, NSA publicly released one e-mail inquiry from Mr. Snowden, as well as the accompanying response from NSA's Office of General Counsel. The [e-mail](#) did not raise allegations or concerns about wrongdoing or abuse. It posed a legal question that the Office of General Counsel addressed. There was no additional follow-up noted.

(b) (3) - P.L. 86-36

**From:** donotreply@nsa.gov  
**Sent:** Friday, May 23, 2014 3:49 PM  
**To:** donotreply@nsa.gov  
**Cc:** matthew.cole@nbcuni.com  
**Subject:** FOIA Request (Web form submission)

Name: MATTHEW A COLE

Email: [matthew.cole@nbcuni.com](mailto:matthew.cole@nbcuni.com)

Company: NBC NEWS

Postal Address: 30 Rockerfeller Plaza

Postal 2nd Line: Rm 412E1

Postal City: New York

Postal State-prov: New York

Zip Code: 10112

Country: United States of America

Work Phone:

(b) (6)

Records Requested: Request any and all emails, documents or any other form of communication sent by EDWARD SNOWDEN to the Office of General Counsel, or equivalent, as well as from SNOWDEN to the office of legal compliance, or equivalent, including but not limited to, the years 2012 and 2013.

Approved for Release by NSA on 04-27-2015.  
FOIA Case # 78137



(b) (3) - P.L. 86-36

**From:** donotreply@nsa.gov  
**Sent:** Friday, May 23, 2014 4:22 PM  
**To:** donotreply@nsa.gov  
**Cc:** matthew.cole@nbc.com  
**Subject:** FOIA Request (Web form submission)

Name: Matthew Cole

Email: [matthew.cole@nbc.com](mailto:matthew.cole@nbc.com)

Company: NBC News

Postal Address: 30 Rockefeller Plaza

Postal 2nd Line: Rm 412E1

Postal City: New York

Postal State-prov: NY

Zip Code: 10112

Country: United States of America

(b) (6)

Work Phone:

Records Requested: Request any and all emails, documents or any other form of communication sent by or from EDWARD SNOWDEN to the Office of General Counsel, or equivalent, or to any lawyer or legal office within the agency during the years 2012 and 2013, as well as any communication in response to Mr. Snowden.

Approved for Release by NSA on  
04-27-2015. FOIA Case # 78137

**Bauman, Ethan L.**

**From:** Bauman, Ethan L.  
**Sent:** Thursday, April 10, 2014 4:34 PM  
**To:** Grannis, David; Poindexter, Martha Scott; Dick, Darren; [REDACTED]  
[REDACTED]  
[REDACTED]

**Cc:**  
**Subject:** Followup - Media Notification  
**Attachments:** Snowden USSID 18\_Redacted.pdf

(b) (3) - P.L. 86-36

Classification: UNCLASSIFIED//~~FOUO~~  
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All:

Last night Val provided a heads-up about an article in Vanity Fair. As you may be aware, excerpts of that article now appear on the web. In them, Edward Snowden is quoted as saying that he contacted "NSA's lawyers" and "oversight and compliance authorities" and "raised complaints" and "specifically expressed concerns" about "interpretation of the law." Against the backdrop of extensive searches, supported by investigative interviews, there was one brief email exchange between Mr. Snowden and the NSA Office of General Counsel in April 2013 seeking generic clarification about the hierarchy of certain legal and policy documents governing NSA's mission activities. The NSA Office of General Counsel responded promptly to Mr. Snowden's inquiry, provided clarification, and proactively offered to discuss further if Mr. Snowden desired. This email was identified in the immediate aftermath of the unauthorized disclosures in June of 2013. A copy is attached. The redactions are the names and identifying information of NSA personnel.

More generally, investigations by NSA and FBI have not yielded any evidence that Mr. Snowden expressed concerns or complaints, in email or any other form, about NSA's intelligence activities to anyone in a position of authority or oversight. We will continue to investigate any credible suggestion that this occurred, and will inform Congress of any additional information we find.

Please let me know if you have any questions.

Ethan

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Classification: UNCLASSIFIED//~~FOUO~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

-----Original Message-----

From: [REDACTED]  
Sent: Monday, April 08, 2013 1:37 PM  
To: Snowden Edward J NSA-FHV USA CTR  
Cc: [REDACTED]  
[REDACTED]

Subject: RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW:  
Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Hello Ed,

Executive Orders (E.O.s) have the "force and effect of law." That said, you are correct that E.O.s cannot override a statute.

In general, DOD and ODNI regulations are afforded similar precedence though subject matter or date could result in one having precedence over another.

Please give me a call if you would like to discuss further.

Regards,

[REDACTED]

[REDACTED]

Office of General Counsel/D21  
963-3121 NSTS/(301) 688-5015 Commercial  
OPS 2B, 2B8134, Suite 6250  
-----Original Message-----  
From: ejsnowd@nsa.ic.gov [mailto:ejsnowd@nsa.ic.gov]  
Sent: Friday, April 05, 2013 4:11 PM  
To: DL\_gc\_web (ALIAS) D2  
Cc: Snowden Edward J NSA-FHV USA CTR  
Subject: Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

SID: ejsnowd

fullname: Ed Snowden

Org: FHV

Affiliation: Contractor

Secure\_Phone: N/A

Message: Hello, I have a question regarding the mandatory USSID 18 training.

The training states the following:

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(U) The Hierarchy of Governing Authorities and Documents is displayed from the highest authority to the lowest authority as follows:

- U.S. Constitution
- Federal Statutes/Presidential Executive Orders (EO)
- Department of Defense (DoD) and Office of the Director of National Intelligence (ODNI) Regulations
- NSA/CSS Directives and Policies
  - USSIDs
  - SID Management Directives and Policies
  - Office Policies

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I'm not entirely certain, but this does not seem correct, as it seems to imply Executive Orders have the same precedence as law. My understanding is that EOs may be superseded by federal statute, but EOs may not override statute. Am I incorrect in this? Between EOs and laws, which have precedence?

Similarly, between DOD and ODNI regulations, which has greater precedence?

Could you please clarify?

Thank you very much,

Ed

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

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Classification: UNCLASSIFIED//~~FOUO~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]

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**From:** donotreply@nsa.gov  
**Sent:** Tuesday, April 08, 2014 5:40 PM  
**To:** donotreply@nsa.gov  
**Cc:**  
**Subject:** FOIA Request (Web form submission)

Name: Jason Leopold

Email:

Company: Investigative Journalist

Postal Address:

Postal City:

Postal State-prov:

Zip Code:

Country: United States of America

Home Phone:

Work Phone:

Records Requested: Freedom of Information and Privacy Acts request:

To: National Security Agency

Attn: FOIA/PA Office (DJ4)

9800 Savage Road

Suite 6248

Ft. George Meade, MD 20755-6248

This is a request for records under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552 and the Privacy Act, 5 U.S.C. § 552a. This request should be considered under both statutes to maximize the release of records.

REQUESTER INFORMATION

Name: Jason Leopold

Address:

Email:

RECORDS SOUGHT

I request disclosure of any and all emails written by former NSA contractor Edward Snowden in which Mr. Snowden contacted agency officials through email to raise concerns about NSA programs.

ADDITIONAL DESCRIPTIVE INFORMATION

According to a report published on April 8, 2013 by Vanity Fair, Edward Snowden stated that he "raised complaints" to NSA.

Approved for Release by NSA on 07-28-2015. FOIA Case #  
78137

"The N.S.A. at this point not only knows I raised complaints, but that there is evidence that I made my concerns known to the N.S.A.'s lawyers, because I did some of it through e-mail," Mr. Snowden said. "I directly challenge the N.S.A. to deny that I contacted N.S.A. oversight and compliance bodies directly via e-mail and that I specifically expressed concerns about their suspect interpretation of the law, and I welcome members of Congress to request a written answer to this question [from the N.S.A.]."

A link to the report in question can be found here:

[http://www.vanityfair.com/online/daily/2014/04/edward-snowden-interview?mbid=social\\_twitter](http://www.vanityfair.com/online/daily/2014/04/edward-snowden-interview?mbid=social_twitter)

#### INSTRUCTIONS REGARDING SEARCH

1. Instructions Regarding "Leads":

As required by the relevant case law, the NSA should follow any leads it discovers during the conduct of its searches and perform additional searches when said leads indicate that records may be located in another system. Failure to follow clear leads is a violation of FOIA.

2. Request for Public Records:

Please search for any records even if they are already publicly available.

3. Request for Electronic and Paper/Manual Searches:

I request that searches of all electronic and paper/manual indices, filing systems, and locations for any and all records relating or referring to the subject of my request be conducted.

4. Request for Additional Filing Systems, Indices, and Locations Searches:

Please search all of your indices, filing systems, and locations, including those I have not specified by name and those of which I may not be aware.

5. Request regarding Photographs and other Visual Materials:

I request that any photographs or other visual materials responsive to my request be released to me in their original or comparable forms, quality, and resolution. For example, if a photograph was taken digitally, or if the NSA maintains a photograph digitally, I request disclosure of the original digital image file, not a reduced resolution version of that image file nor a printout and scan of that image file. Likewise, if a photograph was originally taken as a color photograph, I request disclosure of that photograph as a color image, not a black and white image. Please contact me for any clarification on this point.

6. Request for Duplicate Pages:

I request disclosure of any and all supposedly "duplicate" pages. Scholars analyze records not only for the information available on any given page, but also for the relationships between that information and information on pages surrounding it. As such, though certain pages may have been previously released to me, the existence of those pages within new context renders them functionally new pages. As such, the only way to properly analyze released information is to analyze that information within its proper context. Therefore, I request disclosure of all "duplicate" pages.

7. Request to Search Emails:

Please search for emails relating to the subject matter of my request.

8. Regarding Destroyed Records:

If any records responsive or potentially responsive to my request have been destroyed, my request include, but is not limited to, any and all records relating or referring to the destruction of those records. This includes, but is not limited to, any and all records relating or referring to the events leading to the destruction of those records.

INSTRUCTIONS REGARDING SCOPE AND BREADTH OF REQUESTS Please interpret the scope of this request broadly. The NSA is instructed to interpret the scope of this request in the most liberal manner possible short of an interpretation that would lead to a conclusion that the request does not reasonably describe the records sought.

EXEMPTIONS AND SEGREGABILITY

I call your attention to President Obama's 21 January 2009 Memorandum concerning the Freedom of Information Act, in which he states:

All agencies should adopt a presumption in favor of disclosure, in order to renew their commitment to the principles embodied in FOIA [....] The presumption of disclosure should be applied to all decisions involving FOIA.

In the same Memorandum, President Obama added that government information should not be kept confidential "merely because public officials might be embarrassed by disclosure, because errors and failures might be revealed, or because of speculative or abstract fears."

Finally, President Obama ordered that "The Freedom of Information Act should be administered with a clear presumption: In the case of doubt, openness prevails."

Nonetheless, if any responsive record or portion thereof is claimed to be exempt from production, FOIA/PA statutes provide that even if some of the requested material is properly exempt from mandatory disclosure, all segregable portions must be released. If documents are denied in part or in whole, please specify which exemption(s) is (are) claimed for each passage or whole document denied. Please provide a complete itemized inventory and a detailed factual justification of total or partial denial of documents. Specify the number of pages in each document and the total number of pages pertaining to this request. For "classified" material denied, please include the following information: the classification (confidential, secret or top secret); identity of the classifier; date or event for automatic declassification or classification review or downgrading; if applicable, identity of official authorizing extension of automatic declassification or review past six years; and, if applicable, the reason for extended classification beyond six years.

In excising material, please "black out" the material rather than "white out" or "cut out." I expect, as provided by FOIA, that the remaining non-exempt portions of documents will be released.

Please release all pages regardless of the extent of excising, even if all that remains are the stationery headings or administrative markings.

In addition, I ask that your agency exercise its discretion to release records which may be technically exempt, but where withholding serves no important public interest.

ADDITIONAL INSTRUCTIONS REGARDING REQUEST Please produce all records with administrative markings and pagination included.

Please send a memo (copy to me) to the appropriate units in your office to assure that no records related to this request are destroyed. Please advise of any destruction of records and include the date of and authority for such destruction.

FORMAT

I request that any releases stemming from this request be provided to me in digital format (soft-copy) on a compact disk or other like media.

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Please do not hesitate to contact me if you have any questions concerning this request. Thank you. I appreciate your time and attention to this matter.

Jason Leopold

[REDACTED]

**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 12:02 PM  
**To:** donotreply@nsa.gov  
**Cc:** szoldrap@gmail.com  
**Subject:** FOIA Request (Web form submission)

Name: Paul S Szoldra

Email: [szoldrap@gmail.com](mailto:szoldrap@gmail.com)

Company: Business Insider

Postal Address: [REDACTED] (b) (6)

Postal City: [REDACTED]

Postal State-prov: [REDACTED]

Zip Code: [REDACTED]

Country: United States of America

Home Phone: [REDACTED]

Records Requested: I am seeking any and all emails, letters, records, or other correspondence sent by Edward J. Snowden to the National Security Agency Office of General Counsel. I also request any and all emails, letters, records, or other correspondence sent in response to his queries.

This is for journalistic research. Thank you.



**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 1:59 PM  
**To:** donotreply@nsa.gov  
**Cc:** myself@davidgarrettjr.com  
**Subject:** FOIA Request (Web form submission)

Name: David A Garrett

Email: [myself@davidgarrettjr.com](mailto:myself@davidgarrettjr.com)

Company: Examiner.com

Postal Address: [REDACTED] (b) (6)

Postal City: [REDACTED]

Postal State-prov: [REDACTED]

Zip Code: [REDACTED]

Country: United States of America

Home Phone: [REDACTED]

Records Requested: In a television interview with NBC News on May 28, 2014, Edward Snowden said he had previously emailed concerns to the National Security Agency's Office of the General Counsel. Could you provide me with a copy of that email?

**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 3:00 PM  
**To:** donotreply@nsa.gov  
**Cc:** matthew.keys@gmail.com  
**Subject:** FOIA Request (Web form submission)

Name: Matthew Keys

Email: [matthew.keys@gmail.com](mailto:matthew.keys@gmail.com)

Company: The Desk

Postal Address: [REDACTED] (b) (6)

Postal City: [REDACTED]

Postal State-prov: [REDACTED]

Zip Code: [REDACTED]

Country: United States of America

Home Phone: [REDACTED]

Work Phone: N/A

Records Requested: Seeking to obtain any and all e-mails sent by Edward J Snowden using the e-mail address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) to any and all National Security Agency officials, including officials at the Office of General Counsel, for the time period between January 1, 2014 and April 1, 2014.

Blacker, Cindy S

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**From.** Matthew Keys [matthew@sactownmedia.com]  
**Sent** Friday, June 27, 2014 10 14 PM  
**To** foiaasc, foiaasc  
**Subject** FOIA case 78111 Withdrawal

Hello,

On May 29, 2014, I submitted a request pursuant to the Freedom of Information Act for "any and all e-mails sent by Edward J Snowden using the e-mail address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) to any and all National Security Agency officials, including officials at the Office of General Counsel, for the time period between January 1, 2014 and June 1, 2014 "

On June 27, 2014 I received a letter from the National Security Agency's FOIA/Public Affairs Chief Pamela Phillips stating that no records could be located at the agency pursuant to my request because "Mr Snowden ceased to be affiliated with this Agency as a contractor in June 2013" and "e did not have an active NSA email account after that time "

I believe this to be the case, and am hereby withdrawing my FOIA request #78111 This withdrawal applies only to FOIA request #78111 and does not apply to any other FOIA requests I may have that are pending with the agency or may file in the future

Thank you for your help on this matter

Best,  
Matthew Keys  
[matthew@sactownmedia.com](mailto:matthew@sactownmedia.com)

--

( matthew keys )  
( [twitter](#) [facebook](#) [tumblr](#) [website](#) )

**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 3:22 PM  
**To:** donotreply@nsa.gov  
**Cc:** szoldrap@gmail.com  
**Subject:** FOIA Request (Web form submission)

Name: Paul S Szoldra

Email: [szoldrap@gmail.com](mailto:szoldrap@gmail.com)

Company: Business Insider

Postal Address: [REDACTED]

Postal City: [REDACTED]

Postal State-prov: [REDACTED]

Zip Code: [REDACTED]

Country: United States of America

Work Phone: [REDACTED]

Records Requested: Dear FOIA Coordinator:

This is a request under the Freedom of Information Act (5 U.S.C. §552). I request that a copy of the following records be provided to me:

I am requesting any and all email correspondence sent and received by Edward J. Snowden, an intelligence contractor working for the National Security Agency, date range approximately from Jan. 2006 to Mar. 2013. He used the following email address:

[ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)

He also may have used these email addresses as well:

[ejsnowd@nsa.gov](mailto:ejsnowd@nsa.gov)  
[edward.j.snowden@nsa.ic.gov](mailto:edward.j.snowden@nsa.ic.gov)  
[edward.snowden@nsa.ic.gov](mailto:edward.snowden@nsa.ic.gov)

This is for journalistic research. Thank you.

In order to help you determine my status for the purpose of assessing fees, you should know that I am: A representative of the news media affiliated with Business Insider, and this request is made as part of newsgathering and not for commercial use.

I am willing to pay fees if my request for a waiver is denied not to exceed \$300.

I request a waiver of fees for this request because disclosure of the requested information to me is in the public interest. It is likely to contribute significantly to public understanding of the operations or activities of the DIA and is not primarily in my commercial interest. This is for newsgathering purposes in the public interest of understanding Edward Snowden.

I include a telephone number at which I can be contacted if necessary to discuss any aspect of my request. You can contact me at [REDACTED]

Sincerely,

Address :

[REDACTED]

Name: Paul Szoldra

City, State, Zip Code:

[REDACTED]

Telephone number:

[REDACTED]

Email address: szoldrap@gmail.com

(b) (6)

**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 3:31 PM  
**To:** donotreply@nsa.gov  
**Cc:** rosie@buzzfeed.com  
**Subject:** FOIA Request (Web form submission)

Name: Rosie P Gray

Email: [rosie@buzzfeed.com](mailto:rosie@buzzfeed.com)

Company: BuzzFeed

Postal Address: 600 F Street NW

Postal 2nd Line: Ste 200

Postal City: Washington

Postal State-prov: DC

Zip Code: 20004

Country: United States of America

Work Phone: 6463699351

Records Requested: I am a reporter for BuzzFeed seeking the email history of this email address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)

Date range of request: February 2009-July 2013

Description of request: Please search NSA records for any and all email communications to or from the email address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov).

As a requester from a news-gathering organization, I understand that the duplication of the first one hundred pages responsive to my request will be provided without charge. I am willing to pay up to \$300 for any other processing of this request. Please inform me if the estimated fees will exceed this limit before processing my request.

Thank you for your consideration.

[REDACTED]

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**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 3:34 PM  
**To:** donotreply@nsa.gov  
**Cc:** evan.hill@aljazeera.net  
**Subject:** FOIA Request (Web form submission)

(b) (3) - P.L. 86-36

Name: Evan C Hill

Email: [evan.hill@aljazeera.net](mailto:evan.hill@aljazeera.net)

Company: Al Jazeera America

Postal Address: 435 Hudson Street

Postal 2nd Line: Suite 400

Postal City: New York City

Postal State-prov: NY

Zip Code: 10013

Country: United States of America

(b) (6)

Home Phone: [REDACTED]

Work Phone: 917-819-8458

Records Requested: I request copies of any and all emails or messages sent to or from the following National Security Agency e-mail address:

[ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)

I am not aware of the exact period of time this account was active but believe it to be a short period that does not require an unreasonable response effort on behalf of the Agency.

I am aware that e-mails sent to or from United States government accounts are subject to the Freedom of Information Act.

I request expedited processing of this FOIA records request as the information it seeks is of wide public interest and not large in size or time and would inform the public about an actual or alleged federal government activity.

Please let me know if there is any further information that would assist you in responding to this request.

Best regards,  
Evan Hill

**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 7:51 PM  
**To:** donotreply@nsa.gov  
**Cc:** ellen.nakashima@washpost.com  
**Subject:** FOIA Request (Web form submission)

Name: Ellen Nakashima

Email: [ellen.nakashima@washpost.com](mailto:ellen.nakashima@washpost.com)

Company: The Washington Post

Postal Address: 1150 15th St. NW

Postal City: Washington

Postal State-prov: DC

Zip Code: 20071

Country: United States of America

Work Phone: 202 334 4419

Records Requested: The Washington Post hereby submits a request under the Freedom of Information Act, 5 U.S.C. §§ 552 et seq., for the following records:

All e-mails to or from Edward Snowden, a former contract employee(Dell, Booz Allen, with the NSA in Japan and Hawaii. He worked in Japan from 2009-2013 and in Hawaii from 2013-2014.

The Washington Post respectfully requests a fee waiver pursuant to 5 U.S.C. § 552(a)(4)(A)(ii)(II), since the records are not being sought for a commercial use, but rather to inform the public on an issue of intense public interest and continuing controversy. At a minimum, as a representative of the news media, the Post is entitled to a limitation of the fees to reasonable standard charges for document duplication. See id. If the fee waiver is denied with respect to search costs, the Post will pay reasonable duplicating fees, but requests to be notified if the cost is expected to exceed \$100.

I would appreciate your communicating with me by telephone or e-mail, rather than mail, if you have questions regarding this request. I look forward to your response within 20 days as the statute requires. Thank you for your attention to this request.

Very truly yours,

Ellen Nakashima  
The Washington Post



[REDACTED]

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**From:** donotreply@nsa.gov  
**Sent:** Thursday, May 29, 2014 2:07 PM  
**To:** donotreply@nsa.gov  
**Cc:** gkorte@usatoday.com  
**Subject:** FOIA Request (Web form submission)

Name: Gregory T Korte

Email: [gkorte@usatoday.com](mailto:gkorte@usatoday.com)

Company: USA TODAY

Postal Address: 1575 Eye Street, N.W. Suite 350

Postal City: Washington

Postal State-prov: District of Columbia

Zip Code: 20005

Country: United States of America

Work Phone: 7038548907

Records Requested: Any and all communications to and from Edward Snowden to the National Security Agency's Office of Chief Counsel. This request includes all communications, in whatever form or format, and does not have any time limit.

Please provide expedited processing. This request involves a matter of national importance that is the subject of widespread media interest and congressional oversight.

Please waive all fees. I am a journalist engaged full-time in the dissemination of information to the public. I am employed by USA TODAY is the nation's largest newspaper.

**From:** donotreply@nsa.gov  
**Sent:** Friday, June 27, 2014 10:16 PM  
**To:** donotreply@nsa.gov  
**Cc:** matthew@sactownmedia.com  
**Subject:** FOIA Request (Web form submission)

Name: Matthew Keys

Email: [matthew@sactownmedia.com](mailto:matthew@sactownmedia.com)

Postal Address: [REDACTED]

(b) (6)

Postal City: [REDACTED]

Postal State-prov: [REDACTED]

Zip Code: [REDACTED]

Country: United States of America

Home Phone: [REDACTED]

Records Requested: Seeking to obtain any and all e-mails sent by Edward J Snowden using the e-mail address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) to any and all National Security Agency officials, including officials at the Office of General Counsel, for the time period between January 1, 2013 and June 1, 2013.



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 77440  
30 April 2014

JASON LEOPOLD

Dear Mr. Leopold:

This is an initial response to your Freedom of Information Act (FOIA) request dated 8 April 2014, which was received by this office on 9 April 2014, for "any and all emails written by former NSA contractor Edward Snowden in which Mr. Snowden contacted agency officials through email to raise concerns about NSA programs."

This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 77440. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able.

Correspondence related to your request should include the case number assigned to your request, which is included in the second paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "Debra S.", is located below the "Sincerely," text.

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 77440A  
23 June 2014

JASON LEOPOLD

Dear Mr. Leopold:

This responds to your Freedom of Information Act (FOIA) request of 8 April 2014, which was received by this office on 9 April 2014, for "any and all emails written by former NSA contractor Edward Snowden in which Mr. Snowden contacted agency officials through email to raise concerns about NSA programs." As noted in our initial correspondence dated 30 April 2014, your request has been assigned Case Number 77440. For purposes of this request and based on the information you provided in your letter, you are considered a "representative of the media." There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. A thorough search of our files was conducted, but there are no documents indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. The fact that we were unable to locate records responsive to your request may be considered by you as an adverse determination, and you are hereby advised of this Agency's appeal procedures. Any person notified of an adverse determination may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days after the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. To aid in processing the appeal, it should reference the inability of the Agency to locate the records you seek, in sufficient detail and particularity, and the grounds upon which you believe this Agency maintains such records. The NSA/CSS FOIA Appeal

Authority will endeavor to respond to the appeal within 20 working days after receipt, absent unusual circumstances.

As you may be aware, one document was located that shows that Mr. Snowden raised questions about the agency's interpretation of NSA's legal authorities. Although it is not responsive to your request since it does not discuss NSA programs or raise concerns about NSA programs, we are providing the document to you as a courtesy as it was previously released. The document can also be found posted on the IContheRecord.Tumblr.com website, as well as on NSA.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS

Chief

FOIA/PA Office

Encl:  
a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78071  
27 May 2014

MATTHEW A COLE  
30 ROCKEFELLER PLAZA RM 412E1  
NEW YORK NY 10112

Dear Mr. Cole:

This is an initial response to your Freedom of Information Act (FOIA) request dated 23 May 2014, which was received by this office on 27 May 2014, for "any and all emails, documents or any other form of communication sent by or from EDWARD SNOWDEN to the Office of General Counsel, or equivalent, or to any lawyer or legal office within the agency during the years 2012 and 2013, as well as any communication in response to Mr. Snowden." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78071. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "Chris H.", is located below the "Sincerely," text.

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78111  
23 June 2014

MATTHEW KEYS



(b) (6)

Dear Mr. Keys:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "any and all e-mails sent by Edward J Snowden using the e-mail address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) to any and all National Security Agency officials, including officials at the Office of General Counsel, for the time period between January 1, 2014 and April 1, 2014." Your request has been assigned Case Number 78111. For the purpose of fee assessment, you have been placed into the "all other" category for this request. As such, you are allowed 2 hours of search and 100 pages of duplication at no cost to you. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. We confirmed with the appropriate offices that since Mr. Snowden ceased to be affiliated with this Agency as a contractor in June 2013, he did not have an active NSA email account after that time. Because no emails were sent from that account after June 2013, no records responsive to your request were located.

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. The fact that we were unable to locate records responsive to your request may be considered by you as an adverse determination, and you are hereby advised of this Agency's appeal procedures. Any person notified of an adverse determination may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days after the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. To aid in processing the appeal, it should reference the inability of the Agency to locate the records you

seek, in sufficient detail and particularity, and the grounds upon which you believe this Agency maintains such records. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent unusual circumstances.

Sincerely,

A handwritten signature in cursive script, reading "Pamela N. Phillips", enclosed within a rectangular box.

---

PAMELA N. PHILLIPS

Chief

FOIA/PA Office





NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78113  
3 June 2014

PAUL S SZOLDRA



(b) (6)

Dear Mr. Szoldra:

This is an initial response to your Freedom of Information Act (FOIA) request dated 29 May 2014, which was received by this office on 30 May 2014, for "any and all email correspondence sent and received by Edward J. Snowden, an intelligence contractor working for the National Security Agency, date range approximately from Jan. 2006 to Mar. 2013. He used the following email address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78113. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able. Until further processing is done, we do not know if there will be assessable fees. Therefore, we have not addressed your request for a fee waiver at this time.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Blaker".

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78113  
26 June 2014

PAUL S SZOLDRA



(b) (6)

Dear Mr. Szoldra:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "any and all email correspondence sent and received by Edward J. Snowden, an intelligence contractor working for the National Security Agency, date range approximately from Jan. 2006 to Mar. 2013. He used the following email address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov). He also may have used these email addresses as well: [ejsnowd@nsa.gov](mailto:ejsnowd@nsa.gov), [edward.j.snowden@nsa.ic.gov](mailto:edward.j.snowden@nsa.ic.gov), [edward.snowden@nsa.ic.gov](mailto:edward.snowden@nsa.ic.gov)." Your request has been assigned Case Number 78113. For purposes of this request and based on the information you provided in your letter, you are considered an "all other" requester. There are no assessable fees for this request therefore; we did not address your request for a fee waiver.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This

includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could reveal the identities of confidential sources, or would reveal law enforcement techniques and procedures. All of the information maintained by this Agency relating to Mr. Snowden meets the threshold requirements for withholding under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall

be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the adverse determination and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes that the determination is unwarranted. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in black ink, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78114  
3 June 2014

ROSIE P GRAY  
BUZZFEED  
600 F STREET NW STE 200  
WASHINGTON, DC 20004

Dear Ms. Gray:

This is an initial response to your Freedom of Information Act (FOIA) request dated 29 May 2014, which was received by this office on 30 May 2014, for "the email history of this email address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov). Date range of request: February 2009-July 2013. Description of request: Please search NSA records for any and all email communications to or from the email address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78114. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Blalock", is located below the "Sincerely," text.

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78114  
27 June 2014

ROSIE P GRAY  
BUZZFEED  
600 F STREET NW STE 200  
WASHINGTON DC 20004

Dear Ms. Gray:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "any and all email communications to our from the email address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)." Your request has been assigned Case Number 78114. For purposes of this request and based on the information you provided in your letter, you are considered an "all other" requester. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could reveal the identities of confidential sources, or would reveal law enforcement techniques and procedures. All of the information maintained by this Agency



relating to Mr. Snowden meets the threshold requirements for withholding under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the adverse determination and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes that the determination is unwarranted. The NSA/CSS FOIA

Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in cursive script, reading "Pamela N. Phillips", enclosed within a rectangular border.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s





NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78115A  
27 June 014

EVAN C HILL  
AL JAZEERA AMERICA  
435 HUDSON ST STE 400  
NEW YORK CITY NY 10013

Dear Mr. Hill:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "Copies of any and all emails or messages sent to or from the following National Security Agency e-mail address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)." As previously provided, your request has been assigned Case Number 78115.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could reveal the identities of confidential sources, or would reveal law enforcement techniques and procedures. All of the information maintained by this Agency relating to Mr. Snowden meets the threshold requirements for withholding

under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the adverse determination and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes that the determination is unwarranted. The NSA/CSS FOIA

Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela N. Phillips", enclosed within a rectangular border.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78118  
10 June 2014

ELLEN NAKASHIMA  
1150 15TH ST NW  
Washington, DC 20071

Dear Ms. Nakashima:

This is an initial response to your Freedom of Information Act (FOIA) request dated 29 May 2014, which was received by this office on 30 May 2014, for "All e-mails to or from Edward Snowden, a former contract employee (Dell, Booz Allen, with the NSA in Japan and Hawaii. He worked in Japan from 2009-2013 and in Hawaii from 2013-2014." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78118. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able. Until further processing is done, we do not know if there will be assessable fees. Therefore, we have not addressed your request for a fee waiver at this time.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "Laura M.", is positioned below the "Sincerely," text.

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78118  
25 June 2014

ELLEN NAKASHIMA  
THE WASHINGTON POST  
1150 15TH ST NW  
WASHINGTON DC 20071

Dear Ms. Nakashima:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "all e-mails to or from Edward Snowden, a former contract employee (Dell, Booz Allen, with the NSA in Japan and Hawaii. He worked in Japan from 2009-2013 and in Hawaii from 2013-2014." Your request has been assigned Case Number 78118. For purposes of this request and based on the information you provided in your letter, you are considered a "representative of the media". There are no assessable fees for this request; therefore, we did not address your request for a fee waiver.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could



reveal the identities of confidential sources, or would reveal law enforcement techniques and procedures. All of the information maintained by this Agency relating to Mr. Snowden meets the threshold requirements for withholding under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD

20755-6248. The appeal shall reference the adverse determination and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes that the determination is unwarranted. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in cursive script, reading "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78119  
3 June 2014

GREGORY T KORTE  
1575 EYE ST NW STE 350  
WASHINGTON DC 20005

Dear Mr. Korte:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "Any and all communications to and from Edward Snowden to the National Security Agency's Office of General Counsel. This request includes communications, in whatever format, and does not have a time limit." Your request has been assigned Case Number 78119. For purposes of this request and based on the information you provided in your letter, you are considered a "representative of the media." There are no assessable fees for this request; therefore, we did not address your request for a fee waiver. Since this letter fully responds to your FOIA request, we have not addressed your request for expedited processing.

Your request has been processed under the provisions of the FOIA. The document responsive to your request is enclosed. This document was previously released in FOIA Case 78071. Certain information, however, has been deleted from the enclosure. This Agency is authorized by statute to protect the names of its employees. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since these deletions may be construed as a partial denial of your request, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days from the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE



6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the initial denial of access and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes release of the information is required. The NSA/CSS Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS

Chief

FOIA/PA Office

Encl:  
a/s |



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78274  
18 June 2014

ROSIE P GRAY  
600 F STREET NW STE 200  
WASHINGTON DC 20004

Dear Ms. Gray:

This is an initial response to your Freedom of Information Act (FOIA) request dated 29 May 2014, which was received by this office on 13 June 2014, for "...the email history of this email address: ejsnowd@nsa.ic.gov Date range of request: February 2009-July 2013 Description of request: Please search NSA records for any and all email communications to or from the email address ejsnowd@nsa.ic.gov." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78274. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We have begun to process your request and will provide a more substantive response to you as soon as we are able.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "Chris H.", is located below the "Sincerely," text.

FOIA Customer Representative



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78274A  
27 June 2014

ROSIE P GRAY  
BUZZFEED  
600 F ST NW STE 200  
WASHINGTON DC 20004

Dear Ms. Gray:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 13 June 2014, for "any and all email communications to or from the email address ejsnowd@nsa.ic.gov." As previously provided, your request has been assigned Case Number 78274. For purposes of this request and based on the information you provided in your letter, you are considered an "all other" requester. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could reveal the identities of confidential sources, or would reveal law enforcement techniques and procedures. All of the information maintained by this Agency

relating to Mr. Snowden meets the threshold requirements for withholding under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the adverse determination and shall contain, in sufficient detail and particularity, the grounds upon which the

requester believes that the determination is unwarranted. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS

Chief

FOIA/PA Office

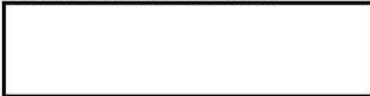
Encl:  
a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78399  
1 July 2014

MATTHEW KEYS



(b) (6)

Dear Mr. Keys:

This responds to your Freedom of Information Act (FOIA) request of 27 June 2014, which was received by this office on 30 June 2014, for "any and all e-mails sent by Edward Snowden using the e-mail address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) to any and all NSA officials, including officials at the office of General Counsel, for the time period between January 1, 2013 and June 1, 2013." Your request has been assigned Case Number 78399. For purposes of this request and based on the information you provided in your letter, you are considered an "all other" requester. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. One document responsive to your request is enclosed. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The remaining records that this Agency maintains pertaining to Mr. Snowden, including his emails, are exempt from release in accordance with 5 U.S.C. 552(b)(1), 5 U.S.C. 552(b)(3), 5 U.S.C. 552(b)(6), and 5 U.S.C. 552(b)(7).

Records pertaining to Mr. Snowden are withheld pursuant to the seventh exemption of the FOIA (5 U.S.C. Section 552(b)(7)), which protects from disclosure records or information compiled for law enforcement purposes. This includes information that, if released, could interfere with enforcement proceedings, could cause an unwarranted invasion of personal privacy, could reveal the identities of confidential sources, or would reveal law enforcement



techniques and procedures. All of the information maintained by this Agency relating to Mr. Snowden meets the threshold requirements for withholding under exemption 7 of the FOIA and is withheld under (b)(7)(A), (b)(7)(C), (b)(7)(D), and (b)(7)(E) of the FOIA.

The sixth exemption of the FOIA (5 U.S.C. Section 552(b)(6)) protects from disclosure information which would constitute a clearly unwarranted invasion of personal privacy. In balancing the public interest for the information you request against the privacy interests involved, we have determined that the privacy interests sufficiently satisfy the requirements for the application of the (b)(6) exemption.

In addition, this Agency is authorized by statute to protect certain information concerning its activities, as well as the names of its employees. Such information is exempt from disclosure pursuant to the third exemption of the FOIA (5 U.S.C. Section 552(b)(3)), which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605). We have determined that such information exists in these records, and it has been withheld accordingly. Other statutes that apply are Title 18 U.S. Code 798 and Title 50 U.S. Code 3024(i).

Some of the withheld information was also found to be currently and properly classified in accordance with Executive Order 13526. This information meets the criteria for classification as set forth in Subparagraphs (b), (c), (d) and (g) of Section 1.4 and remains classified TOP SECRET, SECRET, and CONFIDENTIAL as provided in Section 1.2 of the Executive Order. The information is classified because its disclosure could reasonably be expected to cause exceptionally grave damage to the national security. Because the information is currently and properly classified, it is exempt from disclosure pursuant to the first exemption of the FOIA (5 U.S.C. Section 552(b)(1)).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since information was withheld from the enclosed document, and because the rest of your request is being denied, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days of the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the adverse determination and shall

contain, in sufficient detail and particularity, the grounds upon which the requester believes that the determination is unwarranted. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

For your information, there are no emails indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s

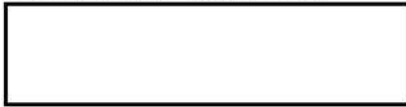




NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78104  
23 June 2014

PAUL S SZOLDRA  
BUSINESS INSIDER



(b) (6)

Dear Mr. Szoldra:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "Any and all emails, letters, records, or other correspondence sent by Edward J. Snowden to the National Security Agency Office of General Counsel. I also request any and all emails, letters, records, or other correspondence sent in response to his queries." Your request has been assigned Case Number 78104. For purposes of this request and based on the information you provided in your letter, you are considered a "media" requester. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. One document was found to be responsive to your request and is enclosed. This document was previously released in FOIA Case 78071. Certain information, however, has been deleted from the enclosure. This Agency is authorized by statute to protect the names of its employees. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since these deletions may be construed as a partial denial of your request, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days from the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE

6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the initial denial of access and shall contain, in sufficient detail and particularity, the grounds upon which the requester believes release of the information is required. The NSA/CSS Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS

Chief

FOIA/PA Office

Encl:

a/s



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78107

10 June 2014

DAVID A GARRETT



(b) (6)

Dear Mr. Garrett:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for a copy of an e-mail from Edward Snowden to the NSA's Office of the General Counsel, which has recently been mentioned in the press. Your request has been assigned Case Number 78107. There are no assessable fees for this request; therefore, we have not addressed your fee category.

Your request has been processed under the provisions of the FOIA. The requested record has been made publically available on the NSA.gov web site. Please reference the following web page for the link posted on 5 June 2014:

[http://www.nsa.gov/public\\_info/whats\\_new/index.shtml](http://www.nsa.gov/public_info/whats_new/index.shtml)

Since the record responsive to your request is publicly available and we have identified where you can obtain it, we consider your request to be satisfied and, accordingly, your request is being closed at this time.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, reading "Pamela N. Phillips", enclosed within a rectangular box.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78071  
29 May 2014

MATTHEW A COLE  
30 ROCKEFELLER PLAZA  
RM 412E1  
NEW YORK NY 10112

Dear Mr. Cole:

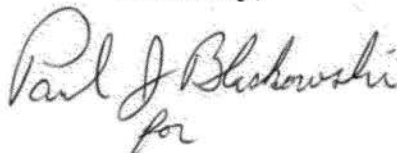
This further responds to your Freedom of Information Act (FOIA) request of 23 May 2014 for "Any and all emails, documents or any other form of communication sent by or from EDWARD SNOWDEN to the Office of General Counsel, or equivalent, or to any lawyer or legal office within the agency during the years 2012 and 2013, as well as any communication in response to Mr. Snowden." For purposes of this request and based on the information you provided in your letter, you are considered a representative of the media. Unless you qualify for a fee waiver or reduction, you must pay for duplication in excess of the first 100 pages. There are no assessable fees for this request.

Your request has been processed under the FOIA and the responsive document is enclosed. Certain information, however, has been deleted from the enclosure. The names of NSA/CSS employees have been deleted from the enclosure. This information is exempt from disclosure pursuant to the third exemption of the FOIA, which provides for the withholding of information specifically protected from disclosure by statute. The specific statute applicable in this case is Section 6, Public Law 86-36 (50 U.S. Code 3605).

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. Since these deletions may be construed as a partial denial of your request, you are hereby advised of this Agency's appeal procedures. Any person denied access to information may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days from the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. The appeal shall reference the initial denial of access and shall contain, in sufficient detail and particularity,

the grounds upon which the requester believes release of the information is required. The NSA/CSS Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent any unusual circumstances.

Sincerely,

A handwritten signature in cursive script, appearing to read "Paul J. Blachowski".

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office

Encl:  
a/s

**From:** Richard Byrne Reilly [richard@venturebeat.com]  
**Sent:** Thursday, May 29, 2014 2:58 PM  
**To:** nsapao  
**Subject:** Edward Snowden Email.

Dear NSA:

My name is Richard Reilly and I'm a reporter with VentureBeat in San Francisco requesting a copy of the email Edward Snowden sent to the NSA and released today by the agency. I'm working on a very tight deadline and appreciate your assistance.

Kind regards!

Richard



**Richard Byrne Reilly**

writer

c:

t: @rbyrnereilly

[VentureBeat](#) | [Events](#)

(b) (6)

**From:** Michael van Poppel (BNO News) [mpoppel@bnonews.com]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** nsapao  
**Subject:** Edward Snowden

Good afternoon,

Do you have any comment regarding Edward Snowden's claim that he sent at least one email to his superiors, notifying them of his concerns?

Thank you.

--

Best regards,

Michael van Poppel  
BNO News B.V.  
Tel: +1 845-796-9291  
Fax: +1 347-521-3174  
Twitter: @mpoppel  
[mpoppel@bnonews.com](mailto:mpoppel@bnonews.com)  
[www.bnonews.com](http://www.bnonews.com)

=====  
The information contained in this message may be confidential and is intended to be exclusively for the addressee. Should you receive this message unintentionally, please do not use the contents herein and notify the sender immediately by return e-mail.  
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**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:02 PM  
**To:** 'Cole, Matthew (NBCUniversal)'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Email claim

Hi. Please see the below.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721



**From:** Matt Sledge [msledge@huffingtonpost.com]  
**Sent:** Thursday, May 29, 2014 2:53 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Follow-up on Snowden email release

Hi all,

Had a quick follow-up question on the Snowden email release.

Snowden claims he "reported these clearly problematic programs to more than ten distinct officials." Sounds to me like those reports could very likely have been verbal rather than written in an email.

Have you investigated whether he raised concerns \*verbally\*? Did your investigation include Snowden's contacts with officials at Dell or other contractors?

On a separate note, Snowden's supporters frequently point to the experience of Thomas Drake, William Binney and others to suggest that seeking to raise concerns of wrongdoing within internal channels can backfire in the intelligence world. Do you have any response on that point?

Regards,  
Matt Sledge

--

Matt Sledge

(b) (6)

<http://www.huffingtonpost.com/news/matt-sledge/>  
<https://twitter.com/mgsledge>

**From:** Dana Liebelson [dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 8:22 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Follow-up on WashPo interview

Good evening, I'm following up on claims just published in the Washington Post by Snowden. According to Snowden, "Today's release is incomplete, and does not include my correspondence with the Signals Intelligence Directorate's Office of Compliance, which believed that a classified executive order could take precedence over an act of Congress, contradicting what was just published. It also did not include concerns about how indefensible collection activities - such as breaking into the back-haul communications of major US internet companies - are sometimes concealed under E.O. 12333 to avoid Congressional reporting requirements and regulations."

Does the NSA have comment on the allegation that the email exchange released today is incomplete?

Has the NSA received evidence of the alleged correspondence addressing the other concerns Snowden outlines here? If so, were these disclosures documented verbally or in writing?

Will the NSA release these emails, or other emails from Snowden, if they exist? If so, when?

---

**From:** Green Miller, Marci L [mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

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**From:** Dana Liebelson [mailto:dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 9:54 AM  
**To:** Vines, Vanee M

**Cc:** nsapao

**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

Does the NSA deny that Snowden filed concerns with intelligence agency supervisors internally, in writing, before going to the press? Why or why not?

If not, why did Mr. Clapper say so previously?

Thank you for your time.

Best,  
Dana

Dana Liebelson  
Staff Reporter: Mother Jones  
Freelance: The Week  
Phone: (202) 347-2397 EX 3007  
Twitter: @dliebelson

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 3:05 PM  
**To:** nsapao  
**Subject:** FW: Follow-up on Snowden email release

Nothing else.....

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Matt Sledge [<mailto:msledge@huffingtonpost.com>]  
**Sent:** Thursday, May 29, 2014 2:53 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Follow-up on Snowden email release

Hi all,

Had a quick follow-up question on the Snowden email release.

Snowden claims he "reported these clearly problematic programs to more than ten distinct officials." Sounds to me like those reports could very likely have been verbal rather than written in an email.

Have you investigated whether he raised concerns \*verbally\*? Did your investigation include Snowden's contacts with officials at Dell or other contractors?

On a separate note, Snowden's supporters frequently point to the experience of Thomas Drake, William Binney and others to suggest that seeking to raise concerns of wrongdoing within internal channels can backfire in the intelligence world. Do you have any response on that point?

Regards,  
Matt Sledge

--  
Matt Sledge

<http://www.huffingtonpost.com/news/matt-sledge/>  
<https://twitter.com/mgsledge>

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Friday, May 30, 2014 9:58 AM  
**To:** nsapao  
**Cc:** DL PAOMedia  
**Subject:** FW: Follow-up on WashPo interview

Not commenting.....

---

**From:** Dana Liebelson [mailto:dliebelson@motherjones.com]  
**Sent:** Friday, May 30, 2014 09:53 AM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Follow-up on WashPo interview

Good morning, I'm following up on my inquiry below—would be great if I could get a response by noon.

Thanks for your time,  
Dana

---

**From:** Dana Liebelson  
**Sent:** Thursday, May 29, 2014 5:22 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Follow-up on WashPo interview

Good evening, I'm following up on claims just published in the Washington Post by Snowden. According to Snowden, "Today's release is incomplete, and does not include my correspondence with the Signals Intelligence Directorate's Office of Compliance, which believed that a classified executive order could take precedence over an act of Congress, contradicting what was just published. It also did not include concerns about how indefensible collection activities - such as breaking into the back-haul communications of major US internet companies - are sometimes concealed under E.O. 12333 to avoid Congressional reporting requirements and regulations."

Does the NSA have comment on the allegation that the email exchange released today is incomplete?

Has the NSA received evidence of the alleged correspondence addressing the other concerns Snowden outlines here? If so, were these disclosures documented verbally or in writing?

Will the NSA release these emails, or other emails from Snowden, if they exist? If so, when?

---

**From:** Green Miller, Marci L [mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course

he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r

Marci Green Miller

NSA Public and Media Affairs Office

443-634-0721

---

**From:** Dana Liebelson [mailto:[dliebelson@motherjones.com](mailto:dliebelson@motherjones.com)]

**Sent:** Thursday, May 29, 2014 9:54 AM

**To:** Vines, Vanee M

**Cc:** nsapao

**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

Does the NSA deny that Snowden filed concerns with intelligence agency supervisors internally, in writing, before going to the press? Why or why not?

If not, why did Mr. Clapper say so previously?

Thank you for your time.

Best,  
Dana

Dana Liebelson

Staff Reporter: Mother Jones

Freelance: The Week

Phone: (202) 347-2397 EX 3007

Twitter: @dliebelson

**From:** Vines, Vanee M  
**Sent:** Friday, May 30, 2014 6:22 PM  
**To:** DL PAOMedia  
**Cc:** nsapao  
**Subject:** Fw: NBC Nightly News - looking for a statement.

NO

---

**From:** Cox, Oliver (NBCUniversal) [mailto:Oliver.Cox@nbcuni.com]  
**Sent:** Friday, May 30, 2014 05:44 PM  
**To:** nsapao  
**Subject:** RE: NBC Nightly News - looking for a statement.

Also, if you had someone who can talk to Andrea Mitchell before 6:30 - she can be reached at 202-885-4835

---

**From:** Cox, Oliver (NBCUniversal)  
**Sent:** Friday, May 30, 2014 5:30 PM  
**To:** 'nsapao@nsa.gov'  
**Subject:** NBC Nightly News - looking for a statement.

To whom it may concern,

My name is Oliver Cox I am working with Andrea Mitchell on a spot for Nightly News TONIGHT. we are on deadline and we go to air at 6:30pm. NBC obtained a letter from Edward Snowden (Below) and we wanted to get your reaction before Nightly News. Here's Edward Snowden's letter:

"The NSA's new discovery of written contact between me and its lawyers - after more than a year of denying any such contact existed - raises serious concerns. It reveals as false the NSA's claim to Barton Gellman of the Washington Post in December of last year, that "after extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

Today's release is incomplete, and does not include my correspondence with the Signals Intelligence Directorate's Office of Compliance, which believed that a classified executive order could take precedence over an act of Congress, contradicting what was just published. It also did not include concerns about how indefensible collection activities - such as breaking into the back-haul communications of major US internet companies - are sometimes concealed under E.O. 12333 to avoid Congressional reporting requirements and regulations.

If the White House is interested in the whole truth, rather than the NSA's clearly tailored and incomplete leak today for a political advantage, it will require the NSA to ask my former colleagues, management, and the senior leadership team about whether I, at any time, raised concerns about the NSA's improper and at times unconstitutional surveillance activities. It will not take long to receive an answer.

Ultimately, whether my disclosures were justified does not depend on whether I raised these concerns previously. That's because the system is designed to ensure that even the most valid concerns are suppressed and ignored, not acted upon. The fact that two powerful Democratic Senators - Ron Wyden and Mark Udall - knew of mass surveillance that they believed was abusive and felt constrained to do anything about it underscores how futile such internal action is -- and will remain -- until these processes are reformed.

Still, the fact is that I did raise such concerns both verbally and in writing, and on multiple, continuing occasions - as I have always said, and as NSA has always denied. Just as when the NSA claimed it followed German laws in Germany only weeks before it was revealed that they did not, or when NSA said they did not engage in economic espionage a few short months before it was revealed they actually did so on a regular and recurring basis, or even when NSA claimed they had "no domestic spying program" right before we learned they collected the phone records of every American they could, so too are today's claims that "this is only evidence we have of him reporting concerns" false.

Now that they have finally begun producing emails, I am confident that truth will become clear rather sooner than later."

###

Oliver Cox  
Researcher  
NBC News  
O: 202-885-4271

C:

(b) (6)



**From:** Green Miller, Marci L  
**Sent:** Tuesday, April 08, 2014 1:19 PM  
**To:** nsapao  
**Subject:** FW: Press/media inquiry from CBS

Amber – for log and file, please.

---

**From:** Vines, Vanee M  
**Sent:** Tuesday, April 08, 2014 1:18 PM  
**To:** DL PAOMedia  
**Subject:** Fw: Press/media inquiry from CBS

Won't comment until/unless we hear from JD/Raj. We don't have any new lines yet.

#

---

**From:** Edward Moyer [mailto:edward.moyer@cbsinteractive.com]  
**Sent:** Tuesday, April 08, 2014 01:12 PM  
**To:** Vines, Vanee M  
**Subject:** Press/media inquiry from CBS

Hi, Vanee,

Long time no email. :)

Hey, Edward Snowden has apparently challenged the NSA to deny that -- before he decided to make off with and leak secret documents -- he "contacted NSA oversight and compliance bodies directly via email" and that he "specifically expressed concerns" about the agency's "suspect interpretation of the law." This is from a Vanity Fair press release about a piece they'll be publishing this week. The magazine says Rick Ledgett told its reporters -- as VF paraphrases -- that "Snowden made no formal complaints" and that "if he complained personally to anyone, he or she has not acknowledged it." The release is here:

<http://www.vanityfair.com/online/daily/2014/04/edward-snowden-interview>

Snowden also apparently told the magazine that he has "zero" stolen NSA documents in his possession and that numbers that investigators have publicized are wrong -- especially the 1.7 million figure, which, he says, is "simply a scare number based on an intentionally crude metric: everything that I ever digitally interacted with in my career."

Does the NSA have a response? Do the emails Snowden mentions exist? Does the 1.7 million number simply represent everything Snowden interacted with while a contractor? Does the agency care to accept Snowden's challenge and unequivocally deny that Snowden tried legal, internal means before going the route of a leaker?

Thanks yet again for your time,

--Edward

--

## Edward Moyer

Associate Editor

CBS Interactive — CNET News.com

T 415.344.2460

235 Second Street, San Francisco, CA 94105

[www.cnet.com/profile/edward\\_moyer/](http://www.cnet.com/profile/edward_moyer/)



BNET | CBS Moneywatch | CBS News | CNET | TechRepublic | ZDNet

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 12:10 PM  
**To:** nsapao  
**Subject:** FW: warren

Amber – for log and file, please. V closed out by phone

---

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 12:04 PM  
**To:** DL PAOMedia  
**Subject:** warren

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** [Warren.Strobel@thomsonreuters.com](mailto:Warren.Strobel@thomsonreuters.com) [<mailto:Warren.Strobel@thomsonreuters.com>]  
**Sent:** Thursday, May 29, 2014 10:27 AM  
**To:** Vines, Vanee M  
**Subject:** G'morning

Vanee: hope you are well. Can you weigh in on this today, or can someone in the administration?

<http://www.nbcnews.com/feature/edward-snowden-interview/email-supports-snowden-claim-he-questioned-nsa-practices-n117086>

Much thanks  
Warren

Warren Strobel

Diplomatic Editor, Washington Bureau  
Reuters

+1 202 310 5660 (work)  
 (mobile)

(b) (6)

**From:** Susan Crabtree [scrabtree@washingtonexaminer.com]  
**Sent:** Thursday, May 29, 2014 2:33 PM  
**To:** nsapao  
**Subject:** If you have released the snowden email...

Can you please send it along...  
or direct me to the place on your website where I could find it.

Thanks,

Susan Crabtree  
White House Correspondent  
Washington Examiner

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:02 PM  
**To:** 'Nakashima, Ellen M'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** NBC claims

Hi Ellen,

Understand that you were asking about the email in question from last night's NBC interview. We have the below.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

Marci Green Miller  
Public Affairs Specialist  
NSA Public & Media Affairs  
Media line: 443-634-0721  
Direct line: 443-634-0695

Follow [@NSA\\_PAO](#) on Twitter

Like the [National Cryptologic Museum](#) on Facebook!

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:10 PM  
**To:** 'Lee.H.Ferran@abc.com'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** NBC email claim

Hi Lee,

Understand that you were asking about the email in question from last night's NBC interview. We have the below.

-----  
NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

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**Sent:** Friday, May 30, 2014 5:30 PM  
**To:** nsapao  
**Subject:** NBC Nightly News - looking for a statement.

To whom it may concern,

My name is Oliver Cox I am working with Andrea Mitchell on a spot for Nightly News TONIGHT. we are on deadline and we go to air at 6:30pm. NBC obtained a letter from Edward Snowden (Below) and we wanted to get your reaction before Nightly News. Here's Edward Snowden's letter:

"The NSA's new discovery of written contact between me and its lawyers - after more than a year of denying any such contact existed - raises serious concerns. It reveals as false the NSA's claim to Barton Gellman of the Washington Post in December of last year, that "after extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

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Now that they have finally begun producing emails, I am confident that truth will become clear rather sooner than later."

###

Oliver Cox



DOCID: 4228674

Researcher

NBC News

O: 202-885-4271

C:



(b) (6)

**From:** Brett LoGiurato [blogiurato@businessinsider.com]  
**Sent:** Thursday, May 29, 2014 2:13 PM  
**To:** nsapao  
**Subject:** Quick question

Hi --

My name is Brett, and I'm a reporter with Business Insider. Could I get your statement re: Mr. Snowden's email he discussed last night on NBC? Also wanted to be sure I was on your list to receive the actual email when it is released.

Thanks!

--

Brett LoGiurato  
Political Reporter | Business Insider

[@BrettLoGiurato](http://www.businessinsider.com/politics)

(b) (6)

**From:** Dustin Volz [dvolz@nationaljournal.com]  
**Sent:** Thursday, May 29, 2014 1:49 PM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Re: Any response to Snowden interview?

Thanks, Vanee. Do you have a approximate time for release?

On Thu, May 29, 2014 at 1:32 PM, Vines, Vanee M <vmvine3@nsa.gov> wrote:

Thanks!

Please see the item below. Also, we'll post something else soon. Please stand by.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Dustin Volz [mailto:[dvolz@nationaljournal.com](mailto:dvolz@nationaljournal.com)]  
**Sent:** Thursday, May 29, 2014 1:16 PM  
**To:** Vines, Vanee M  
**Subject:** Re: Any response to Snowden interview?

Hi Vanee,

Hearing that the NSA may release the letter Snowden sent up the chain of command today. Can you tell me more?

On Thu, May 29, 2014 at 10:22 AM, Dustin Volz <[dvolz@nationaljournal.com](mailto:dvolz@nationaljournal.com)> wrote:

Sorry, an edit: asking whether the NSA has a statement on this. Thanks!

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Hi Vanee,

Wondering if there's any response from Intel or Chairman Rogers to last night's interview, particularly Snowden's claim that he communicated concerns to officials within the NSA before his leaks (which NBC says it has verified as accurate). He's often been criticized for not pursuing internal means before disclosing classified material. Any statement on this?

Thanks,  
Dustin

--  
**Dustin Volz**

Tech Policy Correspondent

*National Journal*

O: 202-266-7186

C: [REDACTED]

dvolz@nationaljournal.com

@dnvolz

(b) (6)

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**Cc:** nsapao  
**Subject:** RE: Any response to Snowden interview?

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Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

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Dustin

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*National Journal*

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[@dnvolz](mailto:@dnvolz)

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dvolz@nationaljournal.com

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**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Dustin Volz'; Vines, Vanee M  
**Cc:** nsapao  
**Subject:** RE: Any response to Snowden interview?

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Dustin Volz [mailto:dvolz@nationaljournal.com]  
**Sent:** Thursday, May 29, 2014 1:49 PM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Re: Any response to Snowden interview?

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Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: 443-634-0721

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Dustin

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Tech Policy Correspondent

*National Journal*

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(b) (6)

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**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:00 PM  
**To:** 'Jill Aitoro'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Comment on security

Hi.

We have the below in response to your query.

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###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

-----Original Message-----

From: Jill Aitoro [<mailto:jaitoro@bizjournals.com>]  
Sent: Thursday, May 29, 2014 11:24 AM  
To: nsapao  
Subject: Comment on security

Good morning. Any comment from NSA on this claim by Snowden about NSA:

"Their auditing was so poor, so negligent that any private contractor - not even an employee of the government- can walk into the NSA building, take whatever they wanted and walk out with it and they would never know."

--  
Jill R. Aitoro  
Senior Reporter  
Washington Business Journal  
703-258-0898  
Follow me on Twitter: @FedBiz\_JAitoro

Sign up for FedBiz Daily and get news, data and analysis on how contractors can grow their businesses and enhance their partnerships, all delivered to your inbox:  
<http://www.bizjournals.com/wbj/fedbiz/signup.html>

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:25 PM  
**To:** 'Josh Gerstein'; nsapao  
**Subject:** RE: Disclosure of Snowden e-mail to OGC

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Josh Gerstein [<mailto:jgerstein@politico.com>]  
**Sent:** Thursday, May 29, 2014 2:05 PM  
**To:** nsapao  
**Subject:** Disclosure of Snowden e-mail to OGC

Hi

White House just indicated that NSA plans to release a Snowden e-mail today.

Wondering how, when and where...

thanks

Josh Gerstein  
Reporter  
POLITICO  
703-647-7684 (o)

(c)

(b) (6)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:56 PM  
**To:** 'Michael van Poppel (BNO News)'; nsapao  
**Subject:** RE: Edward Snowden

Hi. The item is below. We'll post more soon. Please stand by.

-----  
NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

-----Original Message-----

**From:** Michael van Poppel (BNO News) [<mailto:mpoppel@bnonews.com>]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** nsapao  
**Subject:** Edward Snowden

Good afternoon,

Do you have any comment regarding Edward Snowden's claim that he sent at least one email to his superiors, notifying them of his concerns?

Thank you.

--

Best regards,

Michael van Poppel  
BNO News B.V.  
Tel: +1 845-796-9291  
Fax: +1 347-521-3174  
Twitter: @mpoppel  
[mpoppel@bnonews.com](mailto:mpoppel@bnonews.com)  
[www.bnonews.com](http://www.bnonews.com)



=====

The information contained in this message may be confidential and is intended to be exclusively for the addressee. Should you receive this message unintentionally, please do not use the contents herein and notify the sender immediately by return e-mail.  
BNO News B.V. is registered by the Chamber of Commerce under nr. 17264724

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 3:03 PM  
**To:** 'Richard Byrne Reilly'; nsapao  
**Subject:** RE: Edward Snowden Email.

The e-mail and statement are on IC on the Record and will soon be posted to nsa.gov.  
Here:

<http://icontherecord.tumblr.com/>

---

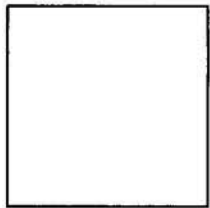
**From:** Richard Byrne Reilly [<mailto:richard@venturebeat.com>]  
**Sent:** Thursday, May 29, 2014 2:58 PM  
**To:** nsapao  
**Subject:** Edward Snowden Email.

Dear NSA:

My name is Richard Reilly and I'm a reporter with VentureBeat in San Francisco requesting a copy of the email Edward Snowden sent to the NSA and released today by the agency. I'm working on a very tight deadline and appreciate your assistance.

Kind regards!

Richard



**Richard Byrne Reilly**  
writer  
c: [REDACTED]  
t: @rbyrnereilly  
[VentureBeat](#) | [Events](#)

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** Vines, Vanee M; 'Michael van Poppel (BNO News)'; nsapao  
**Subject:** RE: Edward Snowden

The email is on the below website now -

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And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

-----Original Message-----

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Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

-----Original Message-----

**From:** Michael van Poppel (BNO News) [<mailto:mpoppel@bnonews.com>]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** nsapao  
**Subject:** Edward Snowden

Good afternoon,

Do you have any comment regarding Edward Snowden's claim that he sent at least one email to his superiors, notifying them of his concerns?

Thank you.

--

Best regards,

Michael van Poppel  
BNO News B.V.  
Tel: +1 845-796-9291  
Fax: +1 347-521-3174  
Twitter: @mpoppel  
[mpoppel@bnonews.com](mailto:mpoppel@bnonews.com)  
[www.bnonews.com](http://www.bnonews.com)

=====

The information contained in this message may be confidential and is intended to be exclusively for the addressee. Should you receive this message unintentionally, please do not use the contents herein and notify the sender immediately by return e-mail.  
BNO News B.V. is registered by the Chamber of Commerce under nr. 17264724

**From:** Cole, Matthew (NBCUniversal) [Matthew.Cole@nbcuni.com]  
**Sent:** Thursday, May 29, 2014 1:27 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Re: Email claim

What time will it be released?

Best,

Matthew Cole

(b) (6)

On May 29, 2014, at 1:02 PM, "Green Miller, Marci L" <mlgree3@nsa.gov> wrote:

Hi. Please see the below.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r

Marci Green Miller

NSA Public and Media Affairs Office  
443-634-0721

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Cole, Matthew (NBCUniversal)'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Email claim

The email is on the below website now -

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

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**From:** Cole, Matthew (NBCUniversal) [<mailto:Matthew.Cole@nbcuni.com>]  
**Sent:** Thursday, May 29, 2014 1:27 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Re: Email claim

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Best,

Matthew Cole

(b) (6)

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###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721



**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 5:50 PM  
**To:** 'Matt Sledge'; nsapao  
**Subject:** RE: Follow-up on Snowden email release

Re: Your story today

Hi. The December statement was provided to the Washington Post in response to the writer's questions. As today's statement says: The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted.

Excerpt from the story:

By last December, Snowden was contacting reporters, although he had not yet passed along any classified information. He continued to give his colleagues the "front-page test," he said, until April.

Asked about those conversations, NSA spokeswoman Vanee Vines sent a prepared statement to The Post: "After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

Snowden recounted another set of conversations that he said took place three years earlier, when he was sent by the NSA's Technology Directorate to support operations at a listening post in Japan.

###

Vanee Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Matt Sledge [mailto:msledge@huffingtonpost.com]  
**Sent:** Thursday, May 29, 2014 2:53 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Follow-up on Snowden email release

Hi all,

Had a quick follow-up question on the Snowden email release.

Snowden claims he "reported these clearly problematic programs to more than ten distinct officials." Sounds to me like those reports could very likely have been verbal rather than written in an email.



Have you investigated whether he raised concerns \*verbally\*? Did your investigation include Snowden's contacts with officials at Dell or other contractors?

On a separate note, Snowden's supporters frequently point to the experience of Thomas Drake, William Binney and others to suggest that seeking to raise concerns of wrongdoing within internal channels can backfire in the intelligence world. Do you have any response on that point?

Regards,  
Matt Sledge

--  
Matt Sledge

(b) (6)

<http://www.huffingtonpost.com/news/matt-sledge/>  
<https://twitter.com/mgsledge>

**From:** Dana Liebelson [dliebelson@motherjones.com]  
**Sent:** Friday, May 30, 2014 9:54 AM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Follow-up on WashPo interview

Good morning, I'm following up on my inquiry below—would be great if I could get a response by noon.

Thanks for your time,  
 Dana

---

**From:** Dana Liebelson  
**Sent:** Thursday, May 29, 2014 5:22 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Follow-up on WashPo interview

Good evening, I'm following up on claims just published in the Washington Post by Snowden. According to Snowden, "Today's release is incomplete, and does not include my correspondence with the Signals Intelligence Directorate's Office of Compliance, which believed that a classified executive order could take precedence over an act of Congress, contradicting what was just published. It also did not include concerns about how indefensible collection activities - such as breaking into the back-haul communications of major US internet companies - are sometimes concealed under E.O. 12333 to avoid Congressional reporting requirements and regulations."

Does the NSA have comment on the allegation that the email exchange released today is incomplete?

Has the NSA received evidence of the alleged correspondence addressing the other concerns Snowden outlines here? If so, were these disclosures documented verbally or in writing?

Will the NSA release these emails, or other emails from Snowden, if they exist? If so, when?

---

**From:** Green Miller, Marci L [mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r

Marci Green Miller

NSA Public and Media Affairs Office

443-634-0721

---

**From:** Dana Liebelson [<mailto:dliebelson@motherjones.com>]

**Sent:** Thursday, May 29, 2014 9:54 AM

**To:** Vines, Vanee M

**Cc:** nsapao

**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

Does the NSA deny that Snowden filed concerns with intelligence agency supervisors internally, in writing, before going to the press? Why or why not?

If not, why did Mr. Clapper say so previously?

Thank you for your time.

Best,

Dana

Dana Liebelson

Staff Reporter: Mother Jones

Freelance: The Week

Phone: (202) 347-2397 EX 3007

Twitter: @dliebelson

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:34 PM  
**To:** 'Susan Crabtree'  
**Cc:** nsapao  
**Subject:** RE: If you have released the snowden email...

The e-mail and statement are on IC on the Record and will soon be posted to nsa.gov.  
Here:

<http://icontherecord.tumblr.com/>

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Susan Crabtree [mailto:scrabtree@washingtonexaminer.com]  
**Sent:** Thursday, May 29, 2014 2:33 PM  
**To:** nsapao  
**Subject:** If you have released the snowden email...

Can you please send it along...  
or direct me to the place on your website where I could find it.

Thanks,

Susan Crabtree  
White House Correspondent  
Washington Examiner

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:50 PM  
**To:** 'Nakashima, Ellen M'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: NBC claims

Ellen -

Attribution - Statement from the NSA Public Affairs Office. If you need a name, feel free to use mine.

Off-the-record - the statement covers those issues. Yes.

---

**From:** Nakashima, Ellen M [<mailto:Ellen.Nakashima@washpost.com>]  
**Sent:** Thursday, May 29, 2014 1:46 PM  
**To:** Green Miller, Marci L  
**Subject:** RE: NBC claims

Is this attributable to you by name? And are you saying you have found nothing to indicate he went to the Office of Compliance?

Also, have you spoken to all his superiors about concerns he says he raised verbally?

Thanks, Ellen

---

**From:** Green Miller, Marci L <[mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)>  
**Sent:** Thursday, May 29, 2014 1:01 PM  
**To:** Nakashima, Ellen M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** NBC claims

Hi Ellen,

Understand that you were asking about the email in question from last night's NBC interview. We have the below.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r

Approved for Release by NSA on 07-28-2015. FOIA Case # 78137

*Marci Green Miller*

NSA Public and Media Affairs Office

443-634-0721

*Marci Green Miller*

Public Affairs Specialist

NSA Public & Media Affairs

Media line: 443-634-0721

Direct line: 443-634-0695

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Like the National Cryptologic Museum on Facebook!

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Nakashima, Ellen M'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: NBC claims

The email is on the below website now -

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Nakashima, Ellen M [<mailto:Ellen.Nakashima@washpost.com>]  
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**Subject:** RE: NBC claims

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**To:** Nakashima, Ellen M  
**Cc:** nsapao; DL PAOMedia  
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443-634-0721

*Marci Green Miller*

Public Affairs Specialist

NSA Public & Media Affairs

Media line: 443-634-0721

Direct line: 443-634-0695

Follow @NSA PAO on Twitter

Like the National Cryptologic Museum on Facebook!



**From:** Ferran, Lee H. [Lee.H.Ferran@abc.com]  
**Sent:** Thursday, May 29, 2014 1:16 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: NBC email claim

Great, thanks Marci – Were there any emails to the office of oversight and compliance, as Snowden stated? Or to anyone else in the NSA from Snowden raising concerns?

---

**From:** Green Miller, Marci L [mailto:mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 1:10 PM  
**To:** Ferran, Lee H.  
**Cc:** nsapao; DL PAOMedia  
**Subject:** NBC email claim

Hi Lee,

Understand that you were asking about the email in question from last night's NBC interview. We have the below.

-----

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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v/r

Marci Green Miller

NSA Public and Media Affairs Office  
443-634-0721

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Ferran, Lee H.'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: NBC email claim

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Ferran, Lee H. [mailto:Lee.H.Ferran@abc.com]  
**Sent:** Thursday, May 29, 2014 1:16 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: NBC email claim

Great, thanks Marci – Were there any emails to the office of oversight and compliance, as Snowden stated? Or to anyone else in the NSA from Snowden raising concerns?

---

**From:** Green Miller, Marci L [mailto:mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 1:10 PM  
**To:** Ferran, Lee H.  
**Cc:** nsapao; DL PAOMedia  
**Subject:** NBC email claim

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v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

Approved for Release by NSA  
on 07-28-2015. FOIA Case #  
78137

**From:** Vines, Vanee M  
**Sent:** Friday, May 23, 2014 9:17 AM  
**To:** 'Matthew.Cole@nbcuni.com'; 'Shawn.Turner' [REDACTED]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

What do you mean? An email about \*what\*? Have you seen Mr Gellman's story from December? This is what we said then in response to the allegations that Mr Gellman reported on:

"After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

I'll call soon. Thx!

FOIA(b)3 - 50 USC 403g Section 6 of the CIA Act of 1949  
OGA

**From:** Cole, Matthew (NBCUniversal) [mailto:Matthew.Cole@nbcuni.com]  
**Sent:** Friday, May 23, 2014 09:07 AM  
**To:** Vines, Vanee M; 'Shawn.Turner' [REDACTED] <Shawn.Turner [REDACTED]>  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; nsapao  
**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Let's start with this one, but I will still need to have a follow up phone conversation.

Can the NSA and/or DNI confirm or deny that Mr. Snowden sent emails to the NSA's OGC or any other internal/agency legal compliance body?

NBC News is aware that in the past NSA has denied that they can find any such emails.

**From:** Vines, Vanee M [mailto:vmvine3@nsa.gov]  
**Sent:** Friday, May 23, 2014 8:52 AM  
**To:** Cole, Matthew (NBCUniversal); 'Shawn.Turner' [REDACTED]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Will call. But can you also put it in writing now so that we can work it faster? Writing is easier. Thx.

**From:** Cole, Matthew (NBCUniversal) [mailto:Matthew.Cole@nbcuni.com]  
**Sent:** Friday, May 23, 2014 08:42 AM  
**To:** Shawn.Turner [REDACTED] <Shawn.Turner [REDACTED]>; Vines, Vanee M  
**Subject:** NBC NEWS/ EDWARD SNOWDEN INQUIRY

Shawn and Vanee,

Approved for Release by NSA  
on 07-28-2015. FOIA Case #  
78137

As you may have seen, NBC News will be airing a long interview with Edward Snowden. Given that he makes plenty of claims in the interview, I have the enviable job of checking the veracity of said claims. Is it possible to discuss by phone at your earliest convenience. I have initial inquiry, then, by mid day, I should have the final 3 or 4.

Regards,

Matthew Cole  
Investigative Producer  
NBC News  
30 Rockefeller Plaza  
New York, NY 10112

O: 212-664-2047

C

(b) (6)

**From:** Cole, Matthew (NBCUniversal) [Matthew.Cole@nbcuni.com]  
**Sent:** Friday, May 23, 2014 9:08 AM  
**To:** Vines, Vanee M; 'Shawn.Turner' [redacted]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Let's start with this one, but I will still need to have a follow up phone conversation.

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**Sent:** Friday, May 23, 2014 8:52 AM  
**To:** Cole, Matthew (NBCUniversal); 'Shawn.Turner' [redacted]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Will call. But can you also put it in writing now so that we can work it faster? Writing is easier. Thx.

FOIA(b)3 - 50 USC 403g Section 6 of the CIA Act of 1949  
OGA

---

**From:** Cole, Matthew (NBCUniversal) [mailto:Matthew.Cole@nbcuni.com]  
**Sent:** Friday, May 23, 2014 08:42 AM  
**To:** Shawn.Turner [redacted] <Shawn.Turner [redacted]> Vines, Vanee M  
**Subject:** NBC NEWS/ EDWARD SNOWDEN INQUIRY

Shawn and Vanee,

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Regards,

Matthew Cole  
Investigative Producer  
NBC News  
30 Rockefeller Plaza  
New York, NY 10112

(b) (6)

O: 212-664-2047

C: [redacted]

Approved for Release by NSA  
on 07-28-2015. FOIA Case #  
78137

**From:** Cox, Oliver (NBCUniversal) [Oliver.Cox@nbcuni.com]  
**Sent:** Friday, May 30, 2014 5:44 PM  
**To:** nsapao  
**Subject:** RE: NBC Nightly News - looking for a statement.

Also, if you had someone who can talk to Andrea Mitchell before 6:30 - she can be reached at 202-885-4835

**From:** Cox, Oliver (NBCUniversal)  
**Sent:** Friday, May 30, 2014 5:30 PM  
**To:** 'nsapao@nsa.gov'  
**Subject:** NBC Nightly News - looking for a statement.

To whom it may concern,

My name is Oliver Cox I am working with Andrea Mitchell on a spot for Nightly News TONIGHT. we are on deadline and we go to air at 6:30pm. NBC obtained a letter from Edward Snowden (Below) and we wanted to get your reaction before Nightly News. Here's Edward Snowden's letter:

"The NSA's new discovery of written contact between me and its lawyers - after more than a year of denying any such contact existed - raises serious concerns. It reveals as false the NSA's claim to Barton Gellman of the Washington Post in December of last year, that "after extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

Today's release is incomplete, and does not include my correspondence with the Signals Intelligence Directorate's Office of Compliance, which believed that a classified executive order could take precedence over an act of Congress, contradicting what was just published. It also did not include concerns about how indefensible collection activities - such as breaking into the back-haul communications of major US internet companies - are sometimes concealed under E.O. 12333 to avoid Congressional reporting requirements and regulations.

If the White House is interested in the whole truth, rather than the NSA's clearly tailored and incomplete leak today for a political advantage, it will require the NSA to ask my former colleagues, management, and the senior leadership team about whether I, at any time, raised concerns about the NSA's improper and at times unconstitutional surveillance activities. It will not take long to receive an answer.

Ultimately, whether my disclosures were justified does not depend on whether I raised these concerns previously. That's because the system is designed to ensure that even the most valid concerns are suppressed and ignored, not acted upon. The fact that two powerful Democratic Senators - Ron Wyden and Mark Udall - knew of mass surveillance that they believed was abusive and felt constrained to do anything about it underscores how futile such internal action is -- and will remain -- until these processes are reformed.

Still, the fact is that I did raise such concerns both verbally and in writing, and on multiple, continuing occasions - as I have always said, and as NSA has always denied. Just as when the NSA claimed it followed German laws in Germany only weeks before it was revealed that they did not, or when NSA said they did not engage in economic espionage a few short months before it was revealed they actually did so on a regular and recurring basis, or even when NSA claimed they had "no domestic spying program" right before we learned they collected the phone records of every American they could, so too are today's claims that "this is only evidence we have of him reporting concerns" false.

Now that they have finally begun producing emails, I am confident that truth will become clear rather sooner than later."

###

Oliver Cox  
Researcher  
NBC News

O: 202-885-4271

C: [REDACTED]

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M; 'Sullivan, Eileen'  
**Cc:** 'kdilanian@ap.org'; nsapao  
**Subject:** RE: NSA/today's release

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:47 PM  
**To:** 'Sullivan, Eileen'  
**Cc:** 'kdilanian@ap.org'; nsapao  
**Subject:** NSA/today's release

Please see the item below. Also, we'll post more soon. Please stand by.

---

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721



**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:25 PM  
**To:** 'Brett LoGiurato'; Vines, Vanee M  
**Cc:** nsapao  
**Subject:** RE: Quick question

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Brett LoGiurato [<mailto:blogiurato@businessinsider.com>]  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Re: Quick question

Thanks.

On Thu, May 29, 2014 at 2:15 PM, Vines, Vanee M <[vmvine3@nsa.gov](mailto:vmvine3@nsa.gov)> wrote:

Start:

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Brett LoGiurato [mailto:[blogiurato@businessinsider.com](mailto:blogiurato@businessinsider.com)]

**Sent:** Thursday, May 29, 2014 2:13 PM

**To:** nsapao

**Subject:** Quick question

Hi --

My name is Brett, and I'm a reporter with Business Insider. Could I get your statement re: Mr. Snowden's email he discussed last night on NBC? Also wanted to be sure I was on your list to receive the actual email when it is released.

Thanks!

--

Brett LoGiurato

Political Reporter | Business Insider

[Redacted]

(b) (6)

[@BrettLoGiurato](http://www.businessinsider.com/politics)

--

Brett LoGiurato

Political Reporter | Business Insider

[Redacted]

(b) (6)



**From:** Brett LoGiurato [blogiurato@businessinsider.com]  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Re: Quick question

Thanks.

On Thu, May 29, 2014 at 2:15 PM, Vines, Vanee M <[vmvine3@nsa.gov](mailto:vmvine3@nsa.gov)> wrote:

Start:

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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*Vanee Vines*

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: [443-634-0721](tel:443-634-0721)

**From:** Brett LoGiurato [mailto:[blogiurato@businessinsider.com](mailto:blogiurato@businessinsider.com)]  
**Sent:** Thursday, May 29, 2014 2:13 PM  
**To:** nsapao  
**Subject:** Quick question

Hi --

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Thanks!

--  
Brett LoGiurato

Political Reporter | Business Insider

[REDACTED]

(b) (6)

[@BrettLoGiurato](http://www.businessinsider.com/politics)

--  
Brett LoGiurato  
Political Reporter | Business Insider

[REDACTED]

(b) (6)

[@BrettLoGiurato](http://www.businessinsider.com/politics)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 2:16 PM  
**To:** 'Brett LoGiurato'; nsapao  
**Subject:** RE: Quick question

Start:

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

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Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Brett LoGiurato [<mailto:blogiurato@businessinsider.com>]  
**Sent:** Thursday, May 29, 2014 2:13 PM  
**To:** nsapao  
**Subject:** Quick question

Hi --

My name is Brett, and I'm a reporter with Business Insider. Could I get your statement re: Mr. Snowden's email he discussed last night on NBC? Also wanted to be sure I was on your list to receive the actual email when it is released.

Thanks!

--  
Brett LoGiurato  
Political Reporter | Business Insider

[www.businessinsider.com/politics](http://www.businessinsider.com/politics)

[@BrettLoGiurato](#)

**From:** Dana Liebelson [dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 1:50 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Additionally, could I receive a copy of that email when it is released, or be notified? What time do you expect it to be released?

Thanks,  
Dana

---

**From:** Dana Liebelson  
**Sent:** Thursday, May 29, 2014 10:03 AM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Thank you Marci!

---

**From:** Green Miller, Marci L [mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Dana Liebelson [mailto:dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 9:54 AM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Approved for Release by NSA  
on 07-28-2015. FOIA Case #  
78137



Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

Does the NSA deny that Snowden filed concerns with intelligence agency supervisors internally, in writing, before going to the press? Why or why not?

If not, why did Mr. Clapper say so previously?

Thank you for your time.

Best,  
Dana

Dana Liebelson  
Staff Reporter: Mother Jones  
Freelance: The Week  
Phone: (202) 347-2397 EX 3007  
Twitter: @dliebelson

**From:** Dana Liebelson [dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 1:03 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Thank you Marci!

---

**From:** Green Miller, Marci L [mlgree3@nsa.gov]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

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###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Dana Liebelson [mailto:dliebelson@motherjones.com]  
**Sent:** Thursday, May 29, 2014 9:54 AM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

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Best,  
Dana

Dana Liebelson  
Staff Reporter: Mother Jones  
Freelance: The Week  
Phone: (202) 347-2397 EX 3007  
Twitter: @dliebelson

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 12:59 PM  
**To:** 'Dana Liebelson'; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Dana Liebelson [<mailto:dliebelson@motherjones.com>]  
**Sent:** Thursday, May 29, 2014 9:54 AM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

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Thank you for your time.

Best,  
Dana

Dana Liebelson

**DOCID: 4228703**

Staff Reporter: Mother Jones

Freelance: The Week

Phone: (202) 347-2397 EX 3007

Twitter: @dliebelson

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Dana Liebelson'; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

The email is on the below website now -

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Dana Liebelson [<mailto:dliebelson@motherjones.com>]  
**Sent:** Thursday, May 29, 2014 1:50 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Additionally, could I receive a copy of that email when it is released, or be notified? What time do you expect it to be released?

Thanks,  
Dana

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**From:** Dana Liebelson  
**Sent:** Thursday, May 29, 2014 10:03 AM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Thank you Marci!

---

**From:** Green Miller, Marci L [[mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)]  
**Sent:** Thursday, May 29, 2014 9:59 AM  
**To:** Dana Liebelson; Vines, Vanee M  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Quick question about NBC interview last night (Deadline: 2 PM EDT)

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

v/r

Marci Green Miller

NSA Public and Media Affairs Office

443-634-0721

---

**From:** Dana Liebelson [mailto:[dliebelson@motherjones.com](mailto:dliebelson@motherjones.com)]

**Sent:** Thursday, May 29, 2014 9:54 AM

**To:** Vines, Vanee M

**Cc:** nsapao

**Subject:** Quick question about NBC interview last night (Deadline: 2 PM EDT)

Good morning! In the NBC interview last night, Mr. Williams said that the network had confirmed "with multiple sources" that before Snowden went to the press, he reported the surveillance that he believed to be problematic internally with intelligence agency supervisors. In the past, Mr. Clapper has denied this is the case. I haven't heard anyone report the NSA's side on this apparent contradiction, and I'd like to do so.

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If not, why did Mr. Clapper say so previously?

Thank you for your time.

Best,  
Dana

Dana Liebelson

Staff Reporter: Mother Jones

Freelance: The Week

Phone: (202) 347-2397 EX 3007

Twitter: @dliebelson

**From:** Brett LoGiurato [blogiurato@businessinsider.com]  
**Sent:** Thursday, May 29, 2014 3:37 PM  
**To:** Green Miller, Marci L  
**Cc:** Vines, Vanee M; nsapao  
**Subject:** Re: Quick question

Got it. Thanks!

On Thu, May 29, 2014 at 2:25 PM, Green Miller, Marci L <mlgree3@nsa.gov> wrote:

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Brett LoGiurato [mailto:blogiurato@businessinsider.com]  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M  
**Cc:** nsapao  
**Subject:** Re: Quick question

Thanks.

On Thu, May 29, 2014 at 2:15 PM, Vines, Vanee M <vmvine3@nsa.gov> wrote:

Start:

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.



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Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Brett LoGiurato [mailto:[blogiurato@businessinsider.com](mailto:blogiurato@businessinsider.com)]

**Sent:** Thursday, May 29, 2014 2:13 PM

**To:** nsapao

**Subject:** Quick question

Hi --

My name is Brett, and I'm a reporter with Business Insider. Could I get your statement re: Mr. Snowden's email he discussed last night on NBC? Also wanted to be sure I was on your list to receive the actual email when it is released.

Thanks!

--

Brett LoGiurato

Political Reporter | Business Insider

[@BrettLoGiurato](http://www.businessinsider.com/politics)

--  
Brett LoGiurato

Political Reporter | Business Insider

(b) (6)

[@BrettLoGiurato](http://www.businessinsider.com/politics)

--  
Brett LoGiurato

Political Reporter | Business Insider

(b) (6)

[@BrettLoGiurato](http://www.businessinsider.com/politics)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 3:12 PM  
**To:** 'Marie Tanao'  
**Cc:** nsapao  
**Subject:** RE: Request for Snowden Email to Office of General Council

The e-mail and statement are on IC on the Record and will soon be posted to nsa.gov.  
Here:

<http://icontherecord.tumblr.com/>

**From:** Marie Tanao [mailto:[\[REDACTED\]](#)]  
**Sent:** Thursday, May 29, 2014 3:11 PM  
**To:** nsapao  
**Subject:** Request for Snowden Email to Office of General Council

(b) (6)

Dear Sir or Madam,

I hope this message finds you well. I am writing on behalf of Japan's daily "The Mainichi Newspapers" (Mainichi Shimbun).

Press Secretary Jay Carney confirmed today at the White House press briefing that the email of Edward Snowden to the Office of General Counsel will be released today. We would very much appreciate it if you could share a copy of the email with us upon its release.

**Please let me know if you require further information for this request.**

Thank you very much for your attention to this matter. I look forward to hearing from you soon.

Best Regards,  
Marie Archer

**From:** Marie Tanao [mailto: ]  
**Sent:** Thursday, May 29, 2014 3:17 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao  
**Subject:** Re: Request for Snowden Email to Office of General Council

(b) (6)

Ms. Miller,

Thank you very much for your prompt response. I will direct my correspondent to the link.

Best Regards,  
Marie Archer

On Thu, May 29, 2014 at 3:12 PM, Green Miller, Marci L <[mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)> wrote:

The e-mail and statement are on IC on the Record and will soon be posted to [nsa.gov](http://nsa.gov).

Here:

<http://icontherecord.tumblr.com/>

**From:** Marie Tanao [mailto: ]  
**Sent:** Thursday, May 29, 2014 3:11 PM  
**To:** nsapao  
**Subject:** Request for Snowden Email to Office of General Council

(b) (6)

Dear Sir or Madam,

I hope this message finds you well. I am writing on behalf of Japan's daily "The Mainichi Newspapers" (Mainichi Shimbun).

Press Secretary Jay Carney confirmed today at the White House press briefing that the email of Edward Snowden to the Office of General Counsel will be released today. We would very much appreciate it if you could share a copy of the email with us upon its release.

**Please let me know if you require further information for this request.**

Thank you very much for your attention to this matter. I look forward to hearing from you soon.

Best Regards,  
Marie Archer

--

Marie Tanao-Archer  
Correspondent Assistant  
Washington D.C. General Bureau  
THE MAINICHI NEWSPAPERS  
#340 National Press Building  
529 14th St. N.W. Washington D.C. 20045  
Tel:202(737)2817  
Fax:202(549)2309  
Cell

(b) (6)

FYI: The Mainichi Newspapers was founded in 1872 as the oldest national daily newspaper company in Japan. Mainichi is currently recognized in Japan as one of the leading national daily newspapers, and has garnered a reputation as a provider of unbiased reporting, poignant editorials and other information vital to a modern society. Mainichi has a nationwide circulation of 3.5 million copies.

**From:** Vines, Vanee M  
**Sent:** Thursday, August 07, 2014 11:14 AM  
**To:** 'Ed'; nsapao  
**Subject:** RE: Request from a writer from the Wall Street Journal

Hi. Given the ongoing federal investigation, we cannot comment on many of the issues that you raised. Below are some of your questions and a few citations/responses that you and your research assistant may want to review. Thanks!

-vanee'

\*\*\*

Q: Snowden claimed in his June 9 video for the Guardian that he could do the following: "sitting at my desk I certainly had the authority to wiretap anyone, from you or your accountant to a Federal judge to even the President if I had a personal e-mail. Question: Did he have the authority to tap the a) the President of the US b) a Federal judge 3) anyone at all?

Mr. Ledgett responded to this allegation in the May 2014 Vanity Fair story.

Q: In same video, Snowden says "I witnessed systemic violations of law by my government that created a moral duty to act." Question: Did Snowden ever report a violation of the law to the IG or anyone else?

In May we released the statement below; the email can be found on nsa.gov.

"NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the office of the General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of the General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

"There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims."

###

--YOU MAY WANT TO CLOSELY REVIEW THE "TED TALK" TRANSCRIPT:

[http://www.ted.com/talks/richard\\_ledgett\\_the\\_nsa\\_responds\\_to\\_edward\\_snowden\\_s\\_ted\\_talk](http://www.ted.com/talks/richard_ledgett_the_nsa_responds_to_edward_snowden_s_ted_talk)

Best,

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

-----Original Message-----

From: Ed [mailto:eye@nyc.rr.com]  
Sent: Wednesday, July 30, 2014 10:13 AM  
To: nsapao  
Subject: Request from a writer from the Wall Street Journal

N.S.A  
Office of Public Affairs  
RE: Request from a writer from the Wall Street Journal

(b) (6)

Dear Public Affairs Officer

I am writing an article for the Wall Street Journal on the creditability of Edward Snowden. My deadline is August 21, 2013 It was be the third of a series.. My last two pieces in WSJ can be found:

June 30, 2014

<http://online.wsj.com/articles/edward-jay-epstein-revisiting-snowdens-hong-kong-getaway-1404075875?KEYWORDS=Edward+Jay+Epstein>

May 14, 2014

<http://online.wsj.com/news/articles/SB10001424052702304831304579542402390653932?KEYWORDS=Edward+Jay+Epstein&mg=reno64-wsj>

What I am trying to clarify is the various claims made by Snowden. I realize the NSA has already addressed some of my questions in the past, but as over a year has gone by, I would like to answer them anew. It might also be helpful to speak on the telephone. My phone number is [REDACTED] Any such conversation, if you prefer, can be off-the record. Below are my questions. I tried to be as specific as possible. Please feel free to point out anything I may have missed, SPECIFIC QUESTIONS

1. Snowden claimed in his June 9 video for the Guardian that he could do the following: "sitting at my desk I certainly had the authority to wiretap anyone, from you or your accountant to a Federal judge to even the President if I had a personal e-mail. Question: Did he have the authority to tap the a) the President of the US b) a Federal judge 3) anyone at all?
2. If he, or anyone else, did not have such authority, would it be a crime at the NSA to hack into the phone of the President or a Federal Judge.
3. In same video, Snowden claims he worked under "cover" for NSA. Question: Was he ever directly employed by the NSA as opposed to an outside contractor? Does working for an outside contractor such as Dell or Booz Allen Hamilton [BAH], constitute working under "cover."
4. In same video, Snowden says he was a "senior adviser for the Central Intelligence Agency." Was he a senior advisor to the CIA?
5. In same video, Snowden says "I witnessed systemic violations of law by my government that created a moral duty to act." Question: Did Snowden ever report a violation of the law to the IG or anyone else?

6. Snowden signed Standard Form 312, the ?classified-information non-disclosure agreement- with BAH.

Question: Did he sign a similar classified-information non-disclosure agreement with the NSA?

7. Snowden said in an interview with Barton Gellman in the Washington Post on 12/23/13 that he brought his misgivings to two superiors in the NSA's Technology Directorate and two more in the NSA Threat Operations Center's regional base in Hawaii in Oct 2012.

Question: Is this true, according to your investigation?

Question: Did Snowden work for the Technology Directorate in 2012?

Question Did Snowden work for NTOC in 2012?

8. In same Gellman interview, he Snowden says opened a data query tool called BOUNDLESS INFORMANT, to show extent of NSA interceptions, for the 2 employees at the NTOC, his 2 superiors at the Technology Directorate, and 15 other people at the NSA in 2012.

Question: Were any of these putative 19 people found by the NSA?

Question: Was Snowden in a position to open this file in 2012?

9. In same Gellman interview, Snowden says in 2009 he was sent by the NSA's Technology Directorate to support operations at a listening post in Japan as a system administrator and pointed out serious flaws with information security first to his supervisor in Japan and then to the directorate's chief of operations in the Pacific.

Question: was Snowden sent to Japan by the NSA's Technological Division in 2009- or, if he was sent by Dell, did he work for that Division in 2009?

Question" What he working at NSA as a system administrator in 2009?

Question: Is there any record of Snowden pointing out flaws to his supervisor or the directorate's chief of operations?

10. Snowden claims in an interview with James Risen in the New York Times on 10/18/13 that he decided to act when he discovered a copy of a classified 2009 inspector general's report on the N.S.A.'s warrantless wiretapping program through a "dirty word search," which he described as an effort by a systems administrator to check a computer system for things that should not be there in order to delete them and sanitize the system.

Question: Did Snowden in his positions at Dell have the authority to perform such a search?

Question: If Dell found a document as he described. Did he have the authority (or even the ability) to open it in as an unencrypted document?

11. Snowden, after he switched from Dell to BAH in March, took an orientation course in Maryland in April 2013.

Question. Did Snowden sign a non-disclosure agreement with the NSA?

Did Snowden provide any untrue information in order to complete his training?

12. Snowden reportedly informed BAH in late April that he needed to take a medical leave in May.

Question: Did Snowden also report to the NSA he would be taking a medical leave? If so, did he specify either where he was going for treatment or when he would be returning to Hawaii?

Thank you so much for kindly considering this request as ever Edward Jay Epstein

430 East 86 Street  
New York, NY 10028  
www.edwardjayepstein.com

(b) (6)



**From:** Vines, Vanee M  
**Sent:** Thursday, August 07, 2014 12:03 PM  
**To:** 'Ed'  
**Cc:** nsapao  
**Subject:** RE: Request from a writer from the Wall Street Journal

I'm not sure how you're conducting your research, but B. Wittes at Brookings has written about many of the related issues.

ADM Rogers was also interviewed at length by Reuters (in May).

And you may want to review the interviews that GEN Alexander granted to FOX News' Bret B. in March/April.

Best,

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

-----Original Message-----

**From:** Vines, Vanee M  
**Sent:** Thursday, August 07, 2014 11:14 AM  
**To:** 'Ed'; nsapao  
**Subject:** RE: Request from a writer from the Wall Street Journal

Hi. Given the ongoing federal investigation, we cannot comment on many of the issues that you raised. Below are some of your questions and a few citations/responses that you and your research assistant may want to review. Thanks!

-vanee'

\*\*\*

Q: Snowden claimed in his June 9 video for the Guardian that he could do the following: "sitting at my desk I certainly had the authority to wiretap anyone, from you or your accountant to a Federal judge to even the President if I had a personal e-mail. Question: Did he have the authority to tap the a) the President of the US b) a Federal judge 3) anyone at all?

Mr. Ledgett responded to this allegation in the May 2014 Vanity Fair story.

Q: In same video, Snowden says "I witnessed systemic violations of law by my government that created a moral duty to act." Question: Did Snowden ever report a violation of the law to the IG or anyone else?

In May we released the statement below; the email can be found on nsa.gov.

"NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the office of the General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of the General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

"There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims."

###

--YOU MAY WANT TO CLOSELY REVIEW THE "TED TALK" TRANSCRIPT:

[http://www.ted.com/talks/richard\\_ledgett\\_the\\_nsa\\_responds\\_to\\_edward\\_snowden\\_s\\_ted\\_talk](http://www.ted.com/talks/richard_ledgett_the_nsa_responds_to_edward_snowden_s_ted_talk)

Best,

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

-----Original Message-----

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(b) (6)

May 14, 2014

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"sitting at my desk I certainly had the authority to wiretap anyone, from you or your accountant to a Federal judge to even the President if I had a personal e-mail.

Question: Did he have the authority to tap the a) the President of the US b) a Federal judge 3) anyone at all?

2. If he, or anyone else, did not have such authority, would it be a crime at the NSA to hack into the phone of the President or a Federal Judge.

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Question: Was he ever directly employed by the NSA as opposed to an outside contractor? Does working for an outside contractor such as Dell or Booz Allen Hamilton [BAH], constitute working under "cover."

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Question: Is there any record of Snowden pointing out flaws to his supervisor or the directorate's chief of operations?

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Question: Did Snowden also report to the NSA he would be taking a medical leave? If so, did he specify either where he was going for treatment or when he would be returning to Hawaii?

Thank you so much for kindly considering this request as ever Edward Jay Epstein

  
430 East 86 Street  
New York, NY 10028  
[www.edwardjayepstein.com](http://www.edwardjayepstein.com)

(b) (6)

**From:** Julian Hatter [jhattem@thehill.com]  
**Sent:** Thursday, May 29, 2014 1:20 PM  
**To:** Green Miller, Marci L  
**Cc:** nsapao; DL PAOMedia  
**Subject:** Re: Snowden complaint?

Thank you very much

On Thu, May 29, 2014 at 12:57 PM, Green Miller, Marci L <mlgree3@nsa.gov> wrote:

Hi.

We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

v/r

*Marci Green Miller*

NSA Public and Media Affairs Office

443-634-0721

---

**From:** Julian Hattem [mailto:jhattem@thehill.com]  
**Sent:** Thursday, May 29, 2014 9:31 AM  
**To:** nsapao  
**Subject:** Snowden complaint?

Good morning

In the interview with NBC last night, Edward Snowden said that he had filed formal complaints about his work up the chain of the agency, and NBC claims that there is at least one email that seems to confirm that. According to their reporting, he asked a question about how the agency had interpreted the law. Is that correct? Does that disprove the NSA's earlier claim that he had never brought the matters to anyone's attention?

Thank you

--  
Julian Hattem

Staff Writer

The Hill

@jmhattem

Office: 202.628.8568

Cell:  (b) (6)

--  
Julian Hattem

Staff Writer

The Hill

@jmhattem

Office: 202.628.8568

Cell:  (b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 12:58 PM  
**To:** 'Julian Hatterm'  
**Cc:** nsapao; DL PAOMedia  
**Subject:** RE: Snowden complaint?

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Julian Hatterm  
Staff Writer  
The Hill  
@jmhattem  
Office: 202.628.8568

Cell:

(b) (6)



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**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Julian Hattem'  
**Cc:** nsapao; DL PAOMedia  
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Julian Hatter

Staff Writer

The Hill

@jmhattem

Office: 202.628.8568

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Julian Hattem

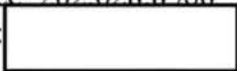
Staff Writer

The Hill

@jmhattem

Office: 202.628.8568

Cell:



(b) (6)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 2:55 PM  
**To:** 'Lorenzo Franceschi-Bicchierai'; Green Miller, Marci L  
**Cc:** nsapao  
**Subject:** RE: Snowden email

Hi. The statement was provided to the Washington Post in response to the writer's questions.

Excerpt from the story:

By last December, Snowden was contacting reporters, although he had not yet passed along any classified information. He continued to give his colleagues the "front-page test," he said, until April.

Asked about those conversations, NSA spokeswoman Vanee Vines sent a prepared statement to The Post: "After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

Snowden recounted another set of conversations that he said took place three years earlier, when he was sent by the NSA's Technology Directorate to support operations at a listening post in Japan.

###

Vanee Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Lorenzo Franceschi-Bicchierai [<mailto:lorenzo@mashable.com>]  
**Sent:** Thursday, May 29, 2014 2:30 PM  
**To:** Green Miller, Marci L  
**Cc:** Vines, Vanee M; nsapao  
**Subject:** Re: Snowden email

Thanks!

Any comment on the NSA's previous statement from December? The one sent to Washington Post: "After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

Did you not find the email then? If so, why?

On Thu, May 29, 2014 at 2:21 PM, Green Miller, Marci L <[mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)> wrote:

The email is on the below website now -

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:56 PM  
**To:** 'Lorenzo Franceschi-Bicchierai'; nsapao  
**Subject:** RE: Snowden email

Hi. The item is below. We'll post more soon. Please stand by.

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NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

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*Vanee' Vines*

Public Affairs Specialist

NSA Public & Media Affairs

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Will you release the email?

Thanks!

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**Lorenzo Franceschi-Bicchierai**  
Mashable US & World Reporter  
[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

[REDACTED]

(b) (6)

Twitter: [@lorenzoFB](https://twitter.com/lorenzoFB)

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

Wickr: [REDACTED]

[www.lorenzofb.com](http://www.lorenzofb.com)

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**Lorenzo Franceschi-Bicchierai**

Mashable US & World Reporter

[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

[REDACTED]  
Twitter: @lorenzoFB

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

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NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: 443-634-0721

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[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

[REDACTED]

Twitter: @lorenzoFB

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Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

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**Lorenzo Franceschi-Bicchierai**

Mashable US & World Reporter

[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

[REDACTED]

Twitter: @lorenzoFB

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

Wickr: [REDACTED]

[www.lorenzofb.com](http://www.lorenzofb.com)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M; 'Capra, Tony (NBCUniversal)'; nsapao  
**Subject:** RE: Snowden Email

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Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

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**From:** Capra, Tony (NBCUniversal) [<mailto:Tony.Capra@nbcuni.com>]  
**Sent:** Thursday, May 29, 2014 2:03 PM  
**To:** nsapao  
**Subject:** Snowden Email

Hi,

Can you please send me anything you have on the release of an Edward Snowden related email.

Thanks,

Approved for Release by NSA on  
07-28-2015. FOIA Case # 78137

Tony

Tony Capra  
Senior Assignment Manager  
NBC News Washington  
(202) 885-4200  
[Tony.Capra@nbcuni.com](mailto:Tony.Capra@nbcuni.com)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** Vines, Vanee M; 'Lorenzo Franceschi-Bicchierai'; nsapao  
**Subject:** RE: Snowden email

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:56 PM  
**To:** 'Lorenzo Franceschi-Bicchierai'; nsapao  
**Subject:** RE: Snowden email

Hi. The item is below. We'll post more soon. Please stand by.

-----

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Lorenzo Franceschi-Bicchierai [<mailto:lorenzo@mashable.com>]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Snowden email

Hey Vanee,

I saw someone tweeting an alleged statement from the NSA regarding an email Snowden sent to the agency's General Counsel. Could you send me the statement as well? Just checking if the one being circulated is true.

Will you release the email?

Thanks!

--

**Lorenzo Franceschi-Bicchierai**

Mashable US & World Reporter

[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

Twitter: [@lorenzofB](https://twitter.com/lorenzofB)

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

Wickr: [REDACTED]

[www.lorenzofb.com](http://www.lorenzofb.com)

(b) (6)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 2:18 PM  
**To:** 'Capra, Tony (NBCUniversal)'; nsapao  
**Subject:** RE: Snowden Email

Hi. The item is below.

-----

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Capra, Tony (NBCUniversal) [<mailto:Tony.Capra@nbcuni.com>]  
**Sent:** Thursday, May 29, 2014 2:03 PM  
**To:** nsapao  
**Subject:** Snowden Email

Hi,

Can you please send me anything you have on the release of an Edward Snowden related email.

Thanks,

Tony

Tony Capra  
Senior Assignment Manager  
NBC News Washington  
(202) 885-4200  
[Tony.Capra@nbcuni.com](mailto:Tony.Capra@nbcuni.com)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 2:06 PM  
**To:** 'Capra, Tony (NBCUniversal)'; nsapao  
**Subject:** RE: Snowden Email

Hi. The item is below. We'll post more soon. Please stand by.

-----

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

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**Sent:** Thursday, May 29, 2014 2:03 PM  
**To:** nsapao  
**Subject:** Snowden Email

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Thanks,

Tony

Tony Capra  
Senior Assignment Manager  
NBC News Washington  
(202) 885-4200  
[Tony.Capra@nbcuni.com](mailto:Tony.Capra@nbcuni.com)



**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:56 PM  
**To:** 'Lorenzo Franceschi-Bicchierai'; nsapao  
**Subject:** RE: Snowden email

Hi. The item is below. We'll post more soon. Please stand by.

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

**From:** Lorenzo Franceschi-Bicchierai [<mailto:lorenzo@mashable.com>]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Snowden email

Hey Vanee,

I saw someone tweeting an alleged statement from the NSA regarding an email Snowden sent to the agency's General Counsel. Could you send me the statement as well? Just checking if the one being circulated is true.

Will you release the email?

Thanks!

--

(b) (6)

**Lorenzo Franceschi-Bicchierai**  
Mashable US & World Reporter  
[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

Twitter: @lorenzofb

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

Wickr: [REDACTED]

[www.lorenzofb.com](http://www.lorenzofb.com)

(b) (6)

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 1:49 PM  
**To:** 'Sam Stein'  
**Cc:** DL PAOMedia; nsapao  
**Subject:** RE: snowden email

Hi. The item is below. We'll post more soon. Please stand by.

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

**From:** Sam Stein [<mailto:samstein@huffingtonpost.com>]  
**Sent:** Thursday, May 29, 2014 1:35 PM  
**To:** Hayden, Caitlin  
**Cc:** DL PAOMedia  
**Subject:** Re: snowden email

(b) (6)

thanks Caitlin!

On Thu, May 29, 2014 at 1:31 PM, Hayden, Caitlin <[\[redacted\]](#)> wrote:

Sam: I've plussed in NSA for you.

**From:** Sam Stein [<mailto:samstein@huffingtonpost.com>]  
**Sent:** Thursday, May 29, 2014 1:24 PM  
**To:** Hayden, Caitlin  
**Subject:** Re: snowden email

gotchya. thanks

On Thu, May 29, 2014 at 1:22 PM, Hayden, Caitlin <



wrote:

(b) (6)

NSA is. Refer you there.

**From:** Sam Stein [mailto:[samstein@huffingtonpost.com](mailto:samstein@huffingtonpost.com)]

**Sent:** Thursday, May 29, 2014 1:21 PM

**To:** Hayden, Caitlin

**Subject:** snowden email

you're releasing the one he sent to the counsel? i read that on the twitters

--

Sam Stein  
Senior Politics Editor  
Huffington Post

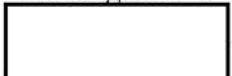


Subscribe to HuffPost Hill: <http://huff.to/db6n1O>

(b) (6)

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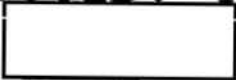
Sam Stein  
Senior Politics Editor  
Huffington Post



Subscribe to HuffPost Hill: <http://huff.to/db6n1O>

--

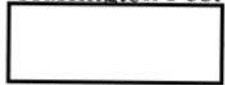
Sam Stein  
Senior Politics Editor  
Huffington Post



(b) (6)

Subscribe to HuffPost Hill: <http://huff.to/db6n1O>

--  
Sam Stein  
Senior Politics Editor  
Huffington Post



Subscribe to HuffPost Hill: <http://huff.to/db6n1O>

From: Green Miller, Marci L  
Sent: Thursday, May 29, 2014 2:18 PM  
To: [REDACTED]  
Cc: nsapao  
Subject: RE: Snowden email to NSA

(b) (6)

Hi. The item is below.

-----

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]  
Sent: Thursday, May 29, 2014 2:09 PM  
To: nsapao  
Subject: Snowden email to NSA

(b) (6)

I understand that the NSA is planning to release today the email that Edward Snowden says he sent to the NSA Office of Legal Counsel raising concerns about its legal interpretations for NSA spy programs.

I'd like to receive the email and speak with someone there to get more information about it, when someone is available.

Kim Zetter  
Senior Reporter  
Wired

(b) (6)

Sent from my iPhone

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:44 PM  
**To:** 'kcollier@dailydot.com'  
**Cc:** nsapao  
**Subject:** RE: Snowden email today

The e-mail and statement are on IC on the Record and will soon be posted to nsa.gov.  
Here:

<http://icontherecord.tumblr.com/>

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** [kcollier@dailydot.com](mailto:kcollier@dailydot.com) [<mailto:kcollier@dailydot.com>]  
**Sent:** Thursday, May 29, 2014 2:44 PM  
**To:** nsapao  
**Subject:** Snowden email today

Hi. Seen reports that WH will today release Snowden's email to NSA. If so, can I be on whatever list it'll go out to? Thanks!

**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 12:27 PM  
**To:** 'Nakashima, Ellen M'  
**Cc:** nsapao  
**Subject:** RE: Snowden emails

I'll be right there.

Jay's 12:30 gaggle, too.

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line: 443-634-0721

---

**From:** Nakashima, Ellen M [<mailto:Ellen.Nakashima@washpost.com>]  
**Sent:** Thursday, May 29, 2014 11:53 AM  
**To:** Vines, Vanee M  
**Subject:** Snowden emails

Hi Vanee,

Just called. Several US officials have described the April 2013 email that Snowden sent to OGC after he took his USSID 18 training and inquiring about whether exec orders trump statutes.

They described the reply from the attorney as no, EOs do not trump statutes.

Can you release the emails? And were there any other emails from Snowden to compliance officials or anyone else raising questions? Can you call back as soon as you're able?

I'm on my cell phone [REDACTED]

(b) (6)

Thanks,  
Ellen



**From:** Gorman, Siobhan [Siobhan.Gorman@wsj.com]  
**Sent:** Thursday, May 29, 2014 1:50 PM  
**To:** Green Miller, Marci L  
**Cc:** Vines, Vanee M; nsapao; DL PAOMedia  
**Subject:** Re: Snowden interview

Thanks very much.

=====

Siobhan Gorman  
Intelligence Correspondent  
The Wall Street Journal.

(202) 862-9234 (w) | [REDACTED] (c)

(b) (6)

On May 29, 2014, at 1:06 PM, "Green Miller, Marci L" <mlgree3@nsa.gov> wrote:

Hi Siobhan,

Separate from your questions but see the below regarding the email claim.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

v/r

Marci Green Miller

NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Vines, Vanee M  
**Sent:** Wednesday, May 28, 2014 11:57 AM  
**To:** 'Siobhan.Gorman@wsj.com'; nsapao  
**Subject:** Re: Snowden interview

I don't have anything for you at this point; 'will keep you posted.

**From:** Gorman, Siobhan [<mailto:Siobhan.Gorman@wsj.com>]

**Sent:** Wednesday, May 28, 2014 11:51 AM

**To:** Vines, Vanee M; nsapao

**Subject:** Snowden interview

Hi Vanee,

I realize it's a bit difficult to gauge because only bits of this NBC interview with Snowden have been released, but seeking any reax you have to his discussion about his role working as a contractor for NSA? He's pushing back on what he sees as a government effort to downplay his responsibilities. I understand DIA is issuing a denial, so we wanted to check in with the other agencies he's said he's worked for/with.

Thanks,  
Siobhan

=====  
Siobhan Gorman  
Intelligence Correspondent  
The Wall Street Journal.  
1025 Connecticut Ave., NW, Suite 800  
Washington, DC 20036  
(202) 862-9234 (w) | [REDACTED] (c)  
Twitter: @gorman\_siobhan

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:21 PM  
**To:** 'Gorman, Siobhan'  
**Cc:** Vines, Vanee M; nsapao; DL PAOMedia  
**Subject:** RE: Snowden interview

The email is on the below website now -

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

**From:** Gorman, Siobhan [<mailto:Siobhan.Gorman@wsj.com>]  
**Sent:** Thursday, May 29, 2014 1:50 PM  
**To:** Green Miller, Marci L  
**Cc:** Vines, Vanee M; nsapao; DL PAOMedia  
**Subject:** Re: Snowden interview

Thanks very much.

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Siobhan Gorman  
Intelligence Correspondent  
The Wall Street Journal.  
(202) 862-9234 (w) [REDACTED] (c)

(b) (6)

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Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

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**From:** Vines, Vanee M  
**Sent:** Wednesday, May 28, 2014 11:57 AM  
**To:** 'Siobhan.Gorman@wsj.com'; nsapao  
**Subject:** Re: Snowden interview

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**From:** Gorman, Siobhan [<mailto:Siobhan.Gorman@wsj.com>]  
**Sent:** Wednesday, May 28, 2014 11:51 AM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Snowden interview

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Siobhan Gorman  
Intelligence Correspondent  
The Wall Street Journal.  
1025 Connecticut Ave., NW, Suite 800  
Washington, DC 20036  
(202) 862-9234 (w) [REDACTED]  
Twitter: @gorman\_siobhan

(b) (6)

**From:** Green Miller, Marci L  
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**To:** Vines, Vanee M; 'Siobhan.Gorman@wsj.com'; nsapao  
**Cc:** DL PAOMedia  
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Marci Green Miller  
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**From:** Vines, Vanee M  
**Sent:** Wednesday, May 28, 2014 11:57 AM  
**To:** 'Siobhan.Gorman@wsj.com'; nsapao  
**Subject:** Re: Snowden interview

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**Sent:** Wednesday, May 28, 2014 11:51 AM  
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**Subject:** Snowden interview

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Thanks,

Siobhan

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Siobhan Gorman

Intelligence Correspondent

The Wall Street Journal.

1025 Connecticut Ave., NW, Suite 800

Washington, DC 20036

(202) 862-9234 (w) [REDACTED] (e)

Twitter: @gorman\_siobhan

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:22 PM  
**To:** 'Jackson, David M'; nsapao  
**Subject:** RE: USA Today

Hi. Statement below.

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

-----

NSA has now explained that they have found one e-mail inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

-----

**From:** Jackson, David M [<mailto:dmjackso@usatoday.com>]  
**Sent:** Thursday, May 29, 2014 2:19 PM  
**To:** nsapao  
**Subject:** USA Today

This is David Jackson with USA Today

Can I get a copy of the Snowden e-mail it is released?

Thank you

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:01 PM  
**To:** Vines, Vanee M  
**Cc:** DL PAOMedia; nsapao  
**Subject:** RE: warren

Hi, Warren. Vanee is in a meeting and asked that I forward you the below.

-----  
We have the below in response to your query.

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

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###

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Warren.Strobel@thomsonreuters.com [mailto:Warren.Strobel@thomsonreuters.com]  
**Sent:** Thursday, May 29, 2014 10:27 AM  
**To:** Vines, Vanee M  
**Subject:** G'morning

Vanee: hope you are well. Can you weigh in on this today, or can someone in the administration?

<http://www.nbcnews.com/feature/edward-snowden-interview/email-supports-snowden-claim-he-questioned-nsa-practices-n117086>

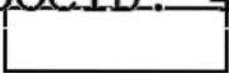
Much thanks  
Warren

Warren Strobel

Diplomatic Editor, Washington Bureau  
Reuters

+1 202 310 5660 (work)





(mobile)

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:26 PM  
**To:** Green Miller, Marci L; Vines, Vanee M  
**Cc:** DL PAOMedia; nsapao  
**Subject:** RE: warren

The email is on the below website now –

<http://icontherecord.tumblr.com/>

And will be available on [www.nsa.gov](http://www.nsa.gov) shortly.

---

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 1:01 PM  
**To:** Vines, Vanee M  
**Cc:** DL PAOMedia; nsapao  
**Subject:** RE: warren

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v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Warren.Strobel@thomsonreuters.com [mailto:Warren.Strobel@thomsonreuters.com]  
**Sent:** Thursday, May 29, 2014 10:27 AM  
**To:** Vines, Vanee M  
**Subject:** G'morning

Vanee: hope you are well. Can you weigh in on this today, or can someone in the administration?

<http://www.nbcnews.com/feature/edward-snowden-interview/email-supports-snowden-claim-he-questioned-nsa-practices-n117086>

Much thanks  
Warren

Warren Strobel

Diplomatic Editor, Washington Bureau  
Reuters

+1 202 310 5660 (work)  
 (mobile)

(b) (6)

**From:** Green Miller, Marci L  
**Sent:** Thursday, May 29, 2014 2:43 PM  
**To:** 'Sparshott, Jeffrey'  
**Cc:** nsapao  
**Subject:** RE: WSJ re Snowden email

The e-mail and statement are on IC on the Record and will soon be posted to nsa.gov.  
Here:

<http://icontherecord.tumblr.com/>

v/r  
Marci Green Miller  
NSA Public and Media Affairs Office  
443-634-0721

---

**From:** Sparshott, Jeffrey [<mailto:Jeffrey.Sparshott@wsj.com>]  
**Sent:** Thursday, May 29, 2014 2:42 PM  
**To:** nsapao  
**Subject:** WSJ re Snowden email

Hello: The White House today said a Snowsen email(s) would be released today. Are you able to send to me? Thank you,

Jeffrey Sparshott  
Wall Street Journal

[REDACTED]

**From:** Julian Hatter [jhattem@thehill.com]  
**Sent:** Thursday, May 29, 2014 9:31 AM  
**To:** nsapao  
**Subject:** Snowden complaint?

Good morning

In the interview with NBC last night, Edward Snowden said that he had filed formal complaints about his work up the chain of the agency, and NBC claims that there is at least one email that seems to confirm that. According to their reporting, he asked a question about how the agency had interpreted the law. Is that correct? Does that disprove the NSA's earlier claim that he had never brought the matters to anyone's attention?

Thank you

--  
Julian Hatter  
Staff Writer  
The Hill  
@jmhattem  
Office: 202.628.8568  
Cell: [REDACTED]

(b) (6)

[REDACTED]

**From:** Lorenzo Franceschi-Bicchierai [lorenzo@mashable.com]  
**Sent:** Thursday, May 29, 2014 1:55 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Snowden email

Hey Vanee,

I saw someone tweeting an alleged statement from the NSA regarding an email Snowden sent to the agency's General Counsel. Could you send me the statement as well? Just checking if the one being circulated is true.

Will you release the email?

Thanks!

--

**Lorenzo Franceschi-Bicchierai**  
Mashable US & World Reporter  
[lorenzo@mashable.com](mailto:lorenzo@mashable.com) | [lorenzofb8@gmail.com](mailto:lorenzofb8@gmail.com)

[REDACTED] (b) (6)  
Twitter: @lorenzoFB

Skype: [REDACTED]

Encrypted Phone: [REDACTED]

OTR: [lorenzofb@jabber.ccc.de](mailto:lorenzofb@jabber.ccc.de)

Wickr: [REDACTED]

[www.lorenzofb.com](http://www.lorenzofb.com)

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** Thursday, May 29, 2014 2:09 PM  
**To:** nsapao  
**Subject:** Snowden email to NSA

(b) (6)

I understand that the NSA is planning to release today the email that Edward Snowden says he sent to the NSA Office of Legal Counsel raising concerns about its legal interpretations for NSA spy programs.

I'd like to receive the email and speak with someone there to get more information about it, when someone is available.

Kim Zetter  
Senior Reporter  
Wired

[REDACTED] (b) (6)

Sent from my iPhone

**From:** Capra, Tony (NBCUniversal) [Tony.Capra@nbcuni.com]  
**Sent:** Thursday, May 29, 2014 2:03 PM  
**To:** nsapao  
**Subject:** Snowden Email

Hi,

Can you please send me anything you have on the release of an Edward Snowden related email.

Thanks,

Tony

Tony Capra  
Senior Assignment Manager  
NBC News Washington  
(202) 885-4200  
[Tony.Capra@nbcuni.com](mailto:Tony.Capra@nbcuni.com)



**From:** kcollier@dailydot.com  
**Sent:** Thursday, May 29, 2014 2:44 PM  
**To:** nsapao  
**Subject:** Snowden email today

Hi. Seen reports that WH will today release Snowden's email to NSA. If so, can I be on whatever list it'll go out to? Thanks!

**From:** Sparshott, Jeffrey [Jeffrey.Sparshott@wsj.com]  
**Sent:** Thursday, May 29, 2014 2:42 PM  
**To:** nsapao  
**Subject:** WSJ re Snowden email

Hello: The White House today said a Snowsen email(s) would be released today. Are you able to send to me? Thank you,

Jeffrey Sparshott  
Wall Street Journal

[redacted] NSA-DJ09 USA CTR

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Tuesday, May 27, 2014 12:29 PM  
**To:** Vines Vanee M NSA-DN1 USA CIV [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** [redacted] NSA-Q31 USA CIV; [redacted] NSA-O31 USA CIV; [redacted] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** RE: (U) FYSA: (U) NBC's note today/leaker

Classification: UNCLASSIFIED//~~FOUO~~  
=====

[redacted]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)

[redacted] (unclassified)

(b)(3)-P.L. 86-36  
(b)(5)

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

(b)(3)-P.L. 86-36

**From:** Vines Vanee M NSA-DN1 USA CIV  
**Sent:** Tuesday, May 27, 2014 12:27 PM  
**To:** [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** [redacted] NSA-O31 USA CIV; [redacted] NSA-O31 USA CIV; [redacted] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV  
**Subject:** RE: (U) FYSA: (U) NBC's note today/leaker

Classification: ~~SECRET//NOFORN~~

Thanks, sir.

**From:** [redacted] NSA-D USA CIV  
**Sent:** Tuesday, May 27, 2014 12:25 PM  
**To:** DL PAOMedia (ALIAS) DN1  
**Cc:** [redacted] NSA-O31 USA CIV; [redacted] NSA-O31 USA CIV; [redacted] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV

**Subject:** (U) FYSA: (U) NBC's note today/leaker

**Importance:** High

Classification: ~~SECRET//NOFORN~~

Vanee,

(U//~~FOUO~~) Here are some of the facts for background if we end up actually engaging NBC.

Regards,

[Redacted]

[Redacted]

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS  
UNCL  
NSTS 969-5011  
BLACK [Redacted]

**From:** [Redacted] NSA-Q31 USA CIV

**Sent:** Tuesday, May 27, 2014 12:20 PM

**To:** [Redacted] NSA-D USA CIV

**Cc:** [Redacted] NSA-Q31 USA CIV

**Subject:** RE: (U) NBC's note today/leaker

**Importance:** High

Classification: ~~SECRET//NOFORN~~

[Redacted]

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

(b)(5)

(b)(3)-P.L. 86-36

Chief, Q31

CI Investigations Division

968-4802(NSTS)

[redacted] unclass)

(b)(3)-P.L. 86-36

\*This email contains information subject to the Privacy Act\*

**From:** Vines Vanee M NSA-DN1 USA CIV

**Sent:** Tuesday, May 27, 2014 12:08 PM

**To:** [redacted] NSA-D USA CIV; [redacted] NSA-Q31 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] M NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV

**Subject:** (U) NBC's note today/leaker

Classification: UNCLASSIFIED ~~//FOR OFFICIAL USE ONLY~~

ALCON: NBC's latest note is below. We have previously avoided talking about the leaker's specific assignments/duties. [redacted]

(b)(3)-P.L. 86-36  
(b)(5)

\*\*\*\*\*

**From:** Cole, Matthew (NBCUniversal) [mailto:[redacted]]

**Sent:** Tuesday, May 27, 2014 11:27 AM

**To:** Vines, Vanee M

**Subject:** More Requests for Information

(b)(3)-P.L. 86-36

Vanee,

Per our conversation last Friday, I have further requests for comment and/or response from the NSA.

What units/groups/directorates did Mr. Snowden serve in during his various time employed with NSA (via Dell, BAH or any other capacity)?

Did Mr. Snowden ever attend a meeting or meetings with the Director of Technology Directorate (or where dir/ Tech was present)?

Did the NSA adopt a systems information program to protect NSA facilities (the data and systems) in the event of a disaster?

Was Mr. Snowden assigned to do work on identifying China's cyber espionage efforts?

Was Mr. Snowden asked or tasked to help identify areas in NSA's network infrastructure that were vulnerable to hacking?

Did Mr. Snowden keep his CIA PSEUDO while employed with NSA?

Generally speaking, does someone coming over from CIA keep their PSEUDO, or does NSA give them a new one?

Thank you in advance for your attention to these questions.

Respectfully,

Matthew Cole  
Investigative Producer  
NBC News  
30 Rockefeller Plaza  
New York, NY 10112

O: 212-664-2047

C: [REDACTED]

(b)(6)

(U//FOUO)

--Vane' Vines, [REDACTED]

NSA Public Affairs Office

Personal [REDACTED] B / 969-7509 S (NEW)

PAO Office: [REDACTED] B / 969-7499 S (NEW)

Media Line: 301-688-6524

Unclass email: [REDACTED]

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED ~~//FOR OFFICIAL USE ONLY~~

Classified By: [REDACTED]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390501~~

Classification: ~~SECRET//NOFORN~~

~~Classified By: [REDACTED]~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390501~~

Classification: ~~SECRET//NOFORN~~

~~Classified By: [REDACTED]~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390501~~

**DOCID: 4249175**

Classification: ~~SECRET//NOFORN~~

=====

Classification: UNCLASSIFIED//~~FOUO~~



**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Wednesday, May 28, 2014 11:42 PM  
**To:** Vines, Vanee M; [REDACTED] De, Rajesh; [REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED] DNI-Media@dni.gov; [REDACTED] Richards, Rebecca J  
**Cc:** ODNI Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [REDACTED] Ensor, Leonel K; [REDACTED]  
**Subject:** RE: NBC/email

We're not going to get the FOIA or release question resolved tonight, but please send a possible Q&A we can consider.

Anyone else getting queries? None here so far. Relatively little Twitter discussion on the interview.

**From:** Vines, Vanee M [REDACTED]  
**Sent:** Wednesday, May 28, 2014 11:39 PM  
**To:** Hayden, Caitlin [REDACTED] De, Rajesh; [REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED] DNI-Media@dni.gov; [REDACTED] Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher [REDACTED] Ensor, Leonel K; [REDACTED]  
**Subject:** Re: NBC/email

SA

Reuters is now pounding the pavement over the email issue. Williams clearly said multiple sources confirmed at least 1 email.

**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Wednesday, May 28, 2014 11:04 PM  
**To:** [REDACTED] De, Rajesh; [REDACTED] Vines, Vanee M; [REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED] DNI-media@dni.gov <DNI-media@dni.gov>; [REDACTED] Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; [REDACTED] Heinzelman, Kate; [REDACTED] Fonzone, Christopher; [REDACTED] Ensor, Leonel K; [REDACTED]  
**Subject:** Re: NBC/email

Like I said, happy to discuss. First need a DOJ view.

**From:** Robert Litt [REDACTED]  
**Sent:** Wednesday, May 28, 2014 10:56 PM  
**To:** [REDACTED] Hayden, Caitlin; [REDACTED] Evans, Stuart; [REDACTED]



Beaghley, Sina [REDACTED]

Cc: [REDACTED] Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [REDACTED]

Subject: Re: NBC/email

(b)(5)  
OGA OONI

(b)(6)

From: De, Rajesh [REDACTED]  
Sent: Wednesday, May 28, 2014 10:43 PM Eastern Standard Time  
To: [REDACTED]

Vines, Vanee M [REDACTED]

Richards, Rebecca J [REDACTED]

Cc: Grimes, Arlene U [REDACTED]

Ensor, Leonel K [REDACTED]

Subject: Re: NBC/email

(b)(6)

(b)(5)  
(b)(3)-P.L. 86-36

From: Hayden, Caitlin [REDACTED]  
Sent: Wednesday, May 28, 2014 10:38 PM

To: De, Rajesh; [REDACTED] Vines, Vanee M; [REDACTED]

Evans, Stuart [REDACTED]

Beaghley, Sina [REDACTED]

'DNI-media@dni.gov' &lt;DNI-media@dni.gov&gt;; [REDACTED]

Richards, Rebecca J [REDACTED]

Cc: Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; [REDACTED] Heinzelman, Kate

Fonzone, Christopher [REDACTED]

Ensor, Leonel K; [REDACTED]

Subject: Re: NBC/email

But can we please work a Q and A to respond to this issue?

From: De, Rajesh [REDACTED]  
Sent: Wednesday, May 28, 2014 10:34 PM

To: Hayden, Caitlin; [REDACTED] Vines, Vanee M [REDACTED]

Evans, Stuart; [REDACTED]

Beaghley

Sina; [REDACTED]

'DNI-media@dni.gov' &lt;DNI-media@dni.gov&gt;; [REDACTED]

Richards, Rebecca J [REDACTED]

Cc: Grimes, Arlene U [REDACTED] DL PAOMedia [REDACTED]; Egan, Brian J.; Heinzelman, Kate;

Fonzone, Christopher; [REDACTED] Ensor, Leonel K [REDACTED]

(b)(6)

**Subject:** Re: NBC/email

Now that the accusation has been made and aired, and there is apparently a pending FOIA request

**From:** Hayden, Caitlin

**Sent:** Wednesday, May 28, 2014 02:14 PM

**To:** Vines, Vanee M; De, Rajesh;

Evans, Stuart

Beaghley, Sina

'DNI-media@dni.gov' <DNI-media@dni.gov>;

Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.

Heinzelman, Kate

; Fonzone, Christopher

Ensor, Leonel K;

**Subject:** RE: NBC/email

Gotcha. Thanks!

**From:**

**Sent:** Wednesday, May 28, 2014 2:14 PM

**To:** Hayden, Caitlin; Vines, Vanee M; De, Rajesh;

Evans, Stuart;

Beaghley, Sina;

'DNI-

media@dni.gov'; Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;

Ensor, Leonel K;

**Subject:** RE: NBC/email

EVERYTHING email and registry wise was checked.

Senior Advisor &

Public Affairs Technical Director

NSTS: 969-7504

Comm:

NIPRnet

**From:** Hayden, Caitlin

**Sent:** Wednesday, May 28, 2014 1:33 PM

**To:** Vines, Vanee M; De, Rajesh;

Evans, Stuart;

Beaghley, Sina;

'DNI-media@dni.gov';

Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;

Ensor, Leonel K;

**Subject:** RE: NBC/email

NBC is asking whether our search was just of e-mails to OGC or also to the Compliance Office. Can folks confirm?

**From:** Vines, Vanee M

**Sent:** Wednesday, May 28, 2014 10:52 AM

**To:** Hayden, Caitlin; De, Rajesh;

Evans, Stuart; [redacted] Beaghley, Sina; [redacted] 'DNI-media@dni.gov'; [redacted]

[redacted] Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [redacted]

Ensor, Leonel K; [redacted]

**Subject:** RE: NBC/email

Roger that. Thanks, CH.

(b)(3)  
OGA

ODNI

Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: [redacted]

(b)(6)

(b)(3)-P.L. 86-36

**From:** Hayden, Caitlin [redacted]

**Sent:** Wednesday, May 28, 2014 10:51 AM

**To:** Vines, Vanee M; De, Rajesh; [redacted]

Evans, Stuart; [redacted] Beaghley, Sina; [redacted] 'DNI-media@dni.gov'; [redacted]

[redacted] Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [redacted]

Ensor, Leonel K; [redacted]

**Subject:** RE: NBC/email

**From:** Vines, Vanee M [redacted]

**Sent:** Wednesday, May 28, 2014 10:50 AM

**To:** Hayden, Caitlin; De, Rajesh; [redacted]

Evans, Stuart; [redacted] Beaghley, Sina; [redacted] 'DNI-media@dni.gov'; [redacted]

[redacted] Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [redacted]

Ensor, Leonel K; [redacted]

**Subject:** RE: NBC/email

Hi, CH. Matthew Cole, the "investigative producer" assigned to NBC's project, again asked NSA PAO about the e-mail today. I'm guessing that execs above him have not filled him in (he's in NY). [redacted]

Best,

(b)(5)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

(b)(3)  
OGA

ODNI

Vanee' Vines

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line: [redacted]

(b)(6)

**From:** Hayden, Caitlin [redacted]

**Sent:** Tuesday, May 27, 2014 4:35 PM

**To:** Vines, Vanee M; De, Rajesh;

Evans, Stuart;

Beaghley, Sina;

'DNI-media@dni.gov';

Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;

Ensor, Leonel K;

**Subject:** RE: NBC/email**From:** Hayden, Caitlin**Sent:** Tuesday, May 27, 2014 7:51 AM**To:**

Evans, Stuart;

Beaghley, Sina;

'DNI-

media@dni.gov';

**Cc:** Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;**Subject:** RE: NBC/email(b)(5)  
(b)(3)-P.L. 86-36

(b)(6)

(b)(3)-P.L. 86-36

Thanks! -Caitlin

(b)(3)  
OGA

ODNI

(b)(3)-P.L. 86-36

(b)(5)  
(b)(3)-P.L. 86-36**From:** Hayden, Caitlin**Sent:** Sunday, May 25, 2014 11:02 AM**To:**

Evans, Stuart;

Beaghley, Sina;

'DNI-

media@dni.gov';

**Cc:** Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;**Subject:** Re: NBC/email(b)(5)  
(b)(3)-P.L. 86-36**From:** Vines, Vanee M**Sent:** Sunday, May 25, 2014 10:31 AM**To:** De, Rajesh

Hayden, Caitlin;

Evans, Stuart;

Beaghley, Sina;

Richards, Rebecca J

**Cc:** Grimes, Arlene U

DL PAOMedia

; Egan, Brian J.; Heinzelman, Kate;

Fonzone, Christopher

Ensor, Leonel K

(b)(3)  
OGA

ODNI

Subject: Re: NBC/email

Roger that, sir. The producer asked NSA PAO to call him on Friday morning. When I asked him whether he could show us something or give me a clue about the fresh claims, he said he couldn't do so at that point. He didn't say NO.

vanee'

(b)(3)  
OGA

(b)(6)

(b)(3)-P.L. 86-36

ODNI

From: De, Rajesh

Sent: Sunday, May 25, 2014 10:20 AM

To:

Vanee M;

Vines,

Rebecca J

Richards,

Cc: Grimes, Arlene U; DL PAOMedia;

; Ensor, Leoinel K;

Subject: Re: NBC/email

From:

Sent: Sunday, May 25, 2014 10:12 AM

To: De, Rajesh; Robert Litt

(b)(5)

(b)(3)-P.L. 86-36

Vines, Vanee M;

DNI-

Media <DNI-Media@dni.gov>;

Richards, Rebecca J

Cc: Grimes, Arlene U; DL PAOMedia;

Ensor, Leoinel K;

Subject: Re: NBC/email

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(b)(3)-P.L. 86-36

(b)(6)

(b)(5)  
OGA

ODNI

**Subject:** Re: NBC/email

(b)(3)-P.L. 86-36

**Subject:** Re: NBC/email

(b)(3)-P.L. 86-36

**Subject:** Re: NBC/email

ODNI

[REDACTED]

[REDACTED]

(b)(3)-P.L. 86-36

(b)(3)  
OGA  
ODNI

**From:** De, Rajesh

**Sent:** Sunday, May 25, 2014 08:15 AM

**To:** [REDACTED]

[REDACTED] Vines, Vanee M;

[REDACTED] 'DNI-media@dni.gov' <DNI-media@dni.gov>; [REDACTED] Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; [REDACTED]

**Subject:** Re: NBC/email

Adding [REDACTED] who is the task force lead.

(b)(6)

(b)(3)-P.L. 86-36

**From:** Hayden, Caitlin [REDACTED]

**Sent:** Sunday, May 25, 2014 08:11 AM

**To:** [REDACTED]; Evans, Stuart [REDACTED]

[REDACTED] De, Rajesh; Vines, Vanee M; Beaghley, Sina

[REDACTED] 'DNI-media@dni.gov' <DNI-media@dni.gov>; [REDACTED] Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; [REDACTED] Heinzelman, Kate

[REDACTED] Fonzone, Christopher [REDACTED]

**Subject:** Re: NBC/email

Thanks very much, [REDACTED]

(b)(3)  
OGA

ODNI

**From:** [REDACTED]

**Sent:** Saturday, May 24, 2014 05:13 PM

**To:** Evans, Stuart; [REDACTED]

[REDACTED] Hayden, Caitlin; Beaghley, Sina; [REDACTED]

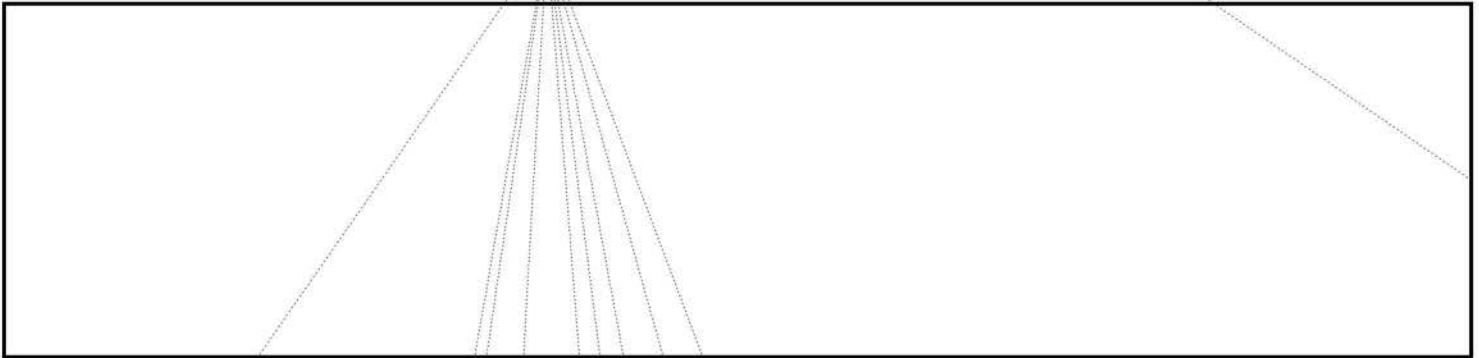
[REDACTED] 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; [REDACTED]

**Cc:** [REDACTED] Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; Fallon, Brian (OPA) [REDACTED]



**Subject:** Re: NBC/email

(b)(6)



[redacted] Spokesman, National Security Division. [redacted]

(b)(3)-P.L. 86-36

(b)(6)

**From:** Evans, Stuart [redacted]**Sent:** Saturday, May 24, 2014 03:57 PM**To:** [redacted] [redacted] [redacted]

Hayden, Caitlin

Beaghley, Sina

[redacted] 'DNI-Media@dni.gov' &lt;DNI-Media@dni.gov&gt;: [redacted]

**Cc:** [redacted] Egan, Brian J.

Heinzelman, Kate

Fonzone, Christopher

**Subject:** Re: NBC/email(b)(3)  
OGA

ODNI

+ Brian, Kate, and Chris (with them actually added this time).

**From:** Evans, Stuart**Sent:** Saturday, May 24, 2014 03:56 PM**To:** [redacted] [redacted]

Hayden, Caitlin; Beaghley, Sina; [redacted] 'DNI-Media@dni.gov' &lt;DNI-Media@dni.gov&gt;; [redacted]

**Cc:** [redacted]**Subject:** Re: NBC/email

+ Brian, Kate, and Chris.

(b)(6)

**From:** [redacted]**Sent:** Saturday, May 24, 2014 12:46 PM**To:** [redacted] [redacted] [redacted]

Hayden, Caitlin; Beaghley, Sina; Evans, Stuart;

[redacted] 'DNI-Media@dni.gov' &lt;DNI-Media@dni.gov&gt;: [redacted]

**Cc:** [redacted]**Subject:** Re: NBC/email



DOJ's response is being formulated and I hope to have it shortly.

(b)(3)  
OGA

ODNI

[redacted] Spokesman, National Security Division [redacted]

(b)(3)-P.L. 86-36

**From:** [redacted]  
**Sent:** Saturday, May 24, 2014 12:26 PM  
**To:** [redacted] De, Rajesh [redacted] Vines, Vanee M <[redacted]>

[redacted] 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; [redacted]

(OPA); [redacted]

**Cc:** Grimes, Arlene U [redacted] DL PAOMedia [redacted]  
**Subject:** Re: NBC/email

(b)(5)  
(b)(3)-P.L. 86-36

(b)(6)

**From:** Robert Litt [redacted]  
**Sent:** Saturday, May 24, 2014 12:00 PM Eastern Standard Time  
**To:** De, Rajesh; Vines, Vanee M; [redacted]

(b)(3)  
OGA

ODNI

[redacted] DNI-Media <DNI-Media@dni.gov>;

Richards,

Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia [redacted]  
**Subject:** Re: NBC/email

(b)(5)  
OGA

(b)(6)

ODNI

(b)(3)-P.L. 86-36

**From:** De, Rajesh [redacted]  
**Sent:** Saturday, May 24, 2014 11:11 AM Eastern Standard Time  
**To:** Vines, Vanee M [redacted] Robert Litt; [redacted]

[redacted] DNI-Media; [redacted]

Richards, Rebecca J [redacted]

**Cc:** Grimes, Arlene U [redacted] DL PAOMedia [redacted]  
**Subject:** Re: NBC/email

(b)(5)  
(b)(3)-P.L. 86-36

**From:** Vines, Vanee M [redacted]  
**Sent:** Saturday, May 24, 2014 10:50 AM  
**To:** [redacted]; [redacted]

[redacted] 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; [redacted] De, Rajesh; [redacted]

[redacted]; Richards, Rebecca J

**Cc:** Grimes, Arlene U; DL PAOMedia [redacted]  
**Subject:** Re: NBC/email

Best,

(b)(5)  
(b)(3)-P.L. 86-36

10

(b)(3)  
OGA

ODNI

vaneer

(b)(6)

(b)(3)  
OGA

ODNI

**From:** Robert Litt [REDACTED]  
**Sent:** Saturday, May 24, 2014 10:20 AM  
**To:** [REDACTED] Vines, Vanee M.;  
 [REDACTED]  
 [REDACTED] DNI-Media <DNI-Media@dni.gov>;  
 [REDACTED] De, Rajesh  
**Cc:** Grimes, Arlene U; DL PAOMedia  
**Subject:** Re: NBC/email

(b)(5)  
OGA

ODNI

(b)(3)-P.L. 86-36

**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Saturday, May 24, 2014 09:20 AM Eastern Standard Time  
**To:** 'Vines, Vanee M'; [REDACTED] Beaghley, Sina; [REDACTED] Evans, Stuart  
 [REDACTED] Robert Litt; [REDACTED] DNI-Media; [REDACTED]  
**Cc:** 'Grimes, Arlene U'; [REDACTED] 'DL PAOMedia'; [REDACTED]  
**Subject:** RE: NBC/email

(b)(6)

(b)(3)  
OGA

ODNI

(b)(5)  
(b)(3)-P.L. 86-36

(b)(6)

**From:** Hayden, Caitlin  
**Sent:** Friday, May 23, 2014 6:10 PM  
**To:** 'Vines, Vanee M'; Beaghley, Sina; Evans, Stuart; 'Robert Litt'; [REDACTED] 'DNI-Media'; [REDACTED]  
**Cc:** 'Grimes, Arlene U'; 'DL PAOMedia'  
**Subject:** RE: NBC/email

**From:** Hayden, Caitlin  
**Sent:** Friday, May 23, 2014 4:20 PM  
**To:** 'Vines, Vanee M'; Beaghley, Sina; Evans, Stuart; 'Robert Litt'; [REDACTED] DNI-Media; [REDACTED]  
**Cc:** Grimes, Arlene U; DL PAOMedia  
**Subject:** RE: NBC/email

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(b)(3)-P.L. 86-36

(b)(6)

(b)(5)  
(b)(3)-P.L. 86-36

**From:** Vines, Vanee M [REDACTED]  
**Sent:** Friday, May 23, 2014 3:13 PM  
**To:** Beaghley, Sina; Hayden, Caitlin; Evans, Stuart; 'Robert Litt'; [REDACTED] DNI-Media; [REDACTED]

**Cc:** Grimes, Ariene U; DL PAOMedia

**Subject:** NBC/email

Hi.

If you're still in, please see my High Side note about a proposal to release the leaker's ONE e-mail to NSA OGC (and OGC's response to his very benign question).

Stu: It's my understanding that you've had conversations about this with Raj and others. The leaker's ONE e-mail (that we're aware of) is on the High Side, too.

NBC has yet to shed more light on the current claims. Note: Many news outlets have asked for a copy of the e-mail in recent months. We'd have to release it to all.

Best,

*Vanee' Vines*

Public Affairs Specialist

NSA Public & Media Affairs

NEW\*\*\*\*\*Media line



(b)(3)-P.L. 86-36

[REDACTED]

---

**From:** De, Rajesh  
**Sent:** Friday, May 23, 2014 6:44 PM  
**To:** Vines, Vanee M; Bauman, Ethan; [REDACTED] Delong, John M; [REDACTED]  
Grimes, Arlene U; DL MLTF\_staff; DL PAOMedia  
**Subject:** Re: REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

[REDACTED]

**From:** Vines, Vanee M  
**Sent:** Friday, May 23, 2014 06:39 PM  
**To:** Bauman, Ethan; [REDACTED] Delong, John M; De, Rajesh; [REDACTED]  
Grimes, Arlene U; DL MLTF\_staff; DL PAOMedia  
**Subject:** Re: REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

SA

This news outlet has an "agreement"/relationship with Mr GlennG. It has been working w/ him on stories in recent months.

vanee'

(b)(5)

(b)(3)-P.L. 86-36

**From:** Bauman, Ethan  
**Sent:** Friday, May 23, 2014 06:30 PM  
**To:** [REDACTED] Delong, John M; De, Rajesh; Vines, Vanee M; [REDACTED]  
Grimes, Arlene U; DL MLTF\_staff; DL PAOMedia  
**Subject:** Re: REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

[REDACTED]

Ethan Bauman  
Director, NSA Legislative Affairs

[REDACTED] (ofc)

[REDACTED] (mobile)

(b)(3)-P.L. 86-36

**From:** [REDACTED]  
**Sent:** Friday, May 23, 2014 06:12 PM  
**To:** Delong, John M; De, Rajesh; Vines, Vanee M; [REDACTED] Grimes, Arlene U;  
DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

[REDACTED]

**From:** DeLong, John M

**Sent:** Friday, May 23, 2014 1:56 PM

**To:** De, Rajesh; Vines, Vanee M; [REDACTED] Grimes, Arlene U;

DL MLTF\_staff; DL PAOMedia; Bauman, Ethan

**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

(b)(5)  
(b)(3)-P.L. 86-36

All,

John

(b)(3)-P.L. 86-36

John DeLong, CCEP  
Director of Compliance  
National Security Agency

(b)(5)  
(b)(3)-P.L. 86-36

**From:** De, Rajesh

**Sent:** Friday, May 23, 2014 10:18 AM

**To:** Vines, Vanee M; [REDACTED] Grimes, Arlene U; DL

MLTF\_staff; DL PAOMedia; DeLong, John M; Bauman, Ethan

**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

We've had discussions with WH about this [REDACTED]

This is the same topic I

discussed with media roundtable this week. Can NBC provide any more clarity as to what they are referring to so that we can confirm if it is the same thing? Adding Ethan.

**From:** Vines, Vanee M

**Sent:** Friday, May 23, 2014 09:31 AM

**To:** De, Rajesh; [REDACTED] Grimes, Arlene U; DL MLTF\_staff;

DL PAOMedia; DeLong, John M

**Subject:** Fw: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Mr. Raj, w/ its story done, NBC is asking us to fact-check. Incredible. We'll get more info soon from the producer. In the meantime, there's apparently a fresh claim about email the leaker allegedly sent to OGC or a compliance official. Please see the producer's note below. Our December statement about ...no evidence.... is what PAO has.

vanee'

This:

(b)(3)-P.L. 86-36

(b)(6)

**From:** Cole, Matthew (NBCUniversal) [mailto:[REDACTED]]

**Sent:** Friday, May 23, 2014 09:21 AM

**To:** Vines, Vanee M; [REDACTED]

**Cc:** DL PAOMedia; 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; nsapao

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ODNI

**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Yes, have read that story closely, and noted NSA's response. Am asking again, based on more detailed claims in our interview, whether Mr. Snowden sent any emails to the OGC or any other compliance office within the agency regard his concerns about any of the NSA's programs. Further, were any emails sent by Mr. Snowden specifically in 2013 to anyone in the NSA that displayed or suggested Mr. Snowden's concerns or objections to NSA programs.

I'm at my desk, [REDACTED]

(b)(6)

**From:** Vines, Vanee M [REDACTED]  
**Sent:** Friday, May 23, 2014 9:17 AM  
**To:** Cole, Matthew (NBCUniversal); [REDACTED]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

(b)(3)-P.L. 86-36

What do you mean? An email about \*what\*? Have you seen Mr Gellman's story from December? This is what we said then in response to the allegations that Mr Gellman reported on:

"After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

I'll call soon. Thx!

v

(b)(6)

(b)(3)  
OGA  
ODNI

**From:** Cole, Matthew (NBCUniversal) [mailto:[REDACTED]]  
**Sent:** Friday, May 23, 2014 09:07 AM  
**To:** Vines, Vanee M [REDACTED]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; nsapao  
**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Let's start with this one, but I will still need to have a follow up phone conversation.

Can the NSA and/or DNI confirm or deny that Mr. Snowden sent emails to the NSA's OGC or any other internal/agency legal compliance body?

NBC News is aware that in the past NSA has denied that they can find any such emails.

**From:** Vines, Vanee M [REDACTED]  
**Sent:** Friday, May 23, 2014 8:52 AM  
**To:** Cole, Matthew (NBCUniversal); [REDACTED]  
**Cc:** DL PAOMedia; 'DNI-Media@dni.gov'; nsapao  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

(b)(3)-P.L. 86-36

Will call. But can you also put it in writing now so that we can work it faster? Writing is easier. Thx.

v

**From:** Cole, Matthew (NBCUniversal) [mailto: [REDACTED]]

**Sent:** Friday, May 23, 2014 08:42 AM

**To:** [REDACTED] Vines, Vanee M

**Subject:** NBC NEWS/ EDWARD SNOWDEN INQUIRY

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Shawn and Vanee,

(b)(6)

As you may have seen, NBC News will be airing a long interview with Edward Snowden. Given that he makes plenty of claims in the interview, I have the enviable job of checking the veracity of said claims. Is it possible to discuss by phone at your earliest convenience. I have initial inquiry, then, by mid day, I should have the final 3 or 4.

Regards,

Matthew Cole  
Investigative Producer  
NBC News  
30 Rockefeller Plaza  
New York, NY 10112

(b)(6)

O: 212-664-2047

C: [REDACTED]



[redacted] NSA-D4 USA CIV

**From:** [redacted] NSA-D4 USA CIV  
**Sent:** Monday, June 09, 2014 10:23 AM  
**To:** [redacted] NSA-S3M2 USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ads\_registry (ALIAS) Q09; [redacted] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2  
**Subject:** RE: (U) Final "reference" document: Q&A for Snowden's Concerns and Notification

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(b)(3)-P.L. 86-36

[redacted]  
Attached is ODOC feedback on the revised document. Mostly small tweaks.

With regard to your response to [redacted] (below) [redacted]  
[redacted]

Thank you for the opportunity to review,  
[redacted]

(b)(3)-P.L. 86-36  
(b)(5)



FINAL QA\_archive  
doc\_20140406...

~~(U//FOUO)~~

[redacted] CCEP  
Training Program Manager  
Office of the Director of Compliance, D4  
OPS 2: 2B8054  
Personal: 963-2510 (s), [redacted] (b)  
Office: 963-1705 (s), [redacted] (b)

DropBox: <http://urn.nsa.ic.gov/dropbox> [redacted]

~~(U//FOUO)~~

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-S3M2 USA CIV  
**Sent:** Friday, June 06, 2014 4:43 PM  
**To:** [redacted] NSA-Q USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ads\_registry (ALIAS) Q09; [redacted] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2  
**Subject:** RE: (U) Final "reference" document: Q&A for Snowden's Concerns and Notification



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(b)(5)

[redacted]

Thanks for the suggestions!

Just to let you know...I also received the suggestion to [redacted]

[redacted] Will consider your additional narrative in that context...and then take another holistic look at the entire response before deciding.

Thanks again!

Rgds,

(b)(3)-P.L. 86-36

[redacted]

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[redacted] u)

**From:** [redacted] NSA-Q USA CIV

**Sent:** Friday, June 06, 2014 3:49 PM

**To:** [redacted] NSA-S3M2 USA CIV

**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ads\_registry (ALIAS) Q09; [redacted] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2

**Subject:** (U) Final "reference" document: Q&A for Snowden's Concerns and Notification

(b)(3)-P.L. 86-36  
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[redacted]

Just a couple of suggested tweaks. [redacted]

[redacted]

Thanks for the opportunity to review.

[redacted]

*ADS&CI Chief of Staff*

968-6000(s); [redacted]

(b)(3)-P.L. 86-36

<< File: FINAL QA\_archive doc\_20140406.docx >>

**From:** [redacted] NSA-S3M2 USA CIV

**Sent:** Friday, June 06, 2014 1:44 PM

To: DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL Q\_REGISTRY; [REDACTED] NSA-D USA CIV;  
DL ODOC\_Medialeaks (ALIAS) D4  
Cc: DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2  
Subject: (U) Final "reference" document: Q&A for Snowden's Concerns and Notification

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(U) As you may know, the release of that single email from Snowden to OGC caused little bit of a stir, and we provided your input to the White House and others to help them navigate thru the news conferences and follow-up questions. Thank you for your help on that!

(U) Post-event has been relatively quiet, but could still bubble up if the media or Snowden wants to push the issue. [REDACTED] recommended that we change the Q&A paper to an archive or "reference" document so that we can respond quickly to any further issues on this release...and to create a living document should there be any further queries on the release or any potential discoveries of similar evidence as the investigation continues. We will post this paper in the appropriate MLTF action folder (MLTF 1602) as well as the talking points areas of the MLTF web site to make it more accessible to Agency employees.

(U) Attached, please find the "reference" document for your review. It incorporates your most recent updates and corrections, as well as some structure for readability for anyone who might follow us in the world of Media Leaks.

<< File: FINAL Q&A\_archive doc\_20140406.docx >>

(U) Would appreciate one last look by your offices before we post this on the MLTF web site.

Thank you again!

Rgds,

(b)(3)-P.L. 86-36

**Media Leaks Task Force**  
OPS 2B, 2B8090  
969-5009 (s)

(u)

~~Classified By: [REDACTED]~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390601~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [REDACTED]~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~  
~~Declassify On: 20390601~~

Classification: ~~CONFIDENTIAL//NOFORN~~

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~~Classified By: [ ]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390601~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [ ]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20130930~~  
~~Declassify On: 20390601~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~CONFIDENTIAL//NOFORN~~

## National Security Agency Media Leaks Task Force

Date: 06 June, 2014

Re: (U//~~FOUO~~) Reference Document: Q&A Prep for Snowden's Claim of Concerns and Notification

### (U) Executive Summary

(U//~~FOUO~~) Following the NBC interview with Edward Snowden broadcast on 28 MAY 14, the Intelligence Community decided to release the only ~~known~~-email exchange (known to exist at the time) between Edward Snowden and the NSA Office of the General Counsel in which a basic question of legal precedence was asked and answered by an OGC lawyer. A Question & Answer paper was developed for US Government officials to provide background and unclassified talking points to support the release at news conferences and any potential follow-up questions. Selected portions of that paper were actually used by the public affairs offices at the White House and ODNI level.

(U//~~FOUO~~) As the event progressed the Q&A package was modified to become the paper that follows below. This new paper is intended to be a reference source for the event, or as a starting point should any further evidence come to light in the continuing investigation.

(U) **Bolding** and *emphasis* in this paper is primarily for the benefit of the reader, and is not required to be included in any formal responses to queries on these topics.

### (U) The Trigger Event

(U) Edward Snowden has repeatedly claimed to have made attempts to express his concerns about the lawfulness of certain NSA activities to NSA colleagues, leadership, and through official channels. The following serves as an authoritative accounting of facts as relates to this claim and should be used as the basis for considering any responses related to these issues.

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(b)(5)**(U) Framing Questions**

(U//FOUO) [REDACTED]

**A. Did Snowden raise concerns with NSA as he said he did?**

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims. ((Note: This paragraph was publicly released via the White House Press office on 29 MAY 14))

**B. How did NSA respond to the NBC FOIA request?**

(U) NBC issued a FOIA request for any and all evidence that Edward Snowden had formally filed his concerns with Agency authorities. The FOIA request was being handled according to the normal process when it was overtaken by a decision on the part of the NSA Director to release the text of the one e-mail referenced above.

(U//FOUO) Shortly after noon on 28 May 2014, NSA provided the response to Question A. above, along with a redacted version of the one email inquiry. A copy of that redacted version is stored in MLTF Action folder 1602.

(U//FOUO) NSA contacted NBC the following week to close out the request and informed them that the one email that responded to their inquiry was now public record for all.

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~~CONFIDENTIAL//NOFORN~~**NSA Background to Potential Q&A Responses:**

1. What is the training and awareness provided to government and contractor employees about reporting activities they perceive to be inconsistent with law and policies?

**Training**

(U) NSA/CSS provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly **emphasizes the employee's responsibility to report questionable activity and the mechanisms to do so.**

(U//FOUO) Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to certain SIGINT operational systems. These specific training courses discuss the limitations of SIGINT authorities and mission operations to include reminders and guidance about who to contact with questions about scope of authorities, and who to contact if there are known or even potential compliance concerns.

**The Basics -- OVSC1000**

(U) Below are examples from NSA's core **Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000)**. This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) **Most contractors are required to take this course.** However, it is not mandatory for all contractors and will depend on their assignment, duties, and the stipulations of their controlling contract. Snowden's role as a systems administrator supporting SIGINT operations, and later as an analyst-in-training in APR -MAY 2014 would clearly place him in this the category of those required to complete OVSC1000.

~~(C//NF)~~ **N.B.** Snowden's training record is considered Personally Identifiable Information, and the protection or dissemination of that information is governed by U.S. law and Agency policy, and is not part of this Q&A paper. For more information about Snowden's database accesses, skill set, and training record, see action   for more information.

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(U) In OVSC1000, students are familiarized with the major tenets of core IO documents, including Directive Type Memorandum (DTM) 08-052: **"DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters."** The following are examples of guidance provided within OVSC1000 the course:

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~~Dated: 20070108~~  
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*(U) If you become aware of a violation of the authorities, you should report it immediately. If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General or OIG for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A questionable activity is defined as any conduct that constitutes, or is related to, an intelligence activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(IO).*

*(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established procedures. In addition, DTM 08-052 contains specific requirements for reporting to the President's Intelligence Advisory Board questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.*

*(U) Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG. You can find contact information can be found in the Resources section.*

### Awareness

~~(U//FOUO)~~ NSA employees are provided information on how to report concerns regarding their work, or their work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website

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provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

(U) **Prior to the Snowden incident (pre-MAY 2013)**, the OIG issued a number of agency-all messages summarizing investigation results of illegal activity and messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. While not every IG report during this time frame dealt with intelligence matters, they all contained the following statement about the mission of the OIG and how concerns can be reported:

*The NSA Office of the Inspector General actively investigates allegations of fraud against the Agency. The OIG is committed to eliminating fraud, waste, mismanagement of Agency resources, and abuse of authority. If you are aware of potential fraud, waste, or abuse, please report your concern to the OIG by visiting the Hotline office in 2B7088, calling 963-5023, or visiting the OIG Hotline website. You may remain anonymous when submitting concerns to the OIG Hotline. If you choose not to remain anonymous, your identity will be protected.*

(U) **After MAY 2013 and the issuance of NSA/CSS Policy 1-60**, the IG issued a specific message addressing reporting policies and how to submit concerns in JUN 2013 and repeated this message in 2014.

*(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.*

~~(U//FOUO)~~ *If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").*

*(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.*

*(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline (ighotline@nsa.ic.gov) on NSANet. Contact the U.S. Cyber Command IC [redacted] about problems involving that organization.*

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~~CONFIDENTIAL//NOFORN~~(b)(3)-P.L. 86-36  
(b)(5)**2. What are the mechanisms by which that reporting can occur?**

(U//~~FOUO~~) There are various mechanisms ~~in~~ by which reporting can occur. Employees and contractors may provide information to the DoD OIG, IC OIG, NSA OIG anonymously, the OIG website via phone, in writing or to various offices within NSA such as:

- the Office of Equal Employment Opportunity & Diversity,
- the Office of the Director of Compliance,
- the Office of the General Counsel, and
- the Privacy and Civil Liberties Office.
- the Associate Directorate for Security & Counterintelligence

(U) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. Employees may contact the intelligence committees directly only if the employee –

- a) before making such a contact, furnishes to the head of the establishment, through the Inspector General, a statement of the employee's complaint or information and notice of the employee's intent to contact the intelligence committees directly; and
- b) obtains and follows from the head of the establishment, through the Inspector General, direction on how to contact the intelligence committees in accordance with appropriate security practices.

**3. What is the process, accountability for addressing such reports?**

(U//~~FOUO~~) When an allegation is presented to the NSA OIG or referred to them by an internal agency element, the OIG Investigations Division reviews it to determine the appropriate action. The NSA OIG also responds to referrals from external agencies when appropriate. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system.

(U) If an inquiry is reported directly to Congress and a copy is not provided to Agency authorities (see Question 2 above), then the NSA OIG may not have knowledge of such a request.

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~~CONFIDENTIAL//NOFORN~~

## 4. Is there a record of these kinds of inquiries and responses?

(U//~~FOUO~~) The NSA OIG keeps a record of all inquiries and actions taken.

## 5. Do we [NSA] have any examples of reported activity which resulted in corrective measures?

(U//~~FOUO~~) Activity that is found to be a violation of law, directive, or policy is thoroughly reviewed to determine corrective action. NSA's incidents are most often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the NSA OIG and senior leadership. As of JUN 2014 and as previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

(U//~~FOUO~~) Other than violations reported by NSA OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken both directed by, and in concert with, by NSA's compliance organizations.

## 6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?

## 7. (OGC) If so, in what form, on what dates and with what specificity as to content?

## 8. (OGC) Were his inquiries responded to? If so, how and when?

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the NSA Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of the content of some training material.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

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~~CONFIDENTIAL//NOFORN~~

(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred on this matter.

**9. (Q/TD) How was our search for any correspondence from him conducted?**

(U//~~FOUO~~) As of JUN 2014, the investigation was still ongoing.. We have reviewed all of the email and NSANet social media posts authored by Edward Snowden which we have been able to obtain. This review has included manual reviews of his email and posts, as well as searches of that email tailored to identify any responsive correspondence.

(U//~~FOUO~~) We have located additional email between Snowden and members of Office of General Counsel and Oversight and Compliance relating to his job duties and work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

**10. (Q/TD) Was it exhaustive and authoritative?**

(U//~~FOUO~~) Given the importance of this issue and the repeated claims by Mr. Snowden, the effort to uncover any written or recollected evidence of these engagements has been thorough and involved cognizant authorities in each area of review.

**11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?**

(U//~~FOUO~~) We cannot completely rule out the possibility that something may have been overlooked, but we have high confidence that the searches and interviews for relevant information we undertook would have uncovered evidence of assertions that rise to the level of outreach and protestation claimed by Mr. Snowden. **They have not.**

(U//~~FOUO~~)

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8

~~Classified By:~~

~~Derived From: NSA/CSSM 1-5.2~~

~~Dated: 20070108~~

~~Declassify On: 20390601~~

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~~CONFIDENTIAL//NOFORN~~

~~CONFIDENTIAL//NOFORN~~

[Redacted]

(U//FOUO)

[Redacted]

[Redacted]

(U//FOUO)

[Redacted]

[Redacted]

[Redacted]

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~~Classified By:~~ [Redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390601~~

(b)(3)-P.L. 86-36

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**From:** [redacted] NSA-D1 USA CIV  
**To:** [redacted] NSA-D1 USA CIV  
**Cc:** [redacted] NSA-D14 USA CIV  
**Subject:** FW: (U) Q&A: Snowden Concerns  
**Date:** Wednesday, June 04, 2014 12:14:12 PM  
**Attachments:** FINAL Snowden concerns QA Ver3 [redacted] odoc-comments.docx

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[redacted] Please review [redacted] and I had this last week while you were out, but it's not final so there is new opportunity today.



Deputy Inspector General, NSA/CSS  
 963-3544 secure  
 [redacted] cmcl  
 2B8076 OPS 2B Suite 6247

"Tell me what you know. Tell me what you don't know. Tell me what you think. Always distinguish which is which."  
 - Colin Powell

**From:** [redacted] NSA-D4 USA CIV  
**Sent:** Wednesday, June 04, 2014 12:04 PM  
**To:** [redacted] NSA-S3M2 USA CIV; [redacted] NSA-D23 USA CIV; [redacted] NSA-D4 USA CIV; [redacted] NSA-D14 USA CIV; [redacted] M NSA-Q USA CIV  
**Cc:** DL OGC MediaLeaks (ALIAS) D23: DL ODOC Medialeaks (ALIAS) D4; DL d\_ig\_tasker (ALIAS) D; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; DL Q\_REGISTRY  
**Subject:** RE: (U) Q&A: Snowden Concerns

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Thank you for the opportunity to review. ODOC comments are incorporated into the attached document.

Best regards,



(U//~~FOUO~~)

[REDACTED] CCEP

Training Program Manager

Office of the Director of Compliance, D4

OPS 2: 2B8054

Personal: 963-2510 (s), [REDACTED] (b)

Office: 963-1705 (s), [REDACTED] (b)

DropBox: <http://urn.nsa.ic.gov/dropbox> [REDACTED]

(U//~~FOUO~~)

**From:** [REDACTED] NSA-S3M2 USA CIV

**Sent:** Monday, June 02, 2014 5:59 PM

**To:** [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV;

[REDACTED] M NSA-Q USA CIV

**Cc:** DL OGC MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d\_ig\_tasker (ALIAS) D;

[REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL Q\_REGISTRY

**Subject:** (U) Q&A: Snowden Concerns

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[REDACTED]

Thank you for all your input and commentary for the Q&A package supporting the release of the Snowden-OGC email. When we first assembled this package, [REDACTED]

[REDACTED] ..so we thank you for that!

We have not fielded any follow-on questions about Snowden's claim, or his reaction to the release...so far. But, we will continue to develop this package for the factual history and as a hedge against any future questions.

Now that the email has been release and the media has completed at least one swirl on Snowden's response [REDACTED] thought we should revisit this package and place it into the MLTF library as a "source document" for future related releases, and to continue serving as the authoritative statement about the Agency's effort to find and report on any efforts by Snowden to communicate his concerns to NSA management or authorities.

Attached is [REDACTED] mark up, to include some new verbiage to show that the initial event has

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passed. I have already accepted all of his "cosmetic" narrative changes to make it a little easier to read; however, I retained a few of his "commentary" boxes and at least one mark-up that I will need your help to resolve before going final.

<< File: FINAL\_Snowden\_concerns\_QA\_Ver3 [redacted] docx >>

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And..I have not forgotten that some of you made similar comments about the purpose of this package, and if some of the Q&A's might be more appropriate for another paper...or even as a classified addendum to this package. We can still consider those here in this version.

Would welcome your thoughts and advice!

I would like to go final on this by COB TUE, or WED at the latest. Please let me know if that's not possible.

Thank you!

Rgds,

[redacted]

[redacted]

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**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[redacted] (u)

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(U) Edward Snowden has repeatedly claimed to have made attempts to express his concerns about the lawfulness of certain NSA activities to NSA colleagues, leadership, and through official channels. The following serves as an authoritative accounting of facts as relates to this claim and should be used as the basis for considering any responses related to these issues.

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## Framing questions

Framing questions

### A. Did Snowden raise concerns with NSA as he said he did?

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims. ((Note: This paragraph was publicly released via the White House Press office on 29 MAY 14))

### B. How did NSA respond to the NBC FOIA request?

(U) The FOIA request was being handled according to the normal process when it was overtaken by a decision on the part of the NSA Director to release the text of the one e-mail referenced above.

(U//~~FOUO~~) Shortly after noon on 28 May 2014, NSA provided the paragraph in response A, above along with a redacted version of the one email inquiry. The copy of that redacted version is stored in MLTF Action folder 1602.

(U//~~FOUO~~) NSA contacted the FOIA originator NBC to close out the request.

## NSA Background to Potential Q&A Responses:

1. What is the training and awareness provided to government and contractor employees about reporting activities they perceive to be inconsistent with law and policies?

(U) The NSA/CSS Comprehensive Mission Compliance Program provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly emphasizes the employee's responsibility to

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report questionable activity and the mechanisms to do so.

(U//~~FOUO~~) NSA encourages employees to report concerns regarding their work or work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

(U//~~FOUO~~) The NSA OIG also provides briefings on how to report concerns to various NSA training classes, including the new hire orientation class, mid-level leadership classes, and other classes specific to skill communities, such as contracting.

(U//~~FOUO~~) Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to certain SIGINT operational systems. These specific training courses discuss the limitations of SIGINT authorities and mission operations to include reminders and guidance about who to contact with questions about scope of authorities and who to contact if there are known or even potential compliance concerns.

(U) Below are examples from NSA's core Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000). This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) ~~Many~~ Most contractors are required to take this course. However, it is not mandatory for all contractors and will depend on their assignment, duties, and the requirements of the stipulations of their controlling contract.

(U) Students are familiarized with the major tenets of core IO documents, including Directive Type Memorandum (DTM) 08-052: "DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters." The following are examples of guidance provided within the OVSC1000 course:

*(U) If you become aware of a violation of the authorities, you should report it immediately. If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General or OIG for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A*

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*questionable activity is defined as any conduct that constitutes, or is related to, an intelligence activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(I O).*

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*(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established procedures. In addition, DTM 08-052 contains specific requirements for reporting to the President's Intelligence Advisory Board questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.*

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*(U) Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG. You can find contact information can be found in the Resources section.*

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(U) The OIG also issues agency-all messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. The following is a recent example of a Senior Executive Message from Dr. George Ellard, NSA/CSS Inspector General:

*(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.*

*(U//~~FOUO~~) If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").*

*(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.*

*(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline (ighotline@nsa.ic.gov) on NSANet. Contact the U.S. Cyber Command IG about problems involving that organization.*

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~**2. What are the mechanisms by which that reporting can occur?**

(U//~~FOUO~~) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. An employee or contractor may provide information to the OIG anonymously, via phone, the OIG website, or in writing. Within NSA, employees and contractors may also raise concerns with offices as diverse as:

- the Associate Directorate for Security & Counterintelligence,
- the Office of Equal Employment Opportunity & Diversity,
- the Office of the Director of Compliance,
- the Office of the General Counsel, and
- the Privacy and Civil Liberties Office.

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**3. What is the process, accountability for addressing such reports?**

(U//~~FOUO~~) When an allegation is presented to the OIG or referred to them by another agency element, the OIG Investigations Division reviews it to determine the appropriate action. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system. If an inquiry is reported directly to Congress, the NSA OIG may not have knowledge of such a request.

**4. Is there a record of these kinds of inquiries and responses?**

(U//~~FOUO~~) The OIG keeps a record of all inquiries and actions taken.

**5. Do we have any examples of reported activity which resulted in corrective measures?**

(U//~~FOUO~~) Activity that is found to be a violation of law, directive, or policy requires some corrective action. NSA's incidents are most often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the OIG and senior leadership. As previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

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(U//~~FOUO~~) Other than violations reported by OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken by NSA's compliance organizations.

6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?
7. (OGC) If so, in what form, on what dates and with what specificity as to content?
8. (OGC) Were his inquiries responded to? If so, how and when?

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of the content of some training material.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred on this matter.

9. (Q/TD) How was our search for any correspondence from him conducted?

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(U//~~FOUO~~) We have located additional email between Snowden and members of Office of General Counsel and Oversight and Compliance relating to work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

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10. (Q/TD) Was it exhaustive and authoritative?

(U//~~FOUO~~) .Given the importance of this issue and the repeated claims by Mr. Snowden, the effort to uncover any written or recollected evidence of these engagements has been thorough and involved cognizant authorities in each area of review.

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

(U//~~FOUO~~) We cannot completely rule out the possibility that something may have been overlooked, but we have high confidence that the searches and interviews for relevant information we undertook would have uncovered evidence of assertions that rise to the level of outreach and protestation claimed by Mr. Snowden. They have not.

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Comment [.9]: Why?

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**From:** [REDACTED] NSA-D1 USA CIV  
**To:** [REDACTED] NSA-D1 USA CIV  
**Subject:** RE: (U) ACTION: Q&A: Snowden Concerns  
**Date:** Wednesday, June 04, 2014 7:34:14 AM  
**Attachments:** FINAL Snowden concerns QA Ver3 [REDACTED].docx

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[REDACTED]

See attached – I have a few more comments about things that need some work/clarification in addition to what you mention below. Regarding the agency alls, we talk about reporting mechanisms on all messages that we send out – for example:

[REDACTED]

they aren't as focused as the two you mention, and we might need to massage the words a little.

[REDACTED]  
Counsel to the Inspector General

National Security Agency/Central Security Service

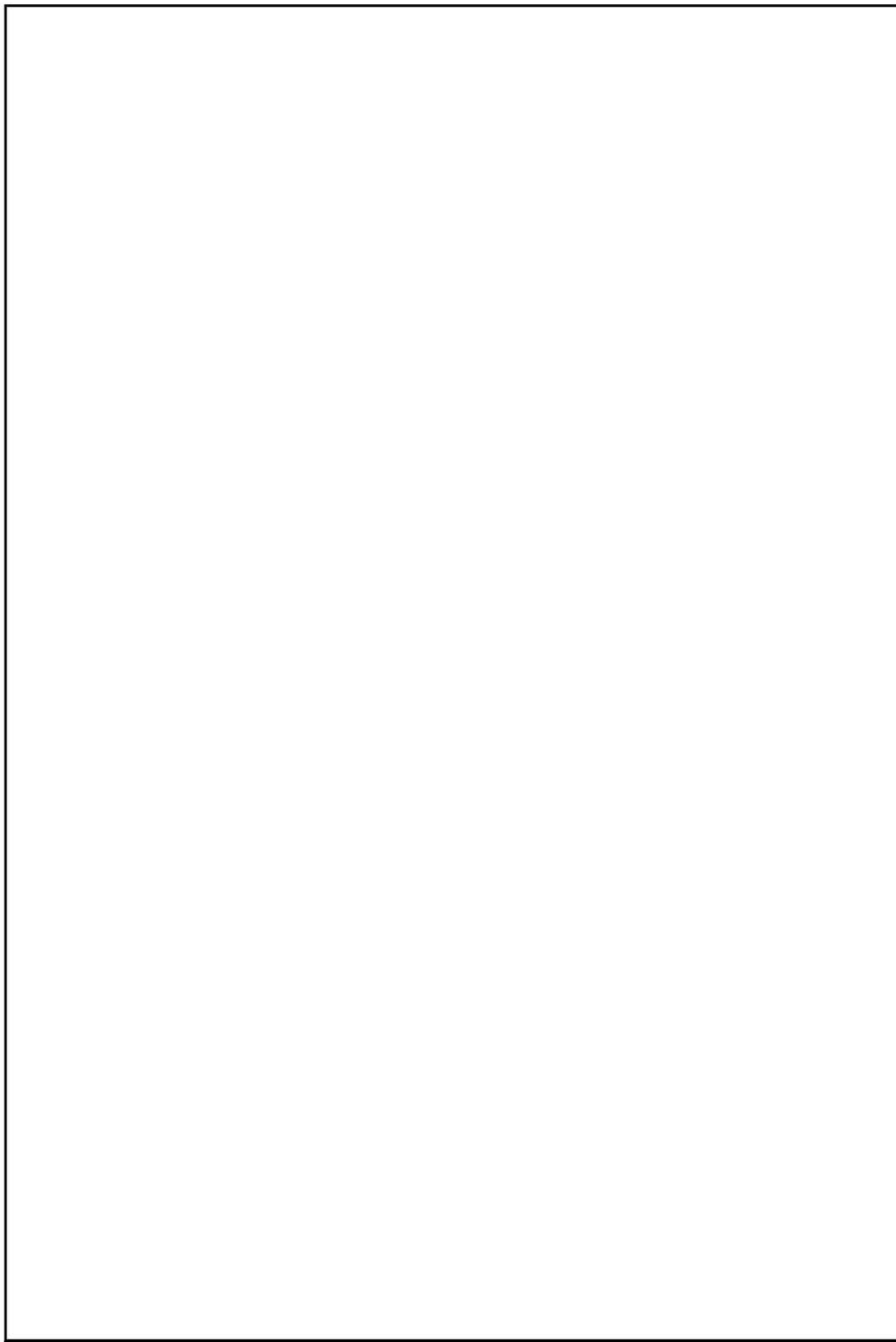
963-0946 (s)

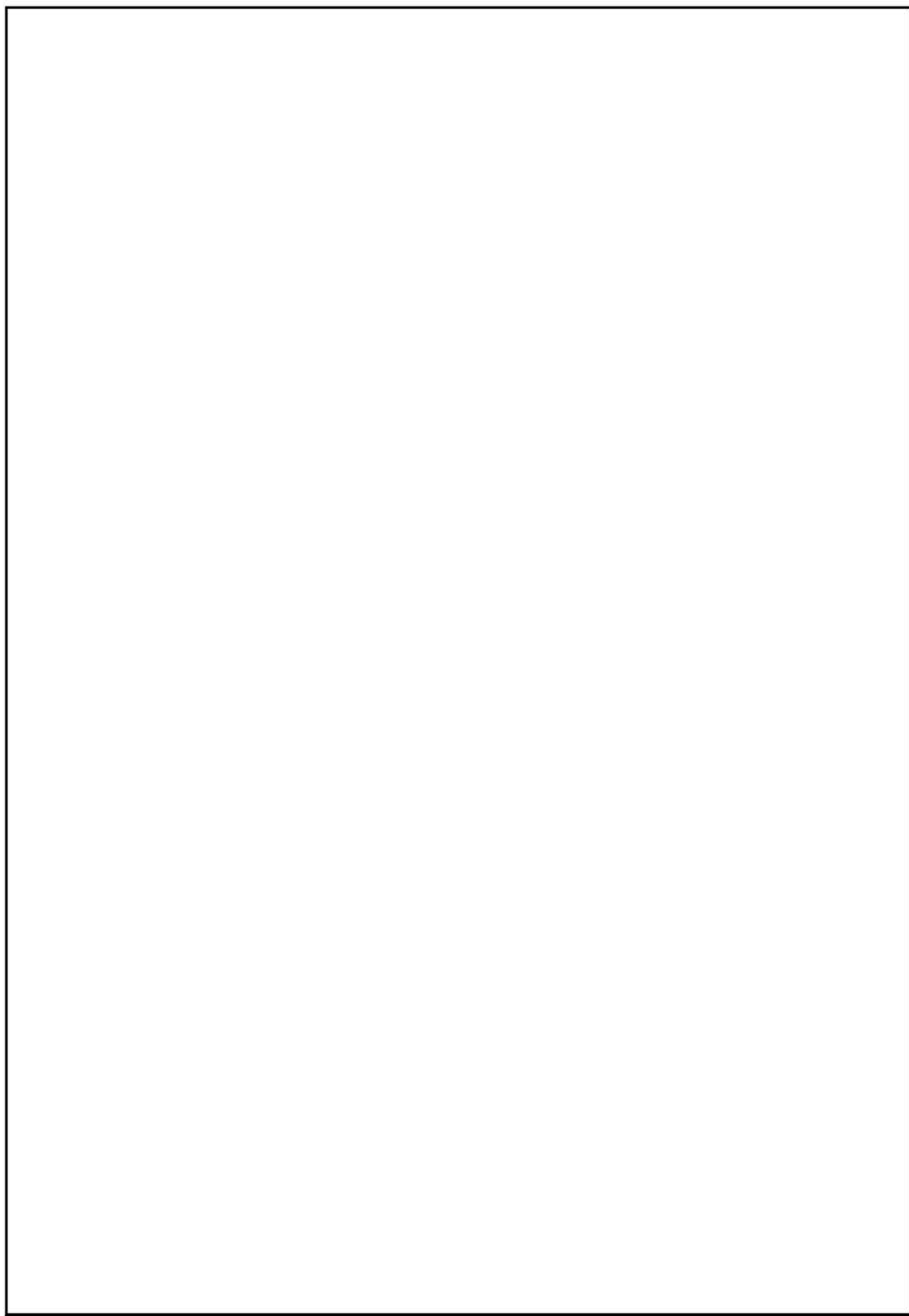
&lt;&lt;...&gt;&gt;

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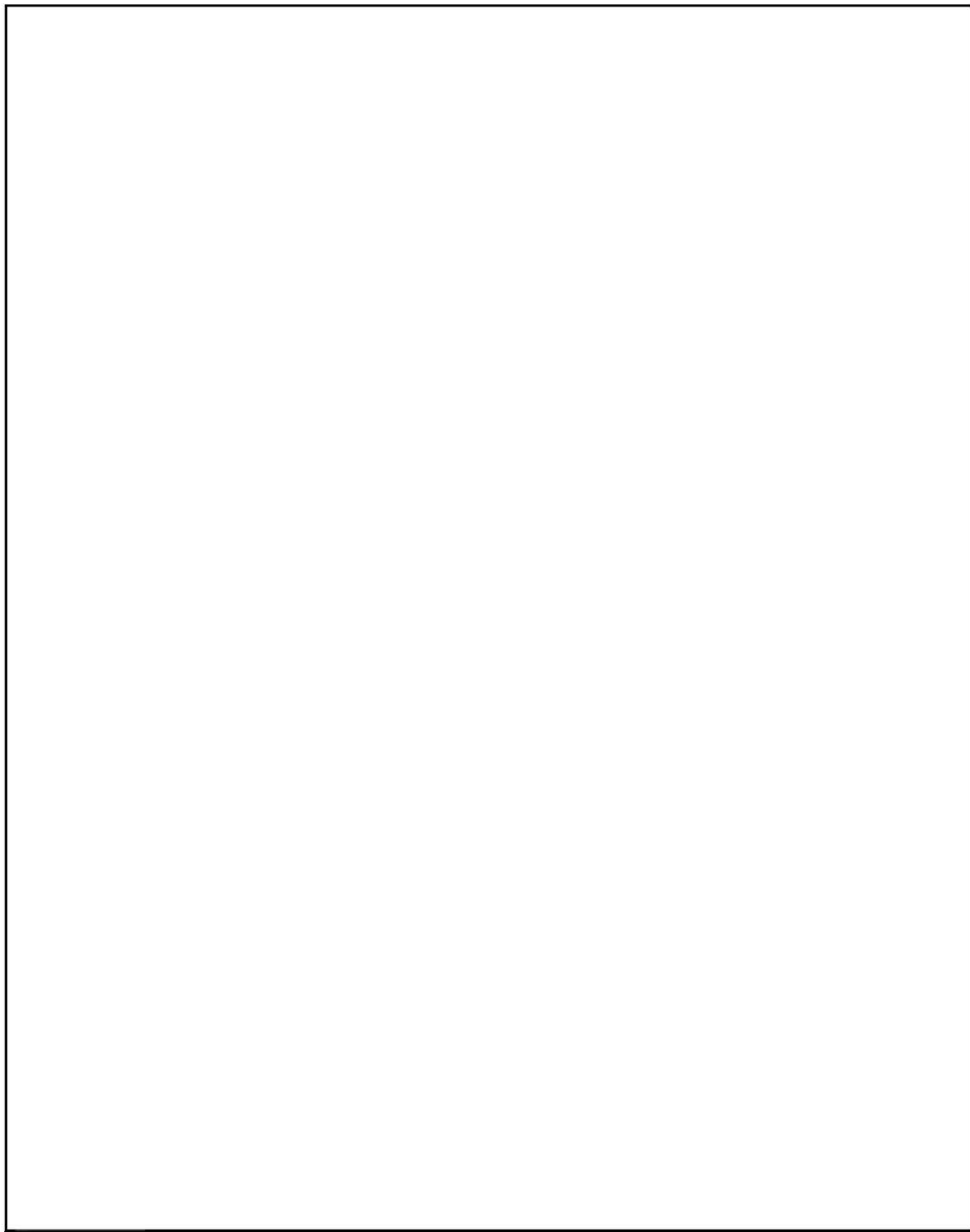
**From:** [REDACTED] NSA-D1 USA CIV  
**Sent:** Tuesday, June 03, 2014 3:51 PM  
**To:** [REDACTED] NSA-D1 USA CIV  
**Subject:** FW: (U) ACTION: Q&A: Snowden Concerns

Remaining text is duplicated  
in DOCID 4249180

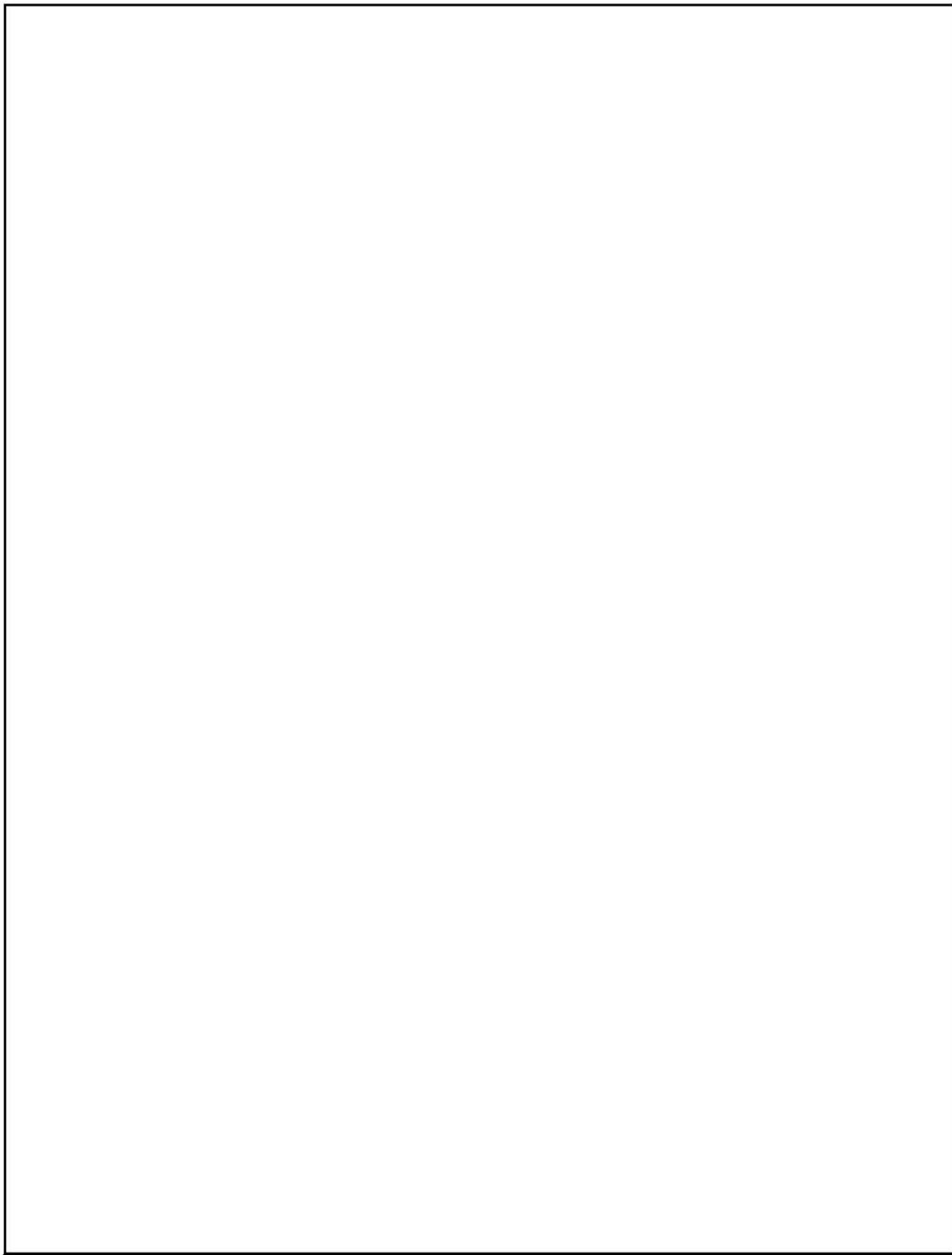


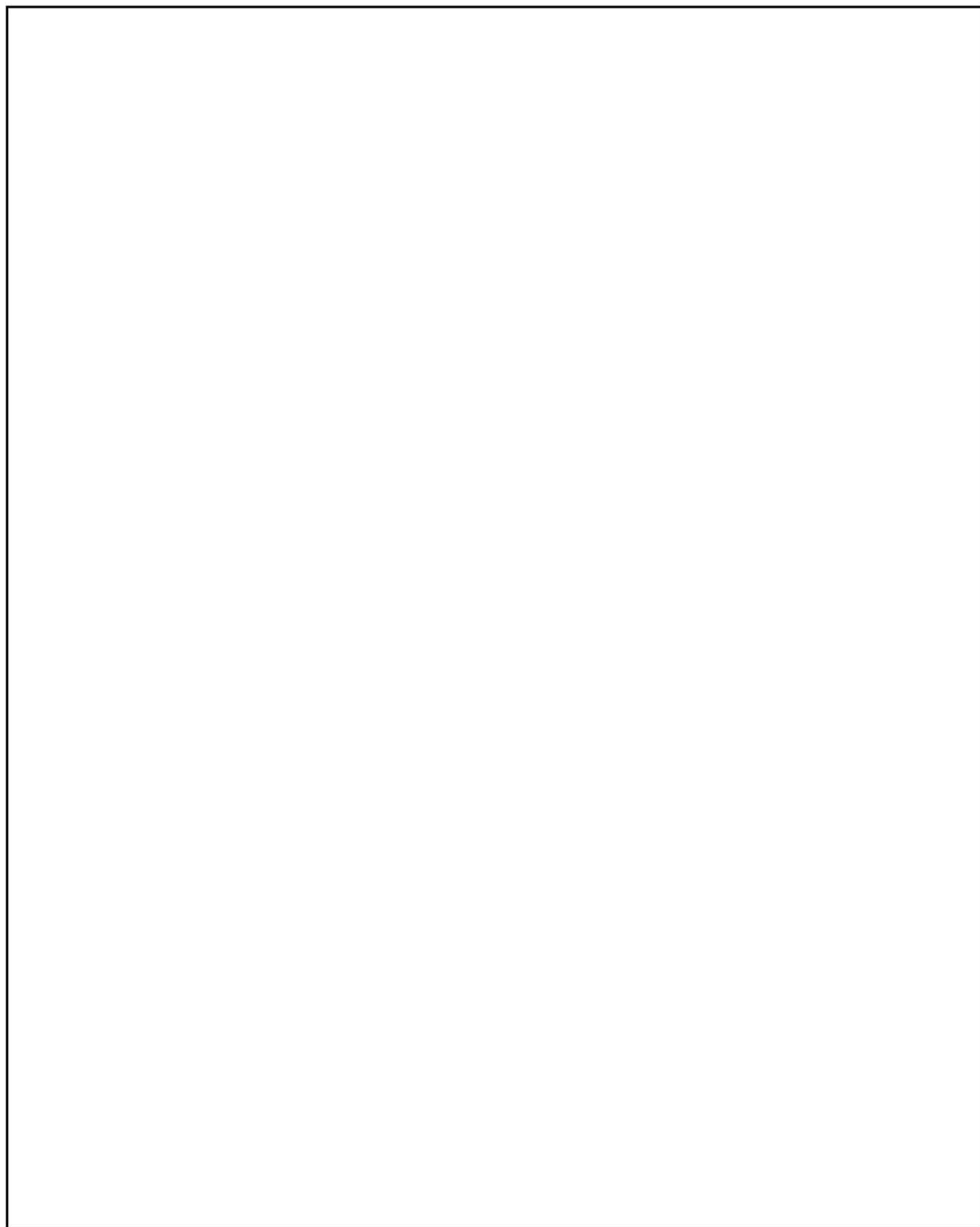


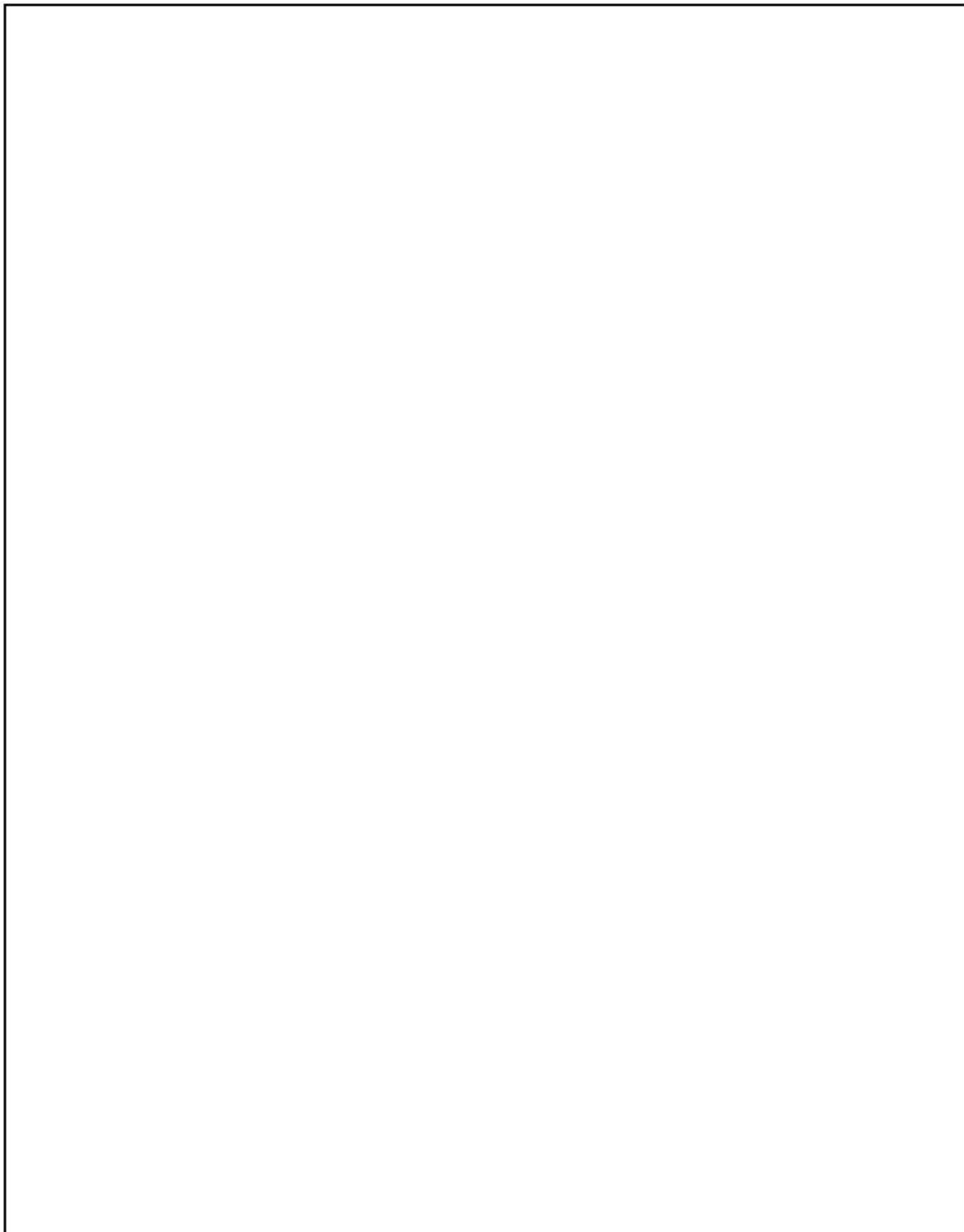


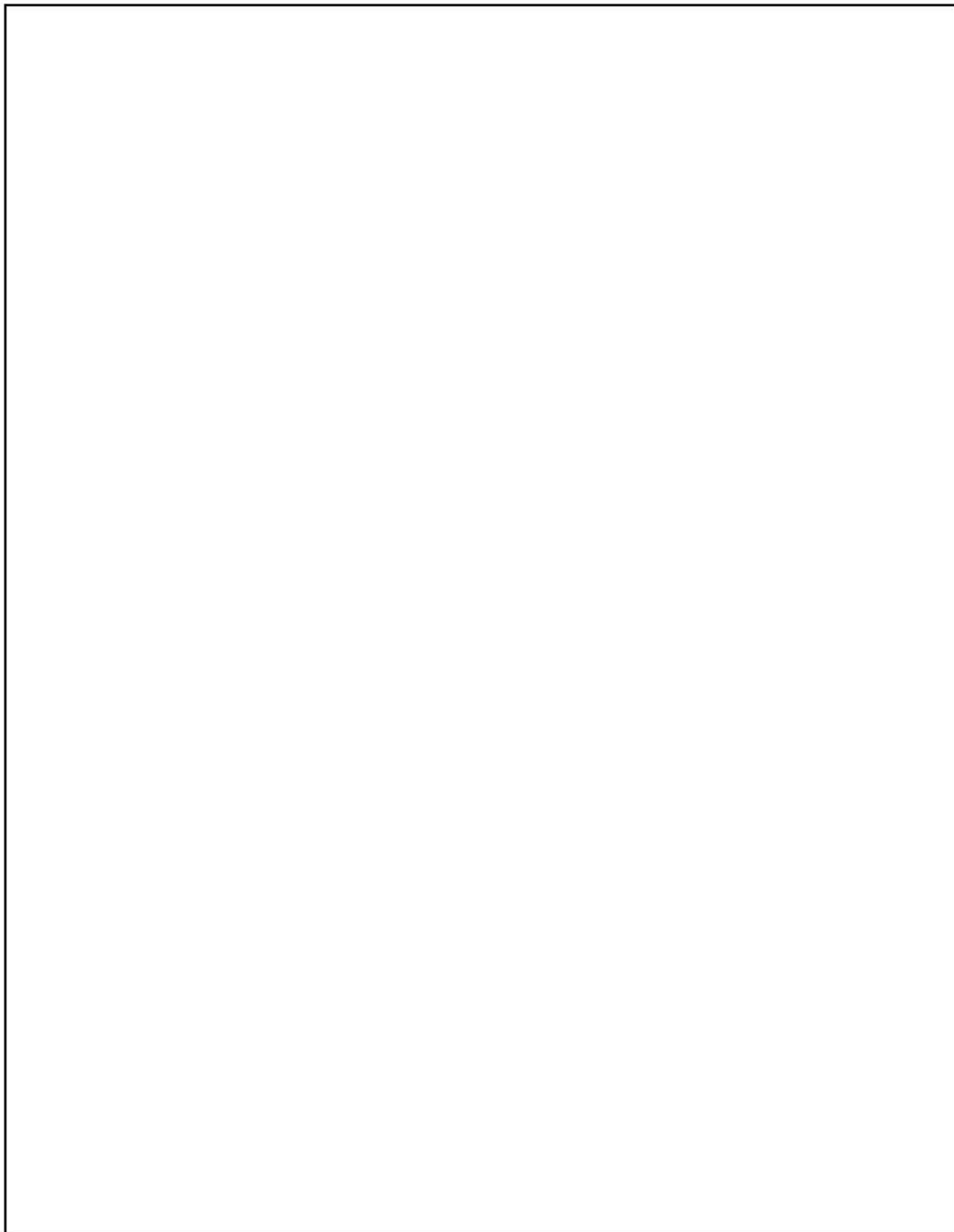












[REDACTED] NSA-DJ09 USA CTR

**From:** Green Miller Marci L NSA-DN1 USA CIV  
**Sent:** Tuesday, May 27, 2014 8:27 AM  
**To:** [REDACTED] NSA-D USA CIV  
**Cc:** DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1  
**Subject:** RE: (U) REPLY: (U) FORWARDED FOR FOLLOW-UP: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~Yes, Sir. [REDACTED]  
[REDACTED]

Marci

(U) Marci L. Green Miller

NSA Public Affairs Office

Personal: [REDACTED] B / 969-7503 S

PAO Office: [REDACTED] B / 969-7499 S

Media Line: 301-688-6524

BlackBerry: [REDACTED]

Unclass email: [REDACTED]

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(b)(5)

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Tuesday, May 27, 2014 8:25 AM  
**To:** Green Miller Marci L NSA-DN1 USA CIV  
**Cc:** DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1  
**Subject:** (U) REPLY: (U) FORWARDED FOR FOLLOW-UP: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~(U//FOUO) Thanks Marci. I assume [REDACTED]  
[REDACTED]Thanks,  
[REDACTED]

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

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**From:** Green Miller Marci L NSA-DN1 USA CIV  
**Sent:** Tuesday, May 27, 2014 8:21 AM  
**To:** [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** Fleisch Frances J NSA-D USA CIV; Stone Corin R USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Ensor Leoinel K NSA-Q USA CIV;

[redacted] NSA-Q3 USA CIV; [redacted] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted]  
A NSA-DL USA CIV; [redacted] NSA-F32 USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA  
CIV; [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D

**Subject:** RE: (U) FORWARDED FOR FOLLOW-UP: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

Sir,

Please let me know if you have any questions/concerns.

Thanks,  
Marci

(b)(3)-P.L. 86-36  
(b)(5)

(U) Marci L. Green Miller

NSA Public Affairs Office

Personal: [redacted] B / 969-7503 S

PAO Office: [redacted] B / 969-7499 S

Media Line: 301-688-6524

BlackBerry: [redacted]

Unclass email: [redacted]

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-D USA CIV

**Sent:** Tuesday, May 27, 2014 8:01 AM

**To:** DL PAOMedia (ALIAS) DN1

**Cc:** Fleisch Frances J NSA-D USA CIV; Stone Corin R USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2  
USA CIV; [redacted] NSA-D28 USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Ensor Leonel K NSA-Q USA CIV;

[redacted] NSA-Q3 USA CIV; [redacted] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted]

A NSA-DL USA CIV; [redacted] NSA-F32 USA CIV; [redacted] M NSA-D USA CIV; [redacted] NSA-D USA  
CIV; [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D

**Subject:** (U) FORWARDED FOR FOLLOW-UP: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

TO: ML PAO

~~(C//NF)~~ Barring further direction or insight that would cause us to revisit, please take Admiral Rogers' guidance as the official NSA position in your approach to interagency and Washington Post engagement on this topic going forward.

Thanks,



[redacted]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [redacted]  
UNCL [redacted]  
NSTS 969-5011  
BLACK [redacted]

(b)(3)-P.L. 86-36

**From:** Rogers Michael S ADM NSA-unknown USA USN

**Sent:** Tuesday, May 27, 2014 6:16 AM

**To:** Ledgett Richard H Jr NSA-D USA CIV; [redacted] NSA-D USA CIV

**Cc:** [redacted] NSA-D28 USA CIV; Fleisch Frances J NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; Stone Corin R USA CIV; Vines Vanee M NSA-DN1 USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV

**Subject:** RE: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

I like Option 1. [redacted]  
[redacted]

/r,  
MSR

(b)(3)-P.L. 86-36  
(b)(5)

**ADM Michael S. Rogers, USN**

Commander, U.S. Cyber Command

Director, NSA / Chief, CSS

FT George G. Meade, MD

NSA NET: [redacted]

SIPR: [redacted]

Comm [redacted]

(b)(3)-P.L. 86-36

**From:** Ledgett Richard H Jr NSA-D USA CIV

**Sent:** Monday, May 26, 2014 12:28 PM

**To:** [redacted] NSA-D USA CIV

**Cc:** [redacted] NSA-D28 USA CIV; Fleisch Frances J NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] M NSA-D2 USA CIV; Stone Corin R USA CIV; Vines Vanee M NSA-DN1 USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV; Rogers Michael S ADM NSA-unknown USA USN

**Subject:** RE: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36  
(b)(5)

v/r,

Rick

Rick Ledgett  
Deputy Director

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Monday, May 26, 2014 8:03 AM

**To:** Ledgett Richard H Jr NSA-D USA CIV

**Cc:** [REDACTED] NSA-D28 USA CIV; Fleisch Frances J NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Grimes Arlene U NSA-DN USA CIV; [REDACTED] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] M NSA-D2 USA CIV; Stone Corin R USA CIV; Vines Vanee M NSA-DN1 USA CIV; Ensor Leonel K NSA-O USA CIV; [REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q31 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

**Subject:** (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

+ Arlene Grimes/Vanee Vines/ [REDACTED] Q, LAO

Rick,  
~~(C//NF)~~ There has been extensive dialog on this on the low side. I'll try to capture the varied positions below, welcome corrections from others if they feel I have not accurately captured positions as extracted from the e-mail train. Point of clarification in the thread below, the outreach by Snowden was to an OGC e-mail contact vice the IG.

~~(C//NF)~~ Context:

- NBC did not contact USG about this story until they started promoting it publicly (Friday 23 May) and as of today have not shared any specifics beyond the one question for which they are seeking comment (per NBC to DNI PAO Turner and NSA PAO Vines 23 May 8:42 AM low side)
- NBC has a working relationship with Glenn Greenwald (per Vines 23 May 6:40 PM lowside)
- Cognizent authorities have undertaken searches and analysis and have uncovered no additional contacts or evidence of contacts from Snowden in which he expresses concerns about the lawfulness or appropriateness of NSA activities.

Option 1 - Engage NBC in dialog before their program airs about our factual understanding (a single outreach noted, barely relevant to his claims), [REDACTED]



[REDACTED]  
[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(5)

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**From:** Ledgett Richard H Jr NSA-D USA CIV  
**Sent:** Sunday, May 25, 2014 10:51 AM  
**To:** [REDACTED] NSA-D USA CIV; De Rajesh NSA-D2 USA CIV  
**Cc:** [REDACTED] NSA-D28 USA CIV; Fleisch Frances J NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV  
**Subject:** FW: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Thoughts on this?

Rick Ledgett  
Deputy Director

---

**From:** Rogers Michael S ADM NSA-unknown USA USN  
**Sent:** Saturday, May 24, 2014 5:46 PM  
**To:** Fleisch Frances J NSA-D USA CIV  
**Cc:** Ledgett Richard H Jr NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV; DL ddir\_staff (ALIAS) S  
**Subject:** RE: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~

I'd love to share the specifics of the only e-mail we have that he sent the IG which asked a very broad question on the hierarchy of law vs the direction in regulation and other publications and which never mentioned privacy concerns once.

/r,  
MSR

**ADM Michael S. Rogers, USN**

Commander, U.S. Cyber Command

Director, NSA / Chief, CSS

FT George G. Meade, MD

NSA NET: [REDACTED]

SIPR: [REDACTED]

Comm [REDACTED]

(b)(3)-P.L. 86-36

---

**From:** Fleisch Frances J NSA-D USA CIV

**Sent:** Friday, May 23, 2014 4:50 PM

**To:** Rogers Michael S ADM NSA-unknown USA USN

**Cc:** Ledgett Richard H Jr NSA-D USA CIV; Brooks Elizabeth R NSA-DC USA CIV; DL ddir\_staff (ALIAS) S

**Subject:** FW: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~

Sir,

(U//FOUO) Further details on the NBC interview of Snowden due to air next week.

Fran

**Frances J. Fleisch**

Executive Director

OPS2B 2B8036 Suite 6242

963-6513 [REDACTED]

<http://urn.www.nsa/dropbox?> [REDACTED]

(b)(3)-P.L. 86-36

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**From:** [REDACTED] NSA-D USA CIV

**Sent:** Friday, May 23, 2014 4:49 PM

**To:** Fleisch Frances J NSA-D USA CIV

**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV

**Subject:** FW: (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~

Fran,

The Edward Snowden interview by Brian Williams will be on Wednesday, May 28, at 10 PM. Williams went to Russia to conduct the interview. Laura Poitras, Glenn Greenwald, and David Miranda may also be involved in the broadcast. [REDACTED]

[REDACTED]

[REDACTED]

P.S. NBC contacted NSAPAO today with a question about the veracity of Snowden's claim to have contacted NSA OGC or some other compliancy body about this concerns.

(b)(3)-P.L. 86-36

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 OPS 2B 2B8090  
 JWICS  
 UNCL  
 NSTS 969-5006  
 BLACK

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Friday, May 23, 2014 12:38 PM

**To:** [REDACTED] NSA-DL USA CIV

**Cc:** Bauman Ethan L NSA-DL USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; Stone Corin R USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-F32 USA CIV

**Subject:** (U) REPLY: SSCI Expectations Regarding NBC Snowden Story

Classification: ~~CONFIDENTIAL//NOFORN~~

(C//NF) Received your note about SSCI Chair's expectations for a "forceful" NSA response to the NBC broadcast next week. Thanks for the heads up. You can help temper expectations by making clear that we were not aware of this story before it was publicly advertised and until yesterday had not been contacted to respond to any issues. We have not been and don't expect to be given much if any detail beyond the public "teaser." We can only crystal ball so much, especially when the protagonist is not bound by facts or the truth. Our intent will be to be as aggressive and responsive as we can be, bearing in mind that [REDACTED] may have their own views about how much we'll be allowed to say/do.

Regards,

(b)(5)  
 (b)(3)-P.L. 86-36

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 National Security Agency/Central Security Service  
 OPS 2B 2B8090  
 JWICS  
 UNCL  
 NSTS 969-5011  
 BLACK

(b)(3)-P.L. 86-36

~~Classified By: [REDACTED]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [REDACTED]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: fjfleis~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: mlgree3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: mlgree3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~



[REDACTED] NSA-DJ09 USA CTR

**From:** Vines Vanee M NSA-DN1 USA CIV  
**Sent:** Tuesday, May 27, 2014 12:29 PM  
**To:** [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-Q31 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV  
**Subject:** RE: (U) REPLY: (U) NBC's note today/leaker

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

(b)(3)-P.L. 86-36

No, sir. NBC hasn't said anything else about the claim.

vanee'

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Tuesday, May 27, 2014 12:18 PM  
**To:** Vines Vanee M NSA-DN1 USA CIV  
**Cc:** [REDACTED] NSA-Q31 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV  
**Subject:** (U) REPLY: (U) NBC's note today/leaker

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

Vanee,

(U//~~FOUO~~) I agree with you. [REDACTED]

[REDACTED] Did we get nothing further with respect to Snowden's claim of having raised his concerns on multiple occasions?

Regards,

(b)(3)-P.L. 86-36  
(b)(5)

[REDACTED]  
 Media Leaks Task Force  
 National Security Agency/Central Security Service  
 OPS 2B 2B8090  
 JWICS [REDACTED]  
 UNCL [REDACTED]  
 NSTS 969-5011  
 BLACK [REDACTED]

(b)(3)-P.L. 86-36

**From:** Vines Vanee M NSA-DN1 USA CIV  
**Sent:** Tuesday, May 27, 2014 12:08 PM  
**To:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV



**DOCID: 4249195**

**Subject:** (U) NBC's note today/ieaker

**Importance:** High

**Remaining text is duplicated in DOCID 4249175**



**From:** Green Miller, Marci L  
**Sent:** Wednesday, May 28, 2014 1:42 PM  
**To:** DL PAOMedia  
**Subject:** Fw: NBC/email

(b)(6)

(b)(3)

OGA

ODNI

Pretty sure this is yes. May want to check with ethan a on high side.

**From:** Hayden, Caitlin  
**Sent:** Wednesday, May 28, 2014 01:32 PM  
**To:** Vines, Vanee M; De, Rajesh; Evans, Stuart  
Beaghley, Sina  
'DNI-media@dni.gov' <DNI-media@dni.gov>;  
Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate  
Fonzone, Christopher  
Ensor, Leoinel K;

**Subject:** RE: NBC/email

NBC is asking whether our search was just of e-mails to OGC or also to the Compliance Office. Can folks confirm?

**From:** Vines, Vanee M  
**Sent:** Wednesday, May 28, 2014 10:52 AM  
**To:** Hayden, Caitlin; De, Rajesh; Evans, Stuart; Beaghley, Sina; 'DNI-media@dni.gov';  
Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
Ensor, Leoinel K;  
**Subject:** RE: NBC/email

Roger that. Thanks, CH.

(b)(3)-P.L. 86-36

(b)(6)

(b)(3)

OGA

ODNI

Vanee' Vines  
Public Affairs Specialist  
NSA Public & Media Affairs  
NEW\*\*\*\*\*Media line

**From:** Hayden, Caitlin  
**Sent:** Wednesday, May 28, 2014 10:51 AM  
**To:** Vines, Vanee M; De, Rajesh; Evans, Stuart; Beaghley, Sina; 'DNI-media@dni.gov';  
Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
Ensor, Leoinel K;  
**Subject:** RE: NBC/email







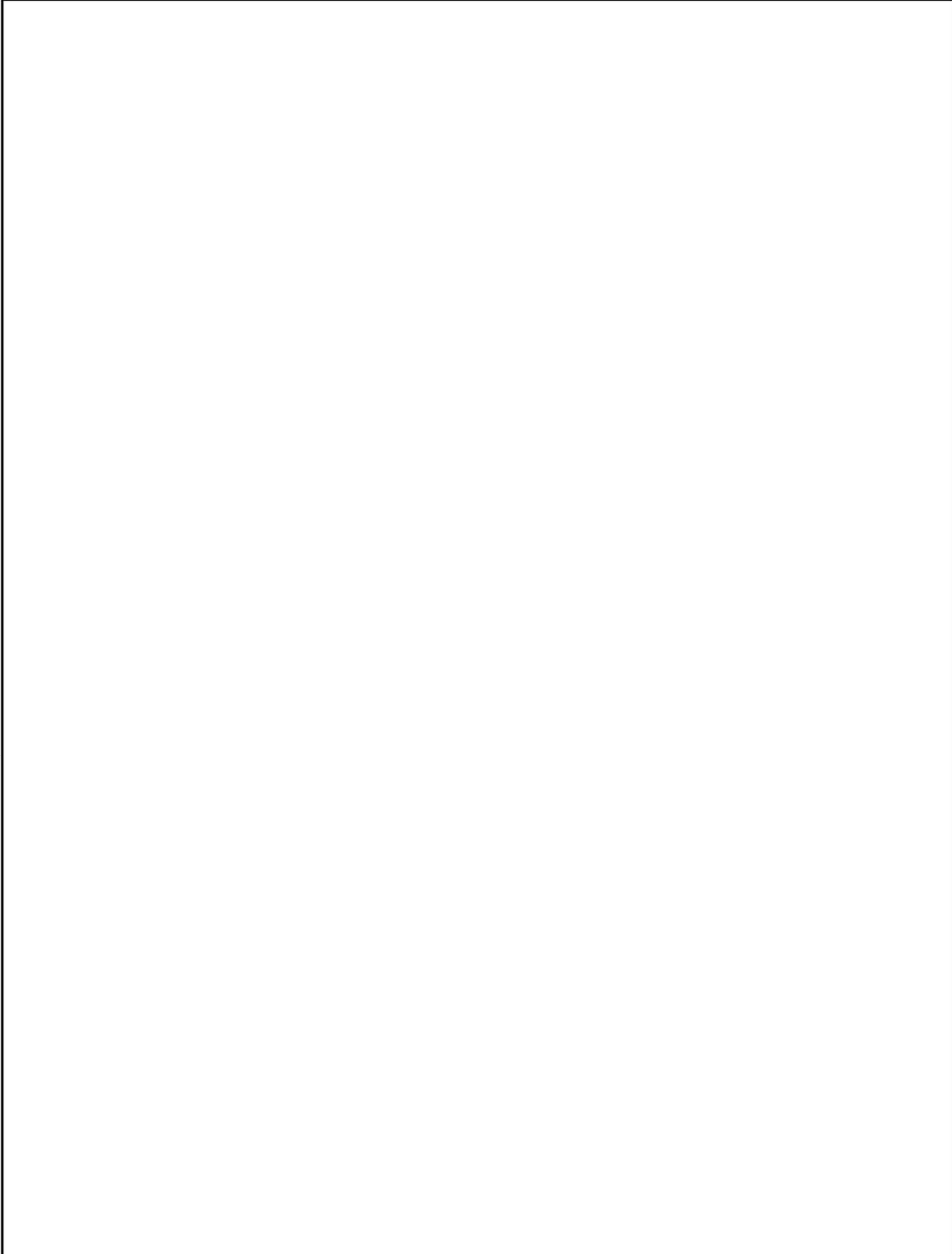












[REDACTED]

**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Wednesday, May 28, 2014 10:47 PM  
**To:** De. Rajesh [REDACTED]; Vines, Vanee M [REDACTED]  
(b)(3) OGA [REDACTED] Evans, Stuart [REDACTED] Beaghley,  
Sina [REDACTED] DNI-media@dni.gov [REDACTED]  
Richards, Rebecca J [REDACTED]  
**Cc:** ODNI Grimes, Arlene U; DL PAOMedia; Egan, Brian J; Heinzelman, Kate; Fonzzone, Christopher;  
[REDACTED] Ensor, Leoinel K [REDACTED]  
(b)(5) (b)(3) P.L. 86-36  
**Subject:** Re: NBC/email

[REDACTED] (b)(6)

**From:** De, Rajesh [REDACTED]  
**Sent:** Wednesday, May 28, 2014 10:43 PM  
**To:** Hayden, Caitlin [REDACTED] Vines, Vanee M <[REDACTED]>  
[REDACTED] Evans, Stuart [REDACTED] Beaghley  
[REDACTED] Sina [REDACTED] DNI-media@dni.gov <DNI-media@dni.gov>  
[REDACTED] Richards, Rebecca J [REDACTED]  
**Cc:** Grimes, Arlene U [REDACTED] DL PAOMedia [REDACTED]  
[REDACTED] Ensor, Leoinel K [REDACTED]  
[REDACTED]  
**Subject:** Re: NBC/email

Remaining text is duplicated in DOCID 4249177























[REDACTED]

**From:** Vines, Vanee M  
**Sent:** Wednesday, May 28, 2014 10:38 PM  
**To:** De, Rajesh; [REDACTED]  
[REDACTED]  
[REDACTED] 'DNI-Media@dni.gov'; [REDACTED] Richards,  
Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; [REDACTED]  
[REDACTED]; Ensor, Leonel K;  
**Subject:** Re: NBC/email

(b)(3)  
OGA

ODNI

[REDACTED] (b)(5)  
(b)(3)-P.L. 86-36

Strobel of Reuters just said he may now report on NBC's claim about the 1 email.

(b)(6)

(b)(3)-P.L. 86-36

**From:** De, Rajesh  
**Sent:** Wednesday, May 28, 2014 10:34 PM  
**To:** [REDACTED]; Vines, Vanee M;  
[REDACTED]  
[REDACTED]  
[REDACTED] 'DNI-media@dni.gov' <DNI-media@dni.gov>; [REDACTED]  
[REDACTED] Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; [REDACTED]  
[REDACTED]  
[REDACTED] Ensor, Leonel K;  
**Subject:** Re: NBC/email

Remaining text is duplicated in DOCID 4249177









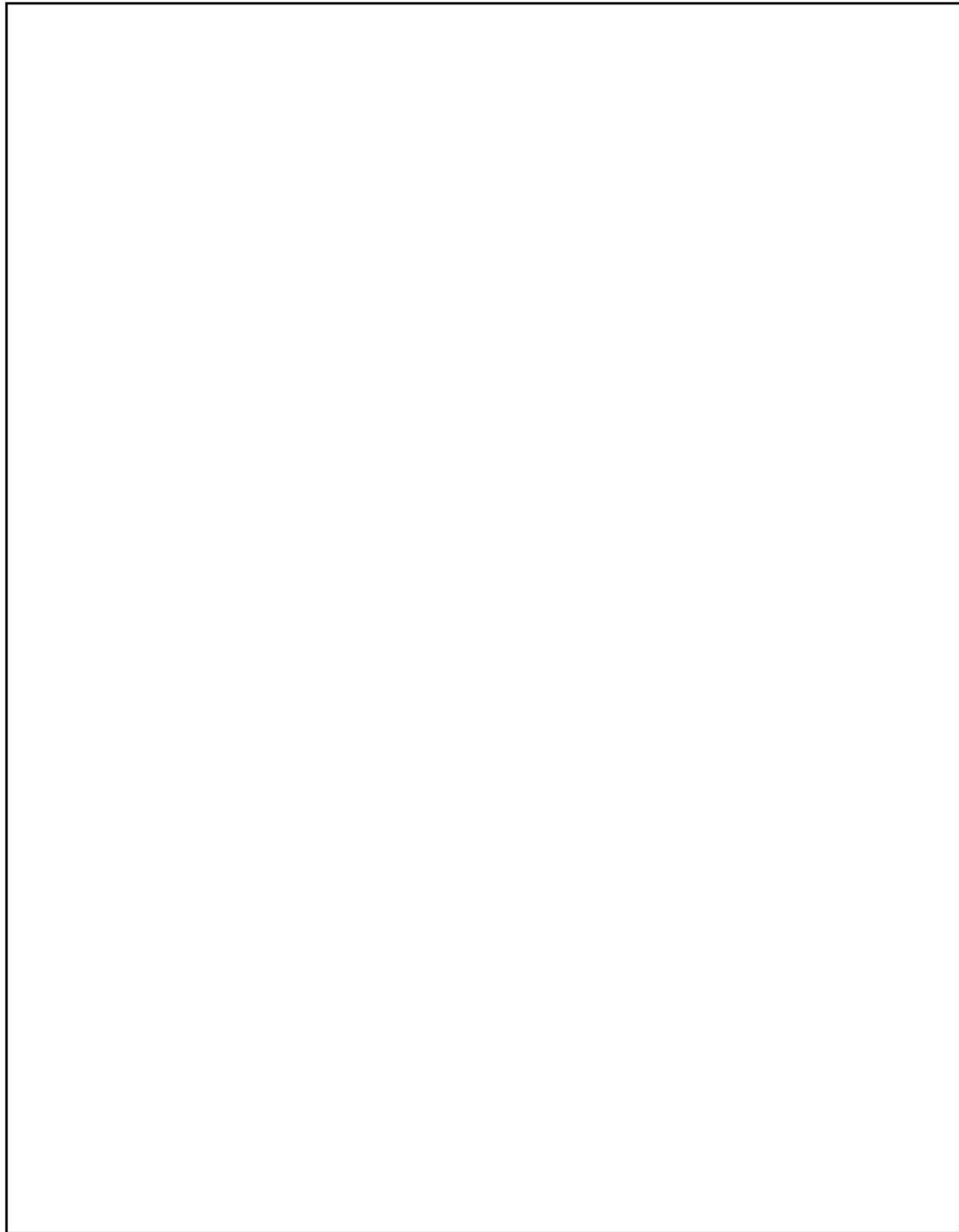














[REDACTED]

**From:** Green Miller, Marci L  
**Sent:** Tuesday, May 27, 2014 8:27 AM  
**To:** 'Hayden, Caitlin'; Vines, Vanee M; De, Rajesh; [REDACTED]  
[REDACTED] Evans, Stuart; [REDACTED] Beaghey, Sina;  
[REDACTED] 'DNI-media@dni.gov'; [REDACTED] Richards,  
Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
[REDACTED] Ensor, Leonel K; [REDACTED]  
**Subject:** RE: NBC/email

Thanks, Caitlin. NSA supports this plan.

Marci

**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Tuesday, May 27, 2014 7:51 AM  
**To:** Vines, Vanee M; De, Rajesh; [REDACTED]  
Evans, Stuart; [REDACTED] Beaghey, Sina; [REDACTED] 'DNI-media@dni.gov'; [REDACTED]  
[REDACTED] Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [REDACTED]  
Ensor, Leonel K; [REDACTED]  
**Subject:** RE: NBC/email

Remaining text is duplicated in DOCID 4249177

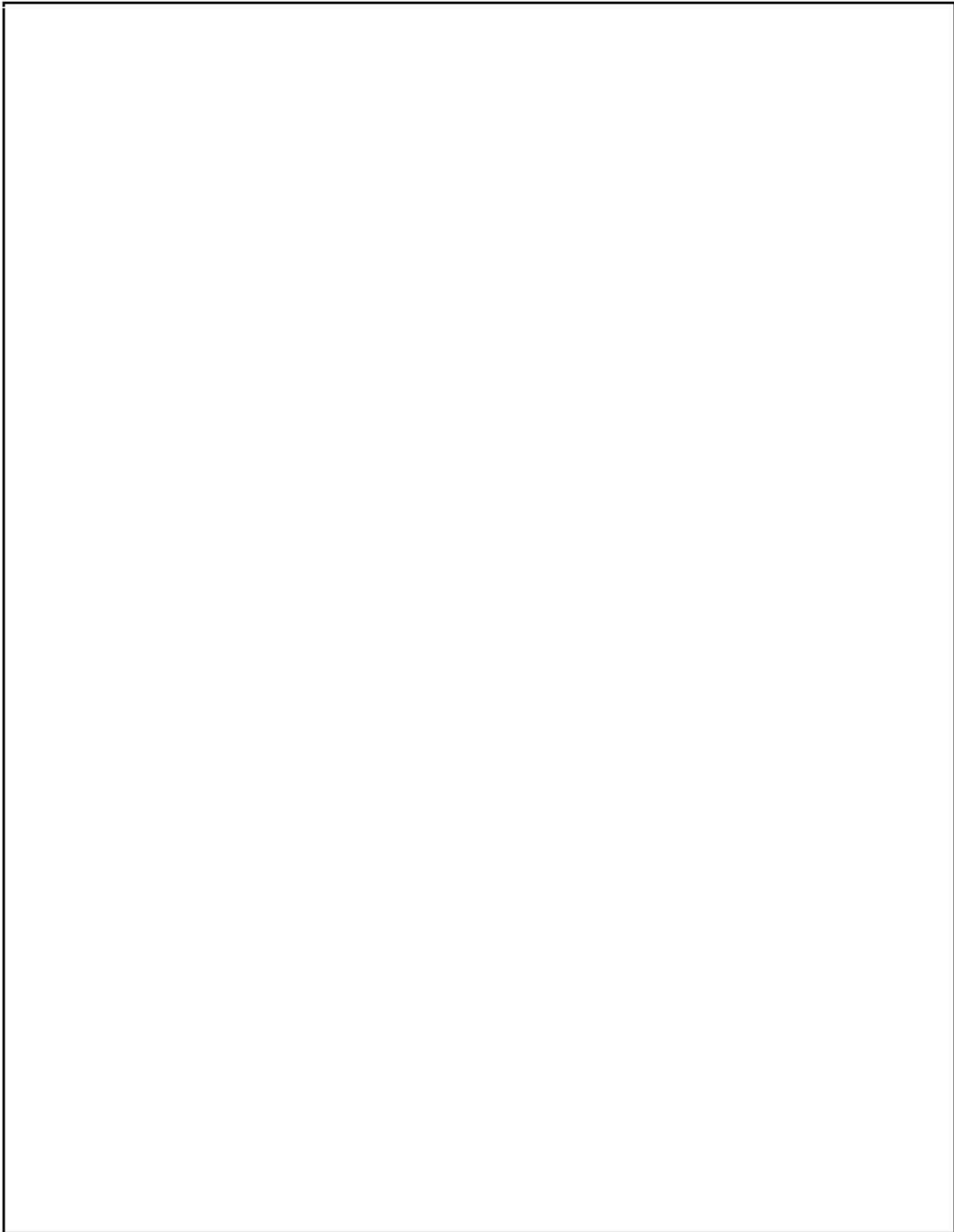
















[REDACTED]

**From:** Robert Litt [REDACTED]  
**Sent:** Monday, May 26, 2014 2:09 PM  
**To:** 'Hayden, Caitlin'; Vines, Vanee M; De, Rajesh; [REDACTED]  
[REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED]  
[REDACTED] Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
[REDACTED] Ensor, Leonel K; [REDACTED]  
**Subject:** RE: NBC/email

[REDACTED]

**From:** Hayden, Caitlin [REDACTED] (b)(6)  
**Sent:** Sunday, May 25, 2014 11:02 AM  
**To:** [REDACTED] Robert Litt; [REDACTED] (b)(3)-P.L. 86-36  
[REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED]  
[REDACTED]  
**Cc:** [REDACTED] Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
[REDACTED]  
**Subject:** Re: NBC/email

Remaining text is duplicated in DOCID 4249177

[REDACTED]

















[REDACTED]

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**From:** Vines, Vanee M  
**Sent:** Friday, May 23, 2014 6:04 PM  
**To:** DeLong, John M; De, Rajesh; [REDACTED]  
[REDACTED] Grimes, Arlene U; DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** Re: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Update

[REDACTED] The producer has yet to call me again.  
I'm sure this will "evolve" over the weekend.

Happy Friday,  
vanee'

(b)(5)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

#

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**From:** DeLong, John M  
**Sent:** Friday, May 23, 2014 01:56 PM  
**To:** De, Rajesh; Vines, Vanee M; [REDACTED] Grimes, Arlene U;  
DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Remaining text is duplicated in DOCID 4249178





[REDACTED]

---

**From:** Vines, Vanee M  
**Sent:** Friday, May 23, 2014 6:28 PM  
**To:** [REDACTED] Delong, John M; De, Rajesh; [REDACTED]  
[REDACTED] Grimes, Arlene U; DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** Re: REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

This just in from C Hayden, NSC:

(b)(3)-P.L. 86-36

Start -

##

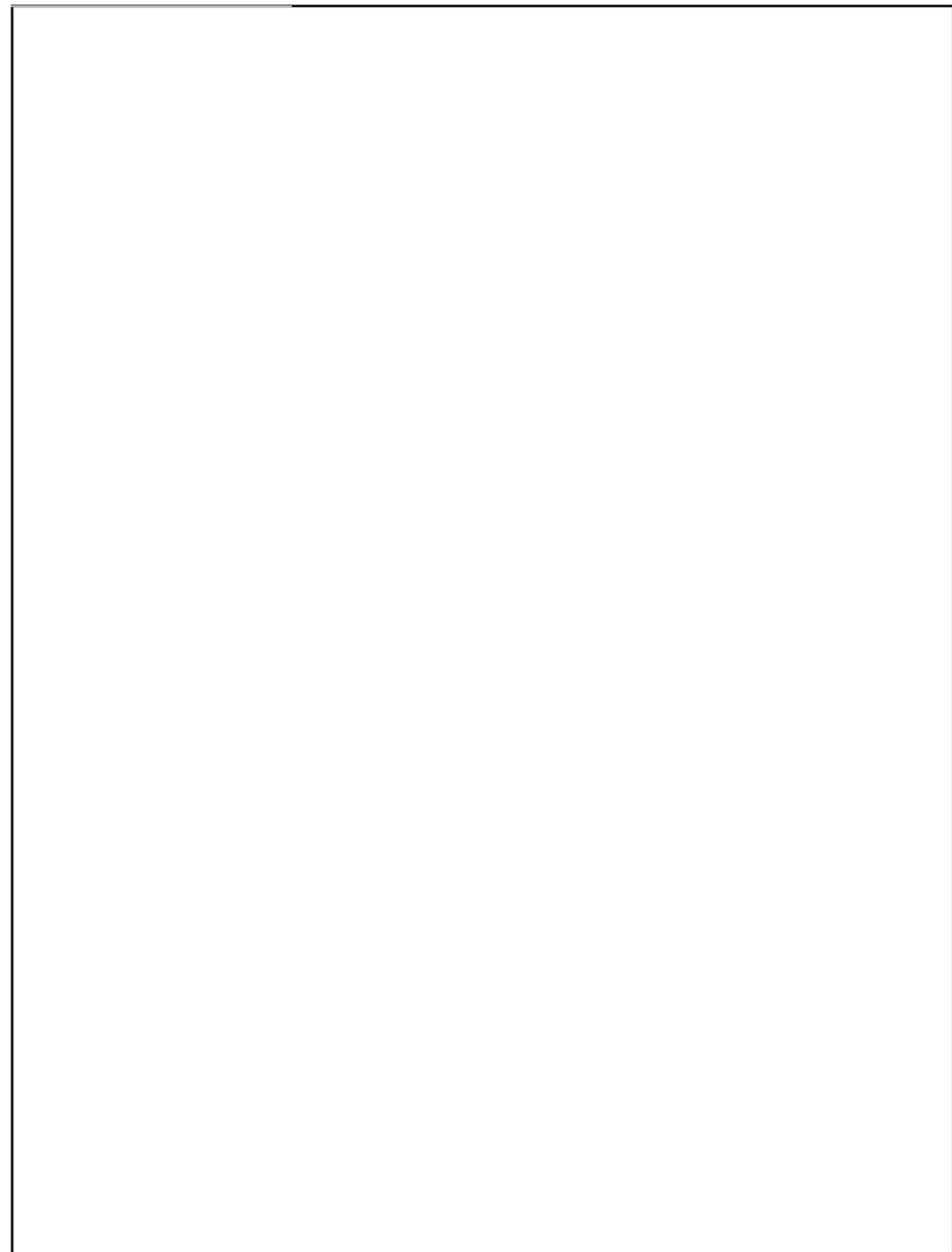
(b)(5)  
(b)(3)-P.L. 86-36

**From:** [REDACTED]  
**Sent:** Friday, May 23, 2014 06:12 PM  
**To:** Delong, John M; De, Rajesh; Vines, Vanee M; [REDACTED] Grimes, Arlene U;  
DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** REPLY: NBC NEWS/ EDWARD SNOWDEN INQUIRY

**From:** Delong, John M  
**Sent:** Friday, May 23, 2014 1:56 PM  
**To:** De, Rajesh; Vines, Vanee M; [REDACTED] Grimes, Arlene U;  
DL MLTF\_staff; DL PAOMedia; Bauman, Ethan  
**Subject:** RE: NBC NEWS/ EDWARD SNOWDEN INQUIRY

Remaining text is duplicated in DOCID 4249177







**From:** [REDACTED] NSA-S3M2 USA CIV  
**To:** DL PAOMedia (ALIAS) DN1; DL ssct (ALIAS) S0; DL OGC MediaLeaks (ALIAS) D23; DL d iq tasker (ALIAS) D;  
DL LAO Media Leaks (ALIAS) DL; DL medialeaks staff (ALIAS) K1; DL ODOC Medialeaks (ALIAS) D4  
**Subject:** (U) Archive Document: Q&A Prep for Snowden's Claim of Concerns and Notification  
**Date:** Wednesday, June 11, 2014 6:15:27 PM  
**Attachments:** FINAL Q&A archive.doc 20140409.docx

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Classification: ~~CONFIDENTIAL//NOFORN~~

All,

(U//~~FOUO~~) Attached is the final version of the Question and Answer (Q&A) prep that was developed to support the release of the single Snowden-OGC email. Most of the material contained in this document was passed to public affairs offices and the White House Spokesperson for delivery to the press in the immediate hours after the email was released by NSA.

<<...>>

(U//~~FOUO~~) Later, in an effort to archive and retain this information for future use, the Q&A was modified to reflect more of the background, facts, and procedures that implement the notification process at NSA that an employee is informed of, and expected to apply when reporting a potential problem or violation.

(U) This is a living document that can and should be modified as similar events warrant. For this initial document, the date/time stamp is 9 JUN 2014.

(U//~~FOUO~~) This document will be filed on the MLTF Sharepoint website under MLTF 1602. It will also be added to the "classified talking points" tab on the left side of the screen. While the majority of the material is written to an UNCLASS or U//FOUO level, there are selected items that push the document to CONFIDENTIAL/NOFORN.

(U) Attached is a copy for your records.

Rgds,

[REDACTED]

[REDACTED]

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[REDACTED] (u)

(b)(3)-P.L. 86-36



(b)(3)-P.L. 86-36

~~Classified By.~~

~~Derived From. NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On. 20390601~~

Classification: ~~CONFIDENTIAL//NOFORN~~



## National Security Agency Media Leaks Task Force

Date: 09 June, 2014

Re: (U//~~FOUO~~) Reference Document: Q&A Prep for Snowden's Claim of Concerns and Notification

### (U) Executive Summary

(U//~~FOUO~~) Following the NBC interview with Edward Snowden broadcast on 28 MAY 14, the Intelligence Community decided to release the only email exchange known to exist at the time between Edward Snowden and the NSA Office of the General Counsel in which a basic question of legal precedence was asked and answered by an OGC lawyer. A Question & Answer paper was developed for US Government officials to provide background and unclassified talking points to support the release at news conferences and any potential follow-up questions. Selected portions of that paper were actually used by the public affairs offices at the White House and ODNI level.

(U//~~FOUO~~) As the event progressed the Q&A package was modified to become the paper that follows below. This new paper is intended to be a reference source for the event, or as a starting point should any further evidence come to light in the continuing investigation .

(U) **Bolding** and *emphasis* in this paper is primarily for the benefit of the reader, and is not required to be included in any formal responses to queries on these topics.

### (U) The Trigger Event

(U) Edward Snowden has repeatedly claimed to have made attempts to express his concerns about the lawfulness of certain NSA activities to NSA colleagues, leadership, and through official channels. The following serves as an authoritative accounting of facts as relates to this claim and should be used as the basis for considering any responses related to these issues.

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Classified By:   
Derived From: NSA/CSSM 1-52  
Dated: 20070108  
Declassify On: 20390601

## (U) Framing Questions

### A. Did Snowden raise concerns with NSA as he said he did?

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims. ((Note: This paragraph was publicly released via the White House Press office on 29 MAY 14))

### B. How did NSA respond to the NBC FOIA request?

(U) NBC issued a FOIA request for any and all evidence that Edward Snowden had formally filed his concerns with Agency authorities. The FOIA request was being handled according to the normal process when it was overtaken by a decision on the part of the NSA Director to release the text of the one e-mail referenced above.

(U//~~FOUO~~) Shortly after noon on 28 May 2014, NSA provided the response to Question A. above, along with a redacted version of the one email inquiry. A copy of that redacted version is stored in MLTF Action folder 1602.

(U//~~FOUO~~) NSA contacted NBC the following week to close out the request and informed them that the one email that responded to their inquiry was now public record for all.

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## NSA Background to Potential Q&A Responses:

1. What is the training and awareness provided to government and contractor employees about reporting activities they perceive to be inconsistent with law and policies?

### Training

(U) NSA/CSS provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly **emphasizes the employee's responsibility to report questionable activity and the mechanisms to do so.**

(U//~~FOUO~~) Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to certain SIGINT operational systems. These specific training courses discuss the limitations of SIGINT authorities and mission operations to include reminders and guidance about who to contact with questions about scope of authorities, and who to contact if there are known or even potential compliance concerns.

### The Basics -- OVSC1000

(U) Below are examples from NSA's core **Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000)**. This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) **Most contractors are required to take this course.** However, it is not mandatory for all contractors and will depend on their assignment, duties, and the stipulations of their controlling contract. Snowden's role as a systems administrator supporting SIGINT operations, and later as an analyst-in-training in APR -MAY 2013 would clearly place him in the category of those required to complete OVSC1000.

~~(C//NF)~~ **N.B.** Snowden's training record is considered Personally Identifiable Information, and the protection or dissemination of that information is governed by U.S. law and Agency policy, and is not part of this Q&A paper. For more information about Snowden's database accesses, skill set, and training record, see action   
 **for more information.**

(U) In OVSC100, students are familiarized with the major tenets of core IO documents, including Directive Type Memorandum (DTM) 08-052: **"DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters."** The following are examples of guidance provided within the course:

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*(U) If you become aware of a violation of the authorities, you should report it immediately. If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A questionable activity is defined as any conduct that constitutes, or is related to, an intelligence activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(IO).*

*(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established procedures. In addition, DTM 08-052 contains specific requirements for reporting to the President's Intelligence Advisory Board questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.*

*(U) Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG. You can find contact information can be found in the Resources section.*

## Awareness

~~(U//FOUO)~~ NSA employees are provided information on how to report concerns regarding their work, or their work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

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(U) **Prior to the Snowden incident (pre-MAY 2013)**, the NSA OIG issued a number of agency-all messages summarizing investigation results of illegal activity and messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. While not every IG report during this time frame dealt with intelligence matters, they all contained the following statement about the mission of the NSA OIG and how concerns can be reported:

*The NSA Office of the Inspector General actively investigates allegations of fraud against the Agency. The OIG is committed to eliminating fraud, waste, mismanagement of Agency resources, and abuse of authority. If you are aware of potential fraud, waste, or abuse, please report your concern to the OIG by visiting the Hotline office in 2B7088, calling 963-5023, or visiting the OIG Hotline website. You may remain anonymous when submitting concerns to the OIG Hotline. If you choose not to remain anonymous, your identity will be protected.*

(U) **After MAY 2013 and the issuance of NSA/CSS Policy 1-60**, the IG issued a specific message addressing reporting policies and how to submit concerns in JUN 2013 and repeated this message in 2014.

*(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.*

*(U//~~FOUO~~) If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").*

*(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.*

*(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline ([ighotline@nsa.ic.gov](mailto:ighotline@nsa.ic.gov)) on NSANet. Contact the U.S. Cyber Command IG [redacted] about problems involving that organization.*

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**2. What are the mechanisms by which that reporting can occur?**

(U//~~FOUO~~) There are various mechanisms by which reporting can occur. Employees and contractors may provide information to the DoD OIG, IC OIG, NSA OIG anonymously, the OIG website via phone, in writing or to various offices within NSA such as:

- the Office of Equal Employment Opportunity & Diversity,
- the Office of the Director of Compliance,
- the Office of the General Counsel, and
- the Privacy and Civil Liberties Office.
- the Associate Directorate for Security & Counterintelligence

(U) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. Employees may contact the intelligence committees directly only if the employee –

- a) before making such a contact, furnishes to the head of the establishment, through the Inspector General, a statement of the employee's complaint or information and notice of the employee's intent to contact the intelligence committees directly; and
- b) obtains and follows from the head of the establishment, through the Inspector General, direction on how to contact the intelligence committees in accordance with appropriate security practices.

**3. What is the process, accountability for addressing such reports?**

(U//~~FOUO~~) When an allegation is presented to the NSA OIG or referred to them by an internal agency element, the OIG Investigations Division reviews it to determine the appropriate action. The NSA OIG also responds to referrals from external agencies when appropriate. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system.

(U) If an inquiry is reported directly to Congress and a copy is not provided to Agency authorities (see Question 2 above), then the NSA OIG may not have knowledge of such a request.

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**4. Is there a record of these kinds of inquiries and responses?**

(U//~~FOUO~~) The NSA OIG keeps a record of all inquiries and actions taken.

**5. Do we [NSA] have any examples of reported activity which resulted in corrective measures?**

(U//~~FOUO~~) Activity that is found to be a violation of law, directive, or policy is thoroughly reviewed to determine corrective action. NSA's incidents are most often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the NSA OIG and senior leadership. As of JUN 2014 and as previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

(U//~~FOUO~~) Other than violations reported by NSA OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Each quarter, the NSA OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions both directed by, and in concert with NSA's compliance organizations.

- 6. Did we receive correspondence from Edward Snowden about his concerns?**
- 7. If so, in what form, on what dates and with what specificity as to content?**
- 8. Were his inquiries responded to? If so, how and when?**

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the NSA Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of the content of some training material.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

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(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred on this matter.

#### 9. How was our search for any correspondence from him conducted?

(U//~~FOUO~~) As of JUN 2014, the investigation was still ongoing. We have reviewed all of the email and NSANet social media posts authored by Edward Snowden which we have been able to obtain. This review has included manual reviews of his email and posts, as well as searches of that email tailored to identify any responsive correspondence.

(U//~~FOUO~~) We have located additional email between Snowden and members of Office of General Counsel and Oversight and Compliance relating to his job duties and work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

#### 10. Was it exhaustive and authoritative?

(U//~~FOUO~~) Given the importance of this issue and the repeated claims by Mr. Snowden, the effort to uncover any written or recollected evidence of these engagements has been thorough and involved cognizant authorities in each area of review.

#### 11. Is it possible there is correspondence we overlooked, didn't record?

(U//~~FOUO~~) We cannot completely rule out the possibility that something may have been overlooked, but we have high confidence that the searches and interviews for relevant information we undertook would have uncovered evidence of assertions that rise to the level of outreach and protestation claimed by Mr. Snowden. **They have not.**

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-S3M2 USA CIV  
**To:** DL OGC MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d iq tasker (ALIAS) D; [redacted]  
 [redacted] NSA-O USA CIV; [redacted] NSA-D23 USA CIV; [redacted] NSA-D14 USA CIV; [redacted]  
 [redacted] NSA-D4 USA CIV; [redacted] NSA-T USA CIV  
**Cc:** DL ssct (ALIAS) S0; DL PAOMedia (ALIAS) DN1; DL O REGISTRY; [redacted] NSA-O31 USA CIV;  
 [redacted] NSA-O3 USA CIV; Ensor: Leonel K NSA-O USA CIV; [redacted] NSA-O USA CIV;  
 DL medialeaks\_core (ALIAS) D  
**Subject:** (U) Draft Q&A to support Snowden's Claims of Voicing Concerns  
**Date:** Thursday, May 29, 2014 5:34:42 PM  
**Attachments:** FINAL Snowden concerns Q&A.docx

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[redacted] et al.

Thank you for your input. Great stuff!

I have attempted to place it all under the right questions/themes, and will admit that it's a lot of material and there may be some redundancies. To some extent, this may be OK in the sense that more than one particular question may invoke a portion of more than one response. As a reference guide to the reader or the speaker....a little repetition may be helpful.

I have added a few of my own sentences based on some pointers from some of you, as well as my own experiences. (In yellow hilite.) I'm not wedded to these items, and consider everything in this draft open to comment and correction!

Please take a look tonight if possible so that we can support any last minute calls for background from downtown (always a possibility!). If not...first thing in the morning please, as [redacted] has an 0900 THUR with ADM Rogers on this NBC interview...and this information will be germane.

Rgds,

(b)(3)-P.L. 86-36

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[redacted] (u)

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(U) Edward Snowden, in his own words, claims to have made several attempts to express his concern to NSA colleagues, leadership, and official channels regarding NSA's authority and legal basis for conducting certain SIGKNT activities. The following serves as potential responses to anticipated questions from Congress, the press or the public as it relates to those claims.

## **Framing questions: Responses provided to the White House PAO the morning of 28 MAY 14**

### **A. Did Snowden raise concerns with NSA as he said he did?**

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims.

### **B. How do you plan to respond to the FOIA request?**

(U) We received the request from NBC this week and are following normal procedures for processing the request.

(U) Shortly after Noon on 28 MAY, NSA released the paragraph in A. above and a redacted version of the one email inquiry. In the afternoon, several news services ran stories on this email release and its relation to the NBC interview; many posing questions about the validity of Snowden's claims.

(U//~~FOUO~~) NSA will contact NBC to inform them that the release of the email constitutes the Agency's response to their FOIA request.

## **Potential Q&A Responses:**

### **1. What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?**

(U//~~FOUO~~) NSA encourages employees to report concerns regarding their work or work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity

and confidentiality concerns.

(U//~~FOUO~~) The NSA OIG also provides briefings to various NSA training classes, including the new hire orientation class, mid-level leadership classes, and other classes specific to skill communities, such as contracting. Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to raw intercept or partially processed SIGINT material.

(U//~~FOUO~~) Specific training courses on SIGINT authorities and mission operations delves deeper into the handling of SIGINT material and offers reminders and guidance for anyone who might observe or fall victim to the mishandling of these materials.

(U) The NSA/CSS Comprehensive Mission Compliance Program provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly **emphasizes the employee's responsibility to report questionable activity and the mechanisms to do so.**

(U) Below are examples from NSA's core Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000). This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) Many contractors are required to take this course. However, it is not mandatory for all contractors and will depend on their assignment, duties, and stipulations in their contract.

(U) Students are familiarized with the major tenets of IO documents, including DTM 08-052: "DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters." The following are examples of guidance provided within OVSC1000 course:

*(U) If you become aware of a violation of the authorities, you should report it immediately . If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General or OIG for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A questionable activity is defined as any conduct that constitutes, or is related to, an intelligence activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(I O).*

*(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established*



*procedures. In addition, DTM 08-052 contains specific requirements for **reporting to the President's Intelligence Advisory Board** questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should **consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.***

***(U) Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG. You can find contact information can be found in the Resources section.***

(U) The OIG also issues agency-all messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. The following is a recent example of a Senior Executive Message from Dr. George Ellard, NSA/CSS Inspector General:

*(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.*

*(U//~~FOUO~~) If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").*

*(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.*

*(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline (ighotline@nsa.ic.gov) on NSANet. Contact the U.S. Cyber Command IG  about problems involving that organization.*

(b)(3)-P.L. 86-36

## 2. What are the mechanisms by which that reporting can occur?

*(U//~~FOUO~~) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. An employee or contractor may provide information to the OIG anonymously, via phone, the OIG website, or in writing. Within NSA, employees and contractors may also raise concerns with offices as diverse as:*

- the Associate Directorate for Security & Counterintelligence,
  - the Office of Equal Employment Opportunity & Diversity,
  - the Office of the Director of Compliance,
  - the Office of the General Counsel, and
  - the Privacy and Civil Liberties Office.
- 

**3. What is the process, accountability for addressing such reports?**

(U//~~FOUO~~) When an allegation is received by the OIG, the OIG Investigations Division reviews it to determine the appropriate action. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system. If an inquiry is reported directly to Congress, the NSA OIG may not have knowledge of such a request.

**4. Is there a record of these kinds of inquiries and responses?**

(U//~~FOUO~~) The OIG keeps a record of all inquiries and actions taken.

**5. Do we have any examples of reported activity which resulted in corrective measures?**

(U//~~FOUO~~) Technically speaking, all reported activity that is found to be a violation of law, directive, or policy requires some corrective action. Most of NSA's issues are often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the OIG and senior leadership. One particular category of violations which required a corrective measure to be put in place is publically known as LoveINT. As previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

(U//~~FOUO~~) Other than violations reported by OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Additionally, each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken by NSA's compliance organizations.

**6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?**

**7. (OGC) If so, in what form, on what dates and with what specificity as to content?**

**8. (OGC) Were his inquiries responded to? If so, how and when?**

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred.

(b)(3)-P.L. 86-36  
(b)(5)

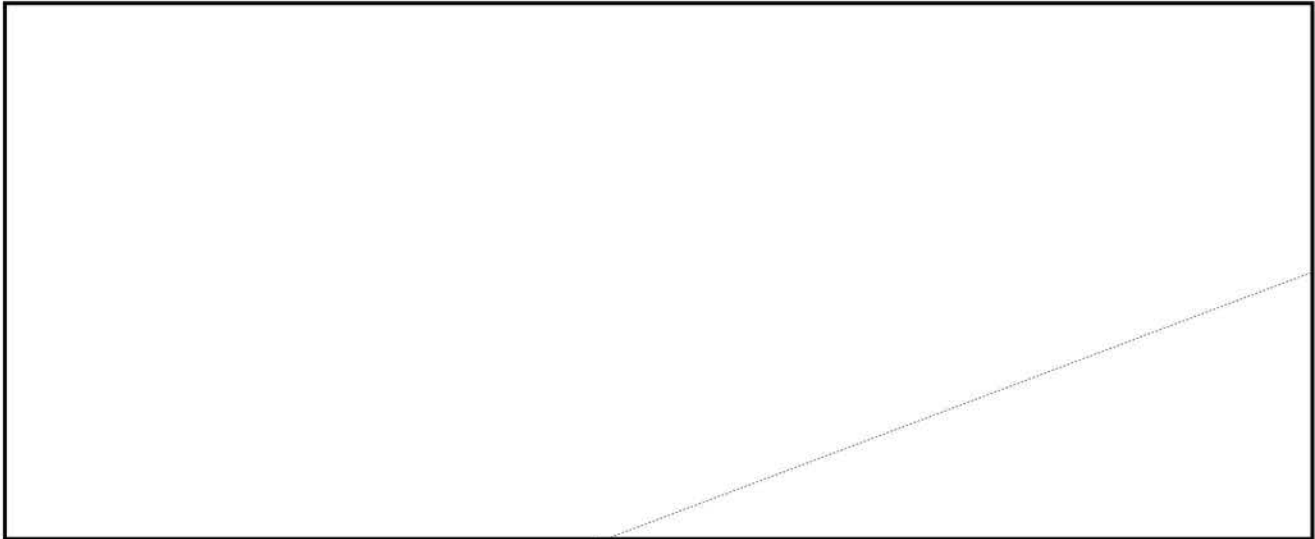
**9. (Q/TD) How was our search for any correspondence from him conducted?**

(U//~~FOUO~~) We have located additional email between Snowden and members of OGC and Oversight and Compliance relating to work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

**10. (Q/TD) Was it exhaustive and authoritative?**

(U//~~FOUO~~) It has been as exhaustive and authoritative as possible given the evidence we have been able to discover after a comprehensive investigation into Snowden's activities at NSA. Due to the ongoing criminal investigation, we are unable to provide details.

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?



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(U) Edward Snowden has repeatedly claimed to have made attempts to express his concerns about the lawfulness of certain NSA activities to NSA colleagues, leadership, and through official channels. The following serves as an authoritative accounting of facts as relates to this claim and should be used as the basis for considering any responses related to these issues.

## Framing questions

Framing questions

### A. Did Snowden raise concerns with NSA as he said he did?

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims. ((Note: This paragraph was publicly released via the White House Press office on 29 MAY 14))

### B. How did NSA respond to the NBC FOIA request?

(U) The FOIA request was being handled according to the normal process when it was overtaken by a decision on the part of the NSA Director to release the text of the one e-mail referenced above.

(U//~~FOUO~~) Shortly after noon on 28 May 2014, NSA provided the paragraph in response A, above along with a redacted version of the one email inquiry. The copy of that redacted version is stored in MLTF Action folder 1602.

(U//~~FOUO~~) NSA contacted the FOIA originator NBC to close out the request.

## NSA Background to Potential Q&A Responses:

1. What is the training and awareness provided to government and contractor employees about reporting activities they perceive to be inconsistent with law and policies?

(U) The NSA/CSS Comprehensive Mission Compliance Program provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly emphasizes the employee's responsibility to

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report questionable activity and the mechanisms to do so.

(U//~~FOUO~~) NSA encourages employees to report concerns regarding their work or work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

(U//~~FOUO~~) The NSA OIG also provides briefings to various NSA training classes, including the new hire orientation class, mid-level leadership classes, and other classes specific to skill communities, such as contracting.

(U//~~FOUO~~) Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to certain SIGINT operational systems. These specific training courses discuss the limitations of SIGINT authorities and mission operations to include reminders and guidance about who to contact with questions about scope of authorities and who to contact if there are known or even potential compliance concerns.

(U) Below are examples from NSA's core Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000). This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) Many contractors are required to take this course. However, it is not mandatory for all contractors and will depend on their assignment, duties, and the requirements of the stipulations of their controlling contract.

(U) Students are familiarized with the major tenets of IO documents, including DTM 08-052: "DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters." The following are examples of guidance provided within OVSC1000 course:

*(U) If you become aware of a violation of the authorities, you should report it immediately. If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General or OIG for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A questionable activity is defined as any conduct that constitutes, or is related to, an intelligence*

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activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. **Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(I O).**

(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established procedures. In addition, DTM 08-052 contains specific requirements for **reporting to the President's Intelligence Advisory Board** questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should **consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.**

(U) **Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG.** You can find contact information can be found in the Resources section.

(U) The OIG also issues agency-all messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. The following is a recent example of a Senior Executive Message from Dr. George Ellard, NSA/CSS Inspector General:

(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.

(U//~~FOUO~~) If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").

(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.

(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline (ighotline@nsa.ic.gov) on NSANet. Contact the U.S. Cyber Command IG [redacted] about problems involving that organization.

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~**2. What are the mechanisms by which that reporting can occur?**

(U//~~FOUO~~) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. An employee or contractor may provide information to the OIG anonymously, via phone, the OIG website, or in writing. Within NSA, employees and contractors may also raise concerns with offices as diverse as:

- the Associate Directorate for Security & Counterintelligence,
- the Office of Equal Employment Opportunity & Diversity,
- the Office of the Director of Compliance,
- the Office of the General Counsel, and
- the Privacy and Civil Liberties Office.

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**3. What is the process, accountability for addressing such reports?**

(U//~~FOUO~~) When an allegation is presented to the OIG or referred to them by another agency element, the OIG Investigations Division reviews it to determine the appropriate action. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system.

If an inquiry is reported directly to Congress, the NSA OIG may not have knowledge of such a request.

**4. Is there a record of these kinds of inquiries and responses?**

(U//~~FOUO~~) The OIG keeps a record of all inquiries and actions taken.

**5. Do we have any examples of reported activity which resulted in corrective measures?**

(U//~~FOUO~~) Activity that is found to be a violation of law, directive, or policy requires some corrective action. NSA's incidents are most often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the OIG and senior leadership. As previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

(U//~~FOUO~~) Other than violations reported by OGC to the Department of Justice, we are not aware of

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any SIGINT programs or activities that are inconsistent with the law. Each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken by NSA's compliance organizations.

6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?
7. (OGC) If so, in what form, on what dates and with what specificity as to content?
8. (OGC) Were his inquiries responded to? If so, how and when?

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of the content of some training material.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred on this matter.

9. (Q/TD) How was our search for any correspondence from him conducted?

(U//~~FOUO~~)

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(b)(5)

(U//~~FOUO~~) We have located additional email between Snowden and members of Office of General Counsel and Oversight and Compliance relating to work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

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10. (Q/TD) Was it exhaustive and authoritative?

(U//~~FOUO~~) .Given the importance of this issue and the repeated claims by Mr. Snowden, the effort to uncover any written or recollected evidence of these engagements has been thorough and involved cognizant authorities in each area of review.

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

(U//~~FOUO~~) We cannot completely rule out the possibility that something may have been overlooked, but we have high confidence that the searches and interviews for relevant information we undertook would have uncovered evidence of assertions that rise to the level of outreach and protestation claimed by Mr. Snowden. They have not.

(U//~~FOUO~~)

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(U//~~FOUO~~)

Comment [.6]: Why?

(U//~~FOUO~~)

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**From:** [redacted] NSA-D1 USA CIV  
**To:** DL medialeaks core (ALIAS) D; [redacted] NSA-S3M2 USA CIV  
**Cc:** [redacted] NSA-D1 USA CIV; [redacted] NSA-D14 USA CIV  
**Subject:** FW: (U) ACTION: Snowden's Claims of Voicing Concerns  
**Date:** Thursday, May 29, 2014 3:04:08 PM  
**Attachments:** [Action from lowside - Snowden.pdf](#)  
[Email Q and A.DOCX](#)  
[OIG response to 29 May MLTF Questions.docx](#)  
**Importance:** High

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[redacted] attached is the OIG response approved by Dr. Ellard. Thank you

&lt;&lt;...&gt;&gt;

(U//~~FOUO~~) [redacted]

Executive Officer

Office of the Inspector General, D1

OPS2B8076, suite 6247

963-2978 (S)

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 11:25 AM  
**To:** [redacted] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4;  
[redacted] NSA-T USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; [redacted] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL  
PAOMedia (ALIAS) DN1; DL Q\_REGISTRY; [redacted] NSA-Q31 USA CIV  
**Subject:** (U) ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

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Good morning,

DDIR and [redacted] are following up on Edward Snowden's claims that he contacted Agency authorities regarding his concerns about the legality of NSA SIGINT activities. This is not new turf, of course...but the White House, NSC and ODNI are preparing for the obvious questions and follow-up queries that are sure to follow last night's NBC broadcast.

[redacted] and Raj had an email exchange on the low side this morning and they decided to pose several questions internally to gather the right information, fidelity and confidence in order to prepare the PAO offices at the IC and WH levels. Those questions (also attached) are a

guideline for the information we intend to pass...and it is not necessarily an exam where each question must be answered separately.

**REQUEST: that you identify your POC for this action, so that we can collaborate and craft the basic information that responds to the DDIR's task.**

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MLTF has nominally assigned a lead organization to each of those questions to help us pull the final response together...but this will clearly be a team effort, and everything is negotiable at this point.

[redacted] has been tagged as the OGC lead, and he is looking into the questions about Snowden's contact with their office and how it was adjudicated. (1 email known to date)

There are also a number of questions at the top regarding the process and mechanisms for how an Agency affiliate might voice a concern. MLTF is pulling the standing responses to those items from our library...but we may need further insight and assistance from the OIG, to include:

n Questions 3 & 4: We will clearly need OIG help in determining how many cases have been brought to the attention of Agency officials, and how those cases were closed out (i.e. a characterization of what the Agency deals with on a regular basis, and how we handle them).

n Question 5: We will also need to discuss the [redacted]  
[redacted]

The last three questions (9-11) are probably best suited to Q Group, or perhaps TD. We have some standard language that has been used publically, but we believe [redacted]  
[redacted]

[redacted] Below is the statement that NSA made in DEC 2013, and has been the standard ever since:

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"After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

We continue to search for other supporting data and statements, and will share that with you as we pull it from our records.

<<...>> <<...>>

MLTF POC is [redacted] Please use the **Medialeaks\_core** alias to keep our entire team in the loop.

Thank you!



Rgds,

[REDACTED]

[REDACTED]

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[REDACTED]

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1. (IG/ODOC) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. (IG/ODOC) What are the mechanisms by which that reporting can occur?
3. (IG/ODOC) What is the process, accountability for addressing such reports?
4. (IG/ODOC) Is there a record of these kinds of inquiries and responses?
5. (IG/ODOC) Do we have any examples of reported activity which resulted in corrective measures?
6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?
7. (OGC) If so, in what form, on what dates and with what specificity as to content?
8. (OGC) Were his inquiries responded to? If so, how and when?
9. (Q/TD) How was our search for any correspondence from him conducted?
10. (Q/TD) Was it exhaustive and authoritative?
11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

- 1) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?

(U//~~FOUO~~) NSA encourages employees to report concerns regarding their work or work environment. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

(U//~~FOUO~~) The NSA OIG also provides briefings to various NSA training classes, including the new hire orientation class, mid-level leadership classes, and other classes specific to skill communities, such as contracting. The OIG issues agency-all messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations.

(U//~~FOUO~~) The following is a recent Senior Executive Message from Dr. George Ellard, NSA/CSS Inspector General

(U) Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.

(U//~~FOUO~~) If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").

(U) The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.

(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline (ighotline@nsa.ic.gov) on NSANet. Contact the U.S. Cyber Command IG  about problems involving that organization.

Dr. George Ellard  
NSA/CSS Inspector General

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2) What are the mechanisms by which that reporting can occur?

(U//~~FOUO~~) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. An employee or contractor may provide information to the OIG anonymously, via phone, the OIG website, or in writing. Within NSA, employees and contractors may also raise concerns with offices as diverse as the Associate Directorate for Security & Counterintelligence, the Office of Equal Employment Opportunity & Diversity, the Office of the Director of Compliance, the Office of the General Counsel, and the Privacy and Civil Liberties Office.

3) What is the process, accountability for addressing such reports?

(U//~~FOUO~~) When an allegation is received by the OIG, the OIG Investigations Division reviews it to determine the appropriate action. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system. If an inquiry is reported directly to Congress, the NSA OIG may not have knowledge of such a request.

4) Is there a record of these kinds of inquiries and responses?

(U//~~FOUO~~) The OIG keeps a record of all inquiries and actions taken.

5) Do we have any examples of reported activity which resulted in corrective measures?

(U//~~FOUO~~) As previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Other than violations reported by OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Additionally, each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken by NSA's compliance organizations.

6) Did we receive correspondence from Edward Snowden about his concerns?

(U//~~FOUO~~) The NSA/CSS Office of the Inspector General has no evidence that Edward Snowden filed a complaint with this office.

7) If so, in what form, on what dates and with what specificity as to content?

na



8) Were his inquiries responded to? If so, how and when?

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Per MLTF POC: The last three questions (9-11) are probably best suited to Q Group, or perhaps TD. We have some standard language that has been used publically, but we believe [REDACTED]

[REDACTED] Below is the statement that NSA made in DEC 2013, and has been the standard ever since:

"After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."

9) How was our search for any correspondence from him conducted?

10) Was it exhaustive and authoritative?

11) Is it possible there is correspondence we overlooked, didn't record?

**From:** [redacted] NSA-D1 USA CIV  
**To:** [redacted] NSA-D1 USA CIV  
**Subject:** FW: (U) question - ACTION: Q&A: Snowden Concerns  
**Date:** Wednesday, June 04, 2014 9:56:51 AM  
**Attachments:** FINAL Snowden concerns OA Ver3 [redacted].docx

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(U//FOUO) [redacted]  
Executive Officer  
Office of the Inspector General, D1  
OPS2B8076, suite 6247  
963-2978 (S)

(b)(3)-P.L. 86-36

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**From:** [redacted] NSA-D1 USA CIV  
**Sent:** Wednesday, June 04, 2014 7:34 AM  
**To:** [redacted] NSA-D1 USA CIV  
**Subject:** RE: (U) ACTION: Q&A: Snowden Concerns

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[redacted]  
See attached – I have a few more comments about things that need some work/clarification in addition to what you mention below. Regarding the agency alls, we talk about reporting mechanisms on all messages that we send out – for example:

[redacted]  
they aren't as focused as the two you mention, and we might need to massage the words a little.

[redacted]  
Counsel to the Inspector General  
  
National Security Agency/Central Security Service  
  
963-0946 (s)

<<...>>

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**From:** [redacted] NSA-D1 USA CIV  
**Sent:** Tuesday, June 03, 2014 3:51 PM  
**To:** [redacted] NSA-D1 USA CIV  
**Subject:** FW: (U) ACTION: Q&A: Snowden Concerns

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[redacted] welcome back – missed you!!

We worked on this last week when you were gone and I really could use your expertise to correct a few things so we can submit on Wed....and [redacted] can also weigh in again....

- Technically we are not quite briefing NEO yet – [redacted] still trying to get OIG on schedule
- [redacted] did state D14 provides some briefings and video to some LEAD and COR classes – he was going to find out what classes so I'll ask him again
- I can't find any agency-all or exec messages prior to Snowden about reporting mechanism #835 – 18 June 2013; #423 – April 25, 2014

(U//FOUO) [redacted]

Executive Officer

Office of the Inspector General, D1

OPS2B8076, suite 6247

963-2978 (S)

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-S3M2 USA CIV

**Sent:** Monday, June 02, 2014 5:59 PM

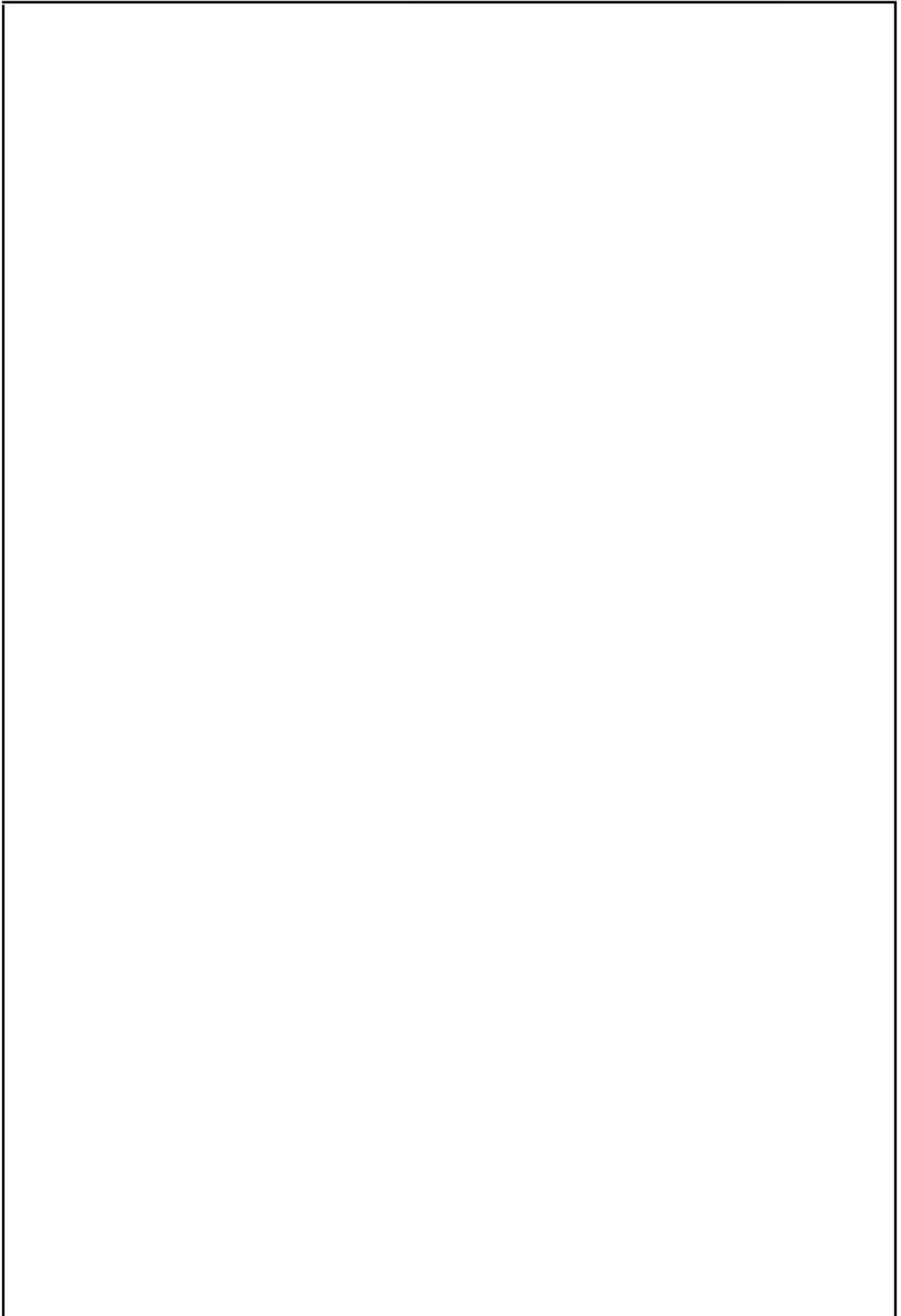
**To:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D4 USA CIV; [redacted] NSA-D14 USA CIV; [redacted] NSA-Q USA CIV

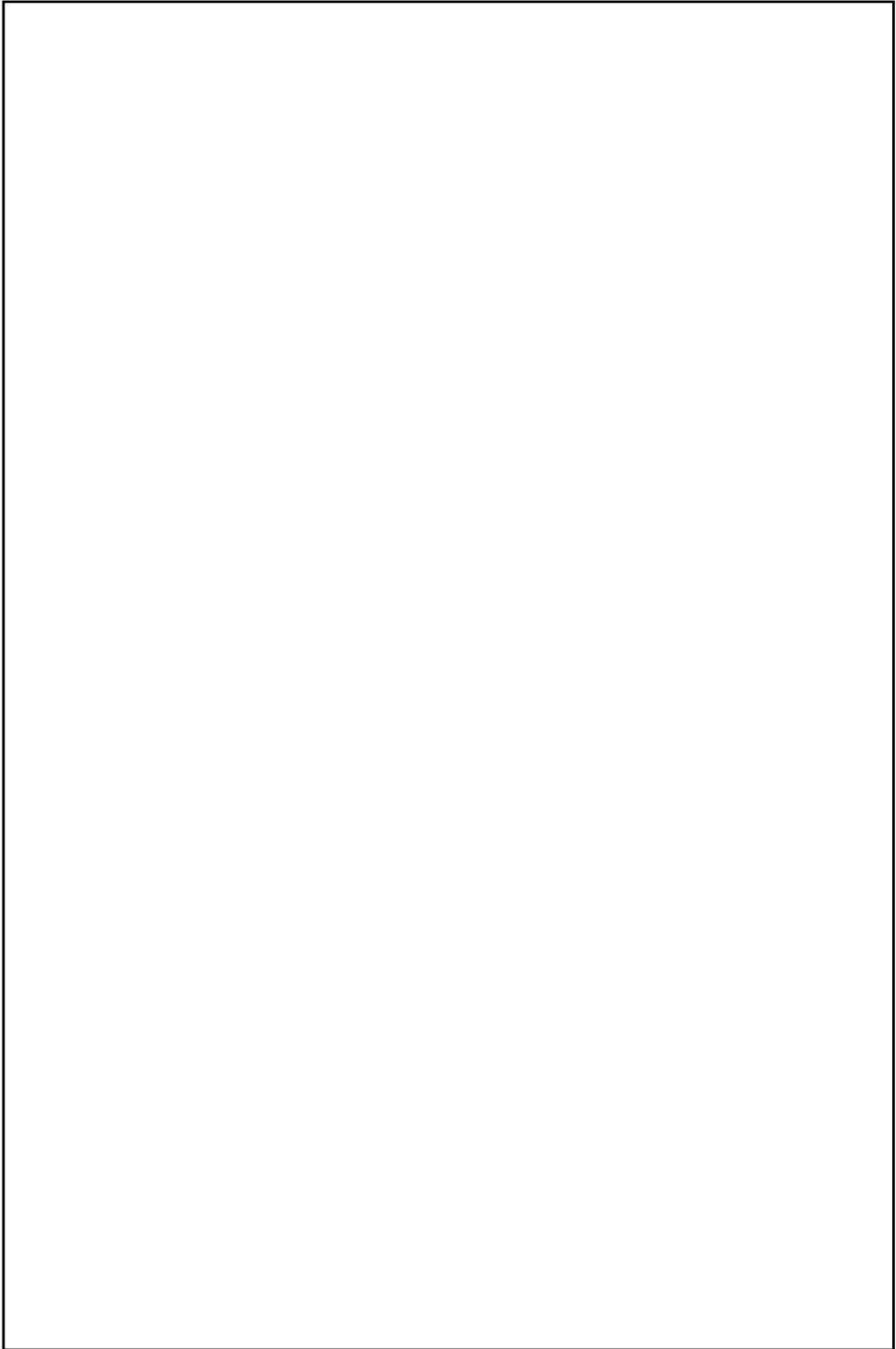
**Cc:** DL OGC MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d\_ig\_tasker (ALIAS) D; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; DL Q\_REGISTRY

**Subject:** (U) Q&A: Snowden Concerns

Below text is duplicated in DOCID 4249192







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(U) Edward Snowden has repeatedly claimed to have made attempts to express his concerns about the lawfulness of certain NSA activities to NSA colleagues, leadership, and through official channels. The following serves as an authoritative accounting of facts as relates to this claim and should be used as the basis for considering any responses related to these issues.

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## Framing questions

Framing questions

### A. Did Snowden raise concerns with NSA as he said he did?

(U) We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims. ((Note: This paragraph was publicly released via the White House Press office on 29 MAY 14))

### B. How did NSA respond to the NBC FOIA request?

(U) The FOIA request was being handled according to the normal process when it was overtaken by a decision on the part of the NSA Director to release the text of the one e-mail referenced above.

(U//~~FOUO~~) Shortly after noon on 28 May 2014, NSA provided the paragraph in response A, above along with a redacted version of the one email inquiry. The copy of that redacted version is stored in MLTF Action folder 1602.

(U//~~FOUO~~) NSA contacted the FOIA originator NBC to close out the request.

## NSA Background to Potential Q&A Responses:

1. What is the training and awareness provided to government and contractor employees about reporting activities they perceive to be inconsistent with law and policies?

(U) The NSA/CSS Comprehensive Mission Compliance Program provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations and policies associated with the protection of privacy rights during mission operations. Throughout the curriculum, the instruction repeatedly **emphasizes the employee's responsibility to**

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report questionable activity and the mechanisms to do so.

(U//~~FOUO~~) NSA encourages employees are provided information on how to report concerns regarding their work or work environment in a number of different venues to include formal training, briefings to large and small audiences, Agency static and electronic billboards and wall displays, and Agency-wide emails and announcements. All employees are made aware of how they may report concerns, even anonymously, within or outside their supervisory management chain. The relevant processes are reinforced in recurrent, mandatory training. Depending on the particular issue and individual circumstances, NSA employees may report concerns through many different avenues inside NSA, across the Executive Branch, and to Congress. The NSA OIG website provides information about submitting hotline complaints and addresses anonymity and confidentiality concerns.

(U//~~FOUO~~) The NSA OIG also provides briefings to various NSA training classes, including the new hire orientation class, mid-level leadership classes, and other classes specific to skill communities, such as contracting.

(U//~~FOUO~~) Selected courses are mandatory before an employee (civilian, military or contractor) can gain access to certain SIGINT operational systems. These specific training courses discuss the limitations of SIGINT authorities and mission operations to include reminders and guidance about who to contact with questions about scope of authorities and who to contact if there are known or even potential compliance concerns.

(U) Below are examples from NSA's core Intelligence Oversight (IO) course "NSA/CSS Intelligence Oversight Training" (OVSC1000). This course provides training to all employees in order to maintain a high degree of sensitivity to, and understanding of the intelligence-related laws, regulations, and policies associated with the protection of U.S. person privacy rights during mission operations.

(U) Many contractors are required to take this course. However, it is not mandatory for all contractors and will depend on their assignment, duties, and the requirements of the stipulations of their controlling contract.

(U) Students are familiarized with the major tenets of IO documents, including DTM 08-052: "DoD Guidance for Reporting Questionable Intelligence Activities and Significant or Highly Sensitive Matters." The following are examples of guidance provided within OVSC1000 course:

*(U) If you become aware of a violation of the authorities, you should report it immediately. If you are unsure if a violation has been committed, consult with your manager, your organization's IO representative, or Compliance organization. You may also contact the NSA OGC or the NSA/CSS Office of the Inspector General or OIG for assistance.*

*(U) It is important for personnel to understand that for purposes of intelligence activities governed by E.O. 12333, DoD Regulation 5240.1-R contains the approved procedures for use within DoD. These procedures also reflect DoD policies for employee conduct that require you to be familiar with restrictions on the collection, retention and dissemination of U.S. person information and the responsibility to report questionable intelligence activities to the NSA OGC or NSA/CSS IG.*

*(U) Employees shall report any questionable activity to the NSA OGC or NSA/CSS OIG. A questionable activity is defined as any conduct that constitutes, or is related to, an intelligence*

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activity that maybe unlawful or contrary to executive order, presidential directive, or applicable DoD policy. **Employees may also report questionable activities directly to the DoD General Counsel or Assistant to the Secretary of Defense for Intelligence Oversight, ATSD(I O).**

(U) DIRNSA is also responsible for ensuring that no adverse action is taken against an employee because the employee reports a questionable intelligence activity pursuant to the established procedures. In addition, DTM 08-052 contains specific requirements for **reporting to the President's Intelligence Advisory Board** questionable intelligence activities and significant or highly sensitive matters that could potentially impugn the reputation or integrity of the DoD Intelligence Community or otherwise call into question the propriety of an intelligence activity. Should you need clarification or have questions about the reporting requirements for possible significant or highly sensitive matters, you should **consult with your manager, your compliance organization, the NSA OGC or the NSA/CSS OIG.**

(U) **Report questionable or significant and highly sensitive intelligence activities to the NSA OGC or NSA/CSS OIG.** You can find contact information can be found in the Resources section.

(U) The OIG also issues agency-all messages summarizing investigation results of illegal activity and also messages covering policies and avenues for reporting suspected mismanagement and violations of law, policy, and regulations. All messages contain similar statements about the mission of the OIG and how concerns can be reported. One example, Former NSA Employee Sentenced to 18 Months in Prison In Corruption Scheme, posted on 21 June 2011 describes the results of the investigation and includes the following statement:

(U) The NSA Office of the Inspector General actively investigates allegations of fraud against the Agency. The OIG is committed to eliminating fraud, waste, mismanagement of Agency resources, and abuse of authority. If you are aware of potential fraud, waste, or abuse, please report your concern to the OIG by visiting the Hotline office in 2B7088, calling 963-5023, or visiting the OIG Hotline website. You may remain anonymous when submitting concerns to the OIG Hotline. If you choose not to remain anonymous, your identity will be protected.

(U) The following is a recent example of a Senior Executive Message from Dr. George Ellard, NSA/CSS Inspector General specifically addressing the policies and how to submit concerns:

(U) *Within the Agency and the Federal Government, there are several avenues for reporting suspected mismanagement and violations of law, policy, and regulations. We recommend that you first try to resolve problems by bringing them to the attention of your leadership; managers are often in the best position to assess concerns, recognize process shortfalls, and take corrective action.*

(U//~~FOUO~~) *If you believe that management has not been able to resolve your concerns, the Office of the Inspector General (OIG) can assist. NSA/CSS Policy 1-60 requires that NSA/CSS personnel report to the OIG possible violations of law, rules, or regulations; mismanagement; gross waste of funds; misconduct by senior officials; or abuse of authority. A complainant's identity is protected by law, and NSA/CSS Policy 1-62 protects employees from reprisal for communications with the OIG. You can contact the OIG by telephone (963-5023), in person (OPS 2B7088), or anonymously through our Web site ("go IG").*

(U) *The Intelligence Community Whistleblower Protection Act (ICWPA) allows employees to report "urgent concerns" to the intelligence committees of Congress. A complaint made in*

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accordance with the ICWPA ensures that your concerns are addressed and that classified information is protected. ICWPA complaints are made through the NSA/CSS OIG or the Department of Defense IG.

(U) If you have questions about how to report a concern, go to the IG Web site ("go IG") or contact the IG Hotline ([ighotline@nsa.ic.gov](mailto:ighotline@nsa.ic.gov)) on NSANet. Contact the U.S. Cyber Command IG  about problems involving that organization.

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## 2. What are the mechanisms by which that reporting can occur?

(U//~~FOUO~~) The IG Act of 1978, as amended by the Intelligence Community Whistleblower Protection Act (ICWPA), also provides contractors and employees of intelligence agencies a mechanism for reporting to Congress classified information alleging wrongdoing. An employee or contractor may provide information to the OIG anonymously, via phone, the OIG website, ~~or~~ in writing or directly to the Congressional intelligence committees. Within NSA, employees and contractors may also raise concerns with offices as diverse as:

- the Associate Directorate for Security & Counterintelligence,
  - the Office of Equal Employment Opportunity & Diversity,
  - the Office of the Director of Compliance,
  - the Office of the General Counsel, and
  - the Privacy and Civil Liberties Office.
- 

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## 3. What is the process, accountability for addressing such reports?

(U//~~FOUO~~) When an allegation is presented to the OIG or referred to them by another agency element, the OIG Investigations Division reviews it to determine the appropriate action. Complaints regarding systemic process problems may be referred to the OIG Audit or Intelligence Oversight Divisions. Concerns involving violations of law or policy are pursued via a preliminary inquiry, and if warranted, via an investigation, by the Investigations Division. All complaints and their outcomes are tracked through the Inspector General case management system. If an inquiry is reported directly to Congress, the NSA OIG may not have knowledge of such a request.

## 4. Is there a record of these kinds of inquiries and responses?

(U//~~FOUO~~) The OIG keeps a record of all inquiries and actions taken.

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~**5. Do we have any examples of reported activity which resulted in corrective measures?**

(U//~~FOUO~~) Activity that is found to be a violation of law, directive, or policy [requires] some corrective action. NSA's incidents are most often tied to human error or technical malfunction that is corrected by local management within the capabilities of the existing systems in consultation with the OIG and senior leadership. As previously reported to the intelligence committees, the OIG is aware of thirteen instances of intentional misuse of the SIGINT system by individuals over the last 10 years. Most were referred to the Department of Justice, and eventually ended with the departure of the employee involved. Auditing and monitoring processes in the operational areas where many of these violations took place were significantly modified or improved.

(U//~~FOUO~~) Other than violations reported by OGC to the Department of Justice, we are not aware of any SIGINT programs or activities that are inconsistent with the law. Each quarter, the OIG and OGC review reported instances of non-compliance with SIGINT and Information Assurance authorities that are typically the result of human error or technical malfunction. These matters are addressed by local management or through other corrective actions taken by NSA's compliance organizations.

6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?
7. (OGC) If so, in what form, on what dates and with what specificity as to content?
8. (OGC) Were his inquiries responded to? If so, how and when?

(U) No such correspondence has been discovered.

(U) NSA is unaware of any correspondence Edward Snowden had with the Inspector General, the Office of General Counsel, or his supervisors wherein he expressed constitutional concerns about NSA's intelligence operations or authorities. We have found one instance of an e-mail inquiry to the office of General Counsel asking for an explanation of the content of some training material.

(U) On Friday 5 April 2013 at about 4PM, Edward Snowden sent an email to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course.

(U) The inquiry did not raise any concerns with the substance of any particular statute, Executive Order, policy, or regulation.

(U) The inquiry did not suggest that NSA was violating any legal authority; nor did the inquiry question whether NSA had authority to conduct specific operations.

(U) On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question and the attorney offered to discuss the issue further if he desired to do so. There is no evidence that any additional correspondence or contact occurred on this matter.

**9. (Q/TD) How was our search for any correspondence from him conducted?**

(U//~~FOUO~~)

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[Redacted]

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(U//~~FOUO~~) We have located additional email between Snowden and members of Office of General Counsel and Oversight and Compliance relating to work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

10. (Q/TD) Was it exhaustive and authoritative?

(U//~~FOUO~~) .Given the importance of this issue and the repeated claims by Mr. Snowden, the effort to uncover any written or recollected evidence of these engagements has been thorough and involved cognizant authorities in each area of review.

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

[Redacted]

(U//~~FOUO~~) We cannot completely rule out the possibility that something may have been overlooked, but we have high confidence that the searches and interviews for relevant information we undertook would have uncovered evidence of assertions that rise to the level of outreach and protestation claimed by Mr. Snowden. They have not.

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(U//~~FOUO~~) [Redacted]

(U//~~FOUO~~) [Redacted]

Comment [.9]: Why?

(U//~~FOUO~~) [Redacted]

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**From:** [redacted] NSA-D1 USA CIV  
**To:** [redacted] NSA-D1 USA CIV  
**Subject:** RE: (U) Final "reference" document: Q&A for Snowden's Concerns and Notification  
**Date:** Friday, June 06, 2014 1:59:27 PM

---

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Thanks! Great job.

[redacted]  
Counsel to the Inspector General

National Security Agency/Central Security Service

963-0946 (s)

**From:** [redacted] NSA-D1 USA CIV  
**Sent:** Friday, June 06, 2014 1:54 PM  
**To:** [redacted] NSA-D1 USA CIV  
**Subject:** FW: (U) Final "reference" document: Q&A for Snowden's Concerns and Notification

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Classification: ~~CONFIDENTIAL//NOFORN~~

fyi

(U//FOUO) [redacted]

Executive Officer

Office of the Inspector General, D1

OPS2B8076, suite 6247

963-2978 (S)

**From:** [redacted] NSA-S3M2 USA CIV  
**Sent:** Friday, June 06, 2014 1:44 PM  
**To:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL Q\_REGISTRY; [redacted]  
NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4  
**Cc:** DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2  
**Subject:** (U) Final "reference" document: Q&A for Snowden's Concerns and Notification

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duplicated  
in DOCID  
4249179







**From:** [REDACTED] NSA-D1 USA CIV  
**To:** [REDACTED] NSA-D1 USA CIV  
**Cc:** [REDACTED] NSA-D14 USA CIV  
**Subject:** RE: (U) Q&A: Snowden Concerns  
**Date:** Wednesday, June 04, 2014 12:15:18 PM

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My favorite answer.

[REDACTED]  
Deputy Inspector General, NSA/CSS  
963-3544 secure  
[REDACTED] cmcl  
2B8076 OPS 2B Suite 6247

"Tell me what you know. Tell me what you don't know. Tell me what you think. Always distinguish which is which."  
- Colin Powell

**From:** [REDACTED] NSA-D1 USA CIV  
**Sent:** Wednesday, June 04, 2014 12:15 PM  
**To:** [REDACTED] NSA-D1 USA CIV  
**Cc:** [REDACTED] NSA-D14 USA CIV  
**Subject:** RE: (U) Q&A: Snowden Concerns

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I've been working with [REDACTED] on this today – I have provided her a number of comments and she is working with the document.

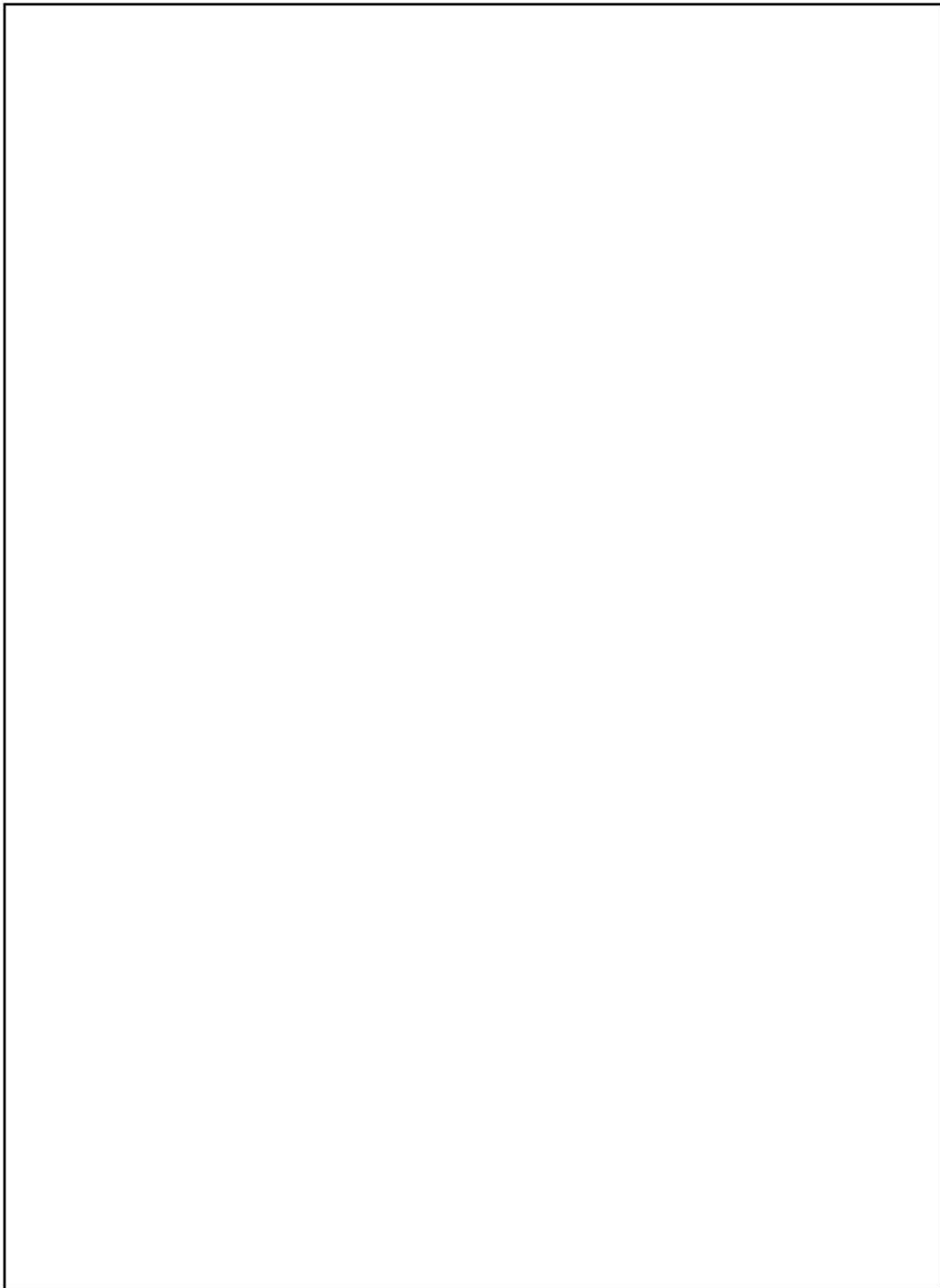
[REDACTED]  
[REDACTED]  
Counsel to the Inspector General

National Security Agency/Central Security Service

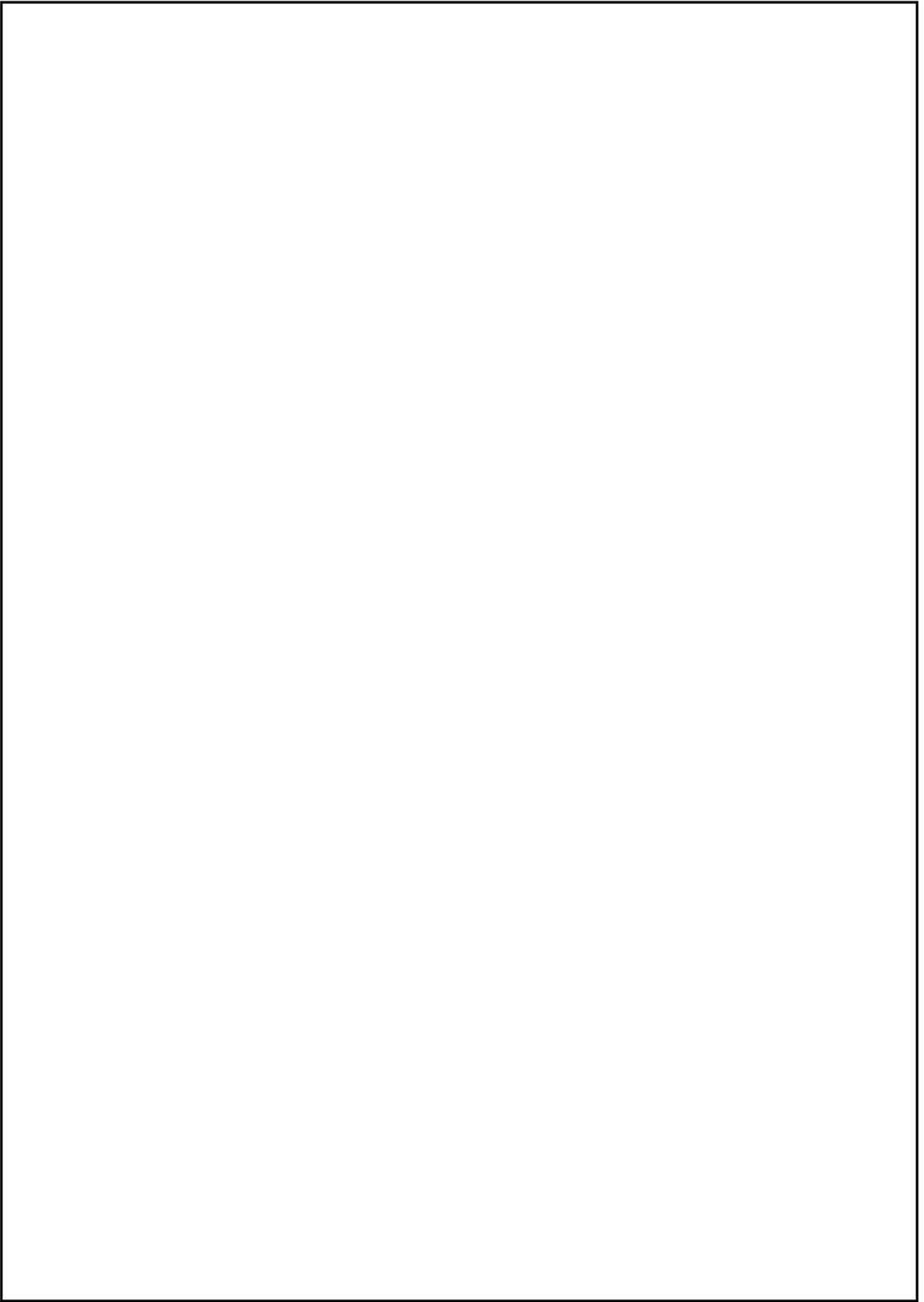
963-0946 (s)

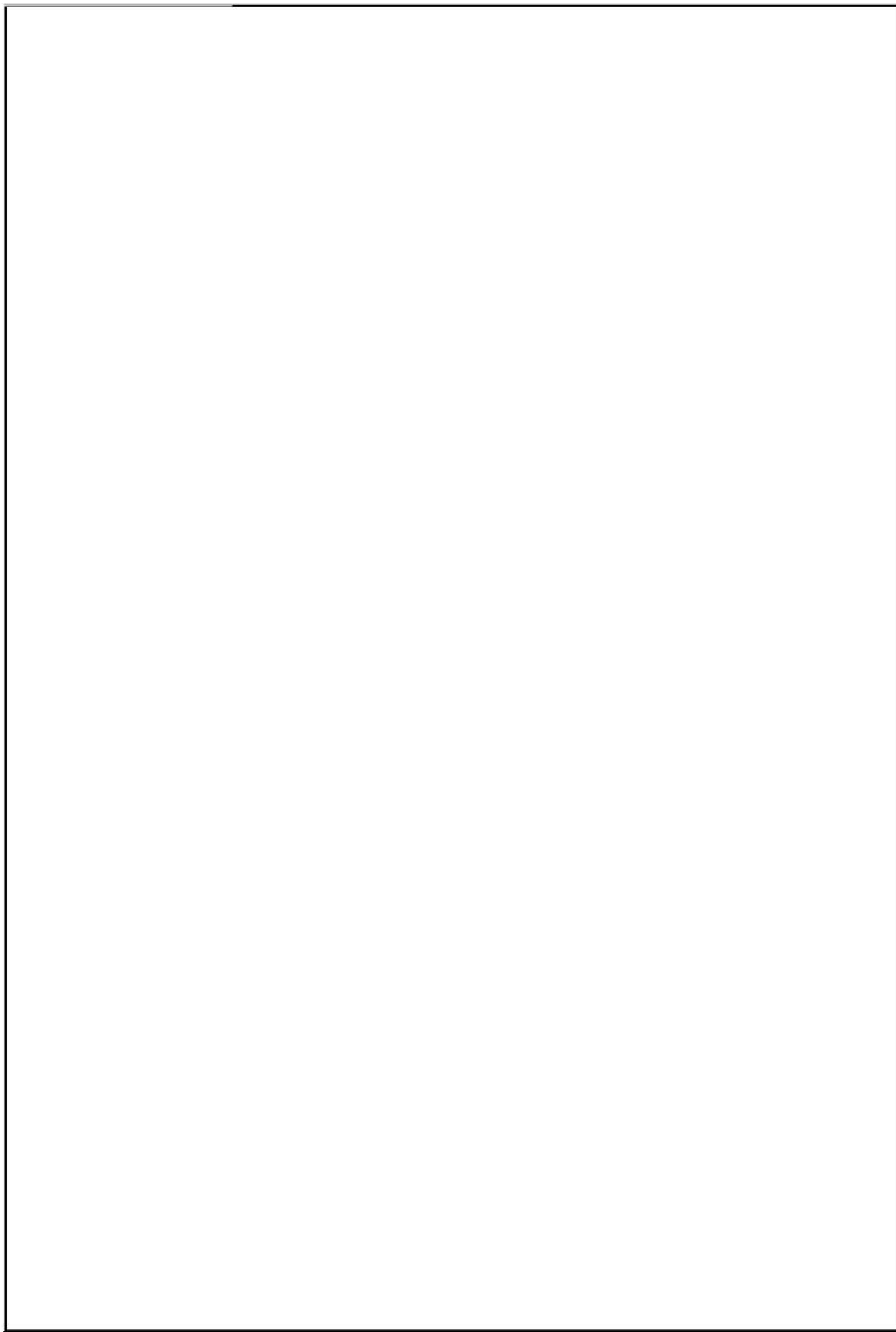
**From:** [REDACTED] NSA-D1 USA CIV  
**Sent:** Wednesday, June 04, 2014 12:14 PM  
**To:** [REDACTED] NSA-D1 USA CIV  
**Cc:** [REDACTED] NSA-D14 USA CIV  
**Subject:** FW: (U) Q&A: Snowden Concerns

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[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 10:38 AM  
**To:** [REDACTED] NSA-S3M2 USA CIV [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D USA CIV  
**Subject:** (U) Q&A processing.  
**Attachments:** Email Q and A.docx

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INTERNAL/DELIBERATIVE

[REDACTED]

After hearing from [REDACTED] this AM and then speaking with [REDACTED] at his suggestion, it appears we are really working a few different "products":

1. What does NSA know about all these questions. This is a factual document that is being prepared so that NSA has verification about what we know/don't know and what we did to get the answers.
2. The next product is a draft set of UNCLASSIFIED questions and answers that can be developed for Public Affairs to use to address inquiries about the Snowden's claims that he contacted various people within NSA to complain about specific issues. Obviously per the call this AM—the attached will serve as a starting point, but we may need to modify these a bit.
3. Finally, then, we might have additional Q and A that are more specific to the release of the email itself. These may be a subset of #2.

As I understand now, you have already reached out to the IG and Q. I am curious as it relates to Question #1---is this something that MLTF already has assembled or is this something that should be staffed to SV and or ADET?

Thanks,

(U//FOUO)

[REDACTED]  
 Deputy Associate GC  
 Administrative Law and Ethics  
 NBP1, Rm 3A-67  
 Phone--NSTS: 992-3930  
 Outside: [REDACTED]

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**ATTORNEY WORK PRODUCT//ATTORNEY CLIENT**  
**PRIVILEGED COMMUNICATION**  
 Not to be released without OGC approval

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1. What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. What are the mechanisms by which that reporting can occur?
3. What is the process, accountability for addressing such reports?
4. Is there a record of these kinds of inquiries and responses?
5. Do we have any examples of reported activity which resulted in corrective measures?
6. Did we receive correspondence from Edward Snowden about his concerns?
7. If so, in what form, on what dates and with what specificity as to content?
8. Were his inquiries responded to? If so, how and when?
9. How was our search for any correspondence from him conducted?
10. Was it exhaustive and authoritative?
11. Is it possible there is correspondence we overlooked, didn't record?

1. (IG/ODOC) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. (IG/ODOC) What are the mechanisms by which that reporting can occur?
3. (IG/ODOC) What is the process, accountability for addressing such reports?
4. (IG/ODOC) Is there a record of these kinds of inquiries and responses?
5. (IG/ODOC) Do we have any examples of reported activity which resulted in corrective measures?
6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?

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(b)(5)

- A. NSA is unaware of any correspondence Edward Snowden has had with the Inspector General, the Office of General Counsel, or his supervisors where he expressed constitutional concerns about intelligence operations or NSA authorities. NSA has found a single instance of one e-mail inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed.

On Friday 5 April 2013 at about 4PM in the afternoon, it appears Mr. Snowden emailed questions to the Office of General Counsel about the precedence between federal statutes and an Executive Order, as well as the interplay of DoD and ODNI regulations.

The inquiry did not raise any concerns with the substance of any particular statute and Executive Order or DoD and DNI regulations. Nor did the inquiry question whether NSA had authority to conduct specific operations or raise concerns that NSA might be violating the constitution or any other law, regulation, or policy.

On Monday 8 April 2013, the next business day, the Office of General Counsel provided specific answers to the questions and the responding attorney offered to discuss the questions further. No additional correspondence has been identified.

7. (OGC) If so, in what form, on what dates and with what specificity as to content?  
A. N/A
8. (OGC) Were his inquiries responded to? If so, how and when?  
A. N/A
9. (Q/TD) How was our search for any correspondence from him conducted?
10. (Q/TD) Was it exhaustive and authoritative?
11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

1. (IG/ODOC) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. (IG/ODOC) What are the mechanisms by which that reporting can occur?
3. (IG/ODOC) What is the process, accountability for addressing such reports?
4. (IG/ODOC) Is there a record of these kinds of inquiries and responses?
5. (IG/ODOC) Do we have any examples of reported activity which resulted in corrective measures?

6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?

A. NSA is unaware of any correspondence Edward Snowden has had with the Inspector General, the Office of General Counsel, or his supervisors where he expressed constitutional concerns about intelligence operations or NSA authorities.

On Friday 5 April 2013 at about 4PM in the afternoon, it appears Mr. Snowden emailed questions to the office of general counsel about the precedence of an Executive Order, as well as the interplay of DoD and ODNI regulations.

The inquiry did not raise any concerns with the substance of any particular Executive Orders or DoD and DNI regulations. Nor did the inquiry question whether NSA had authority to conduct specific operations.

On Monday 8 April 2013, the next business day, the Office of General Counsel provided specific answers to the questions and the responding attorney offered to discuss the questions further. No additional correspondence occurred.

7. (OGC) If so, in what form, on what dates and with what specificity as to content?

A. N/A

8. (OGC) Were his inquiries responded to? If so, how and when?

A. N/A

9. (Q/TD) How was our search for any correspondence from him conducted?

10. (Q/TD) Was it exhaustive and authoritative?

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 12:10 PM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Cc:** [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

(b)(3)-P.L. 86-36

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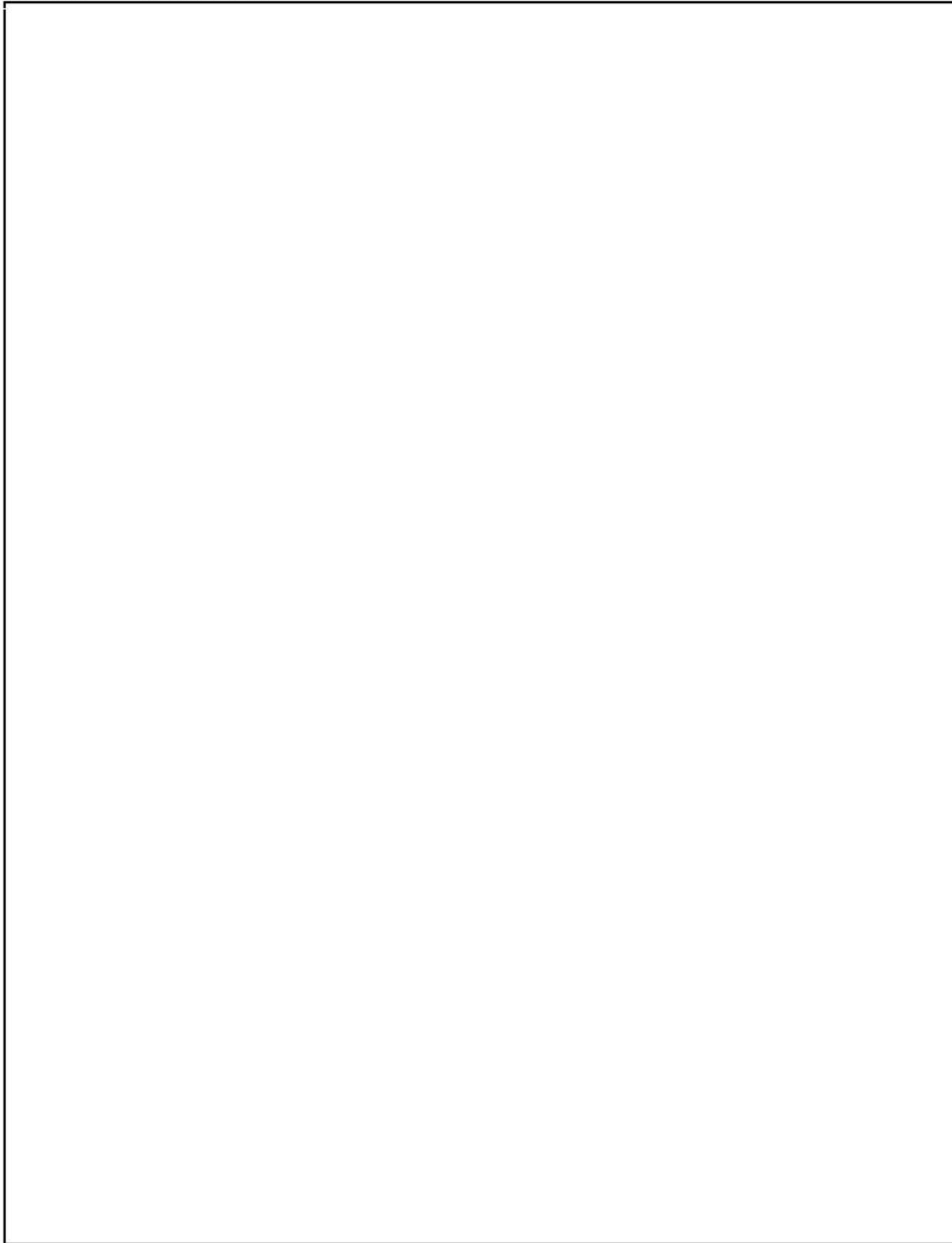
---  
S/A [REDACTED] CFE, CISSP  
Q311 Counterintelligence Investigations

Assigned to Q3 - TIKICUBE  
FANX 2, Room A2A048, Suite 6832  
Office: 968-3373(s)/[REDACTED] (b)

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(b)(5)  
(b)(7)(E)

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 12:07 PM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Cc:** [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

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DOCID 4249182









1. (IG/ODOC) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. (IG/ODOC) What are the mechanisms by which that reporting can occur?
3. (IG/ODOC) What is the process, accountability for addressing such reports?
4. (IG/ODOC) Is there a record of these kinds of inquiries and responses?
5. (IG/ODOC) Do we have any examples of reported activity which resulted in corrective measures?

6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?

- A. NSA is unaware of any correspondence Edward Snowden has had with the Inspector General, the Office of General Counsel, or his supervisors where in he expressed constitutional concerns about NSA's intelligence operations or NSA-authorities.

On Friday 5 April 2013 at about 4PM in the afternoon, it appears Mr. Snowden sent an email emailed questions to the Office of General Counsel questioning the hierarchy of several NSA authorities identified in a training course, about the precedence of an Executive Order, as well as the interplay of DoD and ODNI regulations.

The inquiry did not raise any concerns with the substance of any particular Executive Order, or DoD or and DNI regulations. Nor did the inquiry question whether NSA had the authority to conduct specific operations.

On Monday 8 April 2013, the next business day, the Office of General Counsel responded to his question provided specific answers to the questions and the responding attorney offered to discuss the issue further if he desired to do so. questions further. There is no evidence that any No additional correspondence or contact occurred.

7. (OGC) If so, in what form, on what dates and with what specificity as to content?

A. N/A

8. (OGC) Were his inquiries responded to? If so, how and when?

A. N/A

9. (Q/TD) How was our search for any correspondence from him conducted?

10. (Q/TD) Was it exhaustive and authoritative?

11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

[REDACTED]

**From:** Hayden, Caitlin [REDACTED]  
**Sent:** Wednesday, May 28, 2014 11:20 PM  
**To:** 'Robert Litt'; De. Raiesh; [REDACTED]; Vines, Vanee M.; [REDACTED]  
[REDACTED]; Evans, Stuart; [REDACTED]; Beaghley, Sina;  
[REDACTED]; 'DNI-Media'; [REDACTED]; Richards, Rebecca J  
**Cc:** Grimes, Arlene U; DL PAOMedia; Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
[REDACTED]; Ensor, Leoinel K; [REDACTED]  
**Subject:** RE: NBC/email

Here's second half:

(b)(6)

(b)(3)  
OGA  
ODNI

**10:33 PM ET: NBC Brian Williams Reports**

Edward Snowden

VIDEO: <http://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=182dd0e7-be50-4727-bdf2-f1ef76fb19df>  
<http://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=4d700dd4-d869-412f-8104-e3e4138ef6e9>  
<http://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=78422c67-2fe4-4831-9e40-4c15eb3f3fd5>

WILLIAMS: and welcome back. as we enter our second half hour, as we continue to hear from edward snowden, part of a wide-ranging conversation taped a week ago in moscow. we have already heard some extraordinary things, but as you will see, he's not done yet

SNOWDEN: i'm doing this to serve my country. i'm still working for the government. being a patriot means knowing when to protect your country. if i could go anywhere in the world, that place would be home.

WILLIAMS: edward snowden's last posting was in hawaii. there he rented a house where he lived with his girlfriend and performed electronic surveillance for the nsa. it was said he took his last position to gain access to the final documents he wanted to steal and then leak.

how long prior to leaving hawaii did you start to say to yourself, i'm going to gather this, i'm going to put this away, i'm going to expose this?

SNOWDEN: i think given the ongoing investigation that something better not to get into in a news interview, but i would be happy to discuss this with the government.

WILLIAMS: what is the number? what's the closest you have come to estimating the number of documents?

SNOWDEN: i will say the 1.7 million documents figure that the intelligence community has been bandying about, the director of nsa himself keith alexander said just a week ago in the australian financial review, i believe, that they have no idea what documents were taken at all. their auditing was so poor, so negligent that any private contractor, not even an employee of the government could walk into the nsa building, take whatever they wanted, and walk out with it and they would never know. now, i think that's a problem. and i think that's something that needs to be resolved. people need to be held to account for. has it happened before? could it happen again?

WILLIAMS: what didn't you grab? was there a threshold?

SNOWDEN: right. i didn't want to take information that would basically be take then and thrown out in the press that would cause harm to individuals, that would cause people to die, that would put lives at risk. so a good gauge of what information was provided to the journalists is a representation of what you see in the press. now the nsa and the defense intelligence agency and some of these other organizations have claimed that lives are at risk, that all this

military information was out there, that, you know, i took all this information about missiles and warheads and tanks, but we don't see any of that in the newspaper. we haven't seen any stories on that.

WILLIAMS: snowden turned over the secret documents to glenn greenwald and laura poitras, both of whom traveled to russia for our interview. in his book "no place to hide," greenwald discussed the moment he met snowden in hong kong.

what did you make of him?

GREENWALD: the initial impression was one of extreme confusion. i was expecting to meet someone in his 60s or 70s, someone very senior in the agency because i knew almost nothing about him prior to our arrival in hong kong.

SNOWDEN: it was a really intimidating moment. you know, it was the most real point of no return because the minute you start talking to a journalist as an intelligence officer on camera, there is really no going back from that. that's where it all comes together.

WILLIAMS: also, you had this tangible evidence. in effect he was saying to you if i wasn't legit, where else would i have gotten this?

GREENWALD: right. that was certainly a good start to establishing his credibility and his authenticity was the fact he was able to produce many thousands of documents from the most secretive agency of the world's most powerful but at the same time there were government. questions about the authenticity of the documents t providence, the motives that led to his taking them and what it was he would say when he identified himself to the world as the source.

WILLIAMS: by handing over the documents to journalists, snowden said he wanted to put some space between himself and what he himself stole are from government computers. he wanted others to break the stories and do the reporting and check to see which stories might cause undue harm.

SNOWDEN: and that's the reason that the journalists have been required by their agreement with me as the source, although they could obviously break that or do whatever they want, but i demanded that they agreed to consult with the government to make sure no individuals or specific harms could be caused by any of that reporting.

WILLIAMS: that includes nbc news which has reported on its own batch of snowden documents and has a reporting relationship with glenn greenwald.

SNOWDEN: when it comes to specific stories about the specific collection programs, about specific targets, these aren't decided by me. these are decided by newspapers.

WILLIAMS: you see the part of this and for a lay audience looking on, they know that this came from you. the bulk release to the journalists came from you. they are guessing that you had decisions to make within what you had access to, so then they hear you saying, i didn't put that out, the journalists did.

SNOWDEN: right. that's a fair question. anyone can second guess my judgment. again, i'm a human being. i could make mistakes. i could make the wrong call. but the reality is the situation determined that this needed to be told to the public.

WILLIAMS: to your knowledge, there is nothing in what you have handed over to the journalists materially damaging or threatening to the military or national security?

SNOWDEN: there is nothing that would be published that would harm the public interest. these are programs that need to be understood, that need to be known, that require deep background and context for research. they are difficult to report. but they are of critical public importance.



WILLIAMS: just for clarification here note that snowden didn't deny turning over military secrets. he asserted instead they wouldn't be published. another break. when we continue, how snowden justifies what he did.

(COMMERCIAL BREAK)

WILLIAMS: on the range between ticker tape parade entence, what do you think ought to happen to you if and when you return to the united states?

SNOWDE: these are things that no individual should empower themselves to really decide. you know, i'm going to give myself a parade. but neither am i going to walk into a jail cell to serve as a bad example for other people in government who see something happening, some violation of the tion who think they need to say something about it.

WILLIAMS: you hear often in the united states are why doesn't he come home and face the music?

SNOWDEN: it's a fair question. why doesn't he face charges? but it's also uninformed. because what has been lain against me aren't normal charges. they are extraordinary charges. we have seen more charges under the espionage act in the last administration than we have in all other administrations in american history. the espionage act provides anyone accused of it of no chance to make a public defense. you are not allowed to argue based on all the evidence in your favor because that evidence may be classified, even if the it is exculpatory. when people say why don't you face the music, i say you have to understand the music is not an open court and a fair trial.

WILLIAMS: what would you do if you had an aience with the president right now? what would you say?

SNOWDEN: i would leave advising the president to his advisers. that's -- i wouldn't presume to place myself on the level to be able to suggest what his course of action should be.

WILLIAMS: would you ask him if you could come home free and clear?

SNOWDEN: i think that's a decision he'll weigh and decide based on what he believes would serve the public interest. i think that's proper and appropriate.

WILLIAMS: in your mind though, are you blameless? have you done, as you look at this, just a good thing? have you performed, as you see it, a public service?

SNOWDEN: i think it can be both. i think the most important idea is to remember that there have been times throughout american history where what is right is not the same as what is legal. sometimes to do the right thing you have to break a law. and the key there is in terms of civil disobedience. you have to make sure that what you are risking, what you are bringing onto yourself doesn't serve as a detriment to anybody else, it doesn't hurt anybody else. if you are volunteering yourself to be used as a negative example, to spend a lifetime in prison rather than to spend a time in prison -- a short period where you will come out, advocate, emerge stronger and inspire other people to resist these policieses, spolicies, are you doing good or bad?

WILLIAMS: legal sources tell nbc news that snowden's legal team has been in contact with the government's lawyers, but negotiations have t begun.

are you looking for clemency or amnesty? would you like to go home?

SNOWDEN: i don't think there has ever been any question that i wld like to go home. from day one i have said i'm doing this to serve my country. i'm still working for the government. now whether amnesty or clemency becomes a possibility is not for me to say. that's a debate for the public and the government to decide. but if i could go anywhere in the world, that place would be home.

WILLIAMS: and when we continue, an american in russia. edward snowden talks about what his life is like now in exile and how he feels about coming home.

(COMMERCIAL BREAK)

WILLIAMS: this is a big cultural change. you, in effect, moved to russia from hawaii. what is your life like?

SNOWDEN: you know, it's -- it is a major cultural gap. it requires adjustment. but even though i didn't choose to be here, even though, you know, circumstances really trapped me here, i can adapt. i can live life as an american more or less. that's the beauty of the internet. we are no longer tied to our communities merely by, you know, miz call physical connections. right now i'm watching a show, "the wire." i'm really enjoying it. second season, not so great, but --

WILLIAMS: what do you make of the fact that president putin's standing in the world, let's say, has changed so dramatically during the time you have been here?

SNOWDEN: it's really frustrating for someone who is working so hard to expand the domain of our rights and our privacy to end up stuck in a place where those rights are being challenged in ways that i would consider deeply unfair. the recent bloggers' registration law in russia, i can't think of any basis for a law like that. not just in russia, but any country. the government shouldn't regulate the operations of a free press whether it is nbc or some blogger in their living room. there is so much that needs to be defended here in russia, but i am limited by my inability to speak russian and so on that it's an isolating and frustrating thing. i really hope that russia, the united states and many other countries will work to push back against this constantly increasing surveillance, this constant erosion and abrasion of public rights.

WILLIAMS: correct me if i'm wrong. the arc of your life is you went from signing up for the military of after 9/11, in effect saying you were willing to die for your country to then telling people you half expected to die via abduction or assassination after what you have done in this instance. that's a pretty dramatic arc since 2003, 2004.

SNOWDEN: i think that's actually a solid representation of the dramatic arcses sthat have happened within our government in the same period. do you think our government has changed since 9/11? have the policies changed? has civil engagement with the government changed? have our politics changed? are things radically different in terms of partisanship? there have been radical changes within our government.

WILLIAMS: do you see yourself as a patriot?

SNOWDEN: i do. you know, i think patriot is a word that's thrown around so much that it can be devalued nowadays. but being a patriot doesn't mean prioritizing service to government above all else. being a patriot means knowing when to protect your country, knowing when to protect your constitution, knowing when to protect your countrymen from the violations of and encroachments of adversaries and those adversaries don't have to be foreign countries. they can be bad policies. they can be officials who, you know, need a little bit more accountability. they can be mistakes of government and simple overreach and things that should never have been tried or that went wrong.

WILLIAMS: did you say earlier you were still serving your government?

SNOWDEN: yes.

WILLIAMS: how so?

SNOWDEN: when you look at the actions that i have taken, when you look at the carefulness of the program ares that have been disclosed, when you look at the way this has been filtered through the most trusted journalistic institutions in america, the way the government has had a chance to chime in on this and to make their case, and when you look at the changes that it's resulted in, we have had the first open federal court to ever review these programs declare it likely unconstitutional and orwellian and you see congress agreeing that massive surveillance, bulk collection needs to end.

with all of these things happening that the government agrees all the way up to the president, again, make us stronger how can it be said that i did not serve my government? how can it be said that this harmed the country when all three branches of government have made reforms as a result?

WILLIAMS: many in government say snowden should say for what he's done whether or not he comes home.

what do you miss about home?

SNOWDEN: i think the only -- the only answer to something like that for somebody in my situation is, you know, what don't i miss? what would you miss? what wouldn't you miss? i miss my family. i miss my home. i miss my colleagues. i miss the work. because caught up in all these issues, people have unfairly demonized the nsa to a point that's too extreme. these are good people trying to do hard work for good reasons. the problem that we are confronted with, the challenge that we are facing is not the working level guy, some mustache-twirling villain out to destroy your life. it's the fact that senior officials are investing themselves with powers that they are not entitled to, and they are doing it without asking the public for any kind of consent.

WILLIAMS: is what i heard you feeling bad for the damage to the nsa as a result of what you have exposed from the nsa?

SNOWDEN: well, what you need to understand in what i was saying -- i guess not what you need to understand, but what i'm saying is not damage to the nsa. it's the sort of conspiratorial that can emerge when there are abuses that let them do no good and the government has legitimate programs and purposes and they can do great things. the nsa can as well. i think it's important to remember that people don't set their lives on fire. they don't say good-bye to their families, actually pack up without saying good-bye to their families. they don't walk away from their extraordinary comfortable lives. i made a lot of money for a guy with no high school diploma. and burn down everything they love for no reason.

WILLIAMS: so you're a kid from north carolina and while i, after this interview, am free to fly back to the united states, you can't. does that hurt you?

SNOWDEN: i think no american could be prohibited from coming home or traveling anywhere else without feeling a sense of loss. but, again, i may have lost my ability to travel, but i have gained the ability to go to sleep at night, put my head on the pillow and feel comfortable that i have done the right thing even when it was the hard thing. i'm comfortable with that.

WILLIAMS: a good number of americans, of course, feel that because of what they see as an act of treason, they sleep less soundly at night fearing this massive leak of secrets has endangered the country. there is more on the way. glenn greenwald says the next story he is going to public based on the snowden documents may be the biggest yet in terms of impact. that is our broadcast for tonight. we're going to keep going in the studio to ask the question, in part to take on the same question is snowden a hero or a traitor? we have assembled correspondents and former government officials.

**From:** Hayden, Caitlin

**Sent:** Wednesday, May 28, 2014 10:54 PM

**To:** 'Robert Litt'; [REDACTED]

[REDACTED] Evans, Stuart; [REDACTED]

Beaghley, Sina; [REDACTED]

DNI-Media; [REDACTED]

**Cc:** [REDACTED] Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher; [REDACTED]

**Subject:** RE: NBC/email

Rough transcript of part 1:

(b)(3)  
OGA

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(b)(3)-P.L. 86-36

(b)(6)



**10 PM ET: NBC Brian Williams Reports**

Edward Snowden

VIDEO: <http://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=dc917875-da19-47ce-86be-8b0497b521b2>  
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BRIAN WILLIAMS: good evening. i'm brian williams. he is routinely called the most wanted man in the world. last week in moscow, cloaked in secrecy and after months of behind-the-scenes back and forth, we sat down with edward snowden for his first american television interview. let's begin with a reminder of what this 30-year-old has done and why he's living in exile overseas, wanted for espionage in this country. the classified documents he stole, downloaded from the nsa and handed over to journalists blew the lid off data mining programs that had been launched in the wake of and in the name of 9/11. they have names like prism and boundless informant and xkeyscore. some of them designed to vacuum up phone and internet data are from companies like verizon and google and apple and yahoo! and some of them could zero in on any one of us. snowden came to this interview armed with talking points, ready to tell his story. he knew he would be receiving no compensation and no question was off limits. already just today based on prereleased snippets of what you're about to see secretary of state john kerry launched a full-on fredrickton it willontal assault on snowden calling him a traitor, challenging hill to come home to face justice. we'll hear what edward snowden has to say about that. he arrived alone carrying only a backpack into our moscow hotel. he came up a back stairway into the elevator. the moment he sat down and our camera focused on him, it became clear that this was the first good long look at him the world had had. we saw him framed against the hotel window in hong kong and appearing from undisclosed locations on closed circuit video. he was here now, introducing himself as ed. a lot of people say you have badly damaged your country.

EDWARD SNOWDEN: can you show that? is there any dman vagsemonstration? i have been asking for a year now. if after a year they can't show a single individual who has been harmed in any way by this reporting, is it really so grave? is it really so serious? can we really trust those claims without scrutinizing them? i would argue we can't. we should be open to them. it's fair, the possibility. if this has caused serious harm, i plirnlwould like to know about it.

WILLIAMS: keith alexander has said you have done, quote, significant and irreversible damage to the nation. he said there is, quote, concrete truth that terrorist groups and others are taking action and making changes and it's going to make our job tougher. and this amounts to telling our enemy our playbook.

SNOWDEN: so what's interesting is that we see the exact same language, the exact same accusations being levelled against whistleblowers, against any critic of any government program throughout history, throughout time.

WILLIAMS: what are you doing in russia?

SNOWDEN: all right. so this is a really fair concern. i personally am surprised that i ended up here. the reality is i never intended to end up in russia. i had a flight from cuba to latin america. the united states revoked my passport to trap me in the moscow airport. when people ask why are you in russia, i say please ask the state department.

WILLIAMS: the u.s. state department says snowden's passport was pulled before he boarded that flight to moscow and yet he was somehow still able to leave hong kong, a city he had chosen to fly to initially upon leaving the u.s. a formerly high ranking american official said if snowden's equivalent russian kid was in our hands in the united states we would be working mightily to, a, befriend him and, absent that, infiltrate what hes has, what he knows. what has your relationship been to the host nation? have you met putin? have you spoken with him?

SNOWDEN: i have no relationship with the russian government at all. i have never met the russian president. i'm not supported by the raugs government -- russian government. i'm not taking money from the russian government. i'm not a spy. the best way to make sure, for example, the russians can't break my fingers and compromise information or hit me

with a bag of money until i give them something was not to have it at all. the way to do it was by destroying material i was holding before i transited through russia.

WILLIAMS: people are going to find it hard to believe that president putin hasn't taken a run at you or what you know. you can state declaratively that that hasn't happened?

SNOWDEN: yeah. i mean, the way -- the way to think about this is, again, i already know how to deal with counterintelligence. beyond that, i took nothing to russia, so i could give them nothing.

WILLIAMS: you say you're not carrying around any of the materials. you are handing them off. if i gave you a laptop, could you access the documents?

SNOWDEN: no, no.

WILLIAMS: no, you couldn't remotely, electronically access material?

SNOWDEN: no.

WILLIAMS: it's gone from your control?

SNOWDEN: right. i don't have any control -- let's put it this way. if i'm traveling through russia -- and i know i'm traveling through russia and they have a very aggressive, very professional service. and i look like tweety bird to sylvester the cat, a little walking chicken leg with all the documents if i have control over that, that's a very dangerous thing for me.

WILLIAMS: we'll take our first break here. up next when we continue, the impact of 9/11 on edward snowden.

(COMMERCIAL BREAK)

WILLIAMS: going back almost a year to when this story first broke, edward snowden was defined early on, and not altogether accurately. the president famously called him a hacker. we in the news media passed along and repeated terms like systems analyst and outside contractor that didn't really mean all that much and according to snowden didn't really describe what he did for a living.

(VIDEO BEGINS)

WILLIAMS: how do you define yourself? are you -- were you trained as a spy? specifically i'm talking about the titles systems analyst, contractor. it seems to me spies probably look a lot more like ed snowden and a lot less like james bond these days.

SNOWDEN: well, it's no secret that the u.s. tends to get more and better intelligence out of computers nowadays than they do out of people. i was trained as a spy in sort of the traditional sense of the word. i lived and worked undercover, overseas pretending to work in a job that i'm not and even being assigned a name that was not mine. now the government might deny these things, frame it in certain ways and say, oh, he's a low level analyst but what they are trying to do is they are trying to use one position that i have had in a career here or there to distract from the totality of my experience which is that i have worked for the central intelligence agency undercover overseas. i have worked for the national security agency undercover overseas. and i have worked for the defense intelligence agency as a lecturer at the joint counterintelligence training academy where i developed sources and methods for keeping our information and people secure in the most hostile and dangerous environments around the world with. so when they say i'm a low level systems administrator that i don't know what i'm talking about it's somewhat misleading.

WILLIAMS: snowden said his life changed when he was still a teenager on the worst day in modern american history.

what did 9/11 mean to you?

SNOWDEN: i have never told anybody this. no journalist. but i was on ft. meade on september 11 right outside the nsa. so i remember -- i remember the tension on that day. i remember hearing on the radio. i remember thinking my grandfather who worked for the fbi at the time was in the pentagon when the plane hit it. i take the threat of terrorism seriously. i think we all do. i think it's really disingenuous for the government to invoke and sort of scandalize our memories, to sort of exploit the national trauma that we all suffered together and worked so hard to come through to justify programs that have never been shown to keep us safe but cost us liberties and freedoms that we don't need to give up, and our constitution says we should not give up.

WILLIAMS: then there is this way of looking at it -- our nation had been attacked in this nonlinear way. we were hurting. post pearl harbor hurting. why not cast the widest net possible? innocent people around the country were -- all felt the same way. i've got nothing to hide. we've got to find this enemy we can't see.

SNOWDEN: the definition of a security state is any nation that prioritizes security over all other considerations. i don't believe the united states is or ever should be a security state. if we want to be free we can't become subject to surveillance. we can't give away our privacy. we can't give away our rights. we have to be an active party. we have to be an active part of our government. and i say there are some things worth dying for. i think the country is one of them.

WILLIAMS: like a lot of young men in our country, and especially given the fact that your grandfather was at the fbi, your dad's a vet. like a lot of young men across america you wanted to join up, and you did.

SNOWDEN: in 2004, i joined the u.s. army under the 18 x-ray special forces recruit program. i have to give high respect to everyone in the military and the graduates of those programs. they are better men than i. i was injured very early on in the program and i washed out. i don't hide that.

WILLIAMS: snowden reportedly left the military after breaking both of his legs in training.

SNOWDEN: the fact is that i tried. you know, i saw what was going on in the world. i believed the government's arguments that we were going to do good things in iraq, that we were going to free the oppressed. and i wanted to do my part to help share the national burden and create not just a better america but a better world. the problem was, as time went on, as i rose to higher and higher levels of the intelligence community, i gained more and more access, as i saw more classified information at the highest levels i realized that so many of the things that we are told by the government simply aren't true. much like the arguments about aluminum tubes and weapons of mass destruction, colin powell's discussion about anthrax is a drama -- saddam was going to bring it against us. the iraq war i signed up for was launched on false premises. the american people were misled. whether that was due to bad faith or simply mistakes of intelligence, i can't say for sure. but i can say it shows the problem of putting too much faith in intelligence systems without debating them in public.

WILLIAMS: we'll take another break here. coming up, how edward snowden says the nsa can reach into our lives via our phones.

(COMMERCIAL BREAK)

WILLIAMS: welcome back. government was now able, if they wanted to, to use our computers to reach into american lives and whatever you think of him, what edward snowden told us about spying on our data and our personal devices was chilling. and as an example, we used the phone in my hand.

(VIDEO BEGINS)

WILLIAMS: i want to ask you about this device. this is not my iphone. this is what drug dealers resort to. this is called a burner. it's a temporary. it's the one i brought to cover the olympics because our i.t. people told me that the russians are

so good at infiltration. how good? and how good are the americans? what can the nsa do with this device, if they wanted to get into my life?

SNOWDEN: so, first off, that's probably the most expensive burner i have ever seen. but i guess we are at the up market of drug dealers here

WILLIAMS: i'm using a term of art. this is turned off. it's inert.

SNOWDEN: the nsa, the russian intelligence service, the chinese intelligence service, any intelligence service in the world that has significant funding and a real technological research team can own that phone the minute it connects to their network. as soon as you turn it on, it can be theirs. they can turn it into a microphone. they can take pictures from it, they can take the data off of it. but it's important to understand that these things are typically done on a targeted basis. right? it's only done when people go, this phone is suspicious. i think it's being held by a drug dealer. i think it is being used by a terrorist.

WILLIAMS: can anyone turn it on remotely if it's off? can they turn on apps? did anyone know or care that i googled the final score of the rangers/canadiens game last night because i was traveling here?

SNOWDEN: i would say yes to all of those. they can absolutely turn them on with the power turned off the device. that's pretty scary. the thing about the rangers game is also scary. you might say, does anybody care that i'm looking up the score for the rangers game? well, a government or a hacker or some other nefarious individual would say yes. that tells a lot about you. you probably speak english. you are probably an american. you are interested in this sport. they might know what your habits are. where were you in the world when you checked the score? do you check it when you travel? do you check it when you're at home? they could tell your pattern of life. when are you doing these activities? when do you wake up? when do you go to sleep? what other phones are around you? are you with someone who's not your wife? are you some place you shouldn't be, according to the government which is arbitrary, you know. are you engaged in any kind of activities we disapprove of, even if they aren't technically illegal? all of these things can raise your level of scrutiny. these activities can be misinterpreted and used to do you wrong. the problem is the capabilities themselves are unregulated, uncontrol are edun krol uncontrol uncontrolded and dangerous.

WILLIAMS: all because i googled rangers, canadiens, final score.

SNOWDEN: exactly.

WILLIAMS: snowden says he was astonished at the access he had at his fingertips including a computer program that, as he put it, could get inside your thought process.

SNOWDEN: when i think about an instance that really just struck me as, oh, my god, we can do this. and we can do it to anyone was that people at nsa, analysts, can actually watch people's internet communications. watch them draft correspondence and actually watch their thoughts form as they type. as you write a message, an analyst at nsa or any service using this attack against people can actually see you write sentences and backspace over your mistakes, change the words, pause, and think about what you wanted to say and then change it. it's this extraordinary intrusion not just into your communications, your finished messages but your actual drafting process, into the way you think.

WILLIAMS: you must have been aware spying is sometimes called a dirty business. lives have been taken and unsavory deeds have been committed.

SNOWDEN: you know, i don't think anybody who's been in the intelligence community for almost a decade as i have been, is really shocked by the specific types of general operations when they are justified. what's more shocking for anybody is not the dirtiness of the business. it's the dirtiness of the targetings. it's the dirtiness of the way these things are being used. it's the lack of respect for the public because -- the lack of respect for the intrusiveness of surveillance.



WILLIAMS: when the president and others have made the point that you should have gone through channels, become a whistleblower and not pursued the route you did, what's your response?

SNOWDEN: i actually did go through channels. and that is documented. the nsa has records. they have copies of e-mails right now to their office of general counsel, to their oversight and compliance folks from me raising concerns about the nsa's interpretations of its legal authorities. i have raised the complaints not just officially in writing through e-mail to these offices and these individuals but to my supervisors, to my colleagues, in more than one office. i did it in ft. meade. i did it in hawaii. and many, many of these individuals were shocked by these programs. they had never seen them themselves. and the ones who had went, you know, you're right. these are things that are are really concerning. these aren't things we should be doing. maybe we're going too far here. but if you say something about this, they're going to destroy you. do you know what happens to people who stand up and talk about this?

WILLIAMS: what did you report? what was the response?

SNOWDEN: so i reported that there were real problems with the way the nsa was interpreting its legal authorities. and the response more or less in bureaucracyerreaucratic language was you should stop asking questions. one of my final acts in government was continuing one of these communications with a legal office. in fact, i am so sure that these communications exist that i have called on congress to write a letter to the nsa to verify that they do. write to the office of general counsel and say, did mr. snowden ever communicate any concerns about the nsa's interpretation of its legal authorities?

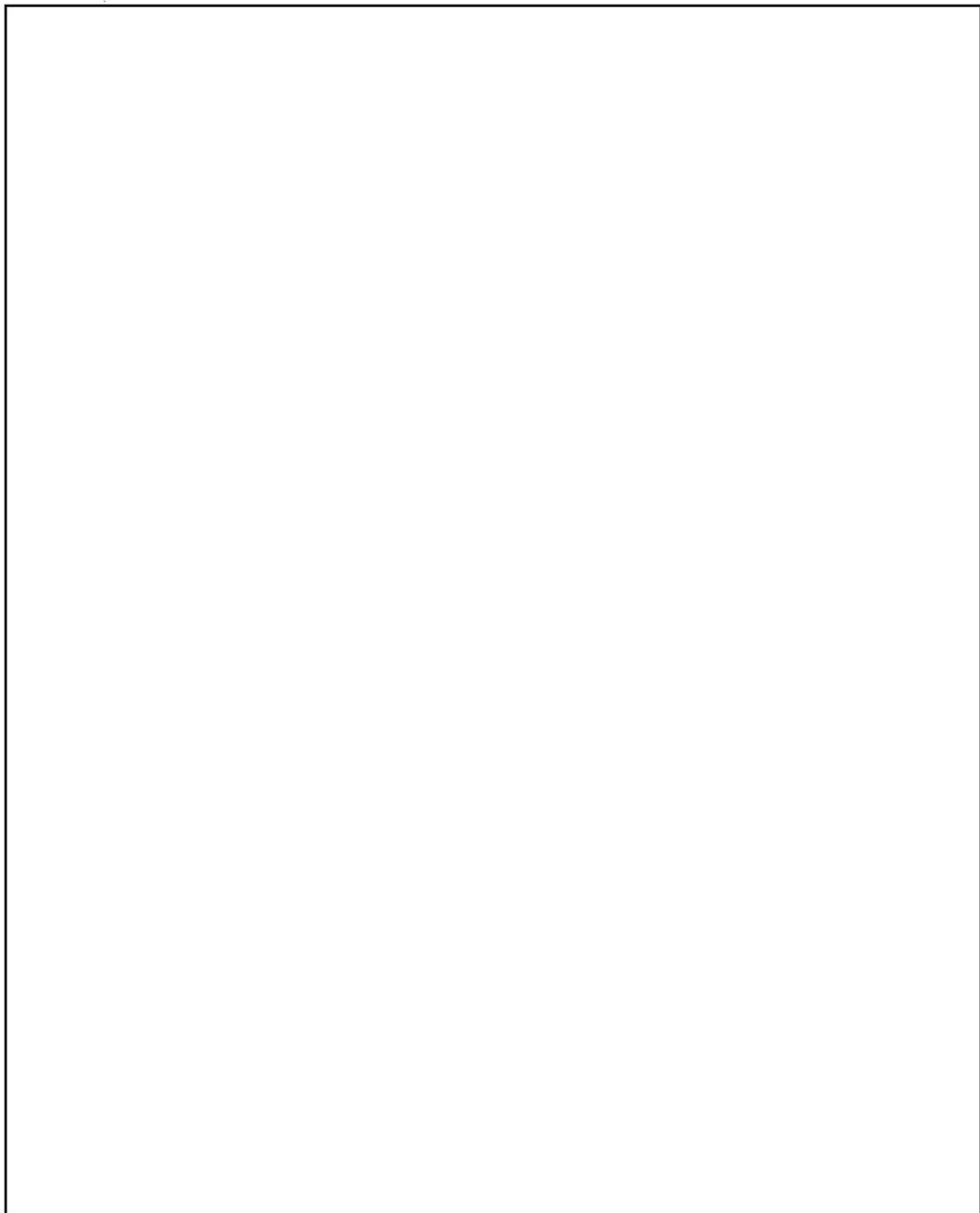
WILLIAMS: now about that last point there about the paper trail that snowden says exists within the nsa, so far nbc news has learned from multiple sources that snowden did, indeed, send at least one e-mail to the general counsel's office raisingic and legal questions. we have filed a request under the freedom of information act to look for any other records. and when we continue here tonight, the are the secrets of the u.s. military safe?

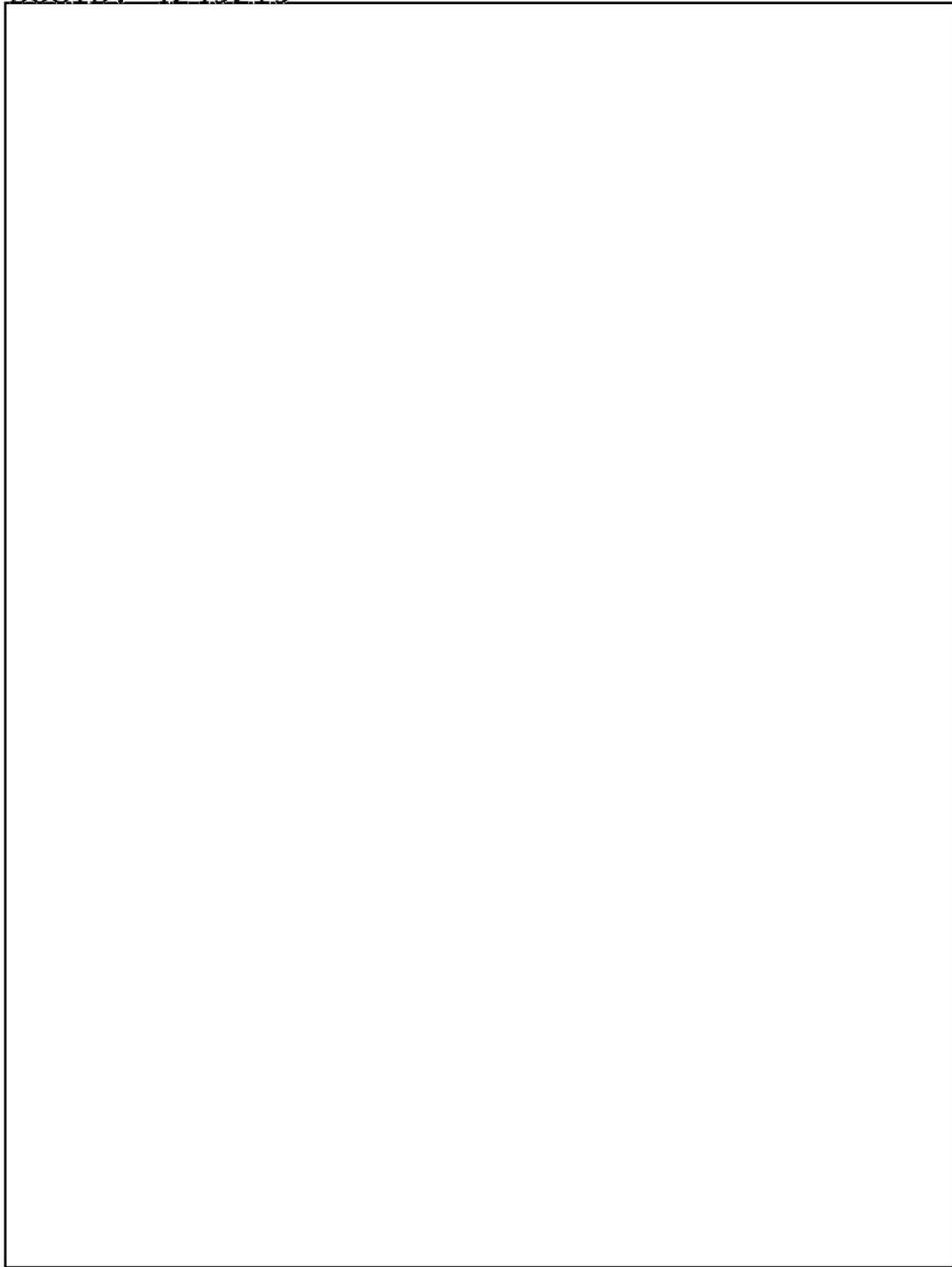
(COMMERCIAL BREAK)

From: Robert Litt [REDACTED] (b)(6)  
 Sent: Wednesday, May 28, 2014 10:41 PM (b)(3)-P.L. 86-36  
 To: Hayden, Caitlin; [REDACTED]  
 [REDACTED] Evans, Stuart; [REDACTED] Beaghley, Sina; [REDACTED] DNI-Media;  
 Cc: [REDACTED] Egan, Brian J.; Heinzelman, Kate; Fonzone, Christopher;  
 [REDACTED]  
 Subject: Re: NBC/email (b)(5)  
 [REDACTED] (b)(3)-P.L. 86-36

From: Hayden, Caitlin [REDACTED]  
 Sent: Wednesday, May 28, 2014 10:38 PM Eastern Standard Time  
 To: [REDACTED] Robert Litt; [REDACTED]  
 [REDACTED] Evans, Stuart; [REDACTED]  
 [REDACTED] Beaghley, Sina; [REDACTED] DNI-Media;  
 Cc: [REDACTED] Egan, Brian J.  
 [REDACTED]; Heinzelman, Kate; Fonzone, Christopher  
 [REDACTED]  
 [REDACTED]

**Subject:** Re: NBC/email























(b)(3)-P.L. 86-36

**From:** [redacted] NSA-O USA CIV  
**To:** [redacted] NSA-S3M2 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D4 USA CIV; [redacted] NSA-D14 USA CIV; DL OGC MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d ig tasker (ALIAS) D; [redacted] NSA-D USA CIV; [redacted] NSA-I423 USA CIV; DL ads registry (ALIAS) Q09  
**Subject:** FW: (U) Q&A: Snowden Concerns  
**Date:** Tuesday, June 03, 2014 3:45:10 PM  
**Attachments:** FINAL Snowden concerns QA Ver3 [redacted].docx

Classification: UNCLASSIFIED//FOR OFFICIAL USE ONLY

[redacted] (b)(3)-P.L. 86-36  
(b)(5)

ADS&CI reviewed the subject document and offer the following comments for your consideration:

Question 9, first para: Change to read as follows for purposes of accuracy: (U//~~FOUO~~) We have reviewed all of the email and NSANet social media posts authored by Edward Snowden which we have been able to obtain. This review has included manual reviews of the email and posts, as well as searches of the email tailored to identify any responsive correspondence.

Please let us know if you have any questions.

Thanks.

[redacted] (b)(3)-P.L. 86-36

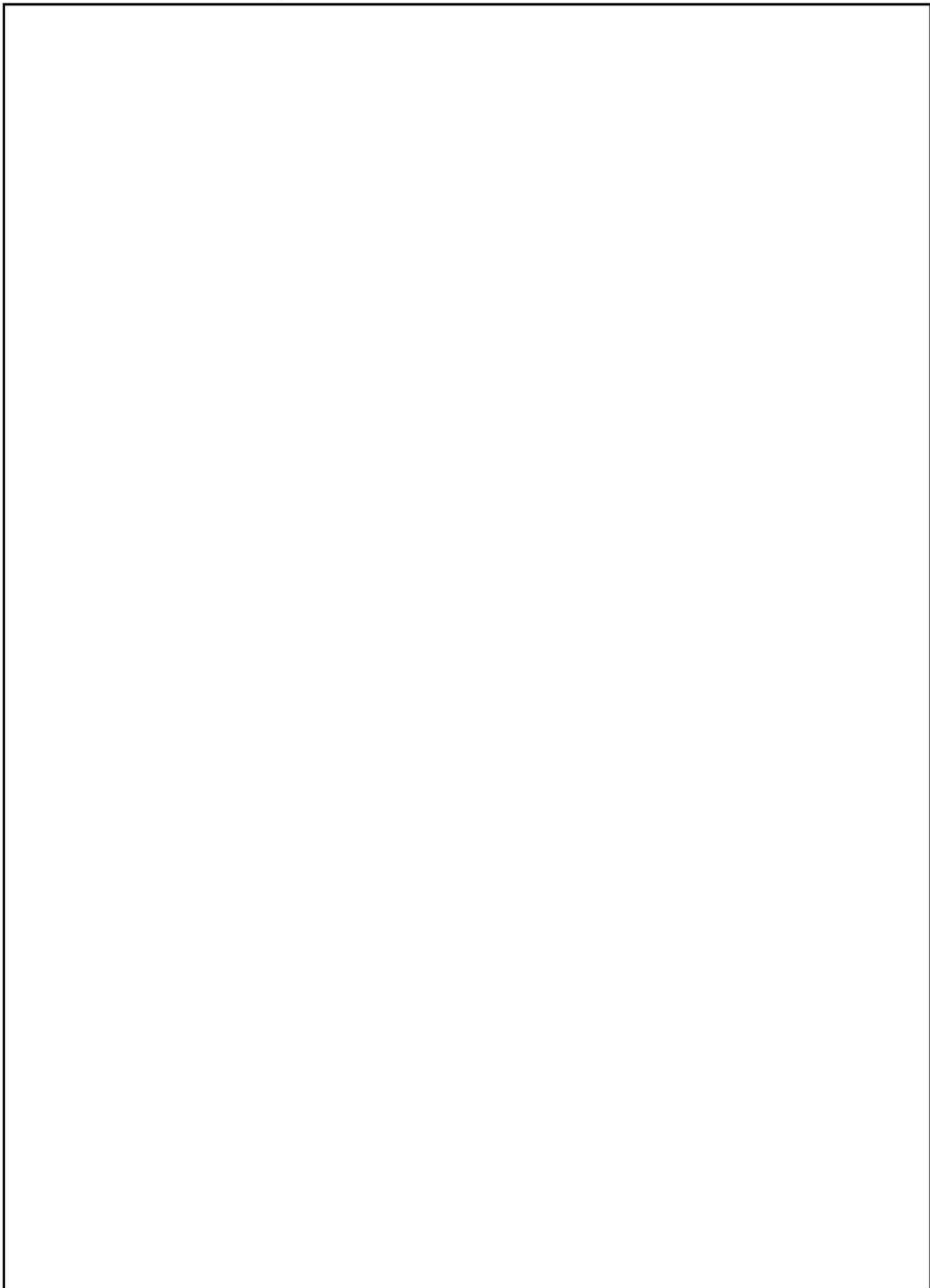
[redacted]  
*ADS&CI Chief of Staff*

968-6000(s); [redacted]

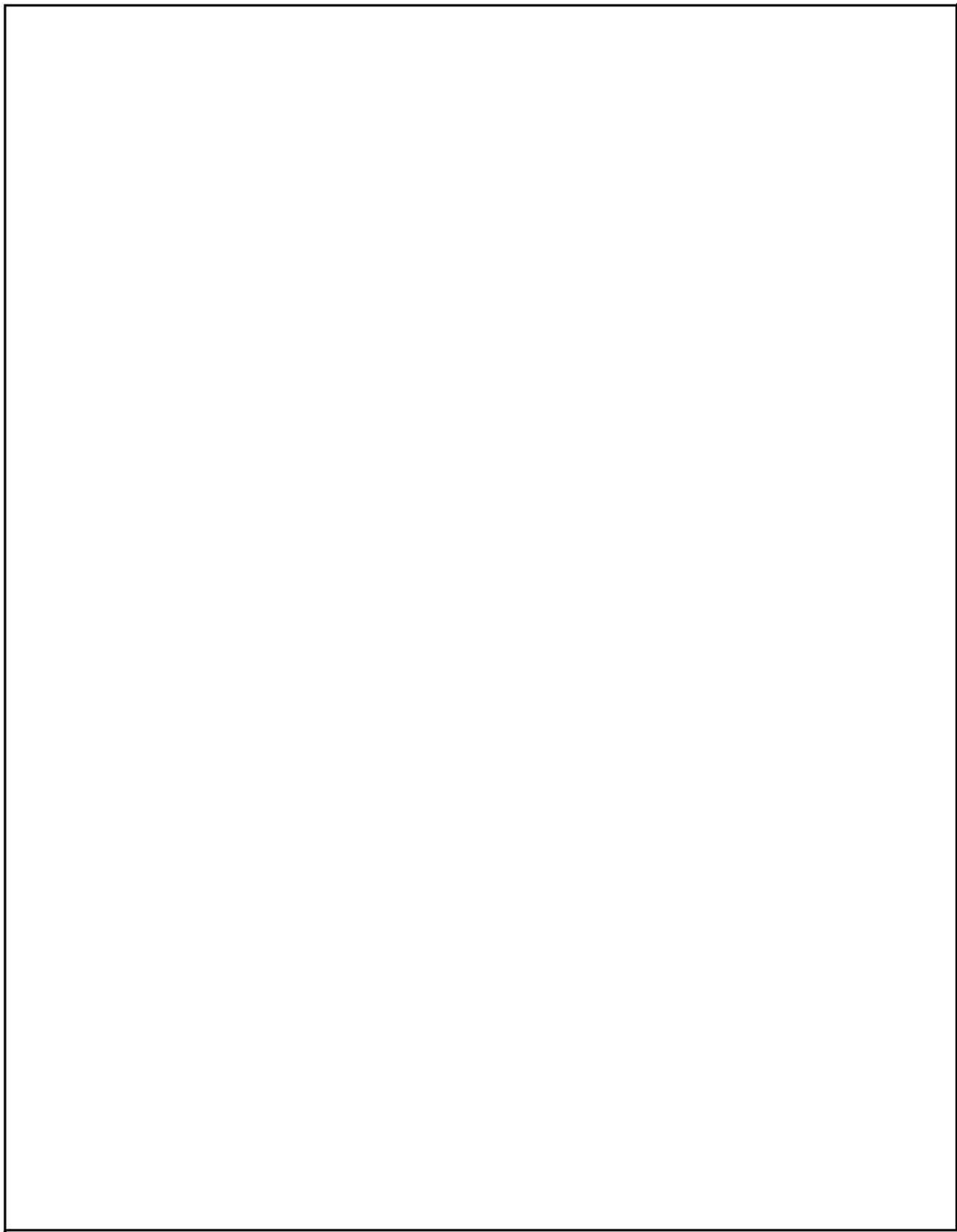
**From:** [redacted] NSA-S3M2 USA CIV  
**Sent:** Monday, June 02, 2014 5:59 PM  
**To:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D4 USA CIV; [redacted] NSA-D14 USA CIV; [redacted] NSA-Q USA CIV  
**Cc:** DL OGC MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d ig tasker (ALIAS) D; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; DL Q\_REGISTRY  
**Subject:** (U) Q&A: Snowden Concerns

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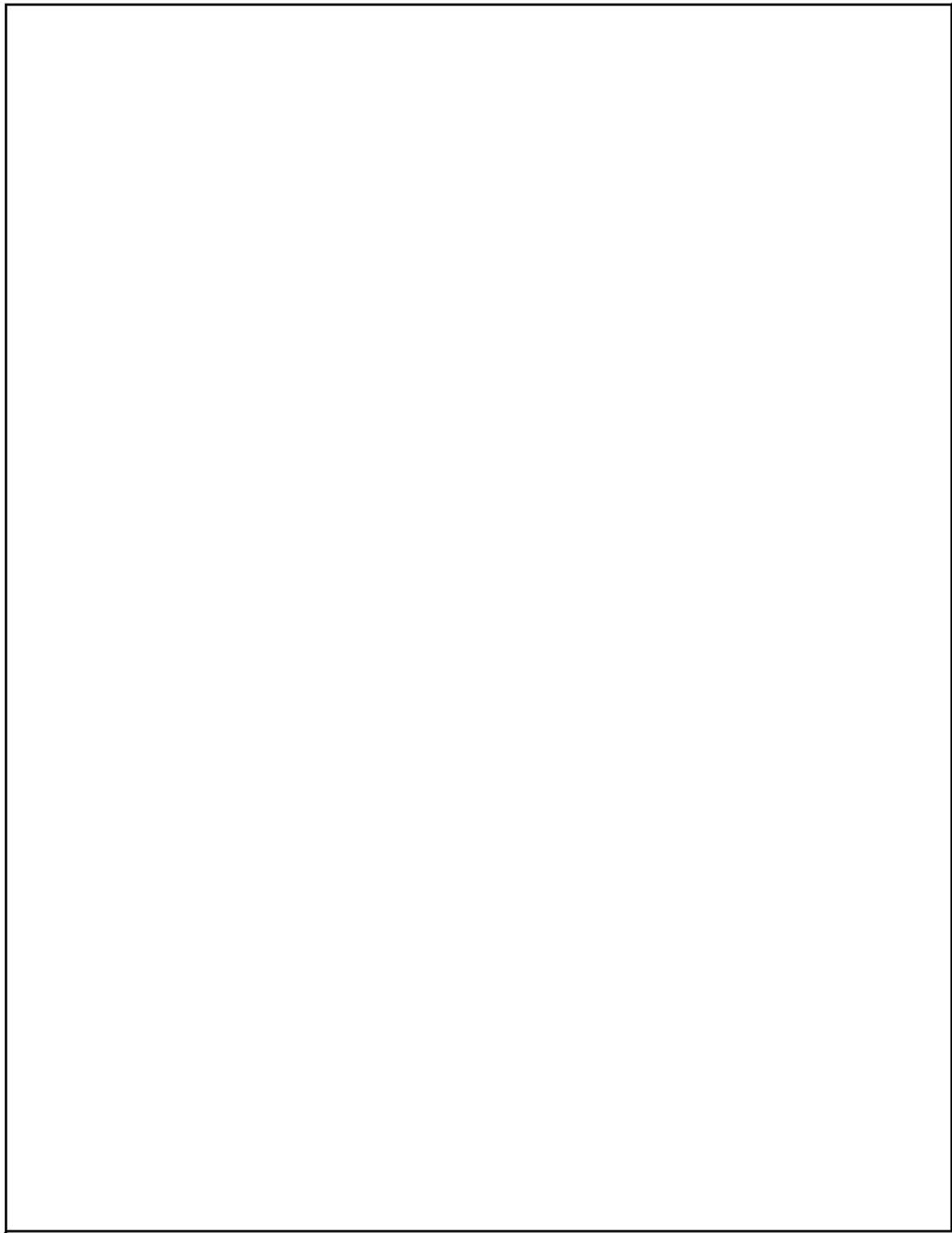


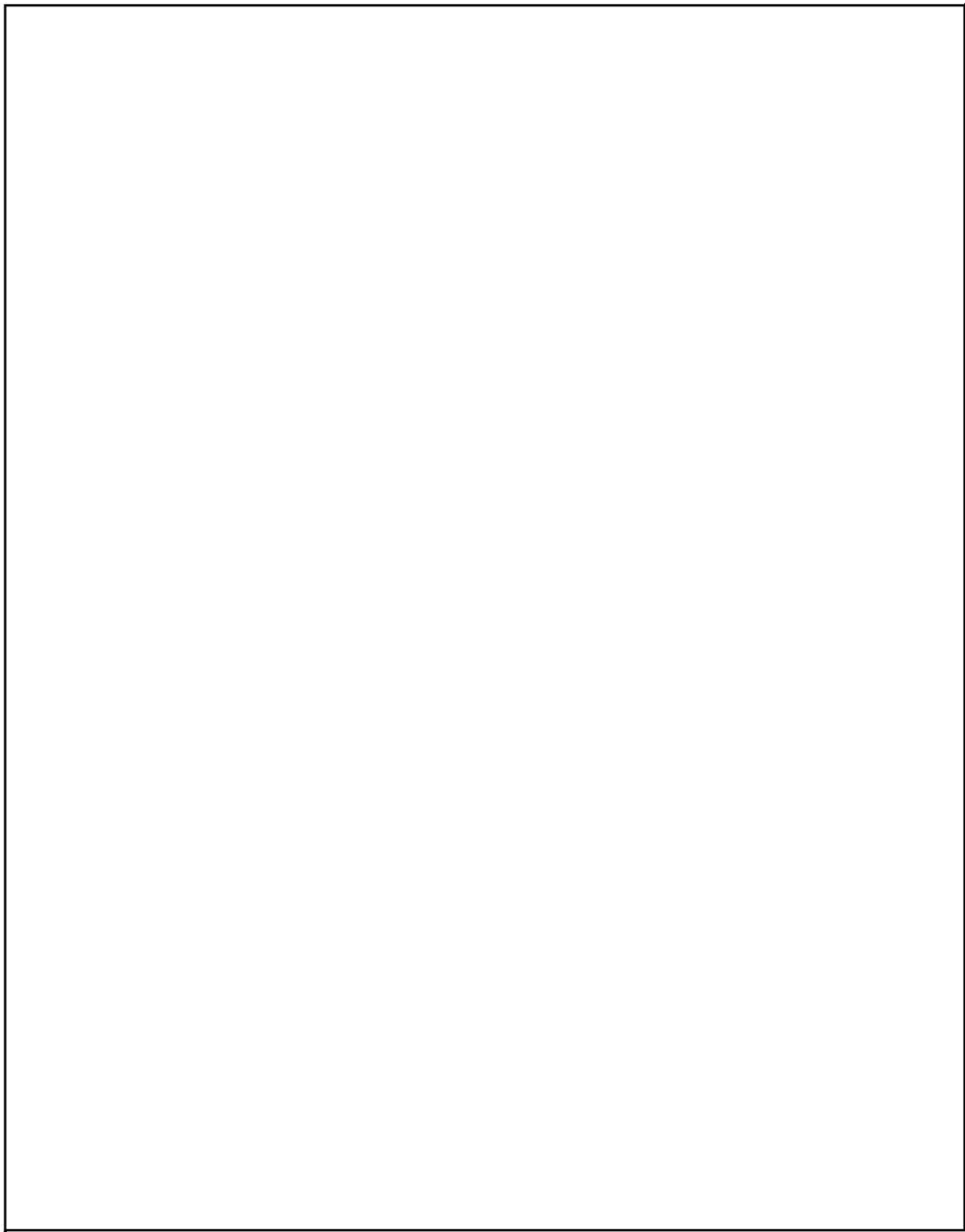


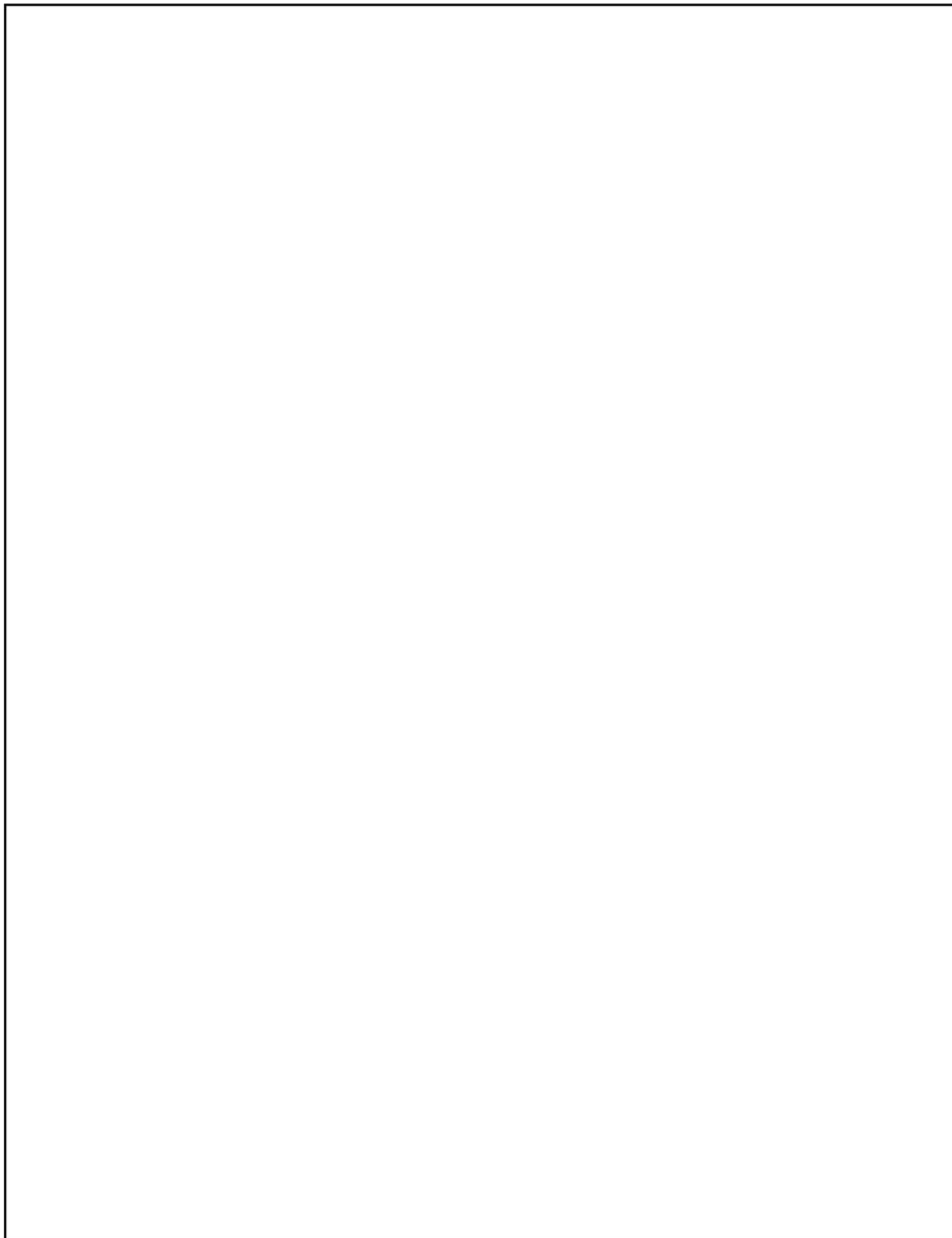
















[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 12:24 PM  
**To:** [REDACTED] NSA-Q311 USA CIV  
**Cc:** [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

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(b)(3)-P.L. 86-36

Awesome thanks!

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 12:07 PM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Cc:** [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

(b)(3)-P.L. 86-36  
(b)(5)







[redacted] NSA-D28 USA CIV

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Thursday, May 29, 2014 3:08 PM  
**To:** [redacted] NSA-D28 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV; Sherman David J Dr NSA-DJ USA CIV  
**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; [redacted] NSA-D28 USA CIV; [redacted]  
**Subject:** [redacted] NSA-D23 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV  
RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]  
Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

(b) (3) - P.L. 86-36  
(b) (5)

[redacted] (unclassified)  
[redacted] (STE)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION\*\***

(b) (3) - P.L. 86-36

Not to be released without OGC approval.

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Thursday, May 29, 2014 2:20 PM  
**To:** [redacted] NSA-D28 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV; Sherman David J Dr NSA-DJ USA CIV  
**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D23 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV  
**Subject:** RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]  
Attorney  
Litigation Practice Group  
Office of General Counsel  
D28, Rm 2B6106, OPS2B, Suite 6278

(b) (3) - P.L. 86-36  
(b) (5)

Secure: 963-2374/5047

Outside: [REDACTED]

ATTORNEY CONFIDENTIALITY NOTICE. The information contained in this email and any accompanying attachments constitutes attorney work product and/or client advice, which are legally privileged.

**From:** [REDACTED] NSA-D28 USA CIV

**Sent:** Thursday, May 29, 2014 2:17 PM

**To:** Blaskowski Paul J NSA-DJ4 USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV;

[REDACTED] NSA-D28 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV

**Subject:** RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]

[REDACTED]

Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

[REDACTED] (unclassified)  
[REDACTED] (STE)

(b) (3) - P.L. 86-36  
(b) (5)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION\*\***

(b) (3) - P.L. 86-36

Not to be released without OGC approval.

**From:** Blaskowski Paul J NSA-DJ4 USA CIV

**Sent:** Thursday, May 29, 2014 2:12 PM

**To:** [REDACTED] NSA-D28 USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV;

[REDACTED] NSA-D28 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV

**Subject:** RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b) (3) - P.L. 86-36  
(b) (5)

[REDACTED]

(U//FOUO) [REDACTED]

[REDACTED]

(U//FOUO) [REDACTED]

[REDACTED]

V/R,

Paul

(U)\*\*\*\*\*

Paul J Blaskowski

Deputy Chief, DJ4

Freedom of Information and Privacy Office

OPS2A, 2A1118, Suite 6248

Personal: 966-4072s // [REDACTED]

Office: 963-5827s // [REDACTED]

SIPRNet Email [REDACTED]

Internet Email: [REDACTED]

FAX: [REDACTED]

\*\*\*\*\* (U)

(b) (3) - P.L. 86-36

**From:** [REDACTED] A NSA-D28 USA CIV

**Sent:** Thursday, May 29, 2014 1:26 PM

**To:** Sherman David J Dr NSA-DJ USA CIV

**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV [REDACTED] NSA-D28 USA CIV;  
[REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV

**Subject:** RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Dave - [REDACTED]

v/r

[REDACTED]

Deputy Associate GC, Litigation

NSA Office of General Counsel

963-5047 (secure)

[REDACTED] (unclassified)

[REDACTED] (STE)

(b) (3) - P.L. 86-36

(b) (5)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED  
COMMUNICATION\*\***

(b) (3) - P.L. 86-36

Not to be released without OGC approval.

**From:** Sherman David J Dr NSA-DJ USA CIV

**Sent:** Thursday, May 29, 2014 1:15 PM

**To:** [REDACTED] NSA-D28 USA CIV

**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV [REDACTED] NSA-D28 USA CIV;

[redacted] NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV  
**Subject:** RE: (U) NBC News Freedom of Information Act Request

Classification: UNCLASSIFIED//~~FOUO~~

(U//~~FOUO~~) I take it you mean our initial written confirmation that the NBC request has been received and we are working on it. I'll need DJ4 to execute.

(U//~~FOUO~~) I also would appreciate your view on [redacted]

Dave  
<< File: Snowden USSID 18\_Redacted.pdf >>  
David J. Sherman  
Associate Director for Policy and Records  
National Security Agency  
Room 2A0858

(b) (3) - P.L. 86-36  
(b) (5)

[redacted]  
969-2850 (secure)  
[redacted] (commercial)

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Thursday, May 29, 2014 1:08 PM  
**To:** Sherman David J Dr NSA-DJ USA CIV  
**Cc:** Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV [redacted] NSA-D28 USA CIV;  
[redacted] NSA-D23 USA CIV [redacted] NSA-D28 USA CIV  
**Subject:** FW: (U) NBC News Freedom of Information Act Request  
**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Dave – since this is going out through PAO to the WH and NBC right now, we need to follow up today with a standard written response.

v/r

[redacted]

(b) (3) - P.L. 86-36

Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

[redacted] (unclassified)  
[redacted] (STE)

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Not to be released without OGC approval.

(b) (3) - P.L. 86-36

**From:** Sherman David J Dr NSA-DJ USA CIV**Sent:** Thursday, May 29, 2014 9:12 AM**To:** Grimes Arlene U NSA-DN USA CIV

**Cc:** [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; DL pao (ALIAS) DN3; D DIR STAFF; Ledgett Richard H Jr NSA-D USA CIV; DL ddir\_staff (ALIAS) S; Fleisch Frances J NSA-D USA CIV; DL EXDIR\_STAFF (ALIAS) D; Brooks Elizabeth R NSA-DC USA CIV; Soule Trumbull D NSA-DC USA CIV; DL cos\_staff (ALIAS) DC; DL OGC\_MediaLeaks (ALIAS) D23; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] F NSA-D4 USA CIV; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV; Kuntz Cheryl R NSA-DJ USA CIV; Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV; Blacker Cindy S NSA-DJ41 USA CIV

**Subject:** (U) NBC News Freedom of Information Act RequestClassification: UNCLASSIFIED//~~FOUO~~

Arlene:

(U//~~FOUO~~) You asked whether NBC has filed a FOIA with NSA with regard to Mr. Snowden's communications with NSA.(U//~~FOUO~~) It has. Specifically, one was filed Monday via the FOIA page on the NSA public website by Matthew Cole of NBC News. It seeks:

"Any and all emails, documents or any other form of communication sent by or from EDWARD SNOWDEN to the Office of General Counsel, or equivalent, or to any lawyer or legal office within the agency during the years 2012 and 2013, as well as any communication in response to Mr. Snowden."

(U//~~FOUO~~) We have been in telephonic contact with Mr. Cole to confirm receipt of this request. We will follow up with written acknowledgement within a few days. The next step will be to task out a formal search for responsive documents. I am aware that one has been surfaced separately.

Dave

David J. Sherman  
Associate Director for Policy and Records  
National Security Agency  
Room 2A0858

[REDACTED]  
969-2850 (secure)

[REDACTED] (commercial)

(b) (3) - P.L. 86-36

=====  
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Classification: UNCLASSIFIED//~~FOUO~~

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=====  
Classification: UNCLASSIFIED//~~FOUO~~

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=====  
Classification: UNCLASSIFIED//~~FOUO~~

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Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

**From:** [redacted] NSA-D USA CIV  
**To:** DL PAOMedia (ALIAS) DN1  
**Cc:** DL medialeaks\_core (ALIAS) D; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV;  
**Subject:** FW: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article  
**Date:** Tuesday, April 08, 2014 3:59:41 PM  
**Attachments:** Vanity Fair teaser.doc

Classification: ~~CONFIDENTIAL//NOFORN~~

Team,

(b) (3) - P.L. 86-36



[redacted]

[redacted]

(b) (3) - P.L. 86-36  
(b) (5)

Media Leaks Task Force  
 National Security Agency/Central Security Service  
 OPS 2B 2B8090  
 JWICS [redacted]@nsa.ic.gov  
 UNCL [redacted]@nsa.gov  
 NSTS 969-5006  
 BLACK [redacted]

(b) (3) - P.L. 86-36

**From:** [redacted] NSA-D USA CIV  
**Sent:** Tuesday, April 08, 2014 3:35 PM  
**To:** Rogers Michael S NSA-D USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV  
**Cc:** [redacted] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [redacted] NSA-D USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV  
**Subject:** (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

TO: DIR  
 DDIR  
 ExecDIR  
 GC,D/GC

LAO,D/LAO

(U//~~FOUO~~) This Thursday Vanity Fair plans to publish in its May issue a long anticipated article on the Edward Snowden case. DDIR Ledgett is among government officials interviewed for the article. The preview information is attached. NSA has not seen the full article and doesn't expect to before it is published.

(U//~~FOUO~~) The preview quotes Snowden responding to statements that he made no formal complaints about his concerns regarding NSA activities,

"The N.S.A. at this point not only knows I raised complaints, but there is evidence that I made my concerns known to the N.S.A.'s lawyers, because I did some of it through e-mail. I directly challenge the N.S.A. to deny that I contacted N.S.A. oversight and compliance bodies directly via e-mail and that I specifically expressed concerns about their suspect interpretation of the law, and I welcome members of Congress to request a written answer to this question [from the N.S.A.]."

~~(C//Poss Law Enforcement Sensitive)~~ All of NSA's forensic analysis and multiple interviews of personnel [REDACTED] have failed to produce any evidence of Snowden's claim that he reported concerns to anyone. The closest thing to any engagement by him on this topic was a web-based query to the OGC submitted in April 2013 while he was at NSA Washington training for his National Threat Operations Center (NTOC) job.

(b) (3) - P.L. 86-36  
(b) (7) (E)  
(b) (7) (A)

(U//~~FOUO~~) Here is his request, submitted on 5 April:

Message: Hello, I have a question regarding the mandatory USSID 18 training.

The training states the following:

-----  
(U) The Hierarchy of Governing Authorities and Documents is displayed from the highest authority to the lowest authority as follows:

U.S. Constitution  
Federal Statutes/Presidential Executive Orders (EO)  
Department of Defense (DoD) and Office of the Director of National Intelligence  
(ODNI) Regulations  
NSA/CSS Directives and Policies  
USSIDs  
SID Management Directives and Policies  
Office Policies  
-----

I'm not entirely certain, but this does not seem correct, as it seems to imply Executive

Orders have the same precedence as law. My understanding is that EOs may be superseded by federal statute, but EOs may not override statute. Am I incorrect in this? Between EOs and laws, which have precedence?

Similarly, between DOD and ODNI regulations, which has greater precedence?

Could you please clarify?

Thank you very much,

Ed

And here is the response he received from an OGC attorney on 8 April:

Hello Ed,

Executive Orders (E.O.s) have the "force and effect of law." That said, you are correct that E.O.s cannot override a statute.

In general, DOD and ODNI regulations are afforded similar precedence though subject matter or date could result in one having precedence over another.

Please give me a call if you would like to discuss further.

Regards,

NOTHING FOLLOWS

(U//FOUO)

(b) (3) - P.L. 86-36  
(b) (5)

Regards,

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS @nsa.ic.gov  
UNCL @nsa.gov  
NSTS 969-5011  
BLACK

(b) (3) - P.L. 86-

Classified By:

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390401~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By:~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390401~~

Classification: ~~CONFIDENTIAL//NOFORN~~

(b) (3) - P.L. 86-36

Full article not available till 10 April.



Photo Illustration by Sean McCabe.

"Every person remembers some moment in their life where they witnessed some injustice, big or small, and looked away, because the consequences of intervening seemed too intimidating," former National Security Agency contractor Edward Snowden tells *Vanity Fair* about his motivation for leaking tens of thousands of secret documents. "But there's a limit to the amount of incivility and inequality and inhumanity that each individual can tolerate. I crossed that line. And I'm no longer alone."

Snowden's extensive response is part of a 20,000-word narrative in *Vanity Fair's* May issue, by special correspondent Bryan Burrough and contributing editors Suzanna Andrews and Sarah Ellison. The article is the first comprehensive account—bolstered by interviews with dozens of key players—providing an inside look at how a geeky dropout from the Maryland suburbs found himself alone in a Hong Kong hotel room, releasing some of America's most carefully guarded secrets to the world.

Snowden writes to *Vanity Fair* about the N.S.A.'s allegations that he never filed a formal complaint (and directly challenges it to deny he contacted internal oversight); about why he's not a spy; about what he calls the "post-terror generation"'s views on defending the Constitution; about the crucial ways in which he differs from WikiLeaks founder Julian Assange; about his amusement at being labeled a right-winger; and more.



Among the highlights of Snowden's response:

**Snowden challenges allegations that he never filed a formal complaint about the N.S.A. to internal oversight and compliance bodies:** N.S.A. deputy director Rick Ledgett, who led the internal investigation of Snowden, claimed Snowden made no formal complaints. And if he complained personally to anyone, Ledgett tells *Vanity Fair*, he or she has not acknowledged it.

In response to this claim, Snowden replies, "The N.S.A. at this point not only knows I raised complaints, but that there is evidence that I made my concerns known to the N.S.A.'s lawyers, because I did some of it through e-mail. I directly challenge the N.S.A. to deny that I contacted N.S.A. oversight and compliance bodies directly via e-mail and that I specifically expressed concerns about their suspect interpretation of the law, and I welcome members of Congress to request a written answer to this question [from the N.S.A.]."

When asked about his initial reaction to the revelation that Snowden was the leak, Ledgett tells *Vanity Fair* there was a personal sense of betrayal, stating, "It was like getting kicked in the stomach."

**On using his personal credit card in Hong Kong to prevent spy accusations:** Snowden tells *Vanity Fair* that when he checked into the Mira, a hotel in Hong Kong's Kowloon district, he used his personal credit card so the government could immediately verify he was entirely self-financed, was independent, and had, over time, withdrawn enough financial resources to survive on his own without assistance. He writes, "My hope was that avoiding ambiguity would prevent spy accusations and create more room for reasonable debate. Unfortunately, a few of the less responsible members of Congress embraced the spy charges for political reasons, as they still do to this day. But I don't think it was a bad idea, because even if they won't say it in public, intelligence-community officials are regularly confirming to journalists off the record that they know with a certainty that I am not an agent of any foreign government."

**On rumors concerning the number of documents he has:** Snowden cautions about some of the numbers that investigators have publicized, especially the 1.7 million figure, which, he tells *Vanity Fair*, is "simply a scare number based on an intentionally crude metric: everything that I ever digitally interacted with in my career." He adds, "Look at the language officials use in sworn testimony about these records: 'could have,' 'may have,' 'potentially.' They're prevaricating. Every single one of those officials knows I don't have 1.7 million files, but what are they going to say? What senior official is going to go in front of Congress and say, 'We have no idea what he has, because the N.S.A.'s auditing of systems holding hundreds of millions of Americans' data is so negligent that any high-school dropout can walk out the door with it?'"

"I know exactly how many documents I have," Snowden continues. "Zero." But for the other players involved, "I'm not sure we'll ever know who has what," *The Guardian's* U.S. editor, Janine Gibson, says.

**On what he calls the "post-terror generation's" views on defending the Constitution:** "What we're seeing today in America is a new political movement that



crosses party lines. This post-terror generation rejects the idea that we have to burn down our village in order to save it—that the only way to defend the Constitution is to tear it up.”

**On allegations that he has “a doomsday cache” in his possession:** In response to whispers in the intelligence community that Snowden has “a doomsday cache” in his possession, Snowden retorts, “Who would set up a system that incentivizes others to kill them?”

**On the crucial ways he differs from WikiLeaks founder Julian Assange:** “We don’t share identical politics. I am not anti-secrecy. I’m pro-accountability. I’ve made many statements indicating both the importance of secrecy and spying, and my support for the working-level people at the N.S.A. and other agencies. It’s the senior officials you have to watch out for.”

**Why he admires WikiLeaks:** “They run toward the risks everyone else runs away from. No other publisher in the world is prepared to commit to protecting sources—even other journalists’ sources—the way WikiLeaks is.”

**On how he’s amused by reports of his “right-wing politics” and would describe his political thought as “moderate”:** Snowden tells *Vanity Fair* he’s amused by reports of his “right-wing politics, based on what seem to be Internet rumors and third-hand information.” He continues, “I’d describe my political thought as moderate.”

**Sources close to the situation discuss Snowden’s living arrangements in Moscow and his desire to be granted asylum in Germany or another democratic state:** One source close to Snowden tells *Vanity Fair* that he and WikiLeaks staffer Sarah Harrison moved multiple times and at one point lived with an American family outside Moscow. Snowden and Harrison’s time together “was a little bit of a love-hate thing,” says a person close to WikiLeaks. “They were stuck in close quarters there for a long time.” Snowden is fastidious and Harrison is not, this person says. Harrison moved to Berlin in November, but shortly before she did, a German politician had dinner with her and Snowden, who expressed a desire to be granted asylum in Germany or another democratic state. Mostly, the politician says, Snowden wished he could go home.

**For the full story, [subscribe now and get the digital edition](#), available April 10 for download.**

[REDACTED] NSA-D28 USA CIV

**From:** Green Miller Marci L NSA-DN1 USA CIV  
**Sent:** Thursday, May 29, 2014 2:08 PM  
**To:** [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] M NSA-DS4 USA CIV; DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4  
**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action (1)

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Thank you! DNI is pushing it now.

(U) Marci L. Green Miller

NSA Public Affairs Office

Personal: [REDACTED] B / 969-7503 S

PAO Office: 443-634-0721 B / 969-7499 S

Media Line: 301-688-6524

BlackBerry: [REDACTED]

Unclass email: mlgree3@nsa.gov

(b) (3) - P.L. 86-36

**From:** [REDACTED] NSA-D2 USA CIV  
**Sent:** Thursday, May 29, 2014 2:07 PM  
**To:** Green Miller Marci L NSA-DN1 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-DS4 USA CIV; DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4  
**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED] Marci,

Confirmed with our Litigation practice group that the copy provided is fine to post on the website with OGC's organizational designator, phone numbers and room number.

[REDACTED]  
 Office Manager to the Deputy General Counsels  
 Office of General Counsel (D2)  
 963-5548, [REDACTED]  
 OPS2B 2B8140, Suite: 6250  
 (U//~~FOUO~~) My Dropbox

(b) (3) - P.L.

**From:** Green Miller Marci L NSA-DN1 USA CIV  
**Sent:** Thursday, May 29, 2014 2:01 PM  
**To:** [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DS4 USA CIV; DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4  
**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV  
**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

GC has provided approval to post the document as it was provided to PAO.

Marci

(U) Marci L. Green Miller

NSA Public Affairs Office

Personal: [REDACTED] B / 969-7503 S

PAO Office: 443-634-0721 B / 969-7499 S

Media Line: 301-688-6524

BlackBerry: [REDACTED]

Unclass email: [mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)

**From:** [REDACTED] NSA-D4 USA CIV

**Sent:** Thursday, May 29, 2014 2:00 PM

**To:** Green Miller Marci L NSA-DN1 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DS4 USA CIV;  
DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4

**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Marci,

Suggest confirming with OGC that keeping OGC's organizational designator, phone numbers and room number unredacted is appropriate.

[REDACTED]

(U//~~FOUO~~)

[REDACTED]

Training Program Manager

Office of the Director of Compliance, D4

OPS 2: 2B8054

Personal: 963-2510 (s), [REDACTED] (b)

Office: 963-1705 (s), [REDACTED] (b)

DropBox: <http://urn.nsa.ic.gov/dropbox?> [REDACTED]

(U//~~FOUO~~)

**From:** Green Miller Marci L NSA-DN1 USA CIV

**Sent:** Thursday, May 29, 2014 1:38 PM

**To:** [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DS4 USA CIV; DL PAOMedia (ALIAS) DN1; DL  
OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4

**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

All,

We are going to post the email to nsa.gov and IC on the Record ASAP. Is there any issue with posting as it appears in the this attachment?

Please advise ASAP.

Marci

(U) Marci L. Green Miller

NSA Public Affairs Office

Personal: [REDACTED] B / 969-7503 S

PAO Office: 443-634-0721 B / 969-7499 S

Media Line: 301-688-6524

BlackBerry: [REDACTED]

Unclass email: [mlgree3@nsa.gov](mailto:mlgree3@nsa.gov)

**From:** [REDACTED] NSA-D2 USA CIV

**Sent:** Thursday, May 29, 2014 12:56 PM

**To:** [REDACTED] NSA-DS4 USA CIV; DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4

**Cc:** [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** RE: (U) ACTION: Request for Information in Support of Media Leaks Action

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]

Attached is the email.

[REDACTED]

Office Manager to the Deputy General Counsels

Office of General Counsel (D2)

963-5548, [REDACTED]

OPS2B 2B8140, Suite: 6250

(U//~~FOUO~~) [My Dropbox](#)

**From:** [REDACTED] NSA-DS4 USA CIV

**Sent:** Thursday, May 29, 2014 12:12 PM

**To:** DL PAOMedia (ALIAS) DN1; DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4

**Cc:** [REDACTED] NSA-DS4 USA CIV; [REDACTED] NSA-F1Y USA CIV; [REDACTED] NSA-S0121 USA CIV

**Subject:** (U) ACTION: Request for Information in Support of Media Leaks Action

**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

All,

(U//~~FOUO~~) The Media Leaks Outreach team has been tasked to do a "fact check" of the 28 May 2014 NBC interview transcript. In the interview, Mr. Snowden stated that he sent emails to the OGC and Oversight and Compliance raising concerns about the NSA's interpretation of its legal authorities. Respectfully request a copy of the email. **We will not release the information without permission.**

Thanks,

(b) (3) - P.L. 86-36

[REDACTED]  
Deputy Chief, DS4  
Detailed to the Media Leaks Task Force  
Room 2A1034  
963-7763s

[REDACTED] b

PRIVACY SENSITIVE - any misuse or unauthorized access may lead to disciplinary action.

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]

---

**From:** [redacted]  
**Sent:** Thursday, May 29, 2014 1:11 PM  
**To:** Rogers, Michael S ADM  
**Cc:** [redacted] DL  
PAOMedia; Ledgett, Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted]  
[redacted] DL MLTF\_core; Bauman, Ethan; [redacted] Sherman, David J  
**Subject:** FOLLOW-UP: PER YOUR REQUEST: Transcript

Sir,  
Based on dialog with the White House the plan is now to have press spokesman Carney use the following material in his press brief:

NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

The additive difference from what was provided below is the intent to release the e-mail. At this time NSA Media Leaks PAO is reaching out to NBC and media outlets which have inquired about Snowden's claim to notify them of our intent to share the text of the internal correspondence between Snowden and the OGC. It is the same benign e-mail that you and I just discussed. As I mention [redacted]

[redacted] NSA's Leg Affairs office will be informed so they can advise Senator Feinstein's office.

Please advise if you have any questions/concerns.

(b) (3) - P.L. 86-36  
(b) (5)

Regards,

[redacted]

---

**From:** [redacted]  
**Sent:** Thursday, May 29, 2014 12:26 PM  
**To:** Rogers, Michael S ADM  
**Cc:** [redacted] DL PAOMedia; Ledgett, Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted] DL MLTF\_core  
**Subject:** FOLLOW-UP: PER YOUR REQUEST: Transcript

Sir,  
Reference the request from the White House, we just provided the following: (b) (3) - P.L. 86-36

--Did Snowden raise concerns with NSA as he said he did?

We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could

have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims.

--How do you plan to respond to the FOIA request?

We received the request from NBC and are following normal procedures for processing the request.

NOTHING FOLLOWS

[redacted]  
From:  
Sent:  
To:  
Subject:

[redacted]  
Tuesday, March 10, 2015 4:40 PM  
[redacted]  
FW: NBC/email

(b) (3) - P.L. 86-36

[redacted]  
Deputy Associate General Counsel  
Litigation Practice Group  
Office of General Counsel  
National Security Agency

Tel:

From: [redacted]  
Sent: Saturday, May 24, 2014 1:15 PM  
To: [redacted]  
Subject: Re: NBC/email

That's what I said. For what it is worth I was at the movies this morning. Enjoy the game. [redacted]

From: [redacted]  
Sent: Saturday, May 24, 2014 01:13 PM Eastern Standard Time  
To: [redacted]  
Subject: Re: NBC/email

(b) (3) - P.L. 86-36  
(b) (5)

[redacted]  
At Orioles game but can do more substantive analysis this evening.

From: [redacted]  
Sent: Saturday, May 24, 2014 01:05 PM

(b) (3) - P.L. 86-36



To: [REDACTED]  
Subject: Fw: NBC/email

(b) (3)-P.L. 86-36

From: [REDACTED]  
Sent: Saturday, May 24, 2014 01:01 PM Eastern Standard Time  
To: De, Rajesh  
Subject: Re: NBC/email

(b) (3)-P.L. 86-36  
(b) (5)

I have no idea. [REDACTED] Am  
now at an appt [REDACTED]

From: De, Rajesh  
Sent: Saturday, May 24, 2014 12:52 PM Eastern Standard Time  
To: [REDACTED]  
Subject: Fw: NBC/email

(b) (3)-P.L. 86-36

Why is doj weighing in on our obligations under privacy act?

(b) (6)

(b) (3)  
OGA

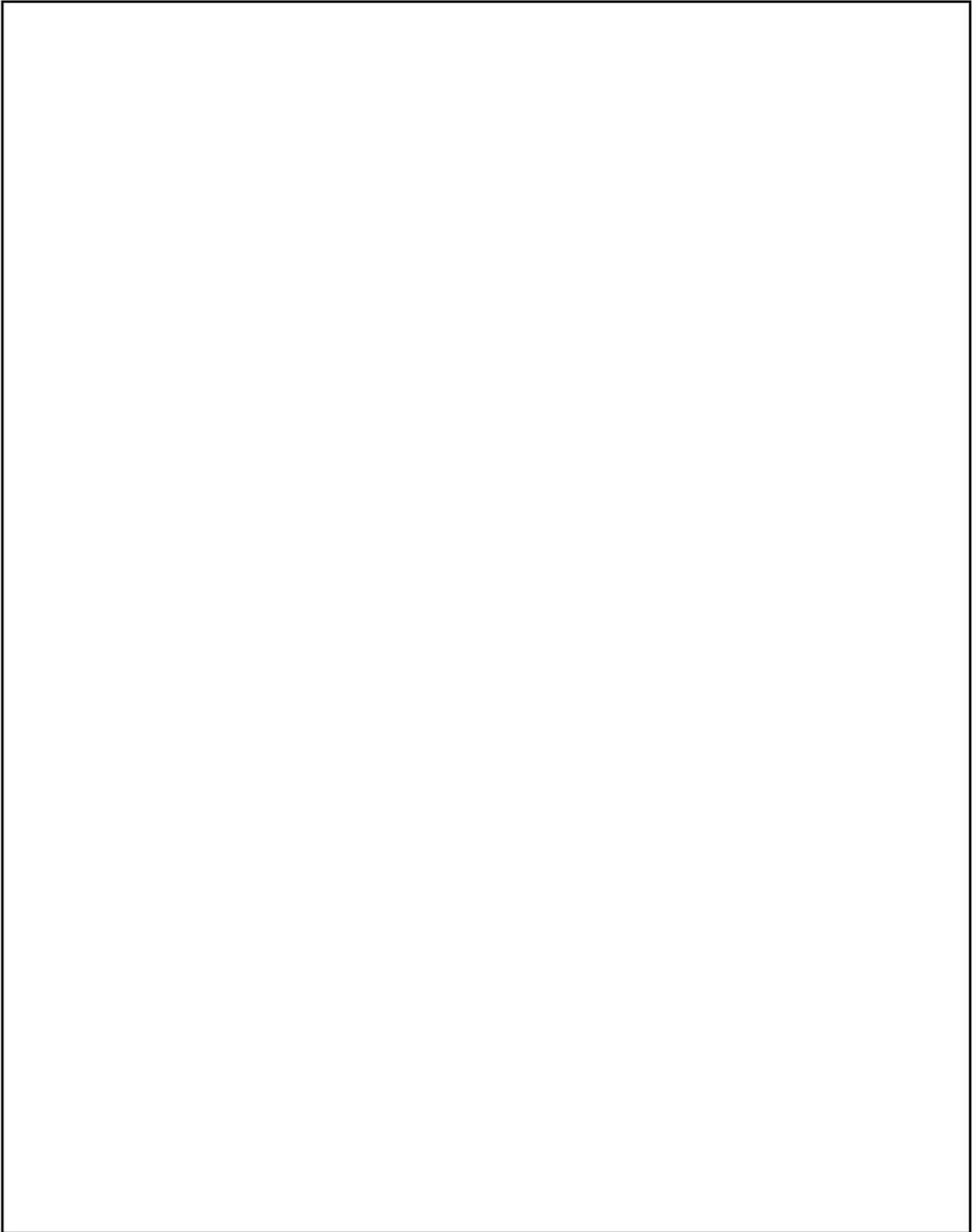
From: [REDACTED]  
Sent: Saturday, May 24, 2014 12:46 PM  
To: [REDACTED] De, Rajesh; Vines, Vanee M;

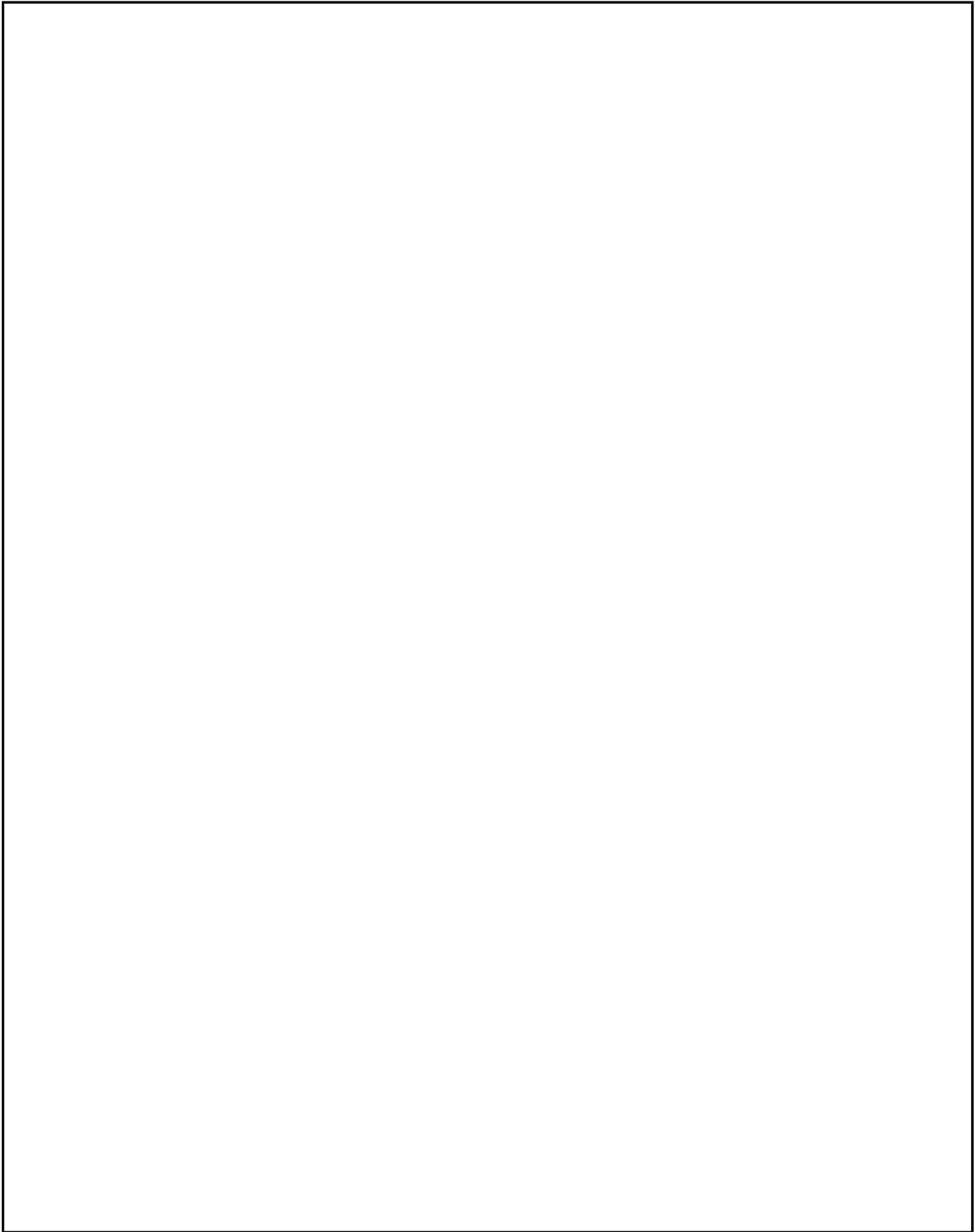
CDX

[REDACTED] DNI-Media@dni.gov' <DNI-Media@dni.gov>; [REDACTED]  
[REDACTED] Richards, Rebecca J  
Cc: Grimes, Arlene U; DL PAOMedia  
Subject: Re: NBC/email

Text below is duplicated in DOCID 4249177









**From:** [redacted] NSA-D2 USA CIV

**Sent:** Friday, May 23, 2014 2:44 PM

**To:** Vines Vanee M NSA-DN1 USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-I USA CIV; DL PAOMedia (ALIAS) DN1

**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

I don't have the email on the low side.

[redacted]

[redacted]

Principal Deputy General Counsel

Office of General Counsel

OPSB2B, Room 2B8140

[redacted] (u)/963-5548(s)

(b)(3)-P.L. 86-36

**From:** Vines Vanee M NSA-DN1 USA CIV

**Sent:** Friday, May 23, 2014 2:43 PM

**To:** [redacted] NSA-D2 USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1

**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Thanks, ma'am. I'll include DoJ.

May I have the e-mail on the Low Side, too?

Best,  
vanee'

**From:** [redacted] NSA-D2 USA CIV

**Sent:** Friday, May 23, 2014 2:30 PM

**To:** Vines Vanee M NSA-DN1 USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1

**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV; [redacted] NSA-D2 USA CIV

**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Vanee,

For clarity, I am not suggesting cutting DOJ out of the coordination.

(b)(3)-P.L. 86-36

[redacted]  
Principal Deputy General Counsel  
Office of General Counsel  
OPSB2B, Room 2B8140  
[redacted] (u)/963-5548(s)

**From:** Vines Vanee M NSA-DN1 USA CIV

**Sent:** Friday, May 23, 2014 2:29 PM

**To:** [redacted] NSA-D2 USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1

**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Roger that, ma'am. I'll ask the NSC and ODNI on the High (and share the document now).

Best,  
vanee'

**From:** [redacted] NSA-D2 USA CIV

**Sent:** Friday, May 23, 2014 2:27 PM

**To:** [redacted] NSA-D2 USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D28 USA CIV; Vines Vanee M NSA-DN1 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1

**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV; [redacted] NSA-D2 USA CIV

**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Vanee,

Thanks for taking the call and agreeing to coordinate.

I will still be here for a while if something comes up and you need me.

[redacted]  
Principal Deputy General Counsel  
Office of General Counsel  
OPSB2B, Room 2B8140  
[redacted] (u)/963-5548(s)

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-D2 USA CIV  
**Sent:** Friday, May 23, 2014 2:25 PM  
**To:** Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D28 USA CIV; Vines Vanee M NSA-DN1 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV; [redacted] NSA-D2 USA CIV  
**Subject:** RE: (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Arlene,

Not clear why NSA OGC would coordinate the release. Seems like that is part of the normal PAO coordination process. Raj has signed off and understand that Stu Evans has as well on the low side.

[redacted]

[redacted]

Principal Deputy General Counsel  
Office of General Counsel  
OPSB2B, Room 2B8140

[redacted] u)/963-5548(s)

(b)(3)-P.L. 86-36

**From:** Grimes Arlene U NSA-DN USA CIV  
**Sent:** Friday, May 23, 2014 2:09 PM  
**To:** [redacted] NSA-D28 USA CIV; Vines Vanee M NSA-DN1 USA CIV; [redacted] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** [redacted] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV  
**Subject:** (U) PAO RESPONSE RE: (U) [redacted] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

[redacted] PAO supports publicly releasing this information. Of course, DoJ, the WH and ODNI would also need to approve. Several reporters continue to ask about this matter so we agree with Raj that we need to get out in front of this one.

Can OGC please coordinate with DoJ, the WH and ODNI?

Thank you,  
(U//~~FOUO~~)

*Arlene*

Arlene U. Grimes  
Chief, NSA Media Leaks Public Affairs Office  
2B5053  
Personal: 969-7505s / [redacted]  
PAO Office: 969-7499s / [redacted]  
Blackberry/external email: [redacted]  
After-hours media queries: [redacted]



My dropbox (for large files): [REDACTED]

**From:** [REDACTED] NSA-D28 USA CIV

**Sent:** Friday, May 23, 2014 1:56 PM

**To:** Vines Vanee M NSA-DN1 USA CIV; [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1; Grimes Arlene U NSA-DN USA CIV

**Cc:** [REDACTED] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; Sherman David J Dr NSA-DJ USA CIV

**Subject:** RE: (U) [REDACTED] Item

Classification: UNCLASSIFIED//~~FOUO~~

Vinee

We defer to your judgment on this. Perhaps it is worth a phone call to indicate that when this issue first surfaced we looked and could only find one inquiry to OGC and it consisted of a basic legal question.....

[REDACTED]

[REDACTED] Raj would prefer to get in front of this in the best way possible.

[REDACTED]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)

[REDACTED] (unclassified)

(b)(3)-P.L. 86-36  
(b)(5)

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** Vines Vanee M NSA-DN1 USA CIV

**Sent:** Friday, May 23, 2014 1:35 PM

**To:** [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1; Grimes Arlene U NSA-DN USA CIV

**Cc:** [REDACTED] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV

**Subject:** RE: (U) [REDACTED] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Ma'am, PAO certainly defers to OGC and LAO regarding the propriety of a public release. I do know that reporters would be very interested in the item.

(b)(3)-P.L. 86-36

Speaking strictly in terms of media relations, I wonder whether [REDACTED]

Best,  
vanee'

#

(b)(3)-P.L. 86-36  
(b)(5)

**From:** [REDACTED] NSA-D28 USA CIV

**Sent:** Friday, May 23, 2014 12:21 PM

**To:** Vines Vanee M NSA-DN1 USA CIV; [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1;  
Grimes Arlene U NSA-DN USA CIV

**Cc:** [REDACTED] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV

**Subject:** RE: (U) [REDACTED] Item

Classification: UNCLASSIFIED//~~FOUO~~

All,

[REDACTED]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)

[REDACTED] (unclassified)

(b)(3)-P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** Vines Vanee M NSA-DN1 USA CIV

**Sent:** Friday, May 23, 2014 11:18 AM

**To:** [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1;  
Grimes Arlene U NSA-DN USA CIV

**Cc:** [REDACTED] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV

**Subject:** RE: (U) [REDACTED] Item

Classification: ~~CONFIDENTIAL//NOFORN~~

Thanks, ma'am. [REDACTED]

If memory serves, DoJ was not in favor of a release in December. But I know that much has changed since then!

Best,  
vanee'

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Friday, May 23, 2014 11:12 AM  
**To:** [REDACTED] NSA-D USA CIV; DL PAOMedia (ALIAS) DN1; Vines Vanee M NSA-DN1 USA CIV; Grimes Arlene H NSA-DN USA CIV  
**Cc:** [REDACTED] NSA-D2 USA CIV; De Rajesh NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Subject:** FW: (U) [REDACTED] Item

Classification: UNCLASSIFIED//~~FOUO~~

[REDACTED]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)

[REDACTED] (unclassified)

(b)(3)-P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** [REDACTED] NSA-D22 USA CIV  
**Sent:** Friday, May 23, 2014 11:05 AM  
**To:** [REDACTED] NSA-D28 USA CIV  
**Subject:** FW: (U) [REDACTED] Item

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

This confirms that the HPSCI/SSCI and Minority/Majority House and Senate Leadership staff were provided a minimally redacted copy of the email (redactions of NSA personnel names).

[REDACTED]  
Associate General Counsel (Legislation)  
Office of General Counsel  
963-3208  
OPS2B7112

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
COMMUNICATION//PRIVILEGED COMMUNICATION \*\***

Not to be released without OGC approval.

**From:** [redacted] NSA-DL USA CIV  
**Sent:** Friday, May 23, 2014 11:01 AM  
**To:** Lehner Jonathan NSA-D22 USA CIV  
**Subject:** (U) [redacted] Item

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Jon -

Attached is the e-mail and attachment that Ethan sent. It went to HPSCI, SSCI, and House and Senate Leadership staff.

Thanks

[redacted]  
(U//~~FOUO~~)\*\*\*\*\*

[redacted]  
DL, Legislative Affairs Office  
OPS2B 7112, Suite 6282  
963-3747 (s) / [redacted] (b)  
\*\*\*\*\* (U//~~FOUO~~)

(b)(3)-P.L. 86-36

Please send large files to my Dropbox:

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

~~Classified By: vmvine3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

=====  
Classification: UNCLASSIFIED//~~FOUO~~

~~Classified By: vmvine3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

=====  
Classification: UNCLASSIFIED//~~FOUO~~

~~Classified By: augrime~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: vmvine3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

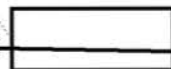
Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: vmvine3~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

(b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By:~~



~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By: mlgree3~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20400701~~

Classification: ~~CONFIDENTIAL//NOFORN~~

**Blacker Cindy S NSA-DJ4 USA CIV**

**From:** Rogers Michael S ADM NSA-D USA USN  
**Sent:** Monday, July 14, 2014 6:28 PM  
**To:** Sherman David J Dr NSA-DJ USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV; [REDACTED] NSA-D USA CIV  
**Cc:** D DIR STAFF; DL ddir\_staff (ALIAS) S; DL EXDIR\_STAFF (ALIAS) D; DL medialeaks\_core (ALIAS) D; Brooks Elizabeth R NSA-DC USA CIV; Soule Trumbull D NSA-DC USA CIV; DL cos\_staff (ALIAS) DC; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Grimes Arlene U NSA-DN USA CIV; DL pao (ALIAS) DN3; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-S02 USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] E NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV; Kuntz Cheryl R NSA-DJ USA CIV; Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV  
**Subject:** RE: (U) Additional FOIA Requests for Snowden Email, Related Internal and External Deliberations

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Copy and keep me informed here please.

/r,  
MSR

**ADM Michael S. Rogers, USN**

Commander, U.S. Cyber Command  
Director, NSA / Chief, CSS  
FT George G. Meade, MD  
NSA NET [REDACTED]  
SIPR: [REDACTED]  
Comm [REDACTED]

(b)(3)-P.L. 86-36

**From:** Sherman David J Dr NSA-DJ USA CIV

**Sent:** Monday, July 14, 2014 2:47 PM

**To:** Rogers Michael S ADM NSA-D USA USN; Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV; [REDACTED] NSA-D USA CIV

**Cc:** D DIR STAFF; DL ddir\_staff (ALIAS) S; DL EXDIR\_STAFF (ALIAS) D; DL medialeaks\_core (ALIAS) D; Brooks Elizabeth R NSA-DC USA CIV; Soule Trumbull D NSA-DC USA CIV; DL cos\_staff (ALIAS) DC; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Grimes Arlene U NSA-DN USA CIV; DL pao (ALIAS) DN3; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-S02 USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV; Kuntz Cheryl R NSA-DJ USA CIV; Phillips Pamela N NSA-DJ4 USA CIV; Blaskowski Paul J NSA-DJ4 USA CIV

**Subject:** RE: (U) Additional FOIA Requests for Snowden Email, Related Internal and External Deliberations

Approved for Release by NSA on  
02-05-2016. FOIA Case # 78137

Sir,

(U//~~FOUO~~) We have provided a final response to all but one of the ~10 requests NSA received on this matter.

(U//~~FOUO~~) Most sought all email correspondence between Mr. Snowden and either OGC or OIG. We have responded by providing the one exchange known to exist in this regard and previously released to the public.

(U//~~FOUO~~) A few requested all of Mr. Snowden's email correspondence from either 2006 or 2009 to 2013. We have responded by indicating the complete set of Mr. Snowden's email are part of an ongoing investigation and cannot be released (a few media outlets are choosing to ignore that first part and instead say that we refuse to release them, which is a distortion of the facts). However, we did include the one email noted above and reaffirmed that we have found no other complaints to OGC or OIG.

(U//~~FOUO~~) The single outstanding request is a complex one seeking all of our exchanges with the Senator Feinstein, the SSCI, NBC, and other media outlets regarding Mr. Snowden's emails as well as our internal deliberations/talking points on the one released. This request has been added to our growing backlog and will wait its turn for further processing, the next step in which would be to task [REDACTED] with searches for responsive documents. I cannot estimate a time when we get to it.

Dave

(b)(3)-P.L. 86-36  
(b)(5)

David J. Sherman  
Associate Director for Policy and Records  
National Security Agency  
Room 2A0858  
[REDACTED]

969-2850 (secure)

[REDACTED] (commercial)

(b)(3)-P.L. 86-36

**From:** Rogers Michael S ADM NSA-D USA USN

**Sent:** Monday, July 14, 2014 7:01 AM

**To:** Sherman David J Dr NSA-DJ USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV; [REDACTED] NSA-D USA CIV

**Cc:** D DIR STAFF; DL ddir\_staff (ALIAS) S; DL EXDIR\_STAFF (ALIAS) D; DL medialeaks\_core (ALIAS) D; Brooks Elizabeth R NSA-DC USA CIV; Soule Trumbull D NSA-DC USA CIV; DL cos\_staff (ALIAS) DC; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Grimes Arlene U NSA-DN USA CIV; DL pao (ALIAS) DN3; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-S02 USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** RE: (U) Additional FOIA Requests for Snowden Email, Related Internal and External Deliberations

Classification: UNCLASSIFIED//~~FOUO~~ OR OFFICIAL USE ONLY

David:

Where are we on this one?



/r,  
MSR

**ADM Michael S. Rogers, USN**

Commander, U.S. Cyber Command

Director, NSA / Chief, CSS

FT George G. Meade, MD

NSA NET: [REDACTED]

SIPR: [REDACTED]

Comm [REDACTED]

(b)(3)-P.L. 86-36

**From:** Sherman David J Dr NSA-DJ USA CIV

**Sent:** Tuesday, June 03, 2014 4:51 PM

**To:** Rogers Michael S ADM NSA-unknown USA USN; Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV;

[REDACTED] NSA-D USA CIV

**Cc:** D DIR STAFF; DL ddir\_staff (ALIAS) S; DL EXDIR\_STAFF (ALIAS) D; DL medialeaks\_core (ALIAS) D; Brooks Elizabeth

R NSA-DC USA CIV; Soule Trumbull D NSA-DC USA CIV; DL cos\_staff (ALIAS) DC; Bauman Ethan L NSA-DL USA CIV;

[REDACTED] NSA-DL USA CIV; Grimes Arlene U NSA-DN USA CIV; DL pao (ALIAS) DN3; Richards Rebecca J NSA-D5

USA CIV; [REDACTED] NSA-D5 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV;

[REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-S02 USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED]

[REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED]

NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** (U) Additional FOIA Requests for Snowden Email, Related Internal and External Deliberations

Classification: UNCLASSIFIED//~~FOUO~~

=====

INFORMATION ONLY; NO ACTION REQUIRED

ADM Rogers, Rick, Corin, and [REDACTED]

(U//~~FOUO~~) Since Brian Williams' interview with Mr. Snowden ran last week, we have received a series of requests under the Freedom of Information Act from major media outlets seeking additional information about the latter's email activities during his period of association with the agency.

(U//~~FOUO~~) Many of these simply repeat NBC's request for correspondence between Mr. Snowden and OGC. We will respond by providing the requesters with the email released publically last week.

(U//~~FOUO~~) However, we also have a separate set of requests which collectively are seeking the following:

- All of Mr. Snowden's classified and unclassified email from either 2006 or 2009 to 2013;
- Information describing how NSA searched for purported emails which Mr. Snowden claims document his concerns about our operations and practices;
- Our exchanges with NBC News regarding Mr. Williams' interview with Mr. Snowden;
- Any and all media inquiries to us regarding purported emails involving Mr. Snowden and our responses to these inquiries;
- Our exchanges on this matter with the SSCI and particularly Senator Feinstein;
- Our internal deliberations regarding the release of the email made public last week; and
- Talking points prepared in connection with that release.

(U//~~FOUO~~) These requests were made by *The Washington Post*, al-Jazeera, Business Insider (a website specializing in business news which has run occasional stories on NSA), The Examiner (which I would characterize as a non-traditional "citizen media" site), and an independent journalist who has published in various outlets but most recently in *The Guardian*.

(U//~~FOUO~~) As requests for Mr. Snowden's emails more generally potentially involve information associated with an ongoing investigation, OGC and Security will be consulted regarding the appropriate course of action in responding to them.

(U//~~FOUO~~) I also will discuss with OGC how to address the requests enumerated in the above bullets. Responses to them would require considerable assistance from OGC, PAO, MLTF, LAO, and others. I do not expect a quick turnaround on any of the requests.

(U//~~FOUO~~) Separately, I regret that we have received some unfavorable media coverage (attached) regarding a series of internal emails released under FOIA last week dealing with our initial response last June to a surge of requests from individuals seeking records of NSA surveillance directed against them.

(U//~~FOUO~~) We GLOMAR (i.e. neither confirm nor deny we have such records) all such individual requests as to respond in one instance -- say, to tell your typical law-abiding citizen that we understandably have no surveillance records on him or her -- would require us for reasons of equitable treatment to respond similarly in all cases and thus enable an actual or potential foreign intelligence target, i.e. a terrorist, to file a FOIA request and receive confirmation as to whether he or she is a subject of surveillance or has successfully evaded it. We now include this explanation in our GLOMAR response to individuals seeking records on themselves in order to provide them with the reasons for our position. However, by focusing on our internal back-and-forth as we worked through this issue -- which also needed to be heavily redacted to protect classified information -- *The Guardian* does not report the outcome of that discussion, which was to provide the public more information in the form of a reasoned explanation of the rationale why we cannot be more forthcoming.

Dave

<< File: Surge in FOIA Requests.pdf >>

(b)(3)-P.L. 86-36

David J. Sherman  
Associate Director for Policy and Records  
National Security Agency  
Room 2A0858

[REDACTED]  
969-2850 (secure)

[REDACTED] (commercial)

=====  
Classification: UNCLASSIFIED//~~FOUO~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

=====  
Classification: UNCLASSIFIED//~~FOUO~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

**From:** Grimes Arlene U NSA-DN USA CIV  
**To:** Rogers Michael S ADM NSA-unknown USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; Stone Corin R USA CIV; Shea Teresa H NSA-S USA CIV; [REDACTED] NSA-S USA CIV; [REDACTED] NSA-S USA USN; Plunkett Debora A NSA-I USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; De Raiesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; [REDACTED] NSA-DP USA CIV; [REDACTED] NSA-DP USA CIV; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA CIV; Brooks Elizabeth R NSA-DC USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D21 USA CIV; Ensor Leonel K NSA-O USA CIV; [REDACTED] NSA-K USA CIV; [REDACTED] NSA-K USA CIV; [REDACTED] NSA-C USA CIV; [REDACTED] NSA-C USA CIV; [REDACTED] USA CIV; [REDACTED] NSA-T USA CIV; [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D2 USA CIV; DL medialeaks core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-O3 USA CIV; [REDACTED] NSA-O31 USA CIV; [REDACTED] NSA-O31 USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** (U) INFORMATION ONLY: Update re: Post NBC Follow-Up  
**Date:** Thursday, May 29, 2014 2:09:05 PM  
**Attachments:** Snowden USSID 18 Redacted.pdf

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

TO: Admiral Rogers  
 DDIR  
 EXDIR  
 CoS  
 ADS&CI  
 GC  
 LAO  
 SID  
 IAD  
 MLTF  
 NTOC  
 NSOC  
 ODOC  
 CLPO  
 FAD  
 NCSC  
 TD

(U//~~FOUO~~) I wanted to provide you with a quick update regarding the actions we've taken today. An interagency decision was made to release the redacted email (attached) and the following press statement, both of which will be posted to IC ON THE RECORD and nsa.gov shortly.

#### BEGIN STATEMENT

NSA has now explained that they have found one email inquiry by Edward Snowden to the Office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

(U//~~FOUO~~) We've provided responses to the following media outlets that have submitted queries thus far this afternoon: ABC, BNO News, The Hill, Huffington Post, Mother Jones, National Journal, NBC, Reuters, U. S. News and World Report, Washington Business Journal, Washington Post, and Wall Street Journal.

Thank you,

(U//~~FOUO~~)

Arlene

Arlene U. Grimes  
Chief, NSA Media Leaks Public Affairs Office  
2B5053

Personal: 969-7505s [REDACTED]

PAO Office: 969-7499s / [REDACTED]

Blackberry/external email: [REDACTED]

After-hours media queries: [REDACTED]

My dropbox (for large files): [REDACTED]

(b)(3)-P.L. 86-36

**From:** Grimes Arlene U NSA-DN USA CIV

**Sent:** Thursday, May 29, 2014 8:16 AM

**To:** Rogers Michael S ADM NSA-unknown USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch

Frances J NSA-D USA CIV; Stone Corin R USA CIV; Shea Teresa H NSA-S USA CIV; [REDACTED]

NSA-S USA CIV; [REDACTED] NSA-S USA USN; Plunkett Debora A NSA-I USA CIV; [REDACTED]

[REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; De Raiesh NSA-D2 USA CIV; [REDACTED]

NSA-D2 USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV; Bauman

Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; [REDACTED] NSA-DP USA CIV;

[REDACTED] NSA-DP USA CIV; Richards Rebecca J NSA-D5 USA CIV; [REDACTED] NSA-D5 USA

CIV; Brooks Elizabeth R NSA-DC USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D21

USA CIV; Ensor Leonel K NSA-O USA CIV; [REDACTED] NSA-K USA CIV; [REDACTED]

NSA-K USA CIV; [REDACTED] NSA-C USA CIV; [REDACTED] NSA-C USA CIV; [REDACTED]

NSA-T USA CIV; [REDACTED] NSA-T USA CIV; [REDACTED] NSA-D USA CIV

**Cc:** [REDACTED] NSA-D2 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1;

[REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31

USA CIV

**Subject:** (U) INFORMATION ONLY: Post NBC Follow-Up

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

TO: Admiral Rogers  
DDIR  
EXDIR  
CoS  
ADS&CI

GC  
LAO  
SID  
IAD  
MLTF  
NTOC  
NSOC  
ODOC  
CLPO  
FAD  
NCSC  
TD

(U//~~FOUO~~) I wanted to give you a quick perspective about actions following last night's NBC interview with Edward Snowden so that you and your leadership teams have information to share with your respective work force.

(U//~~FOUO~~) NSA was not made aware of this story by NBC until commercials began running late last week. NSA personnel were engaged through the weekend with the ODNI and the National Security Council Staff to see what we could learn about the focus of the planned program. We received a few fact-check inquiries from the network, but they provided no discernible insight and requests by us for more information went unanswered. The inquiries seemed more about solidifying their story, and given the lack of prior engagement with the government about the interview, an interagency decision was made to not comment prior to last night's airing.

(U//~~FOUO~~) As the story aired and overnight there has been an active dialog between and amongst multiple agencies, the National Security Council Staff and the ODNI Public Affairs. This morning we will be focused on a detailed fact-check of the transcript and interagency engagement about possible follow-ups today. Thus far, related media inquiries have been light, but we expect that may change later in the morning. One area of current focus is whether or not to rebut Snowden's claim, which he has made before, that he had expressed his concerns about NSA activity to officials on multiple occasions. A question and answer set on that issue will be developed today and various stakeholders—particularly the Department of Justice—will be consulted to determine the downstream implications of any actions in this regard.

(U//~~FOUO~~) We will endeavor to keep senior agency leadership informed on key developments.

Thank you,

(U//~~FOUO~~)

Arlene

Arlene U. Grimes  
Chief, NSA Media Leaks Public Affairs Office  
2B5053  
Personal: 969-7505s / [REDACTED]  
PAO Office: 969-7499s / [REDACTED]  
Blackberry/external email: [REDACTED]

(b)(3)-P.L. 86-36

After-hours media queries:

My dropbox (for large files):

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

-----Original Message-----

From: [REDACTED]  
Sent: Monday, April 08, 2013 1:37 PM  
To: Snowden Edward J NSA-FHV USA CTR  
Cc: [REDACTED]  
[REDACTED]

Subject: RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW:  
Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Hello Ed,

Executive Orders (E.O.s) have the "force and effect of law." That said, you are correct that E.O.s cannot override a statute.

In general, DOD and ODNI regulations are afforded similar precedence though subject matter or date could result in one having precedence over another.

Please give me a call if you would like to discuss further.

Regards,

[REDACTED]

[REDACTED]

Office of General Counsel/D21  
963-3121 NSTS/(301) 688-5015 Commercial  
OPS 2B, 2B8134, Suite 6250

-----Original Message-----

From: ejsnowd@nsa.ic.gov [mailto:ejsnowd@nsa.ic.gov]  
Sent: Friday, April 05, 2013 4:11 PM  
To: DL gc\_web (ALIAS) D2  
Cc: Snowden Edward J NSA-FHV USA CTR  
Subject: Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

SID: ejsnowd

fullname: Ed Snowden

Org: FHV

Affiliation: Contractor

Secure\_Phone: N/A

Message: Hello, I have a question regarding the mandatory USSID 18 training.

The training states the following:

-----  
(U) The Hierarchy of Governing Authorities and Documents is displayed from the highest authority to the lowest authority as follows:

U.S. Constitution  
Federal Statutes/Presidential Executive Orders (EO)  
Department of Defense (DoD) and Office of the Director of National  
Intelligence (ODNI) Regulations  
NSA/CSS Directives and Policies  
USSIDs  
SID Management Directives and Policies  
Office Policies  
-----

I'm not entirely certain, but this does not seem correct, as it seems to imply Executive Orders have the same precedence as law. My understanding is that EOs may be superseded by federal statute, but EOs may not override statute. Am I incorrect in this? Between EOs and laws, which have precedence?

Similarly, between DOD and ODNI regulations, which has greater precedence?

Could you please clarify?

Thank you very much,

Ed

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

=====  
Classification: UNCLASSIFIED//~~FOUO~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~



[redacted]

**From:** [redacted]  
**Sent:** Saturday, May 24, 2014 1:11 PM  
**To:** De, Rajesh; [redacted]  
**Cc:** [redacted] Ensor, Leoinel K; [redacted] Moultrie  
Ronald S; DL PAOMedia; [redacted] Grimes, Arlene U; [redacted]  
**Subject:** Reply: E-mail Release

I've just been added to this thread so I apologize if I am going over old ground.

[redacted]

Raj, if you are looking for 100% assurance there isn't possibly any correspondence that may have been overlooked I can't give you that. If you asked me if I think we've done responsible, reasonable and thoughtful searches I would say "yes" and would put my name behind sharing the e-mail as "the only thing we've found that has any relationship to his allegation.

Give Snowden's track record for truth telling we should be prepared that he could produce falsified e-mails and claim he sent them. The burden then falls to us to prove he didn't (you know how that will end).

[redacted]

(b)(3)-P.L. 86-36  
(b)(5)

**From:** [redacted]  
**Sent:** Saturday, May 24, 2014 09:55 AM Eastern Standard Time  
**To:** [redacted]  
**Cc:** [redacted]  
**Subject:** Fw: NBC/email

(b)(3)-P.L. 86-36

[redacted] see below. [redacted]

**From:** De, Rajesh  
**Sent:** Saturday, May 24, 2014 09:40 AM Eastern Standard Time  
**To:** [redacted]  
**Cc:** [redacted]  
**Subject:** Fw: NBC/email

(b)(6)

(b)(3)  
OGA

ODNI

I need very senior confirmation (Kemp/Moultrie [redacted]) that all possible steps have been taken to ensure there are no other emails from S to OGC.

**From:** Evans, Stuart [mailto:[redacted]]  
**Sent:** Saturday, May 24, 2014 09:25 AM  
**To:** Hayden, Caitlin [redacted] Vines, Vanee M; Beaghley, Sina  
[redacted] [redacted]

[REDACTED] 'DNI-Media@dni.gov' <DNI-Media@dni.gov>;

[REDACTED] De, Rajesh

Cc: Grimes, Arlene U; DL PAOMedia

Subject: Re: NBC/email

(b)(3)  
OGA

(b)(6)

ODNI

+ Raj (Caitlin's note is below).

From: Hayden, Caitlin

Sent: Saturday, May 24, 2014 09:20 AM

To: 'Vines, Vanee M' [REDACTED] Beaghlev, Sina; Evans, Stuart; 'Robert Litt'

[REDACTED] 'DNI-Media' <DNI-

Media@dni.gov>; [REDACTED] @usdoj.gov>

Cc: 'Grimes, Arlene U' [REDACTED] 'DL PAOMedia' [REDACTED]

Subject: RE: NBC/email

(b)(3)-P.L. 86-36

Text below is  
duplicated in  
DOCID  
4249177





[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 11:39 AM  
**To:** [REDACTED] NSA-O USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-T USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23 [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1; DL Q\_REGISTRY [REDACTED] T NSA-Q31 USA CIV  
**Subject:** RE: (U) ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Thanks [REDACTED] for the reminder! ☺

(b)(3)-P.L. 86-36

To ALL,

I forgot to include a suspense.

**We need your POC right away** so that we can talk/horse trade/and write against these questions today.

Jay Carney (White House spokesman) is going in front of the press at 1230 today...he will get the standard fair that we have used over the past few months...we can't possibly pass anything useful to him by that time.

ADM Rogers has scheduled a update on the NBC interview in his office tomorrow at 0900. Our info will be used there as well.

So...we need to have our **input written and ready by 1400 today.**

(b)(3)-P.L. 86-36  
(b)(5)

Thanks!

Rgds,

[REDACTED]  
 [REDACTED]  
**Media Leaks Task Force**  
 OPS 2B, 2B8090  
 969-5009 (s)

(b)(3)-P.L. 86-36

(u)

**From:** [REDACTED] NSA-Q USA CIV  
**Sent:** Thursday, May 29, 2014 11:29 AM

To: [REDACTED] J NSA-S3M2 USA CIV  
Subject: RE: (U) ACTION: Snowden's Claims of Voicing Concerns

(b)(3)-P.L. 86-36

☐ - suspense?

[REDACTED]  
*ADS&CI Chief of Staff*  
968-6000(s); [REDACTED]

From: [REDACTED] NSA-S3M2 USA CIV

Sent: Thursday, May 29, 2014 11:25 AM

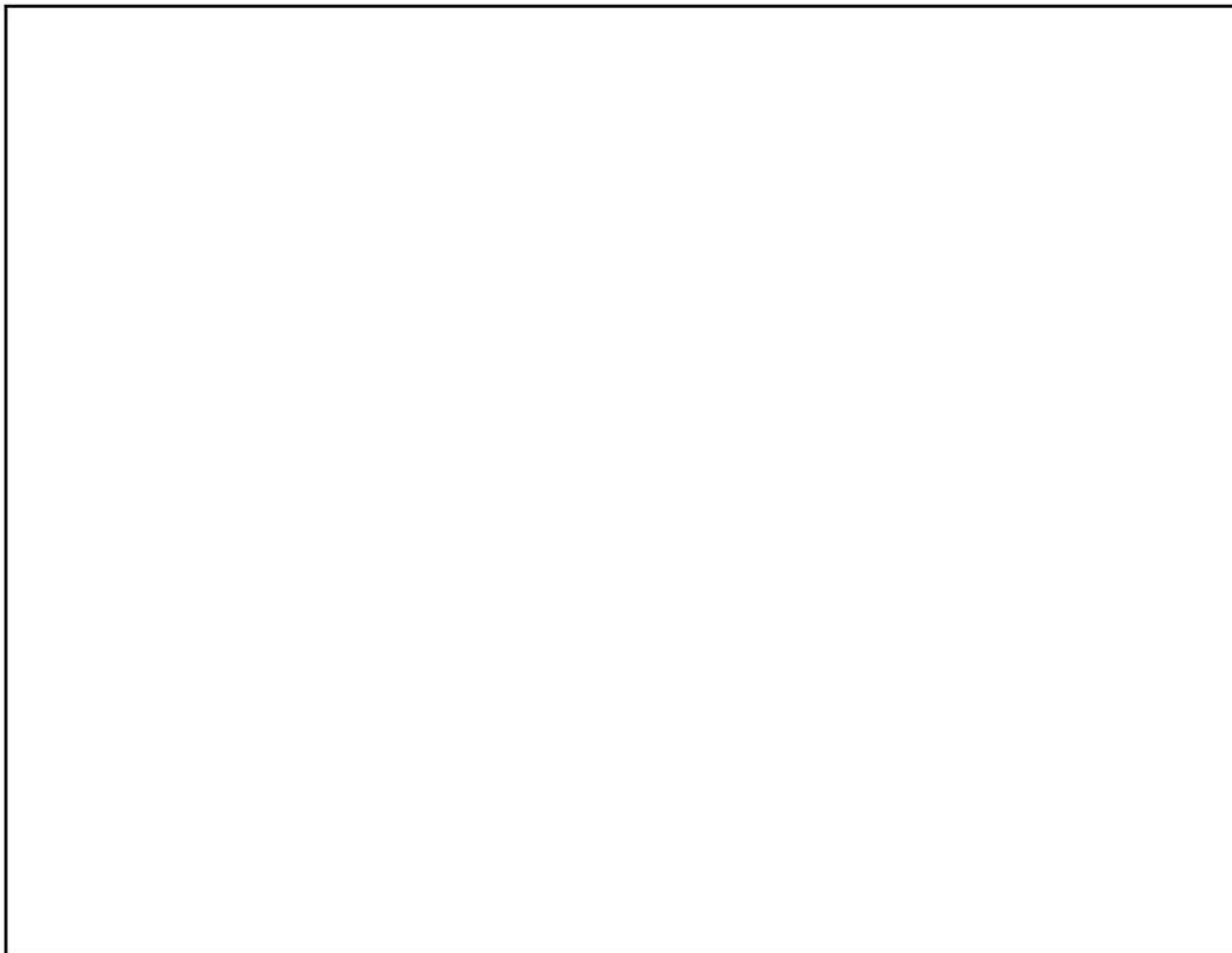
To: [REDACTED] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4 [REDACTED]  
NSA-T USA CIV

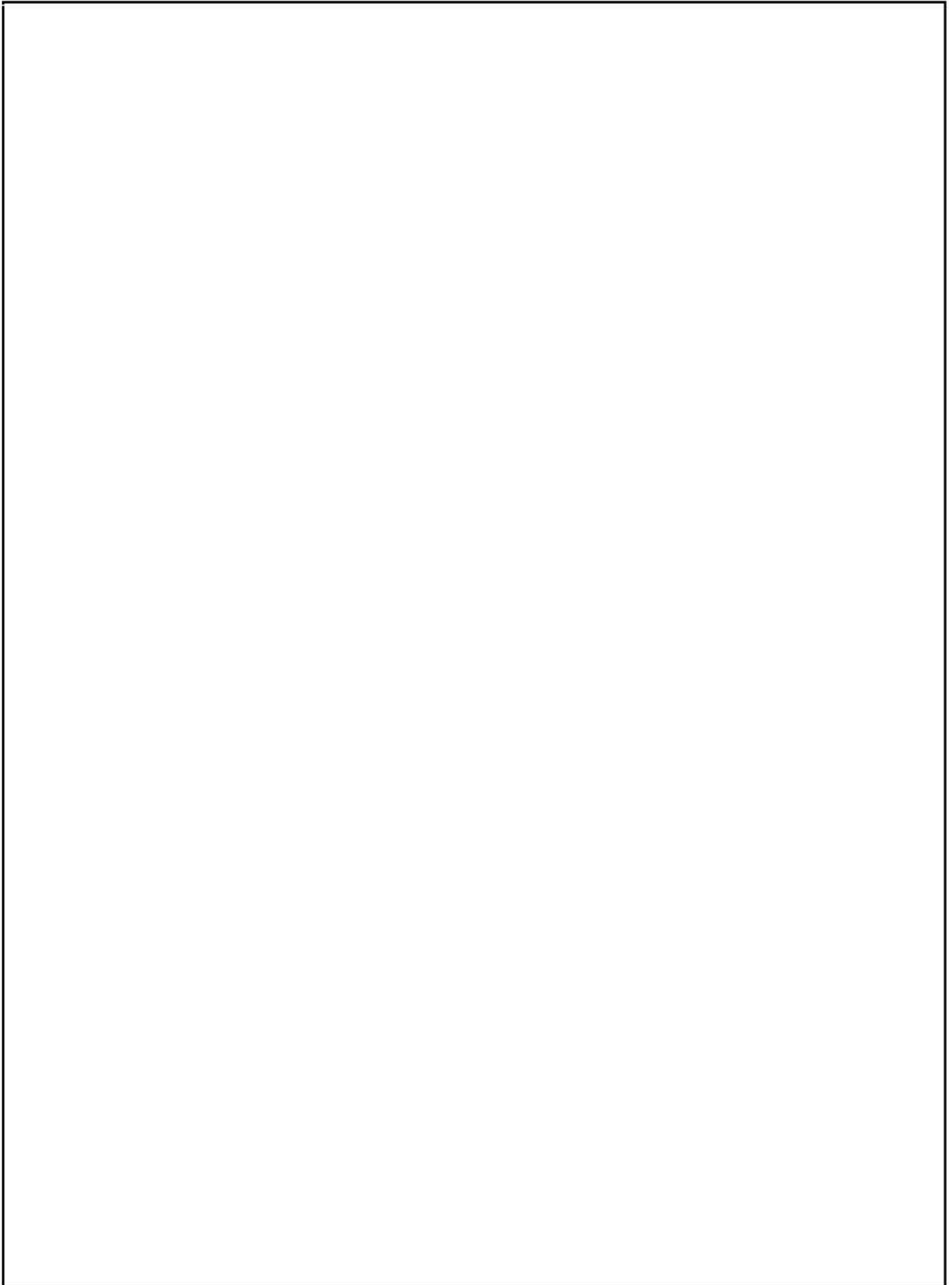
Cc: DL OGC\_MediaLeaks (ALIAS) D23 [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1;  
DL Q\_REGISTRY; [REDACTED] NSA-Q31 USA CIV

Subject: (U) ACTION: Snowden's Claims of Voicing Concerns

Importance: High

Text below is duplicated in DOCID 4249209







NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78121  
9 June 2014

MATTHEW J WIECEK



(b)(6)

Dear Mr. Wiecek:

This is an initial response to your Freedom of Information Act (FOIA) request dated 29 May 2014, which was received by this office on 30 May 2014, for "Any and all correspondence from Edward Snowden to any entity within the NSA in which he notes his concern about the scope and/or legality of a US surveillance program. I would also like a copy of the response he received, if any." This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 78121. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (DJ4), 9800 Savage Road STE 6248, Ft. George G. Meade, MD 20755-6248 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

A handwritten signature in cursive script, appearing to read "Chris H.", is located below the "Sincerely," text.

FOIA Customer Representative





NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 78121A  
1 July 2014

MATTHEW J WIECEK



(b)(6)

Dear Mr. Wiecek:

This responds to your Freedom of Information Act (FOIA) request of 29 May 2014, which was received by this office on 30 May 2014, for "Any and all correspondence from Edward Snowden to any entity within the NSA in which he notes his concern about the scope and/or legality of a US surveillance program. I would also like a copy of the response he received, if any." For purposes of this request and based on the information you provided in your letter, you are considered an "all other" requester. There are no assessable fees for this request.

Your request has been processed under the provisions of the FOIA. A thorough search of our files was conducted, but there are no documents indicating that Mr. Snowden contacted agency officials to raise concerns about NSA programs.

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. The fact that we were unable to locate records responsive to your request may be considered by you as an adverse determination, and you are hereby advised of this Agency's appeal procedures. Any person notified of an adverse determination may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days after the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. To aid in processing the appeal, it should reference the inability of the Agency to locate the records you seek, in sufficient detail and particularity, and the grounds upon which you believe this Agency maintains such records. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent unusual circumstances.

As you may be aware, one document was located that shows that Mr. Snowden raised questions about the agency's interpretation of NSA's legal authorities. Although it is not responsive to your request since it does not discuss NSA programs or raise concerns about NSA programs, we are providing the document to you as a courtesy as it was previously released. The document can also be found posted on the [icontherecord.tumblr.com](http://icontherecord.tumblr.com) website, as well as on NSA.gov.

Sincerely,

A handwritten signature in cursive script, reading "Pamela N. Phillips", enclosed within a rectangular box.

---

PAMELA N. PHILLIPS

Chief

FOIA/PA Office

Encl:  
a/s

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(b)(3)-P.L. 86-36

(b)(5)

FOIA Case: 78071

M/R: (U) **Final/ Partial Denial**

(U) This letter further responds to Mr. Matthew Cole's FOIA request of 23 May 2014, received in the FOIA office on 27 May 2014, for "Any and all emails, documents or any other form of communication sent by or from EDWARD SNOWDEN to the Office of General Counsel, or equivalent, or to any lawyer or legal office within the agency during the years 2012 and 2013, as well as any communication in response to Mr. Snowden."

(U) For the purposes of this request, and based on the information provided by the requester, he is considered a representative of the media. The requester states that he is affiliated with NBC News. A search of their website confirms that Mr. Cole is a current writer for NBC. NOTE: Mr. Cole has also posted an article, dated 29 May 2014, titled "Paper Trail? NSA Releases Email Snowden Sent to Agency Officials."

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FOIA Case: 78071



(U) We provide the requester with 1 document (2 pages) with a Partial Denial response, explaining the exemptions cited and providing NSA appeal rights.

---

(U//~~FOUO~~) [redacted] and Cindy Blacker, DJ41, 966-4073,  
29 May 2014

(U) Paul Blaskowski, DJ4, 966-4072, 29 May 2014

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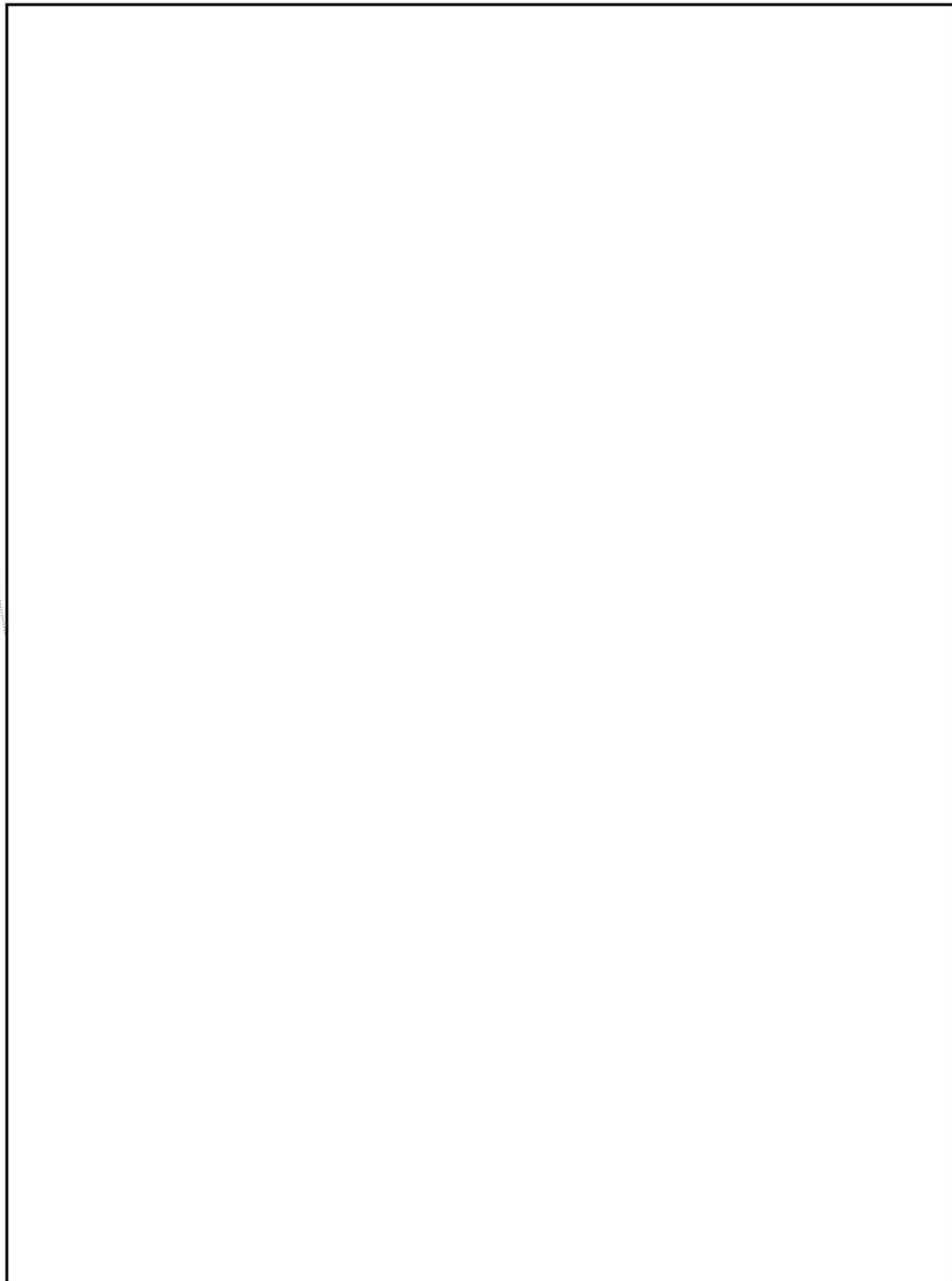
FOIA Case: 77440

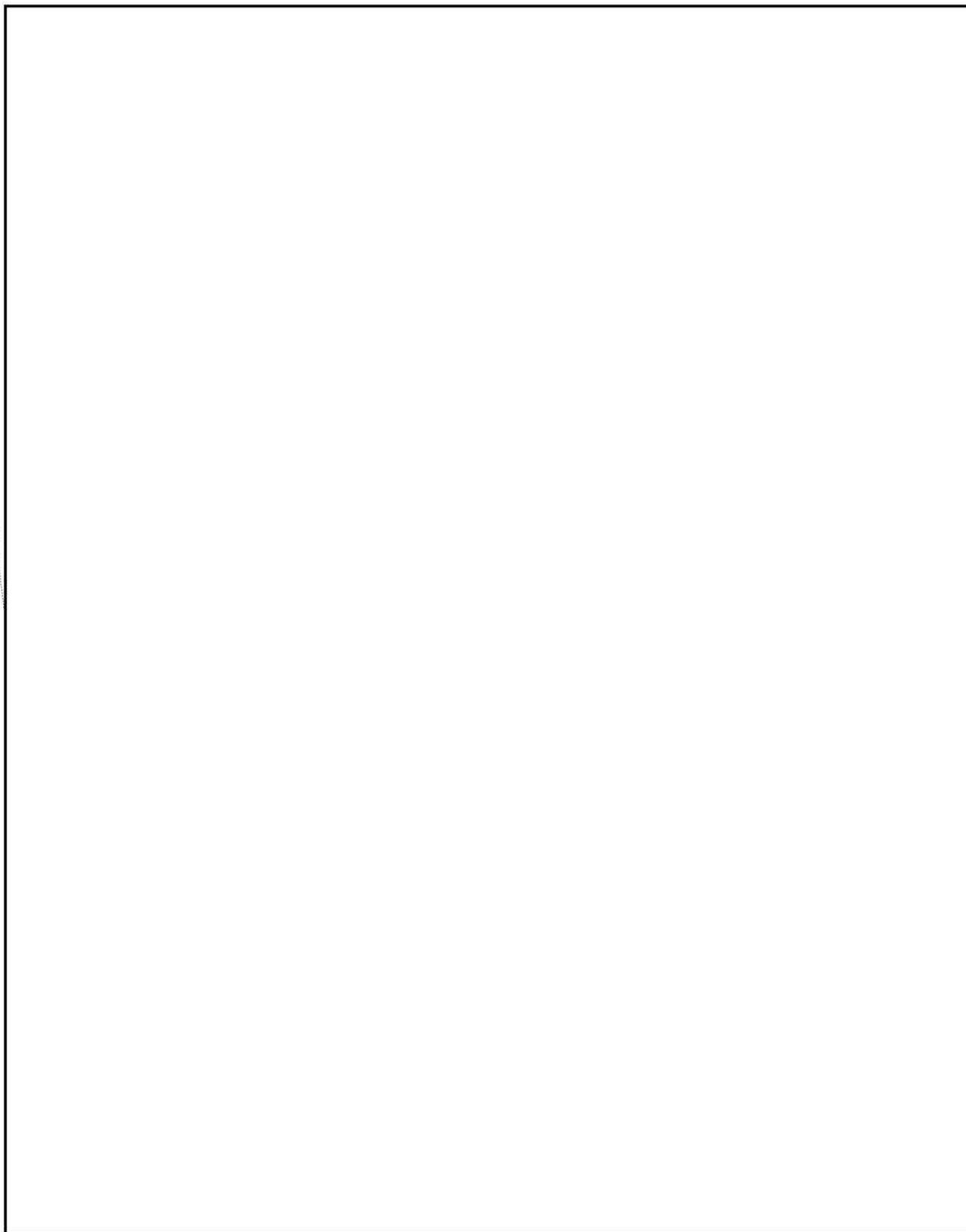
**M/R: (U) FINAL RESPONSE - NO RECORDS**

(U//~~FOUO~~) The attached letter responds to Mr. Jason Leopold's FOIA request of 8 April 2014 for "any and all emails written by former NSA contractor Edward Snowden in which Mr. Snowden contacted agency officials through email to raise concerns about NSA programs."

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FOIA Case: 77440A

(U//~~FOUO~~)(U//~~FOUO~~)

(U) The requester is advised that he is considered a “representative of the media”. We inform him that there are no assessable fees for this request. *We explain that there are no responsive records relating to concerns about NSA programs, and provide appeal rights. We do advise that there is one email between Mr. Snowden and the OGC that raises questions about NSA’s interpretations of legal authorities and advise that we are providing it as a courtesy, although it is not responsive to his request.* We enclose a copy of the document (2 pages) which was located by OGC and previously released in Case 78071. The requester is informed that this document has also been made publicly available and can be found at [www.odni.gov](http://www.odni.gov) as well as on the IC on the Record website (IContheRecord.tumblr.com). Finally, appeal rights are provided *for the “no record” response.*

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(U//~~FOUO~~) [REDACTED] DJ41, 966-4078, 10 April 2014  
(U) Cindy Blacker – 10 April 2014 and 29 May 2014

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(U) Cindy Blacker – 5 June 2014

(U) pnphill 6/5/14 (pending meeting and OGC concurrence) Updated  
6/23/14

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FOIA Case: 78104

M/R: (U) **FINAL/PARTIAL DENIAL**

(U) The attached letter responds to Mr. Paul S Szoldra's FOIA request of 29 May 2014, for "Any and all emails, letters, records, or other correspondence sent by Edward J. Snowden to the National Security Agency Office of General Counsel. I also request any and all emails, letters, records, or other correspondence sent in response to his queries."

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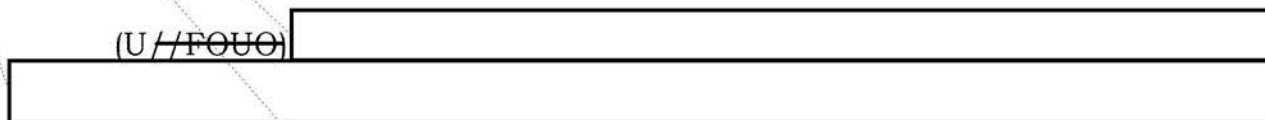
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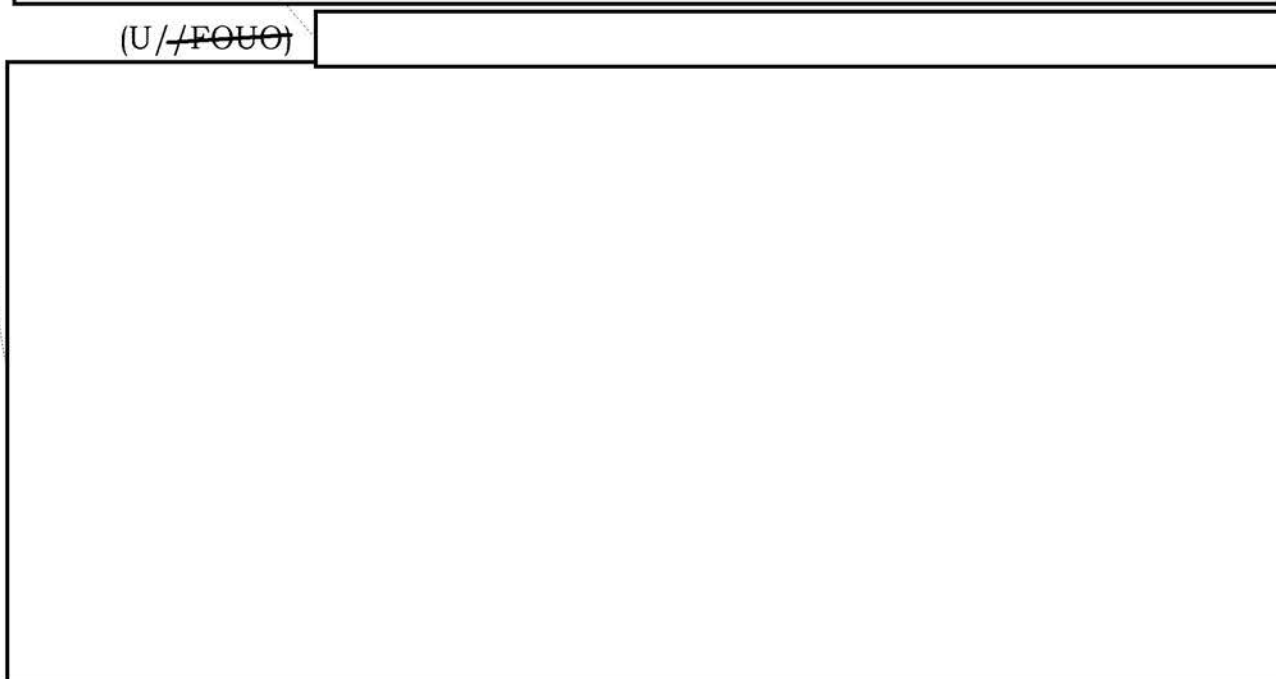
FOIA Case: 78104



(U//FOUO)



(U//FOUO)



(U) The requester is advised that he is considered an "all other" requester. We inform him that there are no assessable fees for this request. We enclose a copy of the document (2 pages) which was located by OGC and previously released in Case 78071. A Partial Denial response is provided, explaining the exemptions cited. The requester is informed that this document has also been made publicly available and can be found at [www.odni.gov](http://www.odni.gov), on the IC on the Record website (IContheRecord.tumblr.com), and on NSA.gov. Finally, appeal rights are provided for the cited redactions.

(U//FOUO)

[Redacted] DJ41, 966-4075, 3 June 2014

(U) Cindy Blacker - 4 June 2014

(U) pnphill 6/23/14

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FOIA Case: 78107

M/R: (U) **GRANTED-IN-FULL (publically available)**

(U) The attached letter responds to David A. Garrett's FOIA request of 29 May 2014, for a copy of an e-mail from Edward Snowden to the NSA's Office of the General Counsel, which has recently been mentioned in the press.

(U) Mr. Garrett shows an affiliate of "Examiner .com," which is a blog media outlet that anyone can join. Per the web site, "Examiner.com is fully powered by Examiners, thousands of writers who are self-motivated independent contributors. Each Examiner is able to express through words and photos a deep expertise in a topic." To join this web site, the person should be "credible, passionate and knowledgeable subject matter expert." As Mr. Garrett did not provide any evidence as such, and because there are no fees for this request, we are not addressing his fee category. The "all other" category was selected in CTS for admin purposes. For case 74230 shown below, he was given "media" status, but for any future requests, his category should be fully investigated; he may need to provide evidence of his "deep expertise in a topic."



(U) We inform Mr. Garrett of his assigned case number, and because there are no assessable fees for his request, we have not addressed his fee category. We inform him the responsive material requested is available on the NSA.gov web site and provide him the exact web address. Finally, we inform him that we have administratively closed his request.

(U//~~FOUO~~)



DJ41, 966-4076s, 6 June 2014

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FOIA Case: 78111

M/R: (U) **NO RECORDS**

(U) The attached letter responds to Matthew Keys's FOIA request of 29 May 2014, for "any and all e-mails sent by Edward J Snowden using the e-mail address ejsnowd@nsa.ic.gov to any and all National Security Agency officials, including officials at the Office of General counsel, for the time period between January 1, 2014 and April 1, 2014." Per information in his request, he is placed in the "all other" fee category. The referenced e-mail account is to NSA internal (NSANet) e-mail.

(U//~~FOUO~~) We inform Mr. Keys of his "all other" fee category, and that there are no assessable fees for his request. *We inform him that we confirmed with the appropriate office (Security) that because Mr. Snowden ceased to be affiliated with NSA in June 2013, there are no records responsive to his request since he did not have an active NSA email account after that time.* Finally, we provide our appeal procedures.

(U//~~FOUO~~)

(U) pnphill 6/23/14

[REDACTED] DJ41, 966-4076s, 6 June 2014

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FOIA Case: 78113

**M/R: (U) FINAL RESPONSE – PARTIAL DENIAL OF DOC AND FULL DENIAL OF REMAINING EMAILS**

(U//~~FOUO~~) This letter responds to Mr. Paul Szoldra's request of 29 May 2014, for "any and all email correspondence sent and received by Edward J. Snowden, an intelligence contractor working for the National Security Agency, date range approximately from Jan. 2006 to Mar. 2013. He used the following email address: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov). He also may have used these email addresses as well: [ejsnowd@nsa.gov](mailto:ejsnowd@nsa.gov), [edward.j.snowden@nsa.ic.gov](mailto:edward.j.snowden@nsa.ic.gov), [edward.snowden@nsa.ic.gov](mailto:edward.snowden@nsa.ic.gov)."

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FOIA Case: 78113



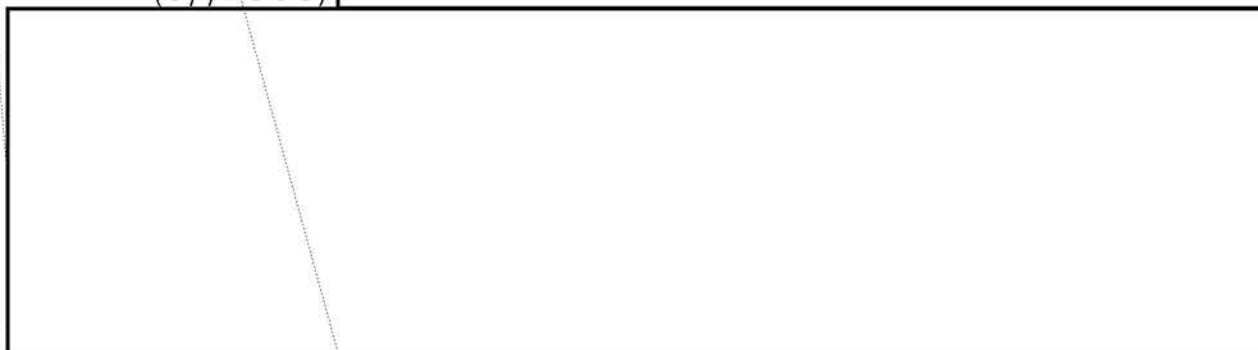
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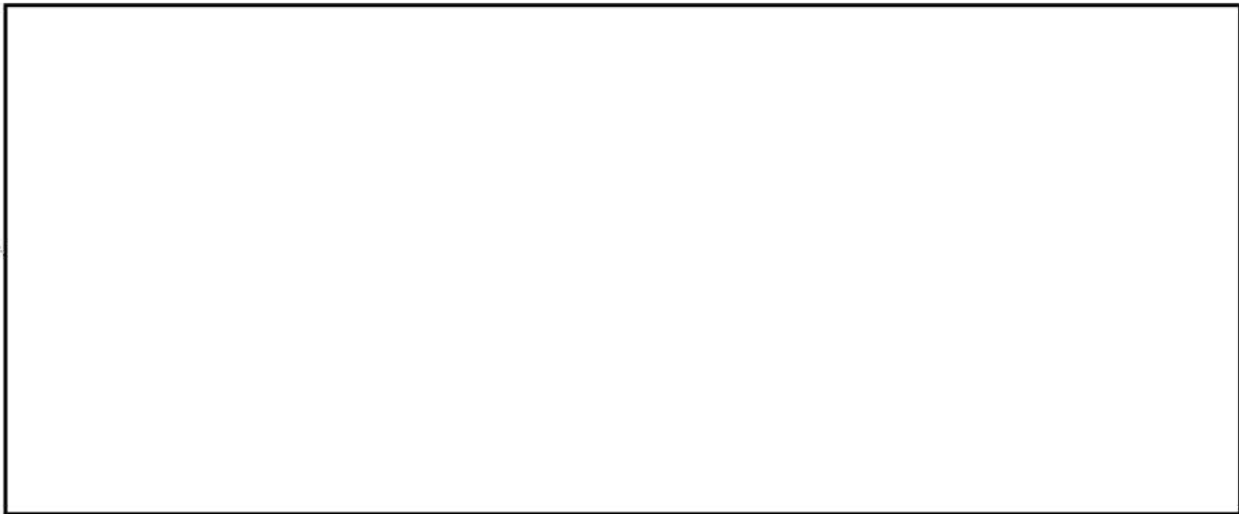
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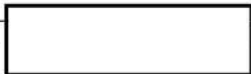
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FOIA Case: 78113



(U//~~FOUO~~) The requester is advised of his all other fee category and that there are no assessable fees for this request. Since there are no fees associated with this request, we explain that we are not addressing his request for a fee waiver. Appeal rights are provided for any denial (no records of complaints; redactions in the released Snowden email if responsive to the request; and/or full denial of all other Snowden emails.

(U//~~FOUO~~)

DJ41, 966-4078, 25 June 2014

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FOIA Case: 78119

M/R: (U) **FINAL/PARTIAL DENIAL**

(U) The attached letter responds to Mr. Gregory T. Korte's FOIA request of 29 May 2014, for "Any and all communications to and from Edward Snowden to the National Security Agency's Office of General Counsel. This request includes communications, in whatever format, and does not have a time limit." Mr. Korte advises that he is a journalist employed with USA Today, and also seeks expedite processing. A review of the News Media Yellow Book confirmed that he is a reporter with USA Today.

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FOIA Case: 78119



(U) The requester is advised that he is considered a “representative of the media”. We inform him that there are no assessable fees for this request; therefore, we did not address his request for a fee waiver. Since this letter fully responds to Mr. Korte’s request, we do not address the request expedited processing. We enclose a copy of the document (2 pages) which was located by OGC and previously released in Case 78071. A Partial Denial response is provided, explaining the exemptions cited. The requester is informed that this document has also been made publicly available and can be found at [www.odni.gov](http://www.odni.gov) as well as on the IC on the Record website (IContheRecord.tumblr.com). Finally, appeal rights are provided for the cited redactions.

(U/ ~~FOUO~~)

[Redacted] DJ41 966-4075, 2 June 2014

(U) Cindy Blacker – 3 June 2014

(U) pnphill 6/3/14

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FOIA Case: 78121A

**M/R: (U) FINAL RESPONSE/NO RECORDS**

(U//~~FOUO~~) The attached letter responds to Mr. MATTHEW J WIECEK's FOIA request of 29 May 2014 for "Any and all correspondence from Edward Snowden to any entity within the NSA in which he notes his concern about the scope and/or legality of a US surveillance program. I would also like a copy of the response he received, if any."

(U) For the purposes of this request, and based on the information provided by the requester, he has been placed in the "all other fee category. Since there are no documents responsive to this request, no fees were assessed.

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FOIA Case: 78121A

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(U//~~FOUO~~) The requester is advised of his “all other” fee category and that there are no assessable fees for this request. Appeal rights are provided along with our “no records” response.

(U//~~FOUO~~)

DJ41, 966-4073, 1 July 2014

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FOIA Case: 78115A

**M/R: (U) FINAL RESPONSE - PARTIAL DENIAL OF DOC AND FULL DENIAL OF REMAINING EMAILS**

(U//~~FOUO~~) The attached letter responds to Mr. Evan Hill's FOIA request of 29 May 2014 for "Copies of any and all emails or messages sent to or from the following National Security Agency e-mail address: ejsnowd@nsa.ic.gov."

(U) Mr. Hill, who is affiliated with Al Jazeera America was granted expedited processing on 6 June 2014. We also advised him that he was considered a media requester and that there were no assessable fees for his request.

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FOIA Case: 78115A

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FOIA Case: 78115A



(U//~~FOUO~~) Appeal rights are provided for the denials (redactions in the released Snowden email and full denial of all other Snowden emails).

(U//~~FOUO~~) Pamela N. Phillips, Ch/DJ4, 966-4071, 6/26/14

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FOIA Case: 78114

(b)(3)-P.L. 86-36

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**M/R: (U) FINAL RESPONSE – PARTIAL DENIAL OF DOC AND FULL DENIAL OF REMAINING EMAILS**

(U//~~FOUO~~) This letter responds to Ms. Rosie Gray's request of 29 May 2014, for "any and all email communications to or from the email address [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)."

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FOIA Case: 78114

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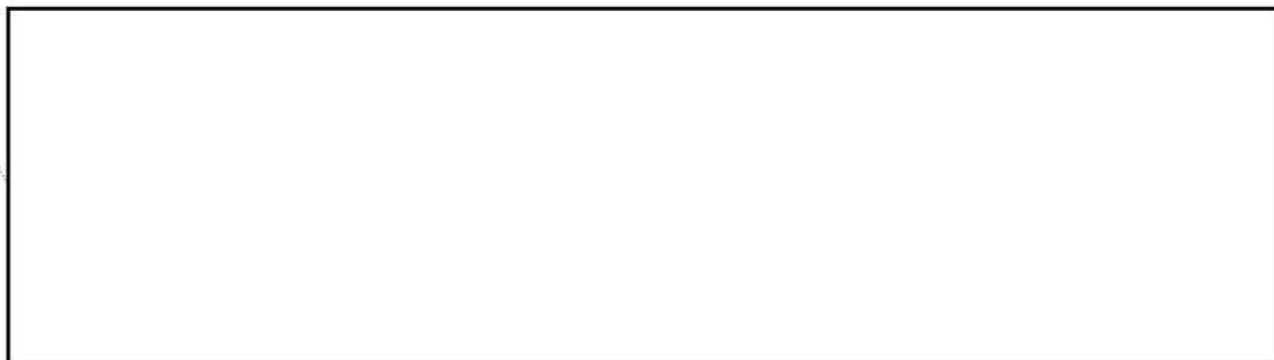
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FOIA Case: 78114



(U//~~FOUO~~) The requester is advised of her all other fee category and that there are no assessable fees for this request. Appeal rights are provided for any denial (no records of complaints; redactions in the released Snowden email if responsive to the request; and/or full denial of all other Snowden emails.

(U//~~FOUO~~)\_\_\_\_\_  
DJ41, 966-4078, 26 June 2014

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FOIA Case: 78274A

**M/R: (U) FINAL RESPONSE – PARTIAL DENIAL OF DOC AND FULL DENIAL OF REMAINING EMAILS**

(U//~~FOUO~~) The attached letter responds to Ms. Rosie Gray's FOIA request of 29 May 2014 for "any and all email communications to or from the email address ejsnowd@nsa.ic.gov." A 20-day letter was sent on 18 June 2014. Ms. Gray is affiliated with BuzzFeed.com and claims to be a media requester. For purposes of this request, we place Ms. Gray in the "all other" category and advise her that there are no assessable fees for this request.

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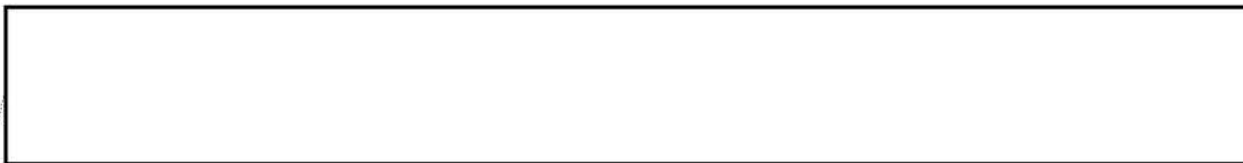
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FOIA Case: 78274A



(U//~~FOUO~~) The requester is advised of her fee category and that there are no assessable fees for this request. Appeal rights are provided for the denial (redactions in the released Snowden email and full denial of all other Snowden emails).

(U//~~FOUO~~) Pamela N. Phillips, CH/DJ4, 966-4071, 6/26/14

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FOIA Case: 78118

**M/R: (U) FINAL/PARTIAL DENIAL**

(U//~~FOUO~~) The attached letter responds to Ms. Ellen Nakashima's FOIA request of 29 May 2014, for "All e-mails to or from Edward Snowden, a former contract employee (Dell, Booz Allen, with the NSA in Japan and Hawaii. He worked in Japan from 2009-2013 and in Hawaii from 2013-2014."

(U) This request has been assigned case number 78118. The requester is a report with The Washington Post and is currently recognized as a 'representative of the media.' There are no assessable fees for this request.

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FOIA Case: 78118

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(U//~~FOUO~~) The requester is advised of his fee category and that there are no assessable fees for this request. If appropriate, we explain that we do not address the request for a fee waiver. Appeal rights are provided for any denial (no records of complaints; redactions in the released Snowden email if responsive to the request; and/or full denial of all other Snowden emails.

(U//~~FOUO~~)



DJ41, 966-4075, 24 June 2014

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FOIA Case: 78399

**M/R: (U) FINAL/PARTIAL DENIAL**

(U//~~FOUO~~) The attached letter responds to Mr. Matthew Keys' FOIA request of 27 June 2014 for "any and all e-mails sent by Edward J Snowden using the e-mail address ejsnowd@nsa.ic.gov to any and all NSA officials, including officials at the office of General Counsel, for the time period between January 1, 2013 and June 1, 2013.

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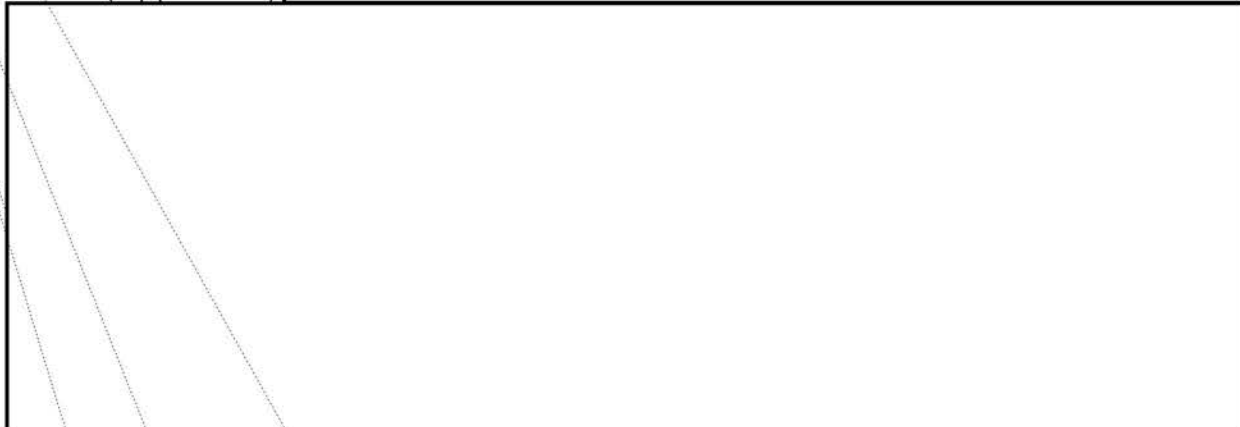
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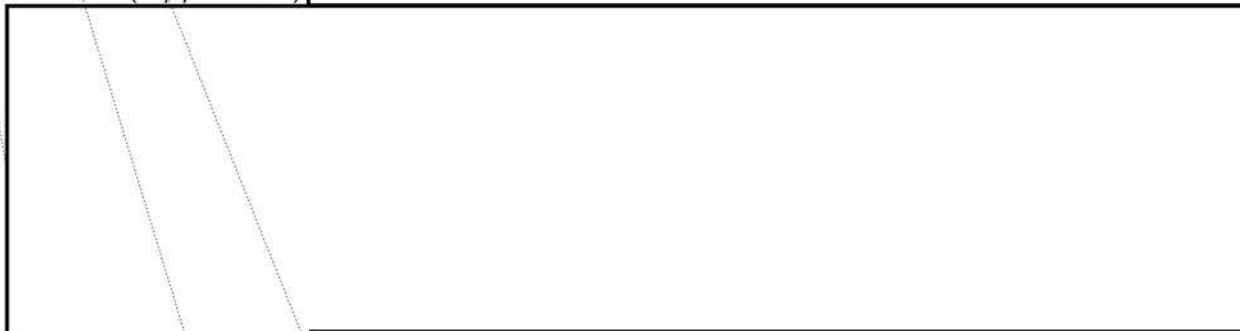
FOIA Case: 78399



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(b)(5)

FOIA Case: 78399



(U//~~FOUO~~) The requester is advised of his fee category and that there are no assessable fees for this request. He is provided with a copy of the email previously released in Case 78071. Appeal rights are provided for any denial (no records of complaints; redactions in the released Snowden email if responsive to the request; and/or full denial of all other Snowden emails.

(U//~~FOUO~~)

(U) pnphill 7/1/14

DJ41, 966-4075, 30 June 2014

(b)(3)-P.L. 86-36

**Brooks Elizabeth R NSA-DC USA CIV**

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Tuesday, June 03, 2014 5:49 PM  
**To:** Rogers Michael S ADM NSA-D USA USN  
**Cc:** Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Delong John M NSA-C USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-D4 USA CIV; Richards Rebecca J NSA-D5 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-SV USA CIV; [REDACTED] NSA-S USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-I33 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-T USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-DC USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; [REDACTED] NSA-D2 USA CIV  
**Subject:** (U) UPDATE: Context Of Snowden Engagements

Classification: ~~SECRET//NOFORN~~

MAY CONTAIN ATTORNEY/CLIENT PRIVILEGED INFORMATION  
 MAY CONTAIN LAW ENFORCEMENT SENSITIVE INFORMATION

(b)(3)-P.L. 86-36

TO: Admiral Rogers

Sir,

**BLUF:** (U//~~FOUO~~) With specific regard to Mr. Snowden's repeated claims that he expressed his concerns about "clearly problematic programs to more than ten distinct officials," I, as the accountable NSA official for Media Disclosures issues, accept responsibility for the representation that the only engagement we have uncovered is a single web platform e-mail engagement with an attorney in the NSA Office of General Counsel. This is the same e-mail released in lightly redacted form on the heels of the recent NBC interview (See Attachment A below my signature block). I apologize that my failure to characterize that determination with full context, as I set out to do below, left NSA/CSS leadership insufficiently informed about this matter. It is my responsibility to keep NSA senior leadership informed about these developments as they occur and I will endeavor to correct for that going forward.

~~(C//NF)~~ In short, there were three interactions between Mr. Snowden and either OGC or SV, only one of which involved a written question and answer. During the course of the investigation, standard interview questions were used, but were tailored as needed to follow the flow of the interview. It is also important to note that there were questions included that were meant to uncover whether Mr. Snowden was dissatisfied with the US government.

## BACKGROUND

~~(C//NF)~~ We are aware of three separate engagements between SV and Edward Snowden. One of those three SV engagements resulted in the e-mail exchange with OGC that was released after the NBC story. None of the engagements expressed concerns about NSA programs or activities.

1. ~~(C//NF)~~ The contact initiated by Edward Snowden on 5 April 2013 about the hierarchy of authorities reflected on a slide in a training course was submitted to the NSA OGC via the "Email Us" form on their internal website. This form generated an email to an OGC alias and copied Snowden. This email was recovered by investigators from Snowden's email Inbox, and was marked as having been read but not forwarded or responded to. Because it was about an SV training course (OVSC1800 – *Legal Compliance and Minimization Procedures*), it was forwarded for action by the OGC to SV's lead for Access Oversight Training and Strategic Guidance. Although the individual in SV knew the correct response to the question, they determined that it would be best for the OGC to provide an authoritative response since the question raised a legal point. Snowden's e-mail was forwarded to OGC and the response was made for the record (See Attachment A). There was only one question asked and only one answer provided; the e-mails forwarded back and forth did not deal with the underlying question, but which organization would answer it.

~~(C//NF)~~ We are aware of two other contacts by Snowden with SV:

2. (U//~~FOUO~~) In early April 2013 an individual who did not identify himself appeared at the desk of an employee in the SV training area. He asked if he could talk to someone about the OVSC1203 (FISA Amendment Act Section 702 training) course. In the words of the SV employee he seemed upset and proceeded to say that he had tried to take OVSC1203 and that he had failed. He then commented that he felt there were trick questions throughout the course content that made him fail. ((Note: SV Training has standard responses used to respond to questions like this.)) The SV employee introduced herself and informed him that the OVSC courses did not contain any trick questions and that all of the answers to the test questions could be located within the course content. She reminded him that the course is open book and not timed. He was told that students get multiple attempts to successfully pass the course and if he was not successful after multiple attempts, he would need to contact the office for further assistance. In the view of the SV employee he seemed to have calmed down by then and said he still thought the questions tricked the students, but he would try again. He departed the SV training area and to her knowledge did not address the issue with SV training again. This interaction did not involve concerns about NSA programs and activities.
3. (U//~~FOUO~~) While serving as a Systems Administrator with Dell in 2012, Edward Snowden assisted NSA Hawaii personnel with access to files related to a "FISA document template" process. Subsequent to that an SV employee at NSA Headquarters contacted Snowden to gain assistance in solving a similar problem. He addressed that support remotely from NSA Hawaii. This activity was within the routine duties performed by Mr. Snowden as part of his employer's contract with NSA.

~~(S//NF)~~ Note: The same employee was involved in the first two engagements with SV. In response to the June 2013 Agency All (See Attachment B) she provided in writing her account of these engagements.

## DETAILED CONTEXT

(U//~~FOUO~~) Through interviews, research and solicitations for information in support of investigative and other requirements we have accumulated a set of data which represents our best, most authoritative capture of encounters initiated by Edward Snowden which may have some bearing on the investigation, media disclosures and or his claims. We cannot affirm with 100% certainty that this is a complete set of information, that would

be impossible to achieve, but it is a body of knowledge upon which we can and have drawn some defensible conclusions.

~~(S//NF)~~ What we know about Edward Snowden's official and even unofficial engagements is derived from this aggregate set of insight. This insight includes [REDACTED]

~~(S//NF)~~ [REDACTED]

## OUR INTEREST IN HIS ALLEGATIONS

~~(C//NF)~~ From his first public claims (The Guardian, 10 June 2013) that he engaged officials to express concerns, we have sought to account for any possible engagements. Our focus became more crystallized around the April to May 2014 timeframe [REDACTED] to counter Mr. Snowden's assertion in a Vanity Fair interview. In that interview he is quoted as saying:

"The NSA at this point not only knows I raised complaints, but that there is evidence that I made my concerns known to the NSA's lawyers, because I did some of it through e-mail. I directly challenge the NSA to deny that I contacted NSA oversight and compliance bodies directly via e-mail and that I specifically expressed concerns about their suspect interpretation of the law, and I welcome members of Congress to request a written answer to this question [from the NSA]."

Although we already had conducted a number of previous checks for responsive material, in the interest of due diligence we issued in April 2014 a task for an e-mail search by NTOC, OGC, the Inspector General, SID Oversight and Compliance and the Office of the Director of Compliance. All of them responded saying that no additional contacts from Snowden had been uncovered.

~~(U//FOUO)~~ One final note, during the NBC interview with Brian Williams, the following exchange transpired with respect to Snowden's claims:

(b)(3)-P.L. 86-36

(b)(5)

WILLIAMS: What did you report? What was the response?

SNOWDEN: So I reported that there were real problems with the way the NSA was interpreting its legal authorities and the response more or less in bureaucratic language was you should stop asking questions. One of my final acts in government was continuing one of these communications with a legal office. In fact, I am so sure that these communications exist that I have called on congress to write a letter to the NSA to verify that they do. Write to the office of general counsel and say, did Mr. Snowden ever communicate any concerns about the NSA's interpretation of its legal authorities?

The portion highlighted is important because [REDACTED]

[REDACTED] The likelihood we would have a credible reflection of an assertion made in one of his "final acts in government" is high, but no examples have been found that rise to the level of his claims.

(b)(3)-P.L. 86-36

(b)(7)(A)

(b)(7)(E)

(U//FOUO)

(U//FOUO) The information compiled in this document was done so with the support and assistance of the Media Leaks Task Force, the General Counsel (D2) and the Office of Counterintelligence (Q3).

(U//FOUO) Once again, my apologies for not having provided this level of detail and context previously. If you have further questions or concerns please don't hesitate to have your staff contact me.

//s//

(b)(3)-P.L. 86-36

(b)(7)(A)

(b)(7)(E)

(b)(3)-P.L. 86-36

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS  
UNCL  
NSTS 969-5011  
BLACK

**Attachment A**

Redacted E-mail Publically Released After the 28 May 2014 NBC Interview

From: [REDACTED]  
Sent: Monday, April 08, 2013 1:37 PM  
To: Snowden Edward J NSA-FHV USA CTR  
Cc: [REDACTED]

Subject: RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW:  
Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Hello Ed,

Executive Orders (E.O.s) have the "force and effect of law." That said, you are correct that E.O.s cannot override a statute.

In general, DOD and ODNI regulations are afforded similar precedence though subject matter or date could result in one having precedence over another.

Please give me a call if you would like to discuss further.

Regards,



Office of General Counsel/D21  
963-3121 NSTS/(301) 688-5015 Commercial  
OPS 2B, 2B8134, Suite 6250

-----Original Message-----

From: ejsnowd@nsa.ic.gov [mailto:ejsnowd@nsa.ic.gov]  
Sent: Friday, April 05, 2013 4:11 PM  
To: DL gc\_web (ALIAS) D2  
Cc: Snowden Edward J NSA-FHV USA CTR  
Subject: Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

SID: ejsnowd

fullname: Ed Snowden  
Org: FHV  
Affiliation: Contractor  
Secure\_Phone: N/A

Message: Hello, I have a question regarding the mandatory USSID 18 training.

The training states the following:

-----  
(U) The Hierarchy of Governing Authorities and Documents is displayed from the highest authority to the lowest authority as follows:

- U.S. Constitution
- Federal Statutes/Presidential Executive Orders (EO)
- Department of Defense (DoD) and Office of the Director of National Intelligence (ODNI) Regulations
- NSA/CSS Directives and Policies
  - USSIDs
  - SID Management Directives and Policies
  - Office Policies

-----  
I'm not entirely certain, but this does not seem correct, as it seems to imply Executive Orders have the same precedence as law. My understanding is that EOs may be superseded by federal statute, but EOs may not override statute. Am I incorrect in this? Between EOs and laws, which have precedence?

Similarly, between DOD and ODNI regulations, which has greater precedence?

Could you please clarify?

Thank you very much,

Ed

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

**Attachment B**

Agency All Message Soliciting Individuals to come forward with information

[Mailbox Home](#) / [Standard Operating Procedures](#) / [Help](#)

---

2014 Agency All Mailers  
[Today's Messages](#) | [Last 7 Days](#) | [Last 30 days](#) | [View All](#)

---

Posted on: June 10, 2013

**(U) Recent Media Disclosures**

Distribution: Entire NSA Workforce



POC: [REDACTED] Q312 (968-6772)

(C//REL) As you are undoubtedly aware, there have been numerous recent disclosures and allegations in the press about NSA's intelligence activities. Although Edward Snowden, a current NSA contractor and former CIA affiliate, has come forward as the source of the media leaks, the investigation by appropriate law enforcement and counterintelligence authorities continues.

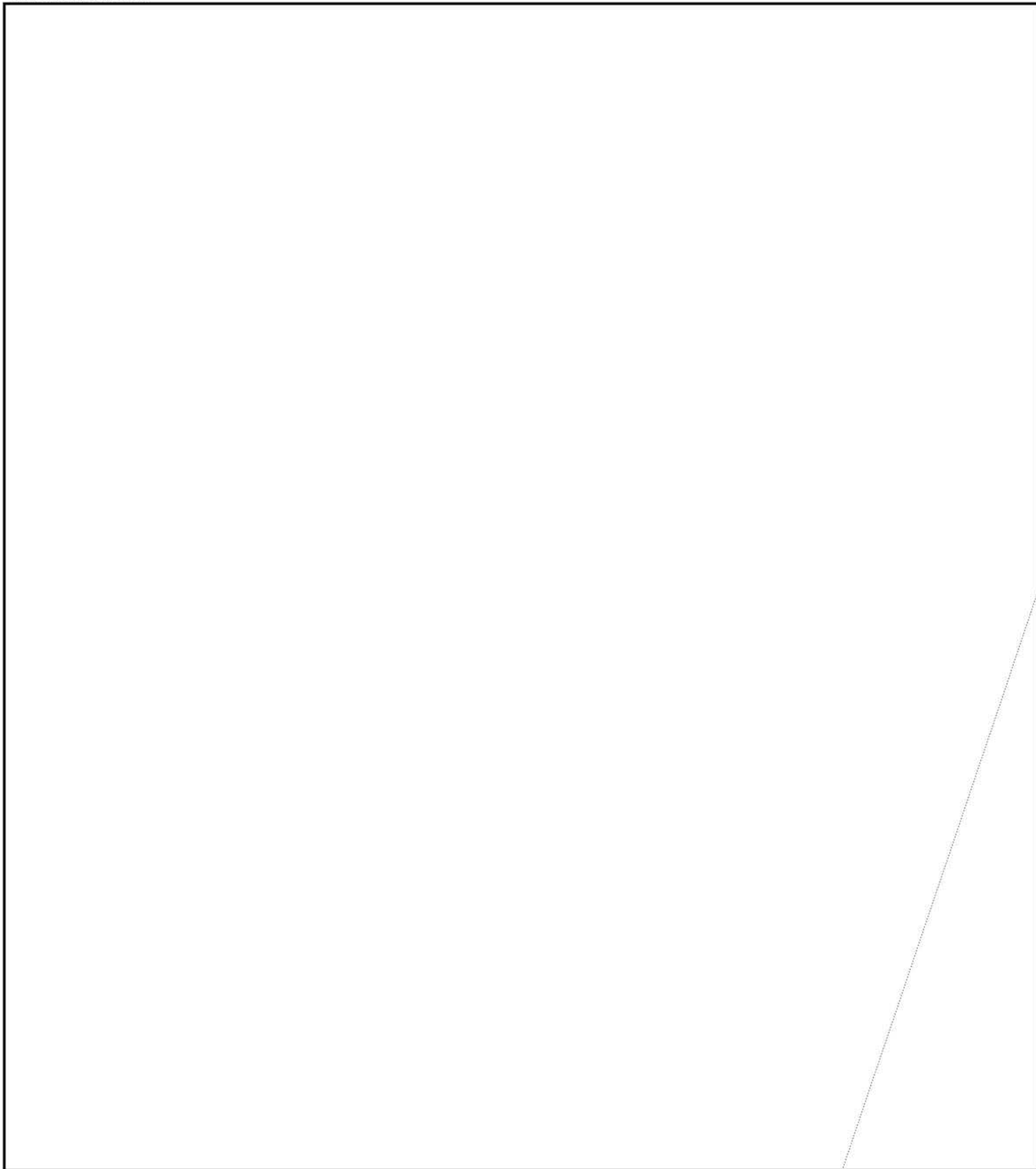
(C//REL) The Associate Directorate for Security and Counterintelligence (ADSCCI), at the request of the FBI, is providing support to this ongoing investigation in close coordination with the NSA Office of General Counsel. Any NSA/CSS affiliate or detailee who has information pertaining to this case and/or had contact with Edward Snowden is requested to contact Special Agent [REDACTED] Chief, Q312, Compromise Investigations Branch, 968-6772 or [REDACTED].

(U//FOUO) The ADSCCI would like to remind all NSA/CSS affiliates to refrain from making comments about this case unless cleared to do so by the ADSCCI in support of the official government investigation. NSA/CSS affiliates who have security concerns about this case are also encouraged to contact your staff/project/field security officer ("go SSO").

(U//FOUO) As this case will continue to receive media attention, NSA/CSS affiliates are reminded of their responsibility to refer inquiries from the press or others outside of NSA/CSS to the NSA Public Affairs Office (PAO). PAO can be reached on 963-5825 or 301-688-6524, via unclassified e-mail at [nsapao@nsa.gov](mailto:nsapao@nsa.gov), or at DL PAO.

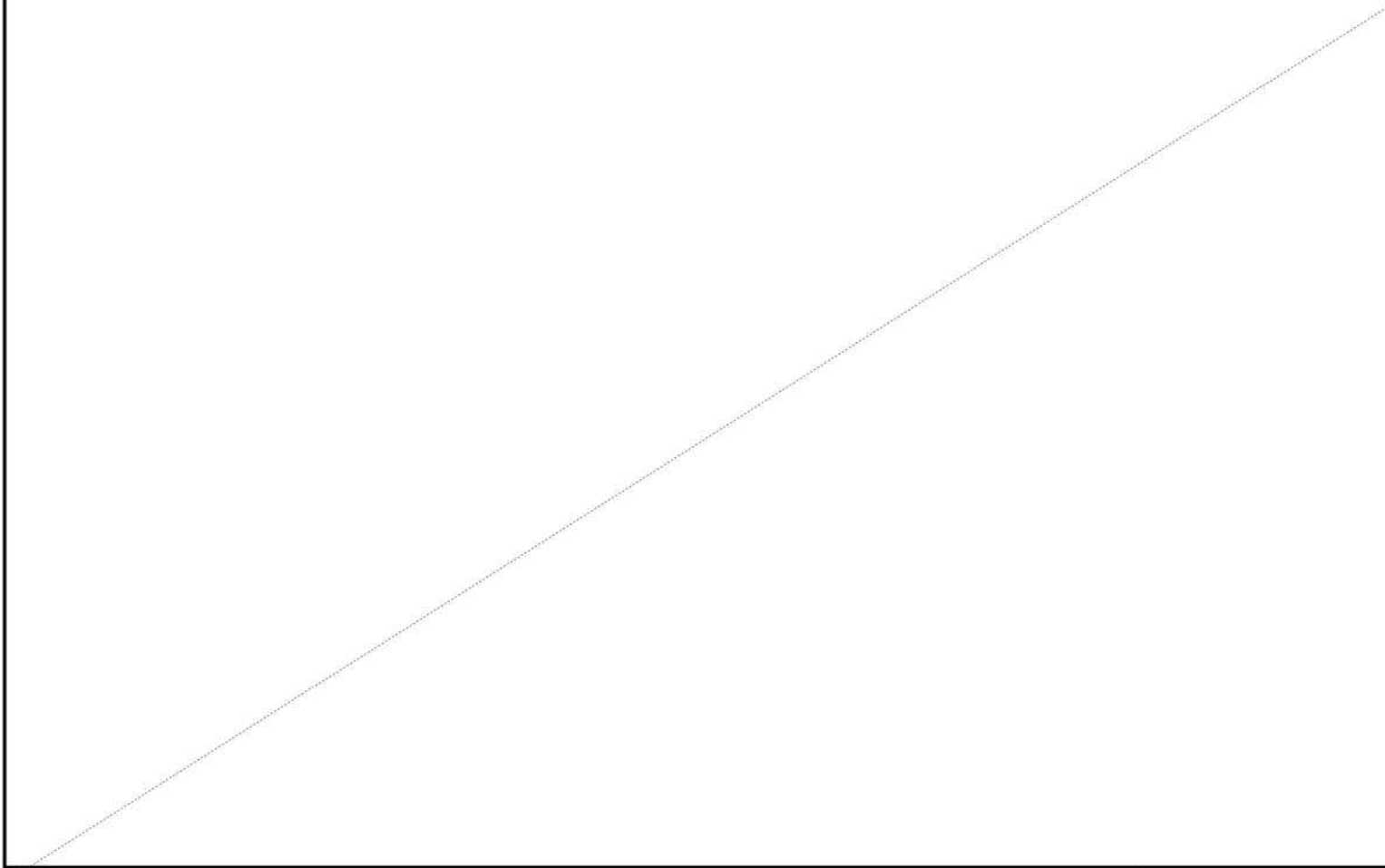



(b)(3)-P.L. 86-36



(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)










Classification: ~~SECRET//NOFORN~~

~~Classified By:~~   
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390601~~

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

(b)(3)-P.L. 86-36

**Brooks Elizabeth R NSA-DC USA CIV**

**From:** [redacted] NSA-SV USA CIV  
**Sent:** Tuesday, June 03, 2014 9:18 AM  
**To:** Brooks Elizabeth R NSA-DC USA CIV; Ensor Leoinel K NSA-Q USA CIV; Delong John M NSA-D4 USA CIV; Delong John M NSA-D4 USA CIV [redacted] NSA-D USA CIV; Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV  
**Cc:** DL s\_exec (ALIAS) S; [redacted] NSA-SV USA CIV  
**Subject:** FW: (U) Snowden question for OGC re OVSC1800 Course Content  
**Importance:** High

Classification: ~~SECRET//NOFORN~~

Liz,

(b)(3)-P.L. 86-36

SV had three interactions related to Snowden:

- (U//~~FOUO~~) The email exchange regarding hierarchy of authorities actually came into OGC initially, and the office manager there forwarded it to the SV training team. It appears to be from a link he clicked on from the OGC web page. Our training person, [redacted] said that while she knew the answer, she thought it would more appropriate coming from OGC as it involved legal authorities, and sent it back to OGC for response. SV did not directly engage with Snowden in this instance. See below for email I sent to Kemp last June before standup of media leaks task force. I will forward a second email trail separately that provides Ms. [redacted] summary of this situation and the next one.
- (U//~~FOUO~~) While TDY to NSAW, Snowden made an in person visit to Ms. [redacted] to discuss OVSC 1203, the FAA 702 online training course. He was agitated and said he had failed the course and complained that the questions were difficult and included trick questions. Ms. [redacted] provided our standard response that the test is open book and all the questions can be answered from the material.
- (U//~~FOUO~~) The only other exchange with Snowden was in his official capacity as a system administrator (second attachment). NSA/H had forwarded some evaluated, minimized FAA 702 traffic to SV for a standing DOJ 60-day review. SV was unable to open the file and a help ticket was put in to solve the problem. Snowden responded to the ticket. Will send email separately as is also encrypted.

-----

(U//~~FOUO~~)

(b)(3)-P.L. 86-36

[redacted]  
Chief, SID Oversight and Compliance (SV)



Secure: 966-2479

Unclassified: [REDACTED]

(b)(3)-P.L. 86-36

-----Original Message-----

From: [REDACTED] NSA-SV USA CIV

Sent: Monday, June 10, 2013 10:02 AM

To: Ensor Leoinel K NSA-Q USA CIV

Cc: Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV; [REDACTED]  
MG NSA-S USA USA; DL s\_exec (ALIAS) S; [REDACTED] NSA-SV USA CIV; [REDACTED]  
NSA-F6 USA CIV; [REDACTED] NSA-S1N USA CIV; [REDACTED] NSA-S203A USA  
CIV

Subject: (U) Snowden question for OGC re OVSC1800 Course Content

Importance: High

Classification: ~~SECRET//NOFORN~~

Kemp,

Here's another data point on the Snowden situation. If you have a POC you'd prefer I send these to, please let me know.

Thanks,

-----

(U//FOUO) ~~\_\_\_\_\_~~

[REDACTED]

(b)(3)-P.L. 86-36

Chief, SID Oversight and Compliance (SV) Room 3W160, Suite 6476

Secure: 966-2479

Unclassified: [REDACTED]

-----Original Message-----

DOCID: 4294502

From: [REDACTED] NSA-SV21 USA CIV

Sent: Monday, June 10, 2013 9:17 AM

To: [REDACTED] NSA-SV21 USA CIV

Cc: [REDACTED] NSA-SV21 USA CIV

Subject: FW: (U) Question for OGC re OVSC1800 Course Content - (U) FW:  
Comments from the D2 General Counsel Email Us Form ( 3 of 4 emails)

Importance: High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(U) OGC Attorney response to Mr. Snowden's question.

[REDACTED]

(U//~~FOUO~~) [REDACTED]

SID Oversight & Compliance

Access Oversight Training and Strategic Guidance

Team Alias: DL SV\_Training Phone: 963-0249s

Ops 1 Room 3W145 Suite 6476 (U//~~FOUO~~)

(b)(3)-P.L. 86-36

-----Original Message-----

From: [REDACTED] NSA-D21 USA CIV

Sent: Monday, April 08, 2013 1:37 PM

To: Snowden Edward J NSA-FHV USA CTR

Cc: [REDACTED] NSA-SV2 USA CIV; [REDACTED] NSA-SV21 USA CIV; [REDACTED]

[REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED]

NSA-SV21 USA CIV

Subject: RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW:

[REDACTED]

Below  
released in  
DOCID  
4228926

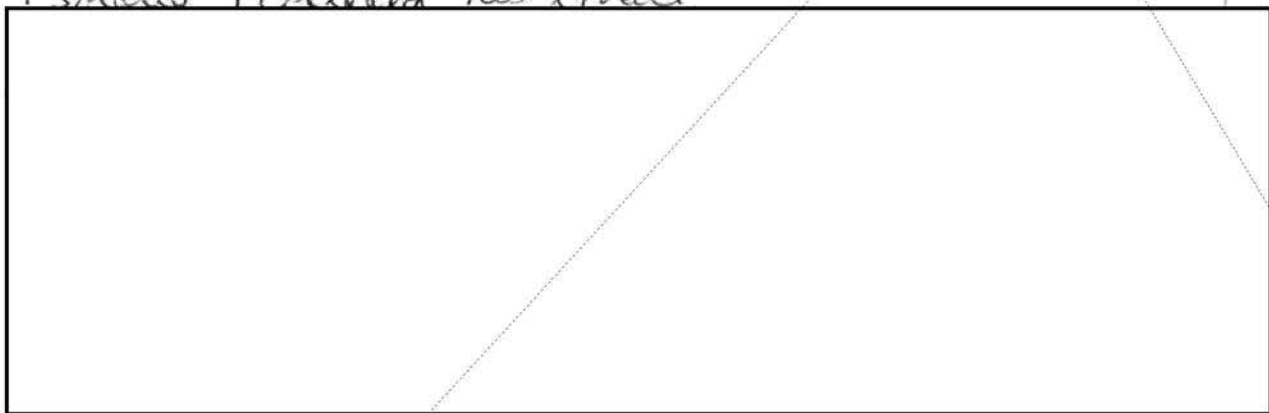




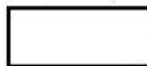
(b)(3)-P.L. 86-36

June 30

1) I started + collected his email



Apr / mon  
vanity fair



Sent note to everyone to do an exhaustive search.

Got nothing new from what Security had

We've found nothing that matches the interaction

Security



interviews  
Agnewall - 10 June

- not one person surfaced that he raised concerns.

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

Snowden - How many emails were sent?  
Conversation between Snowden & compliance officer where he complained.  
Wants in writing exactly what Snowden has done in writing & verbally.

**Blacker Cindy S NSA-DJ4 USA CIV**

**From:** [redacted] NSA-I423 USA CIV  
**Sent:** Tuesday, March 03, 2015 10:12 AM  
**To:** [redacted] NSA-D USA CIV  
**Subject:** FW: RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence 1012am  
**Signed By:** [redacted]

Classification: ~~TOP SECRET//SI//NOFORN~~

(b)(3)-P.L. 86-36

---

**From:** [redacted] NSA-SV USA CIV  
**Sent:** Tuesday, June 03, 2014 3:18 PM  
**To:** [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; DL SV\_MediaLeaks (ALIAS) SV43  
**Cc:** DL ssct (ALIAS) S1  
**Subject:** RE: RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~TOP SECRET//SI//NOFORN~~

[redacted]  
(U//FOUO) The information was provided to Kemp Ensor on June 10<sup>th</sup> 2013. A summary of all the information was provided to and discussed with senior leadership this morning [redacted] was in attendance).

(U//FOUO) The April request was a repeat action.

Regards,

(U//FOUO) [redacted]

(b)(3)-P.L. 86-36

D/Ch, SID Oversight & Compliance  
OPS 1, Rm 3W160  
963-8174(s), [redacted]  
[redacted]

---

**From:** [redacted] NSA-D USA CIV  
**Sent:** Tuesday, June 03, 2014 2:50 PM  
**To:** DL medialeaks\_core (ALIAS) D; DL SV\_MediaLeaks (ALIAS) SV43  
**Cc:** DL ssct (ALIAS) S1  
**Subject:** RE: RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence  
**Importance:** High

Classification: ~~TOP SECRET//SI//NOFORN~~

SSCT, SV,

We have an urgent follow-up question regarding action MLTF 1549 that you answered in early April. The action was to search for and report any interactions between Snowden and a variety of organizations, including SV. Below and attached is what SV reported.

Our follow-up is we need to confirm whether the information provided back in early April was discovered as part of that MLTF action or sometime prior to that. If prior to the MLTF action, at roughly what date (estimate is fine) and under what circumstances were these discovered?

Thanks in advance. Need this asap please.

Regards,

[REDACTED]

[REDACTED]

Media Leaks Task Force  
969-5008s

[REDACTED]

OPS 2B - Rm 2B8090

[REDACTED]

(b)(3)-P.L. 86-36

---

**From:** [REDACTED] NSA-SV3 USA CIV  
**Sent:** Thursday, April 10, 2014 8:37 AM  
**To:** DL medialeaks\_core (ALIAS) D  
**Cc:** DL SV\_MediaLeaks (ALIAS) SV43  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~TOP SECRET//SI//NOFORN~~

[REDACTED]

Attached are two documents we discussed. The emails reference the following interactions between SV and the leaker:

1. OVSC1800 Issue regarding ranking of Authority Documents Used in Course Content OVSC1800
2. OVSC1203 Issue Regarding Course content and trick questions
3. An SV Analyst unable to open EMT files forwarded to NSAW from NSAH

Please let me know if you have any questions.

Thanks,

[REDACTED]

(U//FOUO)

[REDACTED]

SID Oversight & Compliance (SV)  
Compliance Verification (SV3)  
OPS1, Room 3W145, Suite 6476  
966-1833 (s) / [REDACTED] (b)

(b)(3)-P.L. 86-36

Do you have a large file to send me? Please put it in my dropbox:

[REDACTED]

(U//FOUO)

Classified By [REDACTED]



(b)(3)-P.L. 86-36

~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390401~~

Classification: ~~TOP SECRET//SI//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390601~~

Classification: ~~TOP SECRET//SI//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390601~~

Classification: ~~TOP SECRET//SI//NOFORN~~

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20400301~~

Classification: ~~TOP SECRET//SI//NOFORN~~

[REDACTED] NSA-FHV USA CIV

**From:** [REDACTED] COL NSA-V2 USA USAF  
**Sent:** Thursday, April 10, 2014 6:16 AM  
**To:** [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D  
**Cc:** [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-FHV USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] COL NSA-V2 USA USAF  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~SECRET//SI//NOFORN~~

[REDACTED] Q spent lots of quality time in Hawaii, so my assumption is that the context of that discussion is not new. [REDACTED]  
[REDACTED] can correct me if I am wrong.

NSTS: 966-7585

UNCLASS: [REDACTED]

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 9:29 AM  
**To:** [REDACTED] COL NSA-V2 USA USAF; DL medialeaks\_core (ALIAS) D  
**Cc:** [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-FHV USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~SECRET//SI//NOFORN~~

[REDACTED] Thank you for the quick response. WRT the side note on his conversation with NTOC-H Chief, is it safe to assume this has been previously reported to Q? Is there additional detail that you are free to report directly to MLTF that might be relevant to this action?

Regards,

(b)(3)-P.L. 86-36

**From:** [REDACTED] COL NSA-V2 USA USAF**Sent:** Wednesday, April 09, 2014 5:13 PM**To:** DL medialeaks\_core (ALIAS) D**Cc:** [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-V USA CIV; [REDACTED] NSA-FHV USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-V2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] COL NSA-V2 USA USAF**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence**Importance:** HighClassification: ~~SECRET//SI//NOFORN~~

MLTF [REDACTED]

(U//FOUO) During the time that E. Snowden was at NTOC-H, he did not have any verbal or written correspondence with NTOC leadership as it relates to concerns over NSA collection activities.

(S//SI//NF) As a side note, one of the few conversations Snowden held with the NTOC-H Chief was about his (Snowden's) possession of a [REDACTED] that indicated [REDACTED] his knowledge of them, and his desire to help NTOC-H (in his [REDACTED] capacity) to take advantage of all available sources in order to better prosecute the sustained [REDACTED] analysis mission, and in particular the [REDACTED] intrusion set.

V/R

[REDACTED] Colonel, USAF

Deputy Chief, Analysis Group (V2)

NSA/CSS Threat Operations Center (NTOC)

NSTS: 966-7585

UNCLASS: [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV**Sent:** Wednesday, April 09, 2014 4:14 PM**To:** DL SV\_MediaLeaks (ALIAS) SV43; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4

Subject: FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Importance: High

Classification: ~~CONFIDENTIAL//NOFORN~~

Good afternoon,

REF the MLTF tasker issued earlier today (below).

Four your SA and to ask for your assistance, we wanted to alert you to this action and ask that you coordinate with the Agency OGC, OIG, and ODOC as appropriate.

NTOC may want to respond directly to the MLTF POC below.

SV, please also keep SSCT apprised of anything you might pass to ODOC.

Rgds,

[REDACTED]

[REDACTED]

(b)(3)-P.L. 86-36

Media Leaks Task Force

OPS 2B, 2B8090

969-5009 (s)

[REDACTED] (U)

From: [REDACTED] NSA-S3M2 USA CIV

Sent: Wednesday, April 09, 2014 3:28 PM

To: DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4; DL d ig tasker (ALIAS) D

Cc: DL medialeaks\_core (ALIAS) D; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Ellard George Dr NSA-D1 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV

Subject: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Importance: High

Classification: ~~CONFIDENTIAL//NOFORN~~

OGC, IG, and ODOC,

(U) MLTF 1549 has been entered into the system and requires your action.

~~(C//NF)~~ A Vanity Fair article due out this week is expected to assert that Edward Snowden made an attempt(s) to express his concerns about NSA's activities. Request that the IG, OGC, and ODOC, please search your official email, web-based contacts, and correspondence for any evidence that he contacted your office for any reason. If found, provide a short recap of the exchange.

~~(C//NF)~~ The Vanity Fair article is already in publication, and may be on the street as soon as tomorrow. NSA and the IC are formulating a possible response, and need your information as soon as possible.

(U) POC in Media Leaks is [redacted] 969-7878s.

Thank you.

Rgds,

[redacted]

[redacted]

Media Leaks Task Force

OPS 2B, 2B8090

969-5009 (s)

[redacted]

(u)

(b)(3)-P.L. 86-36

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390401~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390401~~

Classification: ~~CONFIDENTIAL//NOFORN~~

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20390401~~

Classification: ~~SECRET//SI//NOFORN~~

[redacted]  
From: [redacted]  
Sent: Thursday, May 29, 2014 7:57 AM  
To: [redacted]  
Cc: [redacted]  
Subject: FW: REPLY: DNI and WH Status

All,

See questions below. This is urgent tasker from the 8th deck. [redacted] had answered some of these questions before as the head of ADMIN.

[redacted]  
Deputy General Counsel  
Litigation and Management  
National Security Agency

[redacted]  
963-0235 direct, 963-5548 (main line)

(b) (3) - P.L. 86-36

-----Original Message-----

From: De, Rajesh  
Sent: Thursday, May 29, 2014 7:54 AM  
To: [redacted] Ledgett, Richard H  
Cc: Grimes, Arlene U; Vines, Vanee M; Bauman, Ethan; [redacted]  
Subject: Re: REPLY: DNI and WH Status

Ok, [redacted] I will assign a lawyer to work through authoritative answers to all of these questions with MLTF [redacted] pls work this). I suspect the issue will be OBE for today, but we should work to have answers prepared to be thorough.

----- Original Message -----

From: [redacted]  
Sent: Thursday, May 29, 2014 07:21 AM  
To: De, Rajesh; Ledgett, Richard H  
Cc: Grimes, Arlene U; Vines, Vanee M; Bauman, Ethan; [redacted]  
Subject: REPLY: DNI and WH Status

Raj,

*I don't know specifically, but I would expect it would authoritatively address things like:*

*What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?*

*What are the mechanisms by which that reporting can occur?*

*What is the process, accountability for addressing such reports?*

*Is there a record of these kinds of inquiries and responses?*

*Do we have any examples of reported activity which resulted in corrective measures?*

*Did we receive correspondence from Edward Snowden about his concerns?*

*If so, in what form, on what dates and with what specificity as to content?*

*Were his inquiries responded to? If so, how and when?*

*How was our search for any correspondence from him conducted?*

*Was it exhaustive and authoritative?*

*Is it possible there is correspondence we overlooked, didn't record?*

[REDACTED]

(b) (3) - P.L. 86-36

-----Original Message-----

From: De, Rajesh

Sent: Thursday, May 29, 2014 7:15 AM

To: Ledgett, Richard H; [REDACTED]

Cc: Grimes, Arlene U; Vines, Vanee M; Bauman, Ethan; [REDACTED]

Subject: Re: REPLY: DNI and WH Status

*I think the WH request for Q and A is just an attempt to put off decision bc Caitlin does not want to release the email. I'm not even sure what a Q and A would say. [REDACTED] do you have any idea? DOJ has already said they defer to the IC after pointing out minimal litigation risk.*

----- Original Message -----

From: Ledgett, Richard H

Sent: Thursday, May 29, 2014 06:31 AM

To: [REDACTED]  
Cc: Grimes, Arlene U; Vines, Vanee M; Bauman, Ethan; De, Rajesh; [REDACTED]  
Subject: Re: REPLY: DNI and WH Status

[REDACTED]  
Great - let's move with alacrity on those fronts. Raj, can you help with the Q/A and expediting through DOJ?

Rick

Rick Ledgett

Deputy Director

----- Original Message -----

From: [REDACTED]  
Sent: Thursday, May 29, 2014 06:26 AM  
To: Ledgett, Richard H  
Cc: Grimes, Arlene U; Vines, Vanee M; Bauman, Ethan; De, Rajesh; [REDACTED]  
Subject: REPLY: DNI and WH Status

(b) (3) - P.L. 86-36

Rick,

[REDACTED]  
-----Original Message-----

From: Ledgett, Richard H  
Sent: Thursday, May 29, 2014 5:34 AM  
To: Bauman, Ethan; De, Rajesh; Murphy, Wayne M; [REDACTED]  
Subject: Re:

(b) (3) - P.L. 86-36  
(b) (5)

I'm good with that. [REDACTED] what do DNI and WH say about it?

Rick Ledgett

Deputy Director

----- Original Message -----

From: Bauman, Ethan  
Sent: Thursday, May 29, 2014 01:25 AM  
To: De, Rajesh; Ledgett, Richard H; [REDACTED]

(b) (3) - P.L. 86-36



Subject: Re:

[Redacted]

(ofc)

(mobile)

----- Original Message -----

From: De, Rajesh

Sent: Wednesday, May 28, 2014 09:19 PM

To: Ledgett, Richard H; [Redacted]

Cc: Bauman, Ethan

Subject: Re:

(b) (3) - P.L. 86-36

[Redacted]

----- Original Message -----

From: De, Rajesh

Sent: Wednesday, May 28, 2014 10:30 PM

To: Ledgett, Richard H; [Redacted]

(b) (3) - P.L. 86-36

(b) (5)

We should release the Snowden email asap.

(b) (3) - P.L. 86-36

[REDACTED] NSA-DJ4 USA CIV

**From:** [REDACTED] NSA-D22 USA CIV [REDACTED]  
**Sent:** Thursday, June 05, 2014 10:03 AM  
**To:** [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV  
**Subject:** RE: (U) Additional Snowden Context - Congressional Notification?

Classification: ~~SECRET//NOFORN~~

[REDACTED]

(b)(3)-P.L. 86-36  
(b)(5)

[REDACTED]  
Associate General Counsel (Legislation)  
Office of General Counsel  
963-3208  
OPS2B7112

(b)(3)-P.L. 86-36

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY-CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION \*\***

Not to be released without OGC approval.

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Wednesday, June 04, 2014 6:48 PM  
**To:** [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-D22 USA CIV  
**Subject:** RE: (U) Additional Snowden Context - Congressional Notification?

Classification: ~~SECRET~~

~~Classified By: [REDACTED]~~  
~~Derived From: NSA/CSSM 1 52 dated 20070108~~  
~~Declassify On: 20390601~~

(b)(3)-P.L. 86-36  
(b)(5)

(b)(3)-P.L. 86-36

[redacted]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)  
[redacted] (unclassified)

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** [redacted] NSA-D21 USA CIV  
**Sent:** Wednesday, June 04, 2014 6:13 PM  
**To:** [redacted] NSA-D22 USA CIV  
**Cc:** [redacted] NSA-D28 USA CIV  
**Subject:** RE: (U) Additional Snowden Context - Congressional Notification?

(b)(3)-P.L. 86-36  
(b)(5)

Classification: ~~SECRET//NOFORN~~

[redacted]  
[redacted]  
Thanks!

[redacted]  
Deputy General Counsel  
(Operations)  
963-5548 (NSTS)  
[redacted]

(b)(3)-P.L. 86-36

**--WARNING NOTICE:** This communication contains information that may be subject to the ATTORNEY-CLIENT and ATTORNEY WORK PRODUCT privileges that is exempt from public disclosure without the express permission of NSA/OGC.--

**From:** Bauman Ethan L NSA-DL USA CIV  
**Sent:** Wednesday, June 04, 2014 12:58 PM  
**To:** Ensor Leonel K NSA-O USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV; [redacted] NSA-D22 USA CIV; [redacted] NSA-O3 USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-DL USA CIV; [redacted] NSA-D USA CIV  
**Cc:** [redacted] NSA-DL USA CIV  
**Subject:** (U) Additional Snowden Context - Congressional Notification?

Classification: ~~SECRET//NOFORN~~

(b)(3)-P.L. 86-36  
(b)(5)

Security and GC Folks:

[redacted]

Thanks,  
Ethan

(b)(3)-P.L. 86-36  
(b)(5)

(b)(3)-P.L. 86-36

**From** [REDACTED] NSA-D USA CIV

**Sent:** Tuesday, June 03, 2014 5:49 PM

**To:** Rogers Michael S ADM NSA-unknown USA USN

**Cc:** Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Delong John M NSA-D4 USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-D4 USA CIV; Richards Rebecca J NSA-D5 USA CIV; DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-SV USA CIV; [REDACTED] NSA-S USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-DC USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; [REDACTED] NSA-D28 USA CIV

**Subject:** (U) UPDATE: Context Of Snowden Engagements

Below text duplicated in DOCID 4294494























[redacted] NSA-D28 USA CIV

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Tuesday, March 10, 2015 4:27 PM  
**To:** [redacted] NSA-D28 USA CIV  
**Subject:** FW: (U) 2014\_04\_09--ACTION--Search of Emails-MLTF 1549

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

[redacted]  
Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

[redacted] (unclassified)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION\*\***

Not to be released without OGC approval.

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Wednesday, April 09, 2014 4:32 PM  
**To:** DL gc\_lit (ALIAS) D2  
**Cc:** [redacted] NSA-D28 USA CIV [redacted] NSA-D28 USA CIV  
**Subject:** (U) 2014\_04\_09--ACTION--Search of Emails-MLTF 1549  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

**INTERNAL/DELIBERATIVE**

We are asking formally, only because we are not sure anyone has officially asked you to search your emails, like you would a FOIA type request---does anyone have any emails from Edward Snowden. Obviously these would have occurred prior to May 17, 2013.

Affirmative/Negative responses required. Please cc- me and [redacted]

Thanks.

(b)(3)-P.L. 86-36

**ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval**

**From:** [REDACTED] NSA-D2 USA CIV  
**Sent:** Wednesday, April 09, 2014 3:54 PM  
**To:** DL Ops\_Tasker (ALIAS) D21; DL GC\_IA\_Tasker (ALIAS) D24; DL gc\_leg (ALIAS) D2; DL Lit\_Tasker (ALIAS) D; DL ART\_Tasker (ALIAS) D25; OGC\_AdminEthics  
**Cc:** [REDACTED] NSA-D2 USA CIV  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Please see action below and respond back to me and [REDACTED] with any exchanges as soon as possible. It would be best to send a consolidated response to the MLTF.

[REDACTED]  
Office Manager to the Deputy General Counsels  
Office of General Counsel (D2)  
963-5548, [REDACTED]  
OPS2B 2B8140, Suite: 6250  
(U//~~FOUO~~) My Dropbox

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Wednesday, April 09, 2014 3:28 PM  
**To:** DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC Medialeaks (ALIAS) D4; DL d ig tasker (ALIAS) D  
**Cc:** DL medialeaks\_core (ALIAS) D; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Ellard George Dr  
NSA-D1 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** (U) MLTF 1549 -- Vanity Fair: Search of Correspondence  
**Importance:** High

Below text duplicated in DOCID 4294509





**NSA-D28 USA CIV**

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Tuesday, March 10, 2015 4:27 PM  
**To:** [redacted] NSA-D28 USA CIV  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

[redacted]  
Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

[redacted] (unclassified)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION\*\***

Not to be released without OGC approval.

**From:** [redacted] NSA-D2 USA CIV  
**Sent:** Thursday, April 10, 2014 12:29 PM  
**To:** DL gc\_agcusers (ALIAS) D2  
**Cc:** DL GCSECR  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

Assoc's,

Please confirm that the search has been completed by each practice group. Please respond ASAP.

[redacted]  
Office Manager to the Deputy General Counsels  
Office of General Counsel (D2)  
963-5548, [redacted]  
OPS2B 2B8140, Suite: 6250  
(U//FOUO) My Dropbox

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-D2 USA CIV  
**Sent:** Thursday, April 10, 2014 8:56 AM  
**To:** DL GCUSERS  
**Cc:** [redacted] NSA-D2 USA CIV  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

For those of you who have not completed this action please do so. I will be responding to the Media Leaks Task Force at noon today and need to know by then if there are any other exchanges with Snowden. Again please only positive responses and respond only to myself and [REDACTED]. Thanks all for your assistance with this action.

[REDACTED]  
Office Manager to the Deputy General Counsels  
Office of General Counsel (D2)  
963-5548, [REDACTED]  
OPS2B 2B8140, Suite: 6250  
(U//~~FOUO~~) My Dropbox

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D2 USA CIV  
**Sent:** Wednesday, April 09, 2014 4:51 PM  
**To:** DL GCUSERS  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Please see action below and respond to myself and [REDACTED] (cc'd) ASAP with any exchanges you had. No need to respond if you had none. Many of you have probably already seen this and if you have already responded no need to respond again. Thanks.

[REDACTED]  
Office Manager to the Deputy General Counsels  
Office of General Counsel (D2)  
963-5548, [REDACTED]  
OPS2B 2B8140, Suite: 6250  
(U//~~FOUO~~) My Dropbox

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Wednesday, April 09, 2014 3:28 PM  
**To:** DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4; DL d\_ig\_tasker (ALIAS) D  
**Cc:** DL medialeaks\_core (ALIAS) D; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Ellard George Dr  
NSA-D1 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** (U) MLTF 1549 -- Vanity Fair: Search of Correspondence  
**Importance:** High

Below text duplicated in DOCID 4294509





[redacted] NSA-FHV USA CIV

(b) (3) - P.L. 86-36

**From:** [redacted] COL NSA-V2 USA USAF  
**Sent:** Wednesday, April 09, 2014 11:04 AM  
**To:** [redacted] NSA-FHV USA CIV  
**Cc:** [redacted] NSA-FHV USA CIV [redacted] NSA-V2 USA CIV; [redacted] COL NSA-V2 USA USAF  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~SECRET//NOFORN~~

Thanks [redacted] If you get any additional data from MSgt [redacted] or [redacted] (when he returns) just shoot it our way. I suspect this question will come up again.

[redacted]  
[redacted] Colonel, USAF  
Deputy Chief, Analysis Group (V2)  
NSA/CSS Threat Operations Center (NTOC)

NSTS: 966-7585

UNCLASS: [redacted]

(b) (3) - P.L. 86-36

**From:** [redacted] NSA-FHV USA CIV  
**Sent:** Wednesday, April 09, 2014 5:02 PM  
**To:** [redacted] COL NSA-V2 USA USAF  
**Cc:** [redacted] NSA-FHV USA CIV  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~SECRET//NOFORN~~

Colone [redacted]

(S//REL) [redacted] or I never received any written correspondence nor had a conversation with Snowden with regards to his concerns over NSA activities. As a matter of fact, one of the few conversations that I participated in with him when he first arrived was his possession of a [redacted] that indicated [redacted] his knowledge of them, and his desire to help us (in his [redacted] capacity) to take advantage of all available sources in order to better prosecute our sustained analysis mission, and in particular [redacted]

(S//NF) His direct supervisor, MSgt [redacted] is not in the office today so I can't double-check with him, but in my previous conversations with MSgt [redacted] on this matter, he noted he also never had a conversation like the one being investigated (when he returns, I will ask again). The team leader that Snowden worked closely with is also on leave [redacted] after having just returned from a 30 day TDY [redacted] but probably won't be back in the office until 25 or 26 April.

V/R,

(b) (1)  
(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36

From: [redacted] COL NSA-V2 USA USAF

Sent: Wednesday, April 09, 2014 10:20 AM

To: DL V2\_Ofc\_Chfs (ALIAS) V2; [redacted]

[redacted] NSA-V2 USA CIV;

[redacted] NSA-FHV USA CIV;

[redacted] NSA-FHV USA CIV;

NSA-V USA CIV;

[redacted] NSA-V3 USA CIV;

[redacted] NSA-V USA CIV;

CIV;

[redacted] NSA-V2 USA CIV;

[redacted] NSA-V4 USA CIV;

[redacted] NSA-V2 USA

[redacted] NSA-V07 USA CIV;

[redacted] NSA-V07 USA CIV;

[redacted] NSA-V2 USA CIV;

[redacted] NSA-V3

USA CIV

Cc: [redacted] NSA-S3M2 USA CIV;

[redacted] COL NSA-V2 USA USAF

Subject: FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Importance: High

Classification: ~~CONFIDENTIAL//NOFORN~~

(b) (3) - P.L. 86-36

NTOC-W and NTOC-H Leadership,

~~(C//NF)~~ If you had any personal correspondence (or know of someone who did) in which E. Snowden expressed concern over NSA activities, we need to let the medialeaks team know ASAP.

Thanks,

[redacted]

[redacted]

Colonel, USAF

Deputy Chief, Analysis Group (V2)

NSA/CSS Threat Operations Center (NTOC)

(b) (3) - P.L. 86-36

NSTS: 966-7585

UNCLASS: [redacted]

From: [redacted] NSA-S3M2 USA CIV

Sent: Wednesday, April 09, 2014 4:14 PM

To: DL SV\_MediaLeaks (ALIAS) SV43; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2

Cc: DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4

Subject: FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

Importance: High

Below text  
duplicated in  
DOCID 4294509









[REDACTED] NSA-DJ4 USA CIV

**From:** [REDACTED] NSA-DS09 USA CIV  
**Sent:** Wednesday, March 04, 2015 12:18 PM  
**To:** [REDACTED] NSA-S35 USA CIV  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

This was the email I received from your practice group. I have another folder somewhere just trying to find and it and will let you know if I see one just for you.

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Thursday, April 10, 2014 1:08 PM  
**To:** [REDACTED] NSA-D2 USA CIV  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

FYSA -

(U//FOUO)

(b)(3)-P.L. 86-36

[REDACTED]  
Paralegal  
Office of General Counsel  
Litigation, D28  
963-5047, [REDACTED]  
OPS2B 2B6106, Suite: 6278  
[Dropbox](#)  
(U//FOUO)

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PRIVILEGED COMMUNICATION  
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**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Thursday, April 10, 2014 1:06 PM  
**To:** [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D28 USA CIV  
**Cc:** [REDACTED] NSA-D28 USA CIV  
**Subject:** RE: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: ~~CONFIDENTIAL//NOFORN~~

Litigation does not have any exchanges with Snowden with the caveat that [redacted] and [redacted] emails were not searched as they are on leave. I believe that if they had some contact with Snowden, they would have raised it prior to this tasking in response to the upcoming Vanity Fair article.

[redacted]  
[redacted]  
Attorney  
Litigation Practice Group  
Office of General Counsel  
D28, Rm 2B6106, OPS2B, Suite 6278  
Secure: 963-2374/5047  
Outside: [redacted]

ATTORNEY CONFIDENTIALITY NOTICE. The information contained in this email and any accompanying attachments constitutes attorney work product and/or client advice, which are legally privileged.

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Thursday, April 10, 2014 12:34 PM  
**To:** [redacted] NSA-D28 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Classification: UNCLASSIFIED//~~FOUO~~  
=====

Is this done?

(b)(3)-P.L. 86-36

[redacted]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)  
[redacted] (unclassified)

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PRIVILEGED COMMUNICATION  
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**From:** [redacted] NSA-D2 USA CIV  
**Sent:** Thursday, April 10, 2014 12:29 PM  
**To:** DL gc\_agcusers (ALIAS) D2  
**Cc:** DL GCSECR  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence - ACTION RESEND - LAST CALL

Below text  
duplicated in  
DOCID  
4294712







[REDACTED] NSA-DJ09 USA CTR

**From:** [REDACTED] NSA-Q31 USA CIV  
**Sent:** Friday, May 23, 2014 11:01 AM  
**To:** DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED]  
(ALIAS) S31  
**Cc:** [REDACTED] Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV;  
[REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED]  
[REDACTED] NSA-Q3 USA CIV  
**Subject:** (U) NBC Story - Email with OGC

Classification: ~~CONFIDENTIAL//NOFORN~~

All,

Given the NBC story and recycled claim that Snowden contacted NSA OGC to raise concerns, I wanted to remind everyone that we went through an exhaustive exercise for the Vanity Fair article in April, which resulted in the below note from [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Tuesday, April 08, 2014 3:35 PM  
**To:** Rogers Michael S NSA-D USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV  
**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV  
**Subject:** (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Text below duplicated in DOCID 4272116







**From:** [REDACTED] NSA-I USA CIV  
**Sent:** Wednesday, April 09, 2014 5:26 PM  
**To:** Grimes Arlene U NSA-DN USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1: DL medialeaks\_core (ALIAS) D; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** (U) ACTION: Way Forward for Vanity Fair Article  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Classification: UNCLASSIFIED ~~//FOR OFFICIAL USE ONLY~~

(b)(3)-P.L. 86-36

Arlene,  
(U//~~FOUO~~) Presuming the following conditions are met:

We get word from the organizations asked to revisit their e-mail for any evidence of the outreach claimed by Edward Snowden in the Vanity Fair teaser, AND no additional information has surfaced (MLTF Core on the hook to verify this for you)

AND

We have affirmed from [REDACTED] that DoJ doesn't have any hold on the one exchange we have of Snowden asking a generic authorities question of OGC in April 2013,

Please engage [REDACTED] (copied) to coordinate an outreach to Vanity Fair indicating that our efforts to substantiate Mr. Snowden's claim in this regard has produced one, barely relevant e-mail and we intend to challenge the veracity of that point if it is published in the final article and point out that we brought it to the attention of Vanity Fair.

(U//~~FOUO~~) Let me know if you have any questions/concerns.

Regards,

[REDACTED]

(b)(3)  
OGA ODN

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED ~~//FOR OFFICIAL USE ONLY~~

**NSA-D28 USA CIV**

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Tuesday, March 10, 2015 4:27 PM  
**To:** [REDACTED] NSA-D28 USA CIV  
**Subject:** FW: (U) REPLY APPROVED RESPONSE: (U) OGC draft answers

**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b)(3)-P.L. 86-36

[REDACTED]  
Deputy Associate GC, Litigation  
NSA Office of General Counsel  
963-5047 (secure)

[REDACTED] (unclassified)

**\*\*ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION//PRIVILEGED COMMUNICATION\*\***

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**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, May 29, 2014 12:16 PM  
**To:** [REDACTED] NSA-D28 USA CIV; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** [REDACTED] NSA-D28 USA CIV; Sherman David J Dr NSA-DJ USA CIV; [REDACTED] NSA-D23 USA CIV; DL medialeaks\_core (ALIAS) D  
**Subject:** (U) REPLY APPROVED RESPONSE: (U) OGC draft answers  
**Importance:** High

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TO: ML PAO

Please push these responses to the WH for the 12:30 event. OGC has chopped.

(b)(3)-P.L. 86-36

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, May 29, 2014 11:55 AM  
**To:** [REDACTED] NSA-D28 USA CIV; Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1  
**Cc:** [REDACTED] NSA-D28 USA CIV; Sherman David J Dr NSA-DJ USA CIV; [REDACTED] NSA-D23 USA CIV  
**Subject:** (U) REPLY: (U) OGC draft answers

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(b)(3)-P.L. 86-36

[REDACTED]  
(U//~~FOUO~~) I think we need to be more explicit as relates to Snowden's comments and the specific WH questions:

1. Did Snowden raise concerns with NSA as he said he did?

We have found a single instance of one e-mail inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims.

2. How do you plan to respond to the FOIA request?

We received the request from NBC this week and are following normal procedures for processing the request.

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Thursday, May 29, 2014 11:41 AM  
**To:** Grimes Arlene U NSA-DN USA CIV; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D28 USA CIV; Sherman David J Dr NSA-DJ USA CIV; [REDACTED] NSA-D23 USA CIV  
**Subject:** (U) OGC draft answers  
**Importance:** High

Classification: UNCLASSIFIED//~~FOUO~~

- (1) There are numerous avenues that Mr. Snowden could have used to raise whistleblower allegations. We have searched those avenues and have not surfaced any complaints with those offices.
- (2) With respect to the FOIA, we will process this in accordance with our normal procedures and have only surfaced one email communication between Mr. Snowden and OGC.

On item 2, since OGC has already performed a search which was as extensive as one would have been done under FOIA, no new search would be required by our office. One document was identified and that document was redacted and provided directly to Dave Sherman earlier in the week.

[REDACTED]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)  
[REDACTED] (unclassified)

(b)(3)-P.L. 86-36

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Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]

**From:** Rogers, Michael S ADM  
**Sent:** Thursday, May 29, 2014 5:49 PM  
**To:** [redacted]  
**Cc:** [redacted] DL  
PAOMedia; Ledgett, Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted]  
[redacted] DL MLTF\_core; Bauman, Ethan; [redacted] Sherman, David J  
**Subject:** Re: FOLLOW-UP: PER YOUR REQUEST: Transcript

Copy at [redacted] AS we discussed, as long as we don't endanger any follow-on legal action we should be proactive and transparent with the public. SEN Feinstein adding her thoughts would also be of value to the public I believe.

/r,  
MSR

[redacted] (b)(3)-P.L. 86-36

---

**From:** [redacted]  
**Sent:** Thursday, May 29, 2014 12:11 PM  
**To:** Rogers, Michael S ADM  
**Cc:** [redacted] DL PAOMedia; Ledgett,  
Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted] DL MLTF\_core; Bauman,  
Ethan; [redacted] Sherman, David J  
**Subject:** FOLLOW-UP: PER YOUR REQUEST: Transcript

Below text is exactly duplicated in DOCID 4272118  
at 1:11 PM





[redacted]  
From: [redacted]  
Sent: Thursday, May 29, 2014 8:23 AM  
To: [redacted]  
Subject: FW: REPLY: Follow-Up

[redacted]  
Deputy General Counsel  
Litigation and Management  
National Security Agency  
[redacted]

963-0235 direct, 963-5548 (main line)

(b)(3)-P.L. 86-36

-----Original Message-----

From: [redacted]  
Sent: Thursday, May 29, 2014 8:08 AM  
To: De, Rajesh  
Cc: [redacted]  
Subject: REPLY: Follow-Up

Raj,

We searched what we have, but as you know that is an imperfect data set in some cases recollected in retrospect. The search for e-mail within the OGC was undertaken by individual OGC employees of their personal holdings.

[redacted]  
-----Original Message-----

From: De, Rajesh  
Sent: Thursday, May 29, 2014 7:19 AM  
To: [redacted]  
Cc: [redacted]  
Subject: Re: Follow-Up

(b)(3)-P.L. 86-36

[redacted] - I'm open to any suggestions you might have. I was told that the [redacted] and mltf teams did searches, as with [redacted]. Is that not the case? Adding [redacted] who was tracking this. I also think this should be framed as everything we've been able to find. If you are still against releasing because of concern about risk, please also weigh in with leadership and interagency.

-----Original Message-----

From: [redacted]  
To: Rajesh De  
Subject: Follow-Up  
Sent: May 29, 2014 7:14 AM

(b)(3)-P.L. 86-36

Raj,

Given your engagement last night on this topic, the fact that the protagonist specifically pointed to e-mail's sent to the OGC and your expectations expressed in the note below I would encourage you to work with your staff to give yourself confidence that requests of your folks to check for records are/were sufficiently robust to underpin your personal level of confidence. I am not in any way suggesting that people did not take the requests seriously-- they did, but they did so under time pressure.

Moreover, I know that as a career intel professional asking 5 talented people to research a topic can lead to 5 different methodologies and 5 different results.

Very respectfully,

[REDACTED]

From: De, Rajesh

Sent: Saturday, May 24, 2014 09:40 AM Eastern Standard Time

To: [REDACTED]

Cc: [REDACTED]

Subject: Fw: NBC/email

I need very senior confirmation (Kemp/Moultrie [REDACTED]) that all possible steps have been taken to ensure there are no other emails from S to OGC.

(b)(3)-P.L. 86-36

[redacted]  
**From:** [redacted]  
**Sent:** Thursday, May 29, 2014 12:26 PM  
**To:** Rogers, Michael S ADM  
**Cc:** [redacted] DL  
PAOMedia; Ledgett, Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted]  
[redacted] DL MLTF\_core  
**Subject:** FOLLOW-UP: PER YOUR REQUEST: Transcript

Sir,  
Reference the request from the White House, we just provided the following: (b)(3)-P.L. 86-36

--Did Snowden raise concerns with NSA as he said he did?

We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims.

--How do you plan to respond to the FOIA request?

We received the request from NBC and are following normal procedures for processing the request.

NOTHING FOLLOWS

(b)(3)-P.L. 86-36

**From:** [redacted]  
**Sent:** Thursday, May 29, 2014 11:39 AM  
**To:** Rogers, Michael S ADM  
**Cc:** [redacted] DL PAOMedia; Ledgett, Richard H; Fleisch, Frances J; Stone, Corin R; De, Rajesh; [redacted] DL MLTF\_core  
**Subject:** PER YOUR REQUEST: Transcript

Sir,  
As requested, below is a transcript of the NBC program we obtained from the White House in support of attribution work. Since it was not acquired for a fee we're meant to limit our use. I believe it was generated off a CLOSED CAPTIONING system so there are a few text garbles. In response to a request we received <30 minutes ago, Media Leaks Public Affairs and OGC are at this time preparing information for the White House press office in support of the daily press engagement by Jay Carney at 12:30 EST. Specifically answers to two question:

--Did Snowden raise concerns with NSA as he said he did?  
--How do you plan to respond to the FOIA request?

The FOIA request reference is highlighted in the transcript below. We do not know if the White House plans to present this information proactively or have it in reserve if they receive a specific question. We will make certain you receive what is sent to the White House.

Please advise if you have any questions/concerns.

Respectfully,

[REDACTED]

BEGIN TRANSCRIPT

BRIAN WILLIAMS: good evening. i'm brian williams. he is routinely called the most wanted man in the world. last week in moscow, cloaked in secrecy and after months of behind-the-scenes back and forth, we sat down with edward snowden for his first american television interview. let's begin with a reminder of what this 30-year-old has done and why he's living in exile overseas, wanted for espionage in this country. the classified documents he stole, downloaded from the nsa and handed over to journalists blew the lid off data mining programs that had been launched in the wake of and in the name of 9/11. they have names like prism and boundless informant and xkeyscore. some of them designed to vacuum up phone and internet data are from companies like verizon and google and apple and yahoo! and some of them could zero in on any one of us. snowden came to this interview armed with talking points, ready to tell his story. he knew he would be receiving no compensation and no question was off limits. already just today based on prereleased snippets of what you're about to see secretary of state john kerry launched a full-on fredrickton it willontal assault on snowden calling him a traitor, challenging him to come home to face justice. we'll hear what edward snowden has to say about that. he arrived alone carrying only a backpack into our moscow hotel. he came up a back stairway into the elevator. the moment he sat down and our camera focused on him, it became clear that this was the first good long look at him the world had had. we saw him framed against the hotel window in hong kong and appearing from undisclosed locations on closed circuit video. he was here now, introducing himself as ed. a lot of people say you have badly damaged your country.

EDWARD SNOWDEN: can you show that? is there any dman vagsemonstration? i have been asking for a year now. if after a year they can't show a single individual who has been harmed in any way by this reporting, is it really so grave? is it really so serious? can we really trust those claims without scrutinizing them? i would argue we can't. we should be open to them. it's fair, the possibility. if this has caused serious harm, i plirnlwould like to know about it.

WILLIAMS: keith alexander has said you have done, quote, significant and irreversible damage to the nation. he said there is, quote, concrete truth that terrorist groups and others are taking action and making changes and it's going to make our job tougher. and this amounts to telling our enemy our playbook.

SNOWDEN: so what's interesting is that we see the exact same language, the exact same accusations being levelled against whistleblowers, against any critic of any government program throughout history, throughout time.

WILLIAMS: what are you doing in russia?

SNOWDEN: all right. so this is a really fair concern. i personally am surprised that i ended up here. the reality is i never intended to end up in russia. i had a flight from cuba to latin america. the united states revoked my passport to trap me in the moscow airport. when people ask why are you in russia, i say please ask the state department.

WILLIAMS: the u.s. state department says snowden's passport was pulled before he boarded that flight to moscow and yet he was somehow still able to leave hong kong, a city he had chosen to fly to initially upon leaving the u.s. a formerly high ranking american official said if snowden's equivalent russian kid was in our hands in the united states we would be working mightily to, a, befriend him and, absent that, infiltrate what hes has, what he knows. what has your relationship been to the host nation? have you met putin? have you spoken with him?

SNOWDEN: i have no relationship with the russian government at all. i have never met the russian president. i'm not supported by the raugs government -- russian government. i'm not taking money from the russian government. i'm not a spy. the best way to make sure, for example, the russians can't break my fingers and compromise information or hit me with a bag of money until i give them something was not to have it at all. the way to do it was by destroying material i was holding before i transited through russia.

WILLIAMS: people are going to find it hard to believe that president putin hasn't taken a run at you or what you know. you can state declaratively that that hasn't happened?

SNOWDEN: yeah. i mean, the way -- the way to think about this is, again, i already know how to deal with counterintelligence. beyond that, i took nothing to russia, so i could give them nothing.

WILLIAMS: you say you're not carrying around any of the materials. you are handing them off. if i gave you a laptop, could you access the documents?

SNOWDEN: no, no.

WILLIAMS: no, you couldn't remotely, electronically access material?

SNOWDEN: no.

WILLIAMS: it's gone from your control?

SNOWDEN: right. i don't have any control -- let's put it this way. if i'm traveling through russia -- and i know i'm traveling through russia and they have a very aggressive, very professional service. and i look like tweety bird to sylvester the cat, a little walking chicken leg with all the documents if i have control over that, that's a very dangerous thing for me.

WILLIAMS: we'll take our first break here. up next when we continue, the impact of 9/11 on edward snowden.

(COMMERCIAL BREAK)

WILLIAMS: going back almost a year to when this story first broke, edward snowden was defined early on, and not altogether accurately. the president famously called him a hacker. we in the news media passed along and repeated terms like systems analyst and outside contractor that didn't really mean all that much and according to snowden didn't really describe what he did for a living.

(VIDEO BEGINS)

WILLIAMS: how do you define yourself? are you -- were you trained as a spy? specifically i'm talking about the titles systems analyst, contractor. it seems to me spies probably look a lot more like ed snowden and a lot less like james bond these days.

SNOWDEN: well, it's no secret that the u.s. tends to get more and better intelligence out of computers nowadays than they do out of people. i was trained as a spy in sort of the traditional sense of the word. i lived and worked undercover, overseas pretending to work in a job that i'm not and even being assigned a name that was not mine. now the government might deny these things, frame it in certain ways and say, oh, he's a low level analyst but what they are trying to do is they are trying to use one position that i have had in a career here or there to distract from the totality of my experience which is that i have worked for the central intelligence agency undercover overseas. i have worked for the national security agency undercover overseas. and i have worked for the defense intelligence agency as a lecturer at the joint counterintelligence training academy where i developed sources and methods for keeping our information and people secure in the most hostile and dangerous environments around the world with. so when they say i'm a low level systems administrator that i don't know what i'm talking about it's somewhat misleading.

WILLIAMS: snowden said his life changed when he was still a teenager on the worst day in modern american history.

what did 9/11 mean to you?



SNOWDEN: i have never told anybody this. no journalist. but i was on ft. meade on september 11 right outside the nsa. so i remember -- i remember the tension on that day. i remember hearing on the radio. i remember thinking my grandfather who worked for the fbi at the time was in the pentagon when the plane hit it. i take the threat of terrorism seriously. i think we all do. i think it's really disingenuous for the government to invoke and sort of scandalize our memories, to sort of exploit the national trauma that we all suffered together and worked so hard to come through to justify programs that have never been shown to keep us safe but cost us liberties and freedoms that we don't need to give up, and our constitution says we should not give up.

WILLIAMS: then there is this way of looking at it -- our nation had been attacked in this nonlinear way. we were hurting. post pearl harbor hurting. why not cast the widest net possible? innocent people around the country were -- all felt the same way. i've got nothing to hide. we've got to find this enemy we can't see.

SNOWDEN: the definition of a security state is any nation that prioritizes security over all other considerations. i don't believe the united states is or ever should be a security state. if we want to be free we can't become subject to surveillance. we can't give away our privacy. we can't give away our rights. we have to be an active party. we have to be an active part of our government. and here there are some things worth dying for. i think the country is one of them.

WILLIAMS: like a lot of young men in our country, and especially given the fact that your grandfather was at the fbi, your dad's a vet. like a lot of young men across america you wanted to join up, and you did.

SNOWDEN: in 2004, i joined the u.s. army under the 18 x-ray special forces recruit program. i have to give high respect to everyone in the military and the graduates of those programs. they are better men than i. i was injured very early on in the program and i washed out. i don't hide that.

WILLIAMS: snowden reportedly left the military after breaking both of his legs in training.

SNOWDEN: the fact is that i tried. you know, i saw what was going on in the world. i believed the government's arguments that we were going to do good things in iraq, that we were going to free the oppressed. and i wanted to do my part to help share the national burden and create not just a better america but a better world. the problem was, as time went on, as i rose to higher and higher levels of the intelligence community, i gained more and more access, as i saw more classified information at the highest levels i realized that so many of the things that we are told by the government simply aren't true. much like the arguments about aluminum tubes and weapons of mass destruction, colin powell's discussion about anthrax is a drama -- saddam was going to bring it against us. the iraq war i signed up for was launched on false premises. the american people were misled. whether that was due to bad faith or simply mistakes of intelligence, i can't say for sure. but i can say it shows the problem of putting too much faith in intelligence systems without debating them in public.

WILLIAMS: we'll take another break here. coming up, how edward snowden says the nsa can reach into our lives via our phones.

(COMMERCIAL BREAK)

WILLIAMS: welcome back. government was now able, if they wanted to, to use our computers to reach into american lives and whatever you think of him, what edward snowden told us about spying on our data and our personal devices was chilling. and as an example, we used the phone in my hand.

(VIDEO BEGINS)

WILLIAMS: i want to ask you about this device. this is not my iphone. this is what drug dealers resort to. this is called a burner. it's a temporary. it's the one i brought to cover the olympics because our i.t. people told me that the russians are so good at infiltration. how good? and how good are the americans? what can the nsa do with this device, if they wanted to get into my life?

SNOWDEN: so, first off, that's probably the most expensive burner i have ever seen. but i guess we are at the up market of drug dealers here

WILLIAMS: i'm using a term of art. this is turned off. it's inert.

SNOWDEN: the nsa, the russian intelligence service, the chinese intelligence service, any intelligence service in the world that has significant funding and a real technological research team can own that phone the minute it connects to their network. as soon as you turn it on, it can be theirs. they can turn it into a microphone. they can take pictures from it, they can take the data off of it. but it's important to understand that these things are typically done on a targeted basis. right? it's only done when people go, this phone is suspicious. i think it's being held by a drug dealer. i think it is being used by a terrorist.

WILLIAMS: can anyone turn it on remotely if it's off? can they turn on apps? did anyone know or care that i googled the final score of the rangers/canadiens game last night because i was traveling here?

SNOWDEN: i would say yes to all of those. they can absolutely turn them on with the power turned off the device. that's pretty scary. the thing about the rangers game is also scary. you might say, does anybody care that i'm looking up the score for the rangers game? well, a government or a hacker or some other nefarious individual would say yes. that tells a lot about you. you probably speak english. you are probably an american. you are interested in this sport. they might know what your habits are. where were you in the world when you checked the score? do you check it when you travel? do you check it when you're at home? they could tell your pattern of life. when are you doing these activities? when do you wake up? when do you go to sleep? what other phones are around you? are you with someone who's not your wife? are you some place you shouldn't be, according to the government which is arbitrary, you know. are you engaged in any kind of activities we disapprove of, even if they aren't technically illegal? all of these things can raise your level of scrutiny. these activities can be misinterpreted and used to do you wrong. the problem is the capabilities themselves are unregulated, uncontrol are edun krol uncontrol uncontroled and dangerous.

WILLIAMS: all because i googled rangers, canadiens, final score.

SNOWDEN: exactly.

WILLIAMS: snowden says he was astonished at the access he had at his fingertips including a computer program that, as he put it, could get inside your thought process.

SNOWDEN: when i think about an instance that really just struck me as, oh, my god, we can do this. and we can do it to anyone was that people at nsa, analysts, can actually watch people's internet communications. watch them draft correspondence and actually watch their thoughts form as they type. as you write a message, an analyst at nsa or any service using this attack against people can actually see you write sentences and backspace over your mistakes, change the words, pause, and think about what you wanted to say and then change it. it's this extraordinary intrusion not just into your communications, your finished messages but your actual drafting process, into the way you think.

WILLIAMS: you must have been aware spying is sometimes called a dirty business. lives have been taken and unsavory deeds have been committed.

SNOWDEN: you know, i don't think anybody who 's been in the intelligence community for almost a decade as i have been, is really shocked by the specific types of general operations when they are justified. what's more shocking for anybody is not the dirtiness of the business. it's the dirtiness of the targetings. it's the dirtiness of the way these things are being used. it's the lack of respect for the public because -- the lack of respect for the intrusiveness of surveillance.

WILLIAMS: when the president and others have made the point that you should have gone through channels, become a whistleblower and not pursued the route you did, what's your response?

SNOWDEN: i actually did go through channels. and that is documented. the nsa has records. they have copies of e-mails right now to their office of general counsel, to their oversight and compliance folks from me raising concerns about the nsa's interpretations of its legal authorities. i have raised the complaints not just officially in writing through e-mail to these offices and these individuals but to my supervisors, to my colleagues, in more than one office. i did it in ft. meade. i did it in hawaii. and many, many of these individuals were shocked by these programs. they had never seen them themselves. and the ones who had went, you know, you're right. these are things that are really concerning. these aren't things we should be doing. maybe we're going too far here. but if you say something about this, they're going to destroy you. do you know what happens to people who stand up and talk about this?

WILLIAMS: what did you report? what was the response?

SNOWDEN: so i reported that there were real problems with the way the nsa was interpreting its legal authorities. and the response more or less in bureaucracyerreaucratic language was you should stop asking questions. one of my final acts in government was continuing one of these communications with a legal office. in fact, i am so sure that these communications exist that i have called on congress to write a letter to the nsa to verify that they do. write to the office of general counsel and say, did mr. snowden ever communicate any concerns about the nsa's interpretation of its legal authorities?

WILLIAMS: now about that last point there about the paper trail that snowden says exists within the nsa, so far nbc news has learned from multiple sources that snowden did, indeed, send at least one e-mail to the general counsel's office raisingic and legal questions. we have filed a request under the freedom of information act to look for any other records. and when we continue here tonight, the are the secrets of the u.s. military safe?

(COMMERCIAL BREAK)

WILLIAMS: and welcome back. as we enter our second half hour, as we continue to hear from edward snowden, part of a wide-ranging conversation taped a week ago in moscow. we have already heard some extraordinary things, but as you will see, he's not done yet

SNOWDEN: i'm doing this to serve my country. i'm still working for the government. being a patriot means knowing when to protect your country. if i could go anywhere in the world, that place would be home.

WILLIAMS: edward snowden's last posting was in hawaii. there he rented a house where he lived with his girlfriend and performed electronic surveillance for the nsa. it was said he took his last position to gain access to the final documents he wanted to steal and then leak.

how long prior to leaving hawaii did you start to say to yourself, i'm going to gather this, i'm going to put this away, i'm going to expose this?

SNOWDEN: i think given the ongoing investigation that something better not to get into in a news interview, but i would be happy to discuss this with the government.

WILLIAMS: what is the number? what's the closest you have come to estimating the number of documents?

SNOWDEN: i will say the 1.7 million documents figure that the intelligence community has been bandying about, the director of nsa himself keith alexander said just a week ago in the australian financial review, i believe, that they have no idea what documents were taken at all. their auditing was so poor, so negligent that any private contractor, not even an employee of the government could walk into the nsa building, take whatever they wanted, and walk out with it and they would never know. now, i think that's a problem. and i think that's something that needs to be resolved. people need to be held to account for. has it happened before? could it happen again?



WILLIAMS: what didn't you grab? was there a threshold?

SNOWDEN: right. i didn't want to take information that would basically be take then and thrown out in the press that would cause harm to individuals, that would cause people to die, that would put lives at risk. so a good gauge of what information was provided to the journalists is a representation of what you see in the press. now the nsa and the defense intelligence agency and some of these other organizations have claimed that lives are at risk, that all this military information was out there, that, you know, i took all this information about missiles and warheads and tanks, but we don't see any of that in the newspaper. we haven't seen any stories on that.

WILLIAMS: snowden turned over the secret documents to glenn greenwald and laura poitras, both of whom traveled to russia for our interview. in his book "no place to hide," greenwald discussed the moment he met snowden in hong kong.

what did you make of him?

GREENWALD: the initial impression was one of extreme confusion. i was expecting to meet someone in his 60s or 70s, someone very senior in the agency because i knew almost nothing about him prior to our arrival in hong kong.

SNOWDEN: it was a really intimidating moment. you know, it was the most real point of no return because the minute you start talking to a journalist as an intelligence officer on camera, there is really no going back from that. that's where it all comes together.

WILLIAMS: also, you had this tangible evidence. in effect he was saying to you if i wasn't legit, where else would i have gotten this?

GREENWALD: right. that was certainly a good start to establishing his credibility and his authenticity was the fact he was able to produce many thousands of documents from the most secretive agency of the world's most powerful but at the same time there were government. questions about the authenticity of the documents t providence, the motives that led to his taking them and what it was he would say when he identified himself to the world as the source.

WILLIAMS: by handing over the documents to journalists, snowden said he wanted to put some space between himself and what he himself stole are from government computers. he wanted others to break the stories and do the reporting and check to see which stories might cause undue harm.

SNOWDEN: and that's the reason that the journalists have been required by their agreement with me as the source, although they could obviously break that or do whatever they want, but i demanded that they agreed to consult with the government to make sure no individuals or specific harms could be caused by any of that reporting.

WILLIAMS: that includes nbc news which has reported on its own batch of snowden documents and has a reporting relationship with glenn greenwald.

SNOWDEN: when it comes to specific stories about the specific collection programs, about specific targets, these aren't decided by me. these are decided by newspapers.

WILLIAMS: you see the part of this and for a lay audience looking on, they know that this came from you. the bulk release to the journalists came from you. they are guessing that you had decisions to make within what you had access to, so then they hear you saying, i didn't put that out, the journalists did.

SNOWDEN: right. that's a fair question. anyone can second guess my judgment. again, i'm a human being. i could make mistakes. i could make the wrong call. but the reality is the situation determined that this needed to be told to the public.

WILLIAMS: to your knowledge, there is nothing in what you have handed over to the journalists materially damaging or threatening to the military or national security?

SNOWDEN: there is nothing that would be published that would harm the public interest. these are programs that need to be understood, that need to be known, that require deep background and context for research. they are difficult to report. but they are of critical public importance.

WILLIAMS: just for clarification here note that snowden didn't deny turning over military secrets. he asserted instead they wouldn't be published. another break. when we continue, how snowden justifies what he did.

(COMMERCIAL BREAK)

WILLIAMS: on the range between ticker tape parade entrance, what do you think ought to happen to you if and when you return to the united states?

SNOWDEN: these are things that no individual should empower themselves to really decide. you know, i'm going to give myself a parade. but neither am i going to walk into a jail cell to serve as a bad example for other people in government who see something happening, some violation of the law who think they need to say something about it.

WILLIAMS: you hear often in the united states are why doesn't he come home and face the music?

SNOWDEN: it's a fair question. why doesn't he face charges? but it's also uninformed. because what has been laid against me aren't normal charges. they are extraordinary charges. we have seen more charges under the espionage act in the last administration than we have in all other administrations in american history. the espionage act provides anyone accused of it of no chance to make a public defense. you are not allowed to argue based on all the evidence in your favor because that evidence may be classified, even if the it is exculpatory. when people say why don't you face the music, i say you have to understand the music is not an open court and a fair trial.

WILLIAMS: what would you do if you had an audience with the president right now? what would you say?

SNOWDEN: i would leave advising the president to his advisers. that's -- i wouldn't presume to place myself on the level to be able to suggest what his course of action should be.

WILLIAMS: would you ask him if you could come home free and clear?

SNOWDEN: i think that's a decision he'll weigh and decide based on what he believes would serve the public interest. i think that's proper and appropriate.

WILLIAMS: in your mind though, are you blameless? have you done, as you look at this, just a good thing? have you performed, as you see it, a public service?

SNOWDEN: i think it can be both. i think the most important idea is to remember that there have been times throughout american history where what is right is not the same as what is legal. sometimes to do the right thing you have to break a law. and the key there is in terms of civil disobedience. you have to make sure that what you are risking, what you are bringing onto yourself doesn't serve as a detriment to anybody else, it doesn't hurt anybody else. if you are volunteering yourself to be used as a negative example, to spend a lifetime in prison rather than to spend a time in prison -- a short period where you will come out, advocate, emerge stronger and inspire other people to resist these policies, spolicies, are you doing good or bad?

WILLIAMS: legal sources tell nbc news that snowden's legal team has been in contact with the government's lawyers, but negotiations have not begun.

are you looking for clemency or amnesty? would you like to go home?

SNOWDEN: i don't think there has ever been any question that i wld like to go home. from day one i have said i'm doing this to serve my country. i'm still working for the government. now whether amnesty or clemency becomes a possibility is not for me to say. that's a debate for the public and the government to decide. but if i could go anywhere in the world, that place would be home.

WILLIAMS: and when we continue, an american in russia. edward snowden talks about what his life is like now in exile and how he feels about coming home.

(COMMERCIAL BREAK)

WILLIAMS: this is a big cultural change. you, in effect, moved to russia from hawaii. what is your life like?

SNOWDEN: you know, it's -- it is a major cultural gap. it requires adjustment. but even though i didn't choose to be here, even though, you know, circumstances really trapped me here, i can adapt. i can live life as an american more or less. that's the beauty of the internet. we are no longer tied to our communities merely by, you know, miz call physical connections. right now i'm watching a show, "the wire." i'm really enjoying it. second season, not so great, but --

WILLIAMS: what do you make of the fact that president putin's standing in the world, let's say, has changed so dramatically during the time you have been here?

SNOWDEN: it's really frustrating for someone who is working so hard to expand the domain of our rights and our privacy to end up stuck in a place where those rights are being challenged in ways that i would consider deeply unfair. the recent bloggers' registration law in russia, i can't think of any basis for a law like that. not just in russia, but any country. the government shouldn't regulate the operations of a free press whether it is nbc or some blogger in their living room. there is so much that needs to be defended here in russia, but i am limited by my inability to speak russian and so on that it's an isolating and frustrating thing. i really hope that russia, the united states and many other countries will work to push back against this constantly increasing surveillance, this constant erosion and abrasion of public rights.

WILLIAMS: correct me if i'm wrong. the arc of your life is you went from signing up for the military of after 9/11, in effect saying you were willing to die for your country to then telling people you half expected to die via abduction or assassination after what you have done in this instance. that's a pretty dramatic arc since 2003, 2004.

SNOWDEN: i think that's actually a solid representation of the dramatic arcses sthat have happened within our government in the same period. do you think our government has changed since 9/11? have the policies changed? has civil engagement with the government changed? have our politics changed? are things radically different in terms of partisanship? there have been radical changes within our government.

WILLIAMS: do you see yourself as a patriot?

SNOWDEN: i do. you know, i think patriot is a word that's thrown around so much that it can be devalued nowadays. but being a patriot doesn't mean prioritizing service to government above all else. being a patriot means knowing when to protect your country, knowing when to protect your constitution, knowing when to protect your countrymen from the violations of and encroachments of adversaries and those adversaries don't have to be foreign countries. they can be bad policies. they can be officials who, you know, need a little bit more accountability. they can be mistakes of government and simple overreach and things that should never have been tried or that went wrong.

WILLIAMS: did you say earlier you were still serving your government?

SNOWDEN: yes.

SNOWDEN: when you look at the actions that i have taken, when you look at the carefulness of the program ares that have been disclosed, when you look at the way this has been filtered through the most trusted journalistic institutions in america, the way the government has had a chance to chime in on this and to make their case, and when you look at the changes that it's resulted in, we have had the first open federal court to ever review these programs declare it likely unconstitutional and orwellian and you see congress agreeing that massive surveillance, bulk collection needs to end. with all of these things happening thattheovernment agrees all the way up to the president, again, make us stronger how can it be said that i did not serve my government? how can it be said that this harmed the country when all three branches of government have made reforms as a result?

WILLIAMS: many in government say snowden should say for what he's done whether or not he comes home.

what do you miss about home?

SNOWDEN: i think the only -- the only answer to something like that for somebody in my situation is, you know, what don't i miss? what would you miss? what wouldn't you miss? i miss my family. i miss my home. i miss my colleagues. i miss the work. because caught up in all these issues, people have unfairly demonized the nsa to a point that's too extreme. these are good people trying to do hard work for good reasons. the problem that we are confronted with, the challenge that we are facing is not the working level guy, some mustache-twirling villain out to destroy your life. it's the fact that senior officials are investing themselves with powers that they are not entitled to, and they are doing it without asking the public for any kind of consent.

WILLIAMS: is what i heard you feeling bad for the damage to the nsa as a result of what you have exposed from the nsa?

SNOWDEN: well, what you need to understand in what i was saying -- i guess not what you need to understand, but what i'm saying is not damage to the nsa. it's the sort of conspiratorial that can emerge when there are abuses that le tnk they can do no good and the government has legitimate programs and purposes and they can do great things. the nsa can as well. i think it's important to remember that people don't set their lives on fire. they don't say good-bye to their families, actually pack up without saying good-bye to their families. they don't walk away from their extraordinary comfortable lives. i made a lot of money for a guy with no high school diploma. and burn down everything they love for no reason.

WILLIAMS: so you're a kid from north carolina and while i, after this interview, am free to fly back to the united states, you can't. does that hurt you?

SNOWDEN: i think no american could be prohibited from coming home or traveling anywhere else without feeling a sense of loss. but, again, i may have lost my ability to travel, but i have gained the ability to go to sleep at night, put my head on the pillow and feel comfortable that i have done the right thing even when it was the hard thing. i'm comfortable with that.

WILLIAMS: a good number of americans, of course, feel that because of what they see as an act of treason, they sleep less soundly at night fearing this massive leak of secrets has endangered the country. there is more on the way. glenn greenwald says the next story he is going to public based on the snowden documents may be the biggest yet in terms of impact. that is our broadcast for tonight. we're going to keep going in the studio to ask the question, in part to take on the same question is snowden a hero or a traitor? we have assembled correspondents and former government officials.

END OF TRANSCRIPT



[REDACTED] NSA-DJ4 USA CIV

**From:** [REDACTED] NSA-D2 USA CIV  
**Sent:** Thursday, May 29, 2014 1:13 PM  
**To:** [REDACTED] NSA-DS09 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED]  
[REDACTED] NSA-D2 USA CIV  
**Cc:** [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED]  
NSA-D2 USA CIV [REDACTED] NSA-D28 USA CIV  
**Subject:** FW: (U//~~FOUO~~) (U) Recent Media Disclosures  
**Attachments:** Untitled

Classification: UNCLASSIFIED//~~FOUO~~

=====

(b)(3)-P.L. 86-36

All,

[REDACTED] prompted me to perform my own search. We found this ourselves and alerted Q. NOT MLTF [REDACTED]  
Deputy General Counsel Litigation and Management NSA Office of General Counsel  
963-5548 (secure)

[REDACTED] (unclassified)

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION PRIVILEGED COMMUNICATION Not to be released without OGC approval

-----Original Message-----

**From:** [REDACTED] NSA-D21 USA CIV  
**Sent:** Tuesday, June 11, 2013 1:28 PM  
**To:** [REDACTED] NSA-D21 USA CIV  
**Cc:** [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D2 USA CIV  
**Subject:** RE: (U//~~FOUO~~) (U) Recent Media Disclosures

(b)(1)  
(b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [REDACTED]

Yes, I called Special Agent [REDACTED] yesterday and couldn't get through to him, so I followed up in e-mail (at the suggestion of [REDACTED] who answered the phone and suggested that I send an e-mail to him and cc her).

Office of General Counsel/D21  
963-3121 NSTS/[REDACTED] Commercial  
OPS 2B, 2B8134, Suite 6250

(b)(3)-P.L. 86-36

-----Original Message-----

**From:** [REDACTED] NSA-D21 USA CIV  
**Sent:** Tuesday, June 11, 2013 1:14 PM  
**To:** [REDACTED] NSA-D21 USA CIV  
**Cc:** [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D2 USA CIV  
**Subject:** FW: (U//~~FOUO~~) (U) Recent Media Disclosures

Please make sure Q (see below) is aware of the question you received from Snowden.

[redacted]  
Associate General Counsel  
(Intelligence Law)  
963-3121 (NSTS)  
[redacted]

(b)(3)-P.L. 86-36

--WARNING NOTICE: This communication contains information that may be subject to the ATTORNEY-CLIENT and ATTORNEY WORK PRODUCT privileges that is exempt from public disclosure without the express permission of NSA/OGC.--

-----Original Message-----

From: Automated Mass Mailer [mailto:agencyall@nsa.ic.gov]  
Sent: Monday, June 10, 2013 11:30 AM  
To: Agency All 2.0 (alias)  
Subject: (U//~~FOUO~~) (U) Recent Media Disclosures

(b)(1)  
(b)(3)-P.L. 86-36

Classification: CONFIDENTIAL [redacted]

~~(C//REL)~~ As you are undoubtedly aware, there have been numerous recent disclosures and allegations in the press about NSA's intelligence activities. Although Edward Snowden, a current NSA contractor and former CIA affiliate, has come forward as the source of the media leaks, the investigation by appropriate law enforcement and counterintelligence authorities continues.

~~(C//REL)~~ The Associate Directorate for Security and Counterintelligence (ADS&CI), at the request of the FBI, is providing support to this ongoing investigation in close coordination with the NSA Office of General Counsel. Any NSA/CSS affiliate or detailee who has information pertaining to this case and/or had contact with Edward Snowden is requested to contact Special Agent [redacted] Chief, Q312, Compromise Investigations Branch, 968-6772 or [redacted]

(U//~~FOUO~~) The ADS&CI would like to remind all NSA/CSS affiliates to refrain from making comments about this case unless cleared to do so by the ADS&CI in support of the official government investigation. NSA/CSS affiliates who have security concerns about this case are also encouraged to contact your staff/project/field security officer ("go SSO").

(U//~~FOUO~~) As this case will continue to receive media attention, NSA/CSS affiliates are reminded of their responsibility to refer inquiries from the press or others outside of NSA/CSS to the NSA Public Affairs Office (PAO). PAO can be reached on 963-5825 or 301-688-6524, via unclassified e-mail at nsapao@nsa.gov, or at DL PAO.

(U//~~FOUO~~) Release Authority: Corporate Communications, Messaging and Public Affairs, DN1

(U//~~FOUO~~) POC for Message: [redacted]@nsa.ic.gov]

(U//~~FOUO~~) Content Approval for Message: [redacted]

(U//~~FOUO~~) Distro: Entire NSA Workforce

~~DERIVED FROM: NSA/CSSM 1-52~~

~~DATED: 8 January 2007~~

~~DECLASSIFY ON: 20320108~~

(b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

=====  
Classification: UNCLASSIFIED//~~FOUO~~

[REDACTED] NSA-DJ4 USA CIV

**From:** [REDACTED] NSA-DS09 USA CIV  
**Sent:** Thursday, May 29, 2014 11:53 AM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Subject:** FW: (U) ACTION: Snowden's Claims of Voicing Concerns

**Importance:** High

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

[REDACTED] wanted you to be aware of this since [REDACTED] has been made lead of this Media Leaks action...

[REDACTED]  
Office Manager to the Deputy General Counsels  
Office of General Counsel (D2)  
963-5548, [REDACTED]  
OPS2B 2B8140, Suite: 6250  
(U//FOUO) My Dropbox

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 11:39 AM  
**To:** [REDACTED] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-T USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1; DL Q\_REGISTRY; [REDACTED] NSA-Q31 USA CIV  
**Subject:** RE: (U) ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

Thanks, [REDACTED] for the reminder! •

To ALL,

I forgot to include a suspense.

**We need your POC right away** so that we can talk/horse trade/and write against these questions today.

Jay Carney (White House spokesman) is going in front of the press at 1230 today...he will get the standard fair that we have used over the past few months...we can't possibly pass anything useful to him by that time.

That said...there are still discussions with DOJ about possibly releasing the one email we have between Snowden and the OGC..and the potential for other press conference later today...so we need to move fast.

ADM Rogers has scheduled a update on the NBC interview in his office tomorrow at 0900. Our info will be used there as well.

So...we need to have our input written and ready by 1400 today.

Thanks!

Rgds,

[REDACTED]

[REDACTED]

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[REDACTED]

(u)

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-Q USA CIV

**Sent:** Thursday, May 29, 2014 11:29 AM

**To:** [REDACTED] NSA-S3M2 USA CIV

**Subject:** RE: (U) ACTION: Snowden's Claims of Voicing Concerns

[REDACTED]

suspense?

[REDACTED]

*ADS&CI Chief of Staff*

968-6000(s); [REDACTED]

**From:** [REDACTED] NSA-S3M2 USA CIV

**Sent:** Thursday, May 29, 2014 11:25 AM

**To:** [REDACTED] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED]

NSA-T USA CIV

**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1;

DL Q\_REGISTRY; [REDACTED] NSA-Q31 USA CIV

**Subject:** (U) ACTION: Snowden's Claims of Voicing Concerns

**Importance:** High

Text below duplicated in DOCID 4249209







NSA-DJ4 USA CIV

**From:** Grimes Arlene U NSA-DW USA CIV  
**Sent:** Friday, May 30, 2014 3:28 PM  
**To:** [REDACTED] NSA-D2 USA CIV  
**Subject:** RE: (U) PLEASE REVIEW: Revised Article for NSA Workforce

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED] many thanks for the quick response! Greatly appreciate it.

Cheers,  
 (U//~~FOUO~~)  
 Arlene

Arlene U. Grimes  
 Chief, NSA Media Leaks Public Affairs Office  
 2B5053  
 Personal: 969-7505s [REDACTED]  
 PAO Office: 969-7499s / [REDACTED]  
 Blackberry/external email: [REDACTED]  
 After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

My dropbox (for large files): [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D28 USA CIV  
**Sent:** Friday, May 30, 2014 3:17 PM  
**To:** DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; [REDACTED]  
**Subject:** FW: (U) PLEASE REVIEW: Revised Article for NSA Workforce

Classification: UNCLASSIFIED//~~FOUO~~

Please see small changes below. This is a consolidated OGC response. [REDACTED]

(b)(5)  
 (b)(3)-P.L. 86-36

Deputy General Counsel  
 Litigation and Management  
 NSA Office of General Counsel  
 963-5548 (secure)

(unclassified)

(b)(3)-P.L. 86-36

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 PRIVILEGED COMMUNICATION  
 Not to be released without OGC approval

**From:** [REDACTED] NSA-D2 USA CIV  
**Sent:** Friday, May 30, 2014 2:51 PM

To: [REDACTED] NSA-D28 USA CIV

Subject: FW: (U) PLEASE REVIEW: Revised Article for NSA Workforce

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

From: Grimes Arlene U NSA-DN USA CIV

Sent: Friday, May 30, 2014 1:04 PM

To: DL OGC\_MediaLeaks (ALIAS) D23

Cc: DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED]

NSA-D USA CIV; [REDACTED]

[REDACTED] NSA-F1Y USA CIV

Subject: (U) PLEASE REVIEW: Revised Article for NSA Workforce

(b)(3)-P.L. 86-36

(b)(5)

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

OGC, please review this draft article which is in response to several questions that have been submitted by the NSA workforce to the Media Leaks Internal Communications web site since the NBC interview aired on Wednesday night. We would greatly appreciate a response by 1500, if possible so it can be shared with the workforce as soon as possible.

(U) On 29 May 2014, NSA Public Affairs released the below statement to the press:

BEGIN STATEMENT

NSA has now explained that they have found one email inquiry by Edward Snowden to the Office of the General Counsel asking for an explanation of some material that was in a training course he had just completed. The email did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The email will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searches for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

END STATEMENT

(U//~~FOUO~~) We understand the frustration many must feel. Please understand we are making every effort to ensure that NSA continues to be transparent with the public while protecting sources and methods and the integrity of the investigation.

(U) Please remember that if you are approached by the press regarding any of these allegations; please refer them to the NSA Public Affairs Office, 301-688-6524 or [nsapao@nsa.gov](mailto:nsapao@nsa.gov).

Thanks much,

(U//~~FOUO~~)

*Arlene*

Arlene U. Grimes

Chief, NSA Media Leaks Public Affairs Office

2B5053

Personal: 969-7505s / [redacted]

PAO Office: 969-7499s / [redacted]

Blackberry/external email: [redacted]

After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

(b)(3)-P.L. 86-36

My dropbox (for large files): [redacted]

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

=====  
Classification: UNCLASSIFIED // ~~FOUO~~

=====  
Classification: UNCLASSIFIED // ~~FOUO~~

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

[REDACTED] NSA-DJ09 USA CTR

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 3:32 PM  
**To:** Grimes Arlene U NSA-DN USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1 [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DL USA CIV; Ensor Leoinel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-D21 USA CIV  
**Subject:** (U) REPLY: (U) FINAL PAO REPLY RE: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Arlene,

(U//FOUO) Thanks. If we get any inquiries about that specific issue I assume we will use the same language we have previously used (with Bart Gellman) on that topic.

Ethan B (LAO),

(U//FOUO) Based on our conversation I am deferring entirely to LAO any action/format with respect to communicating with the Hill, either proactively or in response to outreach from them. I ask only that you please keep us in the loop in the event any of that engagement circles back in the form of media inquiries. Please deal directly with OGC and Q31 [REDACTED] if you need any version of the April 2013 e-mail exchange involving Snowden and an OGC attorney.

Regards,

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

**From:** Grimes Arlene U NSA-DN USA CIV  
**Sent:** Thursday, April 10, 2014 3:11 PM  
**To:** [REDACTED] NSA-D USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1 [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DL USA CIV; Ensor Leoinel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Subject:** (U) FINAL PAO REPLY RE: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

(U//FOUO) [redacted] PAO does not recommend releasing a statement in response to the Vanity Fair article. We released a statement on 30 December 2013 and we simply aren't able to provide anything new or substantive at this time. The good news is that this article has not received any bounce and there have been no media queries today.

Thank you,  
(U//FOUO)

*Arlene*

Arlene U. Grimes  
NSA Public Affairs Office Lead  
2B5053  
Personal: 969-7505s / [redacted]  
PAO Office: 969-7499s / [redacted]  
Blackberry/external email: [redacted]  
After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

My dropbox (for large files): [redacted]

(b)(3)-P.L. 86-36

**From:** Grimes Arlene U NSA-DN USA CIV  
**Sent:** Thursday, April 10, 2014 11:25 AM  
**To:** [redacted] NSA-D USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1 [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-DL USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q3 USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Subject:** (U) FOLLOW UP RE: (U) REPLY: (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

(U//FOUO) [redacted] correct, this statement would be for release in addition to the CN and only after the CN is released today. If OGC and Security approve, we will seek NSC and ODNI approval.

Thank you,  
(U//FOUO)

*Arlene*

Arlene U. Grimes  
NSA Public Affairs Office Lead  
2B5053  
Personal: 969-7505s / [redacted]  
PAO Office: 969-7499s / [redacted]  
Blackberry/external email: [redacted]  
After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

My dropbox (for large files): [redacted]

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 11:12 AM  
**To:** Grimes Arlene U NSA-DN USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1 [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-DL USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q3 USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Subject:** (U) REPLY: (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Arlene,

(U//~~FOUO~~) Is it your recommendation that we do so in addition to the CN for the purposes of addressing a factual error published by Vanity Fair? Is so, I'd like to see the CN go first so we provide the Hill the courtesy of awareness. In the meantime you can run the necessary traps to clear language if we're satisfied that the e-mail searches have come up empty handed.

Thanks,

[redacted]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [redacted]  
UNCL [redacted]  
NSTS 969-5011  
BLACK [redacted]

(b)(3)-P.L. 86-36

**From:** Grimes Arlene U NSA-DN USA CIV**Sent:** Thursday, April 10, 2014 11:07 AM**To:** Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-D USA CIV

**Cc:** DL PAOMedia (ALIAS) DN1; [redacted] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-DL USA CIV; Ensor Leoinel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q3 USA CIV

**Subject:** (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** HighClassification: ~~CONFIDENTIAL//NOFORN~~

(U//~~FOUO~~) [redacted] for your reference, there was a previous NSA statement released on 30 December 2013, in response to a query from Bart Gellman.

*"After extensive investigation, including interviews with his former NSA supervisors and co-workers, we have not found any evidence to support Mr. Snowden's contention that he brought these matters to anyone's attention."*

(U//~~FOUO~~) Does OGC and Security want PAO to release an updated statement today? Here is a proposed draft for internal review.

The *Vanity Fair* article reports Mr. Snowden saying that he expressed his concerns in emails to NSA's attorneys and compliance and oversight authorities. Despite extensive searches, supported by investigative interviews, NSA has not yet found anything that substantiates this claim.

Thank you,

(U//~~FOUO~~)**Arlene**

Arlene U. Grimes  
NSA Public Affairs Office Lead  
2B5053  
Personal: 969-7505s / [redacted]  
PAO Office: 969-7499s / [redacted]

(b)(3)-P.L. 86-36



Blackberry/external email: [REDACTED]  
After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

My dropbox (for large files): [REDACTED]

(b)(3)-P.L. 86-36

**From:** Bauman Ethan L NSA-DL USA CIV

**Sent:** Thursday, April 10, 2014 10:26 AM

**To:** [REDACTED] NSA-D USA CIV; Grimes Arlene U NSA-DN USA CIV

**Cc:** DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DL USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV

**Subject:** RE: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Understand, however, that anything we provide to Congress, which will be unclassified, will immediately be leaked to the media. I'm not sure where that leaves the DOJ position, but that's the reality here.

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Thursday, April 10, 2014 10:22 AM

**To:** Grimes Arlene U NSA-DN USA CIV

**Cc:** DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV

**Subject:** (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

TO: ML PAO

Arlene,

(U//FOUO) It is my understanding that DoJ prefers that any information refuting Snowden's assertions (i.e. the April 2013 e-mail) not be released so if we are going to pursue a public response we will need some help to re-engage DoJ. I do not believe this should in anyway preclude a Congressional notification once we've achieved the right level of confidence about any actual correspondence.

[REDACTED]

[REDACTED]

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS  
UNCL  
NSTS 969-5011  
BLACK [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Thursday, April 10, 2014 7:43 AM

**To:** Grimes Arlene U NSA-DN USA CIV

**Cc:** DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV; Ensor

Leoinei K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED]

NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV

**Subject:** (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

TO: ML PAO

(b)(3)-P.L. 86-36

Arlene,

Good Morning (O's Beat Yanks Again \* )

(U//FOUO) Taking into account the Director's expectations below, what we now know about the final article and the update I provided last night (attached), please huddle with your team and the relevant stakeholders this morning and provide your recommendation for the best way forward. I think one of the key issues in any response will be the degree of certainty we express on the specific issue of outreach by Snowden to express concerns. Please tap any assistance you need to accomplish this task and let [REDACTED] or I know how we can help.

Thanks,

(b)(3)-P.L. 86-36

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 069-5011  
BLACK [REDACTED]

**From:** Rogers Michael S NSA-D USA USN

**Sent:** Wednesday, April 09, 2014 12:57 PM

**To:** [REDACTED] NSA-D USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leoinei K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

**Subject:** RE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Let's be ready to be very public here. If his claims are factually incorrect and we do not have security concerns with the subject matter we should be very forthright in stating his claims are wrong and factually incorrect. I want us to do the coordination ASAP vice waiting for an article and then spending three weeks debating our way ahead.

/r,  
MSR

ADM Michael S. Rogers, USN

Commander, U.S. Cyber Command

Director, NSA / Chief, CSS

FT George G. Meade, MD

NSA NET [REDACTED]

SIPR: [REDACTED]

Comm [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Tuesday, April 08, 2014 3:35 PM

**To:** Rogers Michael S NSA-D USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leoinel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED]

[REDACTED] NSA-Q3 USA CIV; DL medialeaks core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV;

[REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-Q31 USA CIV;

[REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED]

[REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D

USA CIV; [REDACTED] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

**Subject:** (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Below text is duplicated in DOCID 4272116







**Brooks Elizabeth R NSA-DC USA CIV**

**From:** [redacted] NSA-D USA CIV  
**Sent:** Tuesday, June 03, 2014 8:11 AM  
**To:** Brooks Elizabeth R NSA-DC USA CIV  
**Cc:** Ledgett Richard H Jr NSA-D USA CIV; Shea Teresa H NSA-S USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV; Soule Trumbull D NSA-DC USA CIV; [redacted] NSA-D USA CIV; Grimes Arlene U NSA-DN USA CIV; [redacted] NSA-D23 USA CIV  
**Subject:** (U) FOLLOW-UP: 2014\_05\_30 FYSA---(U) [redacted] findings

Classification: ~~CONFIDENTIAL~~ [redacted]

(b)(1)  
 (b)(3)-P.L. 86-36

Liz,

(U//~~FOUO~~) I understand you may have taken a task this morning to organize a review of the thoroughness of the check for material which may represent outreach by Edward Snowden to officials at NSA along the lines of what he has publicly claimed. Please advise if there is something you need from me or the task force to assist with that action.

(U//~~FOUO~~) Thread below may be of interest/relevance.

Regards,

(b)(3)-P.L. 86-36

Media Leaks Task Force  
 National Security Agency/Central Security Service  
 OPS 2B 2B8090  
 JWICS [redacted]  
 UNCL [redacted]  
 NSTS 969-5011  
 BLACK [redacted]

(b)(3)-P.L. 86-36  
 (b)(7)(A)  
 (b)(7)(E)

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Friday, May 30, 2014 6:25 PM  
**To:** DL medialeaks\_core (ALIAS) D; Grimes Arlene U NSA-DN USA CIV; Vines Vanee M NSA-DN1 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D23 USA CIV  
**Subject:** (U) FW: 2014\_05\_30 FYSA---(U) [redacted] findings

Classification: UNCLASSIFIED//~~FOUO~~

(b)(3)-P.L. 86-36  
 (b)(5)

All,

In making sure we had done due diligence with respect to any follow on actions for NBC, we reviewed the SV documentation of three Snowden interactions about why he failed an exam, the Dell trouble ticket and the OGC question. (excerpted below).

Thus if engaged and if appropriate, we have never denied the existence of correspondence just correspondence containing any complaints.

Regards

[redacted]  
Deputy General Counsel  
Litigation and Management  
NSA Office of General Counsel  
963-5548 (secure)  
[redacted] (unclassified)

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(5)

SV information:

- An email exchange circa APR 2013 when Snowden was with FHV, with NSAW SV [redacted] regarding the legal hierarchy question from the OVSC1800 course that was eventually referred to the OGC...and answered by [redacted] (*Provides more background on the "one" contact we accounted for in our work today.*)
- A personal exchange circa APR 2013 with SV [redacted] when Snowden appeared at her desk with concerns about "trick questions" in the test for OVSC1203 being the reason why he failed the test. [redacted] explained there are no trick questions, and that directly-related answers can be found verbatim in the course material. She also explained that he can retake the test...which appeared to calm his concerns.
- Email exchange circa 2012 while Snowden was a SysAdmin with Dell. He helped NSAH personnel regarding sysadmin support and access to particular files related to a "FISA document template" process. Later, SV [redacted] contacted Snowden because she had a similar problem and needed assistance, which he provided long-distance by email.

MLTF does not see these as items that show his "concerns"...but they do show interaction with the Compliance elements fo NSA, albeit administrative in nature.

**From:** [redacted] NSA-Q312 USA CIV  
**Sent:** Friday, May 30, 2014 9:09 AM  
**To:** [redacted] NSA-Q311 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV;  
[redacted] NSA-D23 USA CIV  
**Subject:** (U) [redacted] findings

(b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)









....  
(U//FOUO)

[redacted]  
Special Agent  
Assigned to Q3 [redacted]  
FANX 2, Room A2A048, Suite 6832  
Direct: 968-3374(s [redacted]  
Office: 968-5441(s [redacted]  
DropBox [redacted]

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

"This email contains information subject to the Privacy Act."

(b)(1)  
(b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [redacted]

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL~~ [redacted]

=====  
Classification: UNCLASSIFIED//~~FOUO~~

Classified By: [redacted]  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL~~ [redacted]

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390601~~

(b)(3)-P.L. 86-36

**Blacker Cindy S NSA-DJ4 USA CIV**

**From:** [redacted] NSA-D4 USA CIV  
**Sent:** Monday, June 10, 2013 12:06 PM  
**To:** [redacted] NSA-SV USA CIV; [redacted] NSA-SV USA CIV; [redacted] NSA-T132 USA CIV; [redacted] NSA-SV42 USA CIV; [redacted] NSA-SV4 USA CIV  
**Subject:** (U) I had email contact with him  
**Importance:** High

(b)(1)  
 (b)(3)-P.L. 86-36

Classification: ~~TOP SECRET//SI~~ [redacted]

This was in relation to not being able to open the EMT files forwarded to me from Hawaii.

**From:** Snowden Edward J NSA-FHX4 USA CTR  
**Sent:** Thursday, August 30, 2012 6:19 PM  
**To:** [redacted] NSA-SV4 USA CIV; [redacted] NSA-FHS2I USA CIV; [redacted] NSA-unknown USA CTR; [redacted] NSA-T99 USA CTR  
**Cc:** [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV  
**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSAH files

Classification: ~~TOP SECRET//SI~~ [redacted]

(b)(1)  
 (b)(3)-P.L. 86-36

Ah. Appreciate the clarification.

.rtf files aren't actually word docs, MS Word just has a default association to open them since they're universally readable. This is because Word is "greedy" by design in regards to file associations. To fix that:

- 1) Right click one of the .rtf files and hover over the "Open With" option
- 2) Click "Choose default program"
- 3) Select "Wordpad" from the list of programs, make sure the box in the bottom-left that says "**Always use the selected program to open this kind of file**" is checked, then click ok.
  - a. If "Wordpad" is not visible on the list, you'll have to click "Browse" and go to the location of the executable to find it. You can do a windows search for wordpad.exe, but it's probably in C:\Program Files\Windows NT\Accessories (named wordpad.exe) if NSAW is using a modern OS build.

Now you just have to double click (or however you prefer to open the files) and Windows will start the proper application automatically.

If you're still having trouble, please feel free to call me directly on the number below.

Thanks,

Ed Snowden  
 Systems Administrator, DELL – Advanced Solutions Group

Computing Services, Office of Information Sharing  
 NSA/CSS Hawaii – HT322

Secure: 952-4501

Black: [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-SV4 USA CIV

**Sent:** Thursday, August 30, 2012 11:59 AM

**To:** Snowden Edward J NSA-FHX4 USA CTR; [REDACTED] NSA-FHS2I USA CIV; [REDACTED] NSA-unknown USA CTR; [REDACTED] NSA-T99 USA CTR

**Cc:** [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV

**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//COMINT~~ [REDACTED]

(b)(1)

(b)(3)-P.L. 86-36

okay, will try that.

My 2<sup>nd</sup> question was that I don't want to have to open word docs in word pad from now on. What is the ultimate solution to this problem.

**From:** Snowden Edward J NSA-FHX4 USA CTR

**Sent:** Thursday, August 30, 2012 5:54 PM

**To:** [REDACTED] NSA-SV4 USA CIV; [REDACTED] NSA-FHS2I USA CIV; [REDACTED] NSA-unknown USA CTR; [REDACTED] NSA-T99 USA CTR

**Cc:** [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV

**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//SI~~ [REDACTED]

(b)(1)

(b)(3)-P.L. 86-36

Hi [REDACTED]

The .rtf file format supports embedded images, and Wordpad should render them the same as Word. You can test this by grabbing an image (Ctrl+PrintScreen will capture a screenshot of your desktop, if you don't have one), and saving it into an rtf file. It should display, save, etc, the same as any other document viewer.

Regarding your second question, I'm not sure I understand the question. If you'd prefer a different file format (pdf?), that's easy enough to implement, but as a proprietary format, it would be more difficult to programmatically parse that a more open standard like rtf, which could limit the production unit's ability to automate this in the future.

Ed Snowden

Systems Administrator, DELL – Advanced Solutions Group

Computing Services, Office of Information Sharing

NSA/CSS Hawaii – HT322

Secure: 952-4501

Black: [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-SV4 USA CIV

**Sent:** Thursday, August 30, 2012 7:39 AM

**To:** Snowden Edward J NSA-FHX4 USA CTR; [REDACTED] NSA-FHS2I USA CIV; [REDACTED] NSA-unknown USA CTR; [REDACTED] NSA-T99 USA CTR

**Cc:** [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV

**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//COMINT~~ [REDACTED]

(b)(1)

(b)(3)-P.L. 86-36

Ed – I was able to open recent files in wordpad. Sometimes the word docs contain embedded pictures – I don't know what would happen to them in wordpad though?

What else can we do to turn this problem off at the source?

From: Snowden Edward J NSA-FHX4 USA CTR

Sent: Tuesday, August 28, 2012 6:41 PM

To: [redacted] NSA-SV4 USA CIV; [redacted] NSA-FHS2I USA CIV; [redacted] NSA-unknown

Cc: [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV

Subject: RE: (U) Ticket IM98705 - CRITICAL - NSAOW Oversight cannot read/access NSAH files

Classification: ~~TOP SECRET//SI~~ [redacted]

Hello [redacted]

Thanks for reaching out. The folks generating these documents are still getting fully trained up on the new process, so we suspect they may have missed a small but critical step in the process (i.e. saving the .rtf in a non-MS-Word program, not simply saving the document as a .rtf from within MS-Word).

That said, I suspect you may still be able open the .rtf files you were sent if you use a program to open them that is NOT/NOT MS Word. For how to do this:

- Please open "Wordpad (this program is entirely distinct from Microsoft Word, even though it has a similar name)." To do so:
  - o Hit the start button, then type "wordpad" and hit enter (for Windows Vista or 7), or
  - o Hit the start button and then click "run," and then type "wordpad" and hit enter.
- Once the "Wordpad" program is open, try to open the .rtf files.

The reason this works is because the links that you're having trouble with **are only understood by MS Word**, which seems the embedded links and tries to "phone home." By opening the .rtfs in a non-MS-Office-Suite program (such as Wordpad, which is installed by default on Windows systems), you're basically telling the computer "Only show me the **content** of the files, and ignore any MS-Word specific metadata."

As for the genesis of problem, I can only speak to the technical causes, which are complex, but I'll do my best to simplify them. [redacted]

This by itself would not be a problem, since you're being sent the files directly, **however**, the program used by the analysts to generate these files (Microsoft Word) embeds a huge amount of hidden metadata into every file it creates. In this case, it's creating a "phone home" link that tells Word where to get a copy of the FISA document template that was used to create the file (this is really bad design on Microsoft's part, but in their defense they were probably assuming an open-sharing environment). That means when someone outside the enclave tries to open the document in Word, Word immediately detects the phone-home link and tries to go get a copy of the document template (from the enclave it can't reach). It also won't let you do anything for roughly five minutes (more bad design) until it decides that the enclave is actually inaccessible, rather than temporarily non-responsive.

Normally, the simple fix to this would be "don't create the document from a Word document template," but since the analysts rely on macros embedded in the document template for a part of their production process (minimization), we



have to go with a solution that allows them to use the macros, and then disassociate all of the "trash" metadata this generates from the produced content. That's why the .rtf (a universally readable format) file needs to be created outside of Word – non-Word programs don't understand all the phone-homing chicanery and simply omit that information from the finished file entirely. Creating the .rtf this way creates a file **that you can still open in Word and won't phone home** – which is our desired result. Conversely, if the .rtf file is saved within Word, you just get a universally-readable file that still wants to phone home -- this is what I suspect you were emailed.

However, opening those files in a program that is not Word will still ignore the "phone home" instruction, because only Word can understand that instruction. Other text editors will just ignore it, and allow you to open the file anyway.

I hope that fully answers your question. If you'd like any additional information, please feel free to contact me directly. Also, please let me know if you are or are not able to open the .rtf files in Wordpad (NOT/NOT Word) so I can factor that into any further troubleshooting.

Yours in service,

Ed Snowden  
Systems Administrator, DELL – Advanced Solutions Group

Computing Services, Office of Information Sharing  
NSA/CSS Hawaii – HT322  
Secure: 952-4501  
Black: [REDACTED]

**From:** [REDACTED] NSA-SV4 USA CIV  
**Sent:** Tuesday, August 28, 2012 9:28 AM  
**To:** Snowden Edward J NSA-FHX4 USA CTR; [REDACTED] NSA-FHS2I USA CIV; [REDACTED] NSA-unknown USA CTR  
**Cc:** [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV; [REDACTED] NSA-FHX4 USA CIV  
**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files  
**Importance:** High

Classification: ~~TOP SECRET//COMINT~~, [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

Ed,

I am the POC at NSAW who alerted to this problem. The files I received in RTF format this morning have the same problem.

What is the reason that there are hidden links that we are all struggling to compensate for? What has changed in the last month or so....

Thanks

(b)(3)-P.L. 86-36

SV/Oversight & Compliance  
969-0151s/ [REDACTED]  
FMHQ OPS1 3W145

**From:** Snowden Edward J NSA-FHX4 USA CTR  
**Sent:** Friday, August 24, 2012 9:06 PM  
**To:** [redacted] NSA-FHS2I USA CIV; [redacted] NSA-unknown USA CTR  
**Cc:** [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV; [redacted] NSA-FHX4 USA CIV  
**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSAH files

Classification: ~~TOP SECRET//SI~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

Hi [redacted]

#### Summary:

The issue ended up being a process related issue caused by Word's handling of template & macro tracking. As I explained on the phone, in simple terms, there were basically "hidden" links in all of the documents your analysts were creating that were requiring anybody trying to open the files to be able to reach into the NSAH network. Not all offices can do that, which caused the problems NSAW experienced.

We came up with a solution that would allow your folks to continue with their normal workflow (that utilizes local templates) while maintaining readability for external offices.

If you're interested in the specifics, they are included below.

(b)(3)-P.L. 86-36

#### Problem:

The analysts generating the word documents use a special template that implements certain macros they rely on for the FISA minimization process, but it creates a link (internal to the document file format) to that template's location and some other associated enclave content paths. Since those file locations are [redacted] external users not only can't view the document's content, but the peculiarities of Microsoft Word's startup process ensure that users cannot even "fail" to open the document until a 5 minute network timeout elapses.

After those five minutes pass, you can use template tricks to fix the document, but this results in a poor user experience (and requires a key-management style template tracking process to make sure all recipients have the latest template), so it was not recommended as a solution. Unfortunately, saving in a different format *within Word* (barring perhaps .txt, which strips formatting and is therefore undesirable) still preserves the template, and manually disassociating the template within word is a roughly "ten click" process, so analysts were having trouble coming up with a simple workaround.

#### Solution:

Producers will continue to use Word for workflow, as this allows them to access their macros locally. Once the document is finalized, they'll save it into a universally readable, metadata free format that preserves formatting (such as .rtf) through a product that does not support Word macros/templates (wordpad) to remove the enclave hardlinks. This ensures any user anywhere will be able to read their reporting without the format quibbles.

Additionally, the Ctrl+A/Ctrl+C/Alt+Tab/Ctrl+V sequence was suggested as a simple "now" workflow solution. Longer term, suggested they write a simple parser to rip the text content from .docs within their working folder and convert it to a better format (rtf/txt/html/xml) programmatically, so the analysts don't have to consciously think about changing the document format. Probably possible via a simple script.

Main POC in your office for further information is [redacted]

(b)(3)-P.L. 86-36

If you have any additional questions, just let me know.

Thanks,

Ed Snowden  
Systems Administrator, DELL – Advanced Solutions Group

Computing Services, Office of Information Sharing

NSA/CSS Hawaii – HT322

Secure: 952-4501

Black: [REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-FHX4 USA CIV  
**Sent:** Friday, August 24, 2012 9:21 AM  
**To:** NCHI HT322  
**Cc:** NCHI Customer Advocate; [REDACTED] NSA-FHX4 USA CIV  
**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//SI~~ [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

Good morning,  
Can someone help us out on this situation?

[REDACTED]  
NSACSS Hawaii Solutions Desk Lead  
FHT332 – IT Customer Solutions  
952-2719(s) [REDACTED] (u)

(b)(3)-P.L. 86-36

*Have an IT question/problem? “go NSA-HELP” for answers, common DIY guides, and up-to-date announcements*

*Have a suggestion, comment, or complaint? Click [HERE](#)*

**From:** [REDACTED] NSA-unknown USA CTR  
**Sent:** Friday, August 24, 2012 8:58 AM  
**To:** [REDACTED] NSA-FHX4 USA CTR; [REDACTED] NSA-FHX4 USA CTR; [REDACTED] NSA-FHX4 USA CTR; [REDACTED] NSA-FHX4 USA CTR  
**Cc:** [REDACTED] NSA-FHX4 USA CIV  
**Subject:** FW: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//SI~~ [REDACTED]

I don't know how to proceed with ticket or who to forward to. Need help

**From:** [REDACTED] NSA-FHS2I USA CIV  
**Sent:** Friday, August 24, 2012 8:47 AM  
**To:** [REDACTED] NSA-unknown USA CTR  
**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSA files

Classification: ~~TOP SECRET//SI~~ [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

Thanks for all of your help!

(U//FOUO)

[REDACTED]

Chief, HS2I2 [REDACTED]

NSAH [REDACTED]

952-7178s/ [REDACTED]

(b)(3)-P.L. 86-36

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**From:** [REDACTED] NSA-unknown USA CTR

**Sent:** Friday, August 24, 2012 8:45 AM

**To:** [REDACTED] NSA-FHS2I USA CIV

**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSAH files

Classification: ~~TOP SECRET//SI~~ [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

I will look into this further and update you as soon I get more info. Apologies for the delay.

[REDACTED]

---

**From:** [REDACTED] NSA-FHS2I USA CIV

**Sent:** Friday, August 24, 2012 8:15 AM

**To:** [REDACTED] NSA-unknown USA CTR

**Cc:** [REDACTED] CTI2 NSA-FHS2I USA USN

**Subject:** RE: (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSAH files

(b)(3)-P.L. 86-36

Classification: ~~TOP SECRET//SI~~ [REDACTED]

(b)(1)  
(b)(3)-P.L. 86-36

[REDACTED]

Its you again, huh?;-)

We are [REDACTED] without issues here at NSAH. The problem comes up when we send files to NSAW for legal review; NSAW cannot read the files that we send them. Since those files need to be accessible by Dept of Justice, we have a legal issue here.

[REDACTED] was working via phonecon with HX but couldn't get anything to work, so we finally put in a formal ticket, and asked NSAW to do the same. They received information in the attached email, but we can't see if it works until Anne comes in for her shift at 1400.

I have to say I'm very disappointed in NSAH – I put in a critical ticket and it has apparently sat around for over a week before it got reviewed...when I called for a status! Who needs to be contacted about this situation, to make sure it doesn't happen to another customer?

(U//FOUO)

[REDACTED]

Chief, HS2I2 [REDACTED]

NSAH [REDACTED]

952-7178s/ [REDACTED]

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-unknown USA CTR  
**Sent:** Friday, August 24, 2012 8:05 AM  
**To:** [redacted] NSA-FHS2I USA CIV  
**Subject:** (U) Ticket IM98705 - CRITICAL - NSAW Oversight cannot read/access NSAH files

Classification: UNCLASSIFIED ~~FOR OFFICIAL USE ONLY~~

[redacted]

Just got this ticket in our queue forwarded to us. Does the information listed below satisfy your request?

[redacted] using instructions posted on the Magicdesk FAQ site.

Here is an excerpt from an email concerning [redacted]

[redacted]  
[redacted] The users that truly need access [redacted]  
[redacted] per instructions drafted by HT322 in the attached document. HT32 will coordinate with HT33 in creating an SM7 Knowledge Article (KA) on the attached procedures Monday that can easily be used by the GECC and other helpdesk support personnel in addressing issues and assisting users.

The date/time for this activity has been planned to occur next Wed (27 June at 0700 local HST). HT322 SA's will arrive early that morning between 0530-0600 and implement [redacted]

[redacted]  
[redacted] HT33 would provide helpdesk support with HT321/2 being available as required for issues that require immediate attention.

Regards,

[redacted]

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-unknown USA CTR  
**Sent:** Friday, August 24, 2012 7:42 AM  
**To:** [redacted] NSA-unknown USA CTR  
**Subject:** (U) [redacted] Mapping

Classification: UNCLASSIFIED ~~FOR OFFICIAL USE ONLY~~

Please follow the instructions as stated below. You should be able to access [redacted] upon successfully completing the instructions. Thanks!!!

Information below can also be read at the following link:

[redacted]



Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By:~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By: ejsnowd~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

(b)(1)  
(b)(3)-P.L. 86-36

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//COMINT~~ [redacted]

~~Classified By: ejsnowd~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//COMINT~~ [redacted]

~~Classified By: ejsnowd~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//COMINT~~ [redacted]

~~Classified By: ejsnowd~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20370801~~

Classification: ~~TOP SECRET//SI~~ [redacted]

~~Classified By: [redacted]~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

~~Declassify On: 20380601~~

Classification: ~~TOP SECRET//SI~~ [redacted]

(b)(3)-P.L. 86-36

(b)(1)  
(b)(3)-P.L. 86-36



**Brooks Elizabeth R NSA-DC USA CIV**

**From:** Shea Teresa H NSA-S USA CIV  
**Sent:** Tuesday, June 03, 2014 9:17 AM  
**To:** Rogers Michael S ADM NSA-unknown USA USN; Ledgett Richard H Jr NSA-D USA CIV  
**Cc:** Delong John M NSA-D4 USA CIV; De Rajesh NSA-D2 USA CIV [redacted] NSA-SV USA CIV; Brooks Elizabeth R NSA-DC USA CIV [redacted] NSA-D USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Stone Corin R USA CIV [redacted] NSA-D USA CIV; Moultrie Ronald S NSA-S USA CIV; Ensor Leoinel K NSA-Q USA CIV  
**Subject:** FW: (U) ACTION: Low-side e-mail exchange

Classification: ~~SECRET~~ [redacted](b)(1)  
(b)(3)-P.L. 86-36

Sir, Rick,

As a follow up to our discussion this morning, we are getting ground truth between SV, OGC, and Media Leaks on exactly what email was sent from whom to whom. My comments this AM, were based on [redacted] note below which stated that there was an email from Snowden to SV.

Further analysis indicates that the email trail appears to originate with Snowden clicking on a link in his OVSC1800 course which generated an email that went to an OGC D2 alias. The OGC office manager then forwarded the email to SV, who forwarded it back to OGC.

Below, please also find the note documenting both the email and the personal engagement from Snowden with SV that documents all contact made with SV. SV will provide email trail in preparation for 1000 this AM.

V/R,  
Teresa

**From:** [redacted] M NSA-SV21 USA CIV  
**Sent:** Thursday, April 10, 2014 10:46 AM  
**To:** [redacted] NSA-SV2 USA CIV  
**Cc:** [redacted] NSA-SV21 USA CIV  
**Subject:** (U) Information Regarding My Contact w/Leaker in April 2013  
**Importance:** High

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]

(U//~~FOUO~~) I had two separate contacts with "the leaker" during the timeframe from 5 – 12 April 2013, one instance via email regarding the OVSC1800 course content and the ranking of the associated authority documents and one instance, in person, regarding the OVSC1203 course content. Details of each follow, as well as the individual emails.

**1. (U//~~FOUO~~) OVSC1800 Issue regarding ranking of Authority Documents Used in Course Content**

(U//~~FOUO~~) Initially I received an email which was forwarded to me from the OGC Office Manager on 5 April 2013. The email was sent to the OGC D2 alias and then forwarded to the SV training team via our training alias the same day. The individual was questioning the hierarchy of the authoritative documents, ranked by precedence, which are part

of the OVSC1800 course content. Although I felt comfortable answering his question, I thought it was more appropriate for OGC to respond since the authority documents involve legalities and the individual wanted them ranked in precedence order. I spoke with [REDACTED] SV TD, who indicated that two of the OGC attorneys had recently provided the hierarchy of the authorities during the OVSC1800 course development meetings. I forwarded the email directly to the two OGC attorneys ([REDACTED]) to obtain their comments and assistance on 8 April 2013. [REDACTED] responded directly to the individual, also on 8 April and cc'd my supervisor [REDACTED] who provided the response to me, also on 8 April. The response closed any further action for SV Training.

## 2. (U//~~FOUO~~) OVSC1203 Issue Regarding Course content and trick questions

(b)(3)-P.L. 86-36

(U//~~FOUO~~) The individual appeared at the side of my desk in the SV training area during the timeframe between 5 – 12 April 2013, shortly after lunch time. He did not introduce himself and instead asked if he could talk to someone about the OVSC1203 course. I indicated that he could talk to me. He seemed upset and proceeded to say that he had tried to take OVSC1203 and that he had failed. He then commented that he felt we had trick questions throughout the course content that made him fail. SV Training has standard (canned) responses we use to respond to questions like this. I introduced myself and provided the information to him. My comments were standard and part of our "canned" responses, and informed him that the OVSC courses did not contain any trick questions and that all of the answers to the test questions could be located within the course content (our standard response when someone states they have failed any of our courses). Also, as part of our standard response with this type of question, we remind the student that the course is open book and not timed, also part of our routine canned response. I also reminded him that students receive multiple attempts to successfully pass the course and if they are not successful after multiple attempts, he would need to contact us for further assistance. He seemed to have calmed down by then and said he still thought the questions tricked the students but he would try again. Apparently he didn't realize he had multiple attempts. He departed the SV training area and did not address the issue with SV training again. When the issue regarding his actions came up, and I realized I had contact with him, I immediately tried to pull his training record but it had already been pulled from the system. Consequently, I reported the contact to my management and considered the issue closed.

(U//~~FOUO~~) [REDACTED]  
 SID Oversight & Compliance  
 Access Oversight Training and Strategic Guidance  
 Team Alias: DL SV\_Training Phone: 963-0249s  
 Ops 1 Room 3W145 Suite 6476 (U//~~FOUO~~)

(b)(3)-P.L. 86-36

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**From:** [REDACTED] NSA-SV USA CIV  
**Sent:** Monday, June 02, 2014 10:06 AM  
**To:** [REDACTED] NSA-S USA CIV  
**Cc:** DL sid\_dir\_exec (ALIAS) S; DL SV\_Exec (ALIAS) SV  
**Subject:** RE: (U) ACTION: Low-side e-mail exchange

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]

Snowden sent the email in question to the SV training team as a student in one of our OVSC courses (I believe OVSC 1800). We forwarded it to OGC, and [REDACTED] (now retired) provided the answer. The question he asked was very straightforward and had to do with the precedence of our legal authorities, as in, what's the hierarchical order. The email did not say he had concerns, and no one thought there was an implication he had concerns. It appeared to be simply a student seeking clarification.

Snowden had another interaction with the same SV woman, this one in person when he was here TDY. He stopped by her desk to complain about OVSC 1203 – the FAA 702 course. He said the test was too hard and had trick questions. He said he had failed it multiple times (I'd have to check with ADET on that). He did pass the course at some point.

Please let me know if you need anything else.

Tks.

~~(U//FOUO)~~

(b)(3)-P.L. 86-36

Chief, SID Oversight and Compliance (SV)  
Room 3W160, Suite 6476  
Secure: 966-2479  
Unclassified: [REDACTED]

---

**From:** [REDACTED] NSA-S USA CIV  
**Sent:** Monday, June 02, 2014 9:10 AM  
**To:** [REDACTED] NSA-SV USA CIV  
**Cc:** DL sid\_dir\_exec (ALIAS) S; DL SV\_Exec (ALIAS) SV  
**Subject:** (U) ACTION: Low-side e-mail exchange  
**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]

Can you provide any insight/comments to Ms. Shea on the low-side e-mail exchange asking for comments on the NBC interview? You were CC'd w/Raj stepping in asking that no one else comment on the low-side (or add additional folks to the e-mail exchange). Thanks.

Regards,

(b)(3)-P.L. 86-36

~~(U//FOUO)~~

Executive Assistant to the Director, Signals Intelligence Directorate  
Ops 1, 2W102  
NSTS: 963-3333, CMCL: [REDACTED]

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Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~

Classification: ~~SECRET~~

~~Declassify On: 20390601~~

(b)(1)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

From: [redacted] NSA-S0 USA USA  
 To: [redacted] NSA-S3M2 USA CIV; [redacted] NSA-D4 USA CIV; [redacted] NSA-D14 USA CIV;  
 [redacted] NSA-D23 USA CIV; [redacted] NSA-O USA CIV; [redacted] M NSA-I USA CIV  
 Cc: [redacted] NSA-D USA CIV; [redacted] NSA-I423 USA CIV; DL ODOC Medialeaks (ALIAS) D4; [redacted]  
 [redacted] NSA-E92 USA CIV; DL medialeaks core (ALIAS) D; DL ssct (ALIAS) S0  
 Subject: RE: (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities  
 Date: Thursday, May 29, 2014 3:52:38 PM

Classification: ~~TOP SECRET//SI//NOFORN~~

[redacted] all,

~~(TS//SI//NF)~~ Bringing this up an echelon, into the space of the potential. This is the crux of the matter for a very strong way for which we can 'push back,' 'return fire,' whatever words we wish to consider.

- The contentions by the fugitive that he had umbrage with programs are not apparent, in any fashion, in these communications.
- These types of questions about OVSC 1203, which is standard training for any junior analyst or someone new to working SIGINT in NTOC, absolutely fly in the face of his contentions of being 'senior' anything, by job position, or working [redacted] NSA, etc. Complaints about fairness/trick questions are something that I saw junior analysts in NTOC (and I had about 8 of them on my team in 20 months) would pose – these were all his age and positional peers: young enlisted Troops, interns, and new hires. Nobody that has taken this test several times, or worked on things [redacted] for more than a couple of years, would make such complaints. It is not a gentleman's course; \*I\* failed it once, the first time I had to renew, but not on subsequent renewals, and I've only been here since 2011. I would expect folks who are on keyboard working SIGINT for some years can probably take this test without exhaustive .
- Taking OVSC 1203/1800 a month before his departure is not commensurate with being 'senior' in anything. More of the 'ink still drying' type of point in a career, regarding certifications to access FAA.
- Look at the signature block. System administrator. That is not a lowly or ignoble position, but it is not in line with the persona that he has painted as a 'senior' player.

(U//FOUO) I think we (NSA) have a very interesting decision to potentially weigh in on – though the decision is probably that of DOJ. At what point do we stop focusing on muddying the waters of a **\*potential\*** prosecution, and start looking at how we can have an exceptionally strong retort – that has a half-life – and help restore our brand/help with hiring, at the expense of tainting the potential? Emotionally, we want justice. Empirically, I challenge whether **\*if\*** there is a trial, and **\*if\*** there is a conviction, that the net gain exceeds what we could do with this – the substantiation that his allegations are false, as is are his claims of his role here – in developing potentially powerful external communications to our net benefit. Something I've been impressed by is the [redacted] tenor on all of this – dispatches to the workforce that our heads are high, we're marching on, we will continue to aggressively develop.

(U) Thanks if you're still with me in this thought exercise.

Cheers - [REDACTED]

(U//FOUO) [REDACTED] Lieutenant Colonel, United States Army  
 Chief, SID Strategic Communications Team for Media Leaks - *please send items requiring timely SSCT attention to 'dl ssct' so the entire team has SA*  
 National Security Agency, OPS 1, Room 1E024 suite 6209  
 NSTS: 963-6775 (group), 966-5491 (desk), Commercial: [REDACTED] (desk)  
 NSA Journal - [REDACTED]  
[link to my dropbox](#)

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 3:05 PM  
**To:** [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-E92 USA CIV; DL medialeaks\_core (ALIAS) D; DL ssct (ALIAS) S1  
**Subject:** (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities  
**Importance:** High

Classification: ~~TOP SECRET//SI//NOFORN~~

All,

ODOC reminded us of some other "interactions" with Snowden that may need to be considered for this action (thank you [REDACTED]).

[REDACTED] dug this one out of the SSCT files for us...it displays 2-3 additional contacts with the SV contingent that we need to consider...but they do not appear to have any "alarm" or "concern" for illegal pr questionable activities on the part NSA.

They are:

- n An email exchange circa APR 2013 when Snowden was with FHV, with NSAW SV [REDACTED] regarding the legal hierarchy question from the OVSC1800 course that was eventually referred to the OGC...and answered by [REDACTED] (Provides more background on the "one" contact we accounted for in our work today.)
- n A personal exchange circa APR 2013 with SV [REDACTED] when Snowden appeared at her desk with concerns about "trick questions" in the test for OVSC1203 being the reason why he failed the test. [REDACTED] explained there are no trick questions, and that directly-related answers can be found verbatim in the course material. She also explained that he can retake the test...which appeared to calm his concerns.

- n Email exchange circa 2012 while Snowden was a SysAdmin with Dell. He helped NSAH

personnel regarding sysadmin support and access to particular files related to a "FISA document template" process. Later, SV [REDACTED] contacted Snowden because she had a similar problem and needed assistance, which he provided long-distance by email.

MLTF does not see these as items that show his "concerns"...but they do show interaction with the Compliance elements fo NSA, albeit administrative in nature.

Does any of the above change your input to our action today?

Rgds,

[REDACTED]

[REDACTED]

**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[REDACTED] (u)

(b)(3)-P.L. 86-36

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**From:** [REDACTED] NSA-S1N2 USA CIV  
**Sent:** Thursday, May 29, 2014 2:29 PM  
**To:** [REDACTED] NSA-S3M2 USA CIV  
**Cc:** DL ssct (ALIAS) S1; DL medialeaks\_core (ALIAS) D  
**Subject:** (U) Your question on Snowden and Authorities

Classification: ~~TOP SECRET//SI//NOFORN~~

[REDACTED]

I believe that what you are looking for is MLTF 1549. I suspect that you all may have additional information filed for this, but perhaps this is a start.

(b)(3)-P.L. 86-36

(U//FOUO) [REDACTED]

S1N2 Technical Director / Detailed to SID Media Leaks

OPS 1 1E024

966-5878s

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**From:** [REDACTED] NSA-S0 USA CIV  
**Sent:** Friday, April 11, 2014 4:46 PM  
**To:** Shea Teresa H NSA-S USA CIV; [REDACTED] NSA-S USA CIV; [REDACTED] MG NSA-S USA  
USA; [REDACTED] NSA-S USA CIV; [REDACTED] NSA-S02 USA CIV; [REDACTED] NSA-  
S01 USA CIV; [REDACTED] NSA-F32 USA CIV; [REDACTED] NSA-S USA USN  
**Cc:** DL s\_exec (ALIAS) S; [REDACTED] NSA-S USA CIV; [REDACTED] NSA-S02 USA CIV; DL  
ssct (ALIAS) S1  
**Subject:** (U) Vanity Fair Article With Fugitive - May Cause Additional Work

Classification: ~~TOP SECRET//SI//NOFORN~~



(U) Hello All, the much anticipated Vanity Fair article with the fugitive is out, please see attached. The article could cause additional work for us.

(U//~~FOUO~~) Probably the most concerning issue in the article is the fugitives assertion that he raised complaints with NSA lawyers and oversight and compliance personnel.

*"At Kunia, Snowden would later claim in a statement to the European officials of his concerns about overreaching government surveillance, "none of whom took any action to address them," he wrote. "Everyone in the intelligence community is aware of what happens to people who report concerns about unlawful but authorized operations." But, according to Rick Ledgett, the N.S.A.'s deputy director who would lead the internal investigation of Snowden's leaks, Snowden made no formal complaints. And if he complained personally to anyone, Ledgett says, they have not acknowledged it.*

*The N.S.A. at this point not only knows I raised complaints, but that there is evidence that I made my concerns know to the N.S.A.'s lawyers, because I did some of it through e-mail. I directly challenge N.S.A. to deny that I contact N.S.A. oversight and compliance bodies directly via e-mail and that I specifically expressed concerns about their suspect interpretation of the law, and I welcome members of Congress to request a written answer to this question [from the N.S.A.]."*

~~(TS//SI//NF)~~ The MLTF has already asked the IG, OGC, and ODOC, to search their official email, web-based contacts, and correspondence for any evidence that the fugitive contacted their office for any reason. If any evidence was found, they were requested to provide a short recap of the exchange. Two folks from SV responded that they had contact with the fugitives, see attached. One of their responses was classified TS//SI/[redacted] and th MLTF task was C//NF, whichis why this paragraph is TS//SI//NF.

(b)(1)  
(b)(3)-P.L. 86-36

(U//~~FOUO~~)

Regards,

Mr. [redacted]

D/Chief, SID Strategic Communications Team for Media Leaks - *please send items requiring timely SSCT attention to 'DL ssct' so the entire team has SA*

National Security Agency, OPS 1, Room 1E024, Suite 6209

NSTS: 963-6775 (group), 966-5853 (desk), Commercial: [redacted]

[Link To My Drop Box](#)

Classified By: [redacted]

Derived From: NSA/CSSM 1-52

Dated: 20070108

Declassify On: 20390401

(b)(3)-P.L. 86-36

Classification: ~~TOP SECRET//SI//NOFORN~~

Classified By: [redacted]



~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~TOP SECRET//SI//NOFORN~~

~~Classified By:~~   
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~TOP SECRET//SI//NOFORN~~

~~Classified By:~~   
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20130930~~  
~~Declassify On: 20390501~~

Classification: ~~TOP SECRET//SI//NOFORN~~

**NSA-D28 USA CIV**

**From:** [redacted] NSA-D28 USA CIV  
**Sent:** Thursday, May 29, 2014 1:36 PM  
**To:** [redacted] NSA-D23 USA CIV  
**Cc:** [redacted] M NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** RE: (U) UPDATED VERSION 2014\_05\_29 - ACTION: SEEKING INPUT on strategy about specifics- PROPOSED response to #6 - Snowden's Claims of Voicing Concerns

Classification: UNCLASSIFIED//~~FOUO~~

These are good responses.

[redacted]  
 Deputy General Counsel  
 Litigation and Management  
 NSA Office of General Counsel  
 963-5548 (secure)

(unclassified)

(b) (3) - P.L. 86-36

**ATTORNEY WORK PRODUCT//ATTORNEY CLIENT COMMUNICATION  
 PRIVILEGED COMMUNICATION  
 Not to be released without OGC approval**

**From:** [redacted] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 1:29 PM  
**To:** [redacted] NSA-D28 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV; [redacted] NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** (U) UPDATED VERSION 2014\_05\_29 - ACTION: SEEKING INPUT on strategy about specifics- PROPOSED response to #6 - Snowden's Claims of Voicing Concerns

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

This is updated with [redacted] comments—this version is timed at 1325.  
 << File: OGC Comments Email Q and A 1325.DOCX >>

Just FYSA---I suspect you already had this conversation or know this---after speaking with [redacted] it does not appear the Agency would protect the content of this message in response to the pending FOIA request.

Thanks all!

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

From: [REDACTED] NSA-D23 USA CIV  
Sent: Thursday, May 29, 2014 12:53 PM  
To: [REDACTED] NSA-D28 USA CIV  
Cc: [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV; [REDACTED] NSA-D23 USA CIV  
Subject: (U) 2014\_05\_29 - ACTION: SEEKING INPUT on strategy about specifics- PROPOSED response to #6 - Snowden's Claims of Voicing Concerns

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]  
OGC Answer due by 1400-

You can see in here that after working with MLTF---they have asked us to fashion a proposed response to 3 of the questions. Obviously we will still review all the Q and A before it goes final.

I have put together a response in here. Obviously, we could stick with just what [REDACTED] proposed and has been sent to the WH just a few moments ago for the 1230 Briefing.

My draft is more specific about the inquiry raised.

- I provide the timing of the inquiry (Friday afternoon request and OGC answer on Monday) to show we were responsive.
- I also discuss with a bit more detail what the query was concern and that it was NOT about concerns with violations of law.

Obviously getting this specific begs the question as to whether we can then still protect, at least these portions of the message in the pending and future FOIA requests.

<< File: OGC Comments Email Q and A.DOCX >>

(U//FOUO)

[REDACTED]  
Deputy Associate GC  
Administrative Law and Ethics  
NBP1, Rm 3A-67  
Phone--NSTS: 992-3930  
Outside: [REDACTED]  
[REDACTED]

(b) (3) - P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

From: [REDACTED] NSA-D23 USA CIV

**Sent:** Thursday, May 29, 2014 12:26 PM  
**To:** [redacted] NSA-D28 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** FW: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b) (3) - P.L. 86-36  
(b) (5)  
(b) (7) (A)  
(b) (7) (E)

[redacted]  
Just FYSA---See below where Q indicates that they found it [redacted]

I suspect OGC may have found it later as well when the OGC "All" went out....

Does this sound right?

**From:** [redacted] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 12:07 PM  
**To:** [redacted] NSA-D23 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV  
**Subject:** RE: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

(b) (3) - P.L. 86-36

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[redacted]  
I just sent [redacted] my input to the issue and I spoke to [redacted] on the phone.

[redacted]  
[redacted]  
Q311 Counterintelligence Investigations

[redacted]  
FANX 2, Room A2A048, Suite 6832  
Office: 968-3373(s), [redacted]

(b) (3) - P.L. 86-36

**From:** [redacted] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 11:34 AM  
**To:** [redacted] NSA-Q311 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV  
**Subject:** (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

(b) (3) - P.L. 86-36  
(b) (5)  
(b) (7) (A)  
(b) (7) (E)

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(b) (3) - P.L. 86-36  
(b) (5)  
(b) (7) (A)  
(b) (7) (E)

INTERNAL/DELIBERATIVE

[REDACTED]

2 Things:

1. Forwarding the below message so you can see that [REDACTED] have also received this.
2. [REDACTED]

Thanks,

[REDACTED]

(b) (3) - P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 11:25 AM  
**To:** [REDACTED] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED]  
NSA-T USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1;  
DL Q\_REGISTRY; [REDACTED] NSA-Q31 USA CIV  
**Subject:** (U) ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

Text below is duplicated in DOCID 4249209

[REDACTED]





**Brooks Elizabeth R NSA-DC USA CIV**

**From:** [redacted] NSA-SV USA CIV  
**Sent:** Tuesday, June 03, 2014 9:22 AM  
**To:** [redacted] NSA-SV USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Ensor Leoinel K NSA-Q USA CIV; DeLong John M NSA-D4 USA CIV; DeLong John M NSA-D4 USA CIV; [redacted] NSA-D USA CIV; Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV  
**Cc:** DL s\_exec (ALIAS) S; [redacted] NSA-SV USA CIV  
**Subject:** FW: (U) SV Email contact with Edward Snowden  
**Signed By:** [redacted]  
**Importance:** High

(b)(3)-P.L. 86-36

Classification: ~~TOP SECRET//SI//NOFORN~~

And here's the final email trail, this one related to the third bullet in my initial email where we had an exchange with him in his official capacity as a system administrator.

v/r,

(U//FOUO)

Chief, SID Oversight and Compliance (SV)  
 Room 3W160, Suite 6476  
 Secure: 966-2479  
 Unclassified: [redacted]

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-SV USA CIV  
**Sent:** Monday, June 10, 2013 12:51 PM  
**To:** [redacted] NSA-Q312 USA CIV  
**Cc:** [redacted] NSA-SV3 USA CIV [redacted] NSA-SV USA CIV  
**Subject:** (U) SV Email contact with Edward Snowden  
**Importance:** High

Classification: ~~TOP SECRET//SI//NOFORN~~

[redacted]

(S//NF) Below is an email exchange between SV and Edward Snowden. If we find others, we'll forward them to you. [redacted]  
 [redacted] is the SV lead for this situation.

Thanks,

(U//FOUO)

Chief, SID Oversight and Compliance (SV)  
 Room 3W160, Suite 6476  
 Secure: 966-2479  
 Unclassified: [redacted]

(b)(3)-P.L. 86-36



From: [redacted] NSA-SV4 USA CIV

Sent: Monday, June 10, 2013 12:06 PM

To: [redacted] NSA-SV USA CIV; [redacted] NSA-SV USA CIV; [redacted] NSA-SV3 USA CIV; [redacted]

NSA-SV42 USA CIV [redacted] NSA-SV4 USA CIV

Subject: (U) I had email contact with him

Importance: High

Text below is duplicated in DOCID 4294838

[Redacted content]

























**From:** [redacted] NSA-Q31 USA CIV  
**Sent:** Thursday, April 10, 2014 10:43 AM  
**To:** [redacted] NSA-Q311 USA CIV  
**Subject:** RE: (U) REPLY: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

[redacted]  
We have his TS NSANet email and his UNCLASSIFIED NSA.gov email. [redacted]  
[redacted]

There was also no mention of any emails or phone calls to/from Snowden when we spoke to IG, SV, and OGC outside of what we have already reported.

[redacted]  
Chief, Q31  
CI Investigations Division  
968-4802(NSTS)

[redacted] (unclass)

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

\*This email contains information subject to the Privacy Act\*

**From:** [redacted] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 10:11 AM  
**To:** [redacted] NSA-Q31 USA CIV  
**Subject:** (U) REPLY: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Thanks. I'll visit you when they put you in prison for talking to DoJ.

Do we think we had a clean capture of all of his work e-mail related high-side e-mail—to include any engagement with his Booz chain? Sorry, just trying to educate myself.

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

(b)(3)-P.L. 86-36

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**From:** [REDACTED] NSA-Q31 USA CIV  
**Sent:** Thursday, April 10, 2014 8:39 AM  
**To:** [REDACTED] NSA-D USA CIV  
**Subject:** RE: (U) REPLY: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Spoke with [REDACTED] at home. She said no telephonic contact after the email. Also confirmed that Snowden did not reply to her response which matches with what we see in the email.

Our review of his email did not turn up any additional emails that match the description in the article. I truly believe we have the right one.

I have asked DoJ to call me so we can discuss the release issue. I have heard that [REDACTED] is not happy that I am talking to DoJ, but I am not too concerned with that right now. I will just add it to the list.

-----  
[REDACTED]  
Chief, Q31  
CI Investigations Division  
968-4802(NSTS)  
[REDACTED] (unclass)

(b)(3)-P.L. 86-36

\*This email contains information subject to the Privacy Act\*

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**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 7:46 AM  
**To:** [REDACTED] NSA-Q31 USA CIV  
**Subject:** (U) REPLY: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Thanks so much, [REDACTED]

[REDACTED]  
Media Leaks Task Force

National Security Agency/Central Security Service

OPS 2B 2B8090

JWICS

UNCL

NSTS 969-5011

BLACK

(b)(3)-P.L. 86-36

From: [redacted] NSA-Q31 USA CIV

Sent: Thursday, April 10, 2014 7:26 AM

To: [redacted] NSA-D USA CIV

Subject: RE: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Importance: High

Classification: ~~CONFIDENTIAL//NOFORN~~

[redacted]

When this issue came up prior (Gellman article) we spoke to [redacted] and she didn't recall any additional interaction. I will call her first thing this morning to triple check this and get back to you.

(b)(3)-P.L. 86-36

Chief, Q31

CI Investigations Division

968-4802(NSTS)

[redacted] (unclass)

\*This email contains information subject to the Privacy Act\*

From: [redacted] NSA-D USA CIV

Sent: Thursday, April 10, 2014 6:24 AM

To: [redacted] NSA-Q31 USA CIV

Subject: (U) FOLLOW-UP: (U) UPDATE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

[redacted]

(U//FOUO) Thanks again for responding to my questions last night, based on my queue this morning it doesn't look like providing them stimulated any action... sigh... where's the fire in the belly for doing the right thing!

(U//FOUO) One last question that woke me up last night, do you know if [redacted] who received the April e-mail from Snowden was specifically asked if she received any further correspondence? I ask only because there probably isn't anyone checking her e-mail queue since she is now retired. I'm just trying to be as sure as possible we've asked the right people and checked the right places for any potential surprises.

Thanks,

(b)(3)-P.L. 86-36

Media Leaks Task Force

National Security Agency/Central Security Service

OPS 2B 2B8090

JWICS

Classification: UNCLASSIFIED ~~//FOR OFFICIAL USE ONLY~~

(U//~~FOUO~~) Here is where we stand as best I can determine as of the time of this e-mail:

1. DoJ clearance to make use of the April 2013 e-mail exchange between Snowden and OGC (Pending with [REDACTED] AUSA and [REDACTED] USAVAE at DoJ HQ)
2. Due diligence checks for any Snowden e-mails about authorities that may have been missed:
  - a. ODOC – Pending, gone for the day
  - b. SV – Waiting to see what they found, believe it's the exchange we already have
  - c. IG – Pending, gone for the day
  - d. OGC - Pending
3. LAO CN – on hold pending approval of #1 above and “all clear” on #2
4. Engagement with Vanity Fair editors to dispute claim by Snowden that he reported concerns (on hold pending approval of #1 above and “all clear” on #2)

Given that we don't have some of the information we need to trigger action and some elements we're waiting to hear from are gone for the day this will need to be resumed in earnest tomorrow. Main effort in my view is to conduct a timely determination of our ability and confidence to challenge the assertion that Snowden reported his concerns.

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS  
UNCL  
NSTS 969-5011  
BLACK

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Wednesday, April 09, 2014 2:56 PM  
**To:** De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED]  
NSA-DL USA CIV; Ensor Leoinel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV  
**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leoinel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED]  
[REDACTED] NSA-O3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV;  
[REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-Q31 USA CIV;  
[REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED]  
[REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D  
USA CIV; [REDACTED] NSA-D USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV;



**Subject:** (U) REPLY: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

MAY CONTAIN ATTORNEY CLIENT PRIVILEGED INFORMATION

TO: LAO, OGC, Q

(U//FOUO) After some thought and counsel I think we need greater certainty about whether or not there is/was additional correspondence before we stake the reputation of the Agency on a counter narrative. I am going to trigger an action for the appropriate organizations to do an e-mail search [REDACTED] to affirm that there is no further correspondence that could substantiate Snowden's claim. I think we need to complete that before we move forward.

Regards,

(b)(3)-P.L. 86-36

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

**From:** [REDACTED] NSA-D USA CIV

**Sent:** Wednesday, April 09, 2014 1:50 PM

**To:** De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV;

NSA-DL USA CIV; Ensor Leoinel K NSA-O USA CIV;	NSA-O USA CIV
--	---------------

**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV;

NSA-Q3 USA CIV; DL medialeaks core (ALIAS) D; DL PAOMedia (ALIAS) DN1;	NSA-D USA CIV;
--	----------------

NSA-D2 USA CIV; NSA-D21 USA CIV; NSA-Q31 USA CIV;

NSA-O31 USA CIV;	NSA-D2 USA CIV	NSA-D USA CIV;
------------------	----------------	----------------

NSA-D USA CIV:	NSA-D USA CIV:	NSA-D USA CIV:	NSA-D
----------------	----------------	----------------	-------

USA CIV: [REDACTED] NSA-D USA CIV; Delong John M NSA-D4 USA CIV; [REDACTED] NSA-D4 USA CIV;

NSA-D USA CIV

**Subject:** (U) REPLY: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

TO: LAO, OGC, Q

(b)(3)  
OGA

ODNI

(U//FOUO) Lots have folks have jumped in to offer to help or have started action to move forward on the option to release a fact to counter the anticipated challenge in the Vanity Fair article that Snowden tried to communicate his concerns while he was still an employee. This kind of responsiveness, and especially more proactive actions to undermine future and recurring false narratives, is the direction in which we want to take the work of the MLTF. That work will by necessity require a closer, quicker more structure engagement with your organizations and others. We need to be synchronized as to actions, timing and message.

(U//FOUO) In talking to [REDACTED] at ODNI PAO who has deep experience in these matters he suggests that if we are prepared and cleared to release the information which refutes Snowden's claim, we should seriously consider contacting Vanity Fair BEFORE they publish and let them know that we plan to immediately and publicly challenge that assertion

AND make clear that we warned Vanity Fair that the facts are wrong. I believe we need to give this approach serious consideration.

(b)(3)-P.L. 86-36

Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS  
UNCL  
NSTS 969-5011  
BLACK

**From:** Rogers Michael S NSA-D USA USN

**Sent:** Wednesday, April 09, 2014 12:57 PM

**To:** [redacted] NSA-D USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV

**Cc:** [redacted] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1: [redacted] NSA-D USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV

**Subject:** RE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** High

Text below duplicated in DOCID 4294833









[REDACTED] NSA-DJ09 USA CTR

**From:** Grimes Arlene U NSA-DN USA CIV  
**Sent:** Thursday, April 10, 2014 11:38 AM  
**To:** [REDACTED] NSA-D USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1  
**Subject:** RE: (U) FOLLOW UP RE: (U) REPLY: (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Many thanks for the assistance, [REDACTED]

(b)(3)-P.L. 86-36

Vanity Fair reports Mr. Snowden saying that he expressed his concerns in emails to NSA's attorneys and compliance and oversight authorities. Despite extensive searches, supported by investigative interviews, NSA has not yet found anything that substantiates this claim.

(U//FOUO)

Arlene

Arlene U. Grimes  
NSA Public Affairs Office Lead  
2B5053

Personal: 969-7505s / [REDACTED]

PAO Office: 969-7499s [REDACTED]

Blackberry/external email: [REDACTED]

After-hours media queries: [nsapao@nsa.gov](mailto:nsapao@nsa.gov)

My dropbox (for large files) [REDACTED]

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Thursday, April 10, 2014 11:34 AM  
**To:** Grimes Arlene U NSA-DN USA CIV  
**Subject:** RE: (U) FOLLOW UP RE: (U) REPLY: (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

(b)(3)-P.L. 86-36

We'll get it reviewed for you if you like.

**From:** Grimes Arlene U NSA-DN USA CIV  
**Sent:** Thursday, April 10, 2014 11:25 AM  
**To:** [REDACTED] NSA-D USA CIV  
**Cc:** DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; DL medialeaks\_core (ALIAS) D; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-DL USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q3 USA CIV; Bauman Ethan L NSA-DL USA CIV  
**Subject:** (U) FOLLOW UP RE: (U) REPLY: (U) PAO REPLY: (U) UPDATE: (U) FORWARDED FOR FOLLOW-UP: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Below text duplicated in DOCID 4294833

















[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 4:08 PM  
**To:** [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED]  
NSA-D14 USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA  
CIV  
**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL  
ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-E92 USA CIV; DL medialeaks\_core  
(ALIAS) D; DL ssct (ALIAS) S1  
**Subject:** (U) 2014\_05\_29 OGC to MLTF No changes-(U) SECONDS?! -- FW: (U) Your question on  
Snowden and Authorities

Classification: ~~TOP SECRET//SI//NOFORN~~

(b)(3)-P.L. 86-36

[REDACTED]

I concur—there are obviously lots of contacts Snowden had with folks in various organizations of NSA while he was in access.

So long as the Q and A remain fashioned about correspondence regarding “his concerns”---i.e. reporting of violations; questions of lawfulness, etc...then it seems like the planned approach will still be accurate.

The additional interactions noted below do not change OGC inputs to #6-8.

(U//FOUO)

[REDACTED]  
Deputy Associate GC  
Administrative Law and Ethics  
NBP1, Rm 3A-67  
Phone--NSTS: 992-3930  
Outside: [REDACTED]  
[REDACTED]

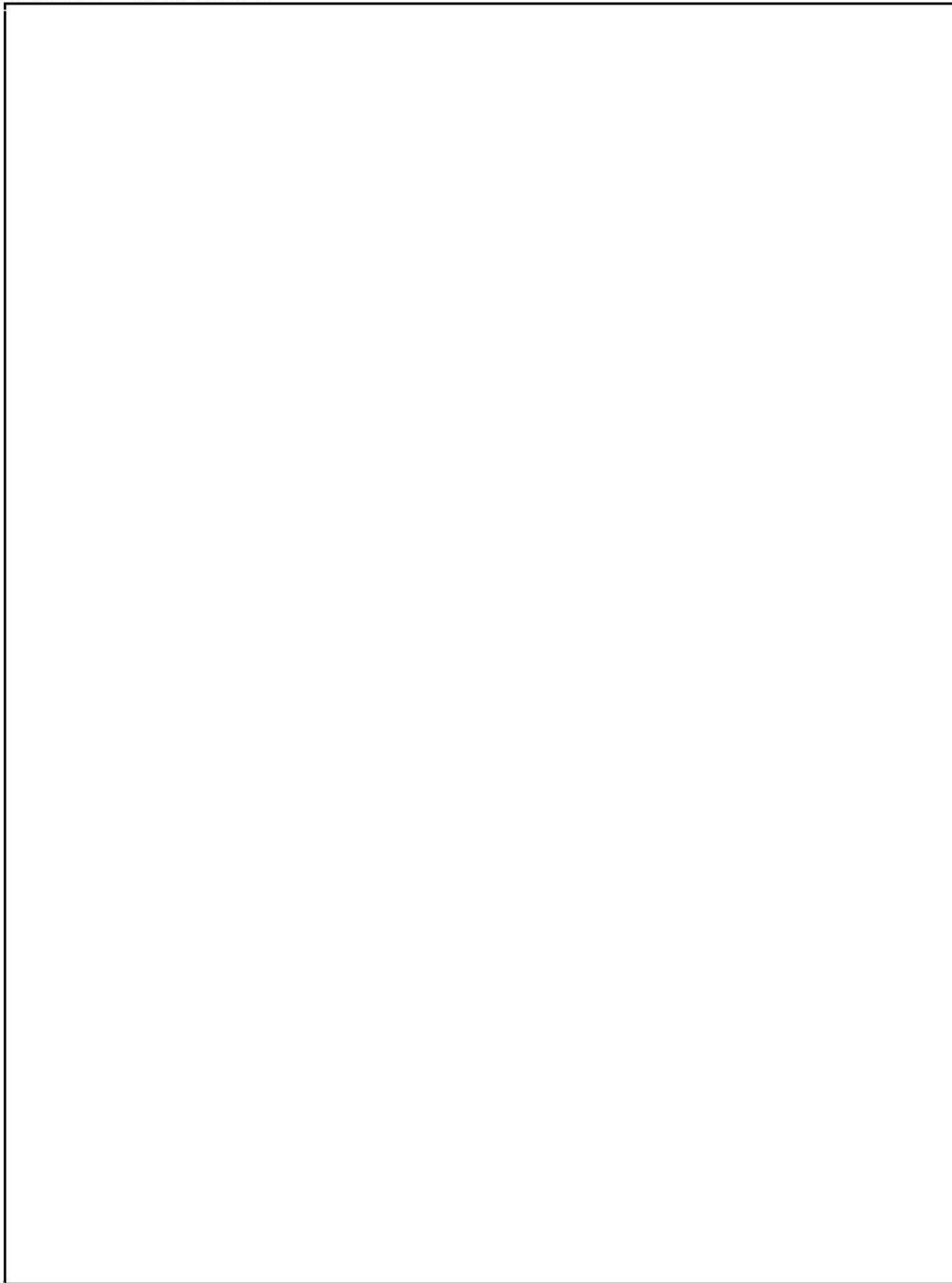
(b)(3)-P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

Best,

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 3:05 PM  
**To:** [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV; [REDACTED]  
[REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-O USA CIV; [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED]  
A NSA-E92 USA CIV; DL medialeaks\_core (ALIAS) D; DL ssct (ALIAS) S1  
**Subject:** (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities  
**Importance:** High

Below text duplicated in DOCID 4294887









[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 3:13 PM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Subject:** RE: (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities

Classification: ~~TOP SECRET//SI//NOFORN~~

That's a relief, we're still good, the only emails are the one we knew about.

The in person contact is news to me, but again, not an actual complaint about the law or authorities (just that we use trick questions in our tests).

[REDACTED]  
---  
S/A [REDACTED] CFE, CISSP  
Q311 Counterintelligence Investigations

Assigned to Q3 - [REDACTED]  
FANX 2, Room A2A048, Suite 6832  
Office: 968-3373(s) [REDACTED] (b)

**From:** [REDACTED] NSA-D23 USA CIV  
**Sent:** Thursday, May 29, 2014 3:07 PM  
**To:** [REDACTED] NSA-Q311 USA CIV  
**Subject:** FW: (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities  
**Importance:** High

Classification: ~~TOP SECRET//SI//NOFORN~~

As we discussed

**From:** [REDACTED] NSA-S3M2 USA CIV  
**Sent:** Thursday, May 29, 2014 3:05 PM  
**To:** [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV  
**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-E92 USA CIV; DL medialeaks\_core (ALIAS) D; DL ssct (ALIAS) S1  
**Subject:** (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities  
**Importance:** High

Below text duplicated in DOCID 4294887







**From:** [redacted] NSA-Q31 USA CIV  
**Sent:** Tuesday, March 18, 2014 9:40 AM  
**To:** [redacted]  
**Subject:** FW: (U) Snowden Claims

(b)(1)  
(b)(3)-P.L. 86-36

Classification: ~~SECRET~~ [redacted]

Both of the answers are captured in the below. The direct quote that addresses both of these points is all the way at the bottom.

Let me know if you need anything else.

[redacted]  
Chief, Q31  
CI Investigations Division  
968-4802(NSTS)

[redacted] (unclass)

\*This email contains information subject to the Privacy Act\*

**From:** [redacted] NSA-D2 USA CIV  
**Sent:** Tuesday, March 11, 2014 1:26 PM  
**To:** Ledgett Richard H Jr NSA-D USA CIV; Alexander Keith B GEN NSA-D USA USA; [redacted] NSA-Q31 USA CIV  
**Cc:** Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Fleisch Frances J NSA-D USA CIV; [redacted] NSA-D USA CIV; DL ddir\_staff (ALIAS) S; D DIR STAFF; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D28 USA CIV  
**Subject:** RE: (U) Snowden Claims

(b)(1)  
(b)(3)-P.L. 86-36

Classification: ~~SECRET~~ [redacted]

Sir,

The Intelligence Community Whistleblower Protection Act of 1998 and Presidential Policy Directive PPD-19 provide a mechanism for both employees and contractors to report alleged wrongdoing.

Whistleblowers can report matters of "urgent concern" to the NSA IG and DoD IG.

Whistleblowers, to include contractors, can report matters of "urgent concern" to the intelligence committees after notifying the NSA IG or DoD IG of the intent to do so and obtaining direction from the IG on how to contact the Intelligence Committees.

The Whistleblower statute provides an avenue to report concerns related to classified matters without improperly disclosing classified information.

[redacted]  
[redacted]  
(b)(3)-P.L. 86-36

Principal Deputy General Counsel  
Office of General Counsel  
OPSB2B, Room 2B8140

[redacted] u)/963-5548(s)

(b)(3)-P.L. 86-36

**From:** Ledgett Richard H Jr NSA-D USA CIV

**Sent:** Tuesday, March 11, 2014 12:58 PM

**To:** Alexander Keith B GEN NSA-D USA USA; [redacted] NSA-Q31 USA CIV

**Cc:** Ensor Leoinel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Fleisch Frances J NSA-D USA CIV; [redacted] NSA-D USA CIV; DL ddir\_staff (ALIAS) S; D DIR STAFF; De Rajesh NSA-D2 USA CIV; [redacted] NSA-D2 USA CIV

**Subject:** RE: (U) Snowden Claims

Classification: ~~SECRET~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

Sir,

It's not the recently enacted Whistleblower Protection Act, but there are previous laws that protect contractors. Cc'ing Raj and [redacted] who can provide that info.

v/r,

Rick

Rick Ledgett  
Deputy Director

(b)(3)-P.L. 86-36

**From:** Alexander Keith B GEN NSA-D USA USA

**Sent:** Tuesday, March 11, 2014 11:41 AM

**To:** Ledgett Richard H Jr NSA-D USA CIV; [redacted] NSA-Q31 USA CIV

**Cc:** Ensor Leoinel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Fleisch Frances J NSA-D USA CIV; [redacted] NSA-D USA CIV; DL ddir\_staff (ALIAS) S; D DIR STAFF

**Subject:** RE: (U) Snowden Claims

Classification: ~~SECRET~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

Rick,

I believe there is also a Whistleblower methodology for contractors. Do we have that?

Thanks  
GEN A

**From:** Ledgett Richard H Jr NSA-D USA CIV

**Sent:** Tuesday, March 11, 2014 11:28 AM

**To:** [redacted] NSA-Q31 USA CIV

**Cc:** Ensor Leoinel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; Alexander Keith B GEN NSA-D USA USA; Fleisch Frances J NSA-D USA CIV; [redacted] NSA-D USA CIV; DL ddir\_staff (ALIAS) S; D DIR STAFF

**Subject:** RE: (U) Snowden Claims

Classification: ~~SECRET~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

[redacted]  
Excellent – thanks!



v/r,

Rick

Rick Ledgett  
Deputy Director

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-Q31 USA CIV**Sent:** Tuesday, March 11, 2014 11:27 AM**To:** Ledgett Richard H Jr NSA-D USA CIV**Cc:** Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; [REDACTED]

[REDACTED] NSA-Q3 USA CIV; [REDACTED] NSA-Q31 USA CIV

**Subject:** (U) Snowden ClaimsClassification: ~~SECRET~~ [REDACTED]

(b)(1)

(b)(3)-P.L. 86-36

Rick,

(U//~~FOUO~~) As requested we, ADS&CI and FBI, have conducted extensive research into the below statement, which Snowden has invoked on multiple occasions. This included a review of all interviews and case material to include all paperwork and interviews collected/conducted with contractors Dell and Booz Allen Hamilton.

*"I had reported these clearly problematic programs to more than ten distinct officials, none of whom took any action to address them. As an employee of a private company rather than a direct employee of the US government, I was not protected by US whistleblower laws, and I would not have been protected from retaliation and legal sanction for revealing classified information about lawbreaking in accordance with the recommended process."*

~~(S//REL)~~ Our findings are that we have found no evidence in the interviews, email, or chats reviewed that support his claims. Some coworkers reported discussing the Constitution with Snowden, specifically his interpretation of the Constitution as black and white, and others reported discussing general privacy issues as it relates to the Internet. Not one mentioned that Snowden mentioned a specific NSA program that he had a problem with. Actually, many of the people interviewed affirmed that he never complained about any NSA program. We also did not have any reflection that he asked anyone how he should/could report perceived wrongdoing.

(U//~~FOUO~~) Please let me know if you have any additional questions.

Thanks

(b)(3)-P.L. 86-36

[REDACTED]  
Chief, Q31

CI Investigations Division

968-4802(NSTS)

[REDACTED] (unclass)

\*This email contains information subject to the Privacy Act\*

Classified By: [REDACTED]

~~Derived From: NSA/CSSM 1-52~~

~~Dated: 20070108~~  
~~Declassify On: 20390301~~

Classification: ~~SECRET~~ [redacted]

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390301~~

Classification: ~~SECRET~~ [redacted]

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390301~~

Classification: ~~SECRET~~ [redacted]

(b)(1)  
(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Friday, May 30, 2014 5:38 PM  
**To:** [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-Q312 USA CIV  
**Cc:** [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV  
**Subject:** RE: (U) [REDACTED] findings

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

Classification: ~~CONFIDENTIAL~~ [REDACTED]

We agree 100% which is something we're going to have to make sure is clearly put forward by PAO as Ed is claiming we were denying the existence of the email we released and that we withheld the SV correspondence, plus the media saying that there is only one email. So it's going to need to be crystal clear that we denied having correspondence containing any complaints, not that we denied having any correspondence period.

---  
S/A [REDACTED] CFE, CISSP  
Q311 Counterintelligence Investigations

Assigned to Q3 [REDACTED]  
FANX 2, Room A2A048, Suite 6832  
Office: 968-3373(s)/[REDACTED] (b)

(b)(3)-P.L. 86-36

(b)(1)  
(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-D23 USA CIV  
**Sent:** Friday, May 30, 2014 5:31 PM  
**To:** [REDACTED] NSA-Q312 USA CIV  
**Cc:** [REDACTED] NSA-Q311 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV  
**Subject:** RE: (U) [REDACTED] findings

Classification: ~~CONFIDENTIAL~~ [REDACTED]

INTERNAL/DELIBERATIVE

Thanks [REDACTED]

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

This is great and was timely.

None of these appear to me to be of the ilk he is referencing in the media.

Please advise if you disagree.

Thanks,

(b)(3)-P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36

(b)(7)(A)

(b)(7)(E)

**From:** [redacted] NSA-Q312 USA CIV

**Sent:** Friday, May 30, 2014 9:09 AM

**To:** [redacted] NSA-Q311 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV;

[redacted] NSA-D23 USA CIV

**Subject:** (U) [redacted] findings

Below text duplicated in DOCID 4294835 pages 2 & 3





[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 2:57 PM  
**To:** [REDACTED] NSA-D23 USA CIV  
**Subject:** FW: (U) Emails with OIG, OGC, SV, Q

(b)(1)  
 (b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [REDACTED]

S/A [REDACTED] CFE, CISSP  
 Q311 Counterintelligence Investigations

(b)(3)-P.L. 86-36

Assigned to Q3 [REDACTED]  
 FANX 2, Room A2A048, Suite 6832  
 Office: 968-3373(s) [REDACTED] (b)

**From:** [REDACTED] NSA-Q312 USA CIV  
**Sent:** Thursday, May 29, 2014 9:54 AM  
**To:** [REDACTED] NSA-Q312 USA CIV; [REDACTED] NSA-Q312 USA CIV  
**Cc:** [REDACTED] NSA-Q311 USA CIV  
**Subject:** (U) Emails with OIG, OGC, SV, Q

(b)(1)  
 (b)(3)-P.L. 86-36

Classification: ~~CONFIDENTIAL~~ [REDACTED]

(b)(3)-P.L. 86-36  
 (b)(7)(A)  
 (b)(7)(E)

Just FYI,

(U//FOUO) Since there was only one concrete thing to come out of the interview, I searched again for email contact with Office of the Inspector General (D1), Office of General Counsel (D2), SID Oversight and Compliance (SV), and Security (Q and FHQ). Here's the results. Nothing new, but I'm sure there will be questions about it:

Office of the Inspector General: No documentsOffice of General Counsel: 7 documents

5 emails were with [REDACTED] regarding the ability to open certain documents. Strictly a technical trouble shooting email thread

1 email about "FAA for 9 August 2012" regarding a document that was TS//SI [REDACTED] [REDACTED]

1 email generated through the OGC web form about questions for OGC. On 5 April 2013, Snowden asked about a slide in the USSID 18 training program (OVSC1800) that listed United States legal authorities (Constitution at the top, office policies at the bottom). Snowden argued that Federal statutes should not be on the same level as (i.e. equivalent to) Executive Orders. Snowden also asked which has greater precedence, ODNI or DOD regulations (also listed on the same line). On 8 April 2013, [REDACTED] responded that E.O.s have the "force and effect of laws" but cannot override federal statute. DOD/ODNI conflicts would be settled by date of issuance and subject matter. It should be noted this is four months after contacting Glenn Greenwald (according to Greenwald) and three months after contacting Laura Poitras (according to Poitras and Greenwald). So this email is not evidence that he tried to raise concerns about NSA procedures through official channels before turning to the media.

(b)(1)  
(b)(3)-P.L. 86-36

SID Oversight and Compliance: 19 documents

17 emails dealt with the trouble ticket regarding opening certain documents (the 5 emails involving OGC).  
1 email about "FAA for 9 August 2012" regarding the [redacted] document (same thread as the one involving OGC).  
1 email about 5 April 2013 the OGC web form submission. OGC contacted SV to get their input.

Security: 31 documents

Mostly blast emails from [redacted] to the HSOC\_All alias, to which he belonged.  
1 thread about his partner being invited to the 6<sup>th</sup> annual pole-dancing competition in China ([redacted] replied and counseled against them going or sending any money).  
1 thread about getting his supervisor read in [redacted] ([redacted] responded).  
1 thread from [redacted] asking Snowden to call about a CAC issue Snowden was having.

(U//FOUO) [redacted]

Special Agent  
Assigned to Q3 [redacted]  
FANX 2, Room A2A048, Suite 6832  
Direct: 968-3374(s) [redacted] (b)  
Office: 968-5441(s) [redacted] (b)  
DropBox [redacted]

(b)(3)-P.L. 86-36

"This email contains information subject to the Privacy Act."

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL~~ [redacted]

~~Classified By: [redacted]~~  
~~Derived From: NSA/CSSM 1-52~~  
~~Dated: 20070108~~  
~~Declassify On: 20390501~~

Classification: ~~CONFIDENTIAL~~ [redacted]

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

(b)(1)  
(b)(3)-P.L. 86-36



**From:** [REDACTED] NSA-Q31 USA CIV  
**Sent:** Wednesday, April 09, 2014 1:01 PM  
**To:** [REDACTED] NSA-I USA CIV  
**Subject:** RE: (U) REPLY: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

FYI, I have already asked DoJ if this is going to be an issue, waiting to hear back.

[REDACTED]  
Chief, Q31  
CI Investigations Division  
968-4802(NSTS)

[REDACTED] (unclass)

(b)(3)-P.L. 86-36

\*This email contains information subject to the Privacy Act\*

**From:** [REDACTED] NSA-D USA CIV  
**Sent:** Wednesday, April 09, 2014 12:59 PM  
**To:** Rogers Michael S NSA-D USA USN; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV  
**Cc:** [REDACTED] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-Q3 USA CIV; DL medialeaks core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV  
**Subject:** (U) REPLY: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

Classification: ~~CONFIDENTIAL//NOFORN~~

Understood sir. Will plan and execute accordingly.

Thank you

[REDACTED]  
Media Leaks Task Force  
National Security Agency/Central Security Service  
OPS 2B 2B8090  
JWICS [REDACTED]  
UNCL [REDACTED]  
NSTS 969-5011  
BLACK [REDACTED]

**From:** Rogers Michael S NSA-D USA USN  
**Sent:** Wednesday, April 09, 2014 12:57 PM  
**To:** [REDACTED] NSA-D USA CIV; Ledgett Richard H Jr NSA-D USA CIV; Fleisch Frances J NSA-D USA CIV; De Rajesh NSA-D2 USA CIV; [REDACTED] NSA-D2 USA CIV; Bauman Ethan L NSA-DL USA CIV; [REDACTED] NSA-DL USA CIV

Cc: [redacted] NSA-Q3 USA CIV; Ensor Leonel K NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted]  
[redacted] NSA-Q3 USA CIV; DL medialeaks\_core (ALIAS) D; DL PAOMedia (ALIAS) DN1; [redacted] NSA-D USA CIV;  
[redacted] NSA-D2 USA CIV; [redacted] NSA-D21 USA CIV; [redacted] NSA-Q31 USA CIV;  
[redacted] NSA-Q31 USA CIV; [redacted] NSA-D2 USA CIV; [redacted] NSA-D USA CIV; [redacted]  
[redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D  
USA CIV; [redacted] NSA-D USA CIV; Bauman Ethan L NSA-DL USA CIV; [redacted] NSA-DL USA CIV

**Subject:** RE: (U) FYSA: Snowden Allegation in Pending Vanity Fair Article

**Importance:** High

Text below duplicated in DOCID 4294833





From: [REDACTED] NSA-D23 USA CIV  
Sent: Thursday, May 29, 2014 3:22 PM  
To: [REDACTED] NSA-D28 USA CIV [REDACTED]  
Cc: [REDACTED] NSA-D28 USA CIV [REDACTED] NSA-D23 USA CIV  
[REDACTED] > [REDACTED] NSA-D28 USA CIV [REDACTED]  
Subject: (U) 2014\_05\_29 [REDACTED] SV emails not believed to be relevant -- FW: (U) Your question on Snowden and Authorities  
Importance: High

Classification: ~~TOP SECRET//SI//NOFORN~~

(b)(3)-P.L. 86-36

Perhaps you are already aware of these additional contacts between SV and Snowden.

I don't believe these change the content or posture of the Q and A as Question 6 is styled---"...receive correspondence...  
*about his concerns.*" (emphasis added)\

I don't think the query in person meeting about the test (OVSC 1203) changes our response. Nor do I believe the SysAdmin support he gave to [REDACTED] would count as interaction about his concerns .

Best-

[REDACTED]

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV

**Sent:** Thursday, May 29, 2014 3:05 PM

**To:** [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV; [REDACTED]

[REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-Q USA CIV; [REDACTED] NSA-D USA CIV

**Cc:** [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED]

[REDACTED] NSA-E92 USA CIV; DL medialeaks\_core (ALIAS) D; DL ssct (ALIAS) S1

**Subject:** (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities

**Importance:** High

Text below duplicated in DOCID 4294887

[REDACTED]









[REDACTED] NSA-DJ4 USA CIV

**From:** [REDACTED] NSA-E63 USA CIV  
**Sent:** Thursday, April 10, 2014 11:00 AM  
**To:** [REDACTED] NSA-SV USA CIV  
**Cc:** [REDACTED] NSA-SV43 USA CIV  
**Subject:** FW: (U) Information Regarding My Contact w/Leaker in April 2013

**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b)(3)-P.L. 86-36

[REDACTED]  
We received a call from D4 questioning the dates (11 or 12 Jun) that [REDACTED] annotated during the discussions on OVSC1203 - [REDACTED] has modified her dates to reflect 5-12 April 2013.

Please send a corrected copy out.

[REDACTED] (b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-SV21 USA CIV  
**Sent:** Thursday, April 10, 2014 10:46 AM  
**To:** [REDACTED] NSA-SV2 USA CIV  
**Cc:** [REDACTED] NSA-SV21 USA CIV  
**Subject:** (U) Information Regarding My Contact w/Leaker in April 2013  
**Importance:** High

Text below duplicated in DOCID 4294841

(U) Email chain follows:

(b)(3)-P.L. 86-36

(U) [redacted] Email to supervisor in June 2013, advising him of my contact with the leaker.

-----Original Message-----

From: [redacted] NSA-SV21 USA CIV  
Sent: Monday, June 10, 2013 9:15 AM  
To: [redacted] NSA-SV21 USA CIV  
Cc: [redacted] NSA-SV21 USA CIV  
Subject: (U) FW: Comments from the D2 General Counsel Email Us Form (1 of 4 emails)  
Importance: High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[redacted]  
(U) Email received with Ed Snowden's question, sent to us from the Office Manager for OGC, D2.

[redacted]  
(U//~~FOUO~~) [redacted]  
SID Oversight & Compliance  
Access Oversight Training and Strategic Guidance

Team Alias: DL SV\_Training Phone: 963-0249s  
Ops 1 Room 3W145 Suite 6476 (U//~~FOUO~~)

(b)(3)-P.L. 86-36

(U) Email from OGC Office Mgr to SV Training

-----Original Message-----

From: [REDACTED] NSA-D2 USA CIV  
Sent: Friday, April 05, 2013 4:34 PM  
To: DL SV\_Training (ALIAS) SV2  
Cc: Snowden Edward J NSA-FHV USA CTR  
Subject: (U) FW: Comments from the D2 General Counsel Email Us Form

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

OGC received the question below regarding USSID 18 training but I believe that this should have gone to your org instead. Can you help with this?

[REDACTED]  
Office Manager to the Deputy General Counsels Office of General Counsel (D2) 963-5548, [REDACTED]  
[REDACTED] OPS2B 2B8140, Suite: 6250  
(U//~~FOUO~~) My Dropbox

(U) The leaker email to OGC alias.

-----Original Message-----

From: ejsnowd@nsa.ic.gov [mailto:ejsnowd@nsa.ic.gov]  
Sent: Friday, April 05, 2013 4:11 PM  
To: DL gc\_web (ALIAS) D2  
Cc: Snowden Edward J NSA-FHV USA CTR  
Subject: Comments from the D2 General Counsel Email Us Form

Below text duplicated in DOCID  
4272127

(U) OGC Attorney response to leaker's question.

-----Original Message-----

From: [REDACTED] NSA-D21 USA CIV

Sent: Monday, April 08, 2013 1:37 PM

To: Snowden Edward J NSA-FHV USA-CTR

Cc: [REDACTED] NSA-SV2 USA CIV; [REDACTED] NSA-SV21 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-SV21 USA CIV

Subject: RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW: Comments from the D2 General Counsel Email Us Form

(b)(3)-P.L. 86-36

Below text duplicated in DOCID 4272127





[REDACTED] NSA-DJ4 USA CIV

---

From:

[REDACTED] NSA-D4 USA CIV

Sent:

Monday, June 10, 2013 12:06 PM

To:

[REDACTED] NSA-D9 USA CIV; [REDACTED] NSA-SV USA CIV [REDACTED] NSA-T132 USA CIV [REDACTED] NSA-SV3 USA CIV [REDACTED] NSA-SV4 USA CIV

Subject:

(U) I had email contact with him

Importance:

High

Text below duplicated in DOCID 4294838 though the final non responsive pages











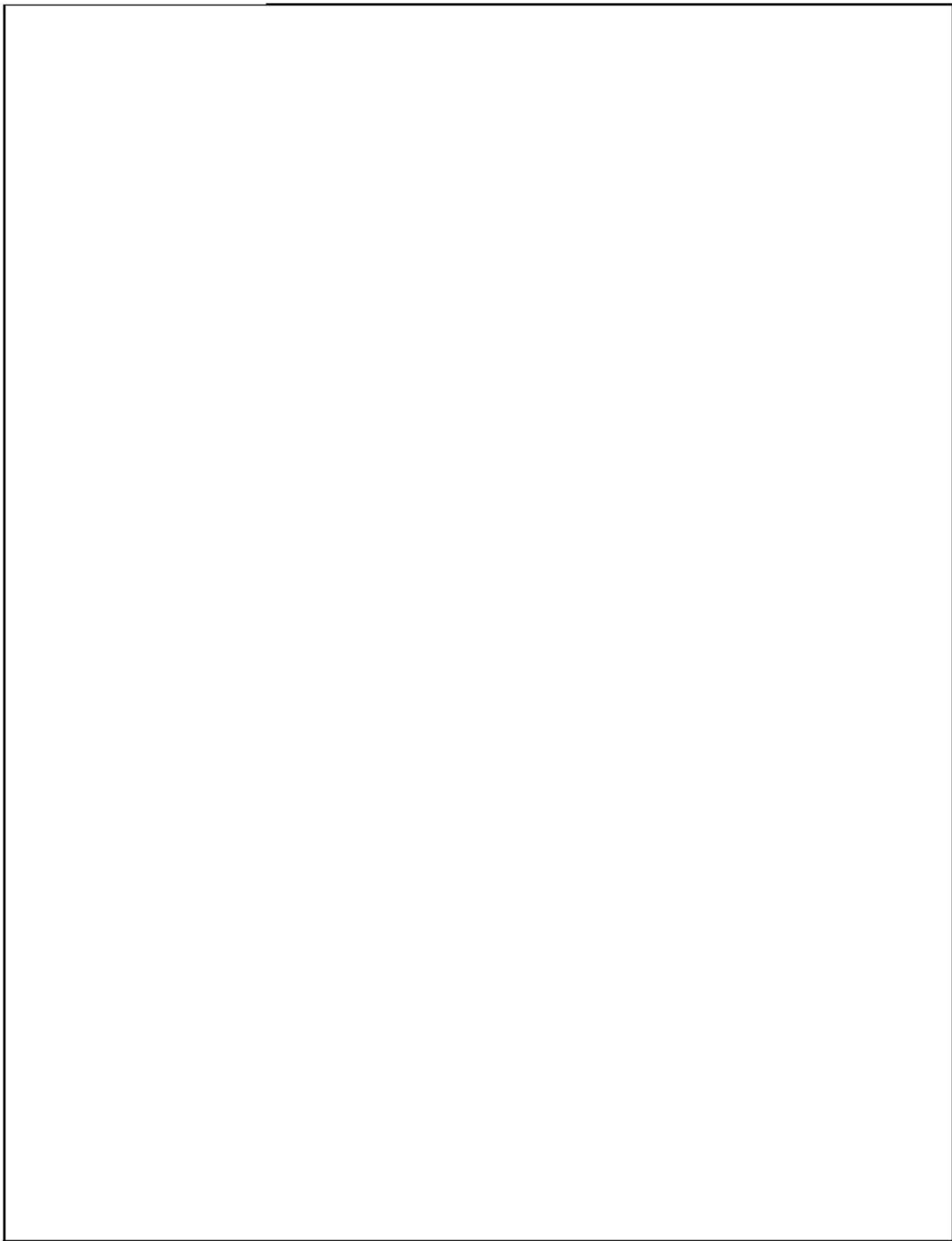














DOCID: 4294921



Non - Responsive

















































**Brooks Elizabeth R NSA-DC USA CIV**

**From:** [redacted] NSA-SV USA CIV  
**Sent:** Tuesday, June 03, 2014 9:21 AM  
**To:** [redacted] NSA-SV USA CIV; Brooks Elizabeth R NSA-DC USA CIV; Ensor Leonel K NSA-Q USA CIV; DeLong John M NSA-D4 USA CIV; DeLong John M NSA-D4 USA CIV; [redacted] NSA-D USA CIV; Shea Teresa H NSA-S USA CIV; Moultrie Ronald S NSA-S USA CIV  
**Cc:** DL s\_exec (ALIAS) S; [redacted] NSA-SV USA CIV  
**Subject:** FW: (U) Information Regarding My Contact w/Leaker in April 2013  
**Importance:** High

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

Per previous email, here's the email trail where Ms. [redacted] summarized her experiences related to Snowden.

~~(U//FOUO)~~

[redacted]  
Chief, SID Oversight and Compliance (SV)  
Room 3W160, Suite 6476  
Secure: 966-2479  
Unclassified [redacted]

**From:** [redacted] NSA-SV2 USA CIV  
**Sent:** Thursday, April 10, 2014 11:00 AM  
**To:** [redacted] NSA-SV USA CIV  
**Cc:** [redacted] NSA-SV4 USA CIV  
**Subject:** FW: (U) Information Regarding My Contact w/Leaker in April 2013  
**Importance:** High

(b)(3)-P.L. 86-36

Below text duplicated in DOCID 4294921











[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-D23 USA CIV (b)(3)-P.L. 86-36  
**Sent:** Friday, May 30, 2014 5:44 PM  
**To:** [REDACTED] NSA-D28 USA CIV  
**Cc:** [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D28 USA CIV  
**Subject:** 2014\_05\_30 FYSA---(U) [REDACTED] findings (b)(3)-P.L. 86-36  
**Attachments:** [REDACTED] (b)(7)(A)  
(b)(7)(E)

Classification: ~~CONFIDENTIAL~~ [REDACTED] (b)(1)  
INTERNAL/DELIBERATIVE (b)(3)-P.L. 86-36

[REDACTED]

It appears he is now claiming we were denying the existence of the email we released and that we withheld SV correspondence. In addition, apparently some media outlets may be a bit confused saying that there is only one email total. So PAO, if engaged and if appropriate, may work to highlight that NSA has previously denied having correspondence containing any complaints; NSA does not deny the existence his correspondence.

Best,

[REDACTED] (b)(3)-P.L. 86-36

ATTORNEY WORK PRODUCT//ATTORNEY CLIENT  
PRIVILEGED COMMUNICATION  
Not to be released without OGC approval

**From:** [REDACTED] NSA-Q312 USA CIV  
**Sent:** Friday, May 30, 2014 9:09 AM  
**To:** [REDACTED] NSA-Q311 USA CIV; [REDACTED] NSA-Q31 USA CIV; [REDACTED] NSA-Q31 USA CIV;  
[REDACTED] NSA-D23 USA CIV  
**Subject:** (U) [REDACTED] findings

Text below duplicated in DOCID 4294835 pages 2 & 3







(b)(3)-P.L. 86-36

(b)(3)-P.L. 86-36  
(b)(7)(A)  
(b)(7)(E)

[REDACTED] NSA-D28 USA CIV

---

**From:**

[REDACTED] NSA-Q311 USA CIV

**Sent:**

Friday, May 30, 2014 8:22 AM

**To:**

[REDACTED] NSA-D23 USA CIV

**Cc:**

[REDACTED] NSA-Q312 USA CIV;

[REDACTED] NSA-Q31 USA CIV

**Subject:**

[REDACTED]

Below text duplicated in DOCID 4294494

[REDACTED]







[REDACTED] NSA-D28 USA CIV

From: [REDACTED] NSA-S3M2 USA CIV  
 Sent: Friday, May 30, 2014 8:17 AM  
 To: [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-D USA CIV  
 Subject: RE: (U) Joe---question #1

Classification: ~~TOP SECRET//SI//NOFORN~~

Done!

Rgds,

[REDACTED]  
 [REDACTED]  
**Media Leaks Task Force**  
 OPS 2B, 2B8090  
 969-5009 (s)  
 [REDACTED] (u)

(b)(3)-P.L. 86-36

From: [REDACTED] NSA-D23 USA CIV  
 Sent: Thursday, May 29, 2014 7:49 PM  
 To: [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D USA CIV  
 Subject: (U) [REDACTED] --question #1

Classification: ~~TOP SECRET//SI//NOFORN~~

[REDACTED]  
 I recommended we drop the word "ethics" and replace with "policies" for Question #1.

There is no annual "ethics" training requirement for every employee---specific annual ethics training is required for certain employees (mostly those dealing in contracts) and Seniors. In addition, "ethics" issues are often about use of government resources and the like...not typically violations of the 4<sup>th</sup> Amendment type concerns... It seems "What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or **ethics** policies.

Cheers,

(b)(3)-P.L. 86-36

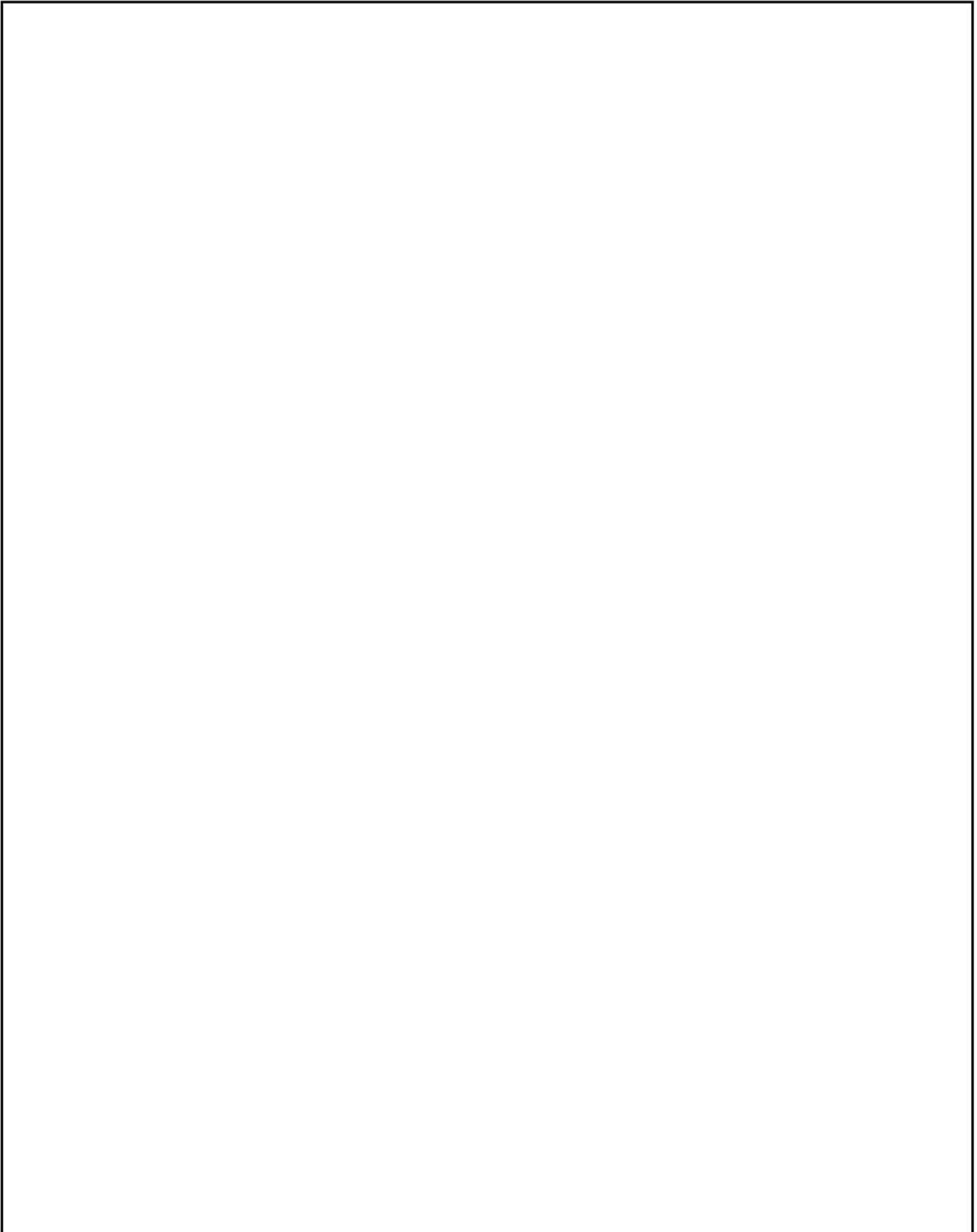
From: [REDACTED] NSA-S3M2 USA CIV  
 Sent: Thursday, May 29, 2014 3:05 PM  
 To: [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D4 USA CIV; [REDACTED] NSA-D14 USA CIV; [REDACTED] NSA-D23 USA CIV; [REDACTED] NSA-O USA CIV; [REDACTED] NSA-D USA CIV  
 Cc: [REDACTED] NSA-D USA CIV; [REDACTED] NSA-D USA CIV; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-E92 USA CIV; DL medialeaks\_core (ALIAS) D; DL ssct (ALIAS) S1

**DOCID: 4295027**

**Subject:** (U) SECONDS?! -- FW: (U) Your question on Snowden and Authorities

**Importance:** High

**Below text duplicated in DOCID 4294887**









**From:** Vines, Vanee M  
**Sent:** Thursday, May 29, 2014 10:44 PM  
**To:** [REDACTED] nsapao  
**Subject:** Re: REPLY: FOLLOW-UP:

Sigh. I explained that several times - to HuffPost and NBC's Matt Cole in particular.

----- Original Message -----

**From:** Michael G Birmingham [REDACTED]  
**Sent:** Thursday, May 29, 2014 10:40 PM  
**To:** Vines, Vanee M; nsapao  
**Subject:** Re: REPLY: FOLLOW-UP:

(b)(3)  
OGA ODNI

Vanee'

Both Strobel's article and Gellman's Q+A allow Snowden to misapply your quote to mean all communication and not just the communication with colleagues as it was intended.  
Best, Mike

----- Original Message -----

**From:** Vines, Vanee M [REDACTED]  
**Sent:** Thursday, May 29, 2014 10:20 PM  
**To:** Robert Litt; [REDACTED]

[REDACTED] Green Miller, Marci L [REDACTED] De, Rajesh [REDACTED]  
[REDACTED]  
**Cc:** [REDACTED] Grimes, Arlene U

[REDACTED] DL PAOMedia [REDACTED] DL MLTF\_core [REDACTED]  
[REDACTED]  
[REDACTED] DNI-Media; [REDACTED]  
[REDACTED] Richards, Rebecca J [REDACTED]

**Subject:** Re: REPLY: FOLLOW-UP:

W Strobel and other beat reporters are seeing through the baloney. I'm not a fan of his ending, but the lead graf is spot on. This:

NSA, Snowden clash over 2013 internal email release Thu, May 29 21:21 PM EDT

(b)(6)

By Warren Strobel

WASHINGTON (Reuters) - An email exchange released on Thursday shows Edward Snowden questioned the U.S. National Security Agency's legal training programs, but provides no evidence the former contractor complained internally about vast NSA surveillance programs that he later leaked to the media.

Snowden responded in an email to the Washington Post that the release by U.S. officials "is incomplete."

The release of the April 2013 emails between Snowden and the NSA's legal office is the latest round in a battle between Snowden, who casts himself as a crusading whistleblower, and U.S. security officials, who say he failed to report his concerns to superiors before acting.

In an interview with NBC News on Wednesday, Snowden said he had raised alarms at multiple levels about the NSA's broad collection of phone, email and Internet connections.

"I have raised the complaints not just officially in writing through email to these offices and these individuals but to my supervisors, to my colleagues, in more than one office," Snowden told the network.

"Many, many of these individuals were shocked by these programs," Snowden said, adding that he was advised: "If you say something about this, they're going to destroy you."

The emails were first released by the office of Democratic Senator Dianne Feinstein, chairwoman of the Senate Intelligence Committee.

In a statement, the NSA said: "The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed."

"There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims," it said.

Snowden told the Post there were other emails "and not just on this topic. I'm glad they've shown they have access to records they claimed just a few months ago did not exist, and I hope we'll see the rest of them very soon." The email exchange appears to be the first internal communication by Snowden, while he was working for the NSA, to be released publicly.

'INCOMPLETE LEAK'

In an April 5, 2013, email to the NSA's Office of General Counsel, Snowden questioned the contents of a mandatory legal training course.

The course, he wrote, cited the U.S. Constitution as the nation's top legal authority, followed by "Federal Statutes/Presidential Executive Orders (EO)."

"I'm not entirely certain, but this does not seem correct, as it seems to imply Executive Orders have the same precedence as law," Snowden wrote. "Could you please clarify? Thank you very much, Ed."

An unidentified official in the General Counsel's office wrote back three days later that executive orders, issued by a U.S. president, "have 'the force and effect of law.' That said, you are correct that E.O.s cannot override a statute."

Asked by the Post on Thursday if he had been wrong in saying he reached out to many colleagues and supervisors to express his concerns, Snowden replied: "No, not at all.

"The bottom line is that even though I knew the system was designed to reject concerns raised, I showed numerous colleagues direct evidence of programs that those colleagues considered unconstitutional or otherwise concerning. Today's strangely tailored and incomplete leak only shows the NSA feels it has something to hide."

#

----- Original Message -----

From: Robert Litt [REDACTED]

Sent: Thursday, May 29, 2014 09:02 PM

(b)(3)  
OGA ODNI

To: [REDACTED]  
[REDACTED] Green Miller, Marci L; De, Rajesh; [REDACTED]  
Cc: [REDACTED] Grimes, Arlene U; DL PAOMedia;  
DL MLTF\_core; [REDACTED]  
[REDACTED] Vines, Vanee M; Combs, William F.; [REDACTED]  
[REDACTED] DNI-Media <DNI-Media@dni.gov>; [REDACTED] Richards, Rebecca J  
Subject: Re: REPLY: FOLLOW-UP:

Of course the format of written questions precludes any meaningful followup.

(b)(3)  
OGA

ODNI

----- Original Message -----

(b)(3)-P.L. 86-36

From: Hayden, Caitlin [REDACTED]  
Sent: Thursday, May 29, 2014 08:57 PM Eastern Standard Time  
To: [REDACTED]

Cc: Evans, Stuart [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] Beaghley, Sina  
[REDACTED] DNI-Media; [REDACTED]  
[REDACTED] Robert Litt  
Subject: RE: REPLY: FOLLOW-UP:

(b)(3)  
OGA

ODNI

It figures he'd say that.

(b)(6)

-----Original Message-----

From: [REDACTED]  
Sent: Thursday, May 29, 2014 8:41 PM  
To: [REDACTED] Hayden, Caitlin; [REDACTED]  
Cc: Evans, Stuart; [REDACTED]  
[REDACTED] Beaghley, Sina; DNI-Media; [REDACTED]  
[REDACTED] Robert Litt  
Subject: Re: REPLY: FOLLOW-UP:

[www.washingtonpost.com/world/national-security/edward-snowden-responds-to-release-of-e-mail-by-us-officials/2014/05/29/95137e1c-e781-11e3-afc6-a1dd9407abcf\\_story.html](http://www.washingtonpost.com/world/national-security/edward-snowden-responds-to-release-of-e-mail-by-us-officials/2014/05/29/95137e1c-e781-11e3-afc6-a1dd9407abcf_story.html)

(b)(3)-P.L. 86-36

----- Original Message -----

From: Green Miller, Marci L [REDACTED]  
Sent: Thursday, May 29, 2014 01:04 PM  
To: Green Miller, Marci L [REDACTED] 'Hayden, Caitlin'  
[REDACTED] De, Rajesh [REDACTED]  
Cc: Evans, Stuart [REDACTED] Grimes, Arlene U [REDACTED] DL  
PAOMedia [REDACTED] DL MLTF\_core [REDACTED]  
[REDACTED] Vines, Vanee M  
[REDACTED] Beaghley, Sina  
[REDACTED] DNI-Media; [REDACTED]  
[REDACTED] Richards, Rebecca J [REDACTED] Robert Litt  
Subject: RE: REPLY: FOLLOW-UP:

(b)(3)  
OGA

ODNI

All,

I have sent the below to the press who have contacted NSA PAO today. We will continue to provide this language to any other outlets that request our response.

-----  
NSA has now explained that they have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The e-mail did not raise allegations or concerns about wrongdoing or abuse, but posed a legal question that the Office of General Counsel addressed. There was not additional follow-up noted. The e-mail will be released later today.

There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

###

Marci

(b)(3)  
OGA  
ODNI

(b)(3)-P.L. 86-36

-----Original Message-----

From: Green Miller, Marci L

Sent: Thursday, May 29, 2014 12:58 PM

To: 'Hayden, Caitlin'; De, Rajesh;

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

; Vines, Vanee M;

; Beaghley, Sina; 'DNI-media@dni.gov';

; Richards, Rebecca J;

Subject: RE: REPLY: FOLLOW-UP:

I am launching now to those that asked and Cole from NBC.

-----Original Message-----

From: Hayden, Caitlin [mailto:];

Sent: Thursday, May 29, 2014 12:48 PM

To: Green Miller, Marci L; De, Rajesh;

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

; Vines, Vanee M;

; Beaghley, Sina; 'DNI-media@dni.gov';

; Richards, Rebecca J;

Subject: RE: REPLY: FOLLOW-UP:

Great. Let me know when you've launched. Thanks! -CH

-----Original Message-----

From: Green Miller, Marci L

Sent: Thursday, May 29, 2014 12:46 PM

To: Hayden, Caitlin; De, Rajesh

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

; Vines, Vanee M; Combs, William F.;

; Beaghley, Sina; 'DNI-media@dni.gov';

; Richards, Rebecca J;

Subject: RE: REPLY: FOLLOW-UP:

Thanks. On it now.

(b)(6)

Marci

(b)(6)

(b)(3)-P.L. 86-36

(b)(3)

OGA

ODNI

-----Original Message-----

From: Hayden, Caitlin

Sent: Thursday, May 29, 2014 12:44 PM

To: De, Rajesh; Green Miller, Marci L;

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

Vines, Vanee M;

Beaghley, Sina; 'DNI-media@dni.gov';

Richards, Rebecca J;

Subject: RE: REPLY: FOLLOW-UP:

(b)(5)

-----Original Message-----

(b)(6)

(b)(3)

OGA ODNI

From: Hayden, Caitlin

Sent: Thursday, May 29, 2014 12:43 PM

To: 'De, Rajesh'; Green Miller, Marci L;

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

Vines, Vanee M;

Beaghley, Sina; 'DNI-media@dni.gov';

Richards, Rebecca J;

Subject: RE: REPLY: FOLLOW-UP:

(b)(3)-P.L. 86-36

-----Original Message-----

From: De, Rajesh

Sent: Thursday, May 29, 2014 12:32 PM

To: Hayden, Caitlin; Green Miller, Marci L;

(b)(5)

Cc: [redacted] Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [redacted]  
[redacted] Vines, Vanee M; [redacted]  
[redacted]; Beaghley, Sina; 'DNI-media@dni.gov'; [redacted]  
[redacted] Richards, Rebecca J; [redacted]  
Subject: RE: REPLY: FOLLOW-UP:

Ok with me, thx

(b)(6)

(b)(3)-P.L. 86-36

(b)(3)

OGA

ODNI

-----Original Message-----

From: Hayden, Caitlin [redacted]  
Sent: Thursday, May 29, 2014 12:28 PM  
To: De, Rajesh; Green Miller, Marci L; [redacted]  
Cc: [redacted] Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [redacted]  
[redacted] Vines, Vanee M; [redacted]  
[redacted]; Beaghley, Sina; 'DNI-media@dni.gov'; [redacted]  
[redacted] Richards, Rebecca J; [redacted]  
Subject: RE: REPLY: FOLLOW-UP:

(b)(5)

-----Original Message-----

From: De, Rajesh [mailto:[redacted]]  
Sent: Thursday, May 29, 2014 12:24 PM  
To: Green Miller, Marci L; [redacted] Hayden, Caitlin; [redacted]  
Cc: [redacted] Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [redacted]  
[redacted] Vines, Vanee M; [redacted]  
[redacted]; Beaghley, Sina; 'DNI-media@dni.gov'; [redacted]  
[redacted] Richards, Rebecca J; [redacted]  
Subject: RE: REPLY: FOLLOW-UP:

(b)(6)

Just seeing this thread. I would modify a little (below). Also, our leg folks just heard from Grannis that Sen Feinstein is releasing the email - I don't know if that is confirmed or if Jay needs to be aware of that before the briefing . . .

--Did Snowden raise concerns with NSA as he said he did?

We have found one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for additional indications of outreach from him in those areas and to date have not discovered any engagements related to his claims.

--How do you plan to respond to the FOIA request?

We received the request from NBC and are following normal procedures for processing the request.

Rajesh De  
General Counsel  
National Security Agency  
9800 Savage Road, Suite 6250  
Fort George G. Meade, MD 20755



Phone: [REDACTED] / 963-5548 (secure)

Email: [REDACTED] / [REDACTED]

(b)(3)-P.L. 86-36

-----Original Message-----

From: Green Miller, Marci L

Sent: Thursday, May 29, 2014 12:20 PM

To: [REDACTED] 'Hayden, Caitlin'; [REDACTED]

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [REDACTED]

[REDACTED]; Vines, Vanee M; [REDACTED]

[REDACTED]; Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]

[REDACTED] Richards, Rebecca J; De, Rajesh; [REDACTED]

Subject: RE: REPLY: FOLLOW-UP:

Below was approved by our GC.

(b)(6)

--Did Snowden raise concerns with NSA as he said he did?

We have found a single instance of one email inquiry by Edward Snowden to the office of General Counsel asking for an explanation of some material that was in a training course he had just completed. The question was received and an answer was provided to Mr. Snowden. There was not additional follow-up noted. There are numerous avenues that Mr. Snowden could have used to raise other concerns or whistleblower allegations. We have searched for evidence of outreach from him in those areas and have not discovered any engagements related to his claims.

--How do you plan to respond to the FOIA request?

We received the request from NBC and are following normal procedures for processing the request.

-----Original Message-----

From: [REDACTED]

Sent: Thursday, May 29, 2014 11:41 AM

To: 'Hayden, Caitlin'; [REDACTED]

Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [REDACTED]

[REDACTED]; Vines, Vanee M; [REDACTED]

[REDACTED]; Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]

[REDACTED] Richards, Rebecca J; De, Rajesh; [REDACTED]

Subject: RE: REPLY: FOLLOW-UP:

(b)(3)

OGA

ODNI

OGC provided a draft response to our PAO for consideration.

[REDACTED]  
Deputy General Counsel  
Litigation and Management  
National Security Agency

[REDACTED]  
963-0235 direct, 963-5548 (main line)

(b)(3)-P.L. 86-36

-----Original Message-----

From: Hayden, Caitlin [REDACTED]

Sent: Thursday, May 29, 2014 11:21 AM

(b)(6)

To: [REDACTED]  
Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [REDACTED]  
[REDACTED] Vines, Vanee M; [REDACTED]  
[REDACTED] Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]  
[REDACTED] Richards, Rebecca J; De, Rajesh;

Subject: RE: REPLY: FOLLOW-UP:

Thanks much!

(b)(6)

(b)(3)  
OGA

ODNI

(b)(3)-P.L. 86-36

-----Original Message-----

From: [REDACTED]  
Sent: Thursday, May 29, 2014 11:20 AM  
To: Hayden, Caitlin  
Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [REDACTED]  
[REDACTED] Vines, Vanee M; [REDACTED]  
[REDACTED] Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]  
[REDACTED] Richards, Rebecca J; De, Rajesh;

Subject: REPLY: FOLLOW-UP:

Caitlin,

(U//FOUO) Got it, Arlene's team is on point and working to do the coordination and get you the responsive information.

[REDACTED] (b)(3)-P.L. 86-36

(b)(3)  
OGA

ODNI

-----Original Message-----

From: Hayden, Caitlin [REDACTED]  
Sent: Thursday, May 29, 2014 11:02 AM  
To: De, Rajesh; [REDACTED]  
Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [REDACTED]  
[REDACTED] Vines, Vanee M; [REDACTED]  
[REDACTED] Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]  
[REDACTED] Richards, Rebecca J

Subject: RE: FOLLOW-UP:

(b)(5)

-----Original Message-----

From: Hayden, Caitlin  
Sent: Thursday, May 29, 2014 8:45 AM  
To: [REDACTED]  
Cc: Evans, Stuart; [REDACTED]  
[REDACTED] Beaghley, Sina; 'DNI-media@dni.gov'; [REDACTED]  
Subject: Re: FOLLOW-UP:

(b)(3)-P.L. 86-36

(b)(6)

Raj: This is still an active discussion. [REDACTED]

(b)(3)-P.L. 86-36

----- Original Message -----

From: De, Rajesh [REDACTED]

Sent: Thursday, May 29, 2014 08:40 AM

To: [REDACTED] Hayden, Caitlin; [REDACTED]

Cc: Evans, Stuart; Grimes, Arlene U [REDACTED] DL PAOMedia [REDACTED] DL

Vines, Vanee M

Beaghley, Sina; 'DNI-Media@dni.gov' <DNI-Media@dni.gov>; [REDACTED]

Richards, Rebecca J [REDACTED]

Subject: Re: FOLLOW-UP:

Ok. I seem to be the only one who thinks we should do something, so I will back off if everyone else disagrees.

(b)(3)

OGA

ODNI

(b)(3)-P.L. 86-36

----- Original Message -----

From: Robert Litt [REDACTED]

Sent: Thursday, May 29, 2014 08:18 AM

To: 'Hayden, Caitlin' [REDACTED]

Cc: Evans, Stuart [REDACTED] Grimes, Arlene U; DL PAOMedia; DL MLTF\_core;

Vines, Vanee

M; De, Rajesh; [REDACTED]

Beaghley, Sina

DNI-Media <DNI-Media@dni.gov>; [REDACTED]

Richards, Rebecca J

Subject: RE: FOLLOW-UP:

I've now read the relevant portion of the preliminary transcript, which is excerpted below:

"i actually did go through channels. and that is documented. the nsa has records. they have copies of e-mails right now to their office of general counsel, to their oversight and compliance folks from me raising concerns about the nsa's interpretations of its legal authorities. i have raised the complaints not just officially in writing through e-mail to these offices and these individuals but to my supervisors, to my colleagues, in more than one office. i did it in ft. meade. i did it in hawaii. and many, many of these individuals were shocked by these programs. they had never seen them themselves. and the ones who had went, you know, you're right. these are things that are are really concerning. these aren't things we should be doing. maybe we're going too far here. but if you say something about this, they're going to destroy you. do you know what happens to people who stand up and talk about this?"

Reading this, I'm not sure that releasing the email will necessarily prove him a liar. It is, I could argue, technically true that the email I have seen "rais[ed] concerns about the NSA's interpretation of its legal authorities." As I recall, the email essentially questions a document that Snowden interpreted as claiming that Executive Orders were on a part with statutes. While that surely is not raising the kind of questions that Snowden is trying to suggest he raised, neither does it seem to me that that email is a home run refutation.

Bob

-----Original Message-----

From: Hayden, Caitlin [REDACTED]

Sent: Thursday, May 29, 2014 8:10 AM

To: [REDACTED]@nsa.gov

Cc: Evans, Stuart; [REDACTED]

Robert Litt;

Beaghley, Sina; DNI-Media; [REDACTED]

Subject: Re: FOLLOW-UP:

----- Original Message -----

From: [REDACTED]@nsa.gov]

Sent: Thursday, May 29, 2014 08:06 AM

To: Hayden, Caitlin

Cc: Evans, Stuart; Grimes, Arlene U [REDACTED]

MLTF core [REDACTED]

Hayden, Caitlin; Vines, Vanee

De, Rajesh [REDACTED]

Beaghley, Sina; [REDACTED]

Media@dni.gov' <DNI-Media@dni.gov>; [REDACTED]

Richards, Rebecca J [REDACTED]

Subject: FOLLOW-UP:

Good Morning Caitlin,

Welcome your comments on the following as Q&A issues [REDACTED]

[REDACTED] Our GC is already working on them:

What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?

What are the mechanisms by which that reporting can occur?

What is the process, accountability for addressing such reports?

Is there a record of these kinds of inquiries and responses?

Do we have any examples of reported activity which resulted in corrective measures?

Did we receive correspondence from Edward Snowden about his concerns?

If so, in what form, on what dates and with what specificity as to content?

Were his inquiries responded to? If so, how and when?

How was our search for any correspondence from him conducted?

Was it exhaustive and authoritative?

Is it possible there is correspondence we overlooked, didn't record?

DOCID: 4295031

NOTHING FOLLOWS

[redacted]  
From: [redacted]  
Sent: Thursday, May 29, 2014 10:17 AM  
To: [redacted]  
Cc: DL MLTF\_core; DL PAOMedia; [redacted] Bauman, Ethan; [redacted]  
Subject: FYSA: FOLLOW-UP:

[redacted]  
Looping you in to this thread since you are on point for OGC working the proposed Q&A. This is germane to the phone con we just had with you.

Ethan [redacted]  
Note Bob Litt's ref to outreach to your office.

Regards, [redacted]

(b) (6)

(b) (3)  
OGA

ODNI

-----Original Message-----

From: Robert Litt [redacted]  
Sent: Thursday, May 29, 2014 9:59 AM  
To: 'Hayden, Caitlin'; De, Rajesh; [redacted]  
Cc: Evans, Stuart; Grimes, Arlene U; DL PAOMedia; DL MLTF\_core; [redacted]  
[redacted] Vines, Vanee M; Combs, William F.; [redacted]  
[redacted] Beaghley, Sina; DNI-Media; [redacted]  
[redacted] Richards, Rebecca J  
Subject: RE: FOLLOW-UP:

FYI received the attached from David Grannis, which I believe may reflect conversations he has had with others as well

Is there any reason not to make public the one email that NSA/FBI have located between Snowden and NSA people involving a legal question? That email is certainly not what Snowden described in the interview... The only reason that I can see not to release the email exchange is if people are concerned that there are other emails out there, so I suppose that is a question of how confident are people in their ability to search old records. That shouldn't be too difficult...

(By the way, Sen. Feinstein spoke late last week to Denis McDonough and Lisa Monaco about this very thing, having been tipped off that it would be part of the interview. I followed up with NSA OLA to make sure there was a response in place. I haven't seen anything yet.)

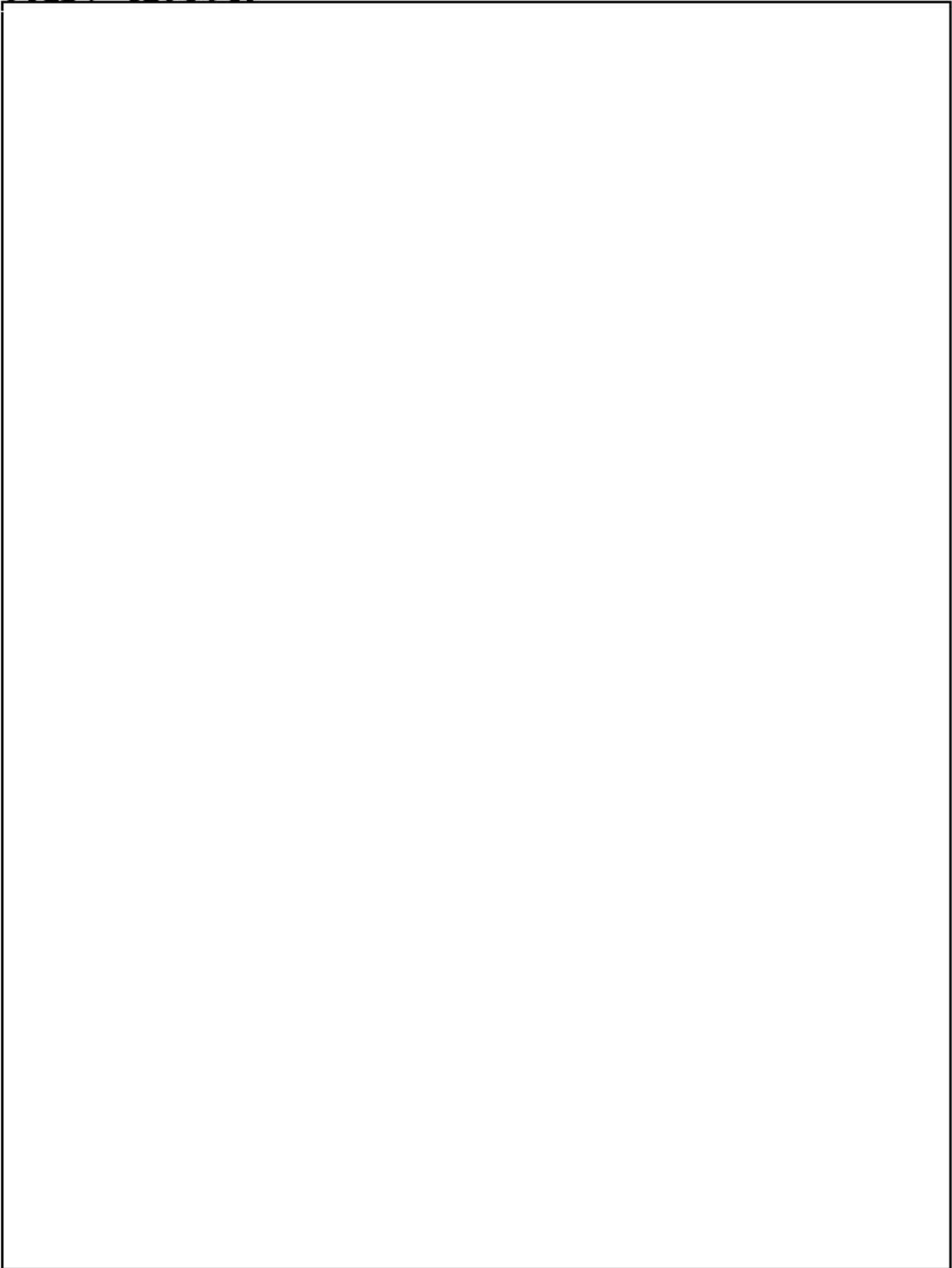
-----Original Message-----

From: Hayden, Caitlin [redacted]  
Sent: Thursday, May 29, 2014 8:45 AM  
To: [redacted] Robert Litt; [redacted]  
Cc: Evans, Stuart; [redacted] 'PAOMedia@nsa.gov'; 'MLTF\_core@nsa.gov';  
[redacted] 'vmvine3@nsa.gov'; [redacted]  
[redacted] Beaghley, Sina; DNI-Media;  
[redacted]  
Subject: RE: FOLLOW-UP:

(b) (3)  
OGA

ODNI

(b) (3)-P.L. 86-36









[REDACTED] NSA-D28 USA CIV

**From:** [REDACTED] NSA-SV4 USA CIV  
**Sent:** Wednesday, April 09, 2014 4:48 PM  
**To:** [REDACTED] NSA-S1N3 USA CIV  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D USA CIV; DL SV\_MediaLeaks (ALIAS) SV43  
**Subject:** RE: (U) Immediate Media Leaks Action for SV -- MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~CONFIDENTIAL//NOFORN~~

[REDACTED]

The information is attached. Please let us know if you have any questions.

(b)(3)-P.L. 86-36



FW: (U)  
Information Reg...

(U//FOUO)

[REDACTED]  
 SID Oversight & Compliance  
 FISA Authorities (SV4)  
 Classification Advisory Officer (CAO)  
 OPS 1, 3W160A, Suite 6476  
 969-0029 (S) / [REDACTED] (U)  
 (U//FOUO)

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S1N3 USA CIV  
**Sent:** Wednesday, April 09, 2014 4:24 PM  
**To:** DL SV\_MediaLeaks (ALIAS) SV43  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED] NSA-S3M2 USA CIV; [REDACTED] NSA-D USA CIV  
**Subject:** (U) Immediate Media Leaks Action for SV -- MLTF 1549 -- Vanity Fair: Search of Correspondence

Classification: ~~CONFIDENTIAL//NOFORN~~

Immediate Media Leaks Action for SV

SV colleagues:

~~(C//NF)~~ Per the MLTF tasker below, please effect a search of SV appropriate repositories to see if you have a record or records of the Leaker sending you NSANet email, or Web-based input, or some other form of input on high-side NSA IT systems.

~~(C//NF)~~ See below for full details, related to a Vanity Fair article due out this week, which is expected to assert that Edward Snowden made an attempt(s) to express his concerns about NSA's activities.

~~(C//NF)~~ Findings. If found, provide a short recap of the exchange. Please coordinate directly with ODOC, with a Cc to SSCT.

Regards,

(b)(3)-P.L. 86-36

~~(U//FOUO)~~

SID Media Leaks Team (S1 Rep)  
(Please send all Media Leaks related emails to the alias DL SSCT)  
Ops 1, 1E024 Suite 6209  
966-5884s

**From:** [redacted] NSA-S3M2 USA CIV  
**Sent:** Wednesday, April 09, 2014 4:14 PM  
**To:** DL SV\_MediaLeaks (ALIAS) SV43; DL ssct (ALIAS) S1; DL NTOC\_ML (ALIAS) V2  
**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALI  
**Subject:** FW: (U) MLTF 1549 -- Vanity Fair: Search of Correspondence  
**Importance:** High

Classification: ~~CONFIDENTIAL//NOFORN~~

Good afternoon,

REF the MLTF tasker issued ealier today (below).

Four your SA and to ask for your assistance, we wanted to alert you to this action and ask that you coordinate with the Agency OGC, OIG, and ODOC as appropriate.

NTOC may want to respond directly to the MLTF POC below.

SV, please also keep SSCT appraised of anything you might pass to ODOC.

Rgds,

(b)(3)-P.L. 86-36

[redacted]  
**Media Leaks Task Force**

OPS 2B, 2B8090

969-5009 (s)

[redacted] (u)

(b)(3)-P.L. 86-36

**From:** [redacted] NSA-S3M2 USA CIV

**Sent:** Wednesday, April 09, 2014 3:28 PM

**To:** DL OGC\_MediaLeaks (ALIAS) D23; DL ODOC\_Medialeaks (ALIAS) D4; DL d ig tasker

**Cc:** DL medialeaks\_core (ALIAS) D; [redacted] NSA-D USA CIV; [redacted]

NSA-D1 USA CIV; [redacted] NSA-D USA CIV; [redacted] NSA-D USA CIV

**Subject:** (U) MLTF 1549 -- Vanity Fair: Search of Correspondence

**Importance:** High

**Below text duplicated in DOCID 4294509**



[REDACTED] NSA-D28 USA CIV

---

**From:** [REDACTED] NSA-SV2 USA CIV  
**Sent:** Wednesday, April 09, 2014 12:11 PM  
**To:** [REDACTED] NSA-SV USA CIV  
**Cc:** [REDACTED] NSA-SV4 USA CIV  
**Subject:** FW: (U) Information Regarding My Contact w/Leaker in April 2013

**Importance:** High

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[REDACTED]  
Please see below. . . here are the emails that were forwarded to [REDACTED] during the initial request for anyone who had contact with the Leaker. . . .

[REDACTED]  

---

**From:** [REDACTED] NSA-SV21 USA CIV  
**Sent:** Wednesday, April 09, 2014 12:08 PM  
**To:** [REDACTED] NSA-SV2 USA CIV  
**Cc:** [REDACTED] NSA-SV21 USA CIV  
**Subject:** (U) Information Regarding My Contact w/Leaker in April 2013  
**Importance:** High

Below text duplicated in DOCID 4294921 at 10:46 AM

-----Original Message-----

From: [REDACTED] NSA-SV21 USA CIV

(b)(3)-P.L. 86-36

Sent: Monday, June 10, 2013 9:15 AM

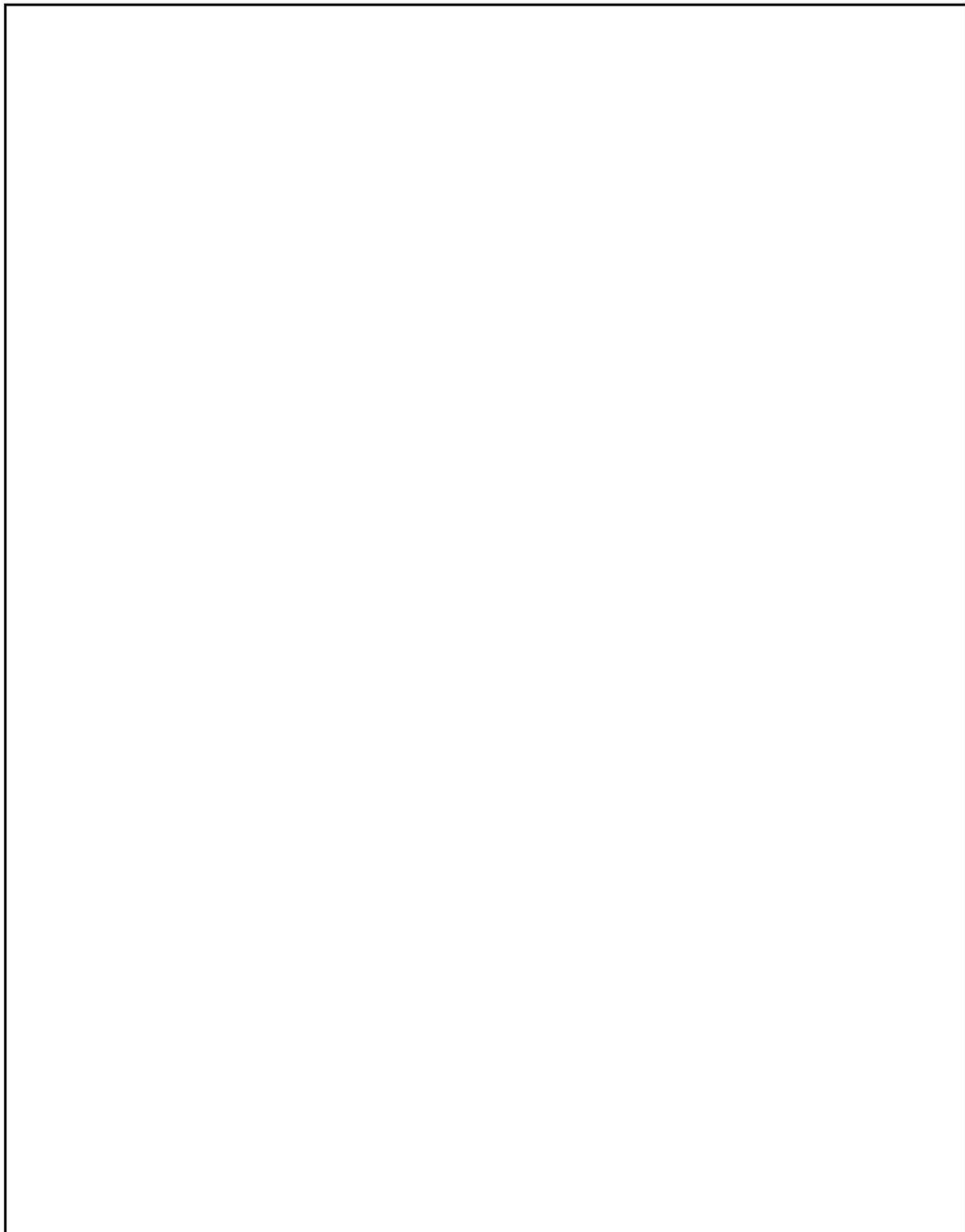
To: [REDACTED] NSA-SV21 USA CIV

Cc: [REDACTED] NSA-SV21 USA CIV

Subject: (U) FW: Comments from the D2 General Counsel Email Us Form (1 of 4

emails)

Importance: High













**From:** [redacted] NSA-Q311 USA CIV  
**Sent:** Thursday, May 29, 2014 12:02 PM  
**To:** [redacted] NSA-Q USA CIV  
**Cc:** DL Q\_REGISTRY; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q31 USA CIV; [redacted] NSA-Q311 USA CIV  
**Subject:** FW: (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

[redacted]  
(U//FOUO) [redacted] gave me a heads up on this tasking. Below are my suggested Q input to the questions.

Respectfully,  
[redacted]

(b)(3)-P.L. 86-36  
(b)(5)

---  
S/A [redacted] CFE, CISSP  
Q311 Counterintelligence Investigations

(b)(3)-P.L. 86-36  
(b)(5)

Assigned to Q3 - [redacted]  
FANX 2, Room A2A048, Suite 6832  
Office: 968-3373(s [redacted] (b)

(b)(3)-P.L. 86-36

From: [redacted] NSA-D23 USA CIV

**Sent:** Thursday, May 29, 2014 11:34 AM

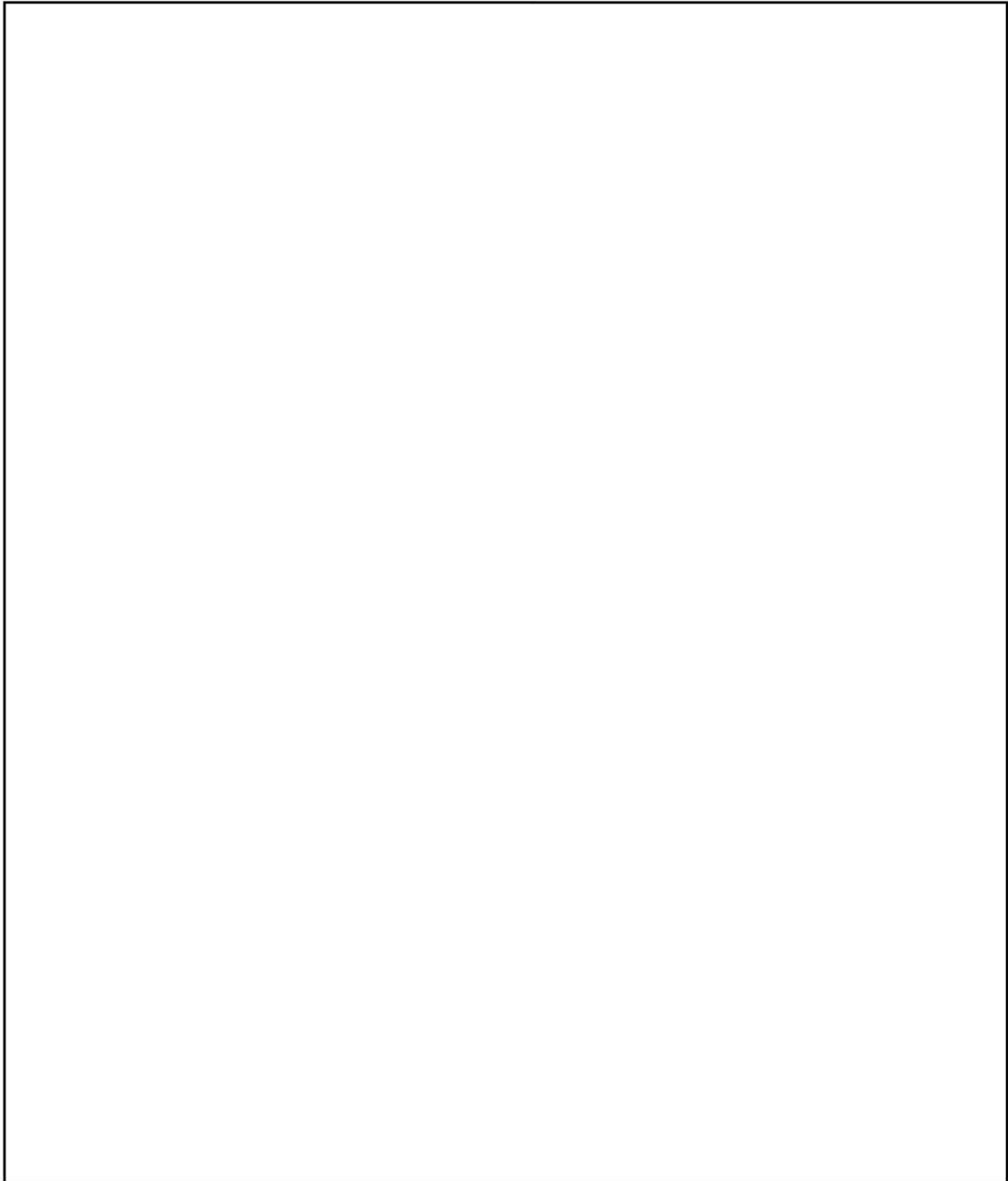
**To:** [REDACTED] NSA-Q311 USA CIV

**Cc:** [REDACTED] NSA-D23 USA CIV

**Subject:** (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns

**Importance:** High

**Below text duplicated in DOCID 4294890**









**From:** ejsnowd@nsa.ic.gov  
**Sent:** Friday, April 05, 2013 4:11 PM  
**To:** DL gc\_web (ALIAS) D2  
**Cc:** Snowden Edward J NSA-FHV USA CTR  
**Subject:** Comments from the D2 General Counsel Email Us Form

Text below is duplicated in DOCID 4228926

**From:** [REDACTED] NSA-D2-USA-CIV  
**Sent:** Friday, April 05, 2013 4:34 PM  
**To:** DL SV\_Training (ALIAS) SV2  
**Cc:** Snowden Edward J NSA-FHV USA CTR  
**Subject:** (U) FW: Comments from the D2 General Counsel Email Us Form

(b)(3)-P.L. 86-36

Classification: UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

OGC received the question below regarding USSID 18 training but I believe that this should have gone to your org instead. Can you help with this?

[REDACTED] Office Manager to the Deputy General Counsels Office of General Counsel (D2) 963-5548, [REDACTED] OPS2B 2B8140,  
Suite: 6250  
(U//~~FOUO~~) My Dropbox

-----Original Message-----

From: [ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov) [mailto:[ejsnowd@nsa.ic.gov](mailto:ejsnowd@nsa.ic.gov)]

Sent: Friday, April 05, 2013 4:11 PM

To: DL gc\_web (ALIAS) D2

Cc: Snowden Edward J NSA-FHV USA CTR

Subject: Comments from the D2 General Counsel Email Us Form

**Below text duplicated in DOCID 4228926**





**From:** [REDACTED] NSA-D21 USA CIV  
**Sent:** Monday, April 08, 2013 1:37 PM  
**To:** Snowden Edward J NSA-FHV USA CTR  
**Cc:** [REDACTED] NSA-SV2 USA CIV; [REDACTED] NSA-SV21 USA CIV; [REDACTED] NSA-D21 USA CIV; [REDACTED] NSA-D2 USA CIV; [REDACTED] NSA-SV21 USA CIV  
**Subject:** RE: (U) Question for OGC re OVSC1800 Course Content - (U) FW: Comments from the D2 General Counsel Email Us Form

(b)(3)-P.L. 86-36

Below text duplicated in DOCID 4228926



[Redacted]

From:

Sent:

To:

Cc:

Subject:

[Redacted]

Thursday, May 29, 2014 7:57 AM

[Redacted]

FW: REPLY: DNI and WH Status

Below text duplicated in DOCID 4294513

[Redacted]









1. (IG/ODOC) What is the training and awareness provided to gov't and contractor employees about reporting activities they perceive to be inconsistent with law or ethics?
2. (IG/ODOC) What are the mechanisms by which that reporting can occur?
3. (IG/ODOC) What is the process, accountability for addressing such reports?
4. (IG/ODOC) Is there a record of these kinds of inquiries and responses?
5. (IG/ODOC) Do we have any examples of reported activity which resulted in corrective measures?
6. (OGC) Did we receive correspondence from Edward Snowden about his concerns?
7. (OGC) If so, in what form, on what dates and with what specificity as to content?
8. (OGC) Were his inquiries responded to? If so, how and when?
9. (Q/TD) How was our search for any correspondence from him conducted?
10. (Q/TD) Was it exhaustive and authoritative?
11. (Q/TD) Is it possible there is correspondence we overlooked, didn't record?

**From:** [redacted] NSA-Q USA CIV  
**Sent:** Thursday, May 29, 2014 2:54 PM  
**To:** [redacted] NSA-S3M2 USA CIV  
**Cc:** [redacted] NSA-D23 USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q USA CIV; [redacted] NSA-Q3 USA CIV; [redacted] NSA-Q31 USA CIV; DL ads\_registry (ALIAS) Q09  
**Subject:** (U) 2014\_05\_29 - ACTION: Snowden's Claims of Voicing Concerns  
**Importance:** High

Classification: UNCLASSIFIED // ~~FOR OFFICIAL USE ONLY~~

[redacted] Q31's answers are below. Understand that the email has been released.

(b)(3)-P.L. 86-36

ADS&CI Chief of Staff  
 968-6000(s); [redacted]

If so, in what form, on what dates and with what specificity as to content?

(U//~~FOUO~~) On Friday 5 April 2013 4:11 pm Eastern time, Snowden submitted a question to the Office of the General Counsel (OGC) via the "Email Us" form on their internal website. This form generated an email to OGC and copied Snowden, a copy of which remained in Snowden's email Inbox when the investigation obtained it and is marked as having been read but not forwarded or responded to. The question concerned the precedence of Executive Orders and Federal Statutes as well as precedence between DOD and ODNI regulations.



@ 2 am 11/25/13  
 11/25/13 4:35 pm

(U//~~FOUO~~) Less than a half hour later (at 4:35 pm) an Office Manager for OGC forwarded the email to the SID Oversight and Compliance training group and CC'd Snowden indicating the question might be better answered by that office. A copy of this email was filed by Snowden in a folder within his Inbox. The email is marked as having been read, but not been forwarded or responded to.



@ 2 am 11/25/13  
 11/25/13 4:35 pm

(U//~~FOUO~~) The next working day, Monday 8 April 2013 at 1:37 pm Eastern time, a lawyer with OGC responded to Snowden's questions. A copy of this email was filed in a folder within his Inbox. The email is marked as having been read, but not forwarded or responded to.



ED: (U) OGC/ODC  
 Re: OGC/ODC...

(U//~~FOUO~~) All three emails are attached.

Were his inquiries responded to? If so, how and when?

(U//~~FOUO~~) See above for the emailed correspondence. ADS&CI has spoken with the lawyer who responded to Snowden's inquiry and she remembered considering calling Snowden since the inquiry was out of the ordinary. However, she decided not to and instead in her email invites him to call her if he wanted further discussion. She does not recall any actual telephonic contact by Snowden.

How was our search for any correspondence from him conducted?

(U//~~FOUO~~) We have reviewed all of the email belonging to Edward Snowden which we have been able to obtain. This has included both manual review of the email as well as searches tailored to identify any correspondence involving the organizations of the OIG, OGC, and Oversight and Compliance.

(U//~~FOUO~~) We have located additional email between Snowden and members of OGC and Oversight and Compliance relating to work on troubleshooting IT issues, but these emails do not contain any questions or concerns about the legal authorities under which NSA operates.

Was it exhaustive and authoritative?

(U//~~FOUO~~) It has been as exhaustive and authoritative as possible given the evidence we have been able to discover after a comprehensive investigation into Snowden's activities at NSA. Due to the ongoing criminal investigation, we are unable to provide details.

Is it possible there is correspondence we overlooked, didn't record?

(U//~~FOUO~~) It is extremely unlikely that additional correspondence exists which matches Snowden's descriptions, specifically email sent to members of OGC and oversight and compliance sent as "one of [his] final acts in government."

(U//~~FOUO~~) It remains possible that unrecorded verbal communication existed between Snowden and one of the offices he cites, but we have not located any individual who remembers any such hypothetical conversations despite a comprehensive investigation into Snowden's activities at NSA.

(b)(3)-P.L. 86-36

**From:** [REDACTED] NSA-S3M2 USA CIV

**Sent:** Thursday, May 29, 2014 11:25 AM

**To:** [REDACTED] NSA-Q USA CIV; DL d\_ig\_tasker (ALIAS) D; DL ODOC\_Medialeaks (ALIAS) D4; [REDACTED]  
 NSA-T USA CIV

**Cc:** DL OGC\_MediaLeaks (ALIAS) D23; [REDACTED] NSA-D23 USA CIV; DL ssct (ALIAS) S1; DL PAOMedia (ALIAS) DN1;  
 DL Q\_REGISTRY; [REDACTED] NSA-Q31 USA CIV

**Subject:** (U) ACTION: Snowden's Claims of Voicing Concerns

**Importance:** High

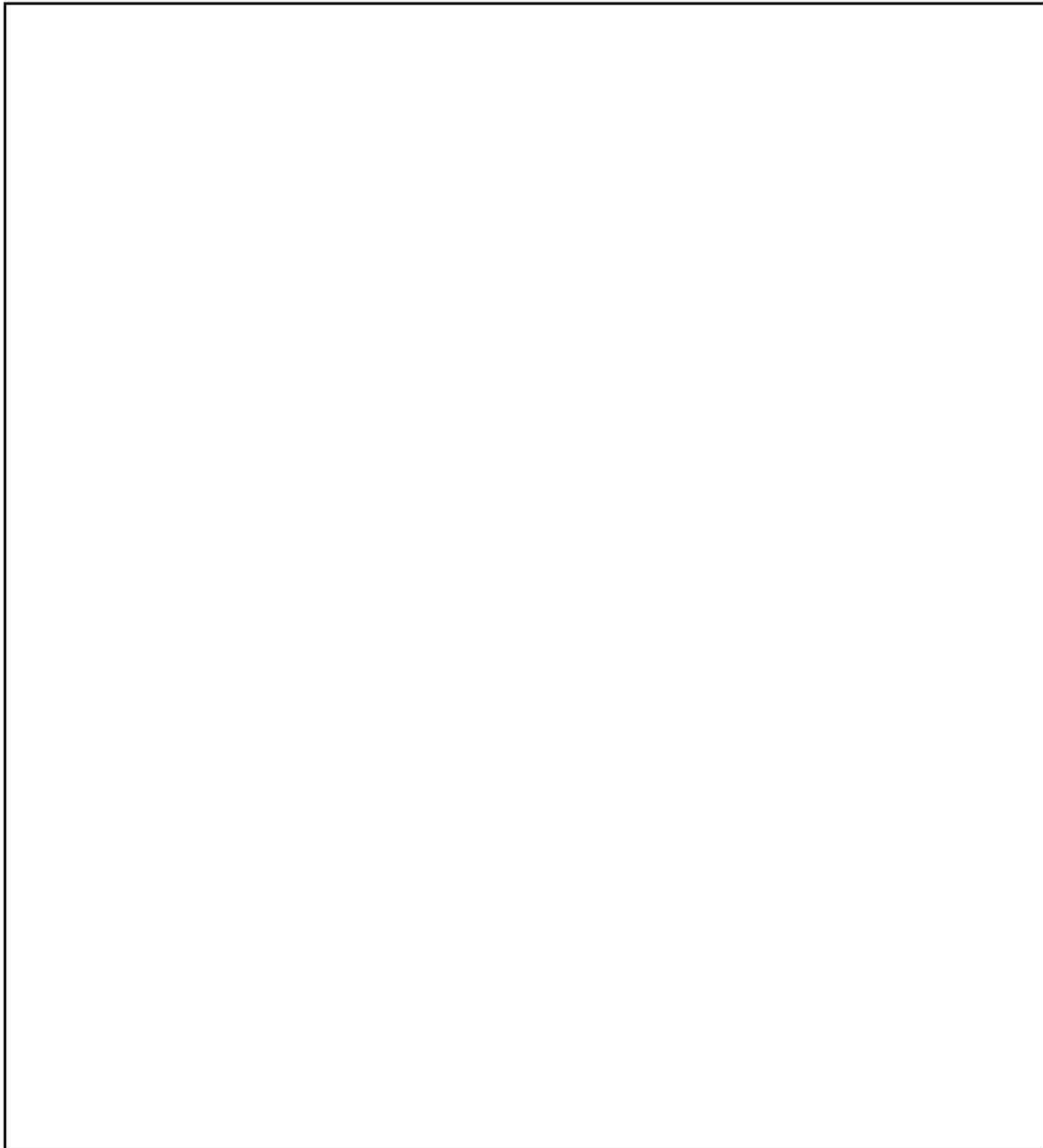
**Below text is duplicated in DOCID 4249209**





**From:** ejsnowd@nsa.ic.gov  
**Sent:** Friday, April 05, 2013 4:11 PM  
**To:** DL gc\_web (ALIAS) D2  
**Cc:** Snowden Edward J NSA-FHV USA CTR  
**Subject:** Comments from the D2 General Counsel Email Us Form

**Text below is duplicated in DOCID 4301740**













[Redacted]

From:

Sent:

To:

Cc:

Subject:

[Redacted]

Thursday, May 29, 2014 7:57 AM

[Redacted]

FW: REPLY: DNI and WH Status

Below text duplicated in DOCID 4294513

[Redacted]









