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NATIONAL SECURITY AGENCY/CENTRAL SECURITY SERVICE



INSPECTOR GENERAL

REPORT OF INVESTIGATION

4 September 2014

IV-14-0020

Misuse of Government Resources

WARNING: THIS REPORT MAY CONTAIN GRAPHIC IMAGES AND/OR LANGUAGE

(U) This report might not be releasable under the Freedom of Information Act or other statutes and regulations. Consult the NSA/CSS Inspector General Chief of Staff before releasing or posting all or part of this report.

Approved for Release by NSA on 06-01-2018, FOIA Case # 79204 (litigation)

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(U) OFFICE OF THE INSPECTOR GENERAL

(U) Chartered by the NSA Director and by statute, the Office of the Inspector General conducts audits, investigations, inspections, and special studies. Its mission is to ensure the integrity, efficiency, and effectiveness of NSA operations, provide intelligence oversight, protect against fraud, waste, and mismanagement of resources by the Agency and its affiliates, and ensure that NSA activities comply with the law. The OIG also serves as an ombudsman, assisting NSA/CSS employees, civilian and military.

(U) AUDITS

(U) The audit function provides independent assessments of programs and organizations. Performance audits evaluate the effectiveness and efficiency of entities and programs and their internal controls. Financial audits determine the accuracy of the Agency's financial statements. All audits are conducted in accordance with standards established by the Comptroller General of the United States.

(U) INVESTIGATIONS

(U) The OIG administers a system for receiving complaints (including anonymous tips) about fraud, waste, and mismanagement. Investigations may be undertaken in response to those complaints, at the request of management, as the result of irregularities that surface during inspections and audits, or at the initiative of the Inspector General.

(U) INTELLIGENCE OVERSIGHT

(U) Intelligence oversight is designed to insure that Agency intelligence functions comply with federal law, executive orders, and DoD and NSA policies. The IO mission is grounded in Executive Order 12333, which establishes broad principles under which IC components must accomplish their missions.

(U) FIELD INSPECTIONS

(U) Inspections are organizational reviews that assess the effectiveness and efficiency of Agency components. The Field Inspections Division also partners with Inspectors General of the Service Cryptologic Elements and other IC entities to jointly inspect consolidated cryptologic facilities.

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I. (U) SUMMARY

(U//~~FOUO~~) On 2 April 2013 the Inspector General (IG) received a referral from the NSA/CSS Information Systems Incident Response Team (NISIRT) identifying potential computer misuse by an NSA/CSS contractor, [redacted]. On 13 November 2013 the IG initiated an investigation of [redacted] use of NSA/CSS Information Systems (ISs). We obtained sworn testimony from [redacted]. We also obtained records relating to her use of Government resources.

(U//~~FOUO~~) The preponderance of the evidence collected during the investigation substantiates that [redacted] misused her classified and unclassified NSA/CSS ISs. [redacted] used Government resources to perform tasks not authorized by the contract and personal in nature. She engaged in non-work related chat on the classified IS, in violation of NSA/CSS Policies 6-4 and 6-12. Based on NISIRT estimate, [redacted] engaged in approximately 4.5 hours of non-work related instant messaging during a sampled day, 22 March 2013. Based on [redacted] own admission, she engaged in non-work related chat every workday from March 2012 to January 2014 of 1 to 2 hours per day. She admitted billing the Government contract for that time. She used Government resources to perform tasks not authorized by the contract and personal in nature. Based on her own admission, [redacted] accessed her personal email account for 30 minutes per day and streamed non-work related material daily on the unclassified IS. She admitted billing the Government contract for that time.

(U//~~FOUO~~) The OIG tentative conclusions were provided to [redacted]. She agreed with the conclusion that she used the classified chat system for non-work related purposes but disagreed with the conclusion that she used the chat system for approximately 4.5 hours on one day sampled. As a result, the OIG obtained an additional NISIRT report on [redacted] activity. The OIG also obtained Security's polygraph report. The additional evidence obtained confirmed our original conclusions and further documented that despite the OIG notification in January 2014, [redacted] continued to engage in continuous and excessive non-work related chat, for an average of 2 hours per day, on the classified NSA/CSS IS. Additionally, [redacted] continued to stream non-work related media and sent personal emails on the unclassified NSA/CSS IS.

(U//~~FOUO~~) A summary of the findings will be forwarded to the Maryland Procurement Office; Contractor Clearances, Associate Directorate for Security and Counterintelligence (ADS&CI); and Special Actions, ADS&CI for review and any action deemed appropriate.

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II. (U) BACKGROUND

(U) Introduction

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(U//~~FOUO~~) [redacted] is a contractor affiliate with [redacted] contract.

(U//~~FOUO~~) The NISIRT reviewed [redacted] classified U.S. Government account for 17 April 2012, 12 to 31 October 2012, and 22 March to 1 April 2013. The NISIRT provided the activity reports to the Office of the Inspector General on 2 April 2013.

(U) Applicable Authorities

(U//~~FOUO~~) NSA/CSS Policy 6-4, "CONTRACTOR USE OF NSA/CSS INFORMATION SYSTEMS," issued 22 October 2013.

(U//~~FOUO~~) NSA/CSS Policy 6-6, "USE OF UNCLASSIFIED INFORMATION SYSTEMS SUCH AS THE INTERNET," revised 15 October 2013.

(U//~~FOUO~~) NSA/CSS Policy 6-12, "COLLABORATIVE COMMUNICATION ON CLASSIFIED NSA/CSS INFORMATION SYSTEMS" revised 14 February 2014.

(U) See Appendix A for the full text of the applicable authorities.

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III. (U) FINDINGS

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(U//~~FOUO~~) Allegation 1: Did [redacted] a [redacted] contractor, misuse her classified NSA/CSS IS in violation of NSA/CSS Policies 6-4 and 6-12?

(U//~~FOUO~~) CONCLUSION: Substantiated. The preponderance of the evidence supports the conclusion that [redacted] misused her classified NSA/CSS IS. [redacted] used Government resources to perform tasks not authorized by the contract and personal in nature. [redacted] engaged in non-work related chat on the classified IS at least 1 to 2 hours per day from March 2012 to January 2014, in violation of NSA/CSS Policies 6-4 and 6-12. Despite the OIG notification in January 2014, [redacted] continued to engage in continuous and excessive non-work related chat, for an average of 2 hours per day, on the classified NSA/CSS IS.

(U) Documentary Evidence

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(U) **NISIRT Report**

(U//~~FOUO~~) The NISIRT provided the OIG with an analysis of [redacted] activities on the classified NSA/CSS IS on 17 April 2012, between 12 to 31 October 2012, and between 22 March to 1 April 2013. [redacted] was observed chatting for extended periods of time regarding non worked related material. Based on NISIRT estimates, [redacted] engaged in approximately 4.5 hours of non-work related instant messaging during one day sampled, 22 March 2013. The NISIRT analysis revealed that approximately 98% of the activity was non-work related and [redacted] participated in unauthorized and non-work related chat regularly throughout the day. A sample of the chat activity can be found at Appendix B.

(U//~~FOUO~~) As a result of [redacted] response to the tentative conclusions in which she disagreed with the algorithm used to conclude on a sample day (22 March 2013) was 4.5 hours, the OIG requested and obtained on 17 June 2014 an additional NISIRT report. The NISIRT report included [redacted] non-work related chat from 11 April (the day the OIG received [redacted] response to the OIG tentative conclusions) to 11 June 2014. On 21 April 2014, eleven days after OIG received [redacted] response to the tentative conclusions, [redacted] active non-work related chat activity totaled over 3 hours. The chat activity for 21 April 2014 can be found in Appendix C. A chart of estimated non-work related chat showed that during the 2 month review, there were 4 days when [redacted] total chat activity totaled more than 3 hours. In addition, there were 6 days when the total chat activity totaled more than 2.5 hours of total active chat time. There were 2 days when the total active chat activity lasted less than 30 minutes. The chart of estimated non-work related chat activity each day from 11 April to 11 June 2014 can be found at Appendix D.

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(U) **Polygraph Report**

(U//~~FOUO~~) As a result of [redacted] response to the tentative conclusions in which she claimed that she was forthcoming about her computer misuse during the January 2014 polygraph in order to clear her mind for accurate readings to pass the polygraph, the OIG requested a copy of the January 2014 polygraph report. During her polygraph interview, she admitted that from March 2012 to May 2012, she used chat for 30 minutes per day for personal use. From May 2012 to August 2012 [redacted] used chat 4 to 5 hours per day for personal use. From August 2012 to June 2013, she used chat 1 to 1½ hours per day on personal use. From June 2013 to present, she used chat 3 hours per day for personal use. From the end of March 2012 to present, [redacted] billed the Government contract for her personal use. During the interview, [redacted] was told of the NSA/CSS policies 6-4 and 6-12 and she agreed to abide to them in the future. The excerpt from the polygraph report can be found at Appendix E.

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(U) Testimonial Evidence

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(U//~~FOUO~~) On 23 January 2014, [redacted] was interviewed and provided the following sworn testimony:

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(U) [redacted] has been working as a [redacted] contractor at NSA since [redacted] estimated that 70% of her activity using Government resources is contract related and 30% is non-contract related. She claimed to "multi-task" and that she is a "super fast" typist. She admitted to billing the contract for the time she spent chatting with friends. [redacted] admitted that the amount of chatting varied from day to day but estimated the time she spent in non-contract related chat to be about 1 to 2 hours per day since March 2012.

(U) When confronted with the NISIRT estimate of chat totaling more than 4 hours in one day, [redacted] admitted that the workload varies and chatting was part of the work day, but claimed that the chatting was "not half [of the workday], that would be a lot." Her chats are non-contract, non-work related and personal in nature. [redacted] did not deny that some days the chat would be more than the 1 to 2 hours she first estimated, stating that she did not realize that her chat activity added up to so much time.

(U//~~FOUO~~) As a result of [redacted] claim that NISIRT overestimated the time she spent in chat, on 19 June 2014, [redacted] was interviewed again and provided the following sworn testimony:

(U) [redacted] admitted that she continued to use government resources for personal use despite the OIG interview on 23 January 2014, stating "I just don't understand if we have chat why can't I use it." She admitted that she understood the policies but she chose not to comply with NSA/CSS policies stating [redacted] When confronted with the latest estimates that some days her activity in chat is over 3 hours per day, she responded [redacted]

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(b) (6)

She continued to bill this activity to the contract and offered no other explanation for her behavior.

(b)(3) - P.L. 86-36
(b) (6)

(U) Analysis and Conclusions

(U//~~FOUO~~) personal use of the classified IS was not authorized by contract, and it clearly exceeded the brief, infrequent communications permitted by NSA/CSS Policy 6-4. For example, on 22 March 2014, chat activity began at 8:28 and continued throughout the day and her last chat entry was 17:06. The fact that billed the time spent conducting personal chat to the government is an additional violation of NSA/CSS Policy 6-4.

(U//~~FOUO~~) use of the classified IS also violated Policy 6-12. The policy states users of collaboration tools and services, including chat, should be for work related purposes only. used the classified IS for personal, non-work related chat. spent an excessive amount of time (conservatively 1 to 2 hours per day since March 2012) on non-contract, non-work related chat on the classified IS.

(U//~~FOUO~~) initially testified that she spent 1 to 2 hours per day in chat and acknowledged that the workload varied so a one day "high" estimate of 4 hours was not unreasonable. However, when provided her response to the OIG tentative conclusions on 11 April 2014, she disagreed with the algorithm used to conclude that on one sample day, 22 March 2014, she spent approximately 4.5 hours actively chatting about non-work, non-contract related material. As a result of claims made in her response, the OIG obtained additional evidence of non-work, non-contract chat after 11 April 2014. The analysis showed that between 11 April and 11 June 2014, averaged almost 2 hours of non-work, non-contract related chat on a daily basis. There were only 2 days durng the two month review that the active activity lasted less than 30 minutes. There were 4 days in which the total time spent actively chatting was over 3 hours during the workday. One of the largest days of chat, on 21 April 2014, first chat entry was at 9:25 and her chat was continued throughout the day and her last chat entry was at 15:54.

(U) As a result of this analysis, was re-interviewed and provided an opportunity to explain the continuous and excessive misuse of the chat system and Agency resources. She testified that she knew the rules governing her use and chose to not comply. She continued to bill the Government contract for her personal time spent in chat.

(U) In her response to the tentative conclusions also claimed that she was forthcoming with Security during her polygraph intereviw when asked about her computer misuse, the OIG obtained a copy of the January 2014 polygraph. The polygraph detailed timeframes and her estimated personal chat usage. These estimates confirmed that she knowingly and willfully chose not to comply with Agency polices. estimatd her chat activity and provided those estimates to Security. The estimates ranged between 1 to 5 hours per day from March

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2012 to present. Even after the January 2014 Security interview, [redacted] continued to chat excessively about non-work, non-contract related material.

(U) Contractor's use of Agency IS for personal use is extremely limited. Conservatively, [redacted] spent 1 to 2 hours per day from March 2012 to January 2014 chatting about non-work, non-contract related material. [redacted] non-work, non-contract related chat activity was ultimately billed to a U.S. Government contract. Documentary evidence, combined with [redacted] testimony, supports the allegation that she misused her classified NSA/CSS IS. [redacted] knowingly and willfully chose not to comply with Agency polices even after Security and OIG instructed her to comply.

[redacted] (b)(3) - P.L. 86-36

(U//~~FOUO~~) ALLEGATION 2: Did [redacted] a [redacted] contractor, misuse her unclassified NSA/CSS IS in violation of NSA/CSS Policies 6-4 and 6-6?

(U//~~FOUO~~ CONCLUSION: Substantiated. The preponderance of the evidence supports the conclusion that [redacted] misused her unclassified NSA/CSS IS. [redacted] used Government resources to perform tasks not authorized by the contract and personal in nature. Additionally, [redacted] continued to stream non-work related media and send personal emails on the unclassified NSA/CSS IS despite the OIG notification in January 2014.

[redacted] (b)(3) - P.L. 86-36
(b)(6)

(U) Documentary Evidence

(U) NISIRT Report

(U//~~FOUO~~) As a result of [redacted] response to the tentative conclusions in which she claimed that her use of her personal email account is often the only way [redacted] the OIG requested and obtained a report of [redacted] activities using unclassified Government resources from 4 June to 11 June 2014. The NISIRT report detailed [redacted] non-work related emails and continued to stream non-work related media. The NSIRT report of [redacted] unclassified activity can be found at Appendix F. Below is a sampling of some of the email entries.

06/04/2014 14:06: [redacted]

06/05/2014 12:35: [redacted]

[redacted]

[redacted] (b)(6)

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(b) (6)

06/06/2014 12:35:

06/09/2014 12:37:

06/10/2014 08:19:

06/10/2014 08:57:

(U) **Polygraph Report**

(U//~~FOUO~~) As a result of response to the tentative conclusions in which she claimed that she was forthcoming to Security about her computer misuse during her January 2014 polygraph in order to clear her mind for accurate readings to pass the polygraph, the OIG requested a copy of the January 2014 polygraph. She admitted to using unclassified IS to chat with family and friends for 1 hour per day from March 2012 to December 2013. From December 2013 to present, cut back her personal use to 10 minutes per day. From March 2012 to present, billed the Government contract for her personal use. During the interview, was told of the NSA/CSS policies 6-4 and 6-12 and she agreed to abide to them in the future. The excerpt polygraph report can be found in Appendix E.

(b)(3) - P.L. 86-36
(b) (6)

(U) Testimonial Evidence

(U//~~FOUO~~) On 23 January 2014, was interviewed and provided the following sworn testimony:

(U) admitted that she accessed her personal gmail account and to listen to music as she works. admitted that she spent about 30 minutes per day checking her personal email. admitted to accessing and playing music in the background all day while she works. The music she accessed was not work related. admitted that she wondered whether accessing was allowed but she asked friends and coworkers and they told "it was fine."

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(U//~~FOUO~~) As a result of the second NISIRT report detailing repeated misuse, on 19 June 2014, was interviewed again and provided the following sworn testimony:

(U) admitted that she continued to access her personal email account. The content of the emails were not as claimed in her tentative conclusions as but rather the emails were to friends to discuss non-work related activities. admitted that she continued to stream non-worked related media from despite the OIG interview on 23 January 2014, stating "If I don't listen to I can't work. So I just say and listen to music or I will stare at the screen. So I put on music to work." She admitted that she chose to violate policy and knew she was not supposed to engage in such activity.

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(b) (6)

(U) Analysis and Conclusions

(U//~~FOUO~~) Contractor's use of Agency IS for personal use is extremely limited. personal use of the unclassified IS was not authorized by contract and it clearly exceeded the brief, infrequent communications permitted by NSA/CSS Policy 6-4. These communications were neither brief nor unavoidable. own testimony that she accessed her personal email account for 30 minutes per day that was billed to the contract is an additional violation of NSA/CSS Policy 6-4.

(U//~~FOUO~~) use of the unclassified NSA/CSS IS to access streaming media was in violation of NSA/CSS Policy 6-6. The policy annex states that streaming media applications are prohibited for other than work related purposes. own testimony confirmed that her accessing to listen to music was not work related.

(U) Even after the OIG interview in January 2014, knowingly and willfully violated policy. claimed that streaming music is the only way to get her work done. use of the unclassified IS was not authorized by contract and it clearly exceeded the brief, infrequent communications permitted by NSA/CSS Policy 6-4. These communications were neither brief nor unavoidable. Appendix E shows the content of the emails are personal in nature.

(U) provided her response to the OIG tentative conclusions on 11 April 2014. She claimed that her unclassified usage was "often" emails to discuss issues with since she is not allowed to bring her cell phone into the building. The OIG obtained additional evidence of non-work, non-contract related unclassified activity. The analysis showed that between 4 June and 11 June 2014, continued to send personal emails that were not to as she claimed. She also streamed non-work related media from on a daily basis.

(U) As a result of this additional analysis, was re-interviewed and provided an opportunity to explain the continuous and excessive misuse of the unclassified system and

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Agency resources. She testified that she knew the rules governing her use and chose to not comply. She is continuing to bill the Government contract for her personal time spent in on the unclassified IS performing personal activity.

(U) In her response to the tentative conclusions [redacted] also claimed that she was forthcoming with Security when asked about her computer misuse, the OIG obtained a copy of the January 2014 polygraph. The polygraph detailed timeframes and her estimated personal unclassified usage. These estimates confirmed that she knowingly and willfully chose not to comply with Agency polices. Her unclassified activity was estimated between 10 minutes to 1 hour per day. Even after the January 2014 interview with Security, [redacted] continued to use the unclassified IS for non-contract related activities that were unavoidable.

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IV. (U) RESPONSE TO TENTATIVE CONCLUSION(S)

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(U//~~FOUO~~) [redacted] was provided the tentative conclusions on 3 April 2014. On 11 April 2014, [redacted] responded to the tentative conclusion stating:

> (U//~~FOUO~~) In response to the conclusions (IV-14-0020), I agree that I used NSA chat systems during the timeframe of March 2012-January 2014 to engage in both work-related and non-work related chat with other professionals working for the government and on other government contracts. However, I disagree with the algorithm used to conclude that on any sample day it was 4.5 hours of chat. On any given day I have multiple analyst tools open in order to perform my job and most of those programs stay open regardless if they are in use or not, including chat. When I do receive a chat message, work related or not, I reply to the message and then I continue with my work, i.e. multitasking. If a message is sent to me, the application will alert me, regardless if I respond or not which could also contribute to the alleged amount of time I was active on chat. The legacy chat utility [redacted] has the capability of chat room conversations (both allowed and encouraged for workplace collaboration) and the amount of traffic over NSA net generated by simply staying logged into a chat room, without actively participating in one or more, could be the cause of your investigation leading to the conclusion of an extreme accusation of spending approximately 4.5 hours of alleged non-work related chat on the given day of 22 March 2013. I was never told of any policy against using a modest amount of chat for non-work related conversation and did not think that this was an issue since all of peers use chat for similar purposes. I was also forthcoming about this information in my latest polygraph in January 2014 in order to clear my mind for accurate readings to pass the polygraph.
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> (b)(3) - P.L. 86-36
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> (U//~~FOUO~~) I have been working at NSA [redacted] and I have never been alerted to any policy stating that we are not allowed to stream music on the unclassified network. I admit that I streamed music daily on the unclassified system because this helps me focus on my work. Had I known the policy, I would not have streamed any music. However, now that I am aware, I will be sure to discontinue immediately and it will not be an issue again.
>
> (b)(6)
>
> (U//~~FOUO~~) I do admit that I open my personal email account and leave it open all day while I am at work. [redacted] and often email is the only way [redacted] can contact me if there are any issues [redacted] since I do not have cell phone access while I am in the building.
>
> (U//~~FOUO~~) In conclusion, I was not intentionally trying to violate any NSA policies and will be more sensitive as to how I utilize chat and this will not be an issue in the future.

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(U//~~FOUO~~) Due to the information provided by [redacted] in her response to the tentative conclusions, the OIG obtained additional documentary evidence and obtained additional testimony from [redacted] She was confronted with the additional evidence showing that she continued to misuse Government resources. [redacted] admitted that she is choosing not to comply with the Agency policies and OIG direction. The interview section of this report contains for details of information obtained during that interview.

(U//~~FOUO~~) [redacted] was provided the revised tentative conclusions on 17 July 2014. [redacted] did not respond to the revised tentative conclusions by the 24 July 2014 deadline.

(U//~~FOUO~~) The conclusion of this investigation remains unchanged.

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V. (U) CONCLUSION

(U//~~FOUO~~) The preponderance of the evidence supports the conclusion that [redacted] misused her classified NSA/CSS ISs. [redacted] used Government resources to perform tasks not authorized by the contract and personal in nature. [redacted] engaged in non-work related chat on the classified IS conservatively 1 to 2 hours per day from March 2012 to January 2014, in violation of NSA/CSS Policies 6-4 and 6-12. Despite the OIG notification in January 2014, [redacted] continued to engage in continuous and excessive non-work related chat, for an average of 2 hours per day, on the classified NSA/CSS IS.

(U//~~FOUO~~)The preponderance of the evidence supports the conclusion that [redacted] also misused her unclassified NSA/CSS ISs. [redacted] also used Government resources to perform tasks not authorized by the contract and personal in nature. [redacted] accessed her personal email account for 30 minutes per day and streamed non-work related material daily on the unclassified IS in violation of NSA/CSS policies 6-4 and 6-6. Additionally, [redacted] continued to stream non-work related media and send personal emails on the unclassified NSA/CSS IS despite the OIG notification in January 2014.

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VI. (U) DISTRIBUTION OF RESULTS

(U//~~FOUO~~) A summary memorandum will be provided to the Maryland Procurement Office; Contractor Clearances, ADS&CI and Special Actions, ADS&CI for review and any action deemed appropriate.

[redacted]
Senior Investigator

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Concurred by:

[redacted]
Deputy Assistant Inspector General
For Investigations

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APPENDIX A

(U) Applicable Authorities

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(U//~~FOUO~~) NSA/CSS Policy 6-4, "CONTRACTOR USE OF NSA/CSS INFORMATION SYSTEMS," issued 22 October 2013:

> 1. (U) Contractors shall only use NSA/CSS ISs to perform tasks that are authorized by contract, approved by the Contracting Officer, and permitted by this policy.
>
> …
>
> 8. (U) Contractors shall not use NSA/CSS ISs or telephone services for personal use except for brief, infrequent communications to deal with urgent matters. This limited exception to the personal use prohibition applies only when:
>
> a. (U) Unavoidable personal matters arise such as, but not limited to, contacting a spouse, dependent family member, or other individuals responsible for a dependent's care; scheduling a physicians appointment; or vehicle maintenance;
> b. (U) The communication does not adversely affect the NSA/CSS mission or reflect poorly on NSA/CSS;
> c. (U) The communication does not result in other than minimal expense to the Government (e.g., the call is local, toll-free);
> d. (U) Time spent using the NSA/CSS IS or resource is not billed to the contract; and
> e. (U) The use is not associated with personal business activities outside the scope and purpose of the contract.
>
> ….

(U//~~FOUO~~) NSA/CSS Policy 6-6, "USE OF UNCLASSIFIED INFORMATION SYSTEMS SUCH AS THE INTERNET," Responsibilities Section (revised 15 October 2013):

> […]
>
> 25. (U) All Users shall:
>
> [...]
>
> n. (U) Use good judgment and common sense when accessing and/or communicating on unclassified ISs;
>
> [...]
>
> (U) Annex
>
> (U) The following applications are prohibited for other than work-related purposes.
>
> […]

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4. (U) Streaming media

(U//~~FOUO~~) NSA/CSS Policy 6-12, "COLLABORATIVE COMMUNICATION ON CLASSIFIED NSA/CSS INFORMATION SYSTEMS" revised date 27 June 2013:

1. (U) Users shall use collaboration tools and collaboration services on classified NSA/CSS ISs for work-related purposes. …Information posted using collaboration tools is generally considered to reflect the view of the Agency, as well as the professional opinion of the person posting. As such, NSA/CSS may be held accountable for information posted on any Agency system…

…

13. (U) Users of NSA/CSS collaboration tools and collaboration services shall:

    a. (U) Engage in the use of collaboration tools and services for work-related purposes and exercise discretion in posting information that will support or enhance productivity. Be mindful that all posted materials are NSA/CSS records and may be subject to disclosure under FOIA;

    b. (U) Comply with the approved procedures (e.g., Rules of Engagements, Standard Operation Procedures) for appropriate use of the collaboration tool or collaboration service and preserve NSA/CSS records….

Policy 6-12 Annex, Standard Operating Procedures

(U) This Annex provides foundational requirements for all collaboration tools and services on the classified NSA/CSS ISs, including how such tools and services are to be tested and maintained, and further describes the users' responsibilities in using such tools and services.

…

5. (U) Users shall conduct themselves in a professional manner, exhibit common courtesy, and use good judgment when posting. The following conduct will not be tolerated:
    a. (U) Profanity, obscenity, personal insults, character assassinations, etc;
    b. (U) Harassment of any type by any user;
    c. (U) Non-work-related musings, rants, songs, lyrics, poetry, jokes, cartoons, pictures, drawings, sayings, and games. Note that content used to advance connections with other users and enhance work-related collaboration is allowed (e.g., credentials, alma mater, outside interests, or similar information);…
    o. (U) Pornography or lewd writing;
    p. (U) Anything that could reflect adversely on the Agency,….

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APPENDIX B

(U) NISIRT Report

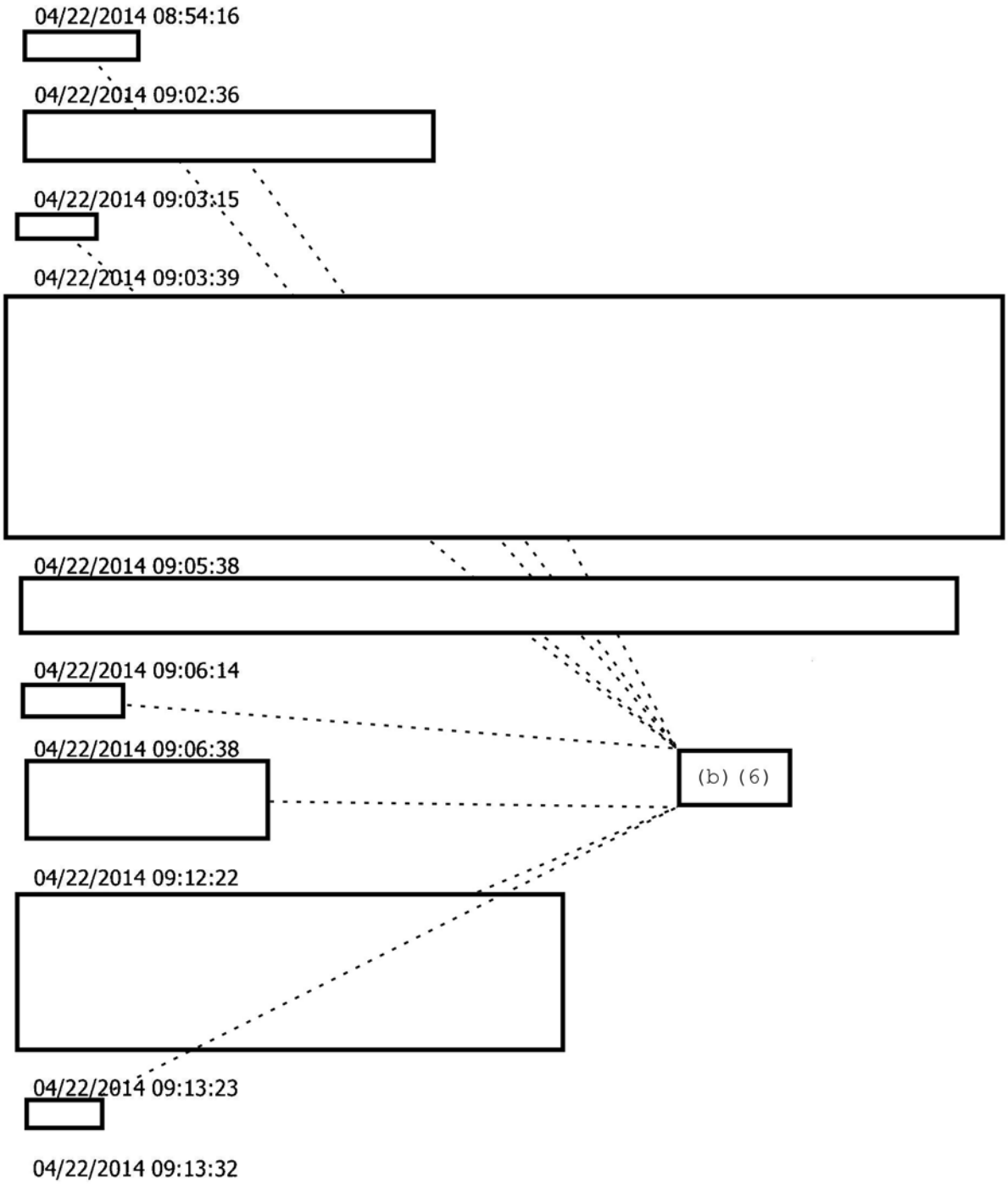
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(b)(3) - P.L. 86-36
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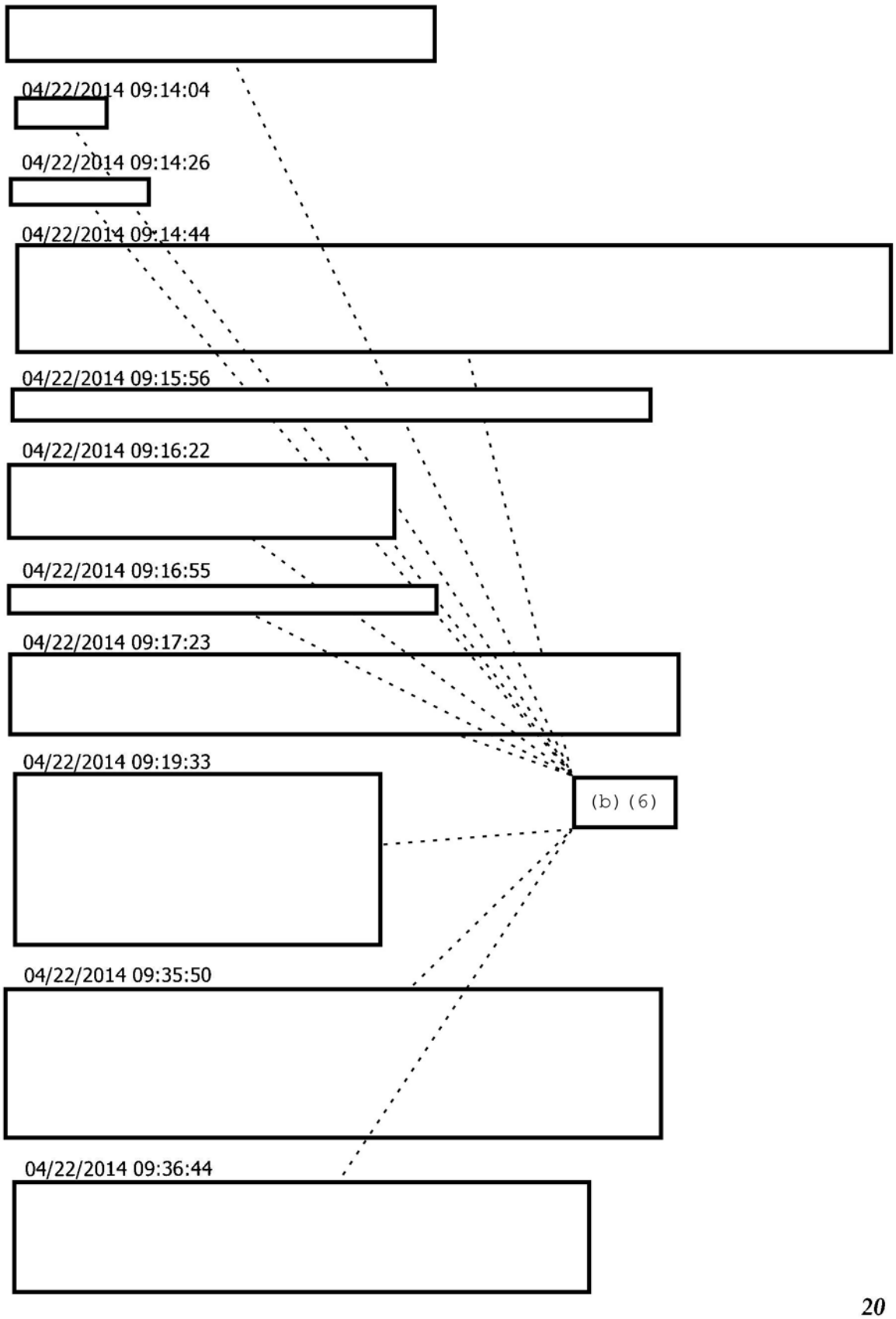
The NISIRT Report

Edits were made by the OIG for readability purposes. This is a sampling of the user's chat on the classified network. Some of the entries may appear to be repeating entries are in fact [redacted] chatting to multiple users about the same topics.



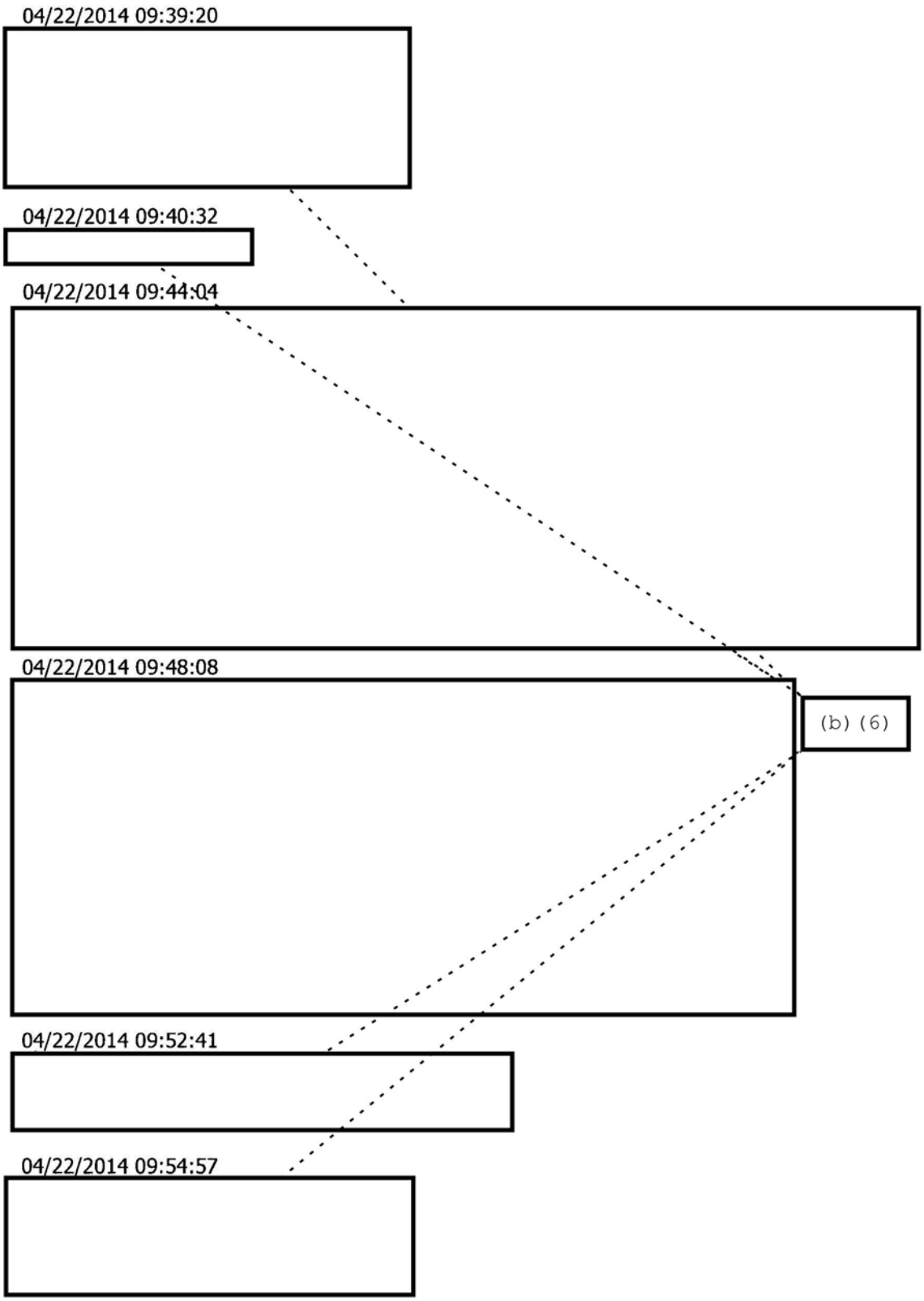
Release: 2018-06
NSA: 03286

Doc ID: 6620561



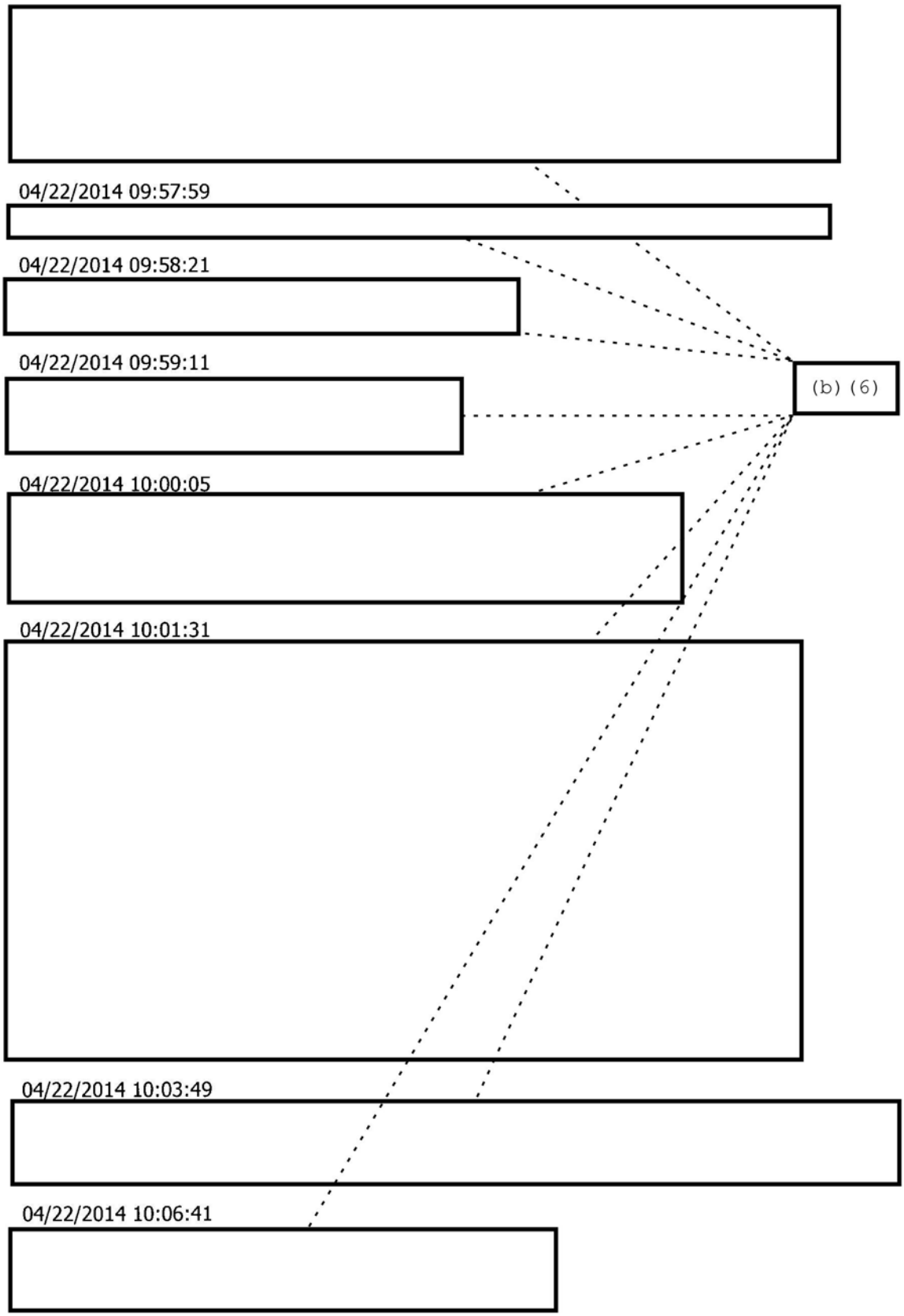
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NSA: 03287

Doc ID: 6620561

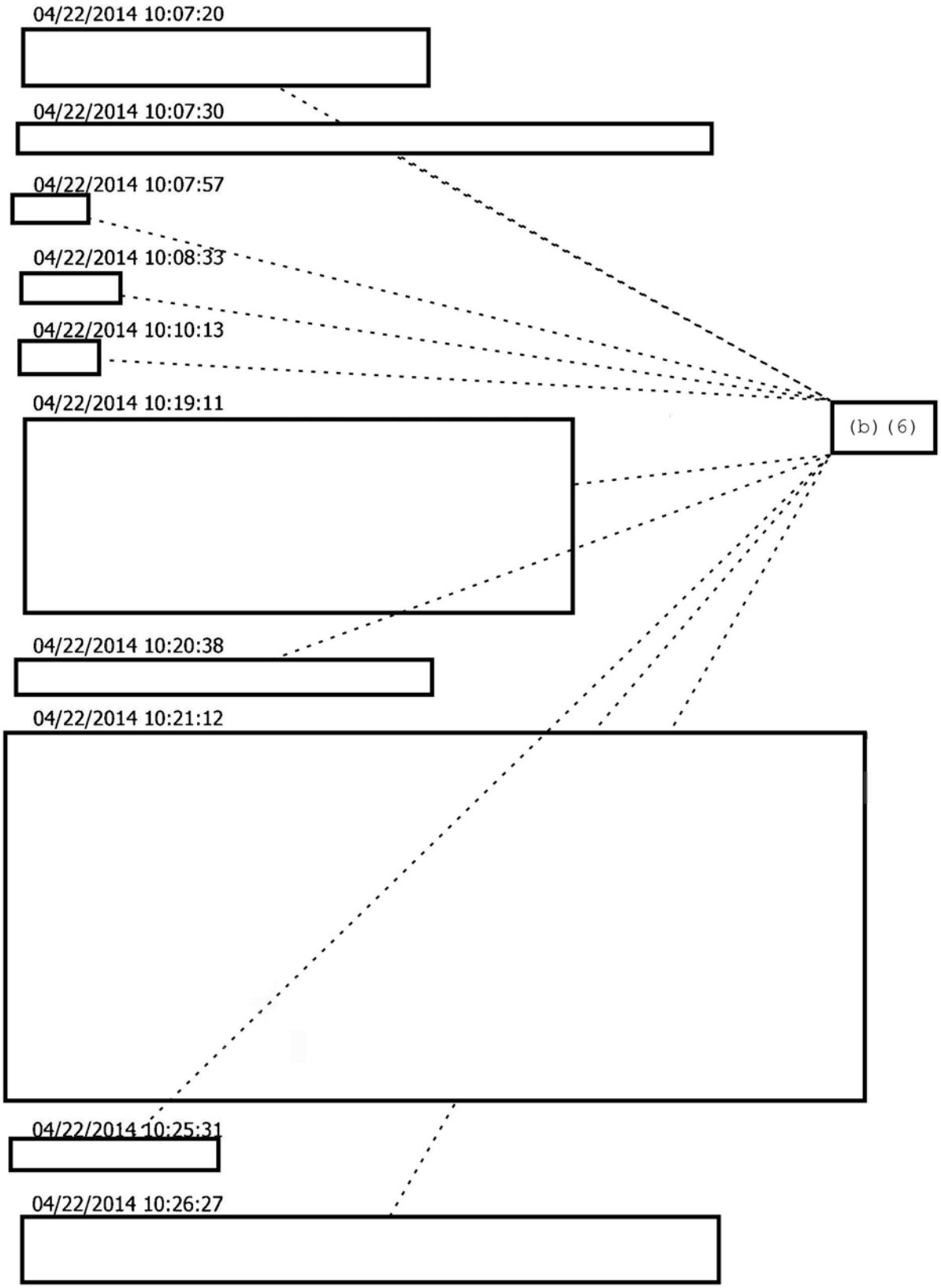


Release: 2018-06
NSA: 03288

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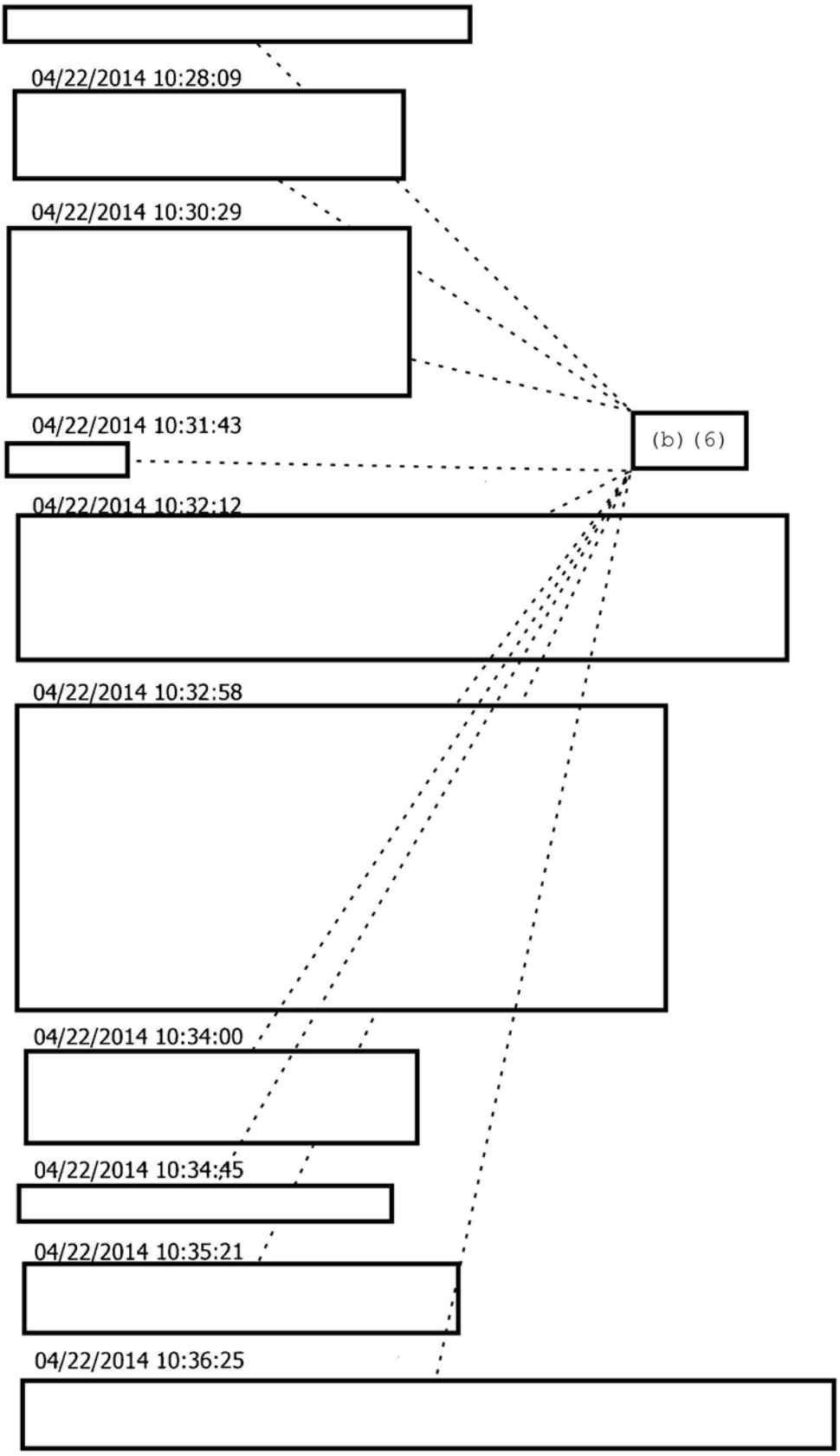


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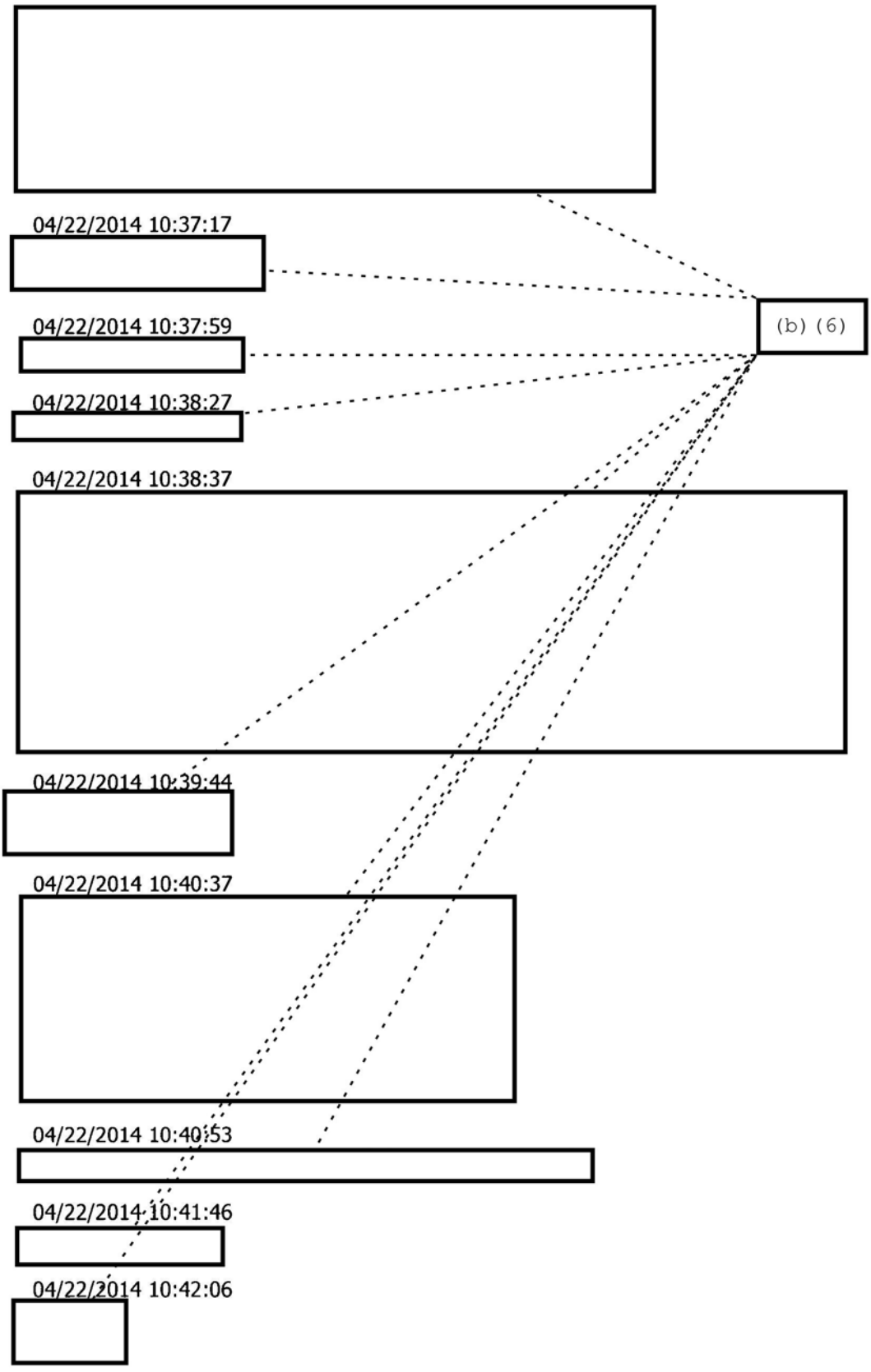


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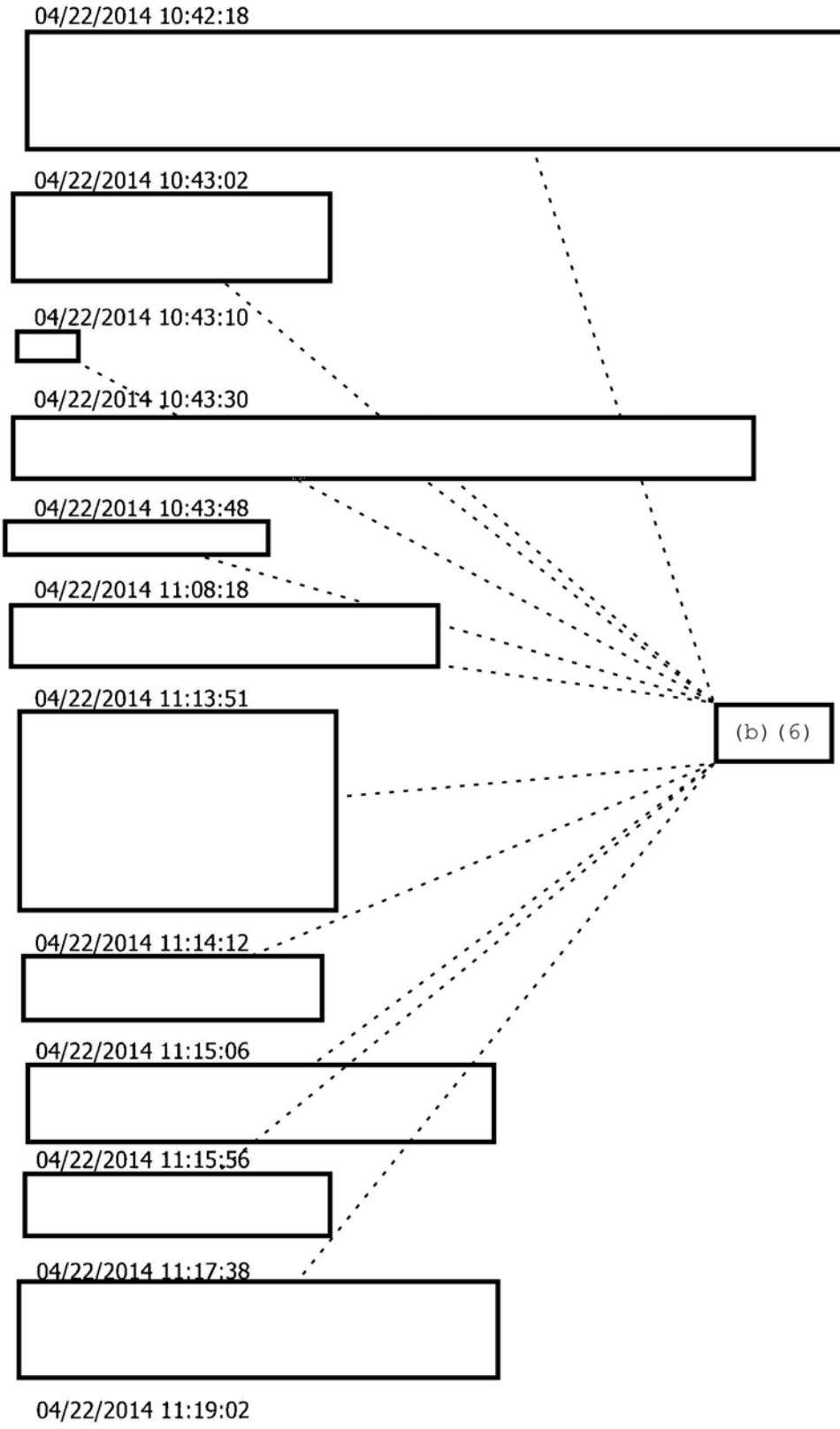
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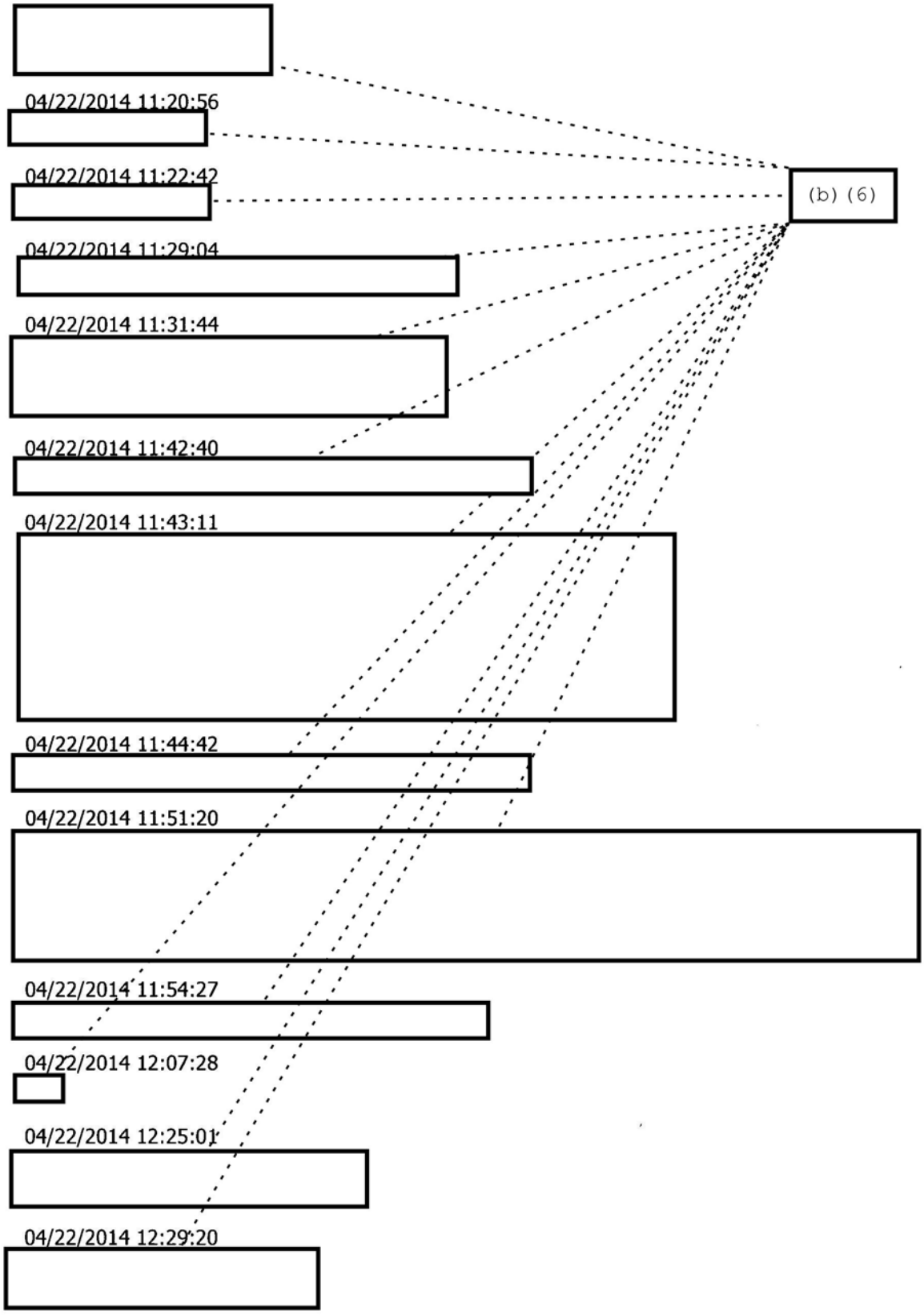
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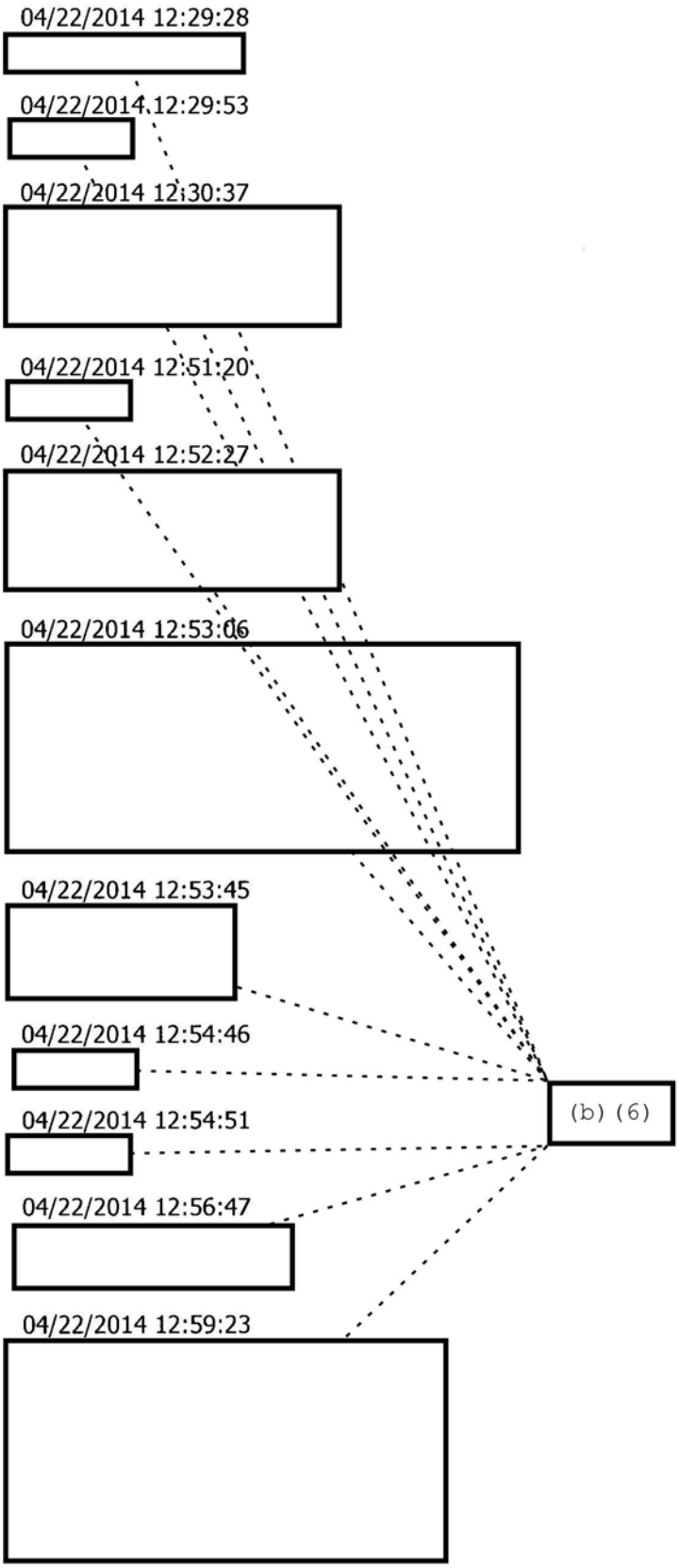
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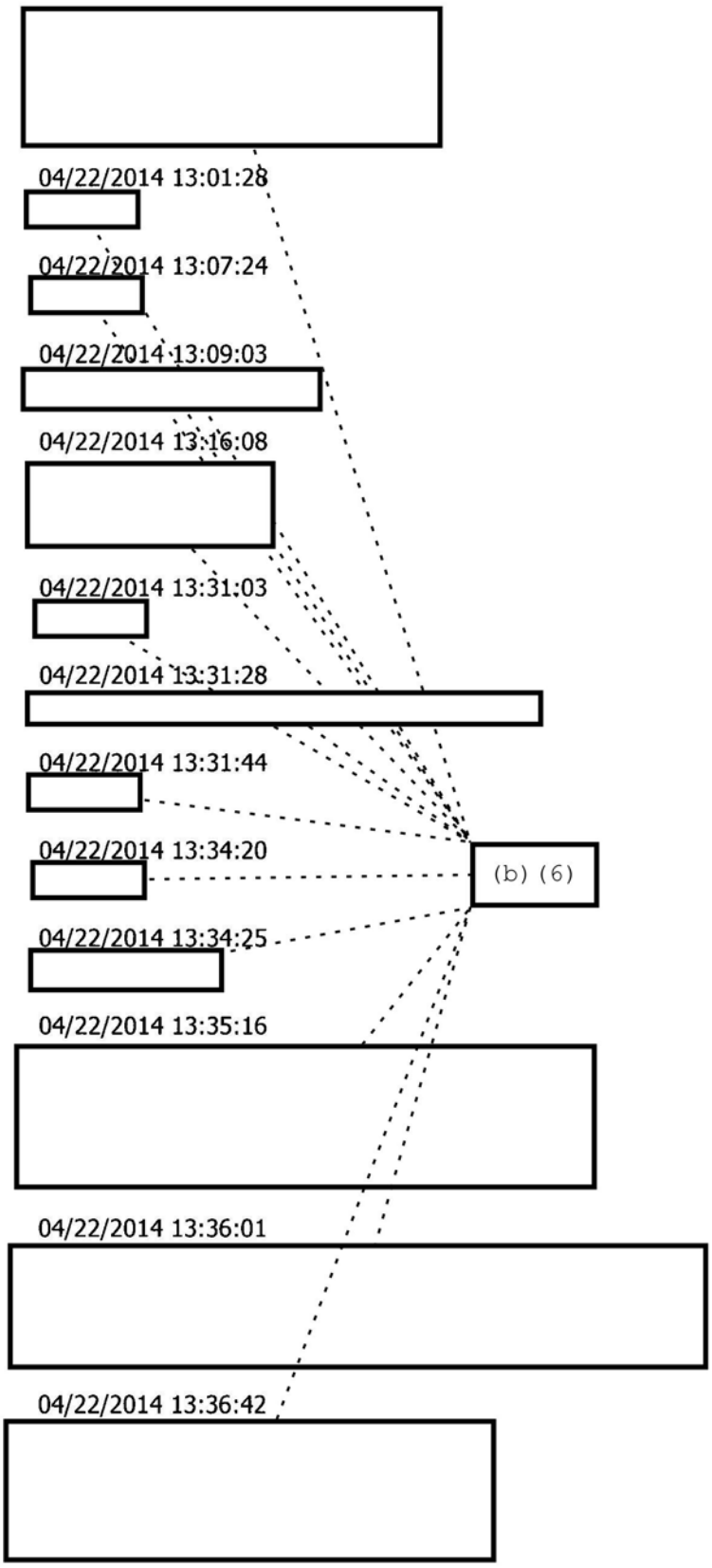


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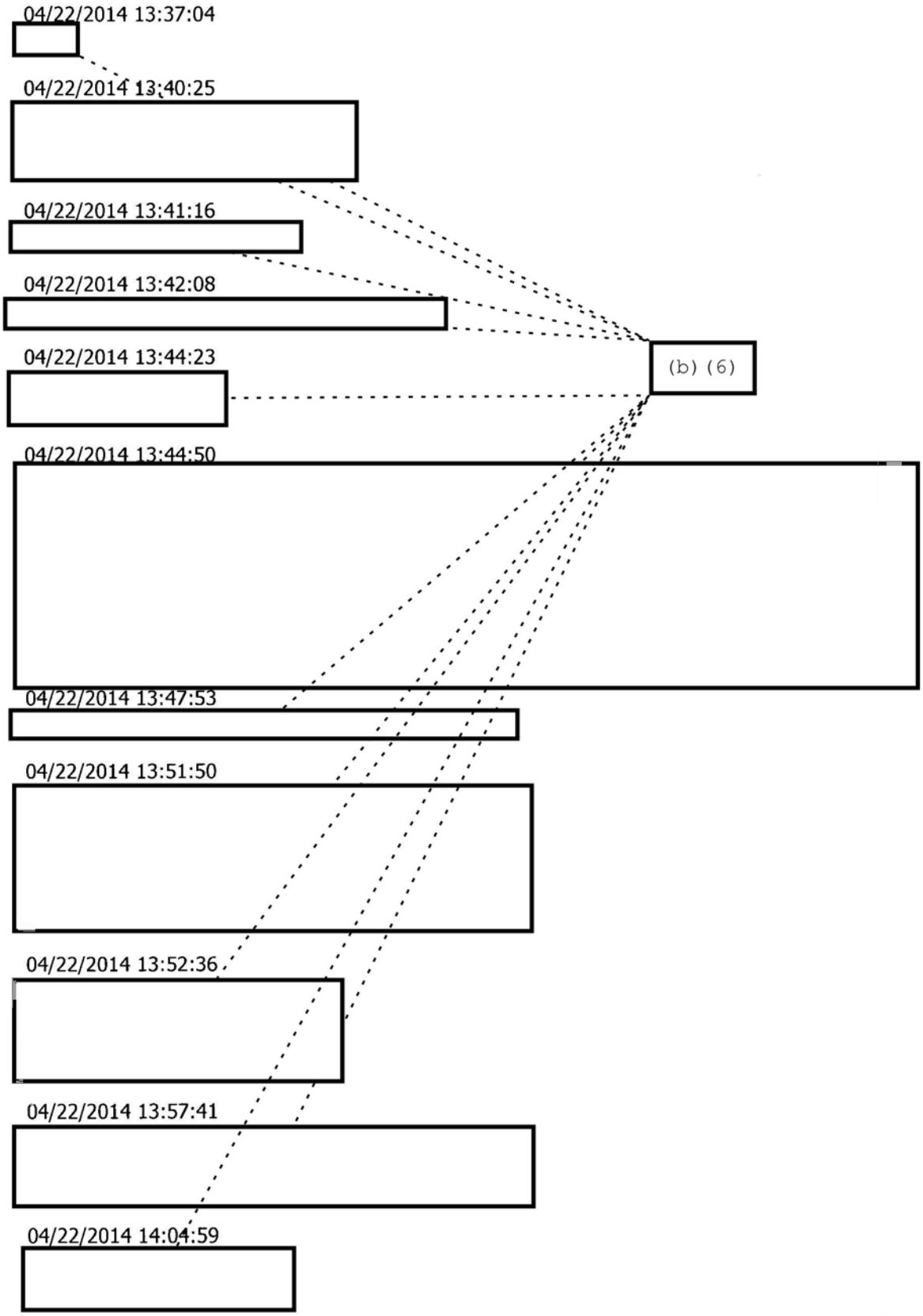


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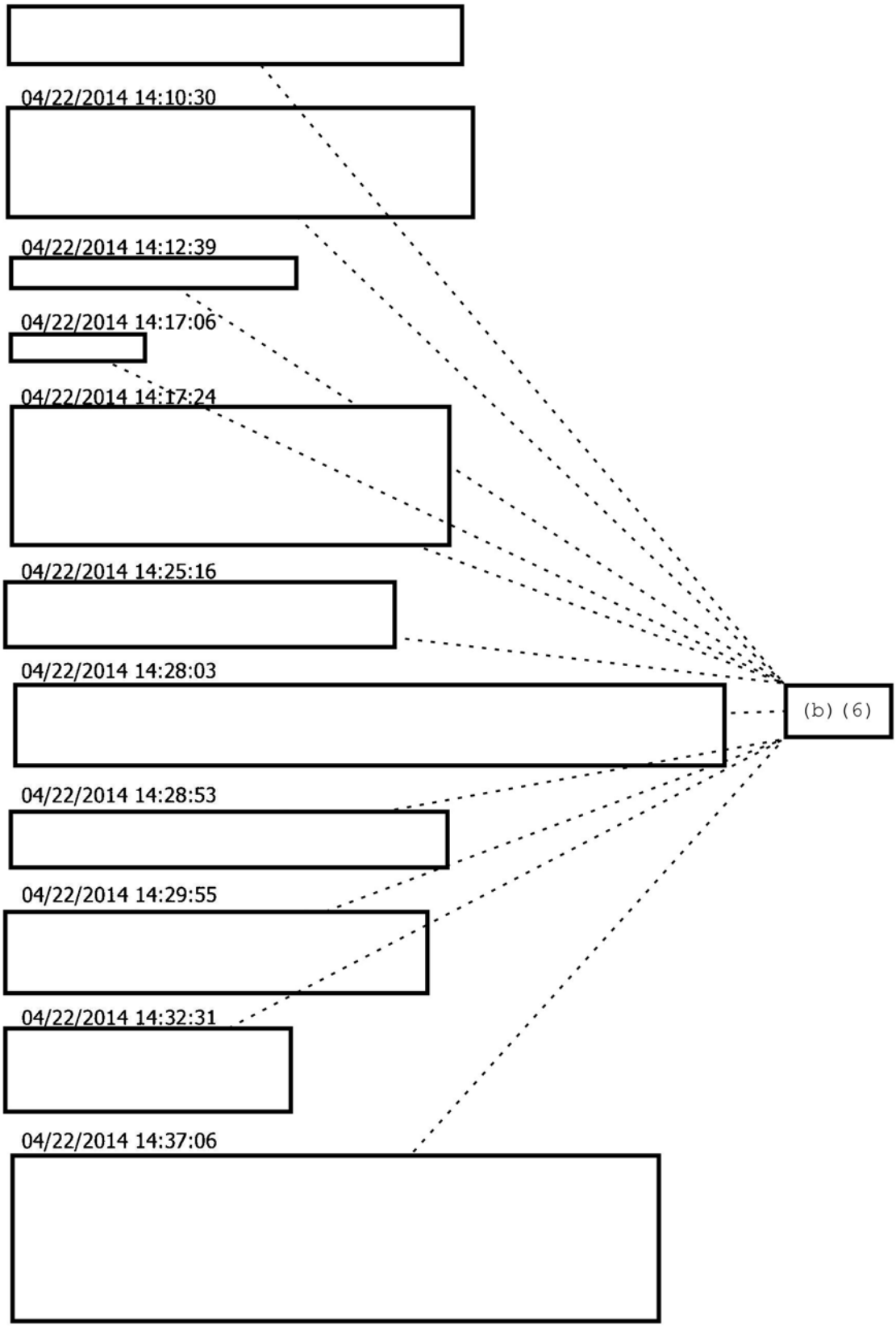

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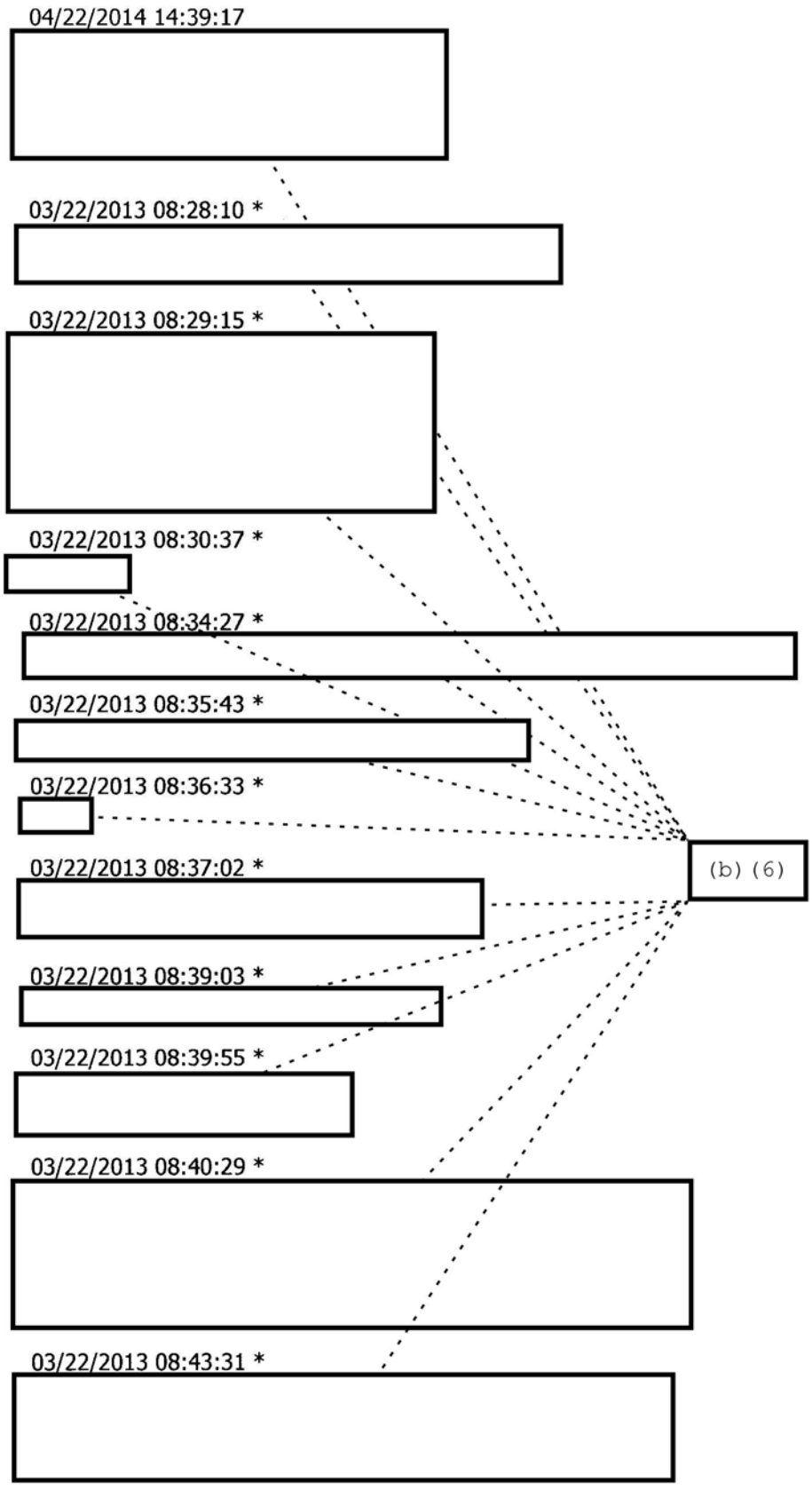
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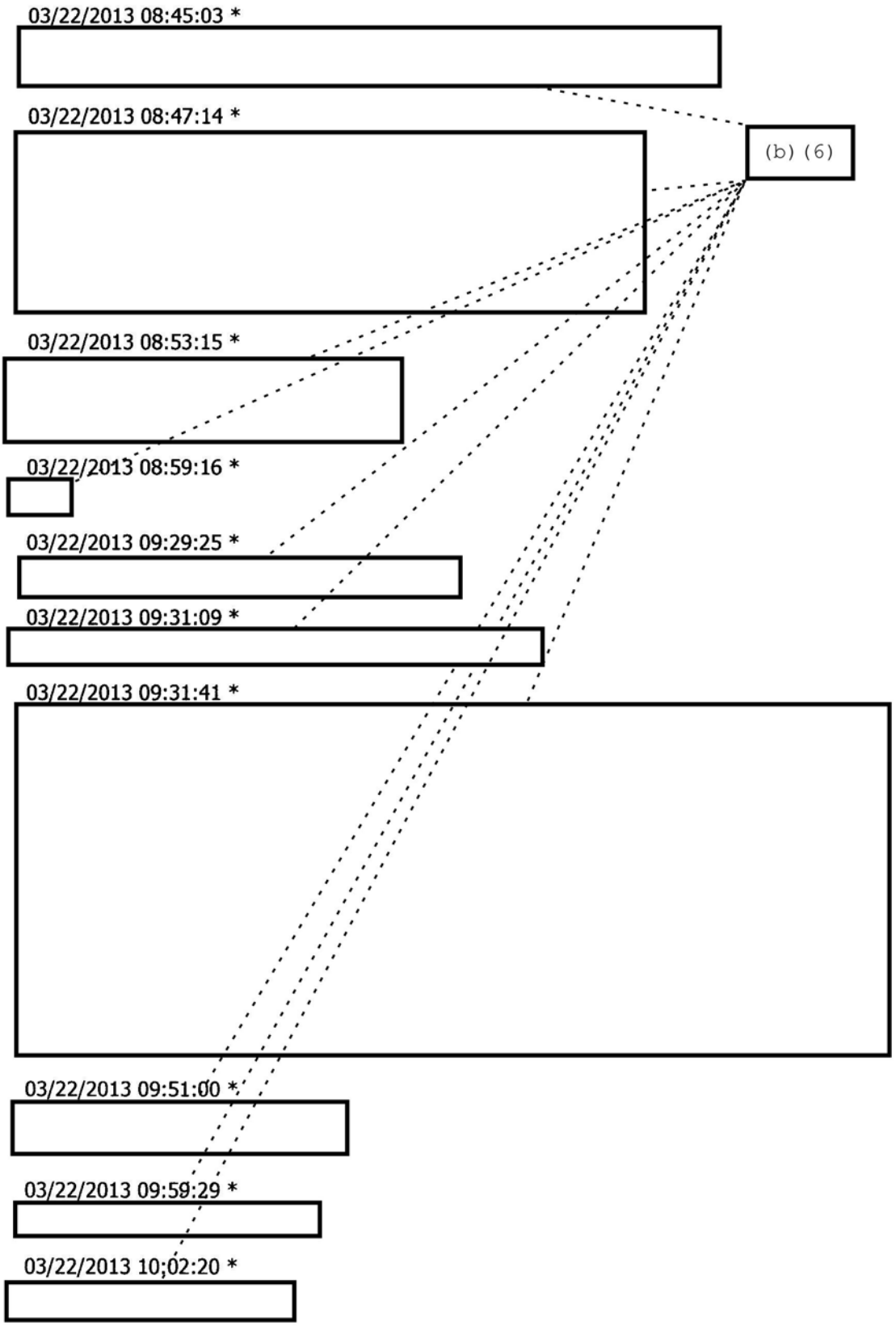
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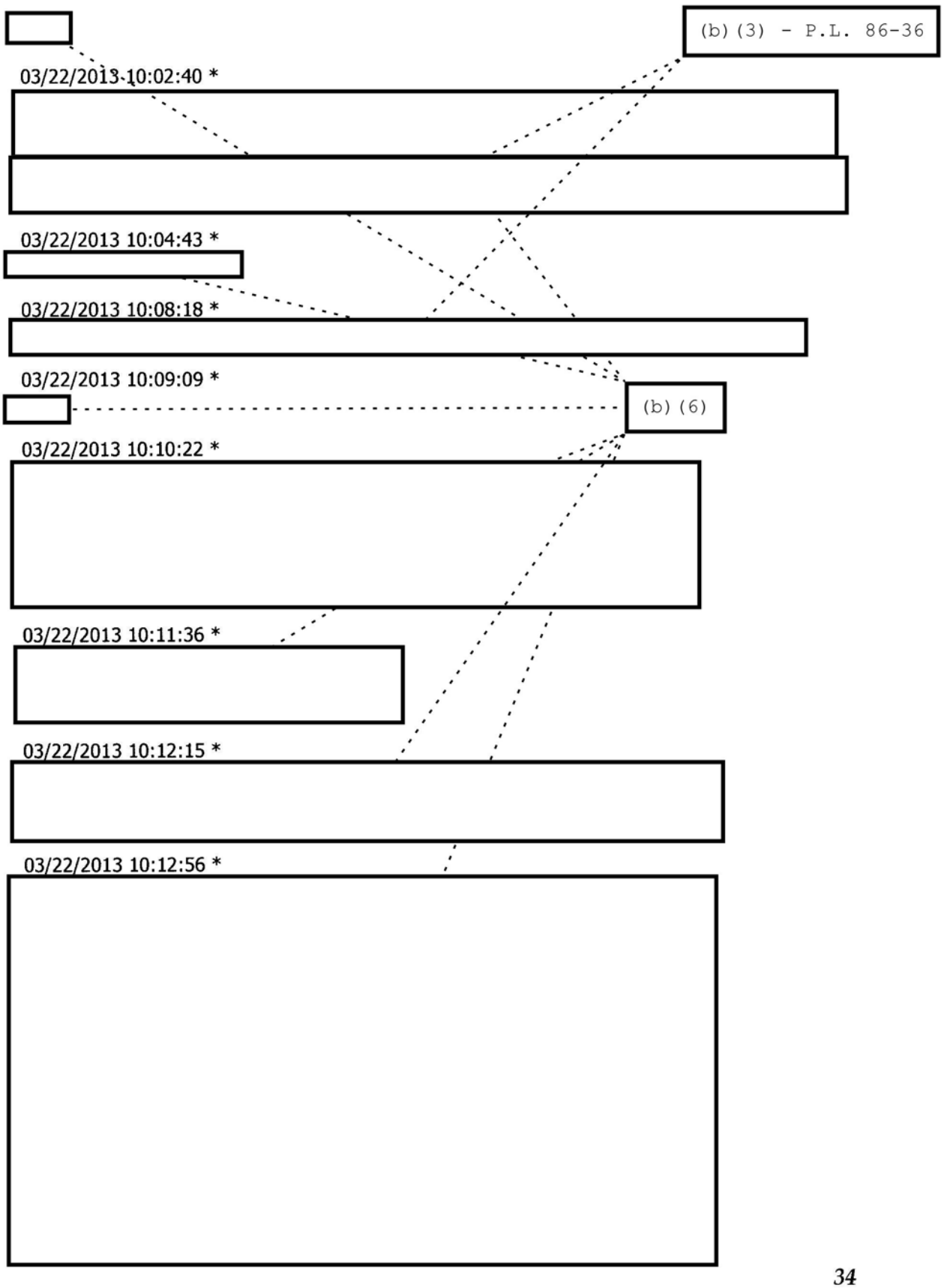


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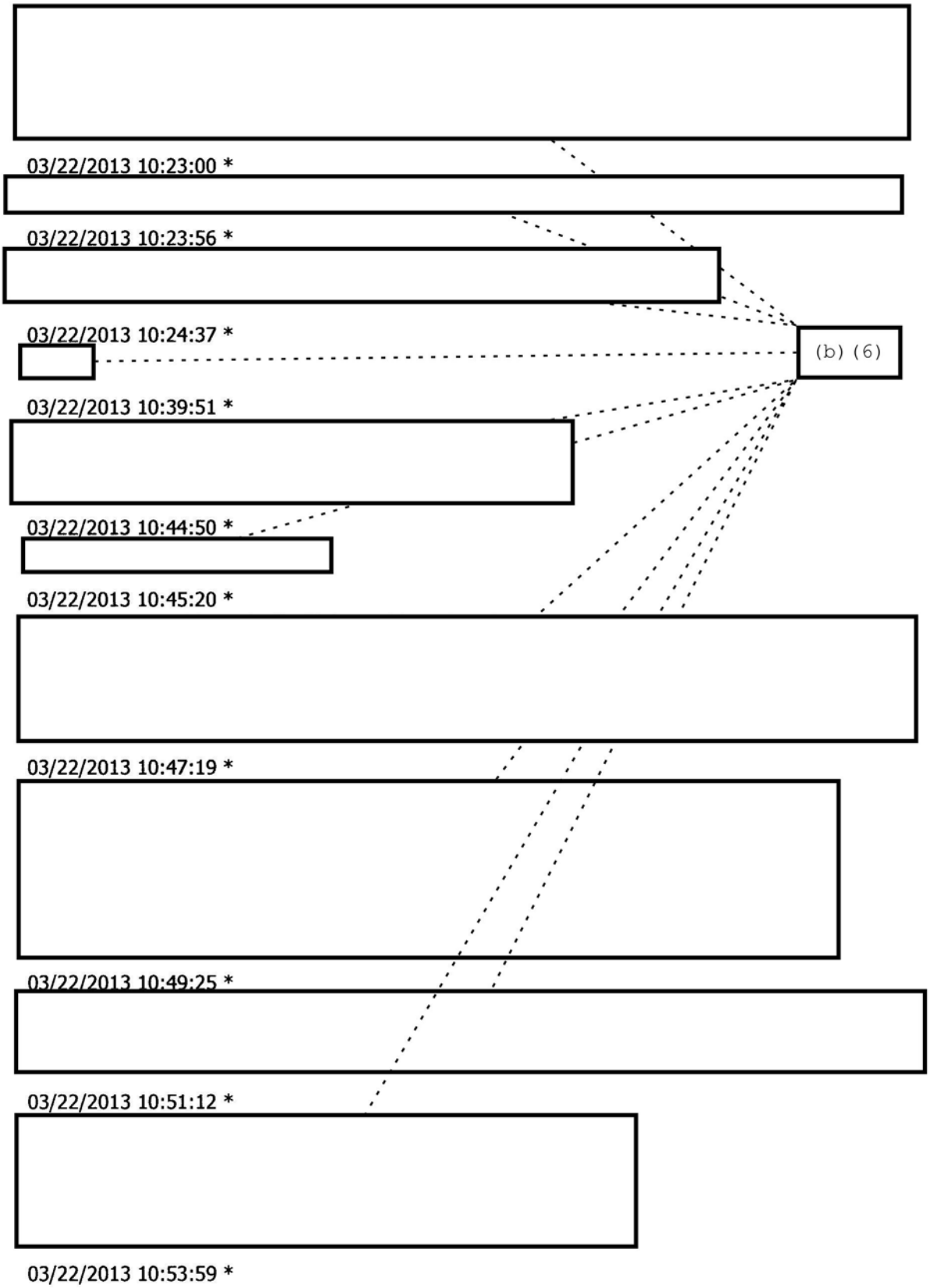


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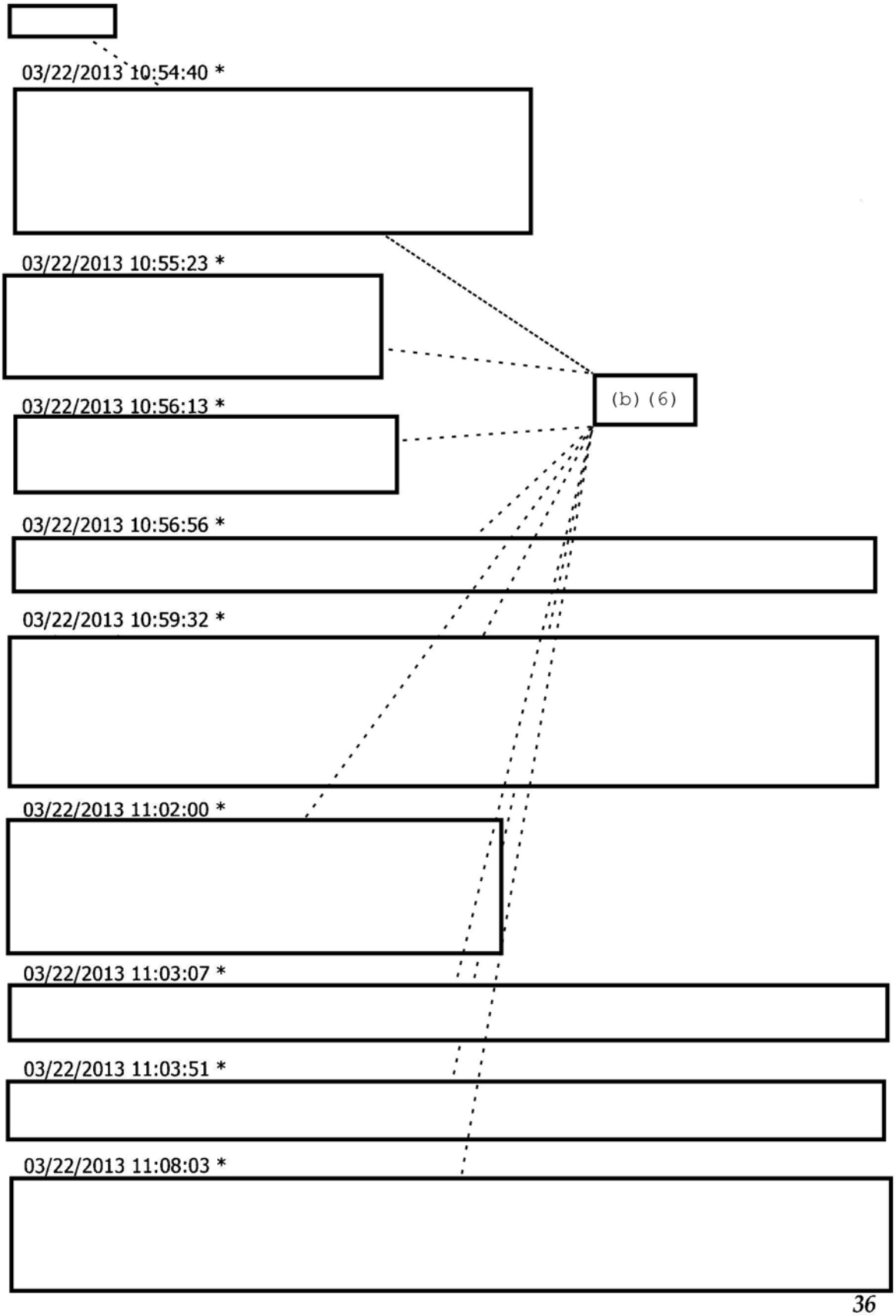
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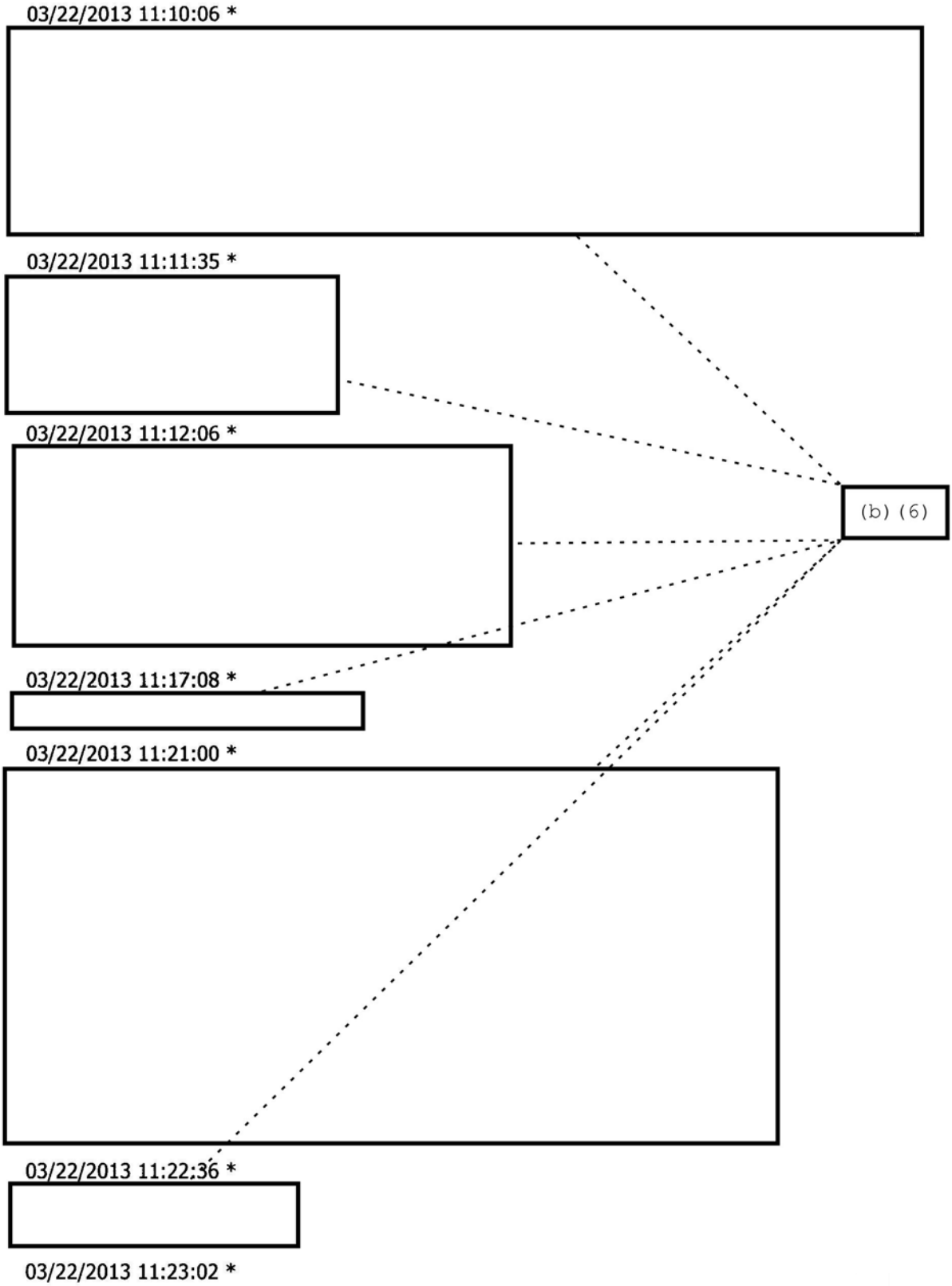
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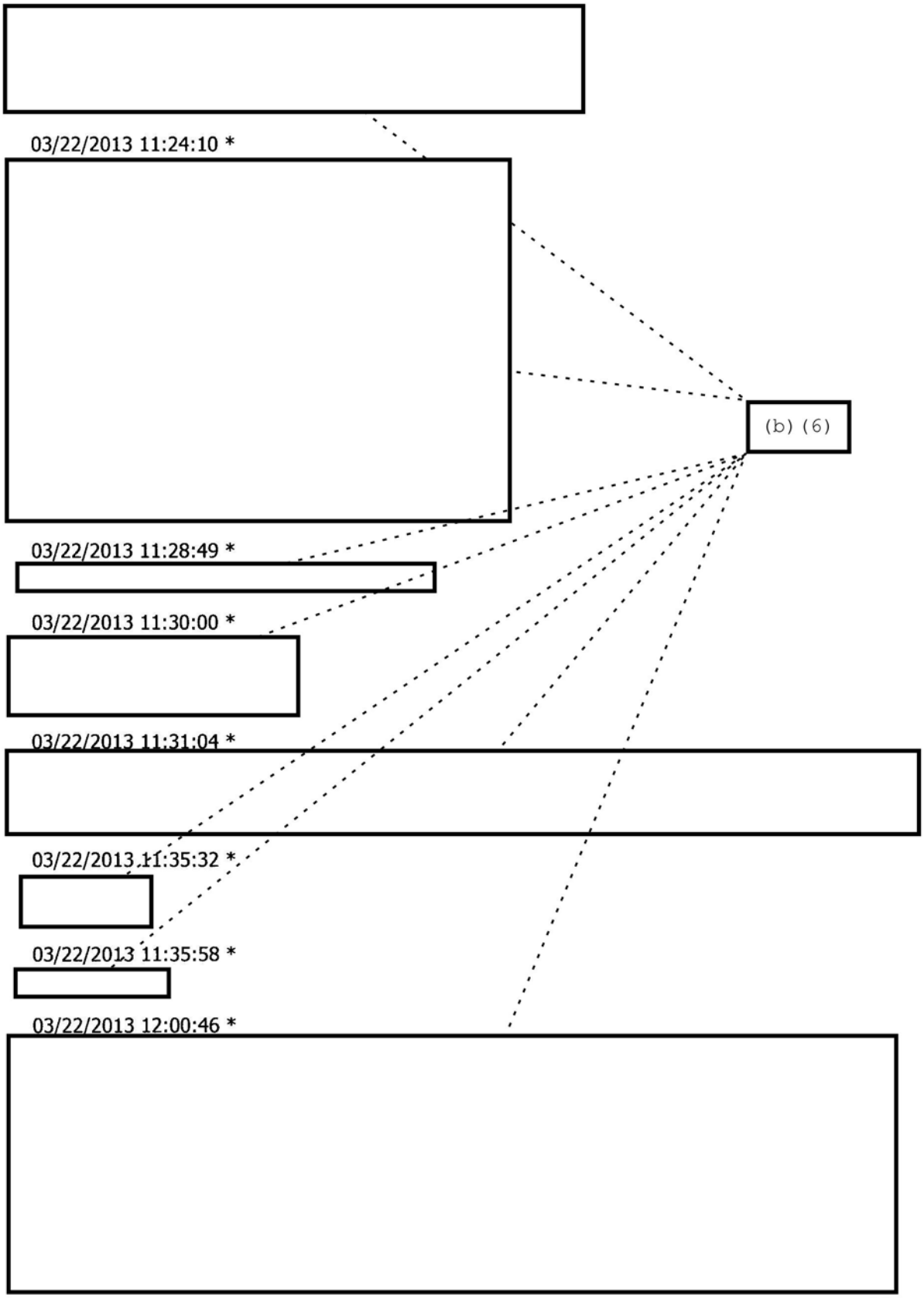
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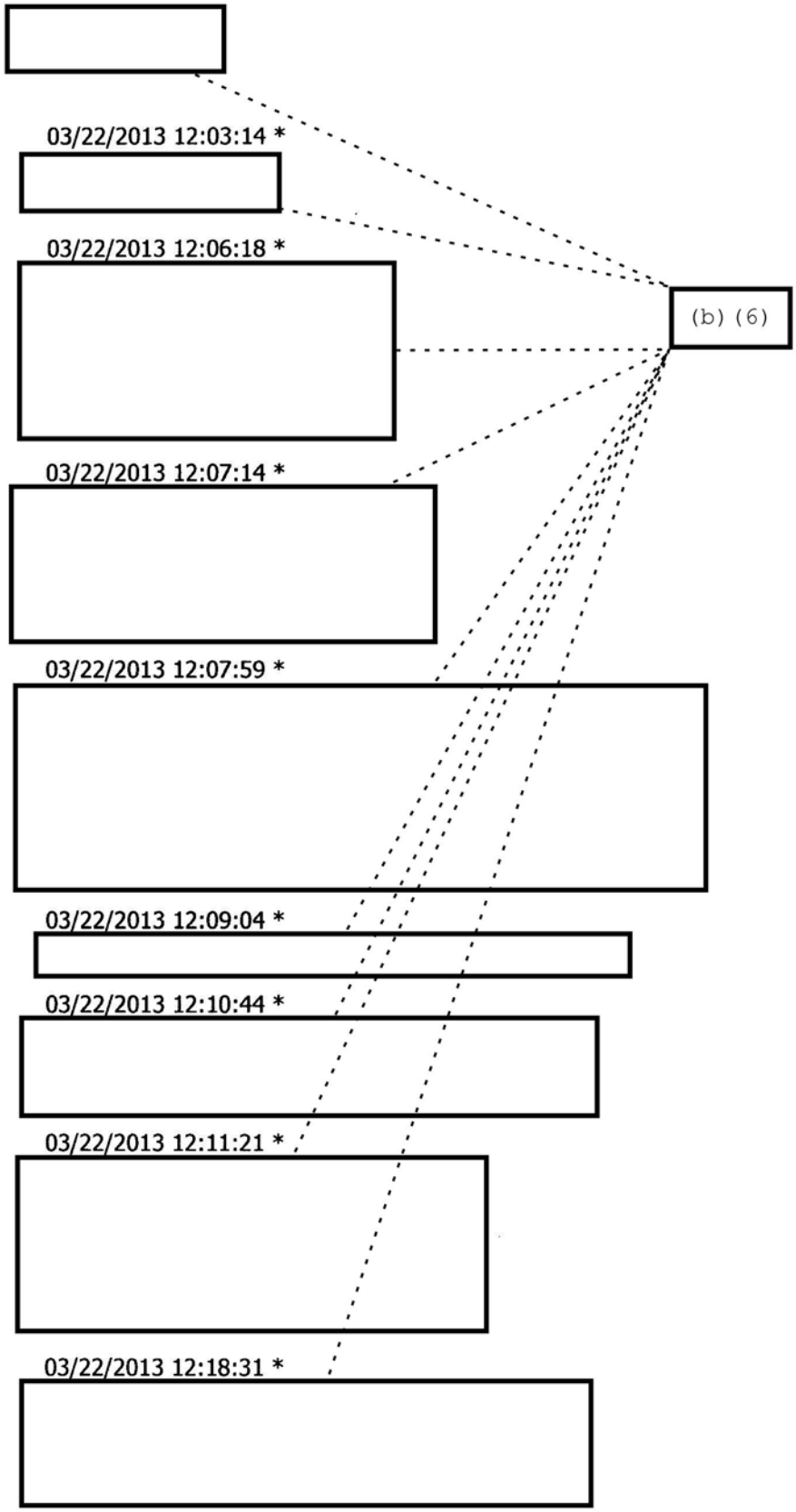


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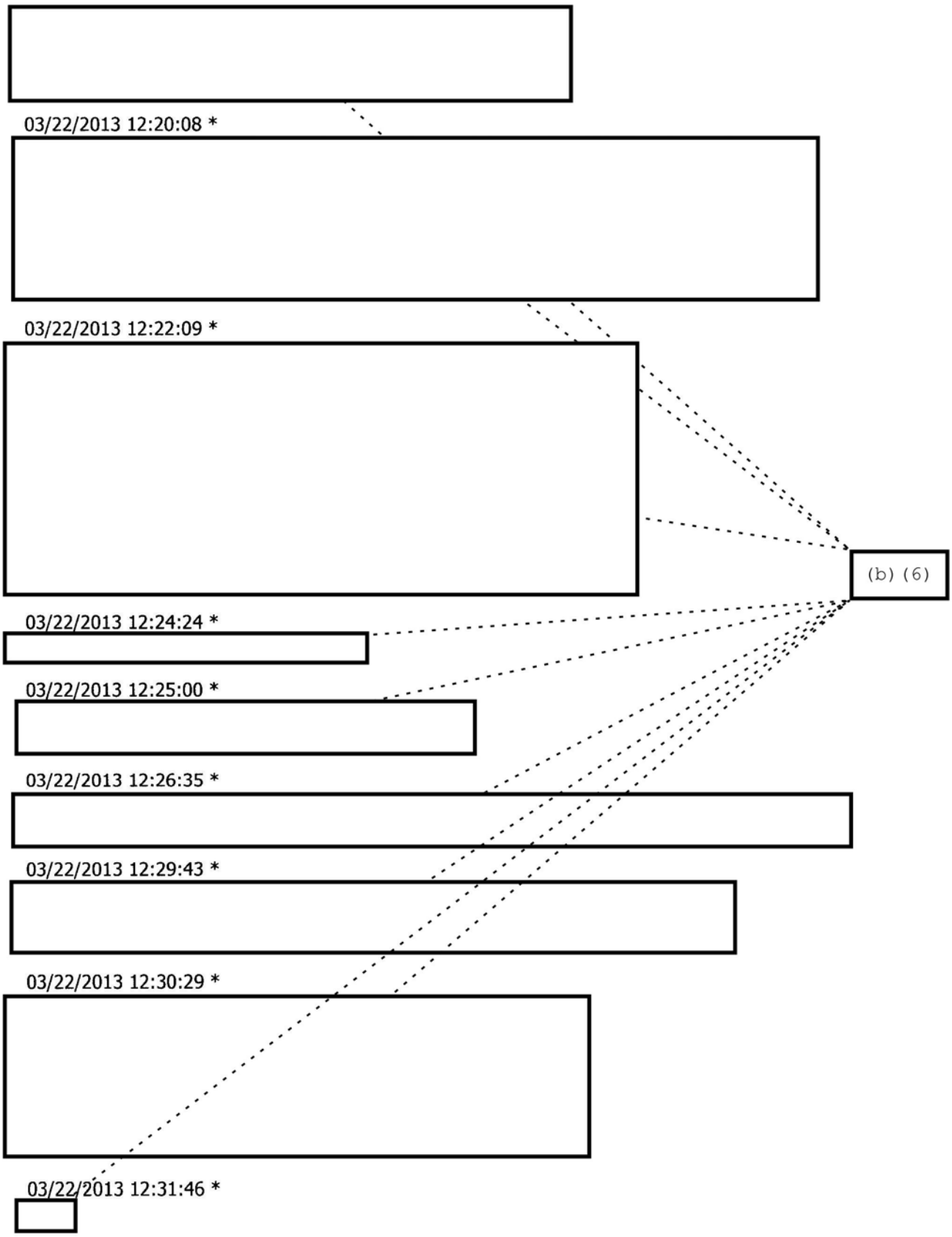


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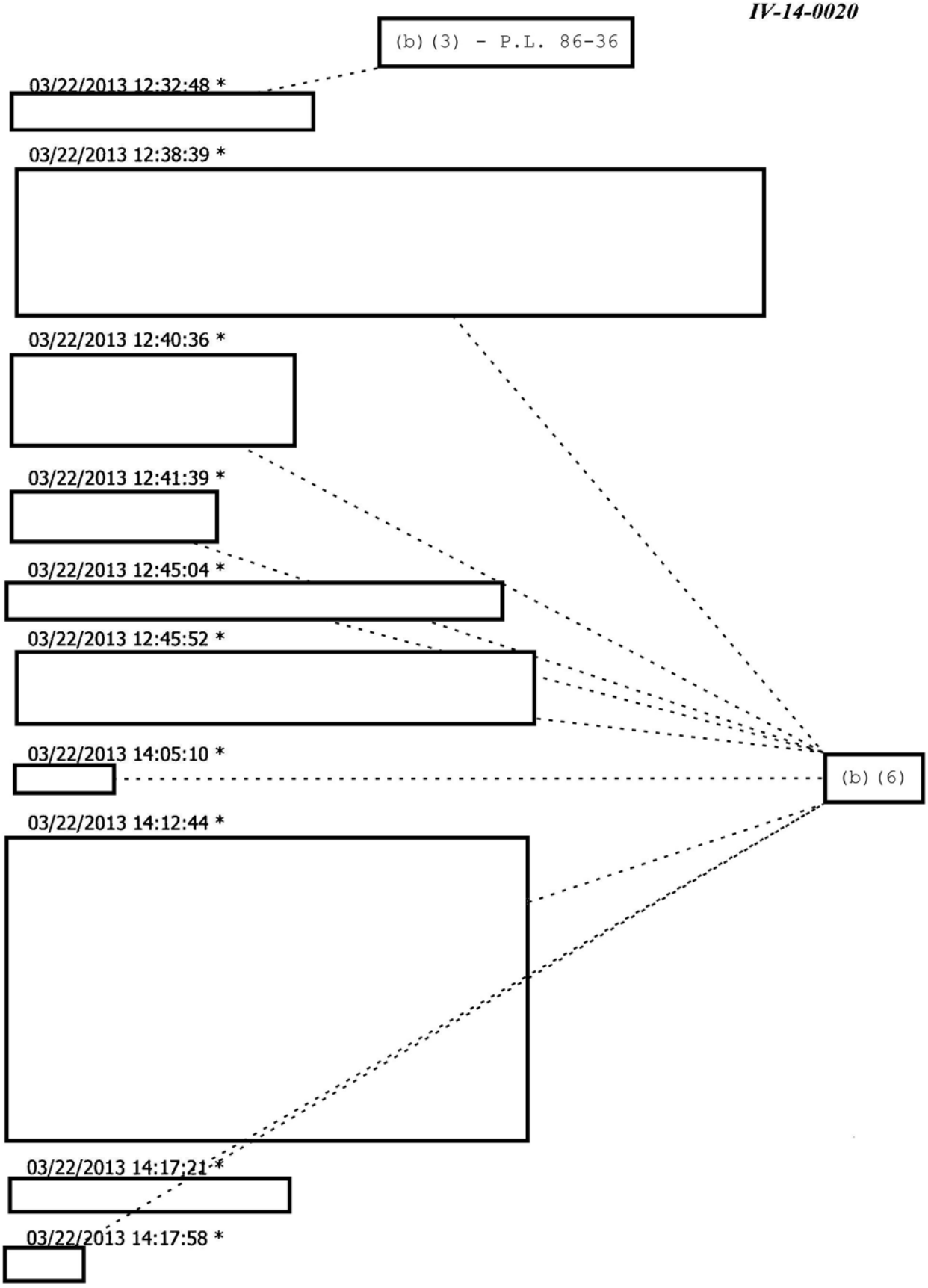
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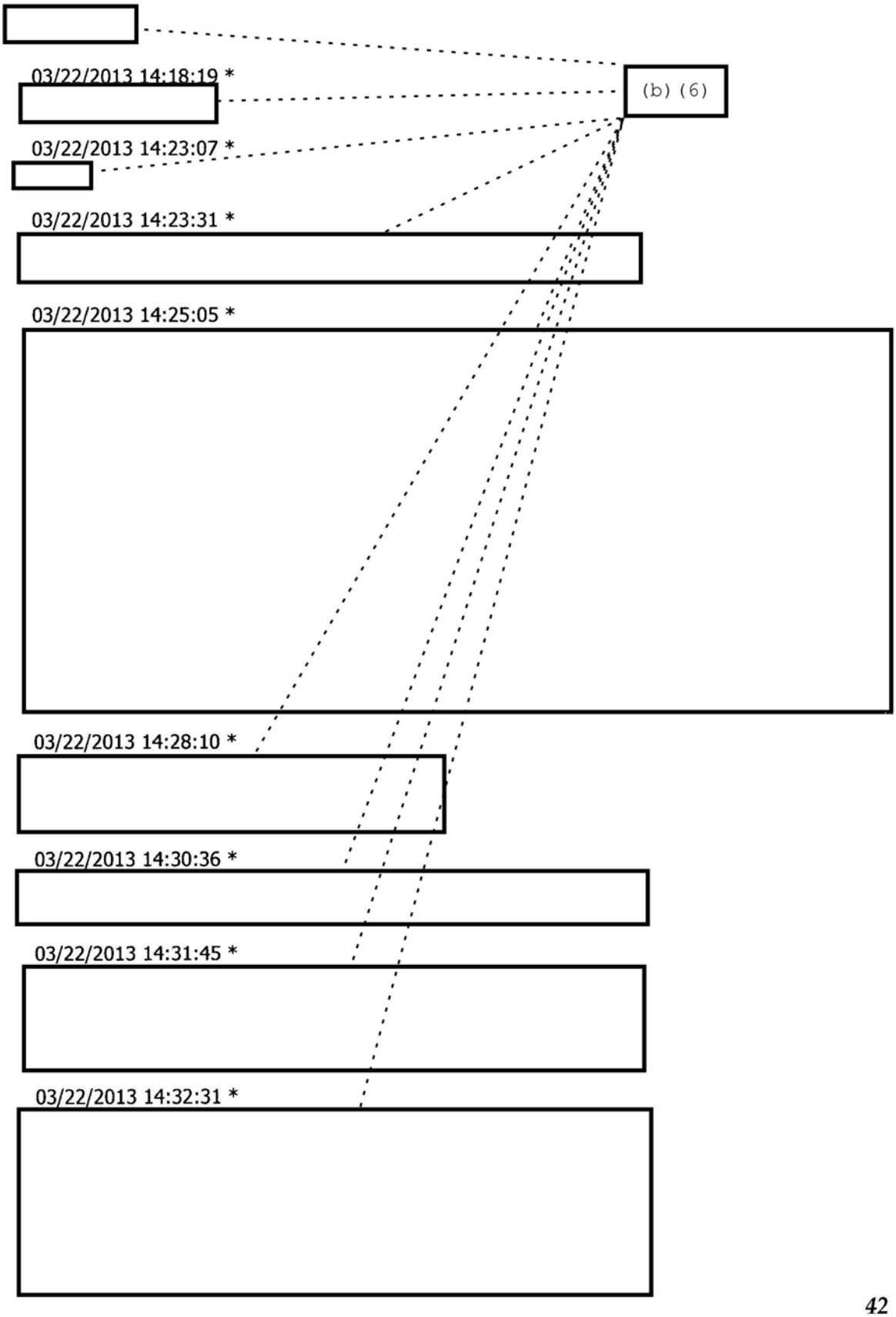
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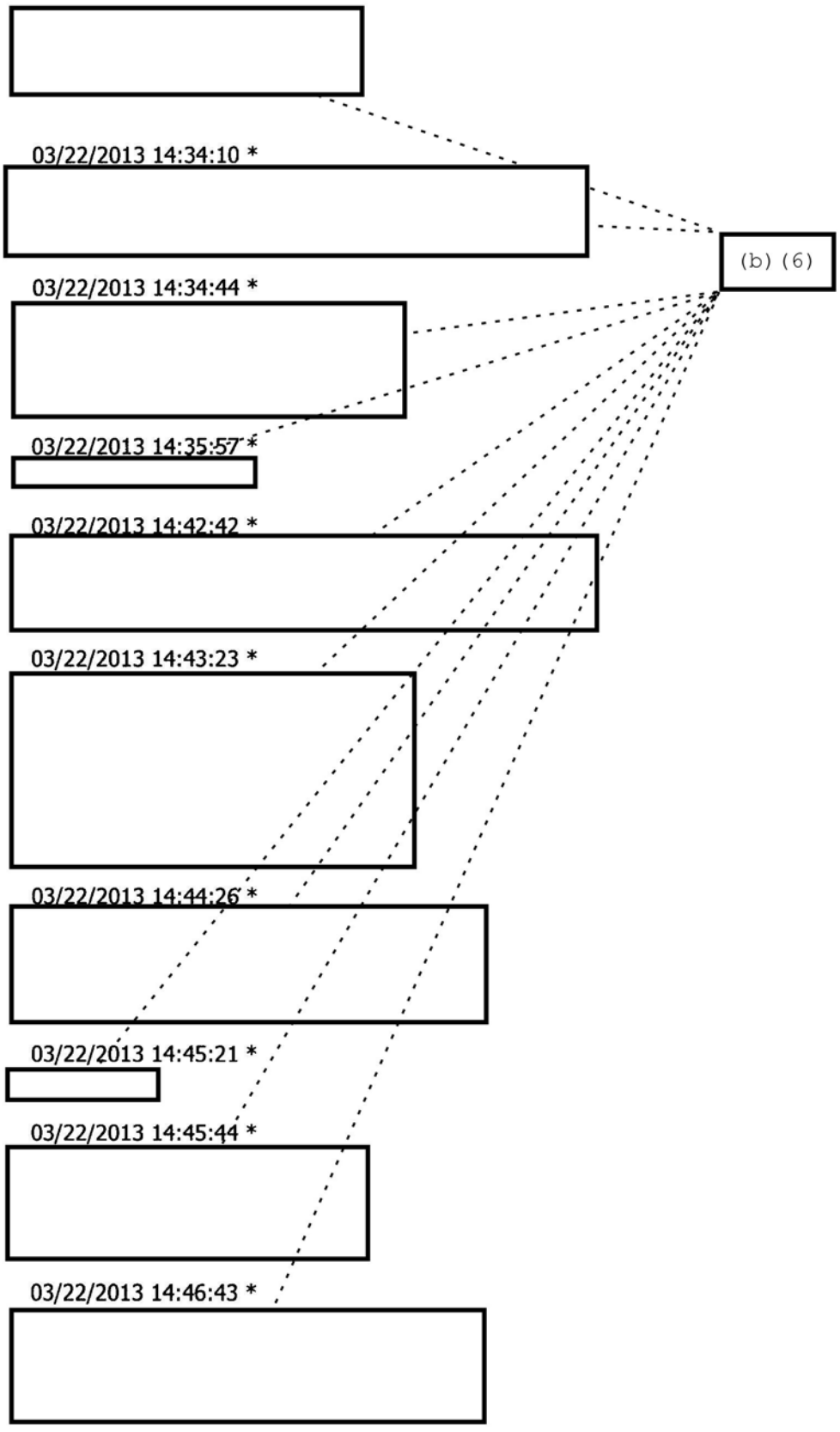
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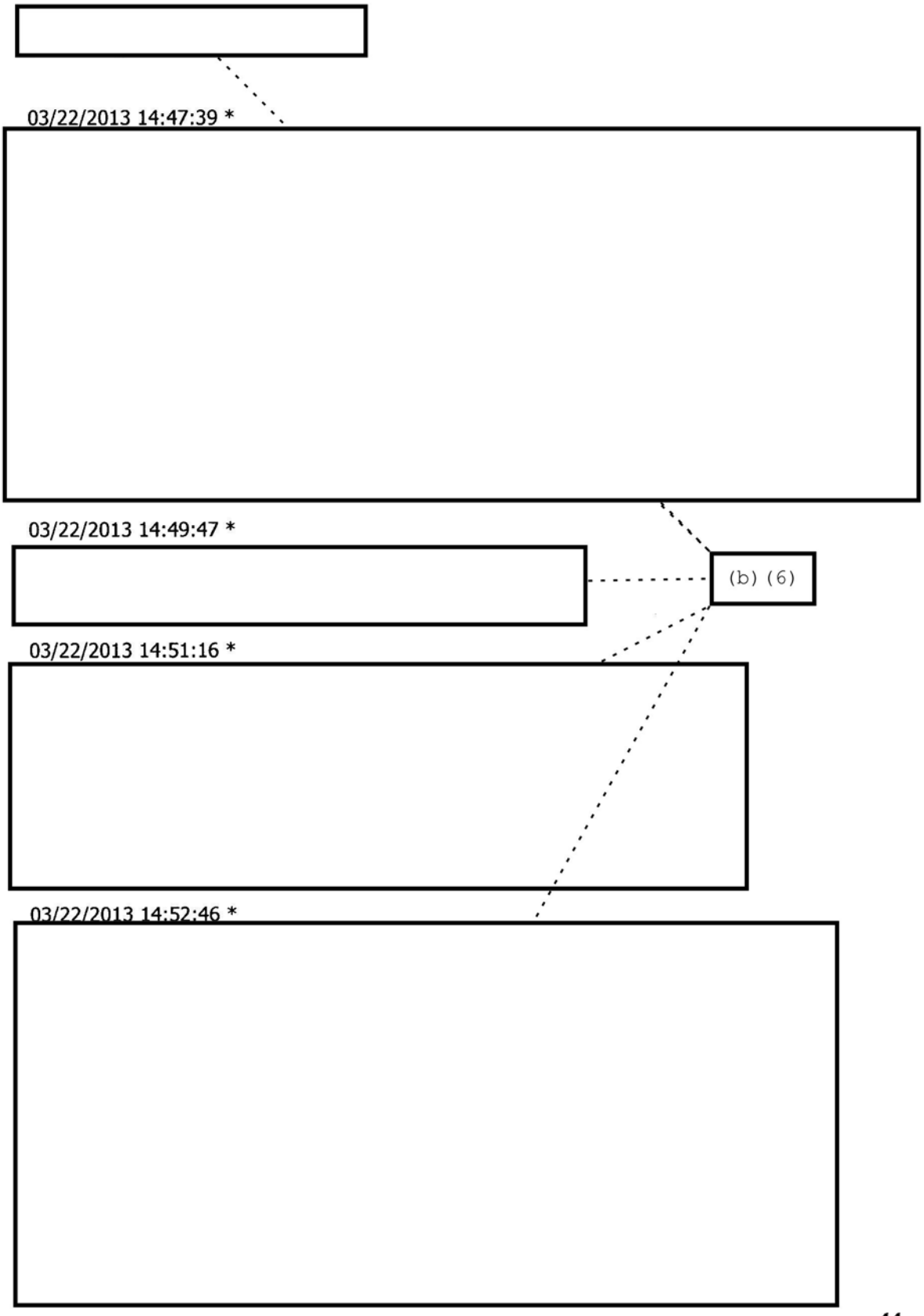
Release: 2018-06
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Release: 2018-06
NSA: 03309



Release: 2018-06
NSA: 03310



Release: 2018-06
NSA: 03311

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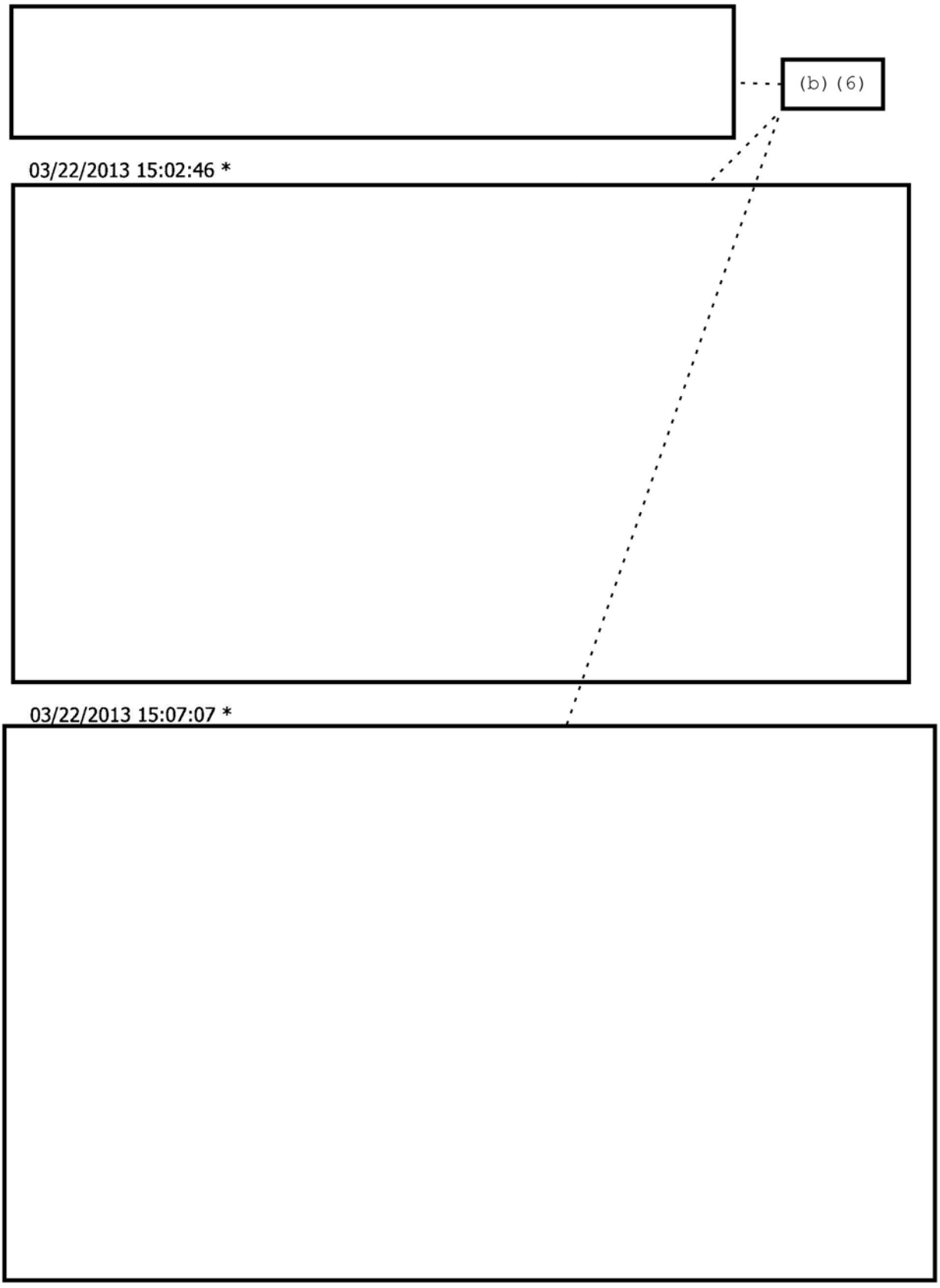
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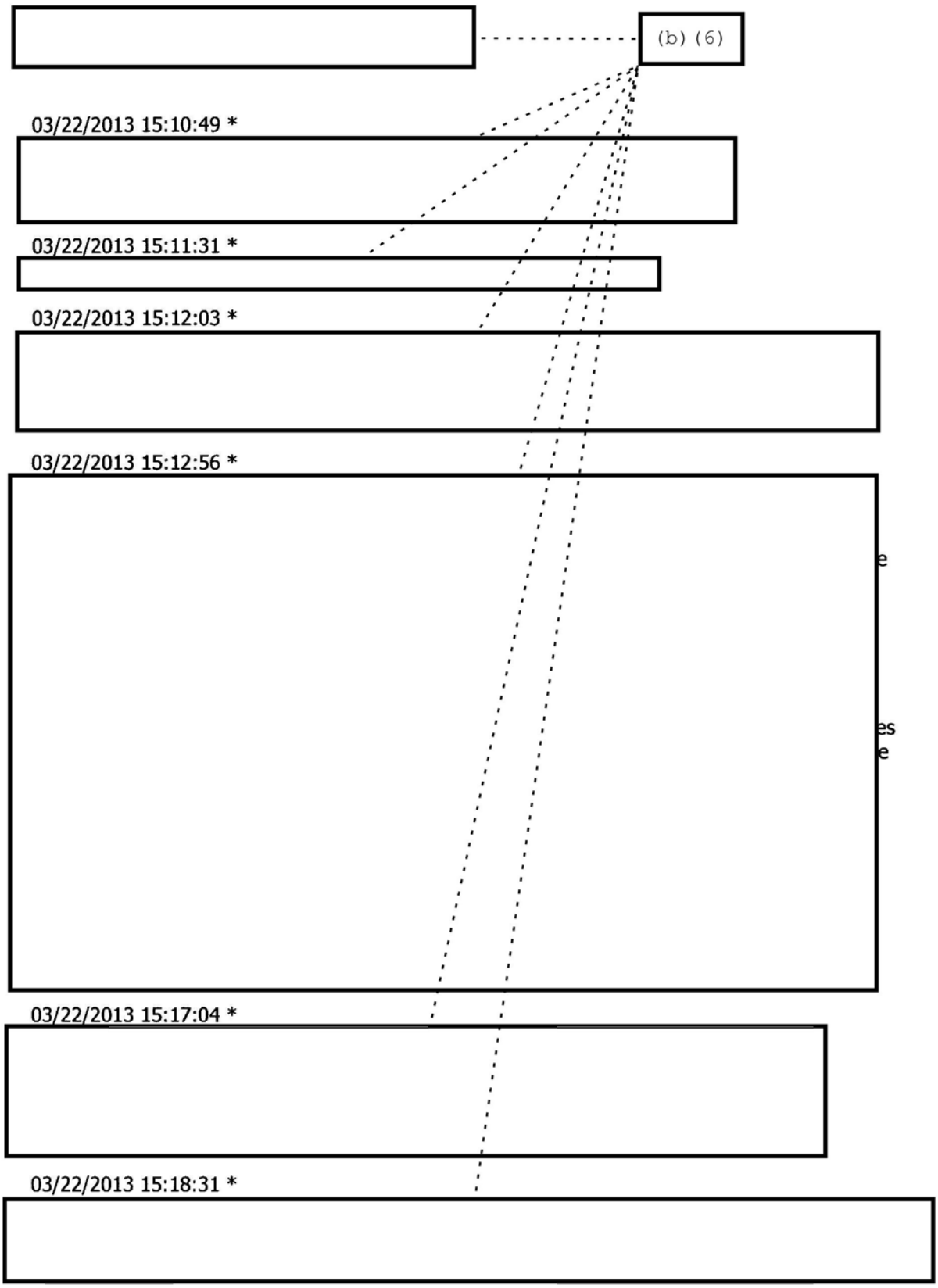
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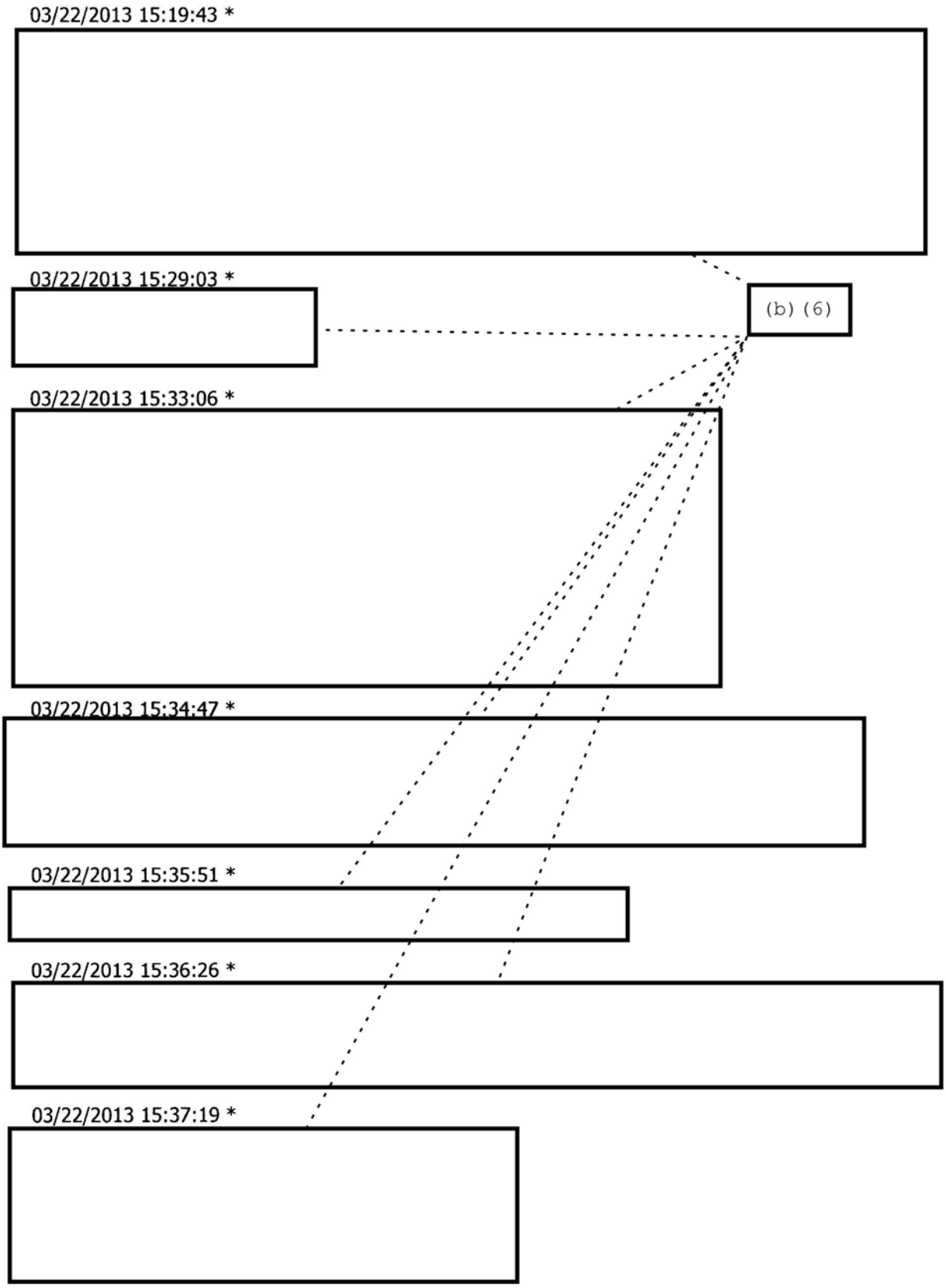
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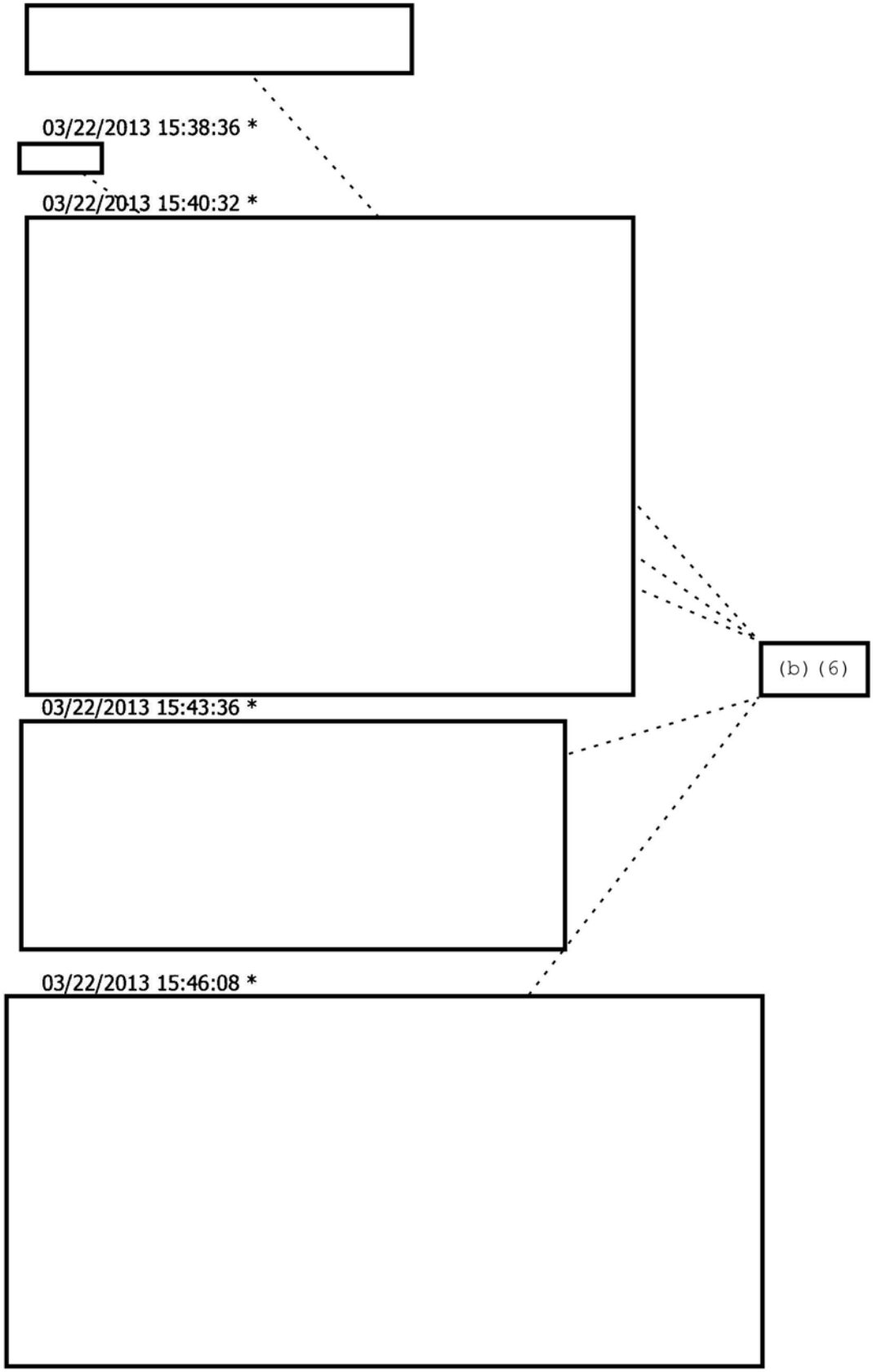
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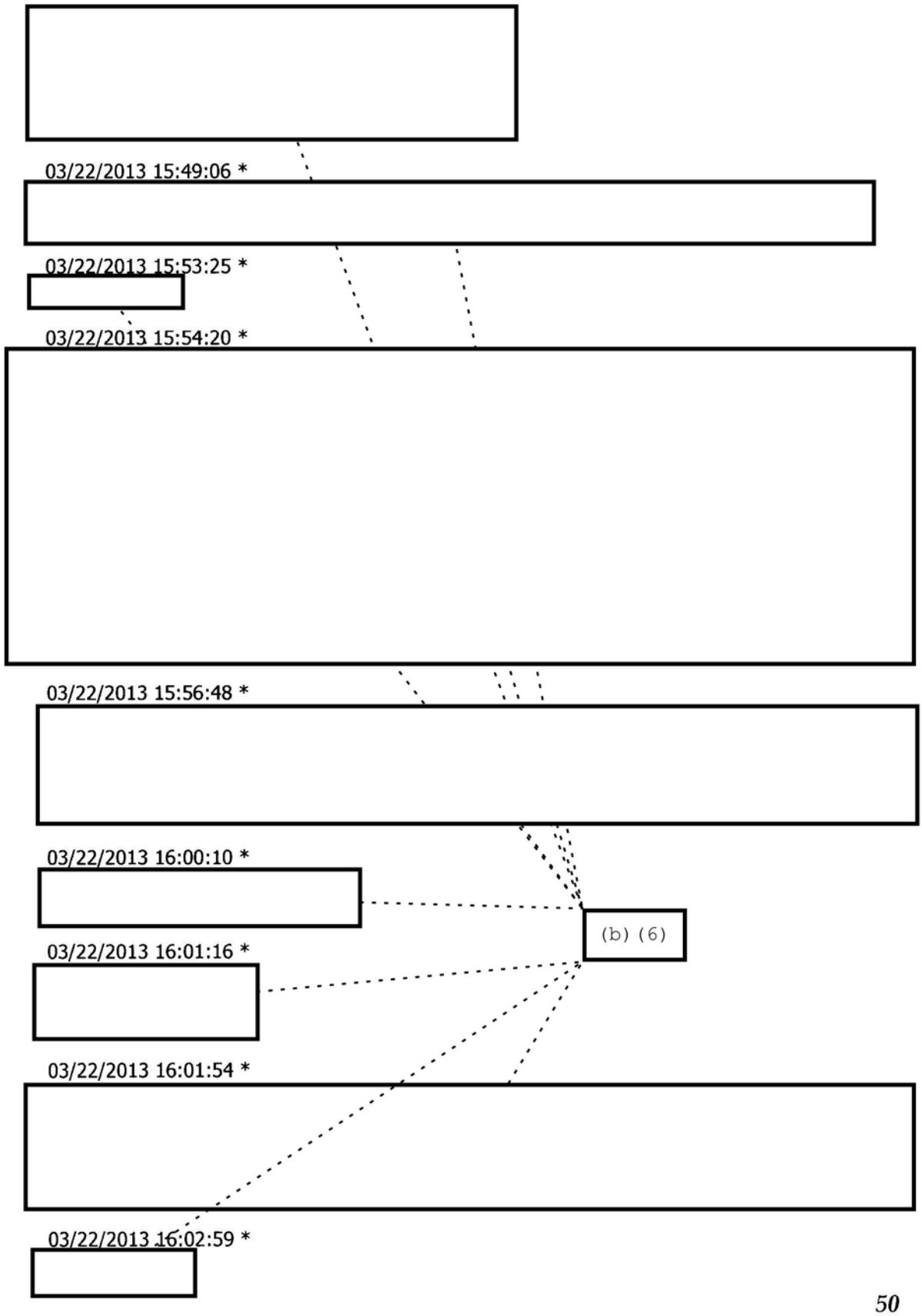
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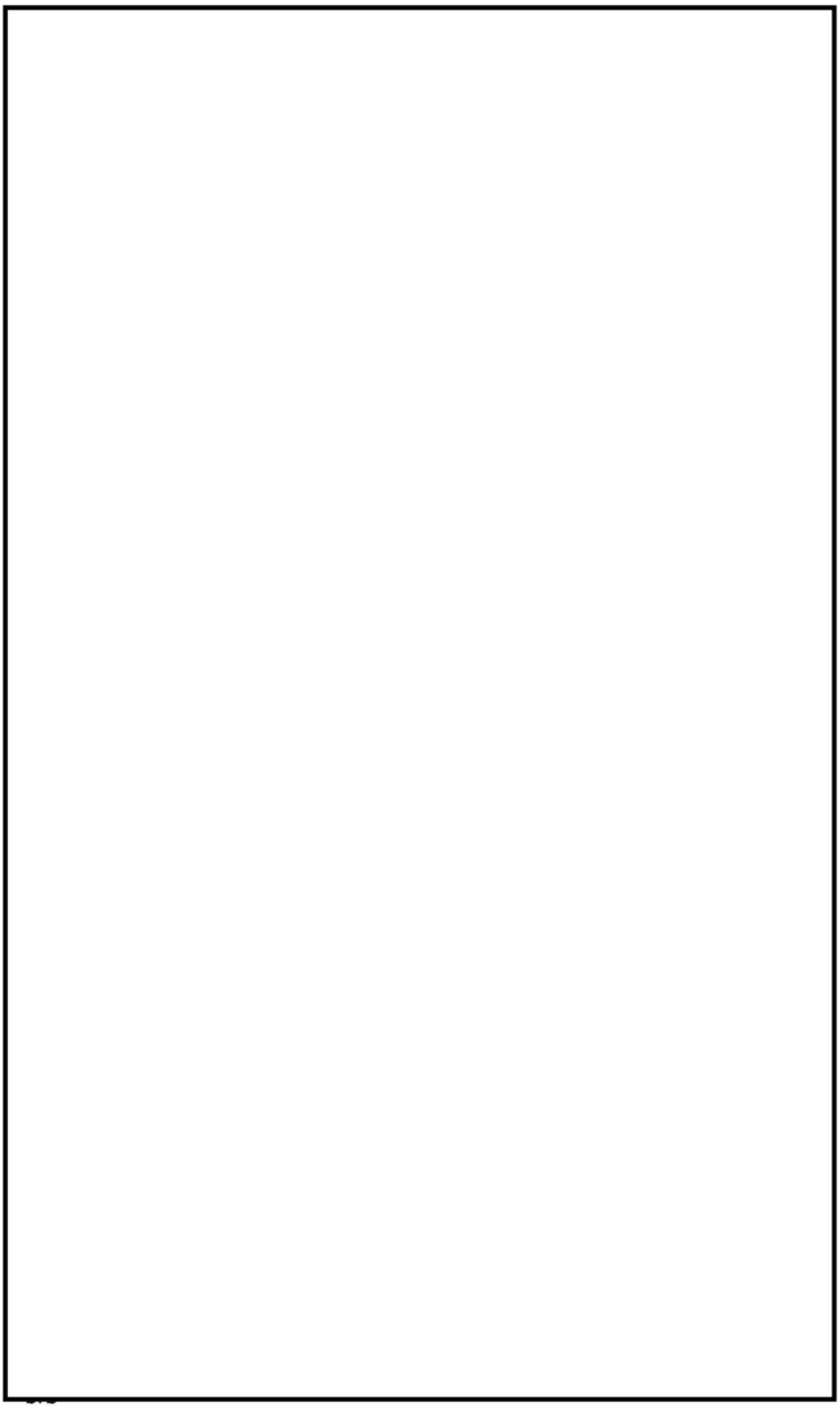
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Release: 2018-06
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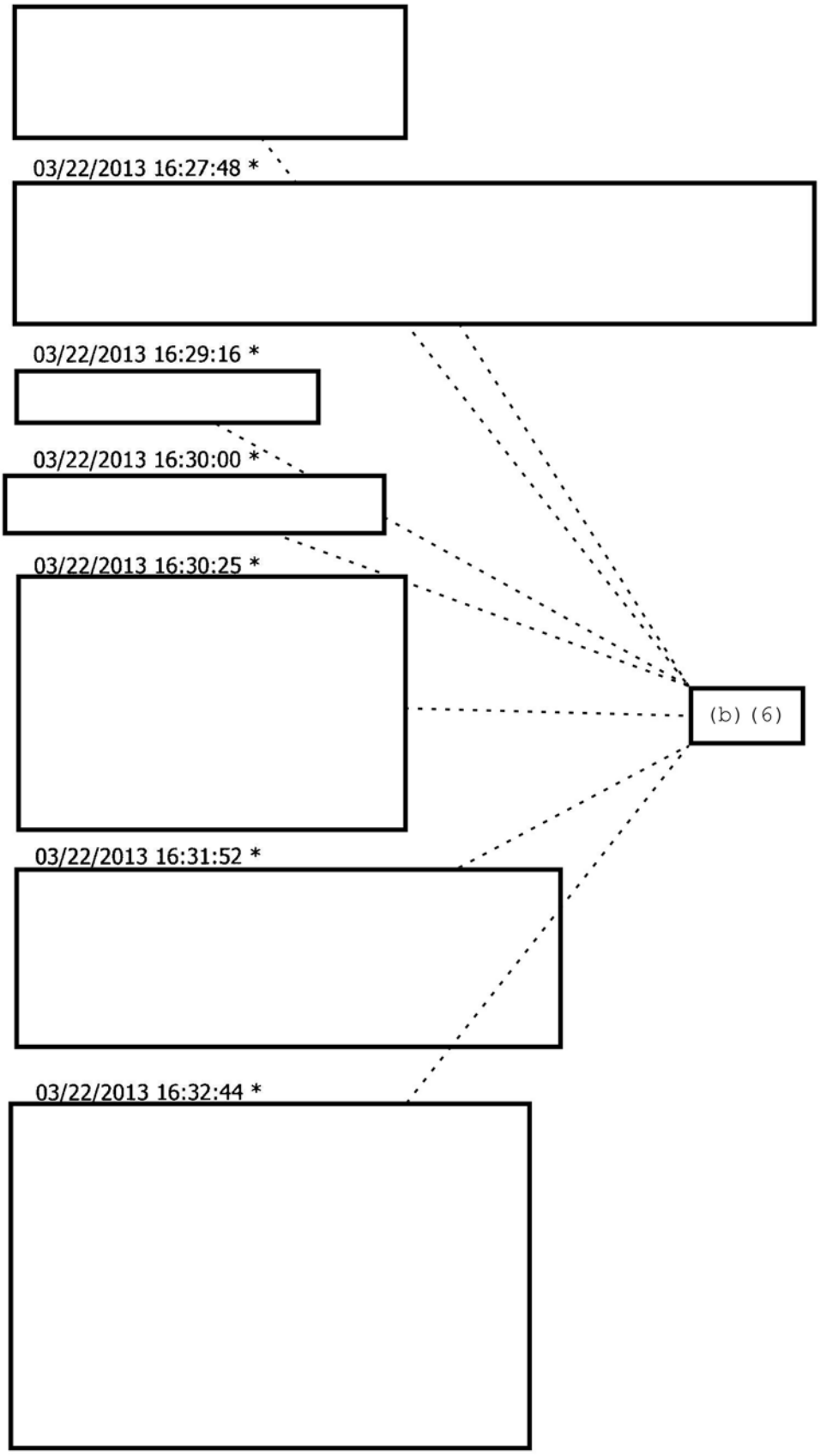
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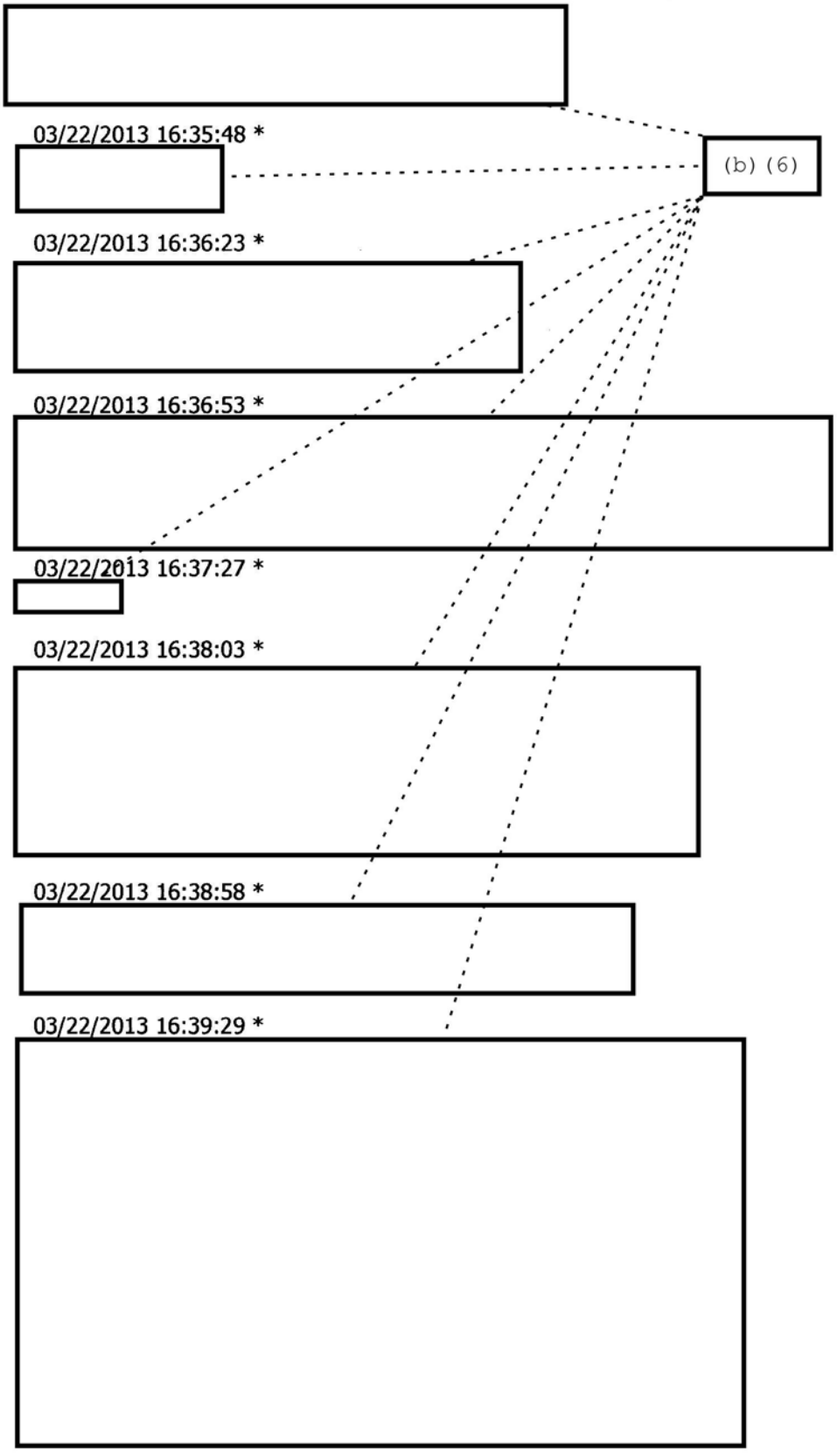
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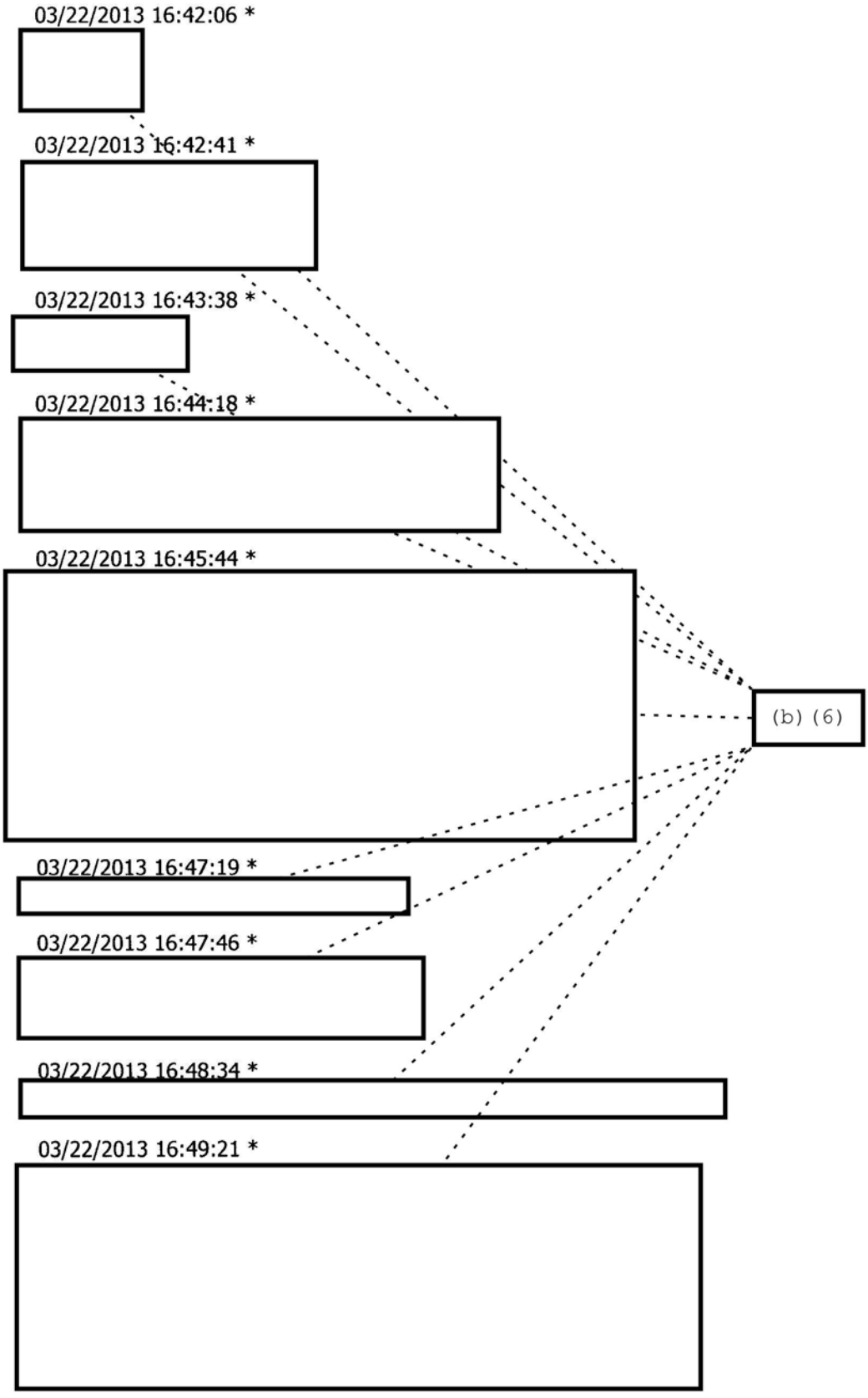
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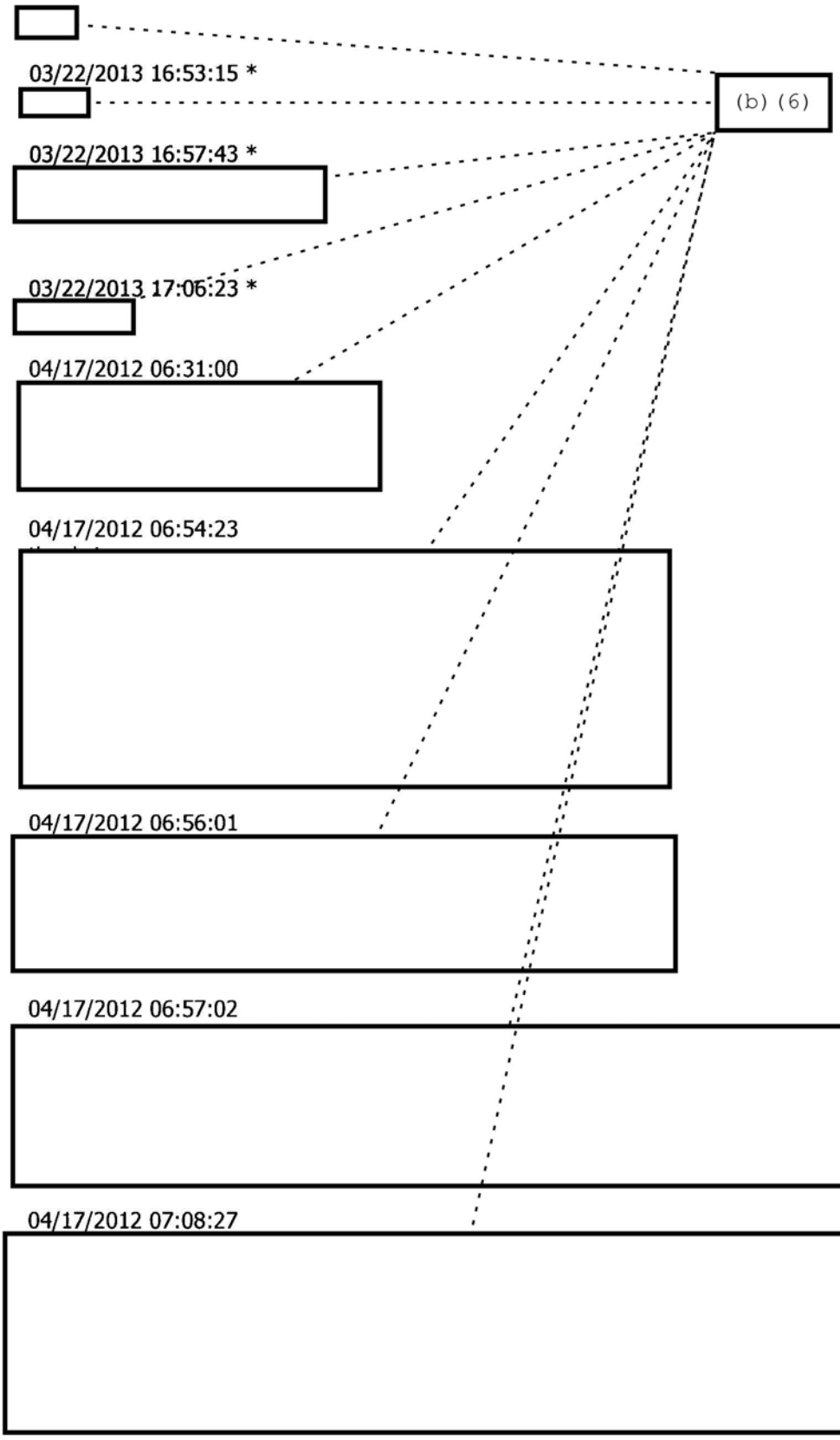
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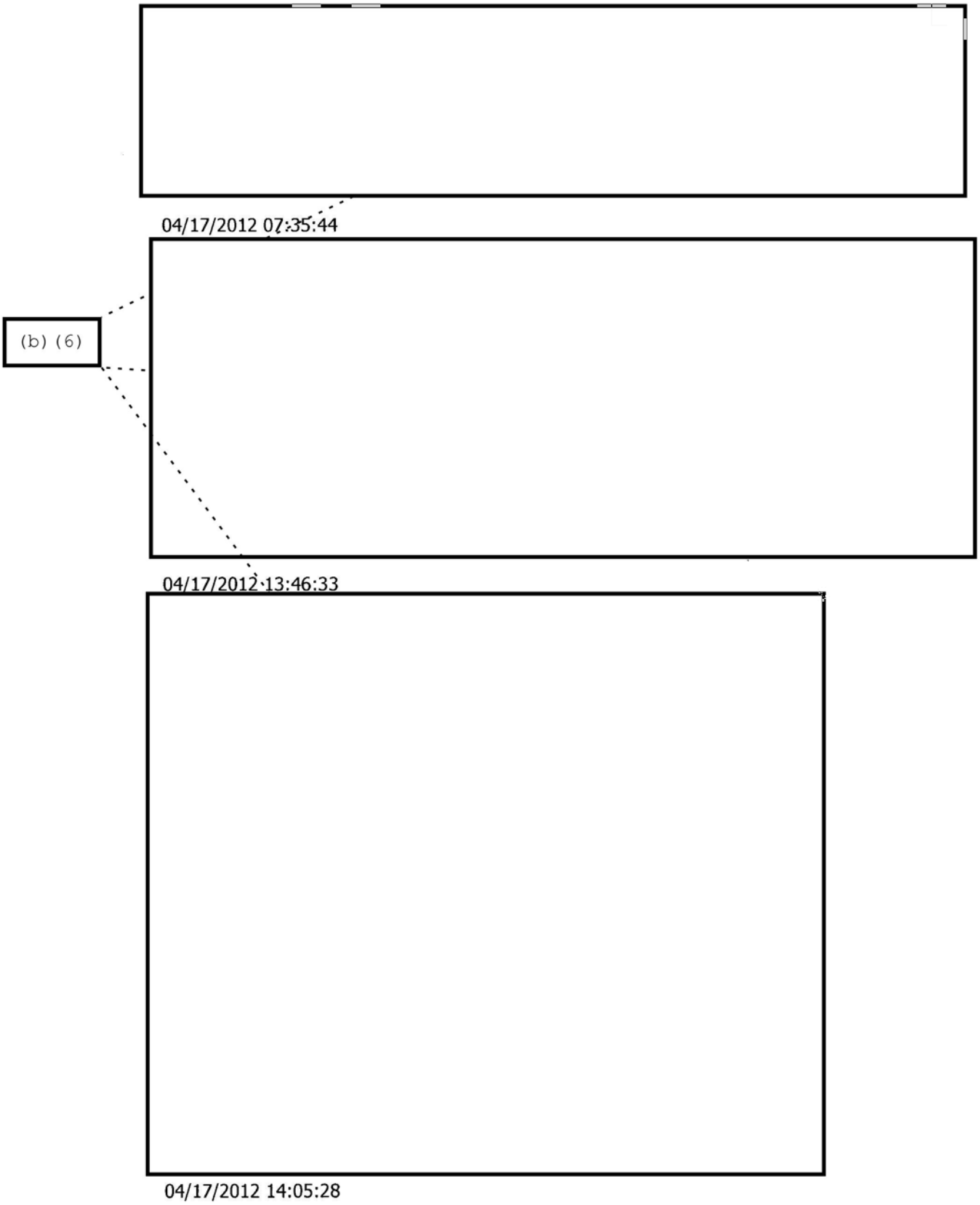


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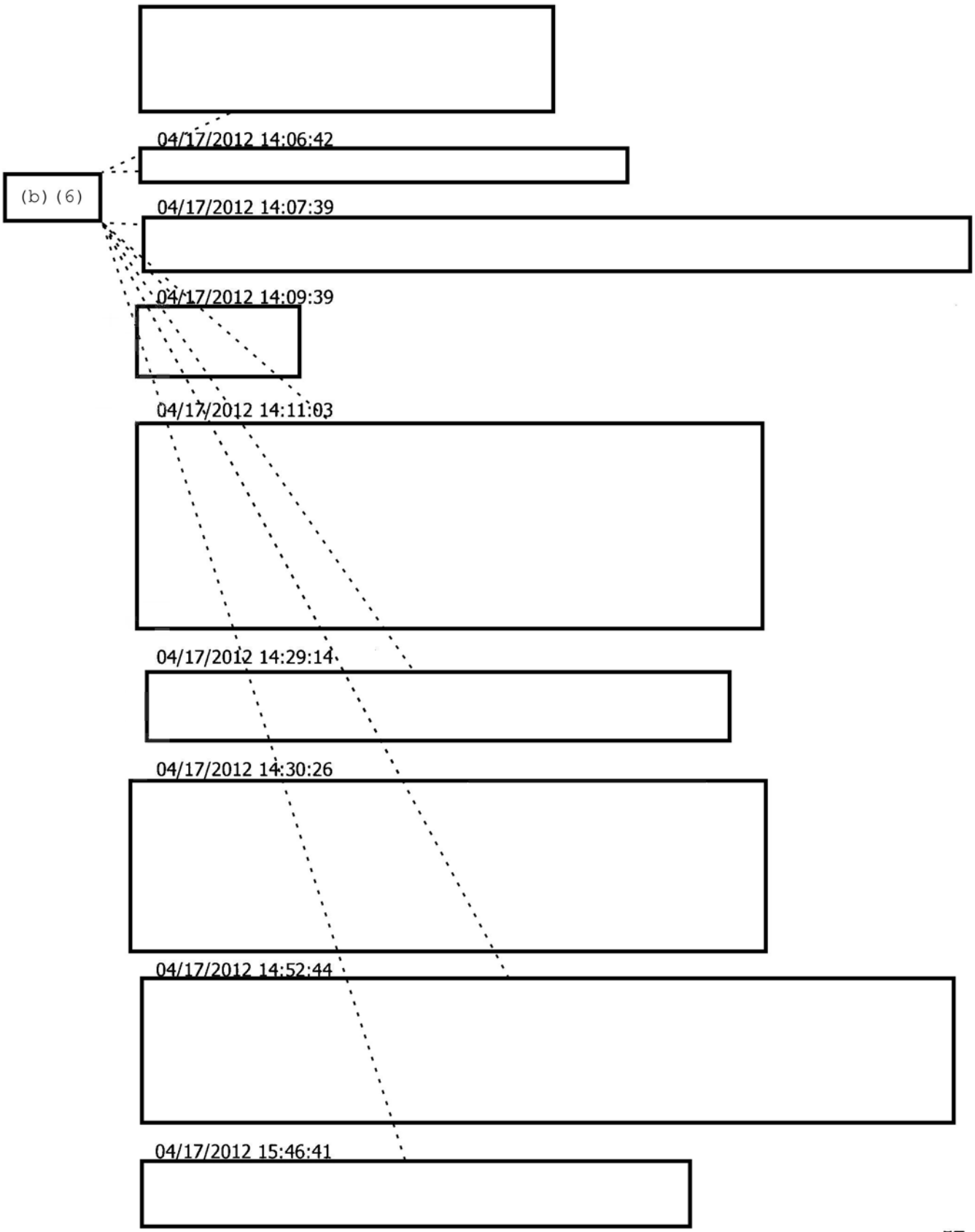


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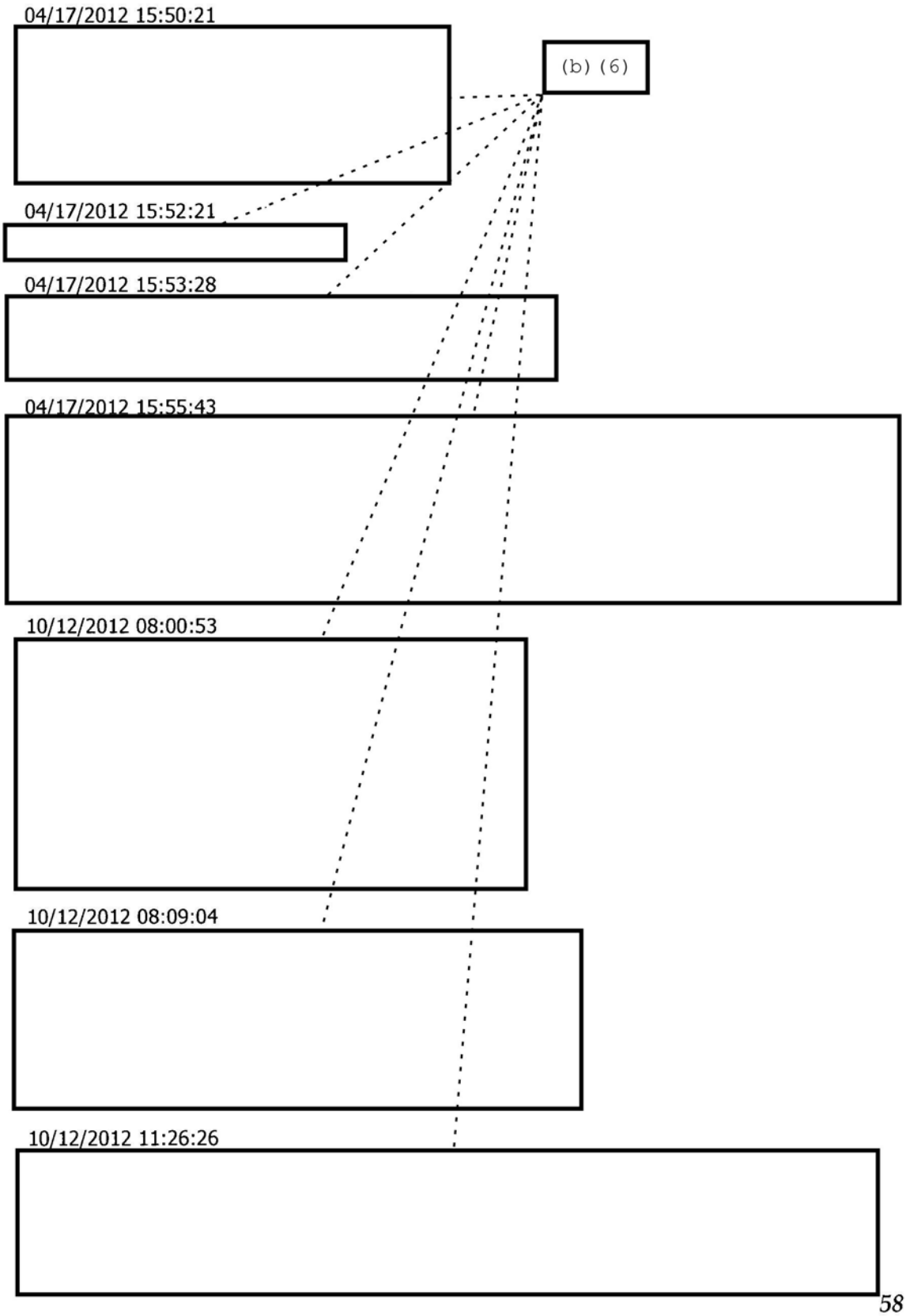
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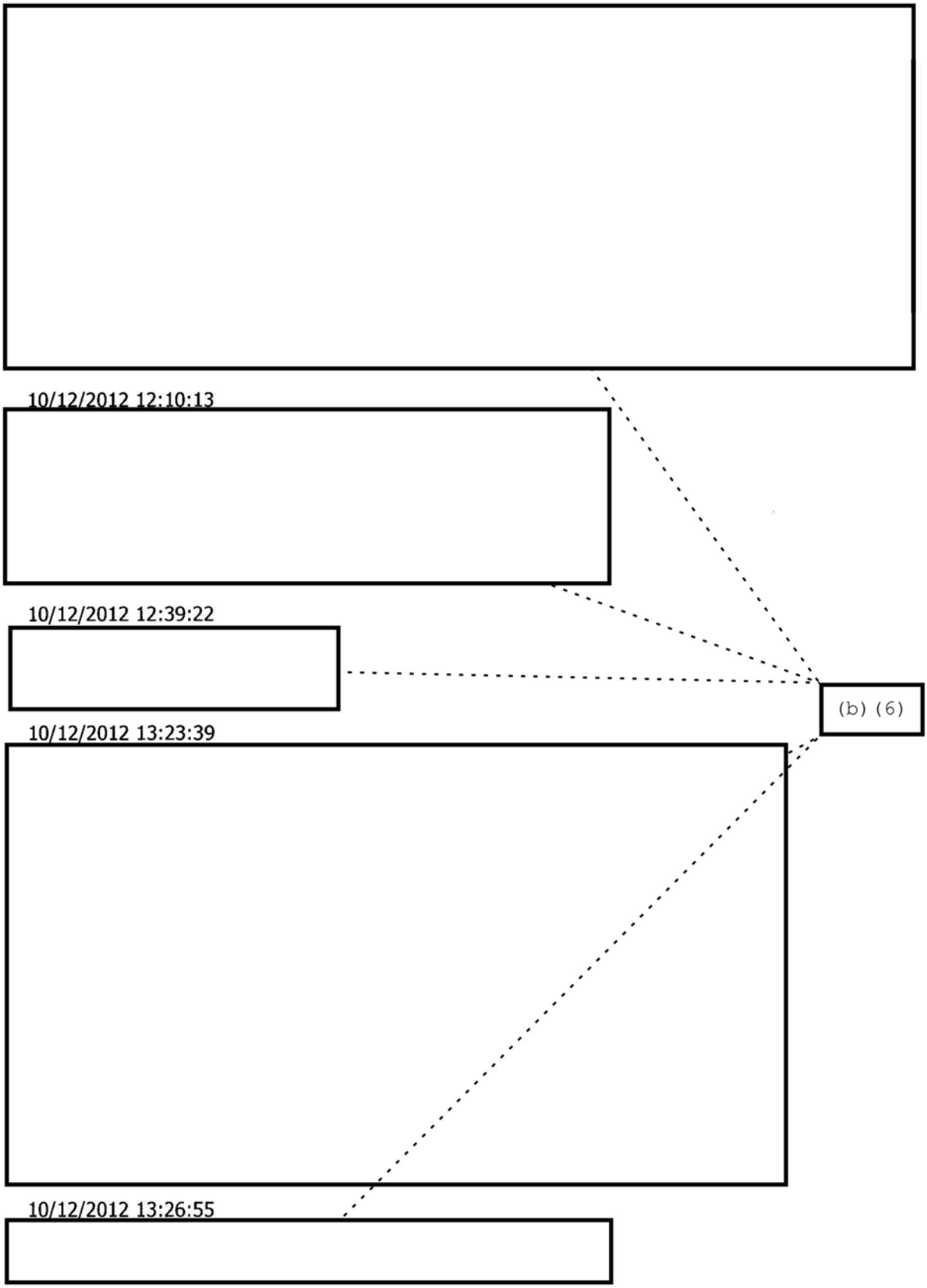
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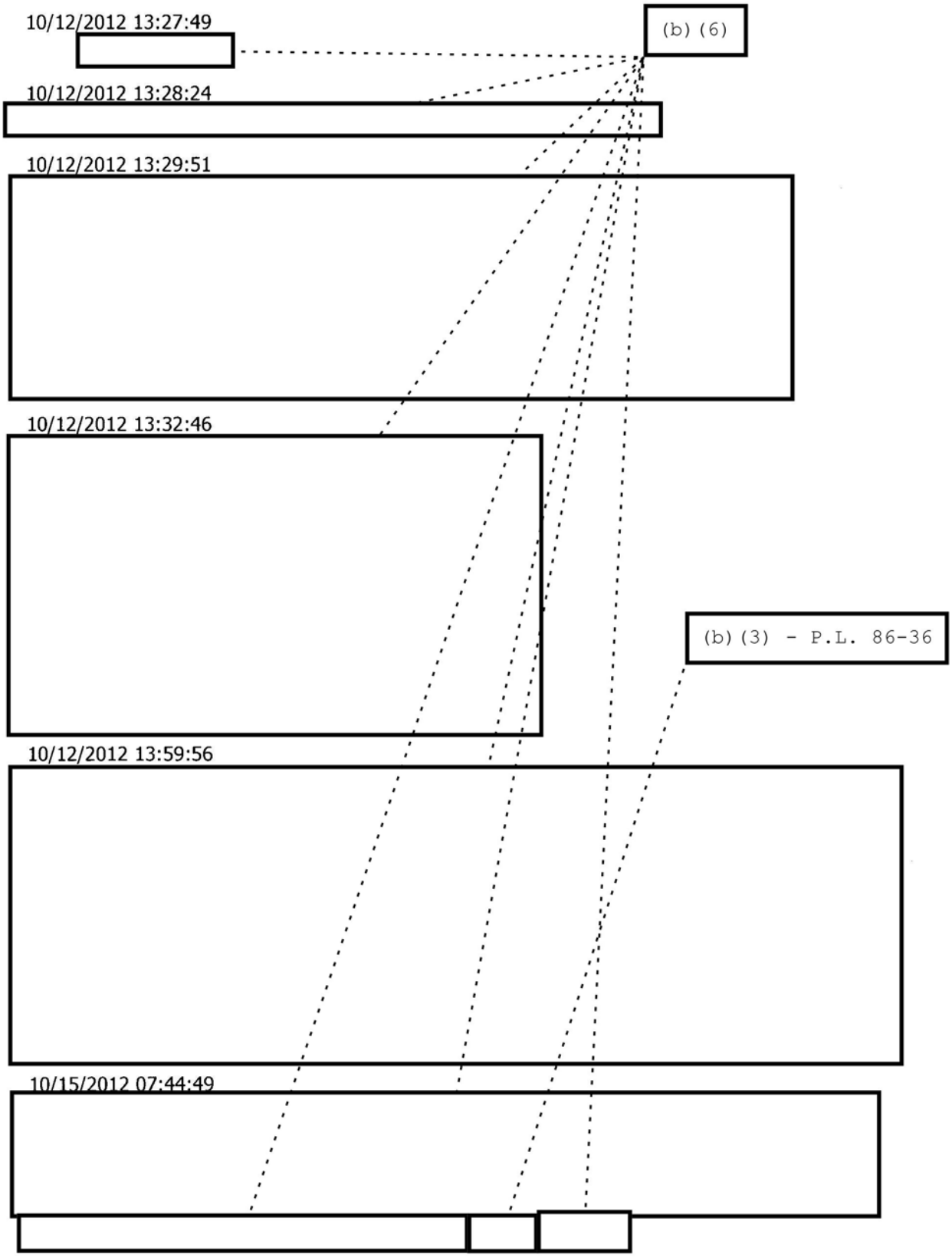
Release: 2018-06
NSA: 03324



Release: 2018-06
NSA: 03325



Release: 2018-06
NSA: 03326



Release: 2018-06
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10/15/2012 07:56:47

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10/15/2012 08:00:23

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10/15/2012 08:31:29

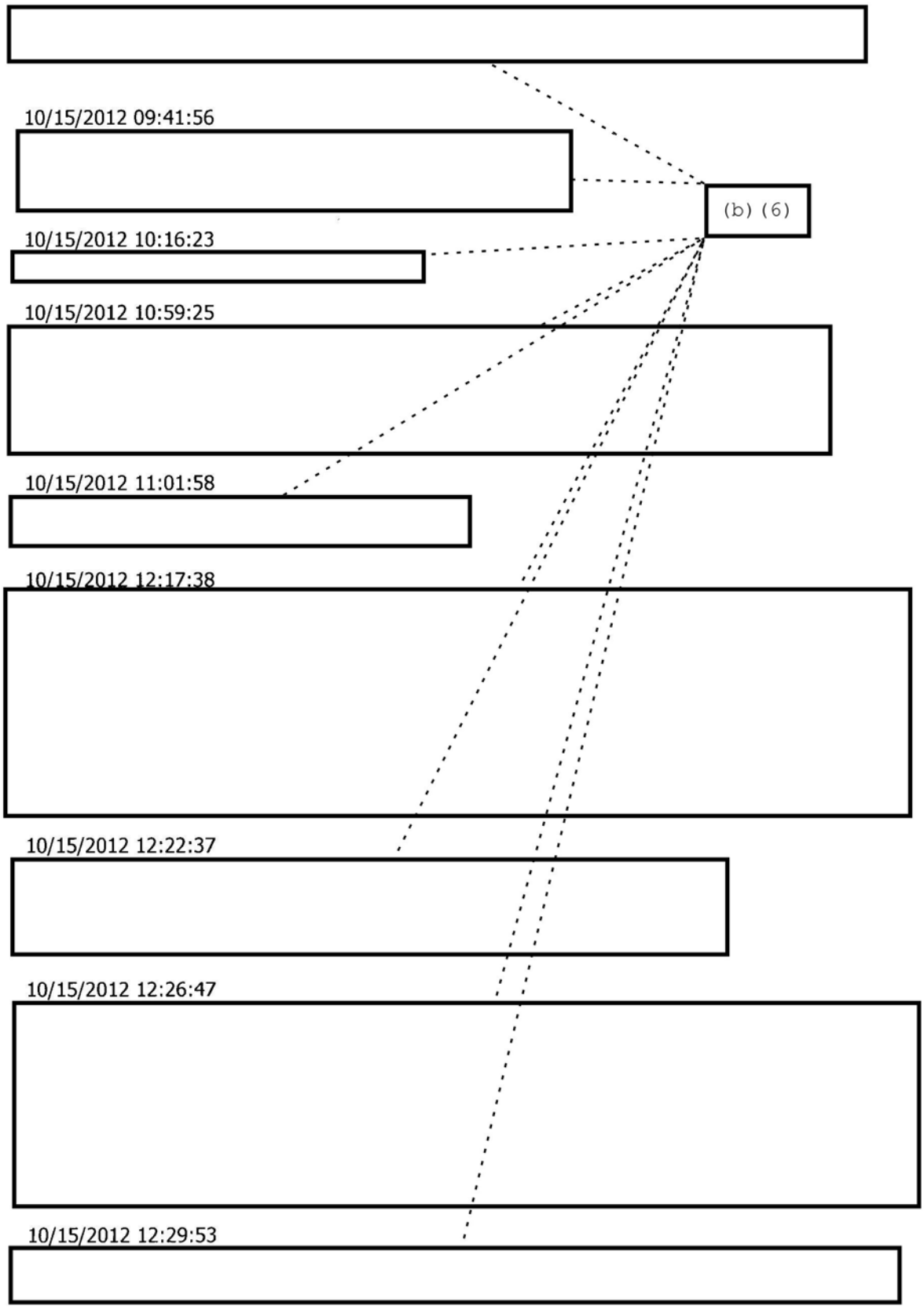
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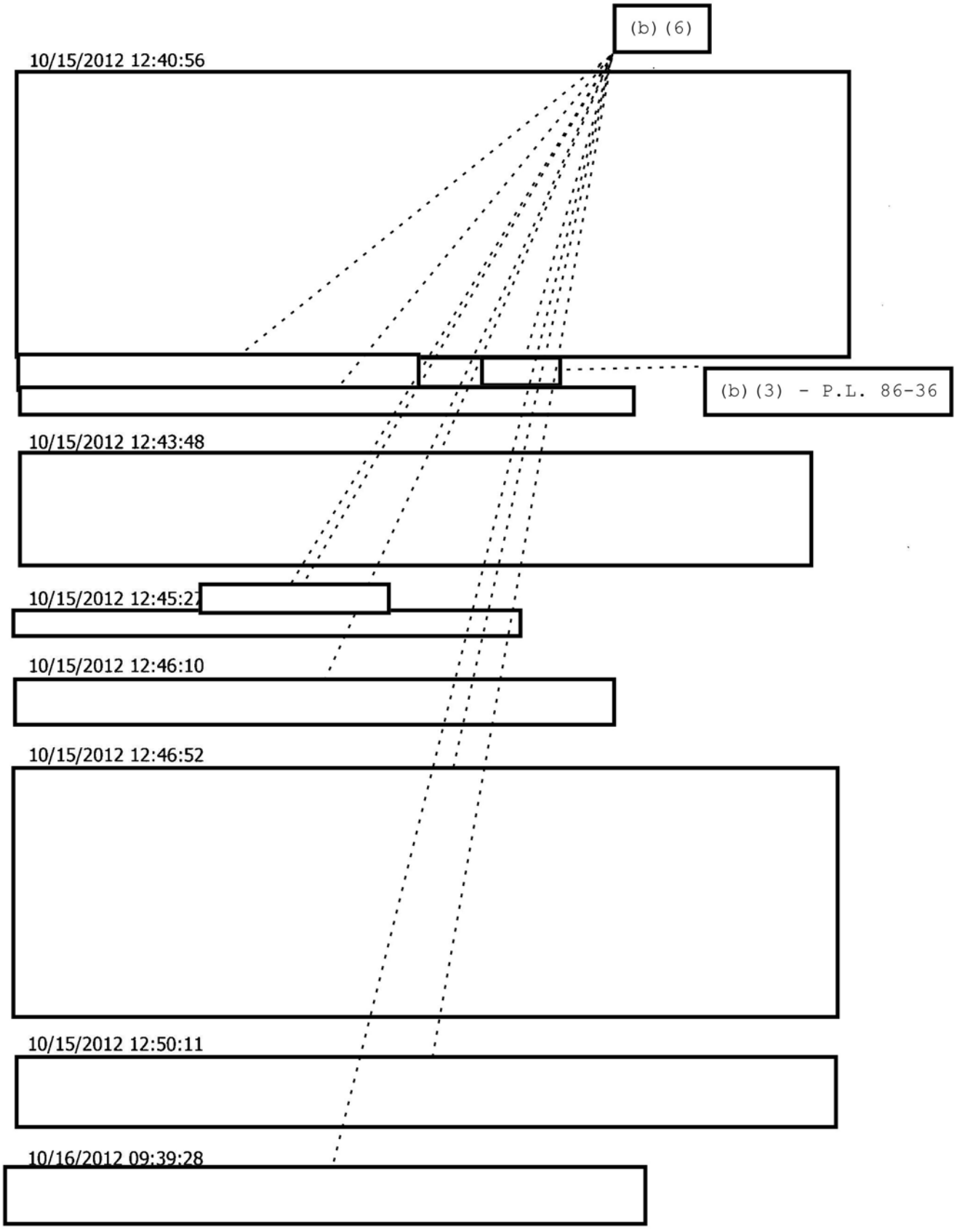
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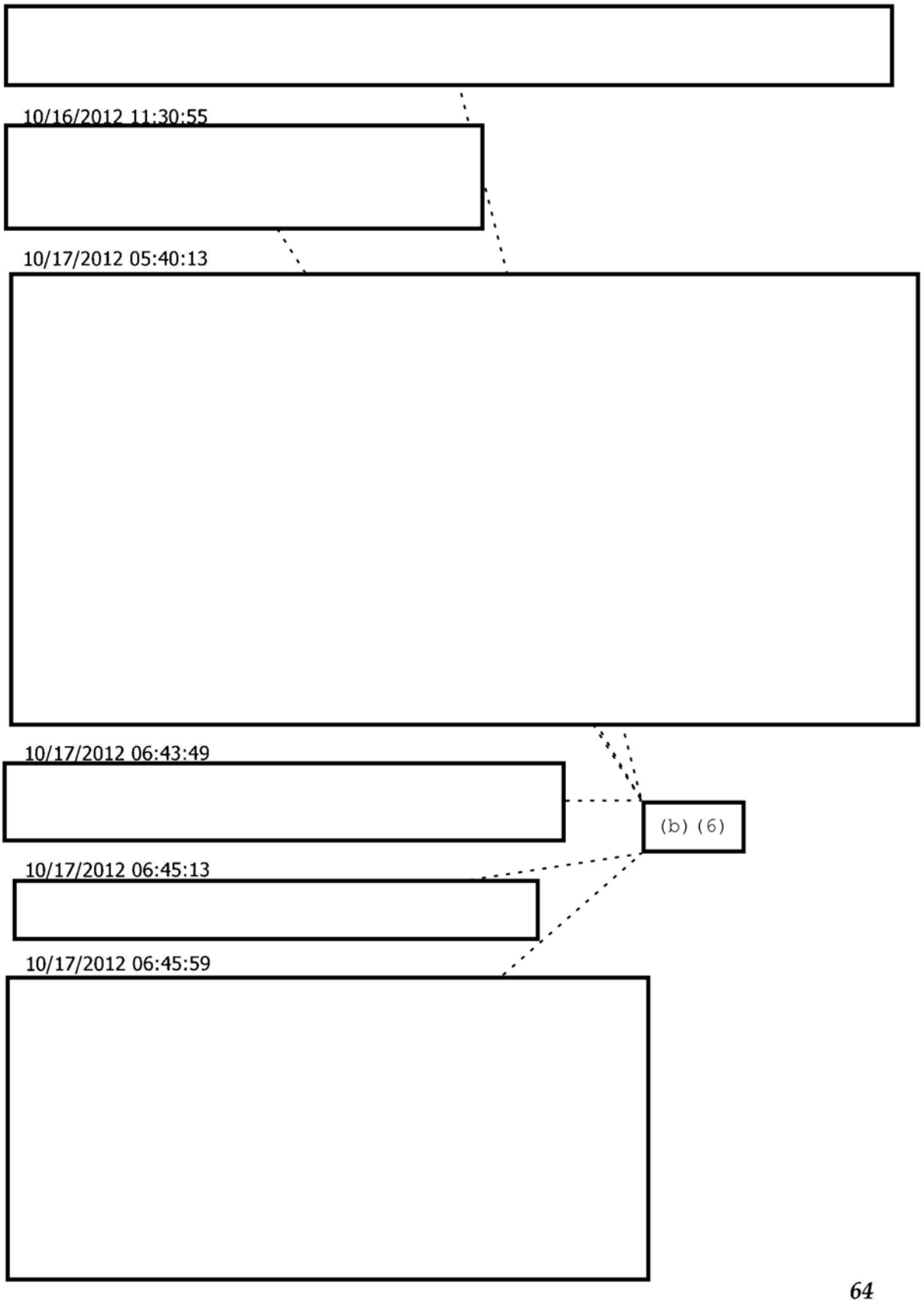


Release: 2018-06
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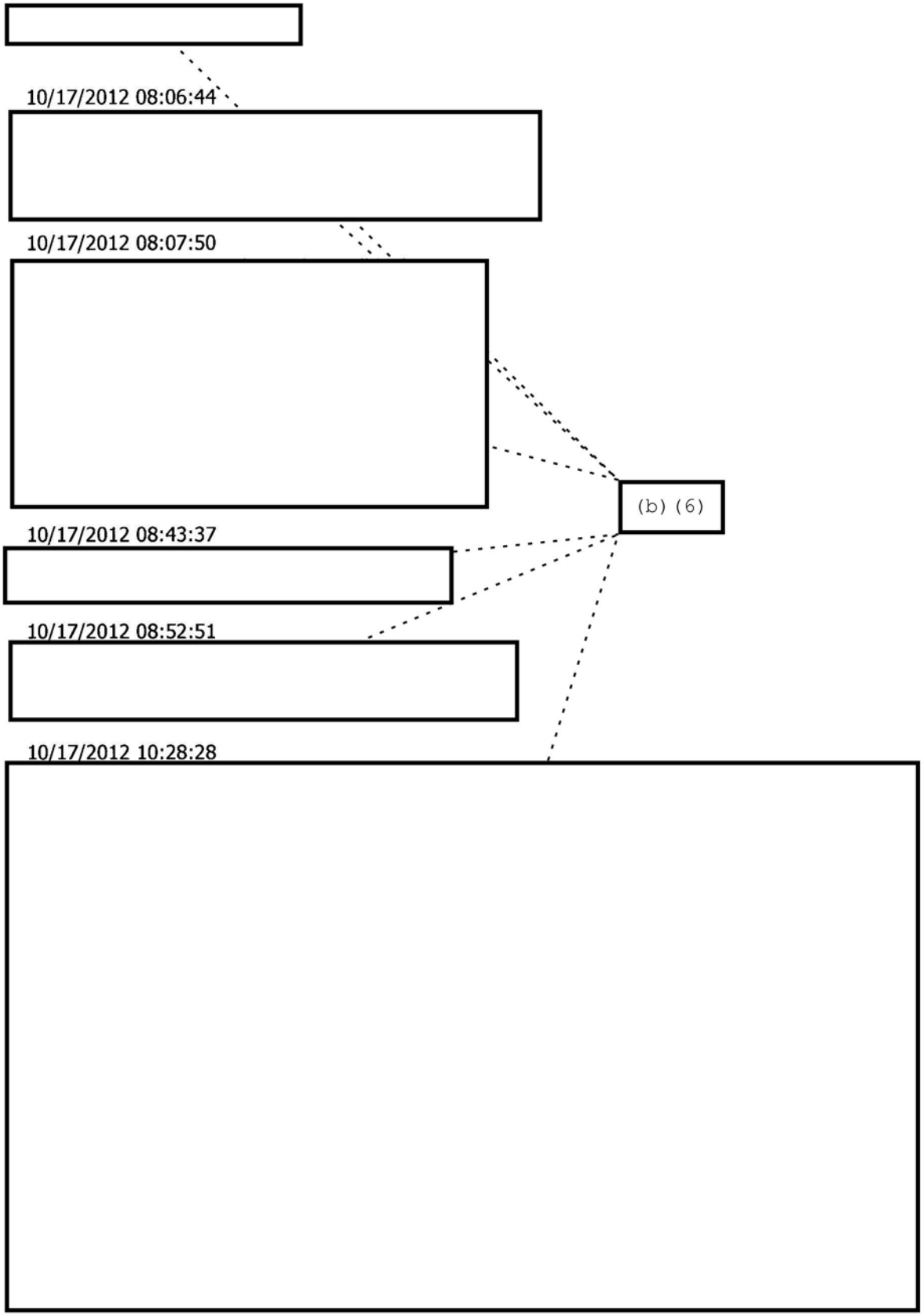


Release: 2018-06
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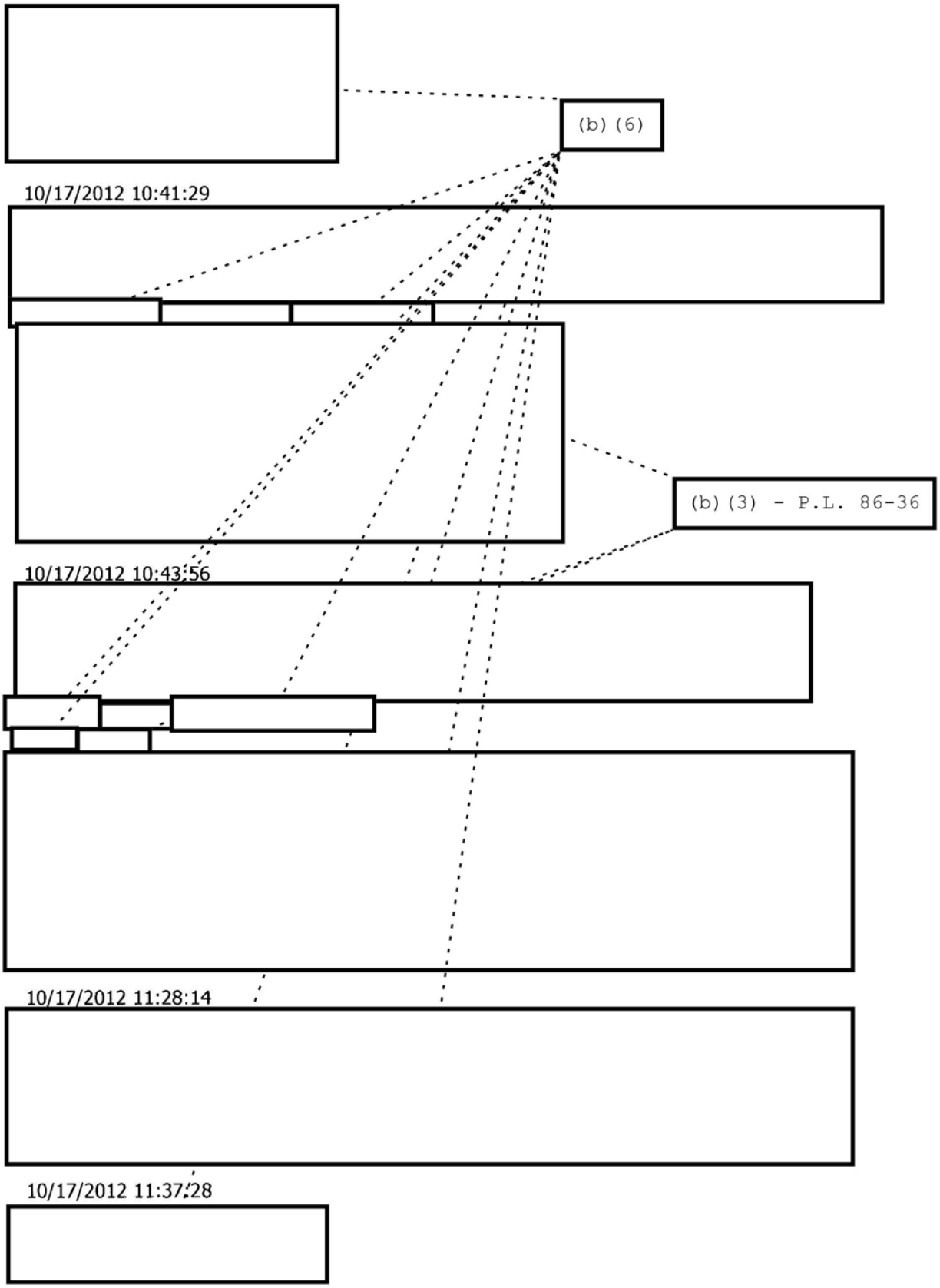
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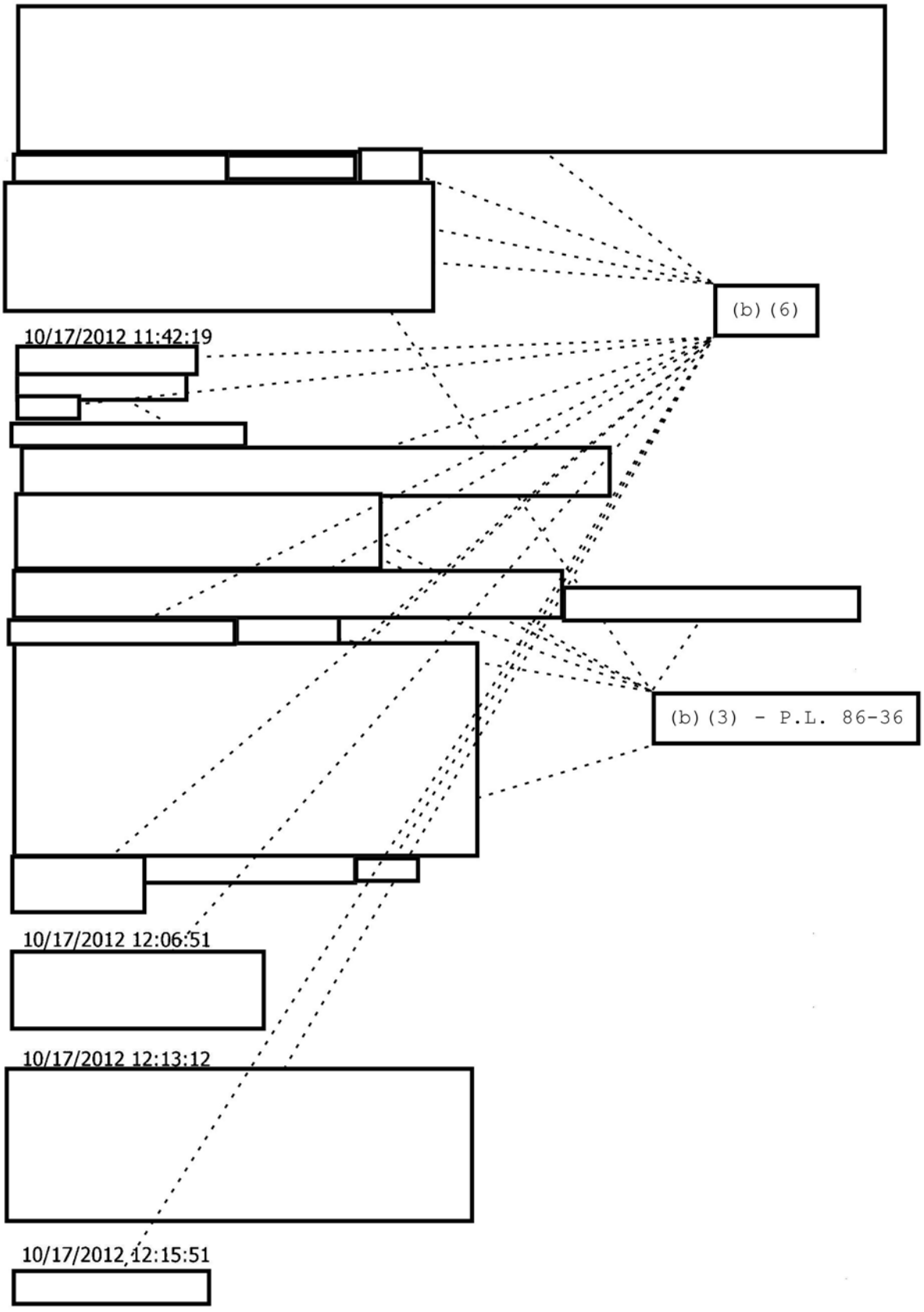
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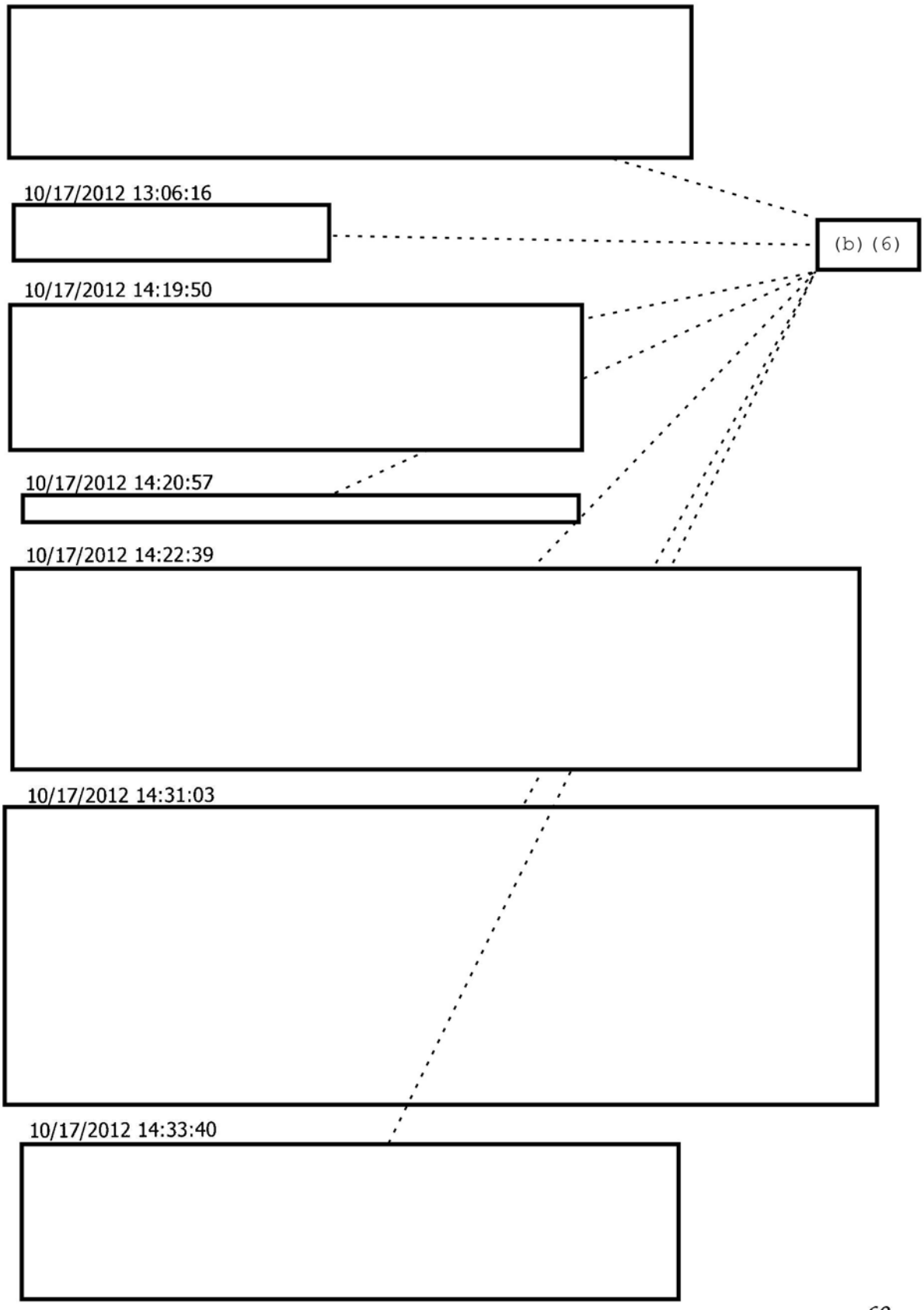
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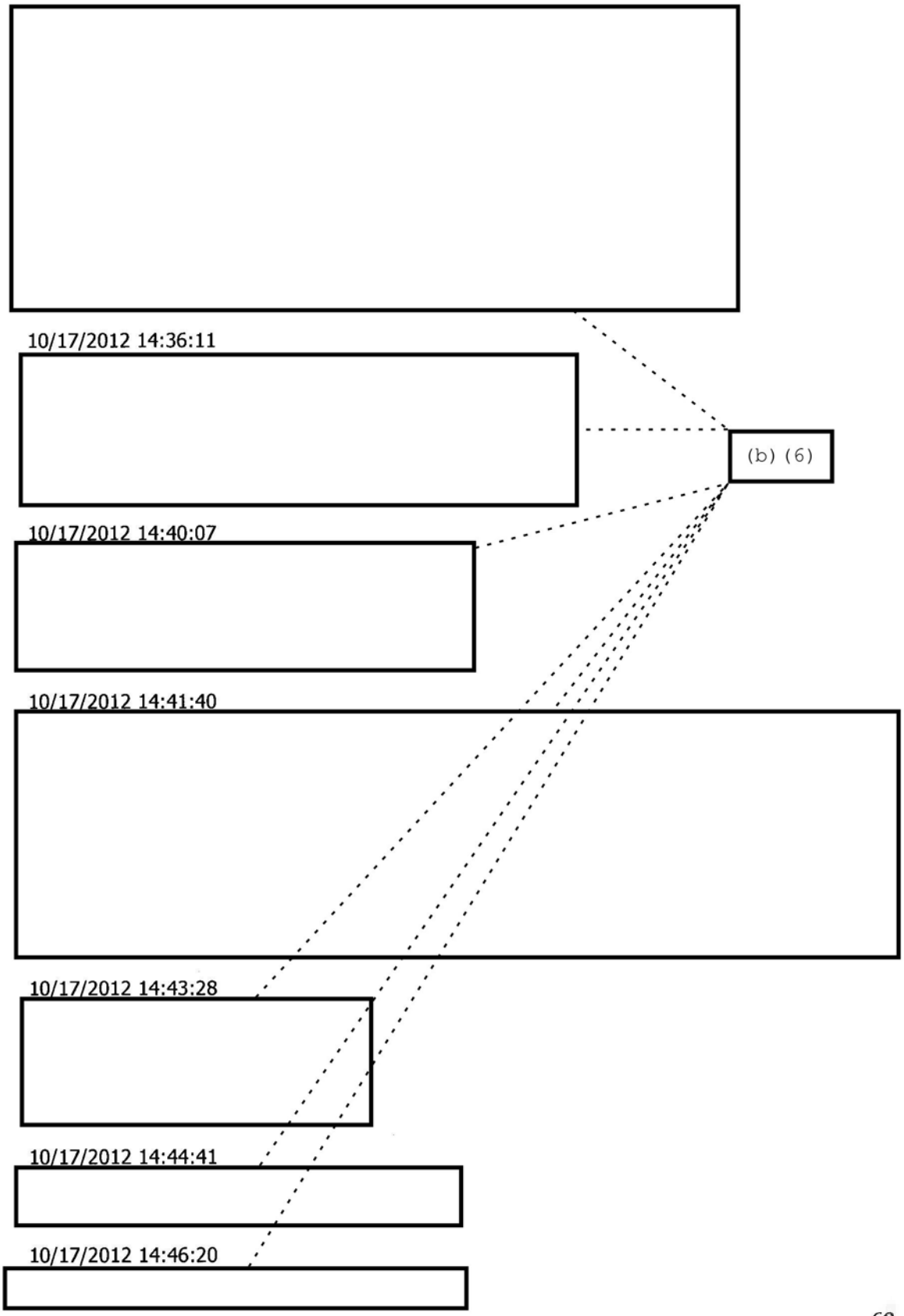


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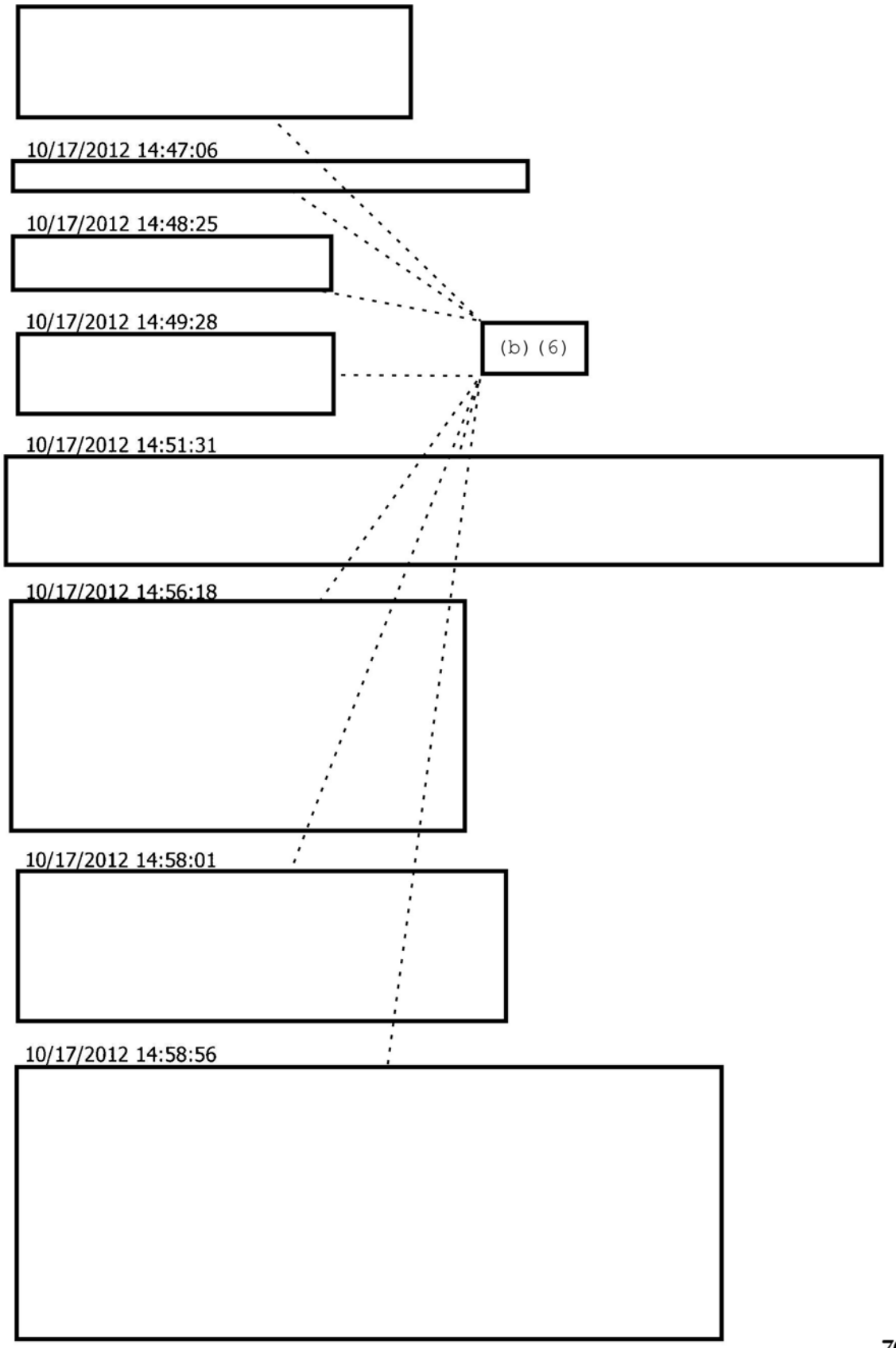
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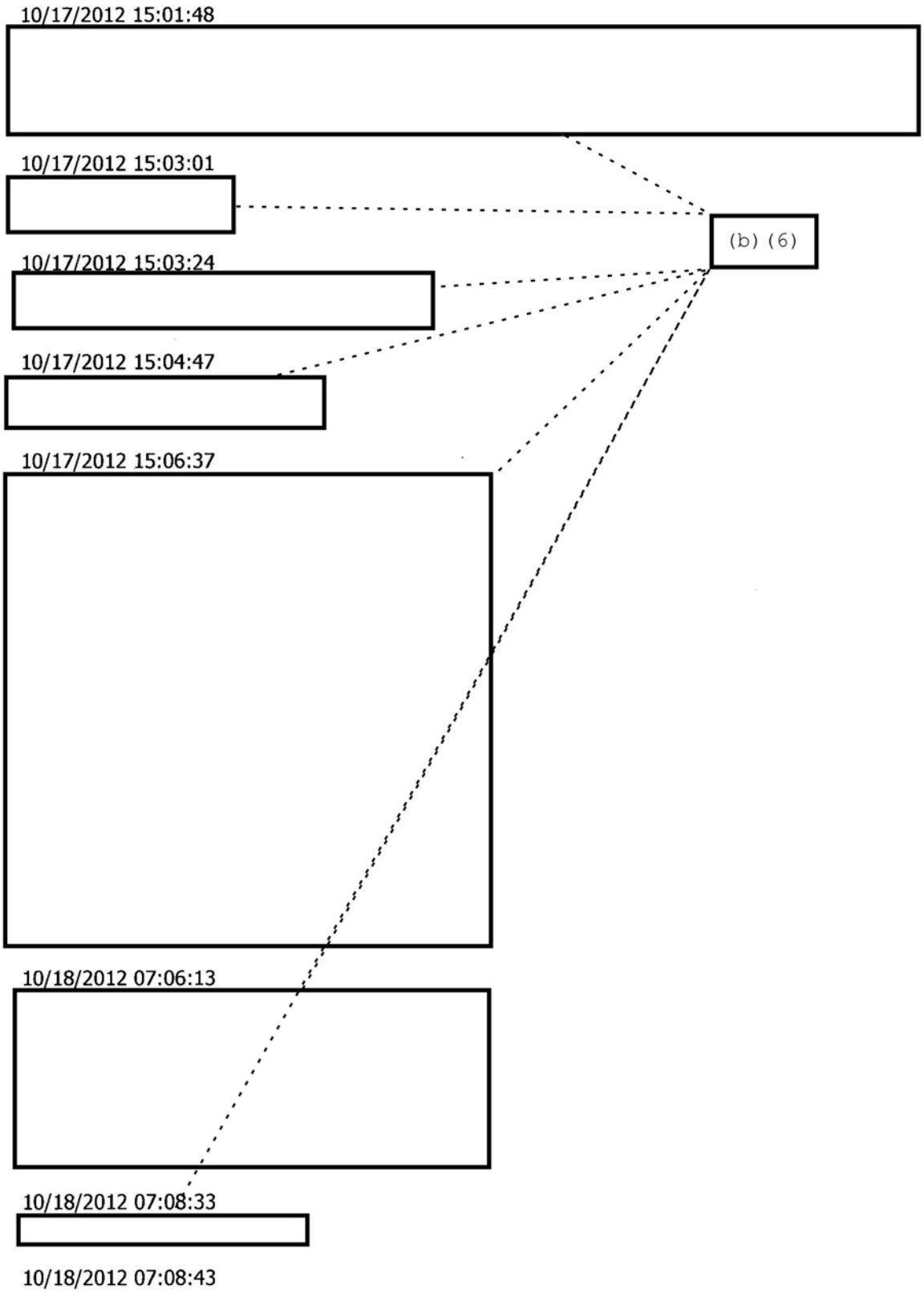


Release: 2018-06
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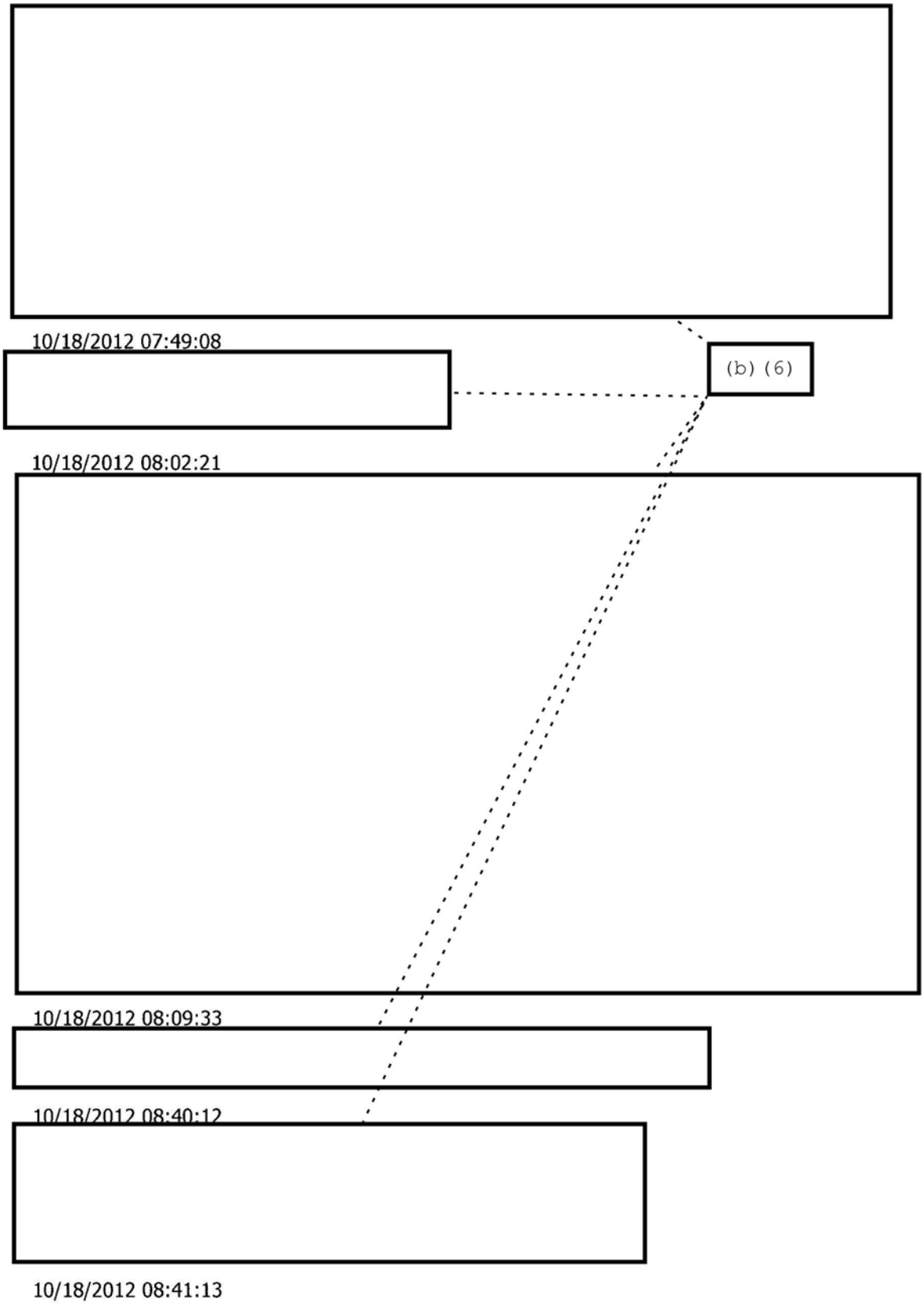
Doc ID: 6620561



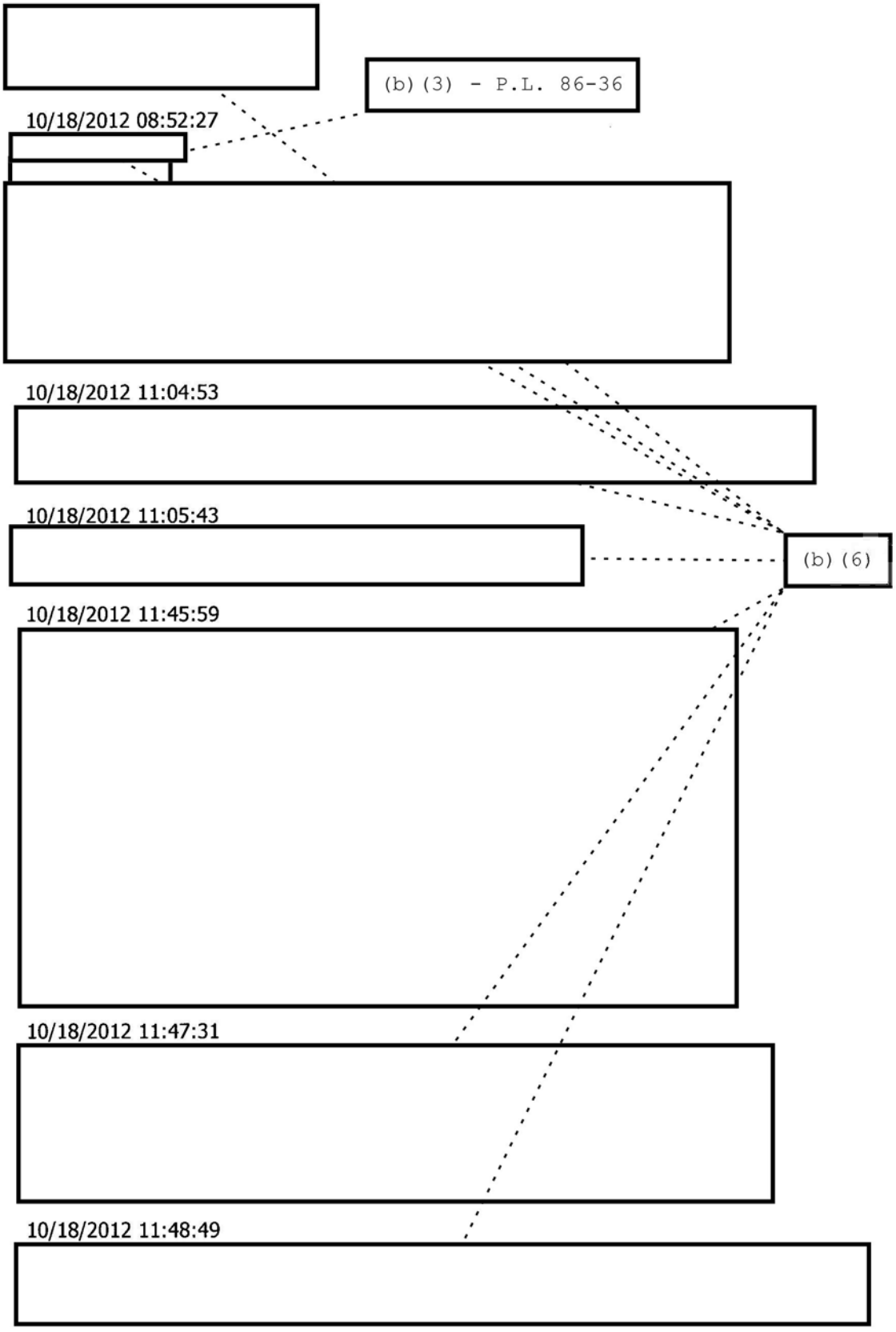
Release: 2018-06
NSA: 03337



Release: 2018-06
NSA: 03338

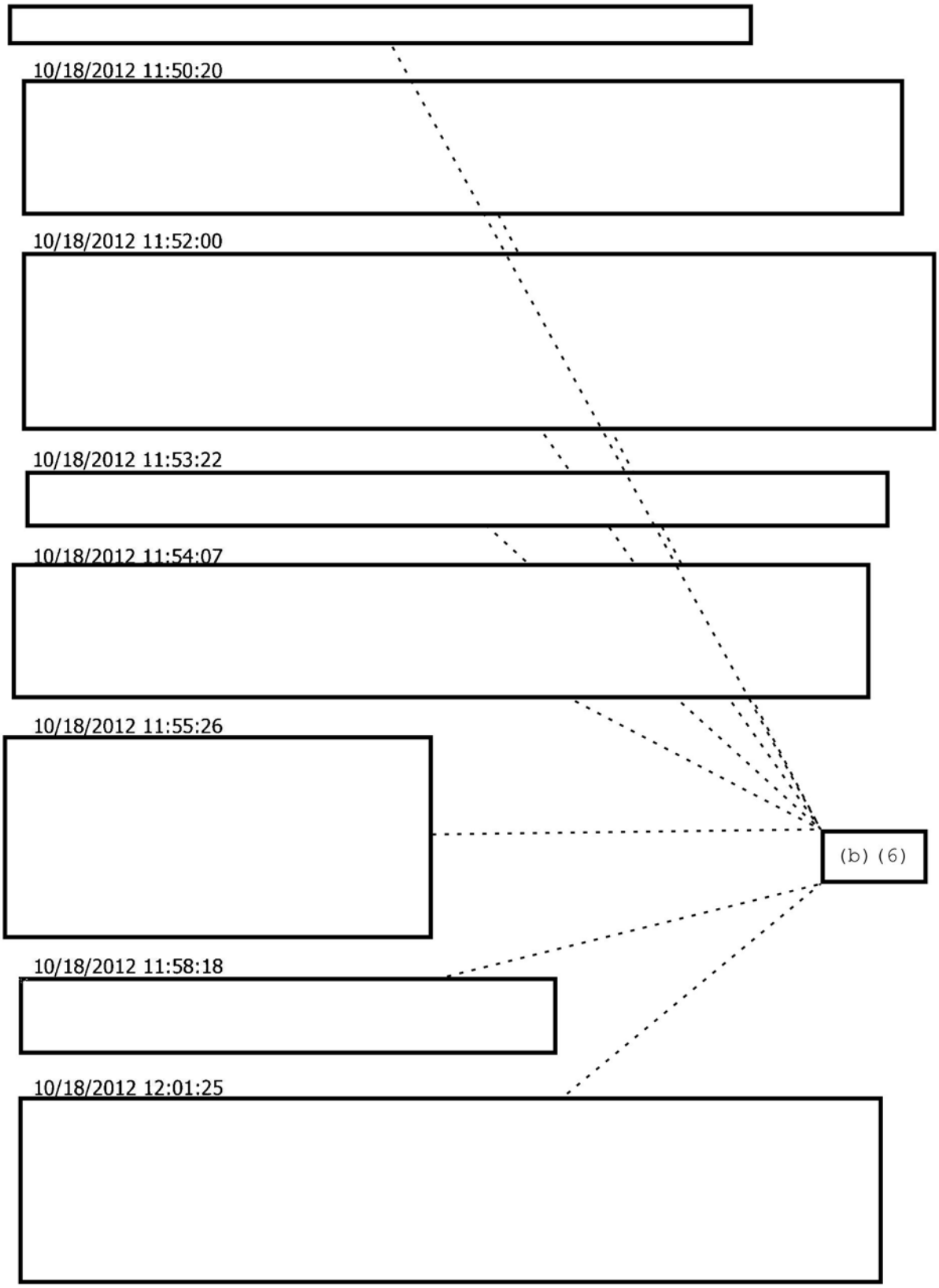


Release: 2018-06
NSA: 03339

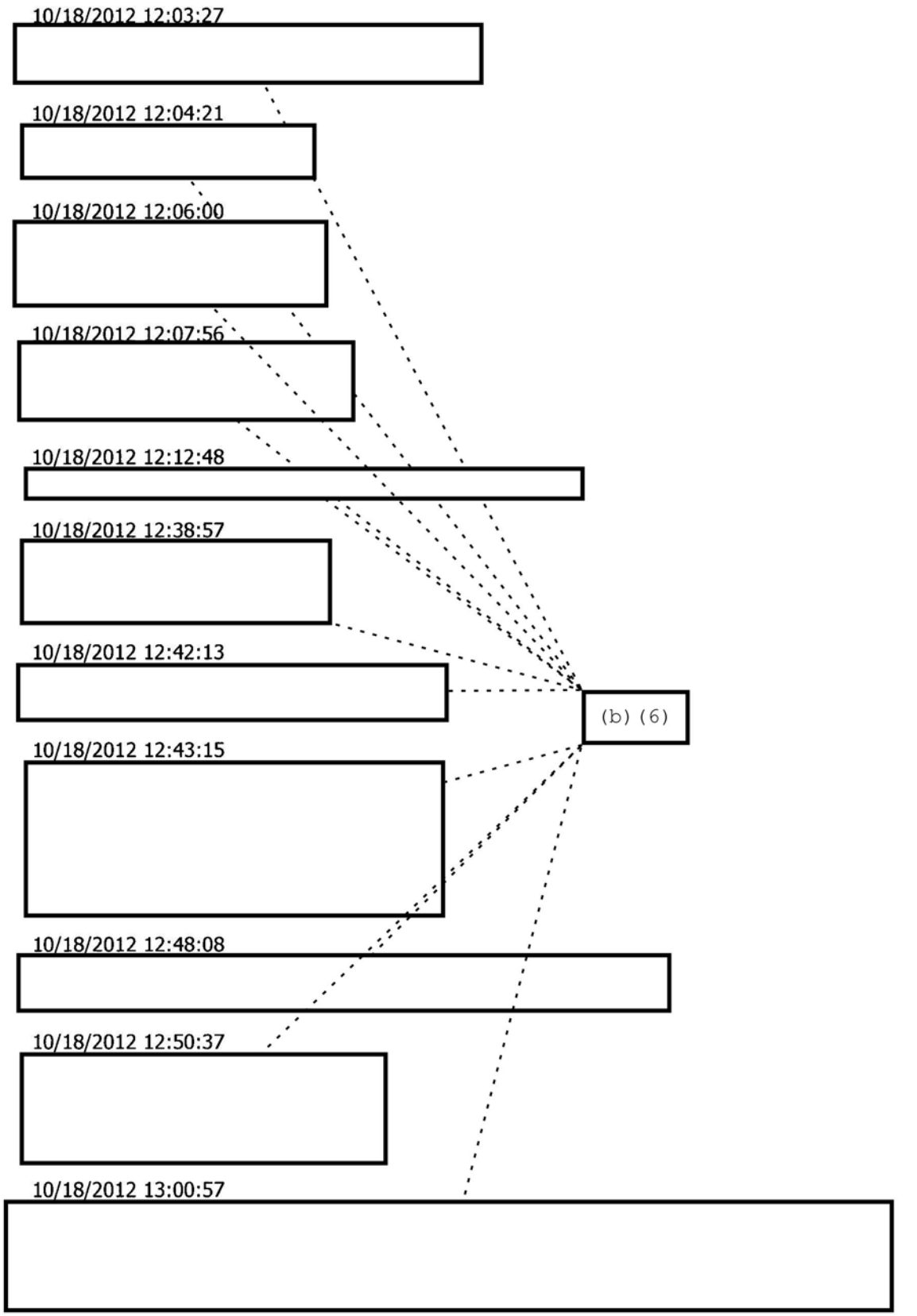


Release: 2018-06
NSA: 03340

Doc ID: 6620561

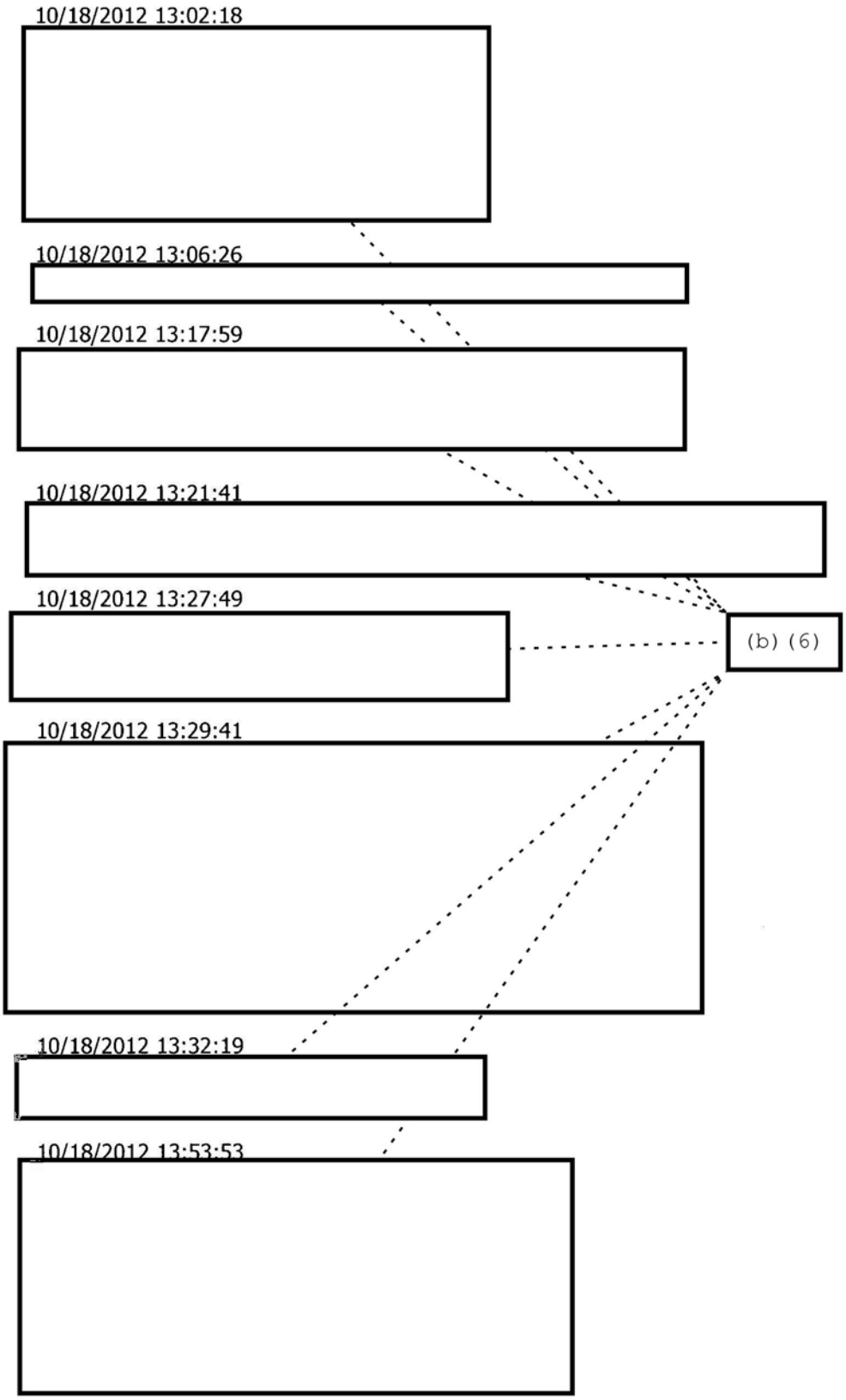


Release: 2018-06
NSA: 03341

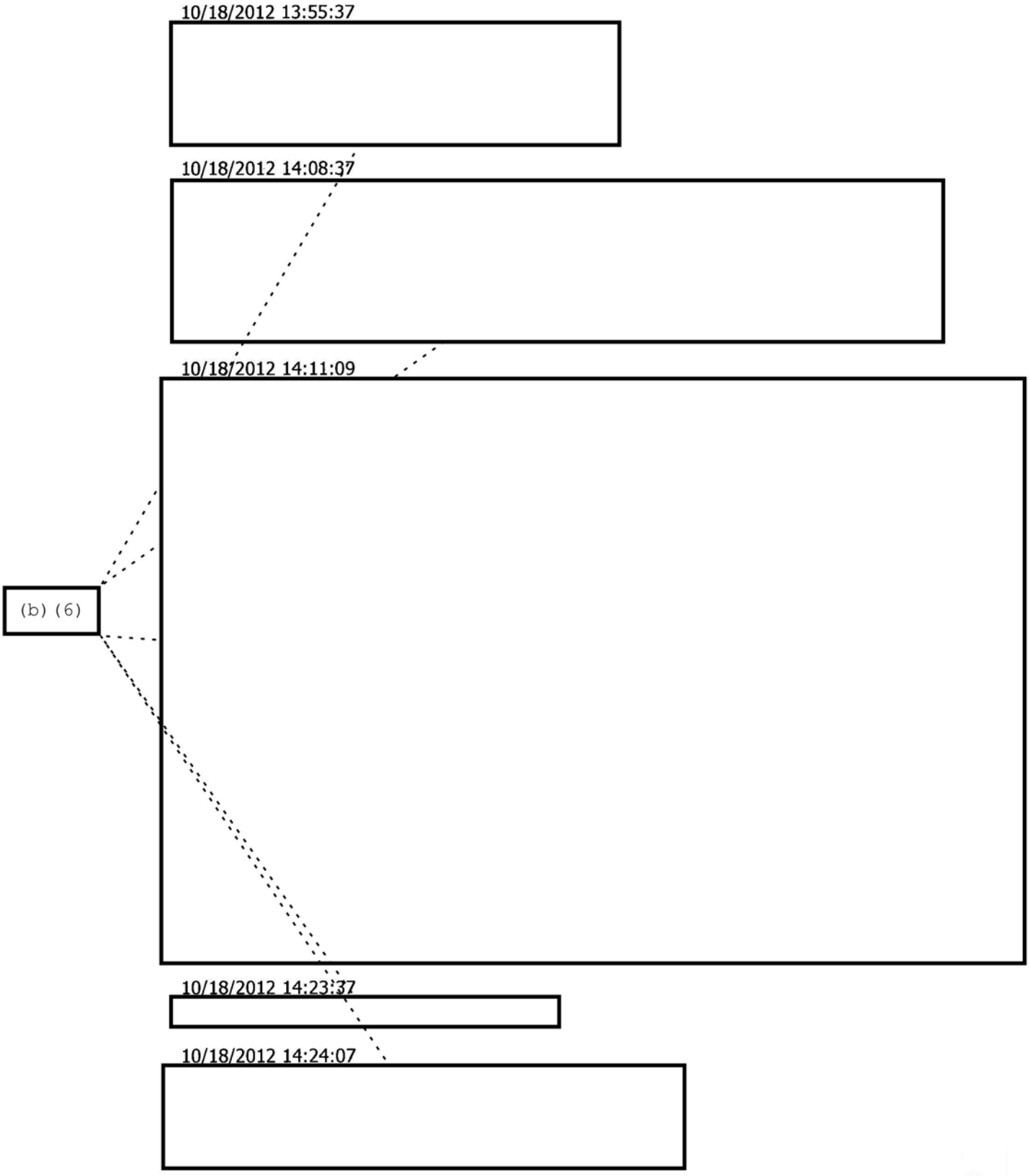


Release: 2018-06
NSA: 03342

Doc ID: 6620561

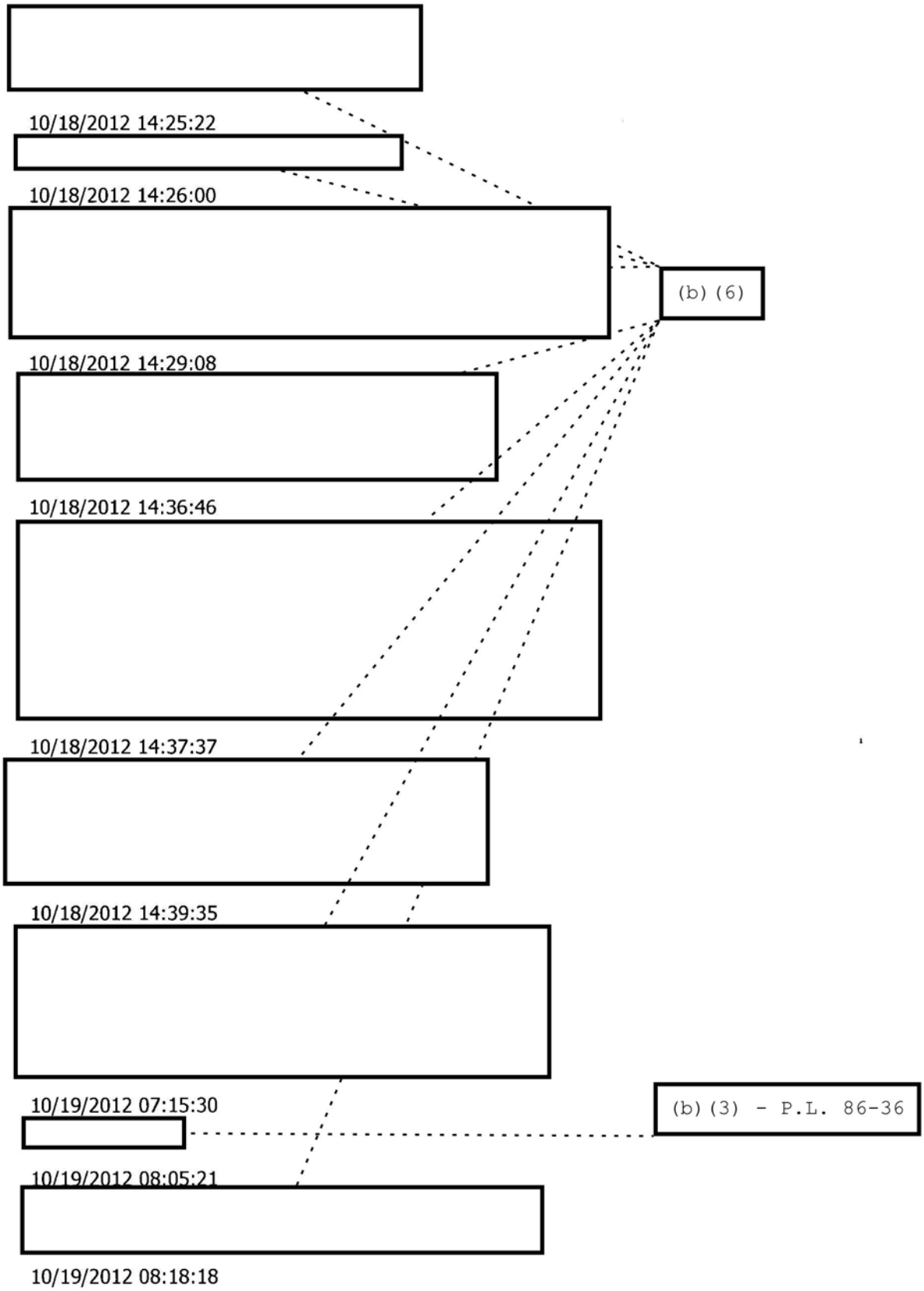


Release: 2018-06
NSA: 03343

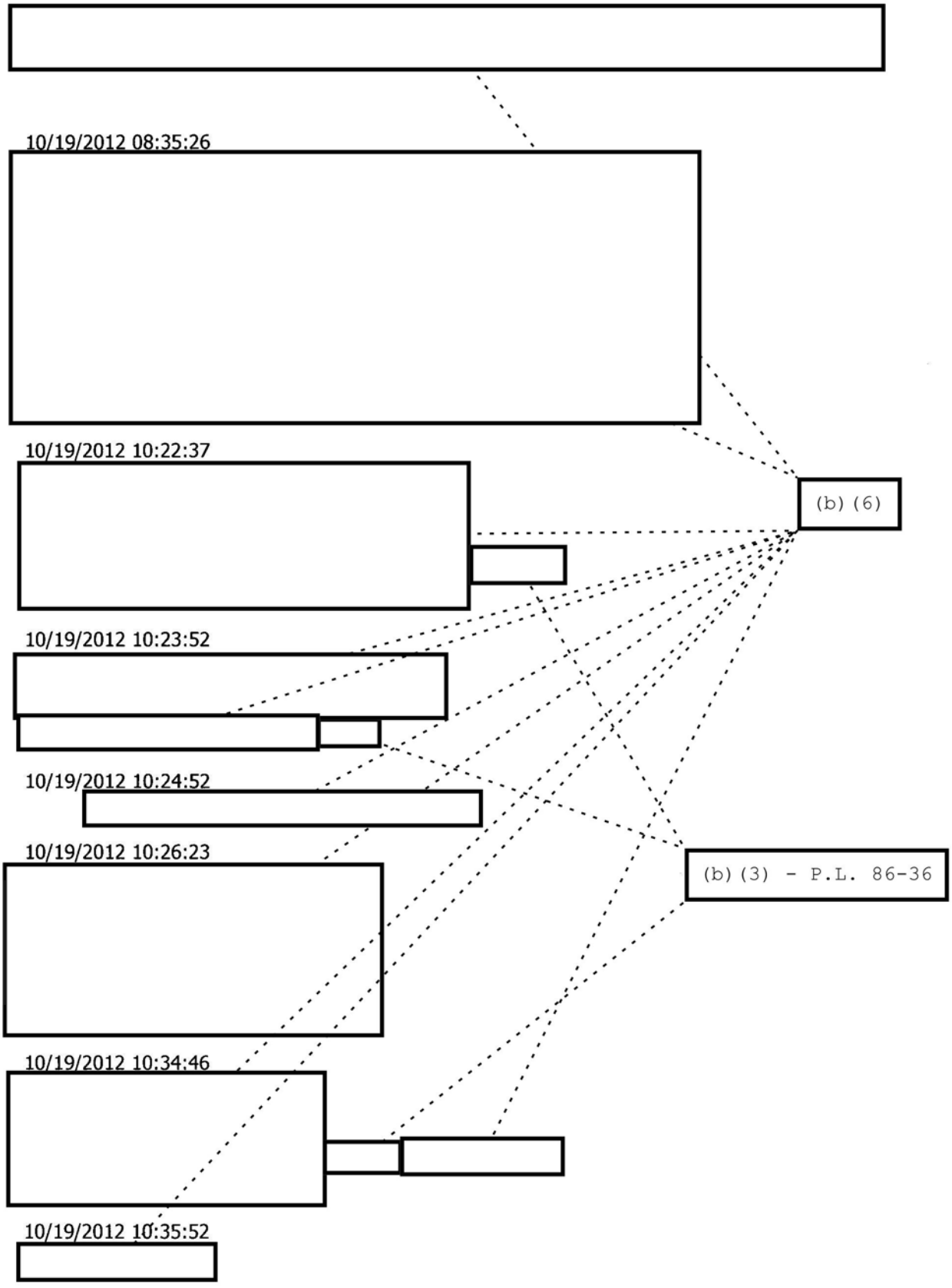


Release: 2018-06
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Doc ID: 6620561

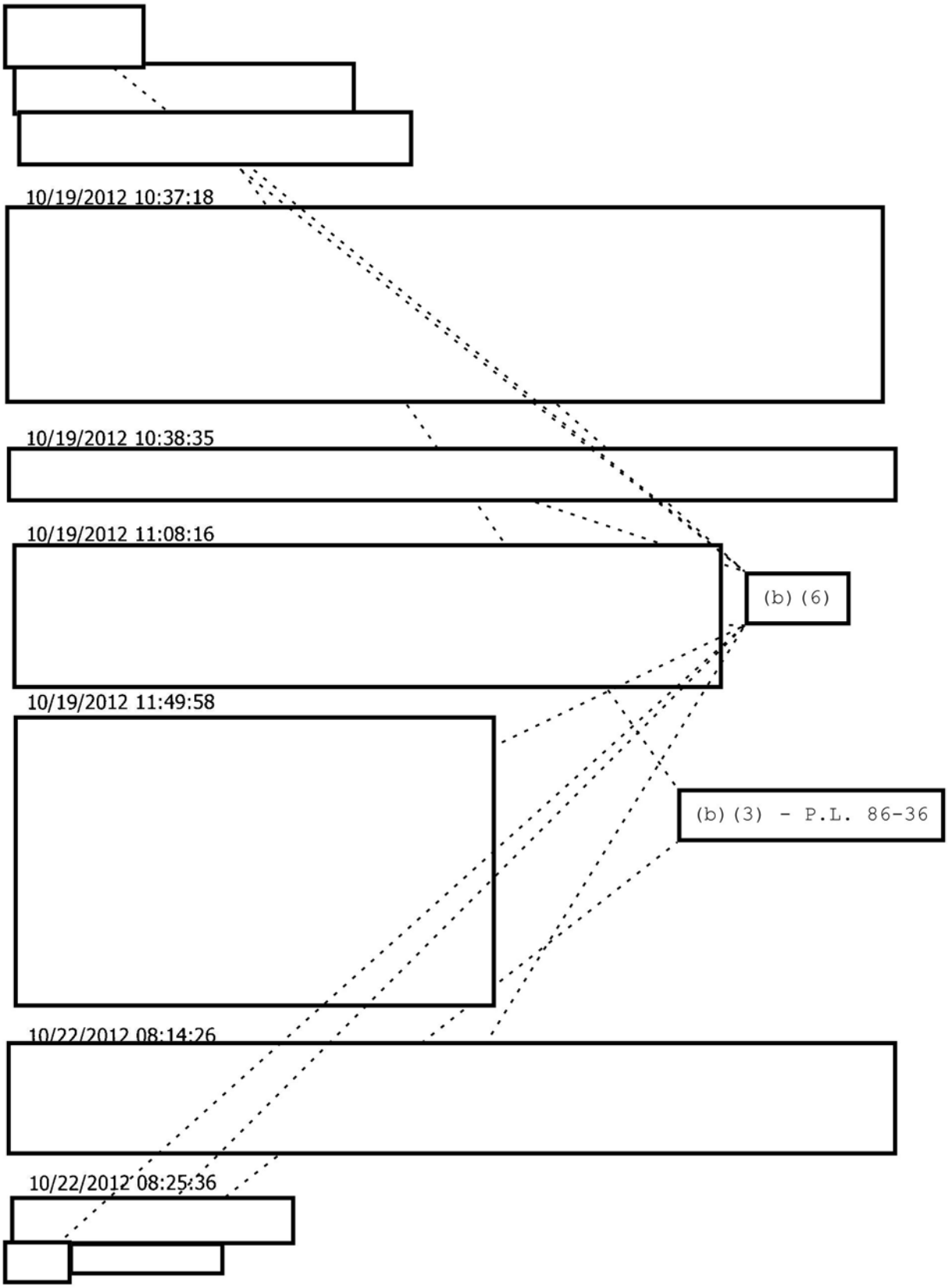


Release: 2018-06
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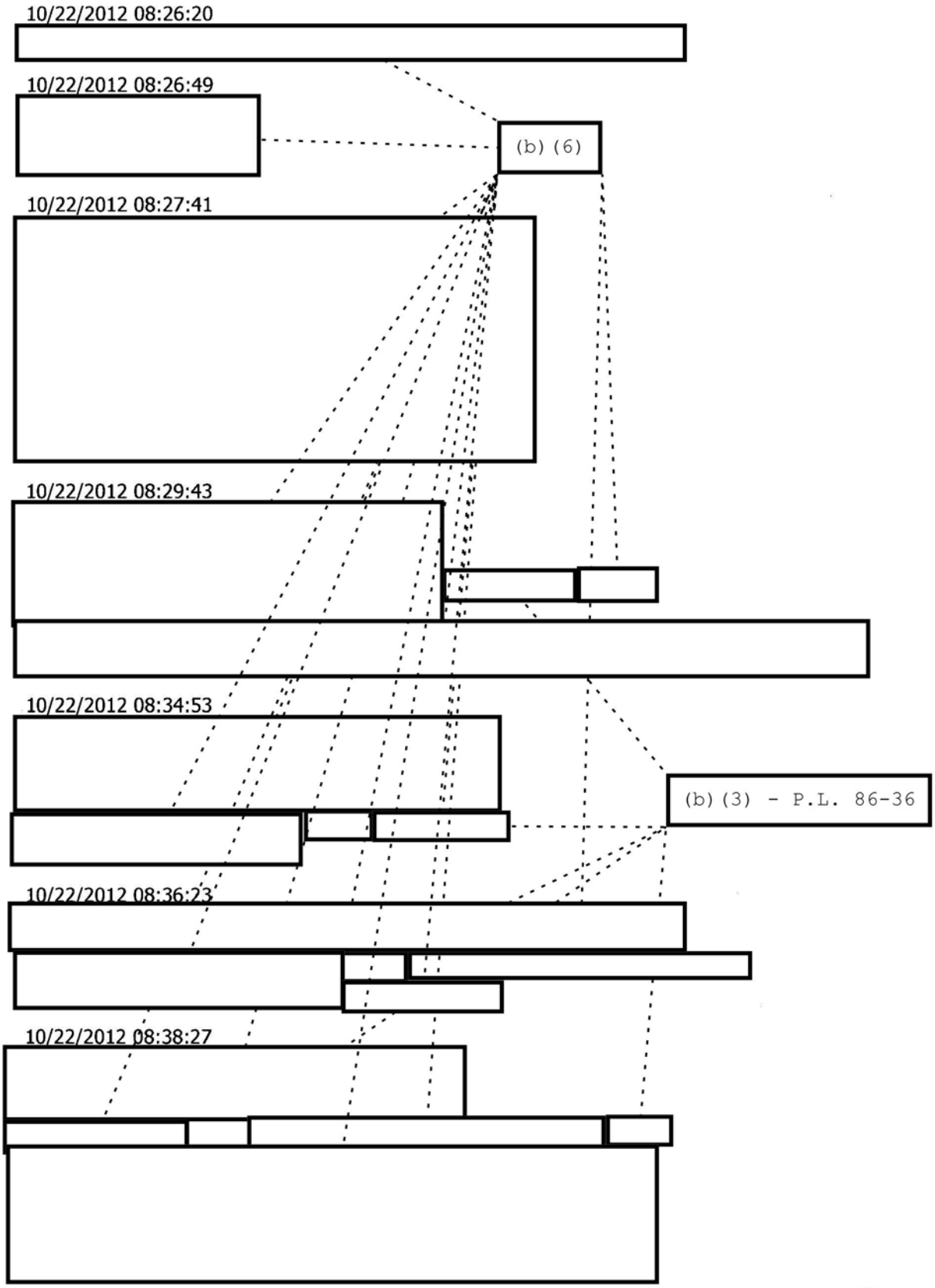
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Doc ID: 6620561

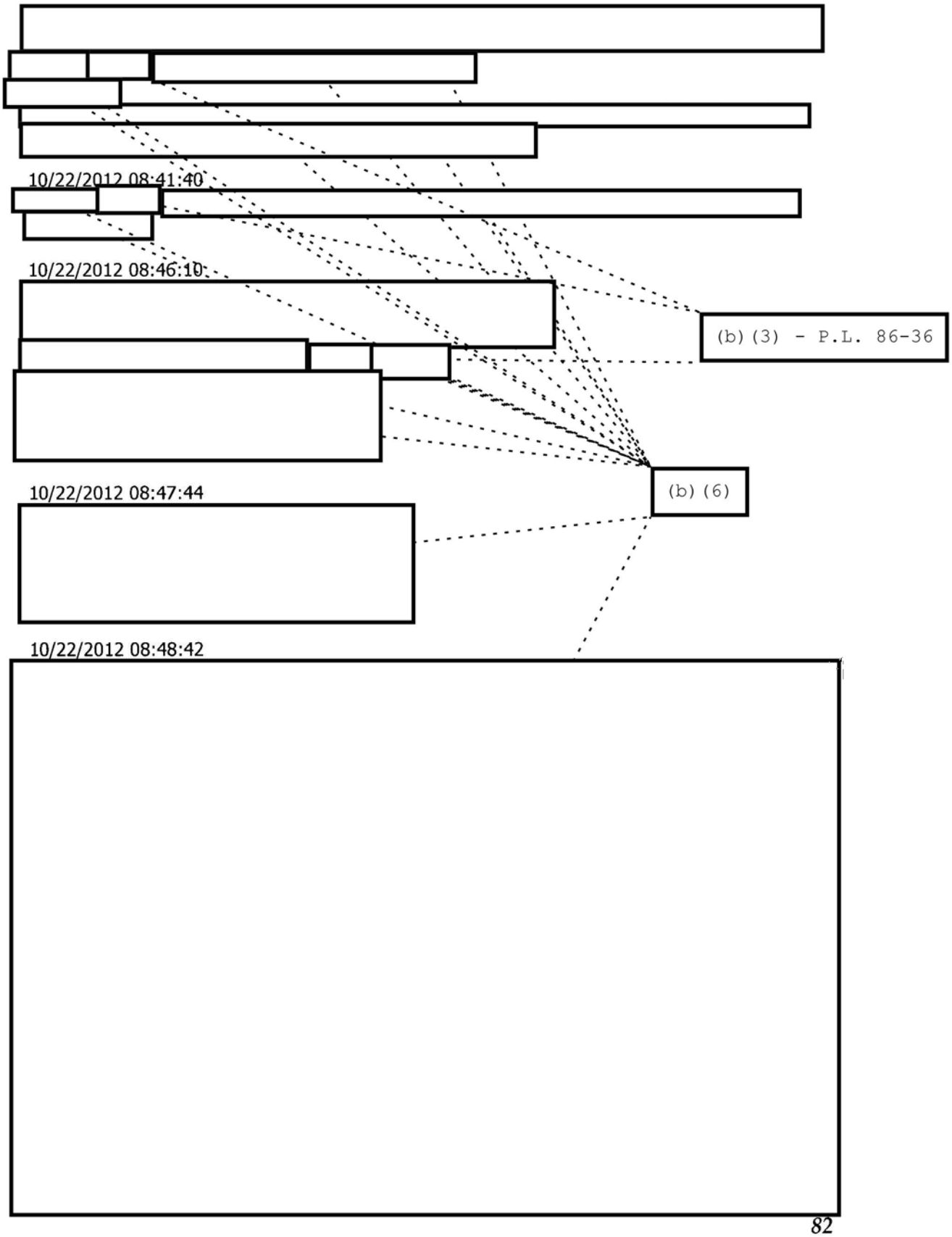


Release: 2018-06
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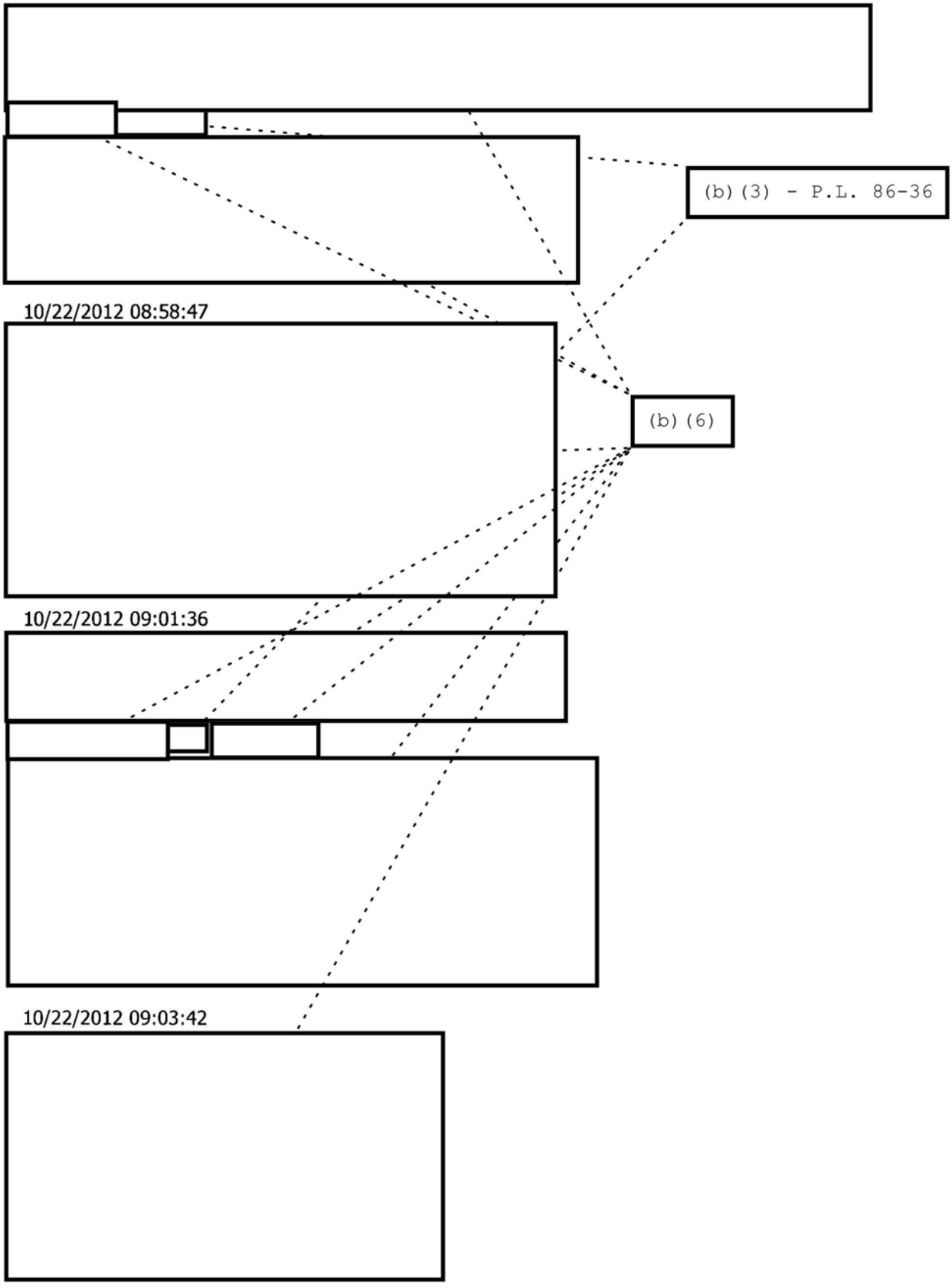
Doc ID: 6620561



Release: 2018-06
NSA: 03348

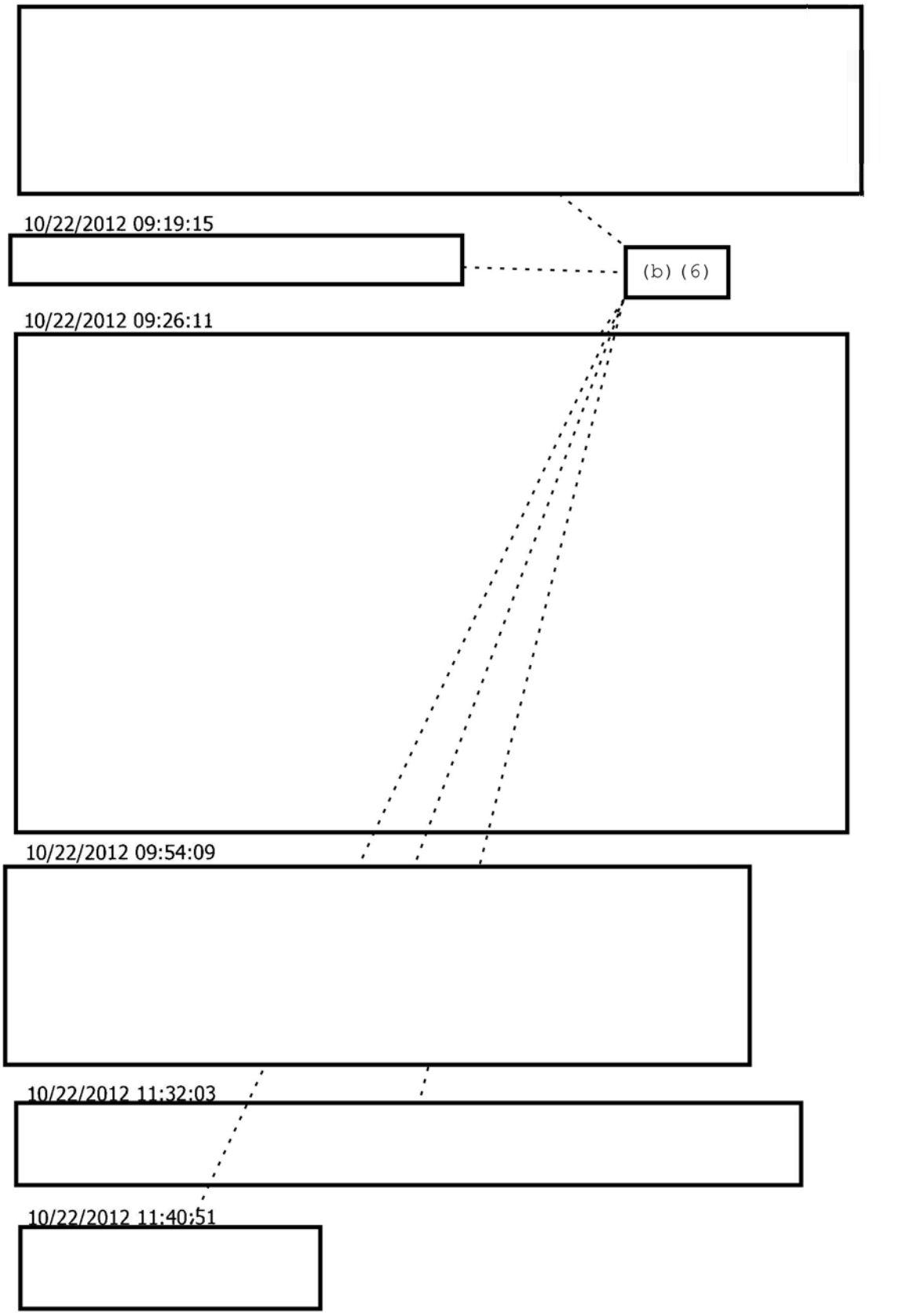


Release: 2018-06
NSA: 03349

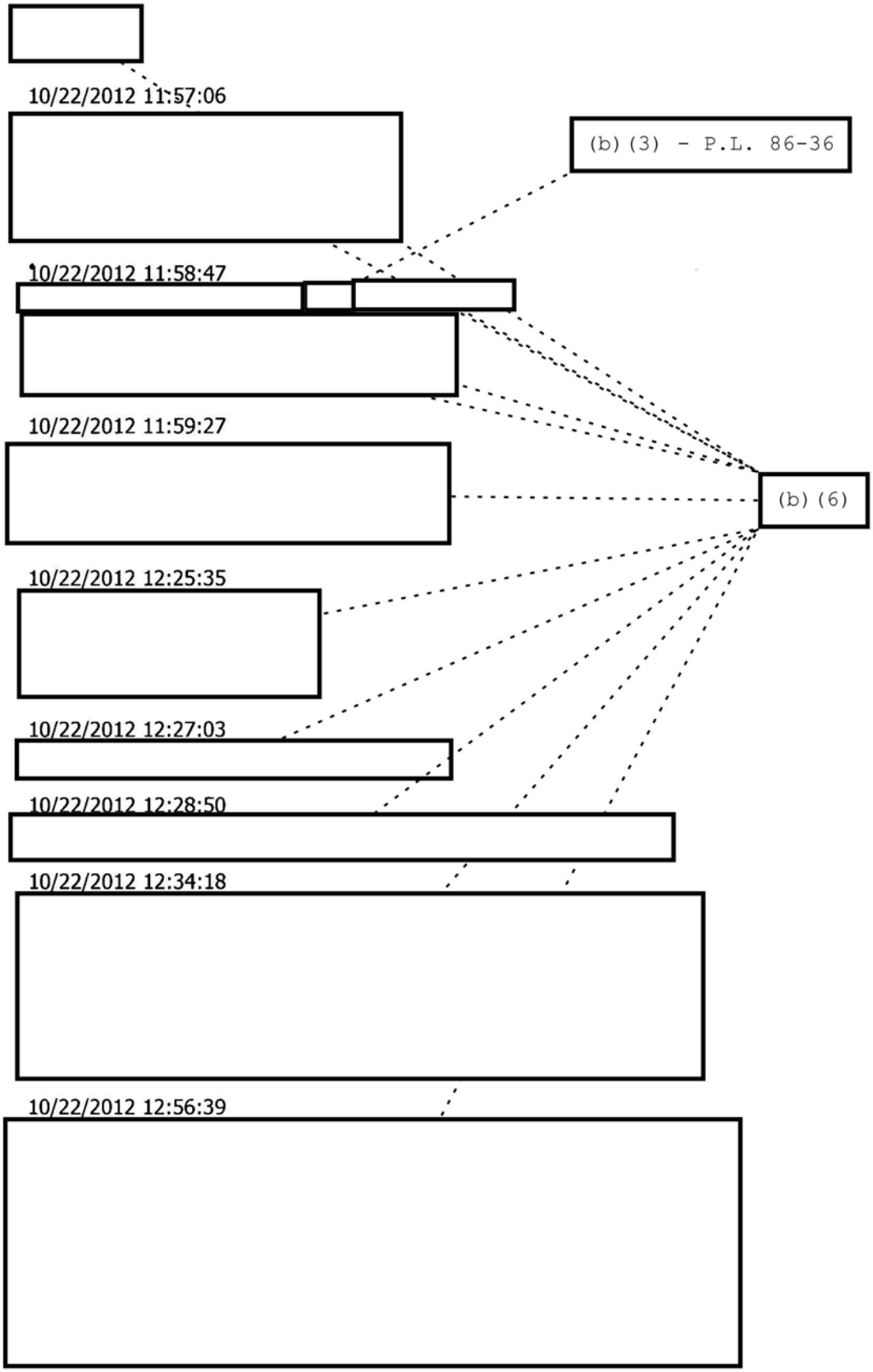


Release: 2018-06
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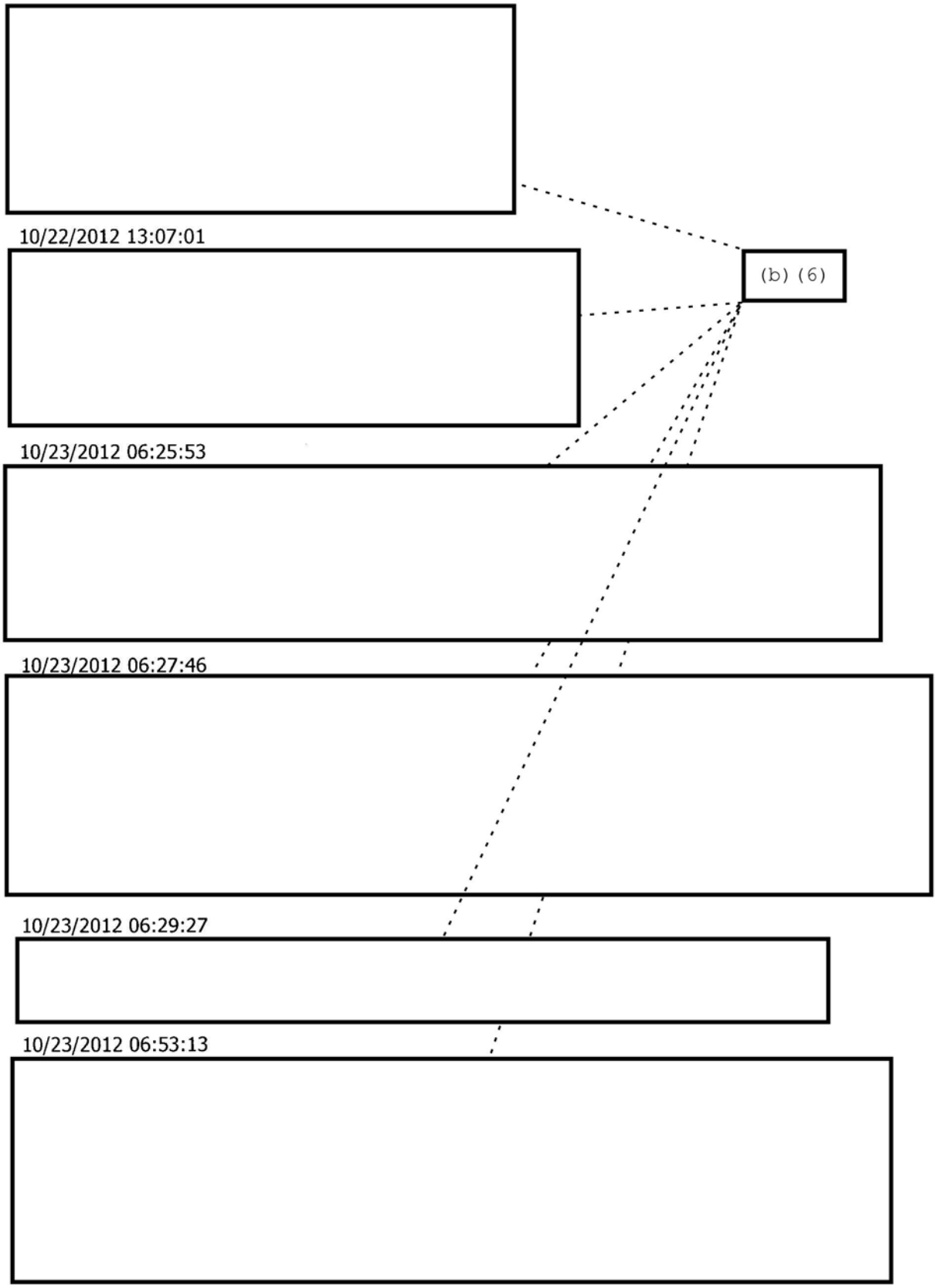
Doc ID: 6620561



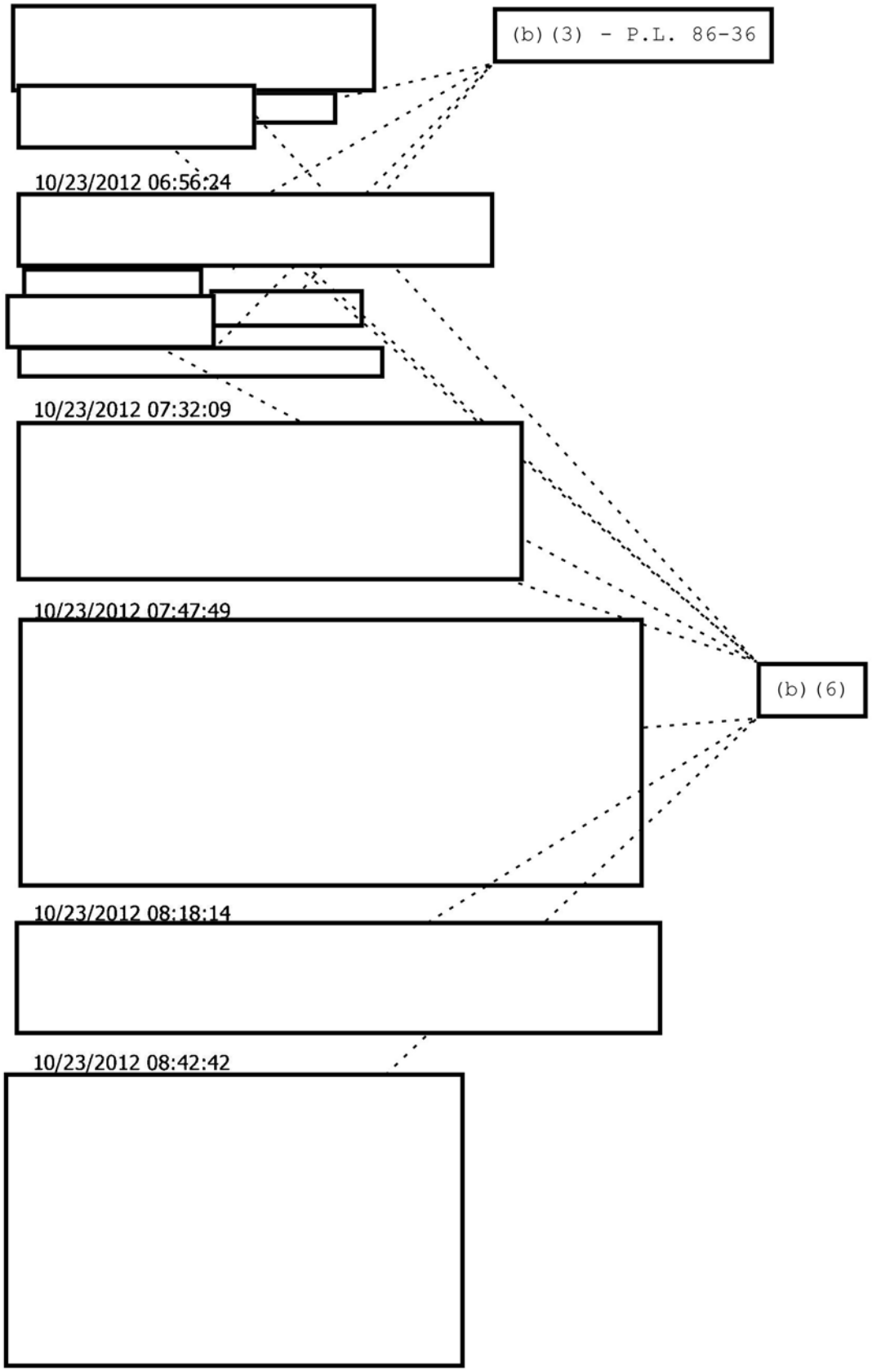
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Release: 2018-06
NSA: 03352

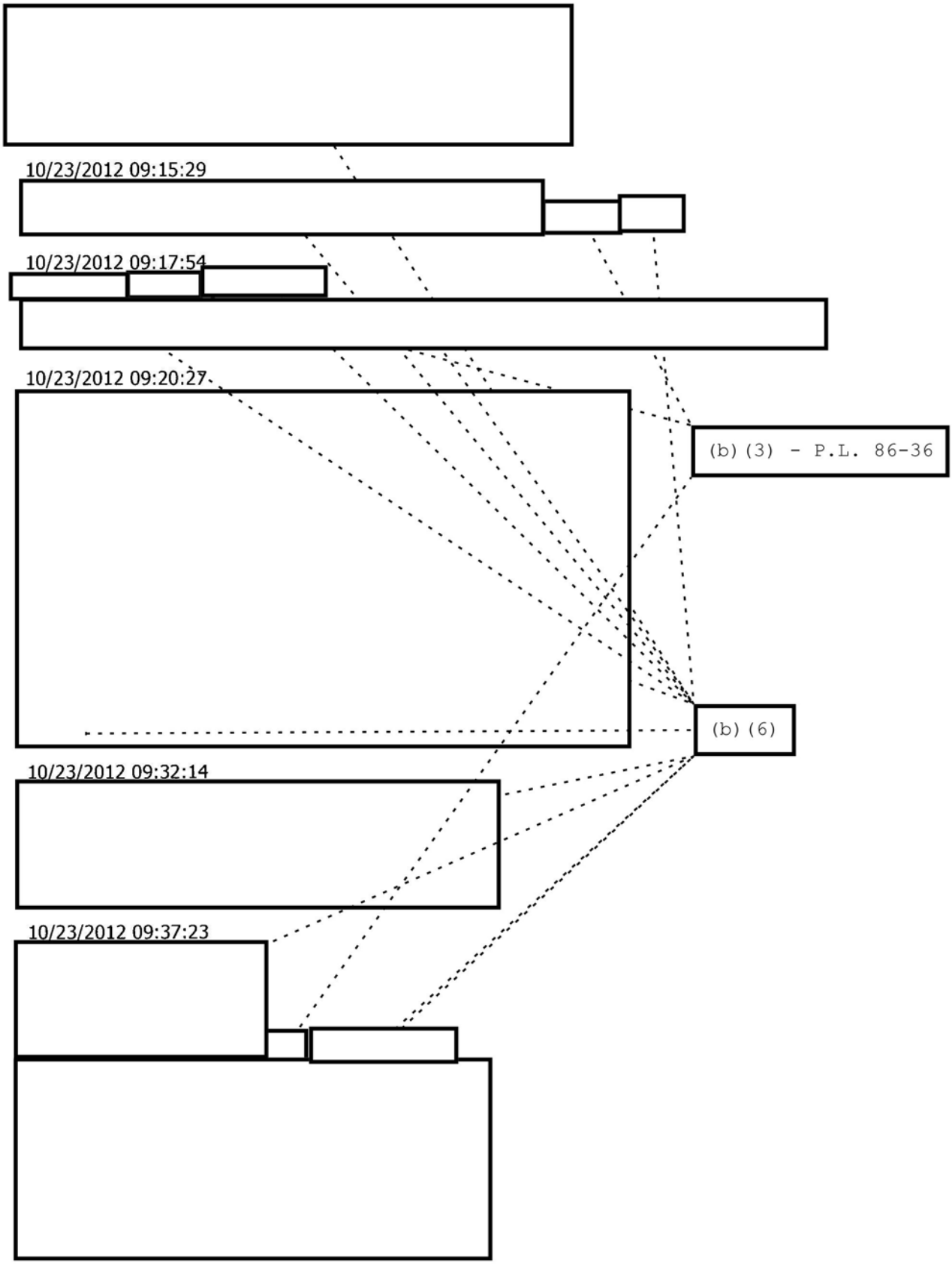


Release: 2018-06
NSA: 03353



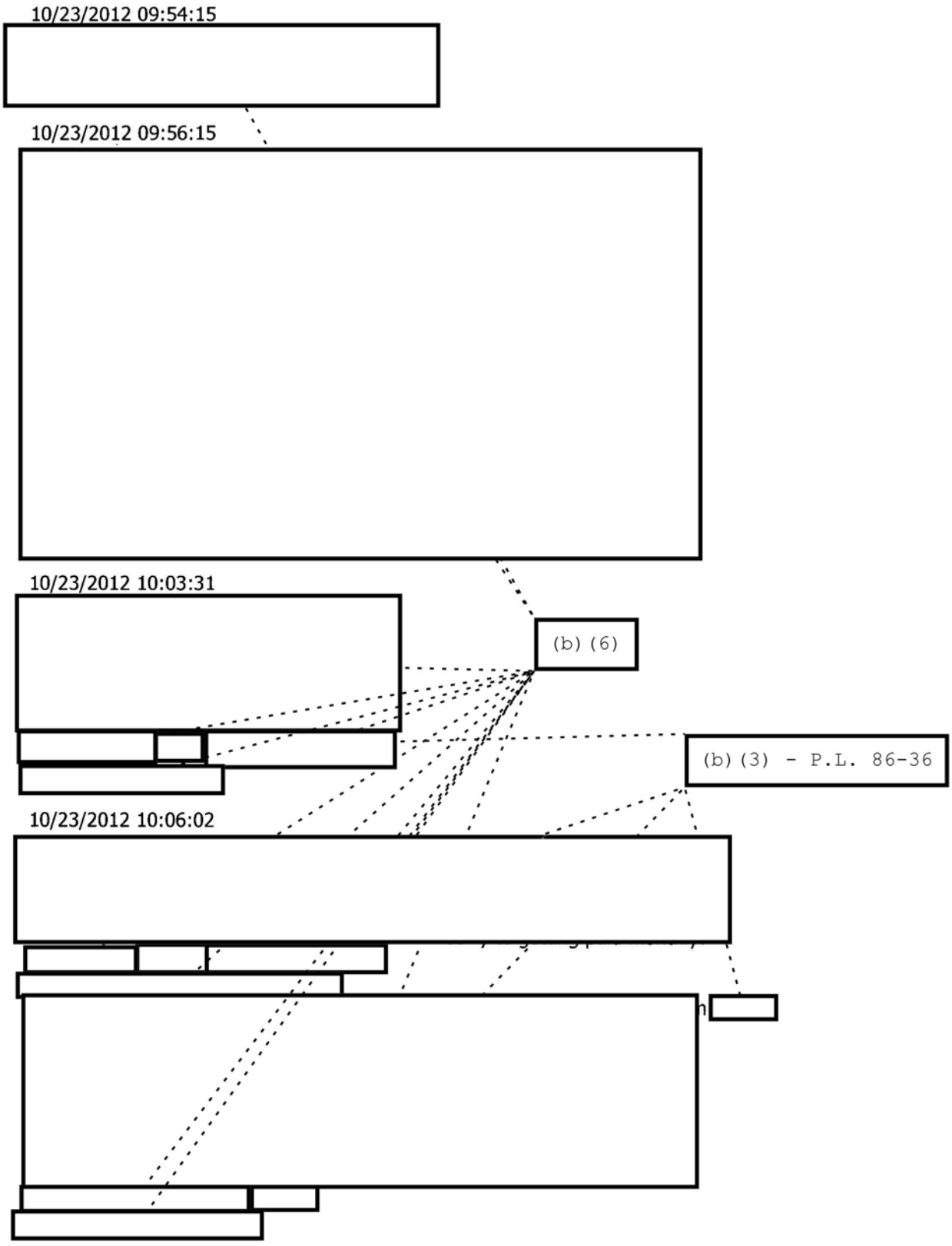
Release: 2018-06
NSA: 03354

Doc ID: 6620561



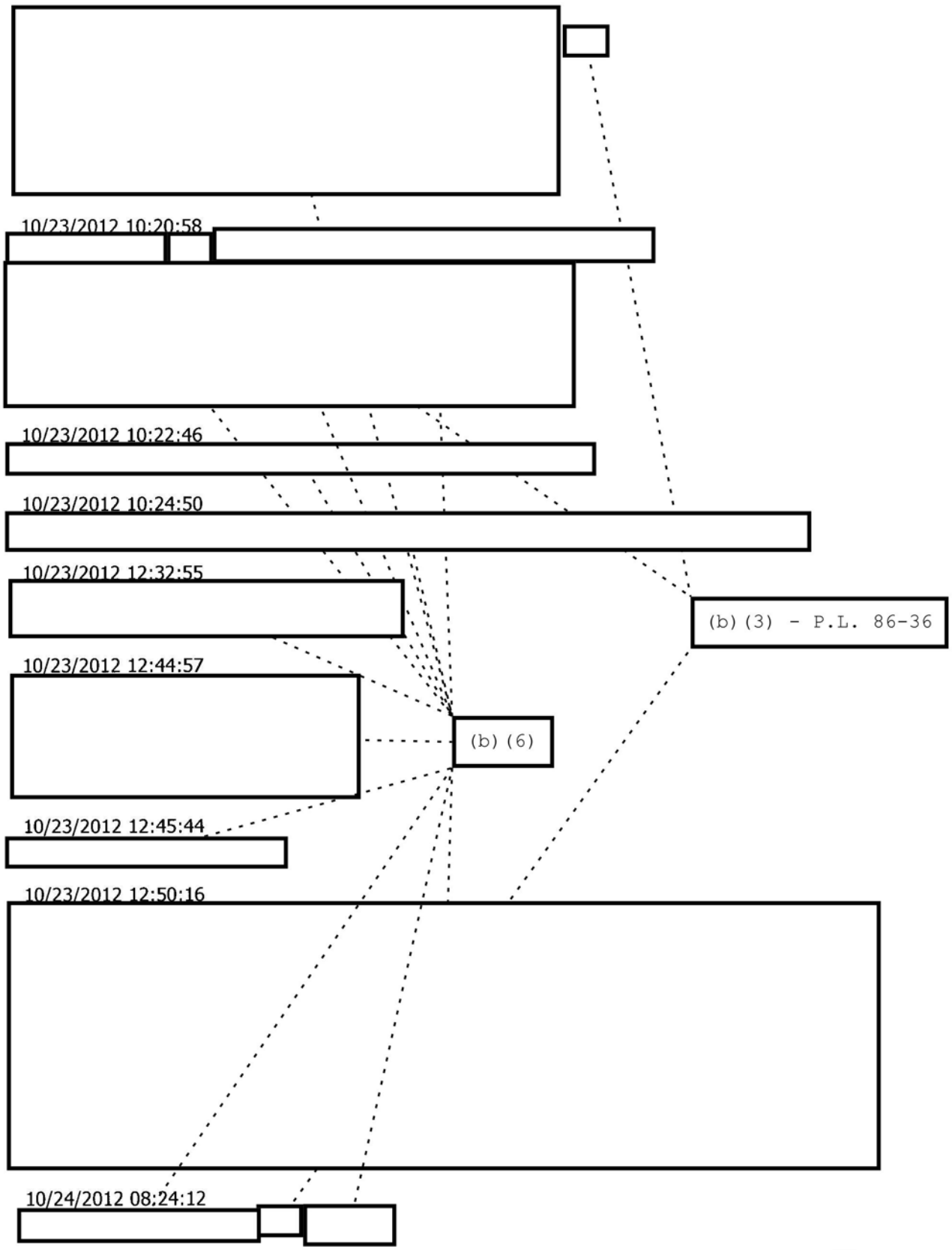
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Doc ID: 6620561

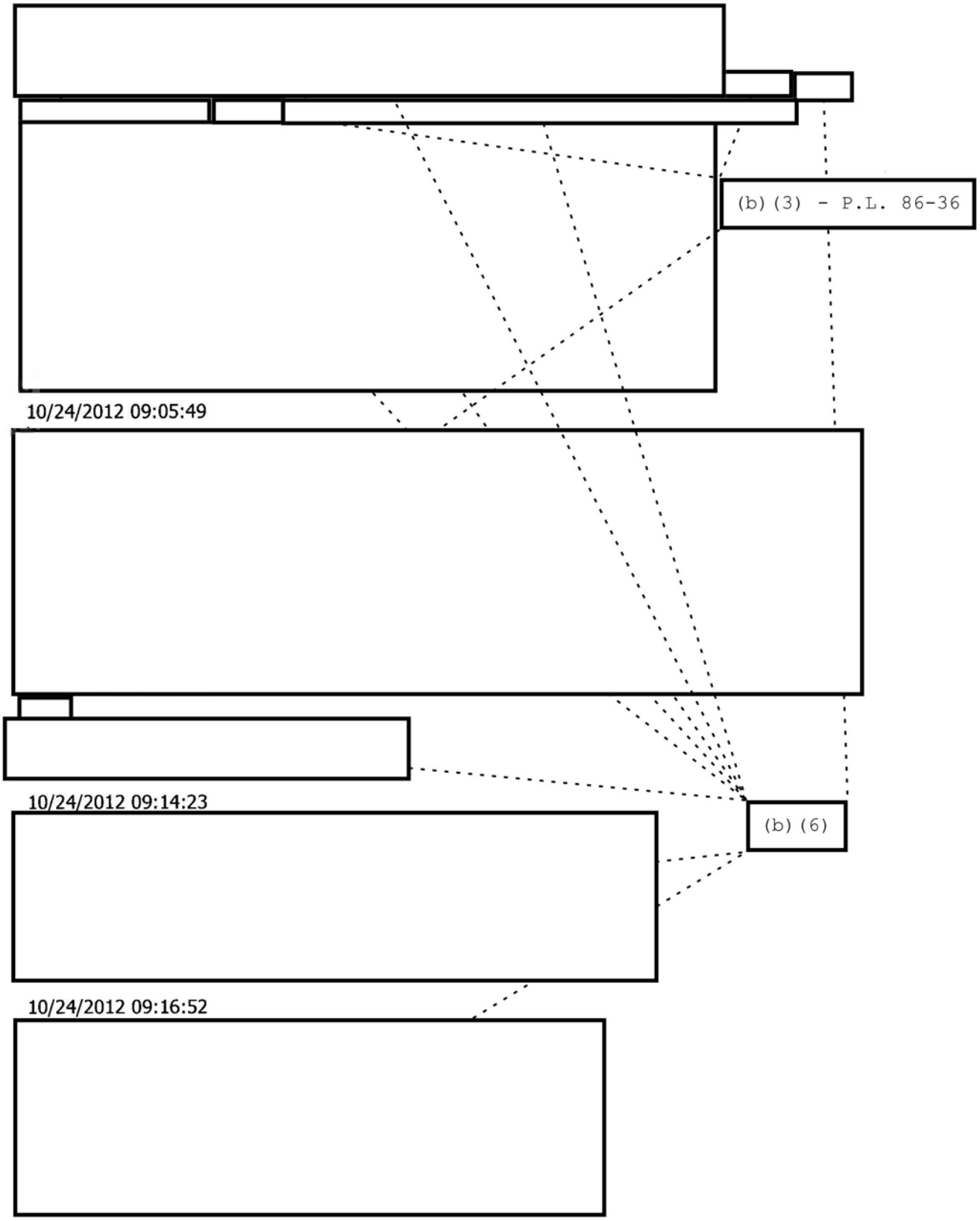


Release: 2018-06
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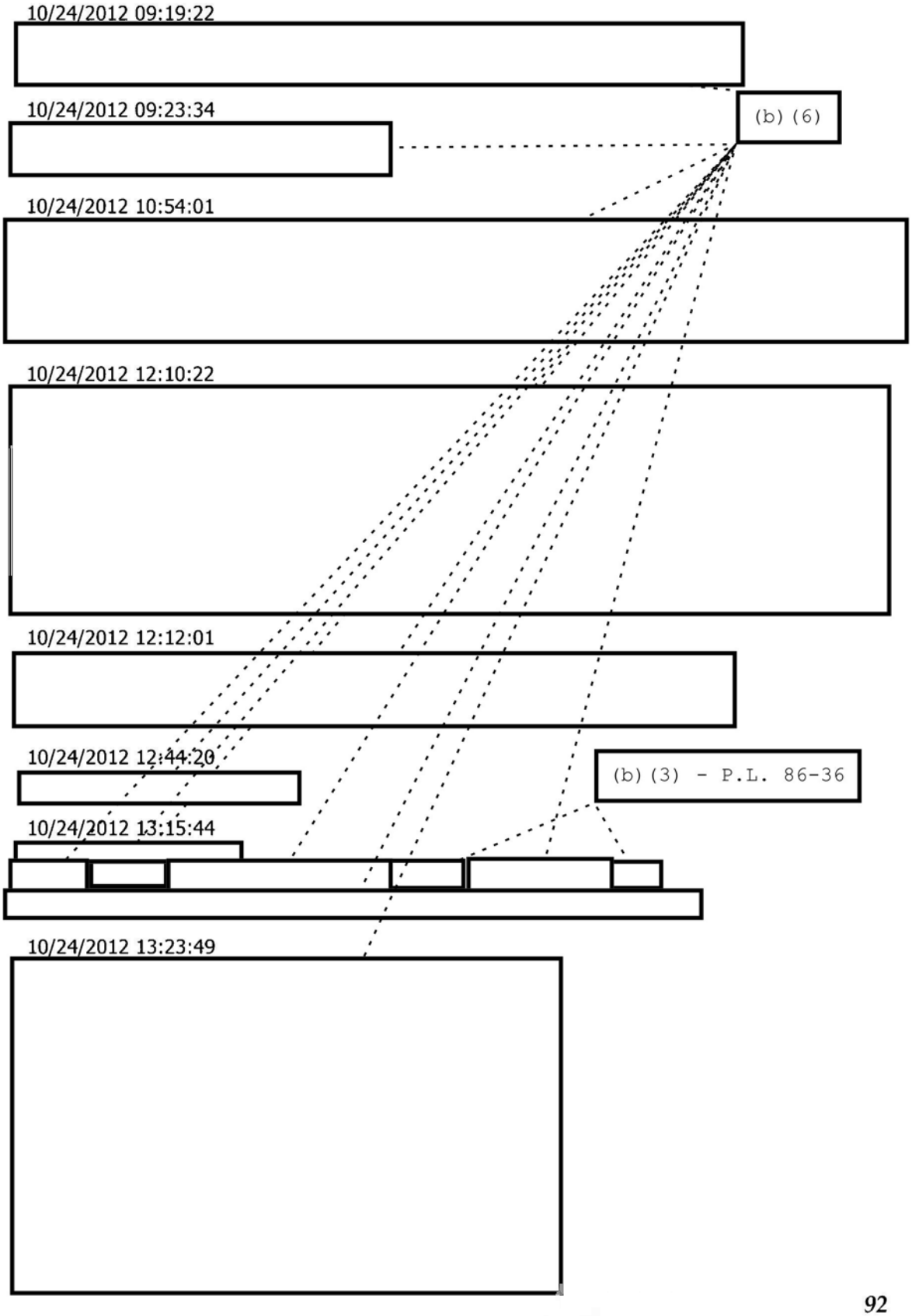
Doc ID: 6620561



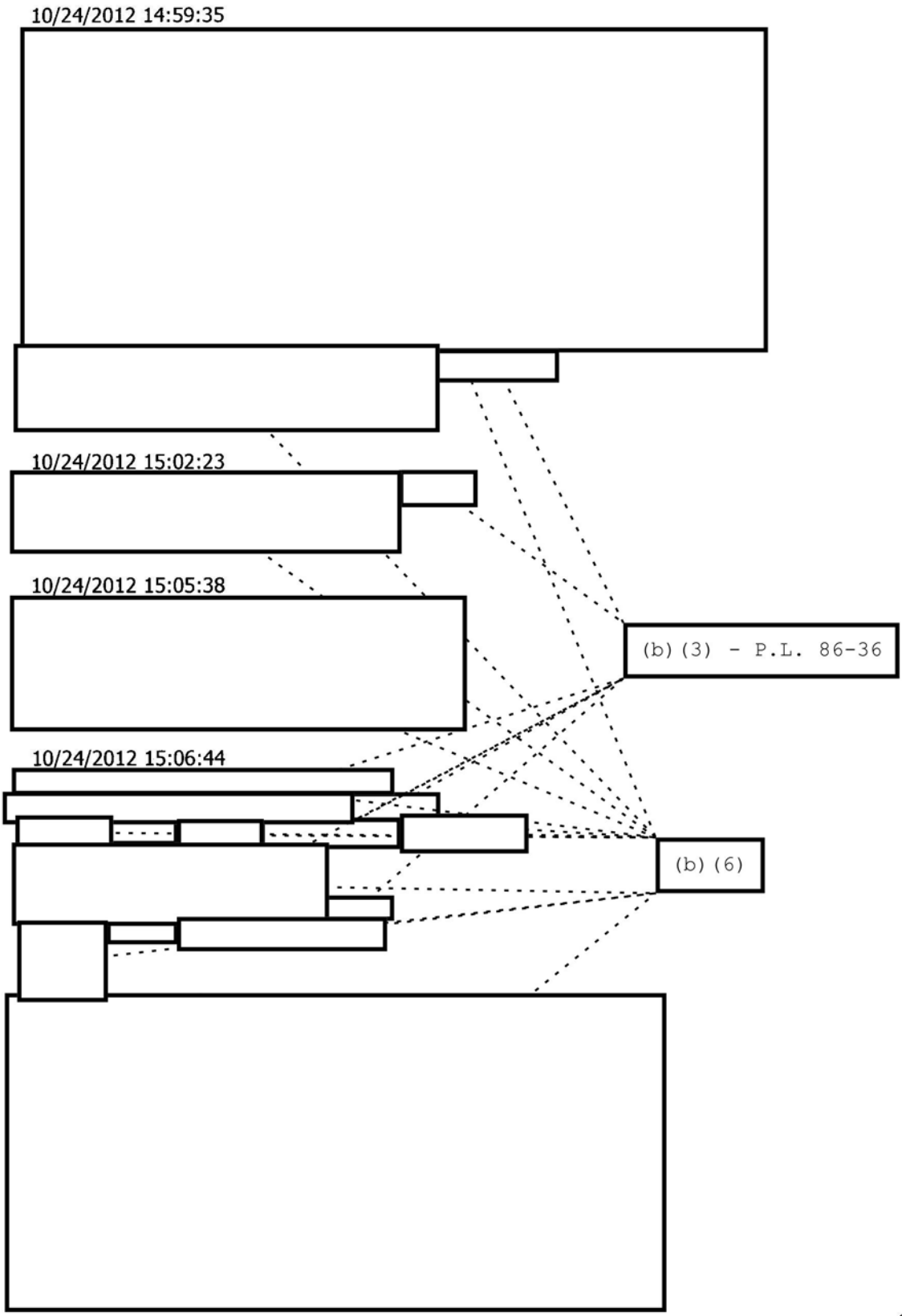
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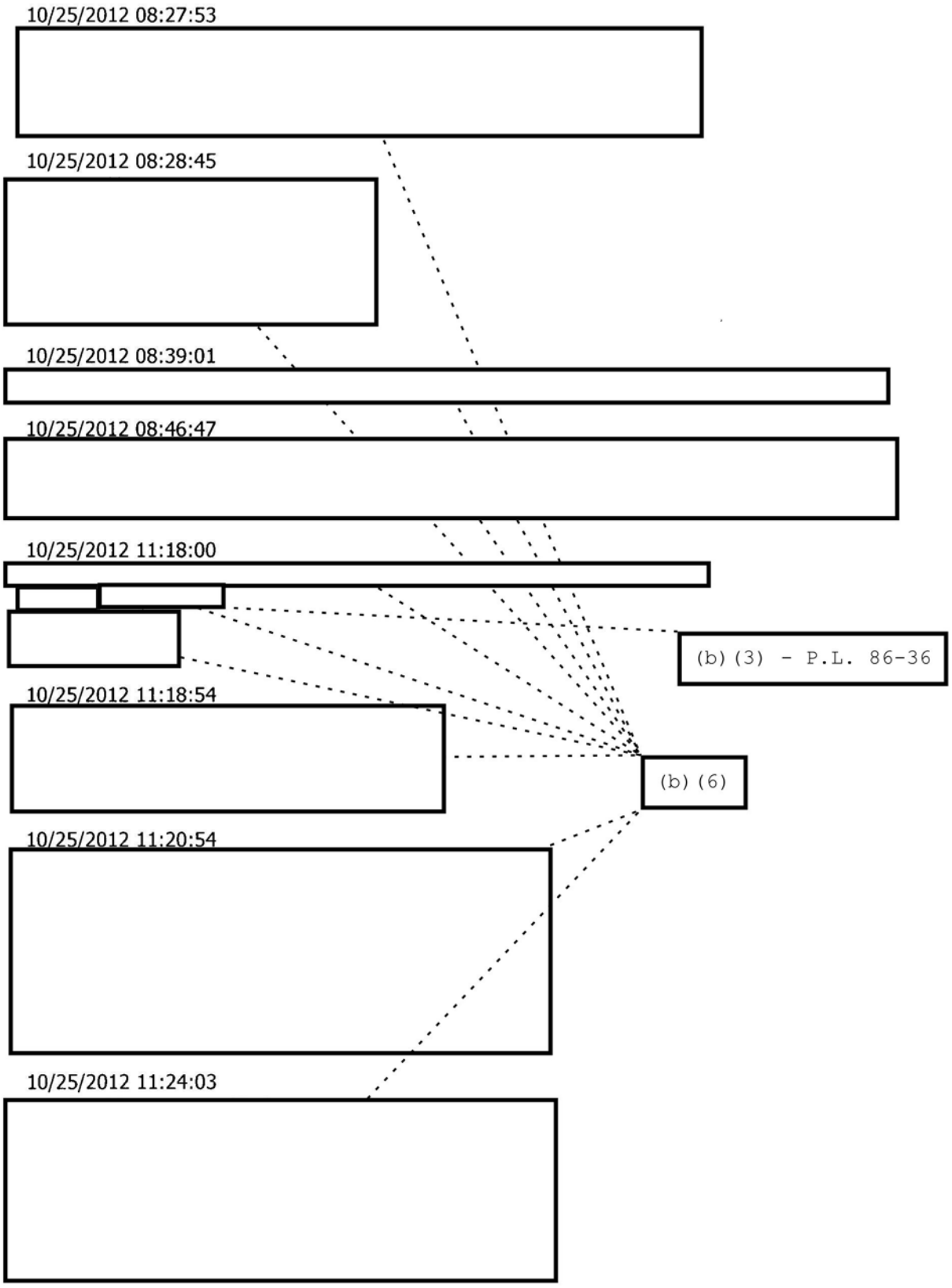
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NSA: 03358



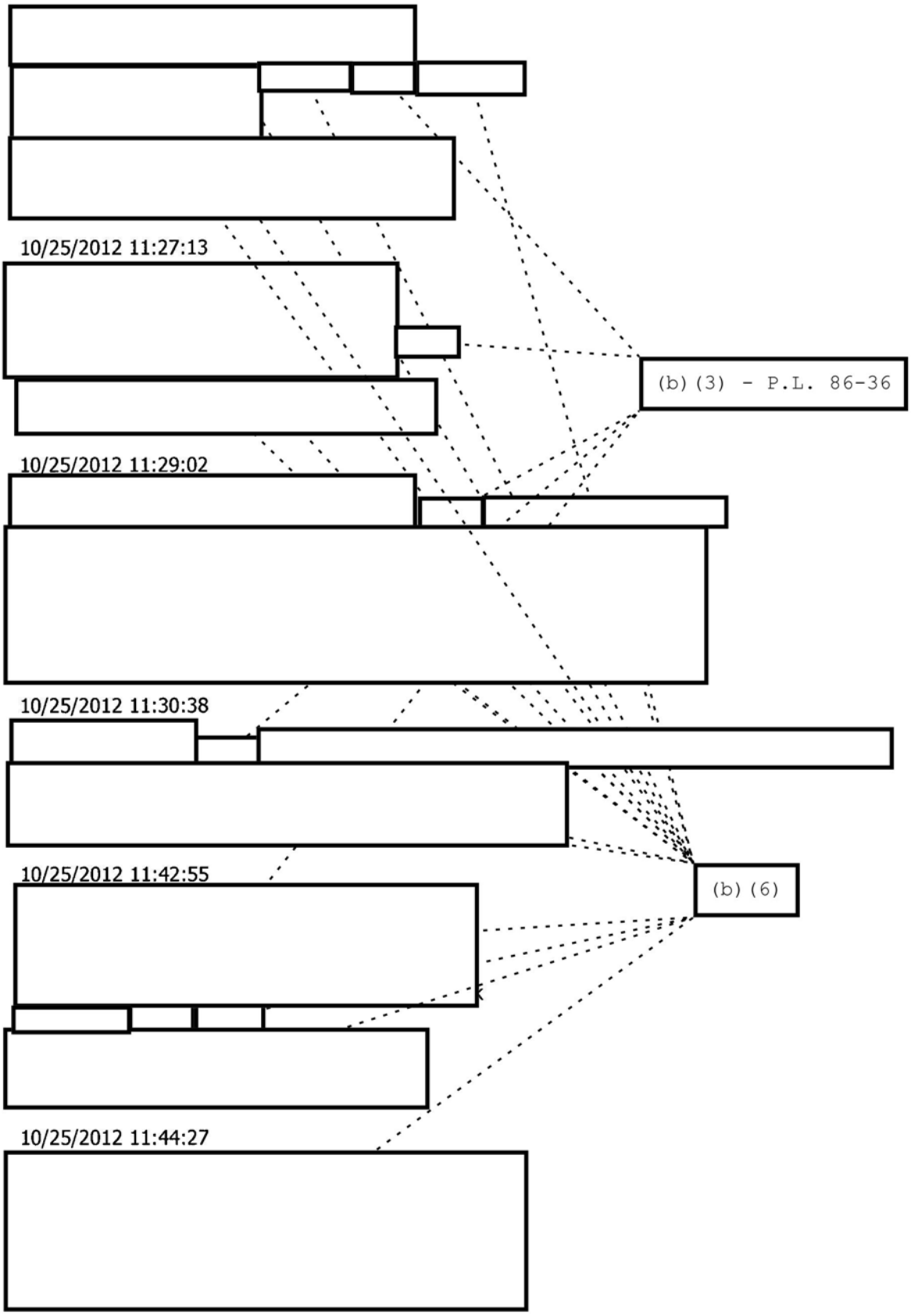
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Release: 2018-06
NSA: 03360

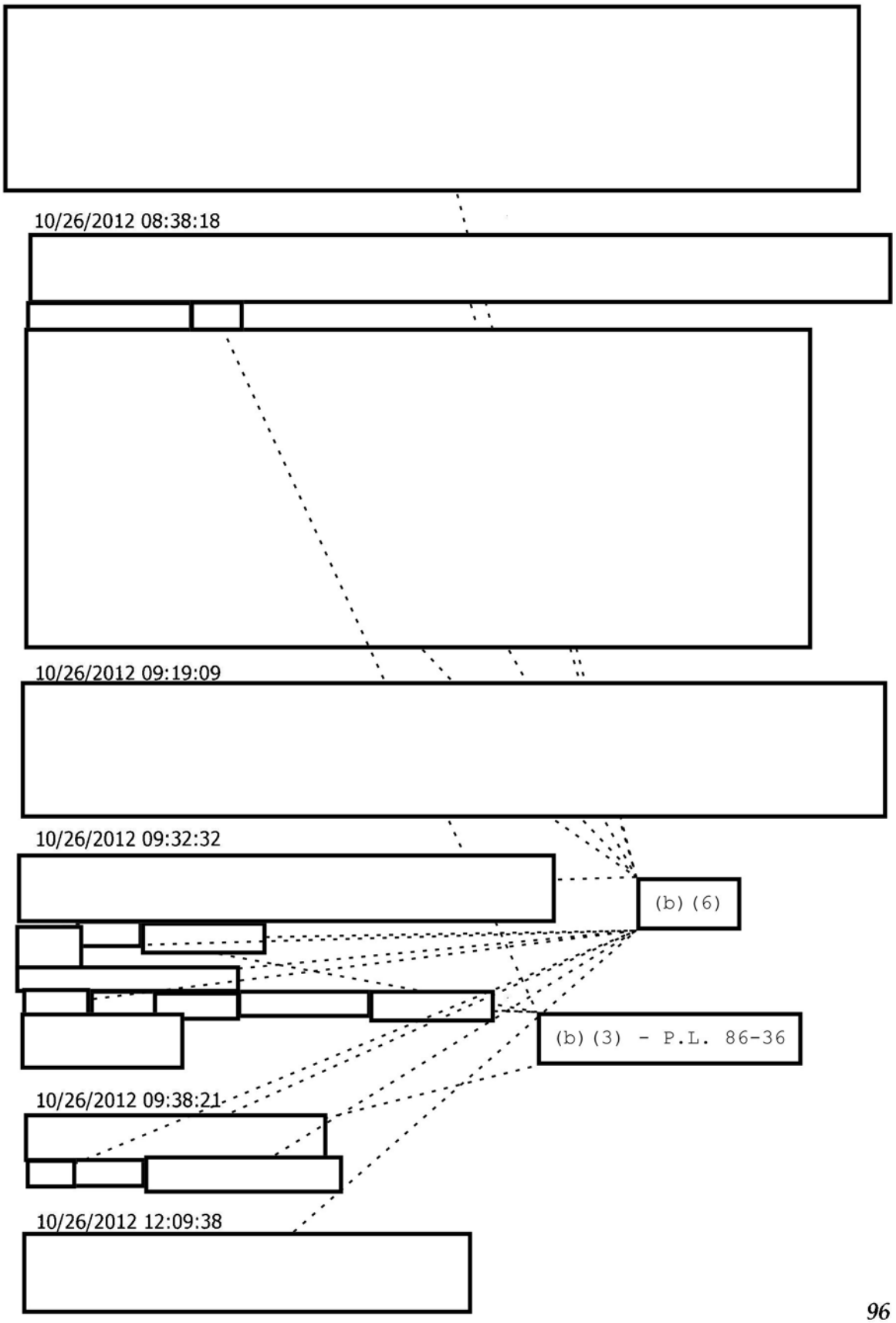


Release: 2018-06
NSA: 03361

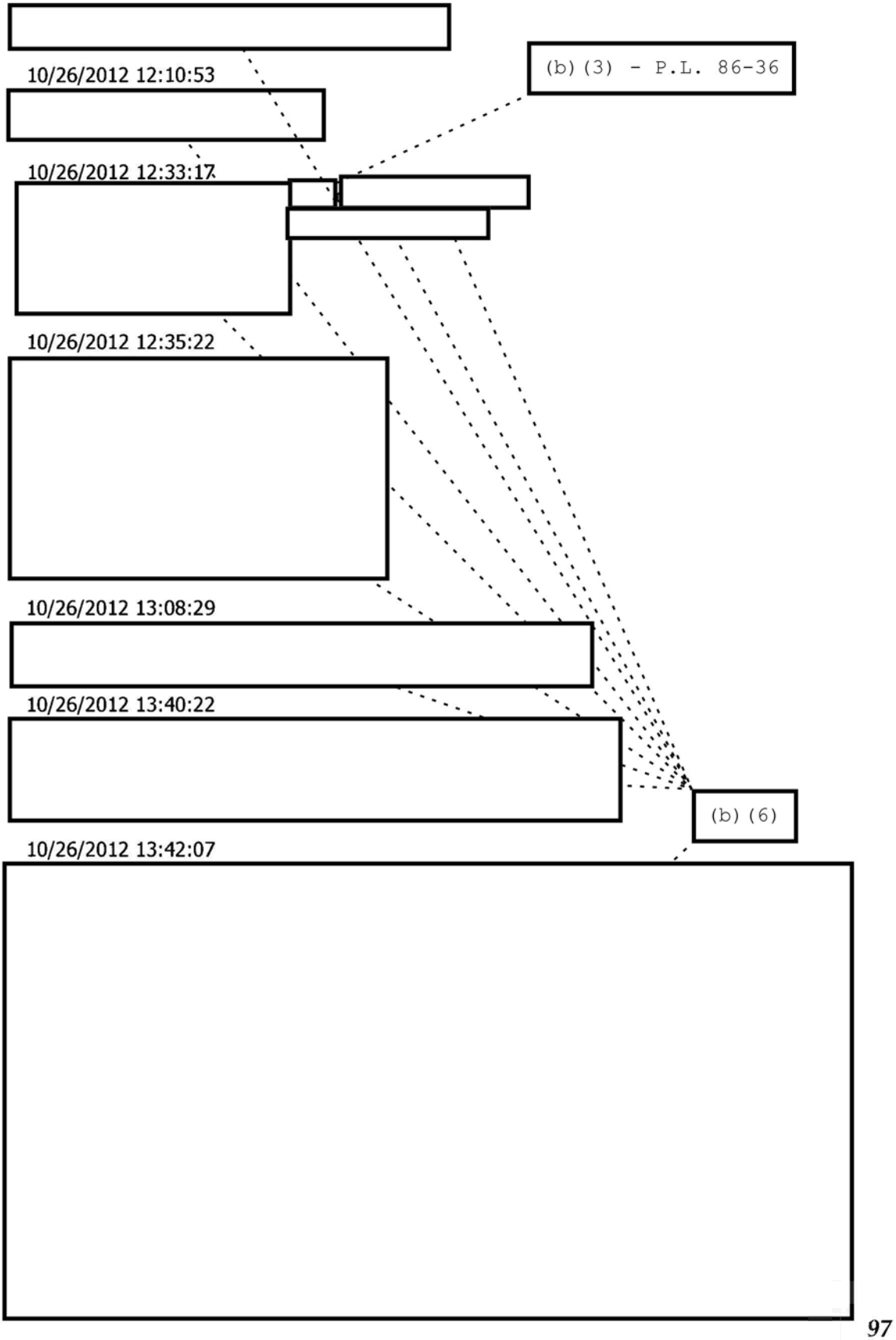


Release: 2018-06
NSA: 03362

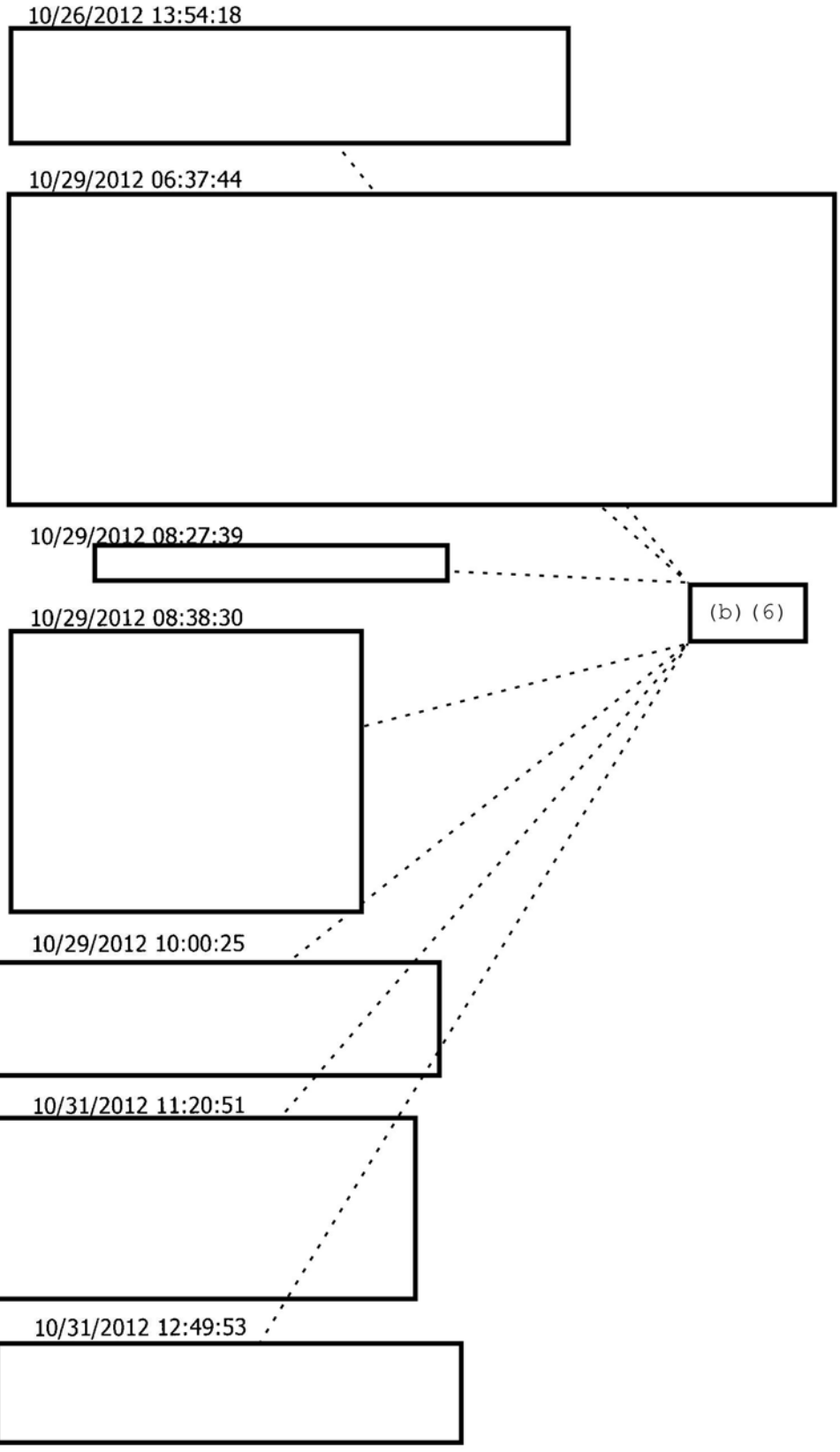
Doc ID: 6620561



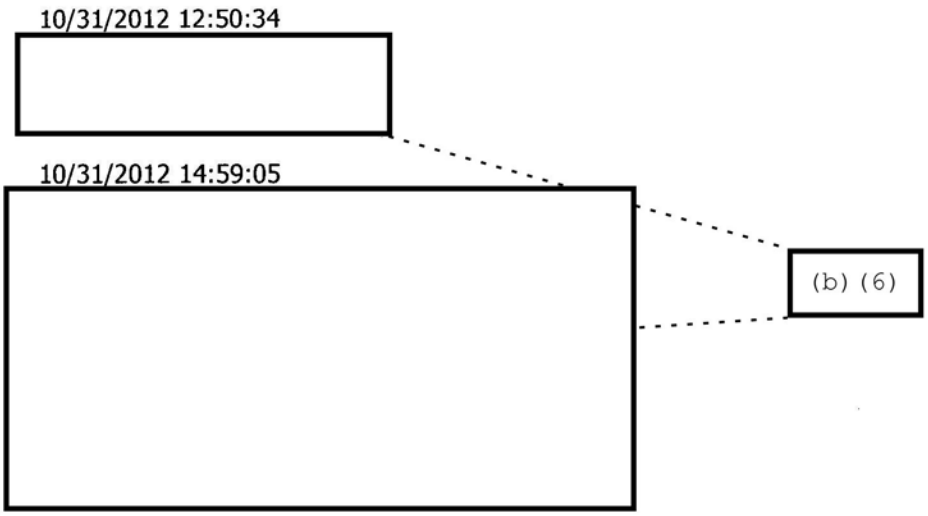
Release: 2018-06
NSA: 03363



Release: 2018-06
NSA: 03364



Release: 2018-06
NSA: 03365



Release: 2018-06
NSA: 03366

Doc ID: 6620561

APPENDIX C

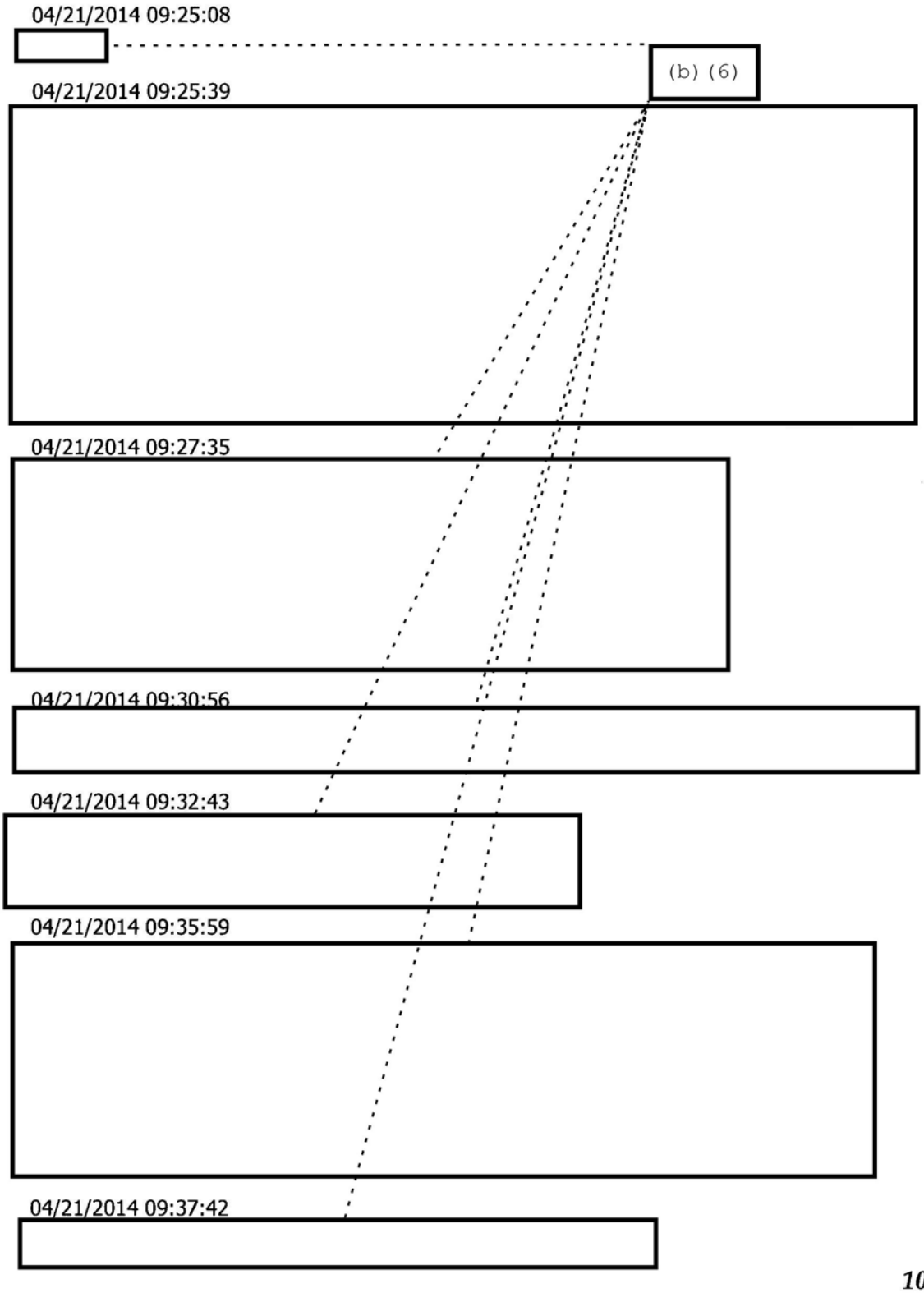
(U) Non-work related chat on the classified network on 22 April 2014

Release: 2018-06
NSA: 03367

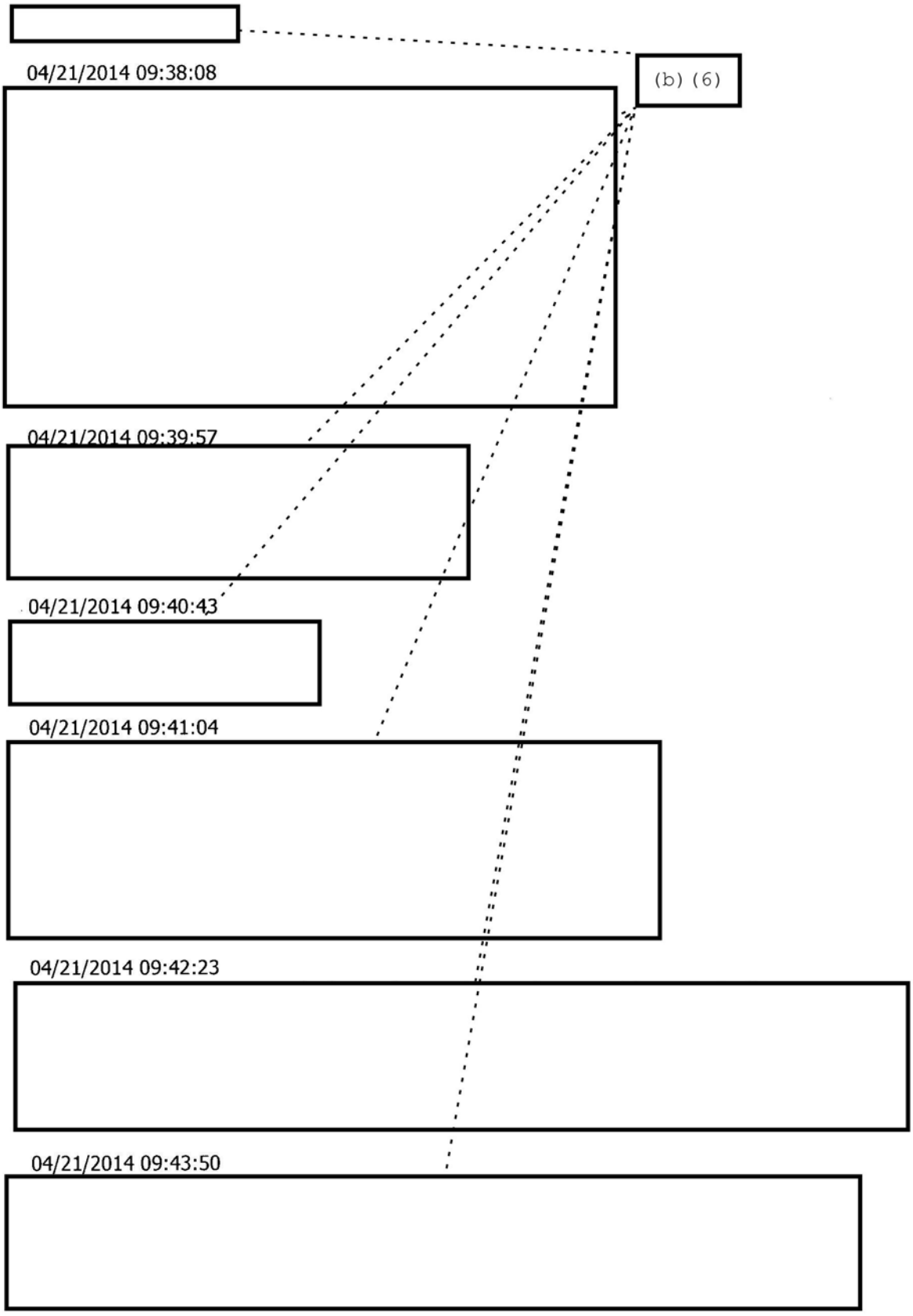
Doc ID: 6620561

NISIRT Report

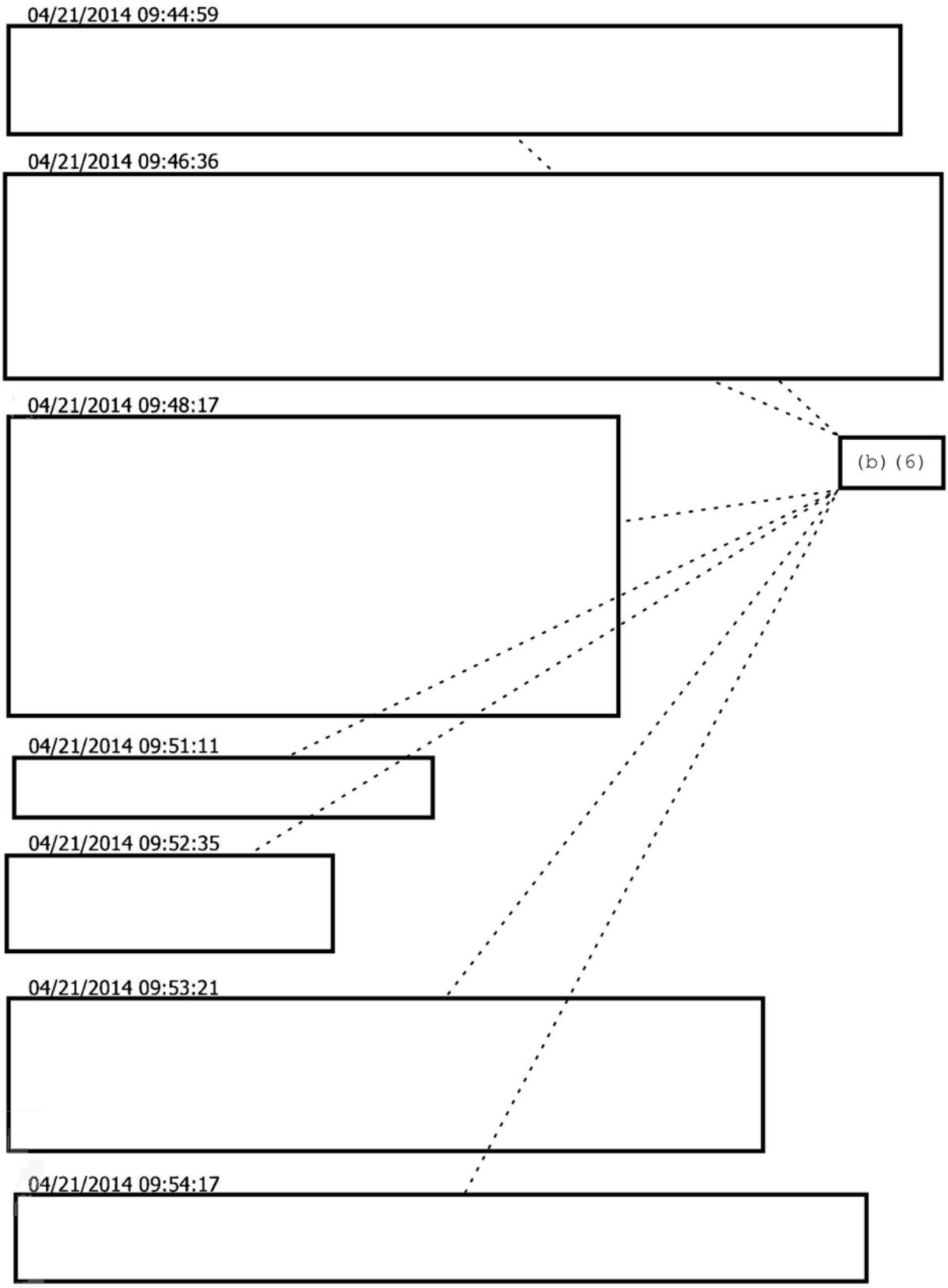
Edits were made by the OIG for readability purposes. The user's classified chat on 21 April 2014.



Release: 2018-06
NSA: 03368

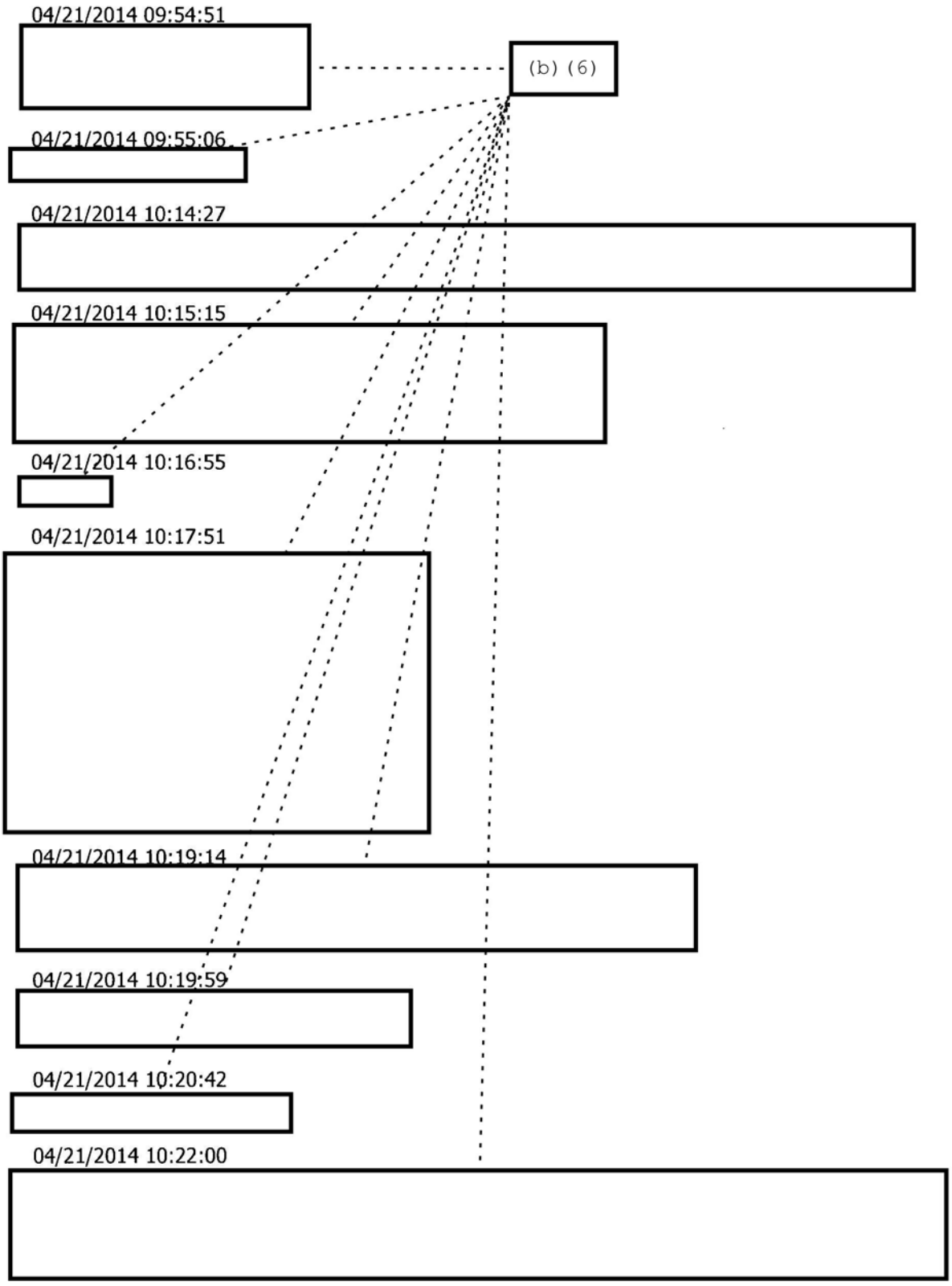


Release: 2018-06
NSA: 03369

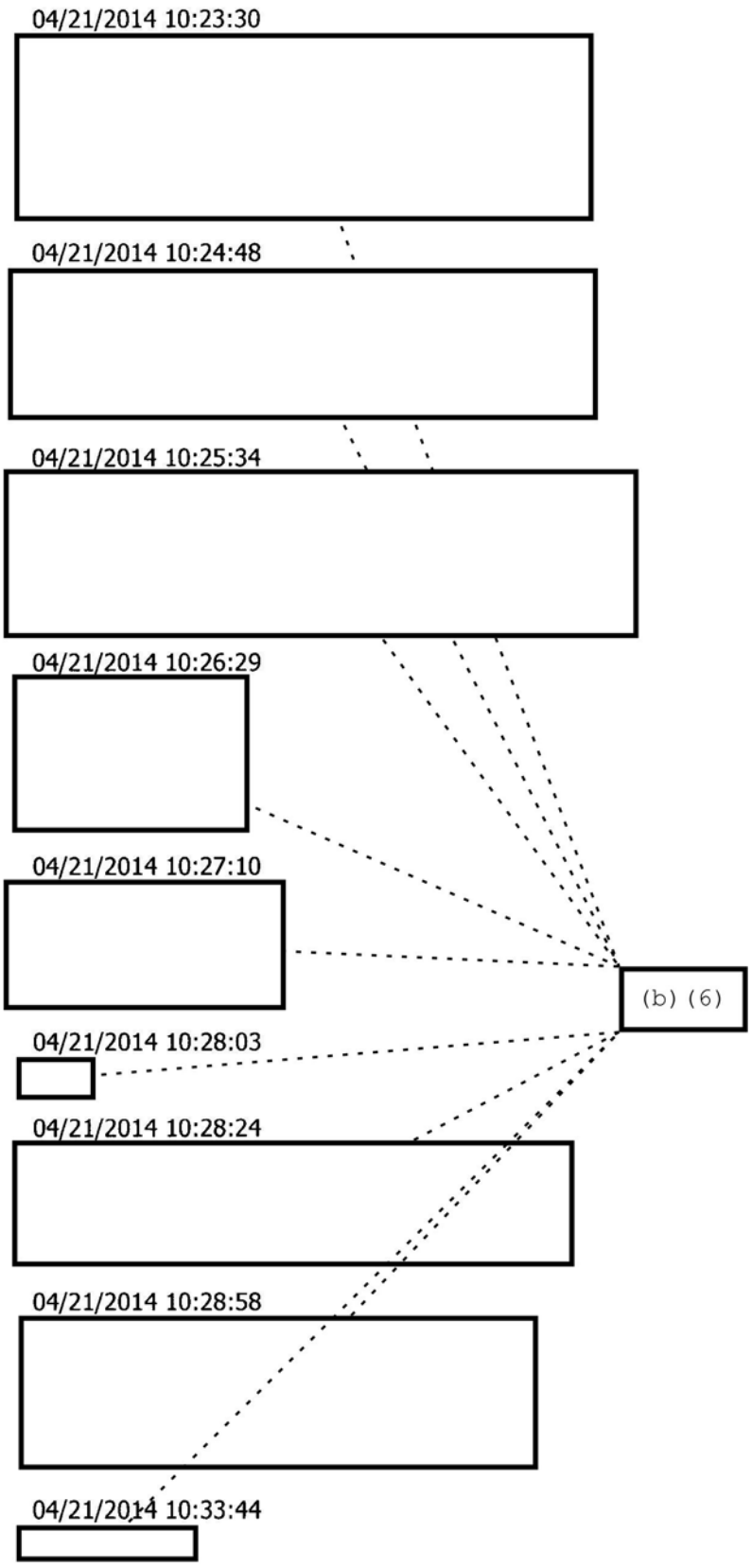


Release: 2018-06
NSA: 03370

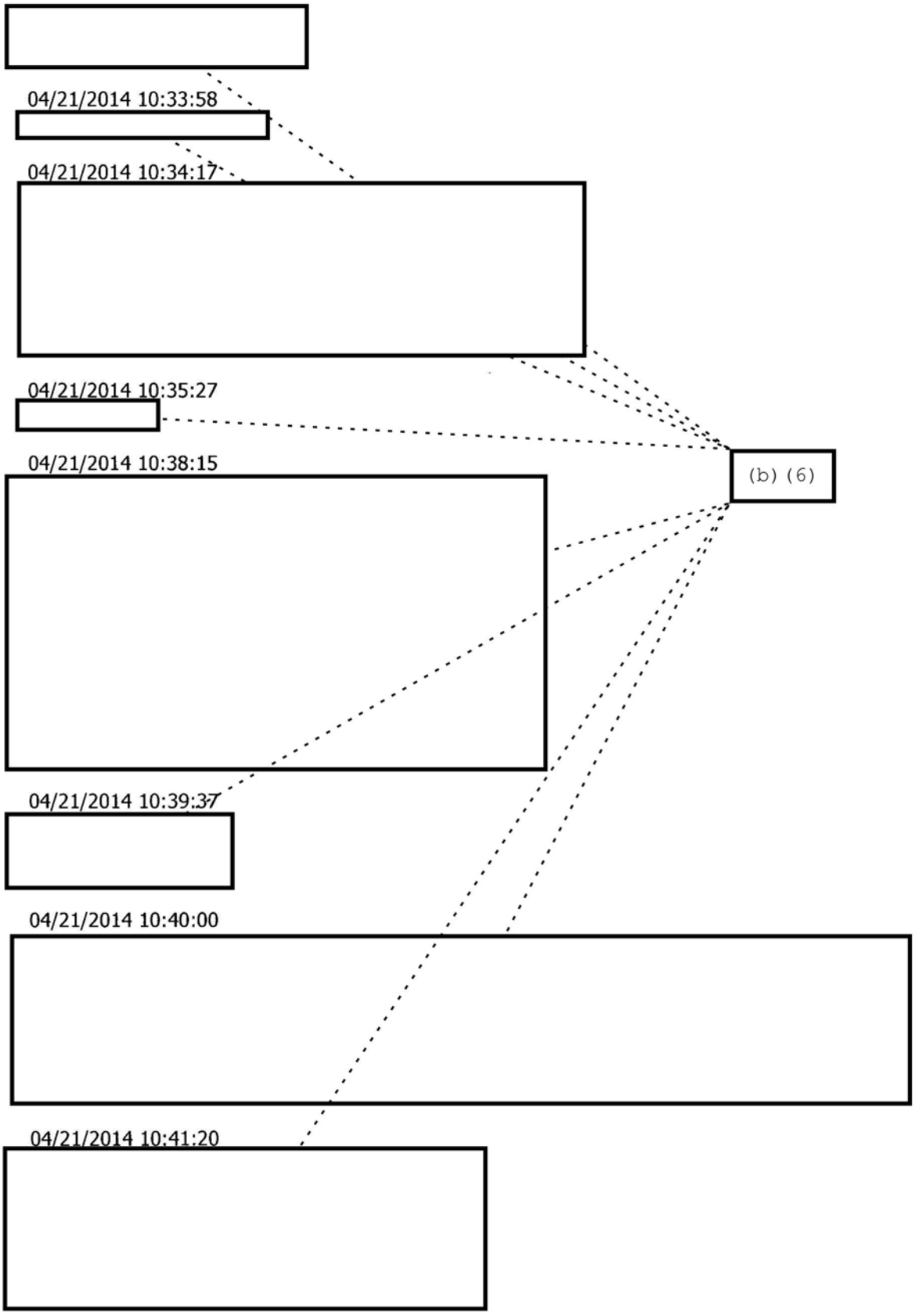
Doc ID: 6620561



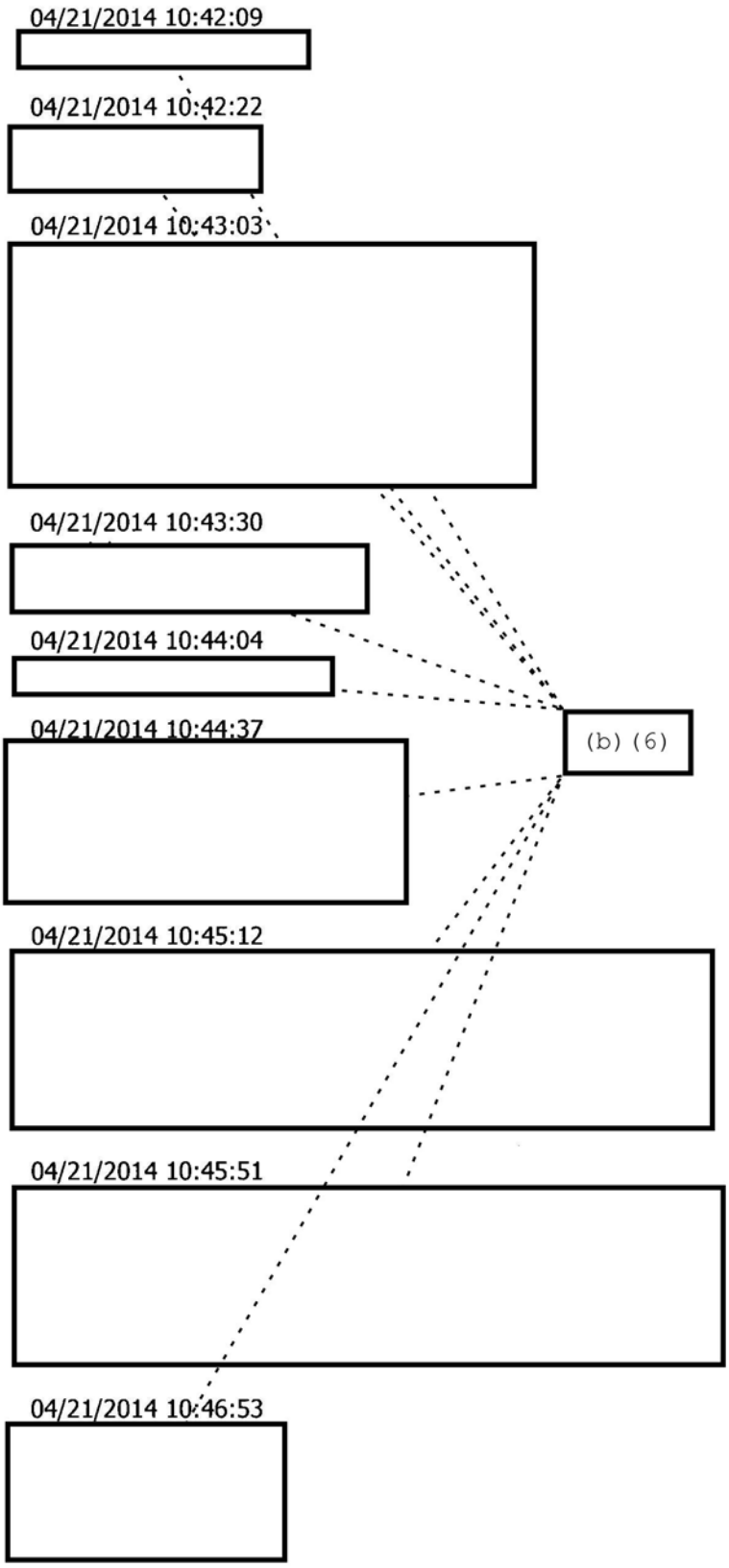
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Release: 2018-06
NSA: 03372

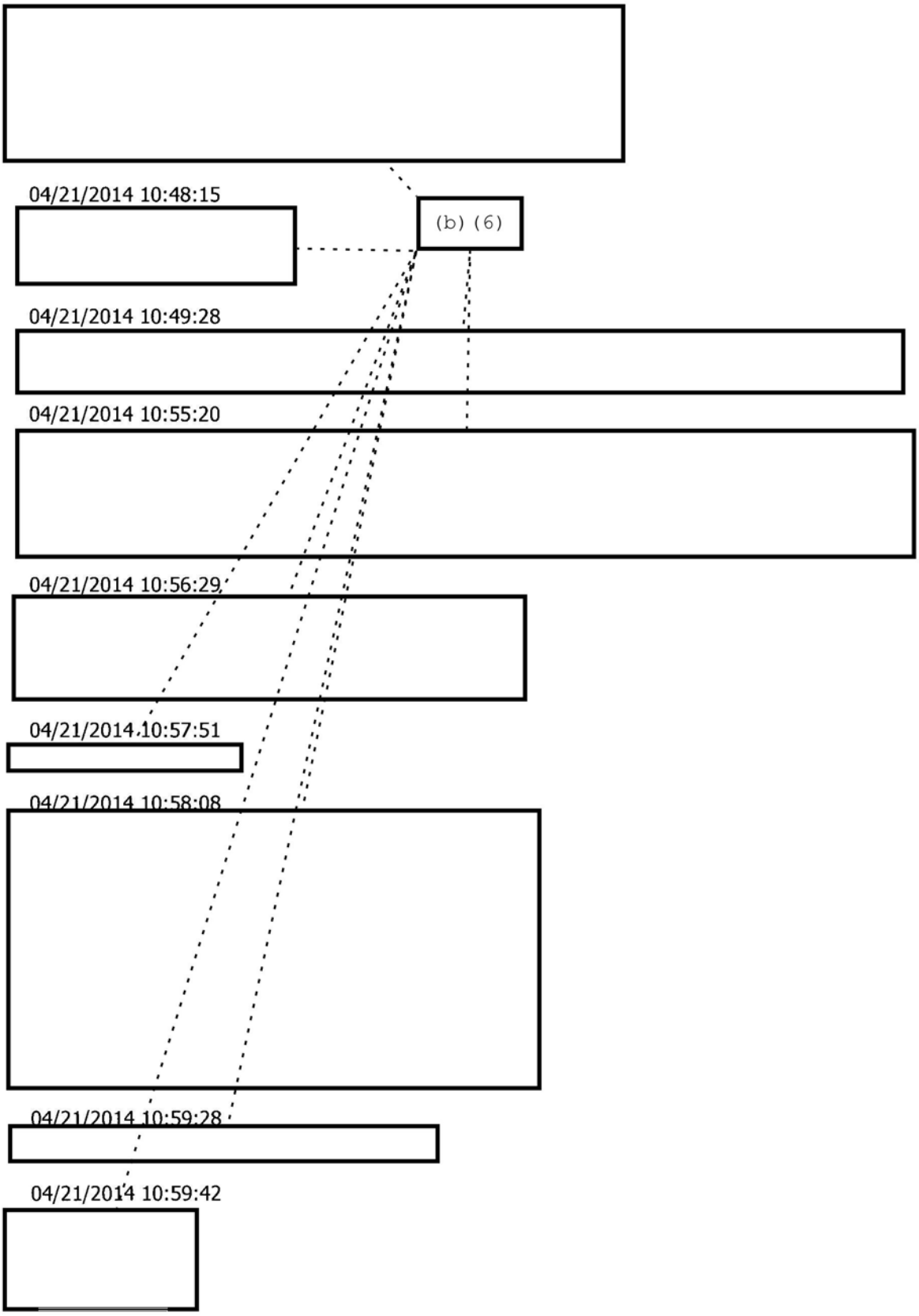


Release: 2018-06
NSA: 03373

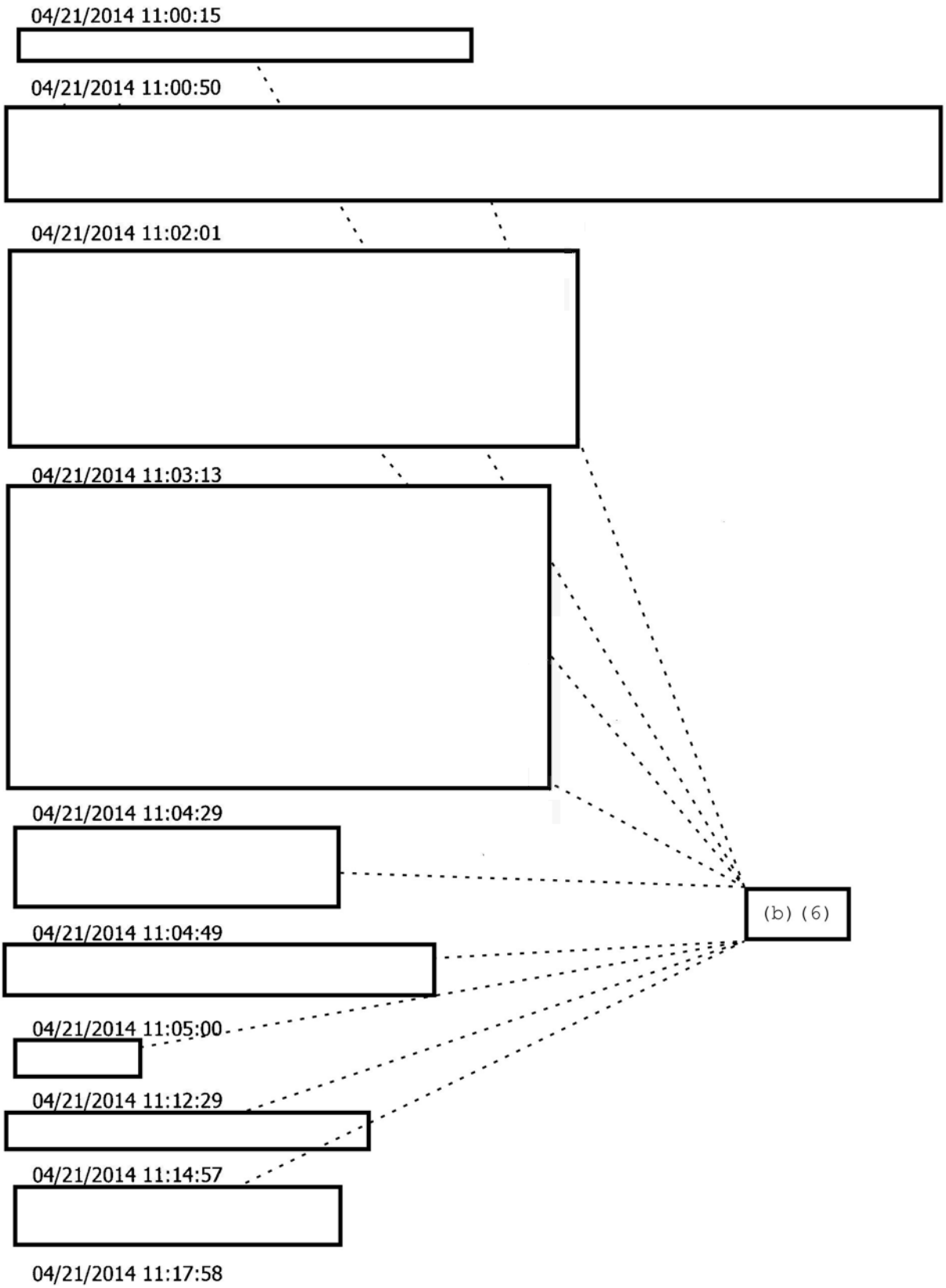


Release: 2018-06
NSA: 03374

Doc ID: 6620561

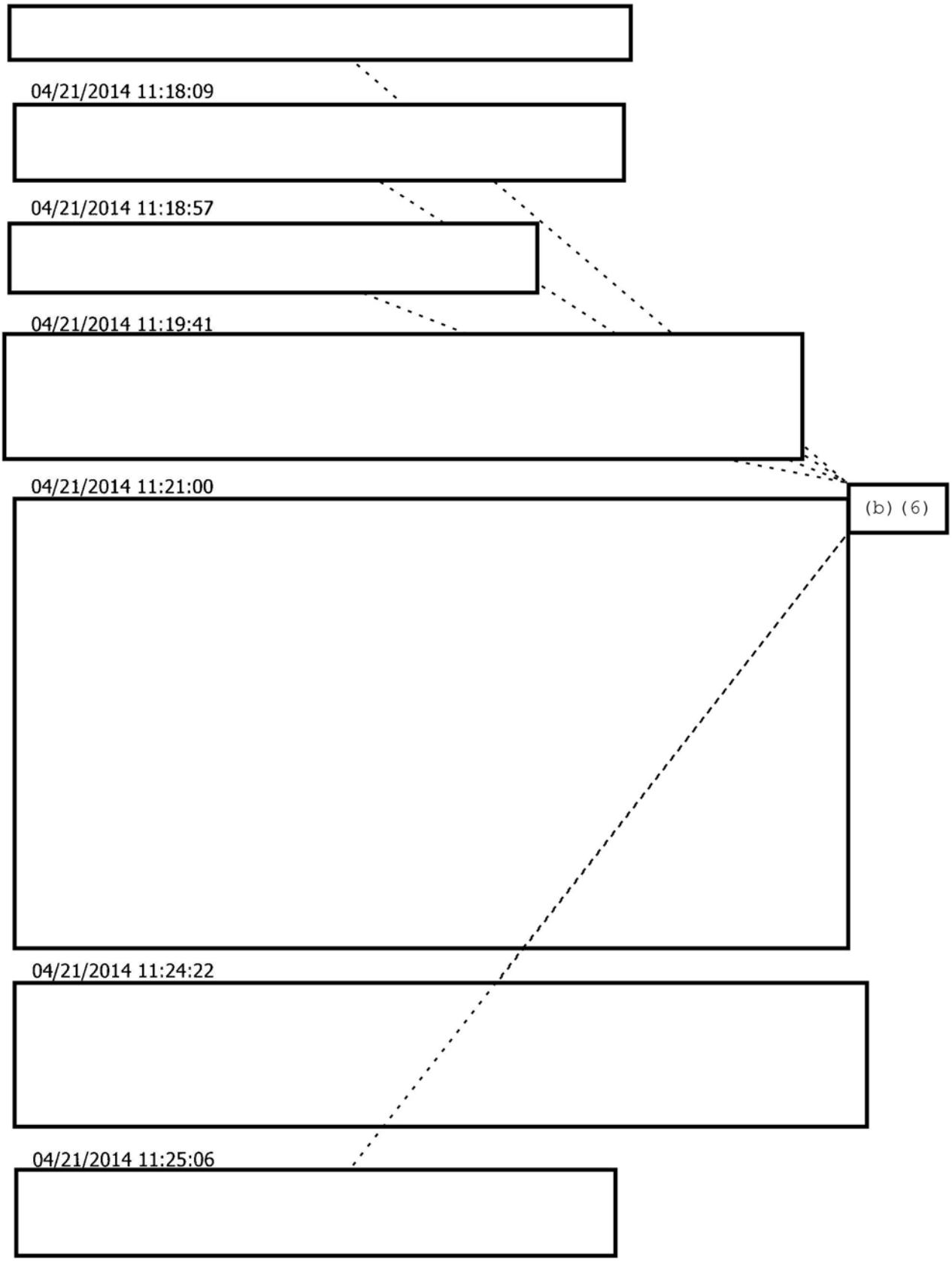


Release: 2018-06
NSA: 03375

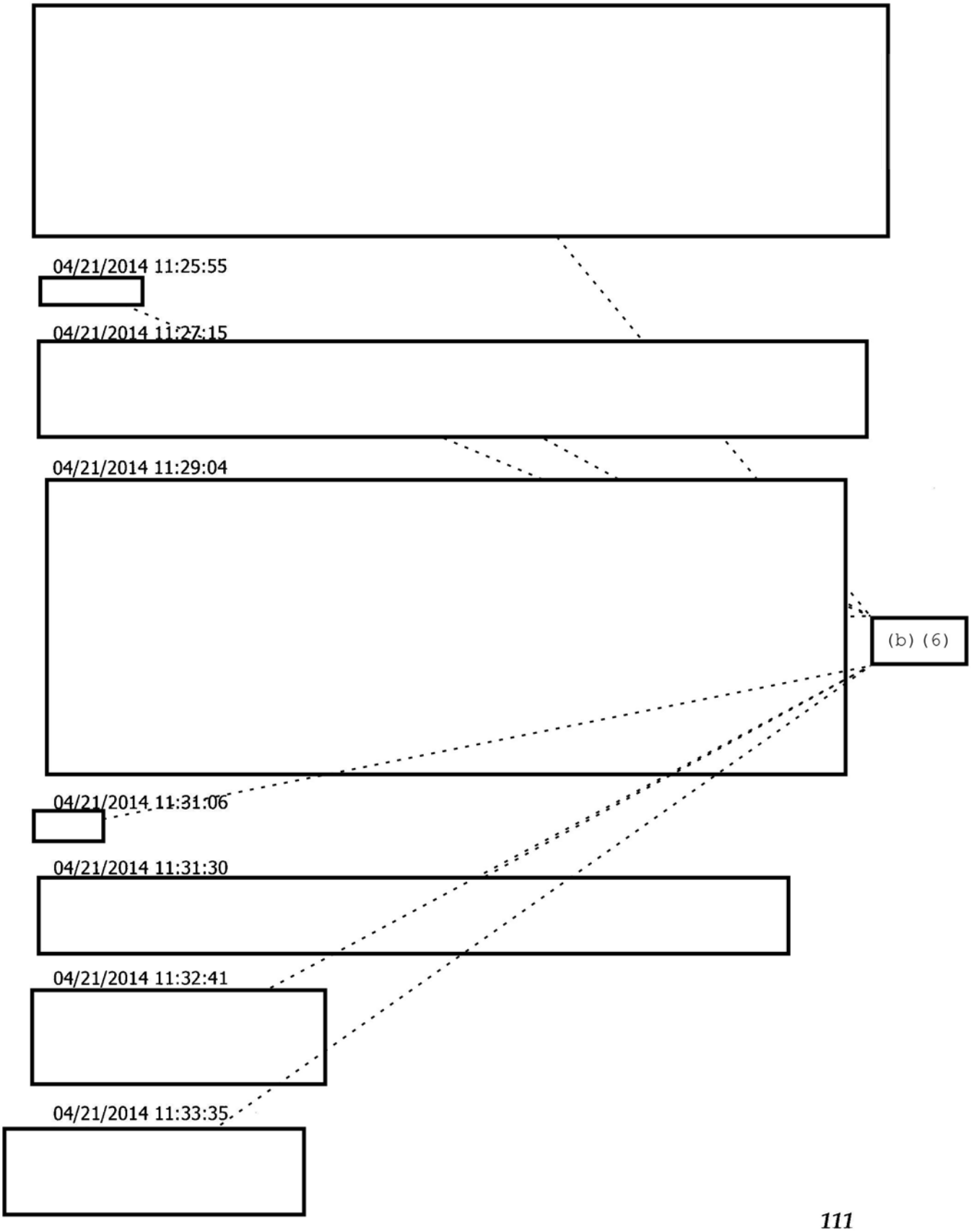


Release: 2018-06
NSA: 03376

Doc ID: 6620561



Release: 2018-06
NSA: 03377



Release: 2018-06
NSA: 03378

Doc ID: 6620561

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04/21/2014 11:35:46

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04/21/2014 11:38:33

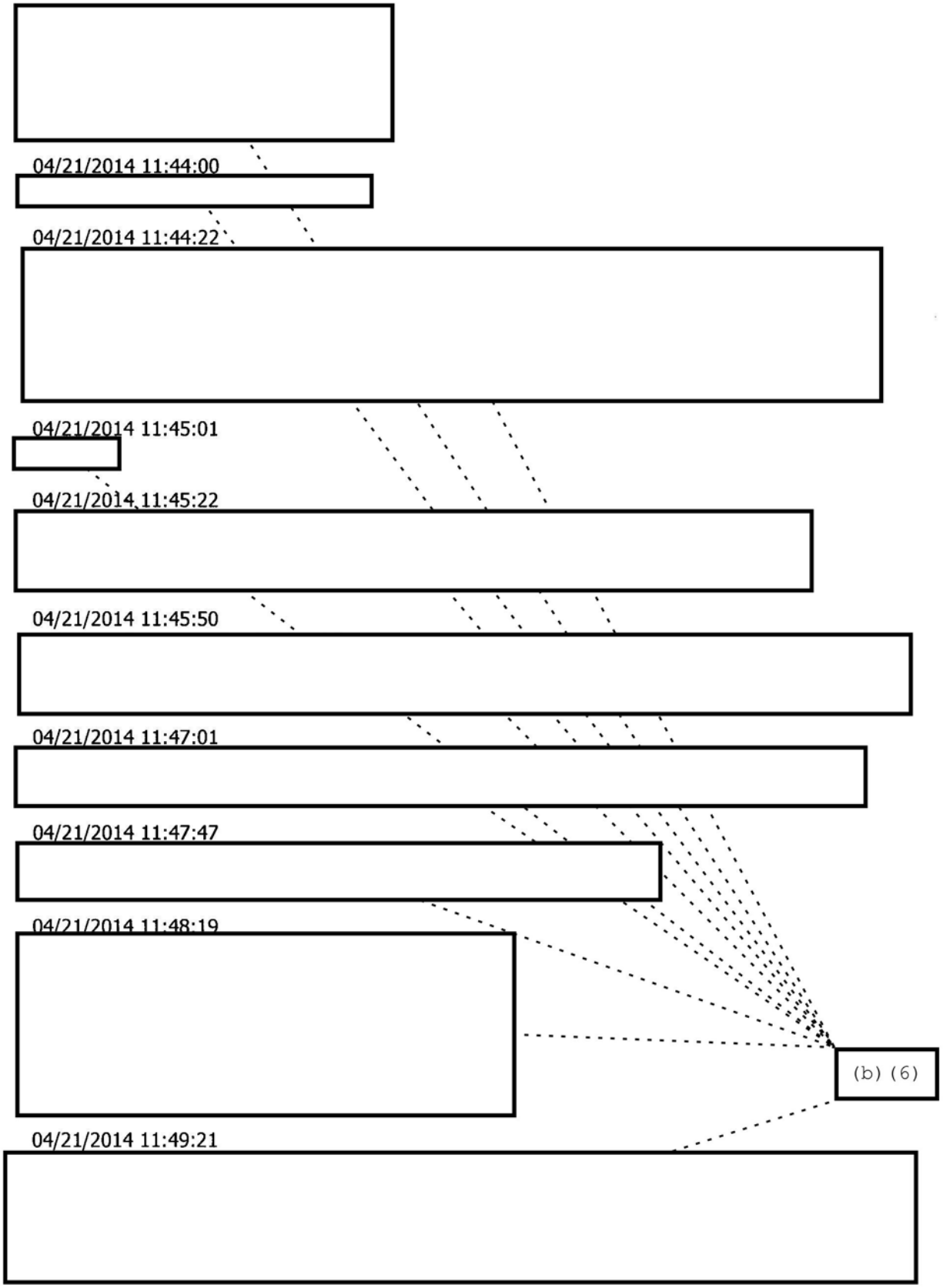
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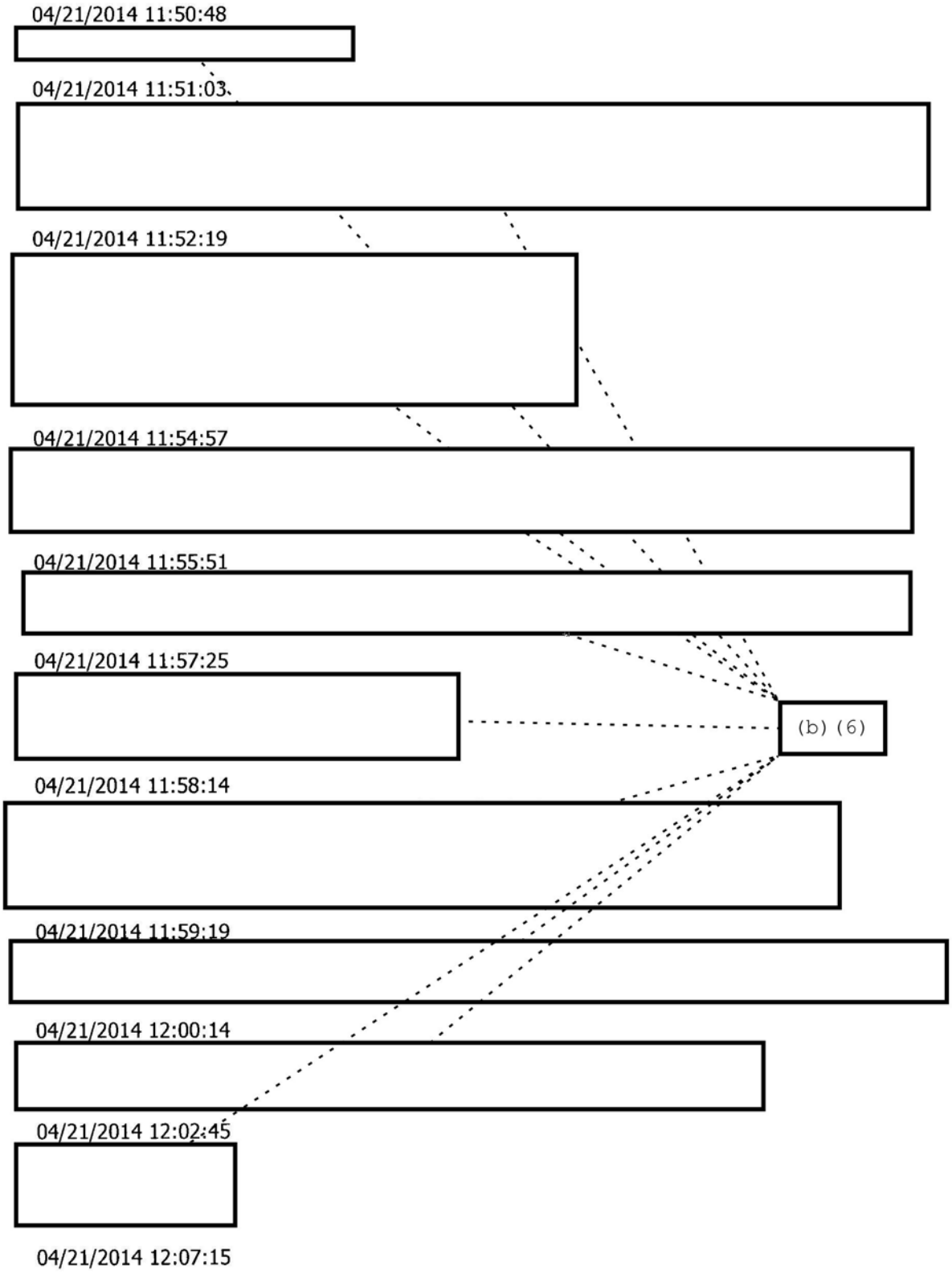
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Release: 2018-06
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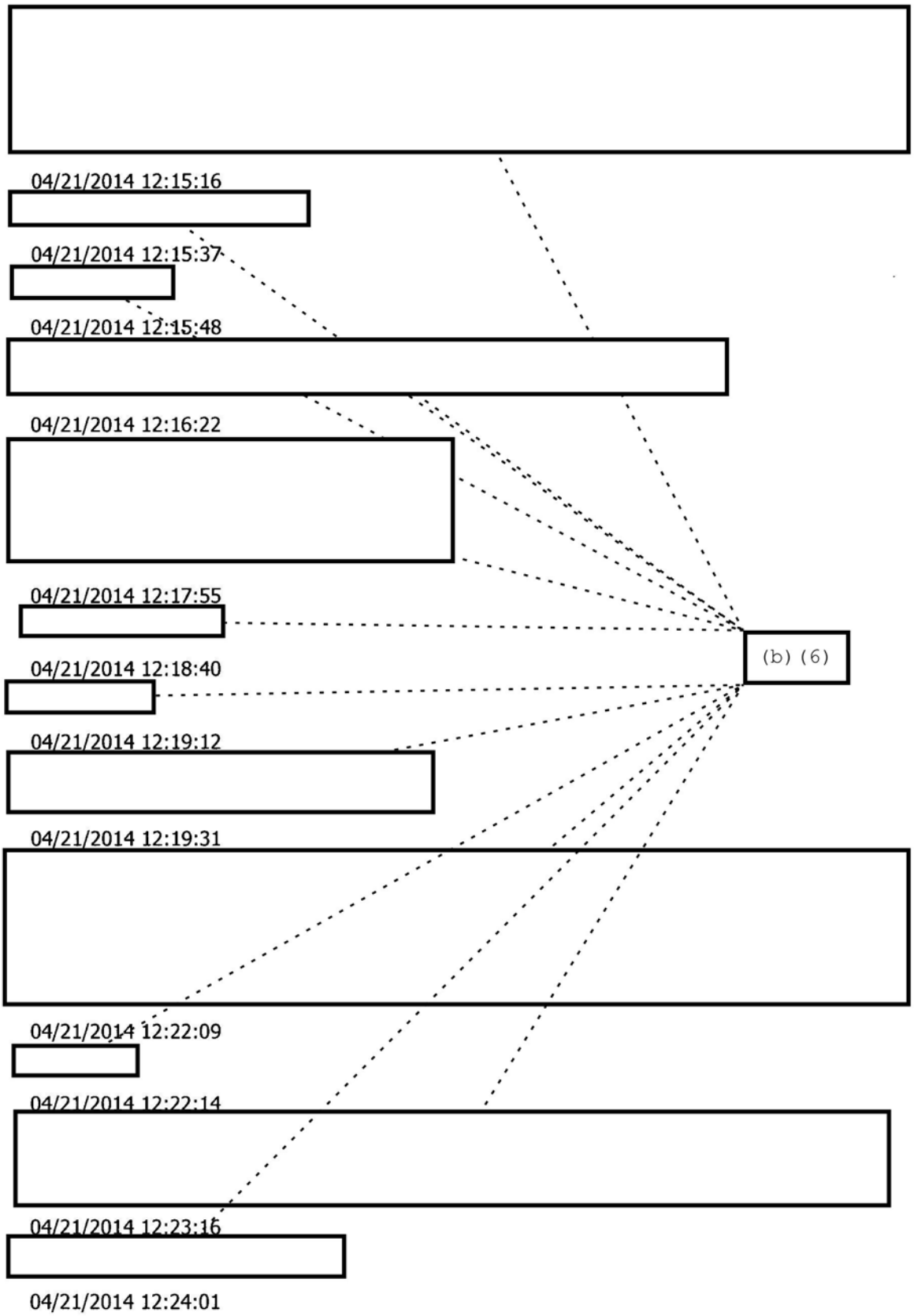


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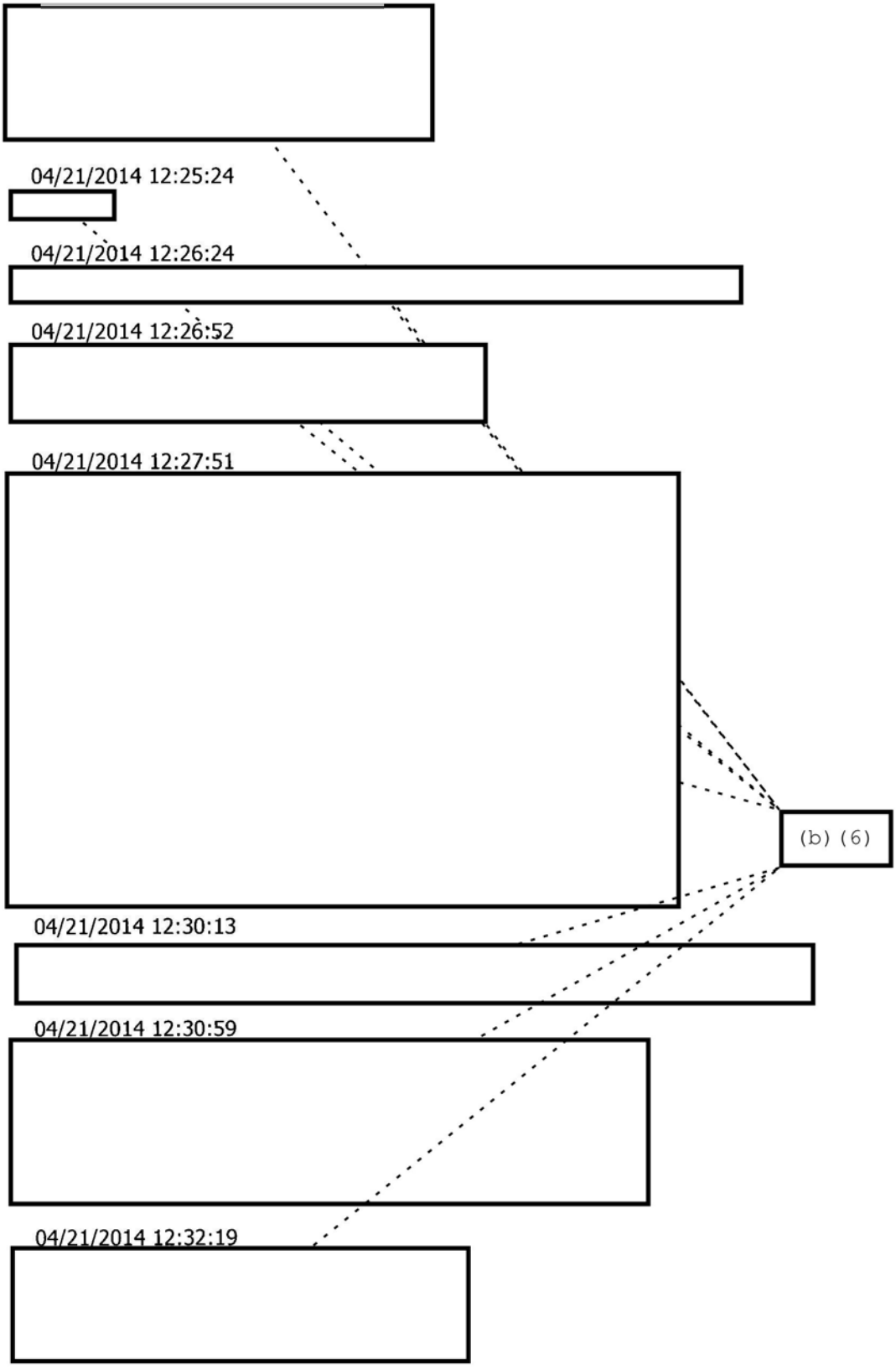
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Release: 2018-06
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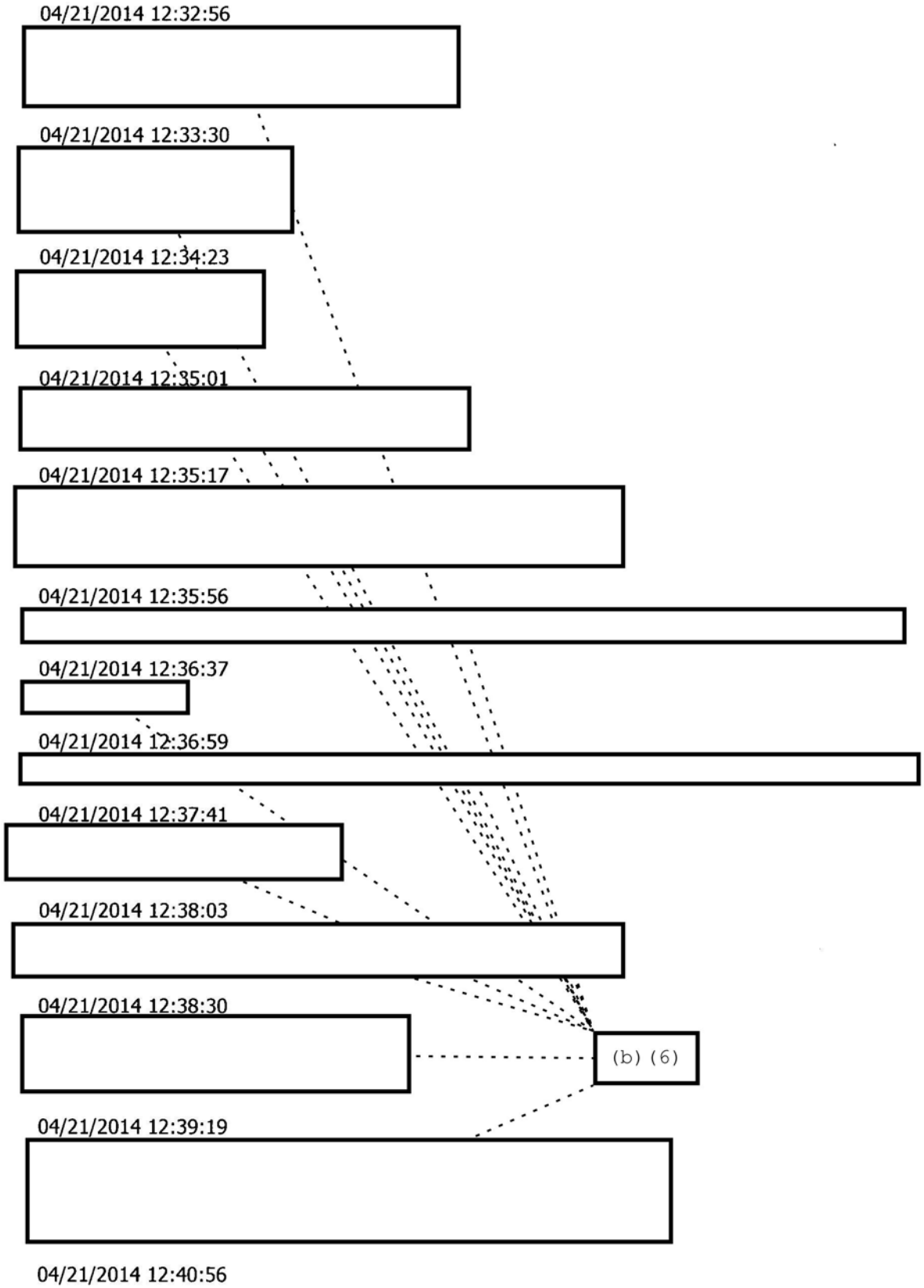


Release: 2018-06
NSA: 03382



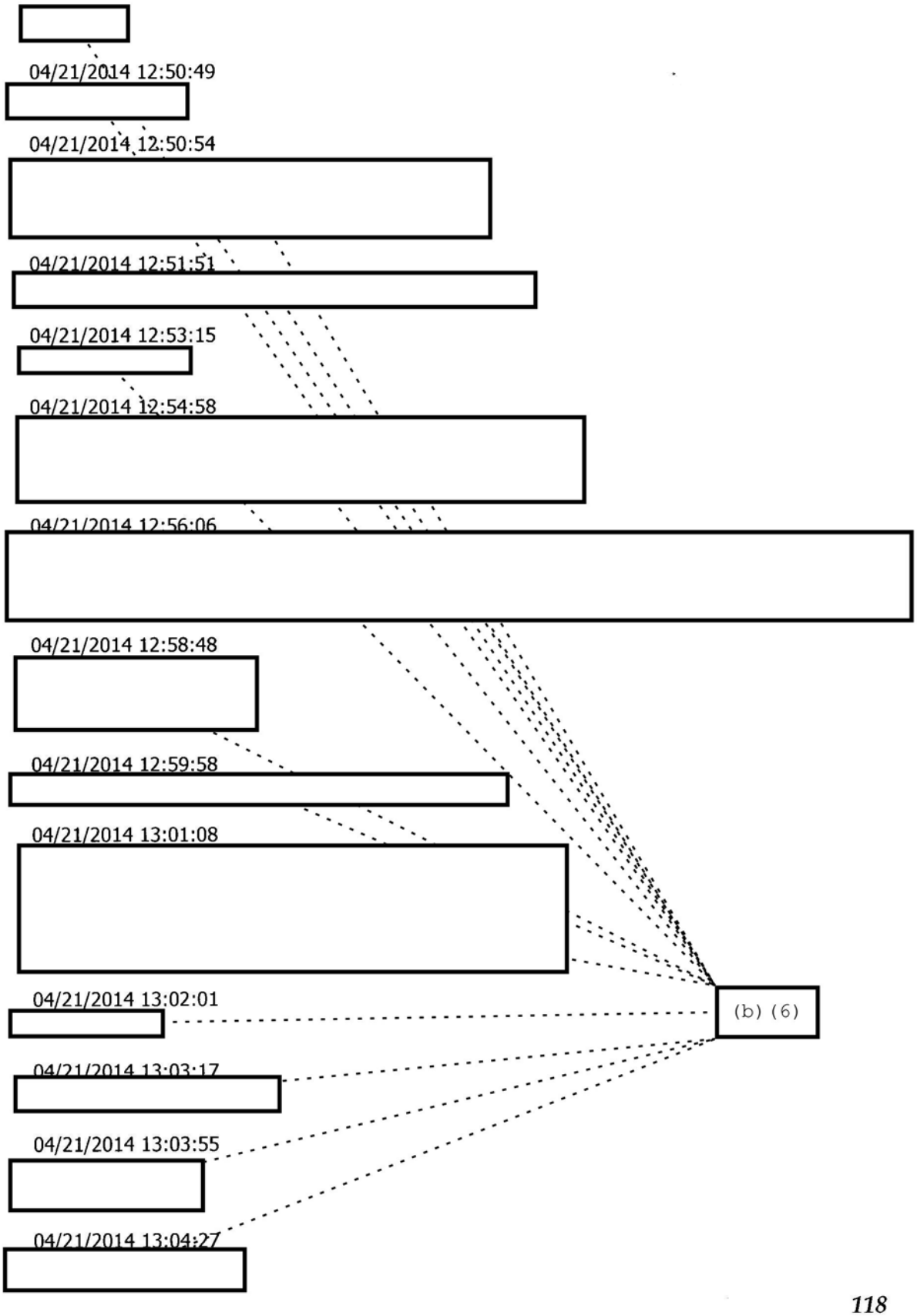
Release: 2018-06
NSA: 03383

Doc ID: 6620561



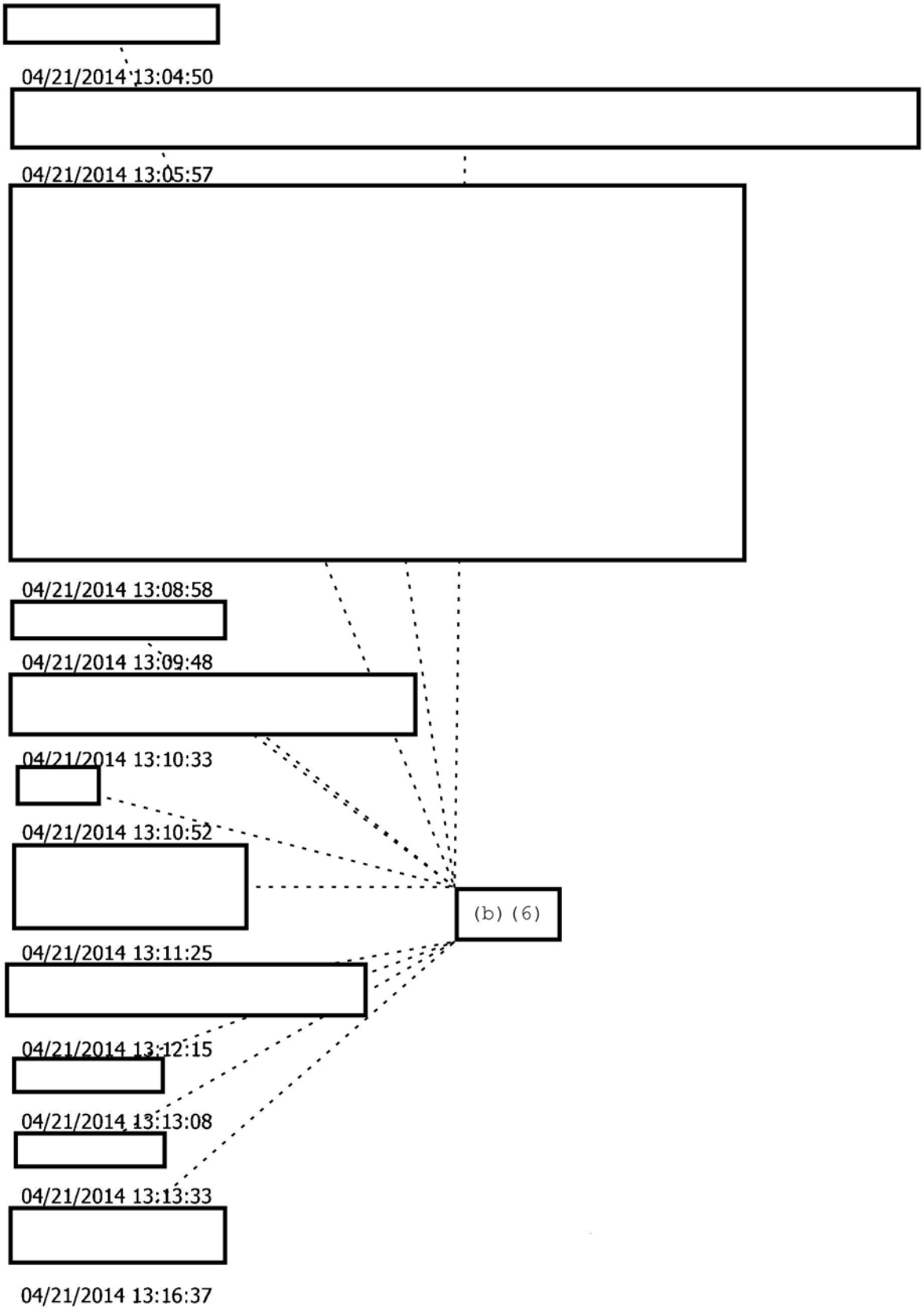
Release: 2018-06
NSA: 03384

Doc ID: 6620561



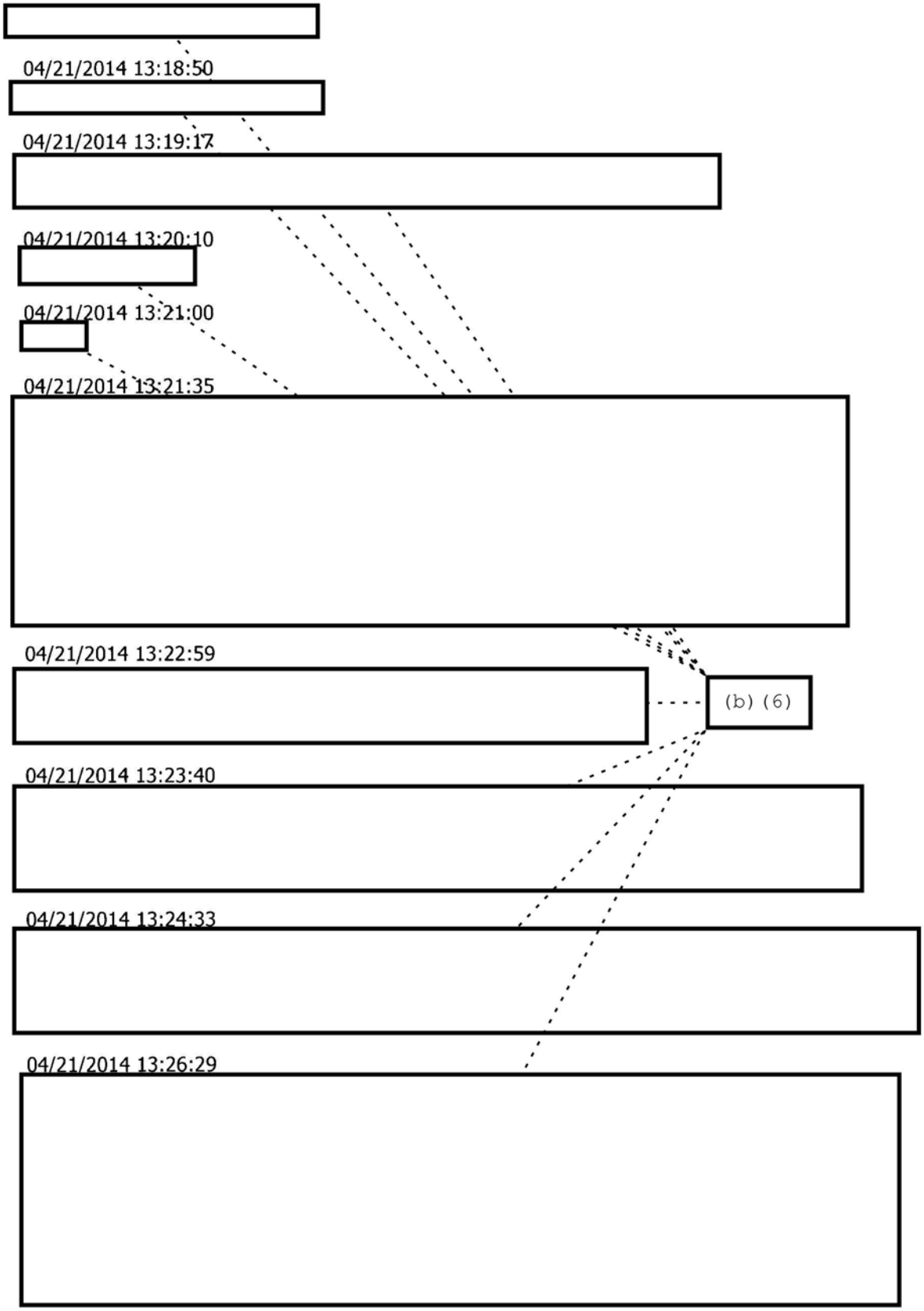
Release: 2018-06
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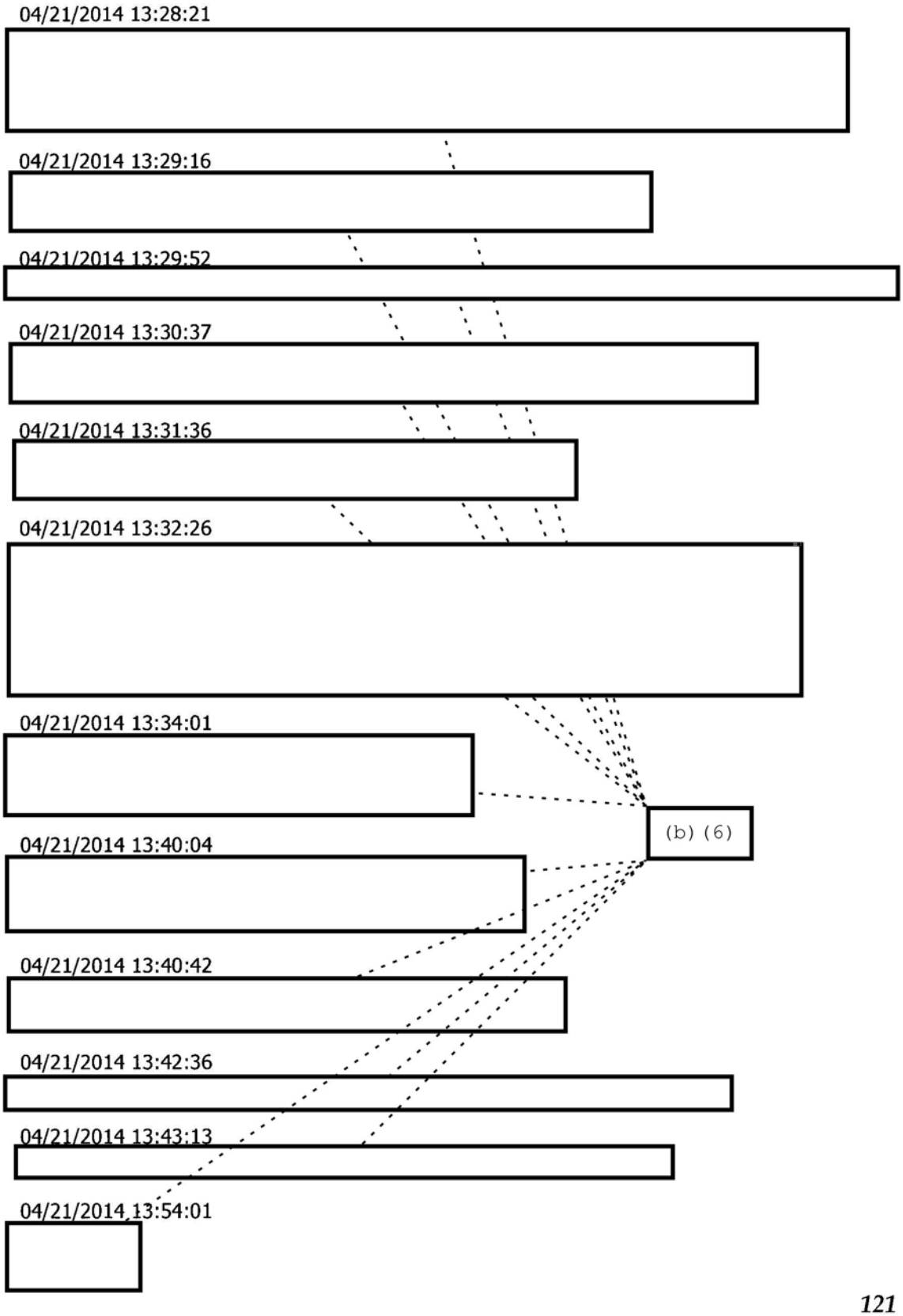


Release: 2018-06
NSA: 03386

Doc ID: 6620561

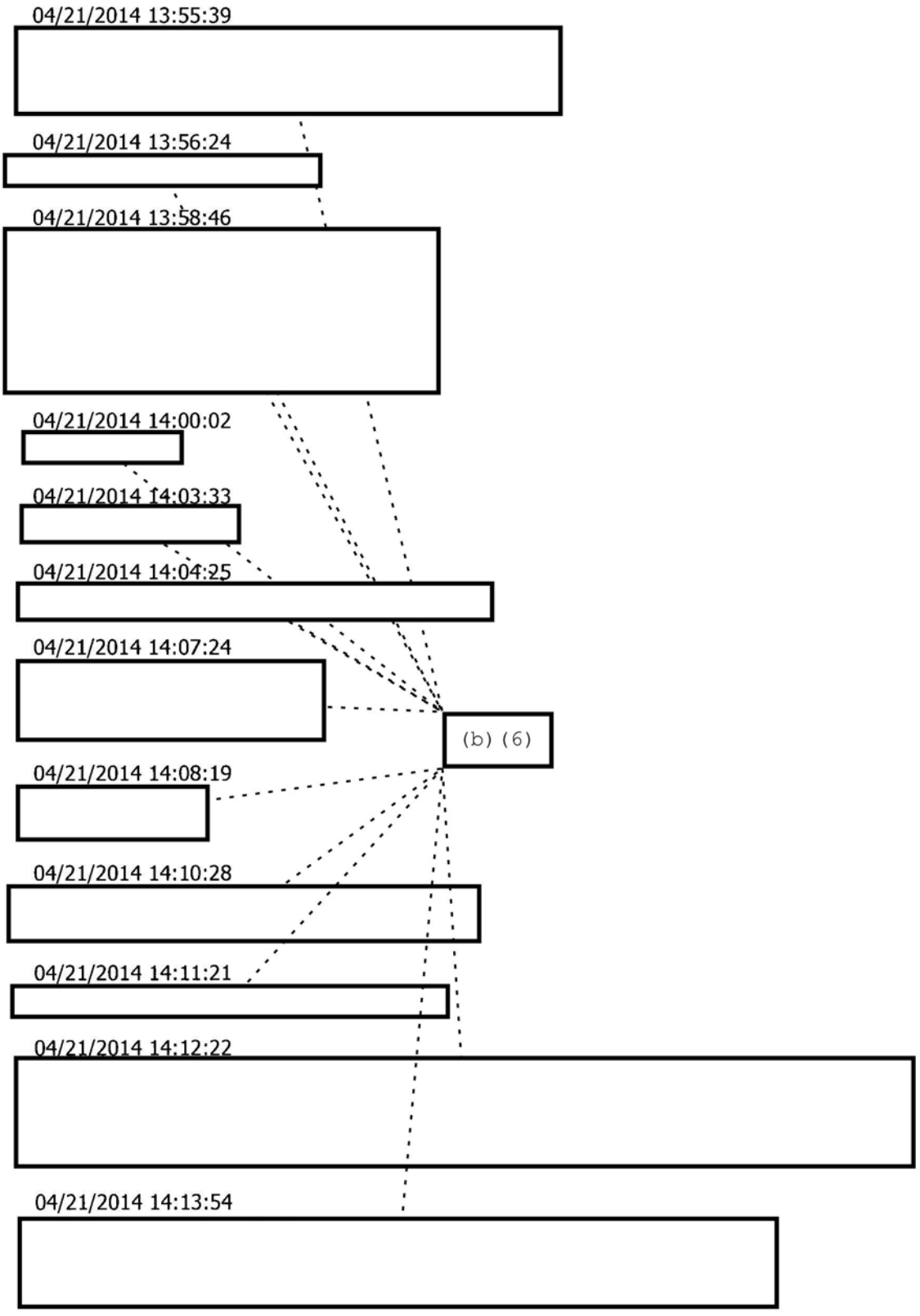


Release: 2018-06
NSA: 03387

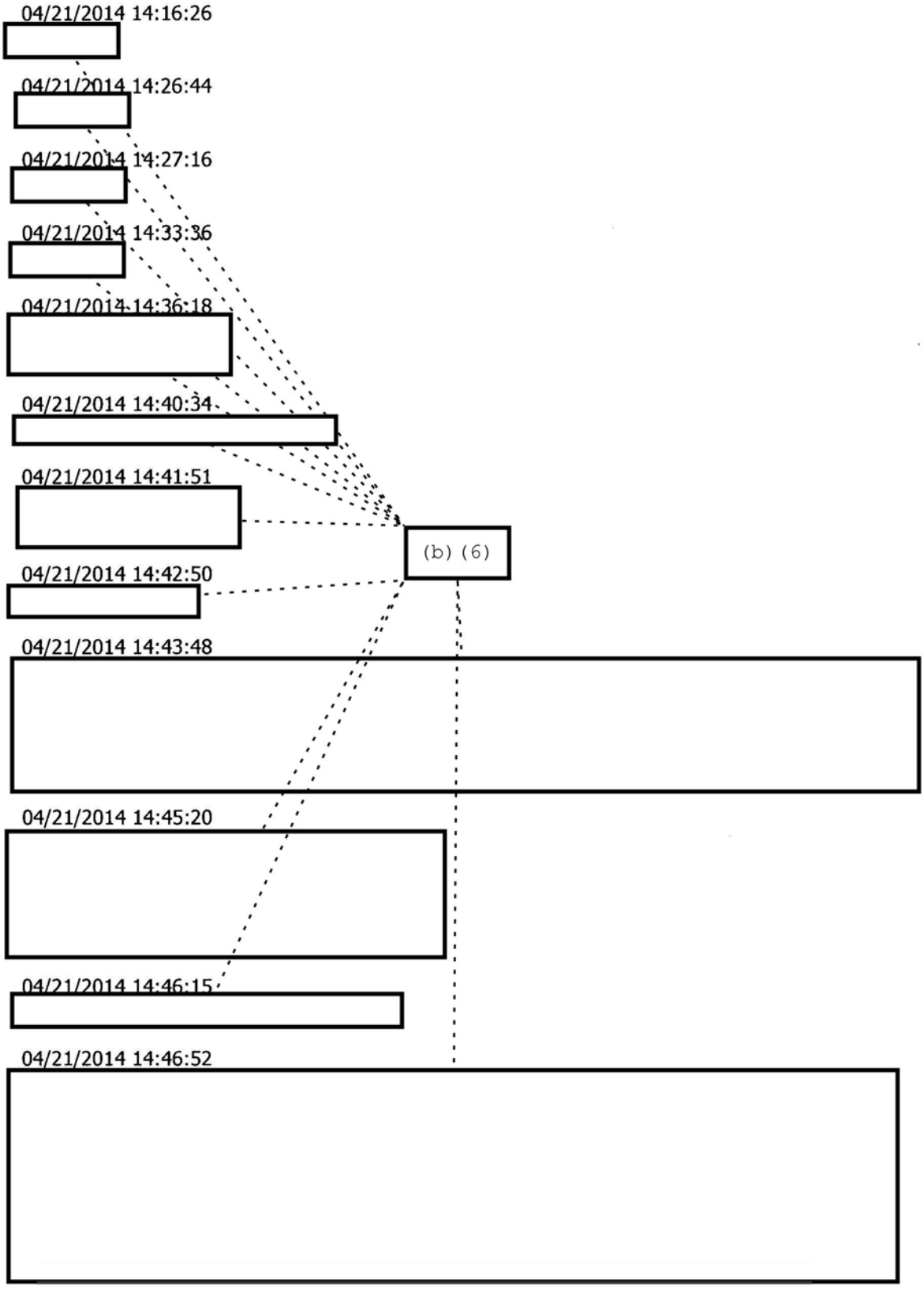


Release: 2018-06
NSA: 03388

Doc ID: 6620561

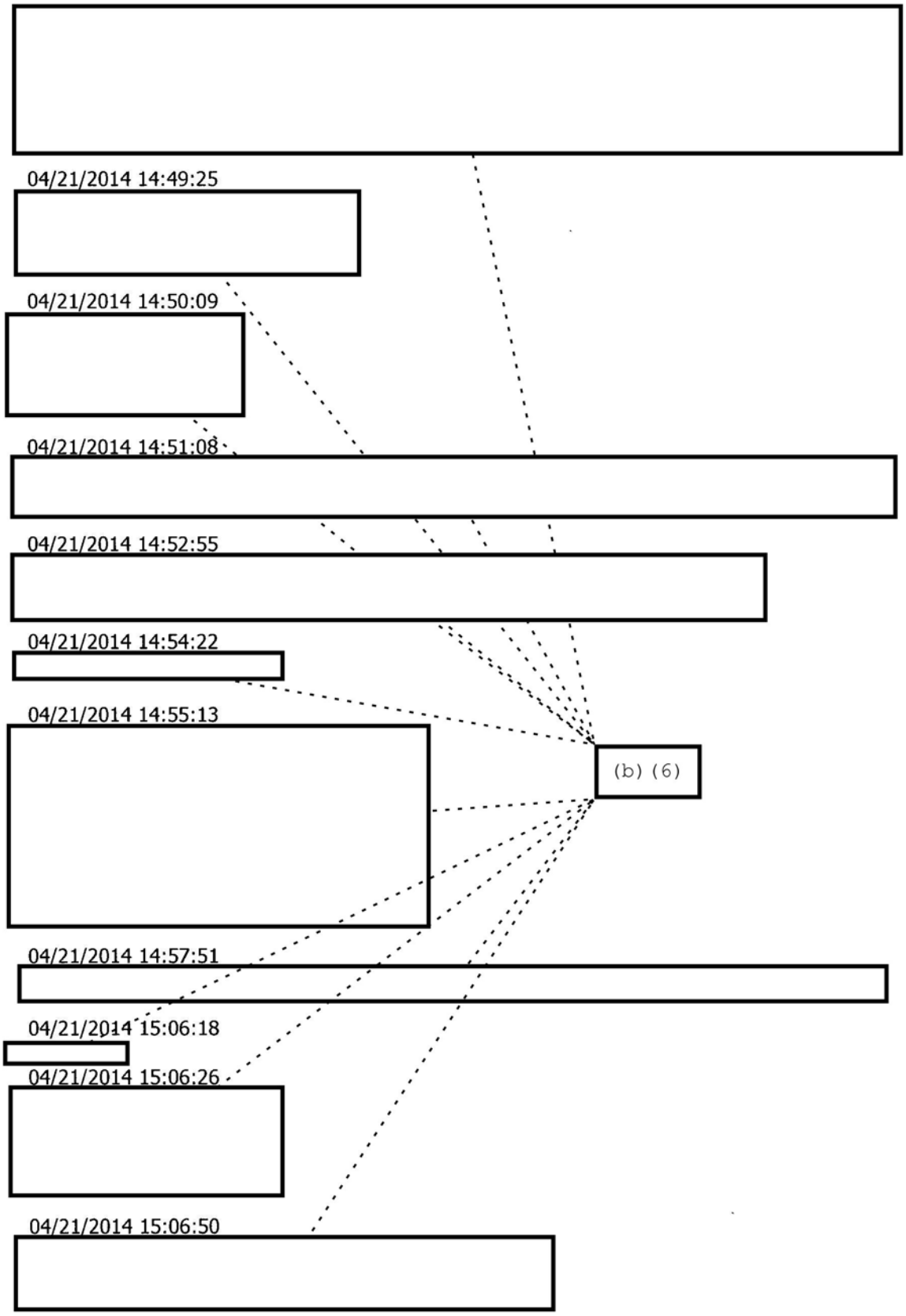


Release: 2018-06
NSA: 03389



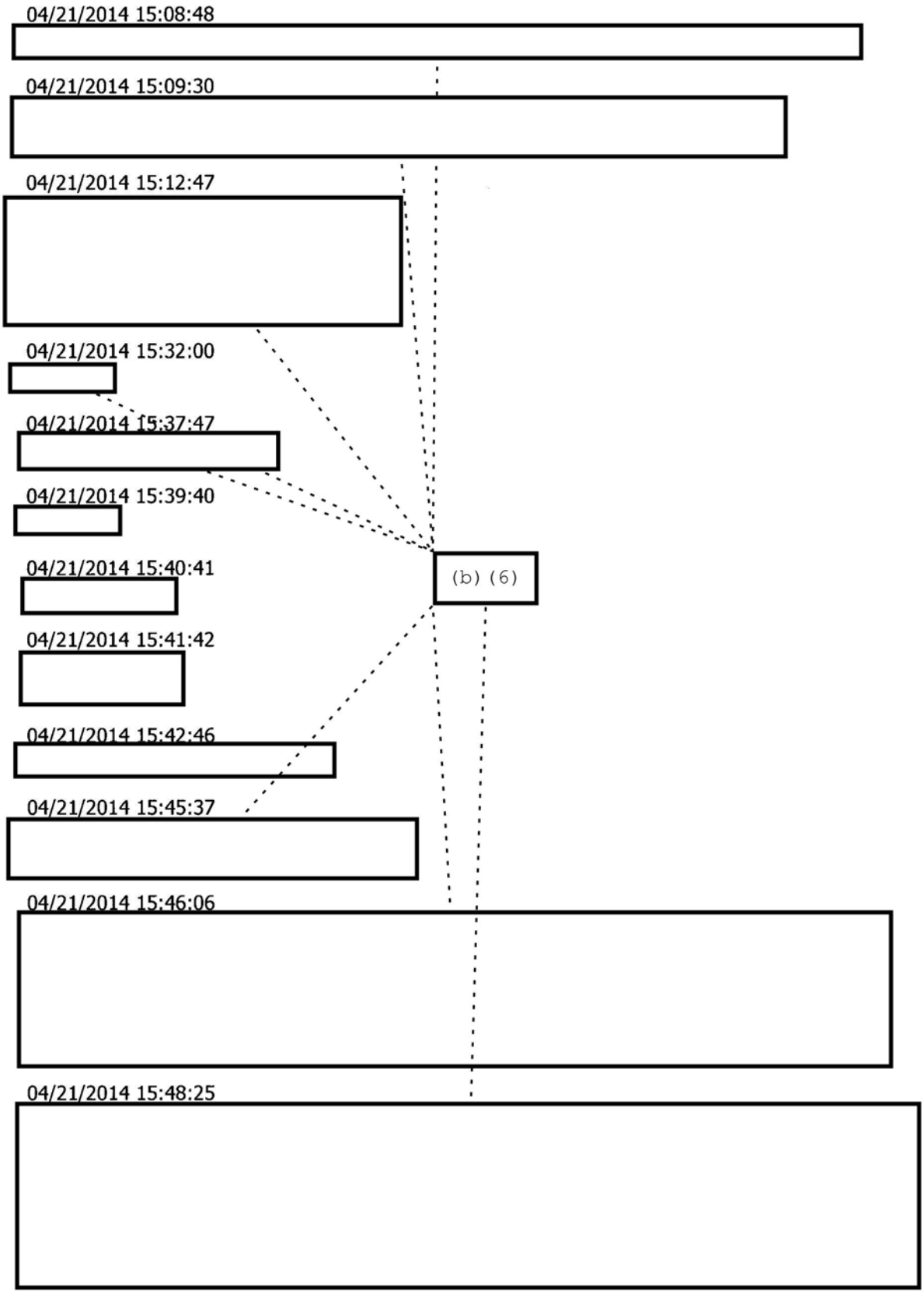
Release: 2018-06
NSA: 03390

Doc ID: 6620561



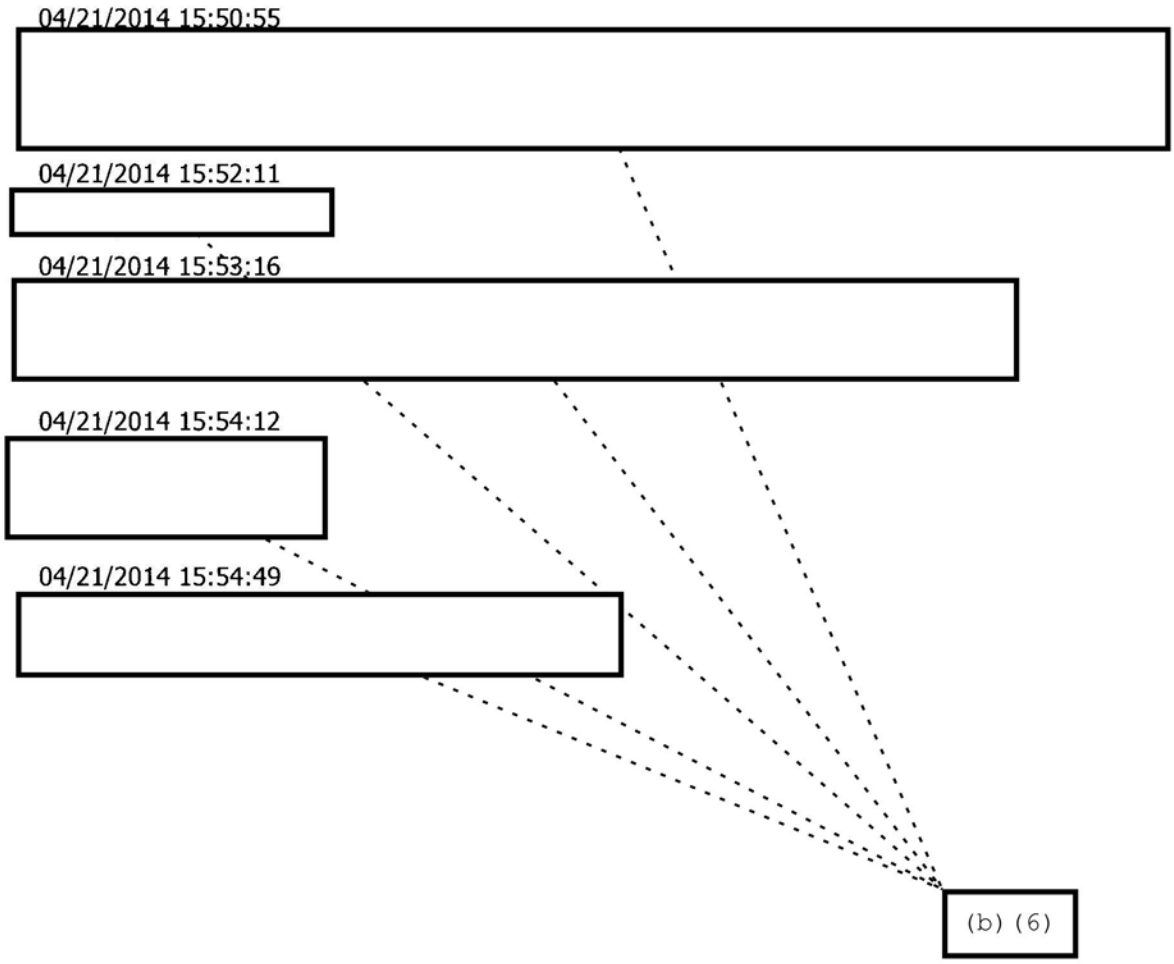
Release: 2018-06
NSA: 03391

Doc ID: 6620561



Release: 2018-06
NSA: 03392

Doc ID: 6620561



Release: 2018-06
NSA: 03393

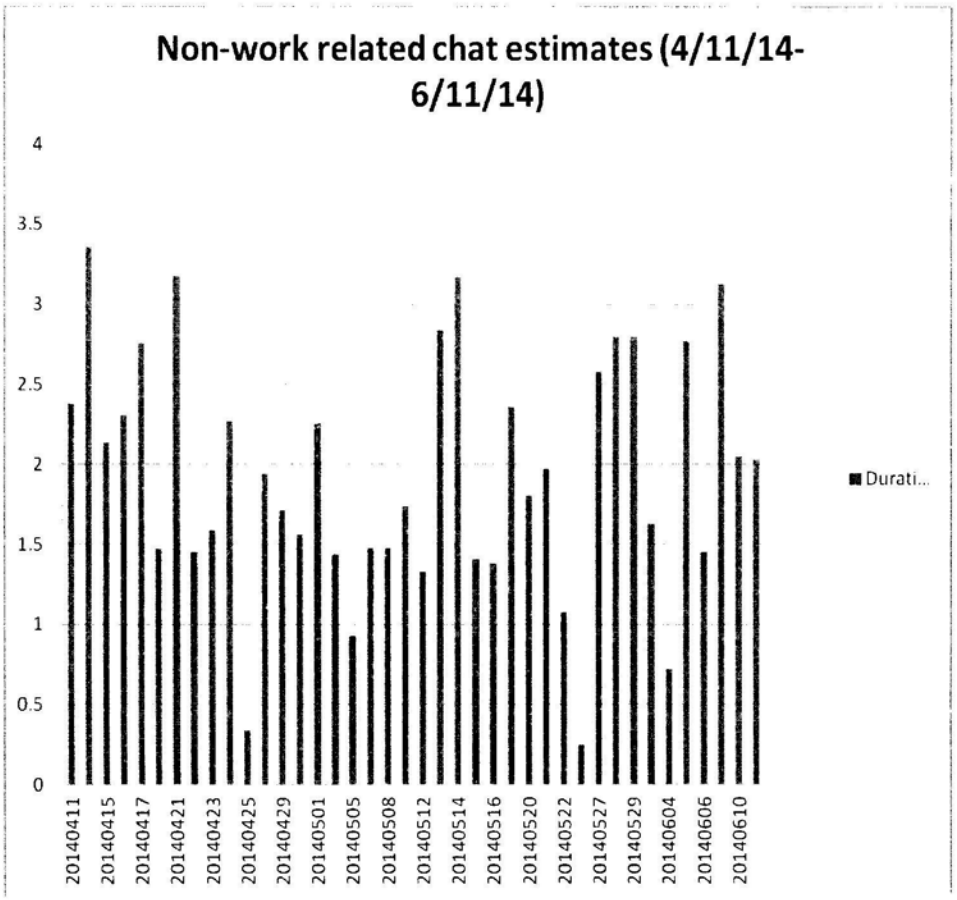
Doc ID: 6620561

APPENDIX D

(U) NISIRT estimated non-work related chat activity

from 11 April to 11 June 2014

Release: 2018-06
NSA: 03394


Non-work related chat estimates (4/11/14-6/11/14)
4
3.5
3
2.5
2
1.5
1
0.5
0
20140411
20140415
20140417
20140421
20140423
20140425
20140429
20140501
20140505
20140508
20140512
20140514
20140516
20140520
20140522
20140527
20140529
20140604
20140606
20140610
Durati...

Doc ID: 6620561

(b)(3) - P.L. 86-36
(b)(6)

APPENDIX E

(U) Excerpt from [redacted] polygraph report dated 17 January 2014

Release: 2018-06
NSA: 03396

Doc ID: 6620561

(b)(2)
(b)(3) - P.L. 86-36
(b)(6)

Release: 2018-06
NSA: 03397

Doc ID: 6620561

APPENDIX F

(U) NISIRT report – unclassified activity from 4 June to 11 June 2014.

Release: 2018-06
NSA: 03398

The NISIRT report

Edits were made by the OIG for readability purposes. This is a sampling of the user's unclassified activity from 4 June to 11 June 2014.

Wed, Jun 04, 2014, 01:58:39 PM	
Wed, Jun 04, 2014, 02:00:32 PM	
Wed, Jun 04, 2014, 02:01:14 PM	
Wed, Jun 04, 2014, 02:04:28 PM	
Wed, Jun 04, 2014, 02:06:56 PM	
Wed, Jun 04, 2014, 02:08:31 PM	
Wed, Jun 04, 2014, 02:12:04 PM	
Wed, Jun 04, 2014, 02:13:57 PM	
Wed, Jun 04, 2014, 02:16:19 PM	
Wed, Jun 04, 2014, 02:16:56 PM	

(b) (6)

Release: 2018-06
NSA: 03399

Wed, Jun 04, 2014, 02:17:13 PM	
Wed, Jun 04, 2014, 02:19:25 PM	
Wed, Jun 04, 2014, 02:23:04 PM	
Wed, Jun 04, 2014, 02:25:18 PM	
Wed, Jun 04, 2014, 02:41:37 PM	
Wed, Jun 04, 2014, 02:46:37 PM	
Wed, Jun 04, 2014, 02:56:40 PM	
Wed, Jun 04, 2014, 02:57:33 PM	
Wed, Jun 04, 2014, 02:59:23 PM	
Wed, Jun 04, 2014, 03:04:12 PM	

(b) (6)

Doc ID: 6620561

Wed, Jun 04, 2014, 03:16:13 PM	
Wed, Jun 04, 2014, 03:17:27 PM	
Wed, Jun 04, 2014, 03:19:01 PM	
Wed, Jun 04, 2014, 03:21:59 PM	
Wed, Jun 04, 2014, 03:22:18 PM	
Wed, Jun 04, 2014, 03:23:16 PM	
Wed, Jun 04, 2014, 03:24:15 PM	
Wed, Jun 04, 2014, 03:24:43 PM	
Wed, Jun 04, 2014, 03:26:13 PM	
Wed, Jun 04, 2014, 03:27:16 PM	
Wed, Jun 04, 2014, 03:27:47 PM	
Wed, Jun 04, 2014, 03:29:00	

(b) (6)

Release: 2018-06
NSA: 03401

Doc ID: 6620561

PM
Wed, Jun 04, 2014, 03:29:18 PM
Wed, Jun 04, 2014, 03:30:01 PM
Wed, Jun 04, 2014, 03:38:01 PM
Wed, Jun 04, 2014, 03:57:00 PM
Wed, Jun 04, 2014, 04:07:41 PM
Wed, Jun 04, 2014, 04:13:24 PM
Wed, Jun 04, 2014, 04:13:55 PM
Wed, Jun 04, 2014, 04:14:52 PM
Wed, Jun 04, 2014, 04:15:38 PM
Wed, Jun 04, 2014, 04:17:25 PM
Wed, Jun 04, 2014, 04:20:45 PM

(b) (6)

Release: 2018-06
NSA: 03402

Doc ID: 6620561

Wed, Jun 04, 2014, 04:21:50 PM	
Wed, Jun 04, 2014, 04:22:34 PM	
Wed, Jun 04, 2014, 04:25:21 PM	
Wed, Jun 04, 2014, 04:25:51 PM	
Wed, Jun 04, 2014, 04:26:09 PM	
Wed, Jun 04, 2014, 04:27:34 PM	
Wed, Jun 04, 2014, 04:45:13 PM	
Wed, Jun 04, 2014, 04:56:44 PM	
Wed, Jun 04, 2014, 04:57:39 PM	
Wed, Jun 04, 2014, 05:35:17 PM	
Wed, Jun 04, 2014, 05:35:52 PM	
Wed, Jun 04, 2014, 05:37:45	

(b) (6)

Release: 2018-06
NSA: 03403

Doc ID: 6620561

PM	
Wed, Jun 04, 2014, 05:38:07 PM	
Wed, Jun 04, 2014, 05:39:58 PM	
Wed, Jun 04, 2014, 05:40:55 PM	
Wed, Jun 04, 2014, 05:45:02 PM	
Wed, Jun 04, 2014, 05:45:36 PM	
Wed, Jun 04, 2014, 05:46:37 PM	
Wed, Jun 04, 2014, 05:46:46 PM	
Wed, Jun 04, 2014, 05:51:37 PM	
Wed, Jun 04, 2014, 05:52:32 PM	
Wed, Jun 04, 2014, 05:54:54 PM	
Wed, Jun 04, 2014, 06:00:34 PM	

(b) (6)

Release: 2018-06
NSA: 03404

Wed, Jun 04, 2014, 06:02:12 PM	
Wed, Jun 04, 2014, 06:02:32 PM	
Wed, Jun 04, 2014, 06:03:17 PM	
Wed, Jun 04, 2014, 06:04:28 PM	
Wed, Jun 04, 2014, 06:06:44 PM	
Wed, Jun 04, 2014, 06:10:36 PM	
Wed, Jun 04, 2014, 06:12:05 PM	
Wed, Jun 04, 2014, 06:13:22 PM	
Wed, Jun 04, 2014, 06:15:43 PM	
Wed, Jun 04, 2014, 06:16:17 PM	
Wed, Jun 04, 2014, 06:17:47 PM	
Wed, Jun 04, 2014, 06:40:12	

(b) (6)

PM	
Wed, Jun 04, 2014, 06:41:26 PM	
Wed, Jun 04, 2014, 06:42:00 PM	
Wed, Jun 04, 2014, 06:42:55 PM	
Wed, Jun 04, 2014, 06:44:50 PM	
Wed, Jun 04, 2014, 06:45:44 PM	
Wed, Jun 04, 2014, 06:47:42 PM	
Wed, Jun 04, 2014, 06:48:56 PM	
Wed, Jun 04, 2014, 06:49:51 PM	
Wed, Jun 04, 2014, 06:52:32 PM	
Wed, Jun 04, 2014, 06:52:59 PM	
Wed, Jun 04, 2014, 06:55:21 PM	

(b) (6)

Wed, Jun 04, 2014, 06:56:50 PM	
Wed, Jun 04, 2014, 06:57:50 PM	
Wed, Jun 04, 2014, 06:58:58 PM	
Wed, Jun 04, 2014, 07:00:01 PM	
Wed, Jun 04, 2014, 07:01:28 PM	
Wed, Jun 04, 2014, 07:02:44 PM	
Wed, Jun 04, 2014, 07:03:15 PM	
Wed, Jun 04, 2014, 07:04:29 PM	
Wed, Jun 04, 2014, 07:05:19 PM	
Wed, Jun 04, 2014, 07:05:56 PM	
Wed, Jun 04, 2014, 07:06:27 PM	
Wed, Jun 04, 2014,	

(b) (6)

Release: 2018-06
NSA: 03407

07:07:09 PM	
Wed, Jun 04, 2014, 07:07:49 PM	
Wed, Jun 04, 2014, 07:09:12 PM	
Wed, Jun 04, 2014, 07:09:46 PM	
Wed, Jun 04, 2014, 07:10:46 PM	
Wed, Jun 04, 2014, 07:11:32 PM	
Wed, Jun 04, 2014, 07:13:29 PM	
Wed, Jun 04, 2014, 07:14:53 PM	
Wed, Jun 04, 2014, 07:15:51 PM	
Wed, Jun 04, 2014, 07:18:42 PM	
Wed, Jun 04, 2014, 07:19:02 PM	

(b) (6)

Release: 2018-06
NSA: 03408

Doc ID: 6620561

Wed, Jun 04, 2014, 07:21:05 PM	
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Wed, Jun 04, 2014, 07:25:29 PM	
Wed, Jun 04, 2014, 07:26:30 PM	
Wed, Jun 04, 2014, 07:27:05 PM	
Wed, Jun 04, 2014, 07:29:36 PM	
Thu, Jun 05, 2014, 01:45:09 PM	
Thu, Jun 05, 2014, 01:45:39 PM	
Thu, Jun 05, 2014, 01:47:47 PM	
Thu, Jun 05, 2014, 01:48:43 PM	
Thu, Jun 05, 2014, 01:50:35 PM	
Thu, Jun 05, 2014,	

(b) (6)

Release: 2018-06
NSA: 03409

01:52:29 PM	
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Thu, Jun 05, 2014, 01:54:22 PM	
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Thu, Jun 05, 2014, 02:12:50 PM	
Thu, Jun 05, 2014, 02:18:33 PM	
Thu, Jun 05, 2014, 02:19:48 PM	
Thu, Jun 05, 2014, 02:20:25 PM	
Thu, Jun 05, 2014, 02:27:09 PM	
Thu, Jun 05, 2014, 02:37:34 PM	

(b) (6)

Release: 2018-06
NSA: 03410

Thu, Jun 05, 2014, 02:44:54 PM	
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Thu, Jun 05, 2014, 03:09:09 PM	
Thu, Jun 05, 2014, 03:13:54 PM	
Thu, Jun 05, 2014, 03:14:20 PM	
Thu, Jun 05, 2014, 03:15:04 PM	
Thu, Jun 05, 2014, 03:15:47 PM	
Thu, Jun 05, 2014, 03:19:24 PM	
Thu, Jun 05, 2014, 04:19:38 PM	
Thu, Jun 05, 2014, 04:20:39 PM	
Thu, Jun 05, 2014, 04:53:21	

(b) (6)

Release: 2018-06
NSA: 03411

Doc ID: 6620561

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Thu, Jun 05, 2014, 04:57:51 PM	
Thu, Jun 05, 2014, 04:59:57 PM	
Thu, Jun 05, 2014, 05:02:11 PM	
Thu, Jun 05, 2014, 05:03:35 PM	
Thu, Jun 05, 2014, 05:04:08 PM	
Thu, Jun 05, 2014, 05:04:50 PM	
Thu, Jun 05, 2014, 05:05:17 PM	
Thu, Jun 05, 2014, 05:09:09 PM	
Thu, Jun 05,	

(b) (6)

Release: 2018-06
NSA: 03412

2014, 05:09:49 PM	
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Thu, Jun 05, 2014, 07:32:23 AM	
Thu, Jun 05, 2014, 07:50:35 AM	
Thu, Jun 05, 2014, 08:07:46 AM	
Thu, Jun 05, 2014, 08:08:13 AM	
Thu, Jun 05, 2014, 08:11:47 AM	
Thu, Jun 05, 2014, 08:11:58 AM	
Thu, Jun 05, 2014, 08:12:35 AM	
Thu, Jun 05, 2014, 08:12:38 AM	
Thu, Jun 05, 2014, 08:15:56 AM	

(b) (6)

Doc ID: 6620561

Thu, Jun 05, 2014, 08:20:40 AM	
Thu, Jun 05, 2014, 08:22:26 AM	
Thu, Jun 05, 2014, 08:22:55 AM	
Thu, Jun 05, 2014, 08:27:23 AM	
Thu, Jun 05, 2014, 08:33:58 AM	
Thu, Jun 05, 2014, 08:37:51 AM	
Thu, Jun 05, 2014, 08:49:41 AM	
Thu, Jun 05, 2014, 08:58:11 AM	
Thu, Jun 05, 2014, 08:59:12 AM	
Thu, Jun 05, 2014, 08:59:59 AM	
Thu, Jun 05, 2014, 09:27:06 AM	
Thu, Jun 05, 2014, 10:02:02	

(b) (6)

Release: 2018-06
NSA: 03414

Doc ID: 6620561

PM
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Thu, Jun 05, 2014, 10:12:32 PM
Thu, Jun 05, 2014, 10:13:20 PM
Thu, Jun 05, 2014, 10:13:54 AM
Thu, Jun 05, 2014, 10:14:24 PM
Thu, Jun 05, 2014, 10:15:02 AM
Thu, Jun 05, 2014, 10:15:35 AM
Thu, Jun 05, 2014, 10:16:23 PM
Fri, Jun 06, 2014, 01:06:30 PM
Fri, Jun 06, 2014, 01:08:00 PM
Fri, Jun 06, 2014, 01:08:59 PM
Fri, Jun 06,

(b) (6)

Release: 2018-06
NSA: 03415

Doc ID: 6620561

2014, 01:10:32 PM	
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Fri, Jun 06, 2014, 01:16:10 PM	
Fri, Jun 06, 2014, 01:16:36 AM	
Fri, Jun 06, 2014, 01:17:07 AM	
Fri, Jun 06, 2014, 01:17:44 PM	
Fri, Jun 06, 2014, 01:18:14 PM	
Fri, Jun 06, 2014, 01:20:21 PM	
Fri, Jun 06, 2014, 01:22:58 PM	
Fri, Jun 06, 2014, 01:23:29 PM	
Fri, Jun 06, 2014, 01:25:15 PM	

(b) (6)

Release: 2018-06
NSA: 03416

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Fri, Jun 06, 2014, 01:27:38 PM	
Fri, Jun 06, 2014, 01:29:05 AM	
Fri, Jun 06, 2014, 01:29:43 PM	
Fri, Jun 06, 2014, 01:31:18 PM	
Fri, Jun 06, 2014, 01:31:57 PM	
Fri, Jun 06, 2014, 01:32:53 PM	
Fri, Jun 06, 2014, 01:34:30 PM	
Fri, Jun 06, 2014, 02:13:38 AM	
Fri, Jun 06, 2014, 03:41:54 AM	
Fri, Jun 06, 2014, 03:41:58 AM	
Fri, Jun 06, 2014,	

(b) (6)

Doc ID: 6620561

03:42:11 AM	
Fri, Jun 06, 2014, 03:42:29 AM	
Fri, Jun 06, 2014, 04:21:24 AM	
Fri, Jun 06, 2014, 04:23:50 AM	
Fri, Jun 06, 2014, 04:24:25 AM	
Fri, Jun 06, 2014, 04:25:33 AM	
Fri, Jun 06, 2014, 04:25:56 AM	
Fri, Jun 06, 2014, 04:39:06 AM	
Fri, Jun 06, 2014, 06:45:15 AM	
Fri, Jun 06, 2014, 06:45:48 AM	
Fri, Jun 06, 2014, 06:46:55 AM	
Fri, Jun 06, 2014, 06:47:46 AM	

(b) (6)

Release: 2018-06
NSA: 03418

Fri, Jun 06, 2014, 06:48:27 AM	
Fri, Jun 06, 2014, 06:48:52 AM	
Fri, Jun 06, 2014, 06:50:38 AM	
Fri, Jun 06, 2014, 06:51:10 AM	
Fri, Jun 06, 2014, 06:52:22 AM	
Fri, Jun 06, 2014, 06:53:40 AM	
Fri, Jun 06, 2014, 06:55:02 AM	
Fri, Jun 06, 2014, 06:56:00 AM	
Fri, Jun 06, 2014, 06:58:10 AM	
Fri, Jun 06, 2014, 06:59:29 AM	

(b) (6)

Release: 2018-06
NSA: 03419

Fri, Jun 06, 2014, 07:00:20 AM
Fri, Jun 06, 2014, 07:01:56 AM
Fri, Jun 06, 2014, 07:02:30 AM
Fri, Jun 06, 2014, 07:04:00 AM
Fri, Jun 06, 2014, 07:05:55 AM
Fri, Jun 06, 2014, 07:06:51 AM
Fri, Jun 06, 2014, 07:09:16 AM
Fri, Jun 06, 2014, 07:09:24 AM
Fri, Jun 06, 2014, 07:19:37 AM
Fri, Jun 06, 2014, 07:23:02 AM
Fri, Jun 06, 2014, 07:31:35 AM
Fri, Jun 06, 2014, 07:34:41

[redacted]

(b) (6)

Release: 2018-06
NSA: 03420

Doc ID: 6620561

AM
Fri, Jun 06, 2014, 07:35:18 AM
Fri, Jun 06, 2014, 07:47:17 AM
Fri, Jun 06, 2014, 07:54:42 AM
Fri, Jun 06, 2014, 07:56:49 AM
Fri, Jun 06, 2014, 08:05:31 AM
Fri, Jun 06, 2014, 08:09:35 AM
Fri, Jun 06, 2014, 08:10:07 AM
Fri, Jun 06, 2014, 08:10:45 AM
Fri, Jun 06, 2014, 08:13:15 AM
Fri, Jun 06, 2014, 08:14:37 AM
Fri, Jun 06, 2014, 08:16:05 AM
Fri, Jun 06,

(b) (6)

Release: 2018-06
NSA: 03421

2014, 08:17:00 AM	
Fri, Jun 06, 2014, 08:17:22 AM	
Fri, Jun 06, 2014, 08:18:14 AM	
Fri, Jun 06, 2014, 08:19:52 AM	
Fri, Jun 06, 2014, 08:21:16 AM	
Fri, Jun 06, 2014, 08:22:26 AM	
Fri, Jun 06, 2014, 09:07:06 AM	
Fri, Jun 06, 2014, 09:09:38 AM	
Fri, Jun 06, 2014, 09:42:26 AM	
Fri, Jun 06, 2014, 09:59:27 AM	
Fri, Jun 06, 2014, 10:05:48 AM	
Fri, Jun 06, 2014, 10:15:54 AM	

(b) (6)

Release: 2018-06
NSA: 03422

Doc ID: 6620561

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Fri, Jun 06, 2014, 10:39:02 AM	
Fri, Jun 06, 2014, 10:41:31 AM	
Fri, Jun 06, 2014, 10:42:49 AM	
Fri, Jun 06, 2014, 10:43:22 AM	
Fri, Jun 06, 2014, 10:46:30 AM	
Fri, Jun 06, 2014, 10:47:17 AM	
Fri, Jun 06, 2014, 10:47:48 AM	
Fri, Jun 06, 2014, 10:50:54 AM	
Fri, Jun 06, 2014, 10:51:35 AM	
Fri, Jun 06, 2014, 10:53:00 AM	
Fri, Jun 06, 2014, 10:53:35	

(b) (6)

Release: 2018-06
NSA: 03423

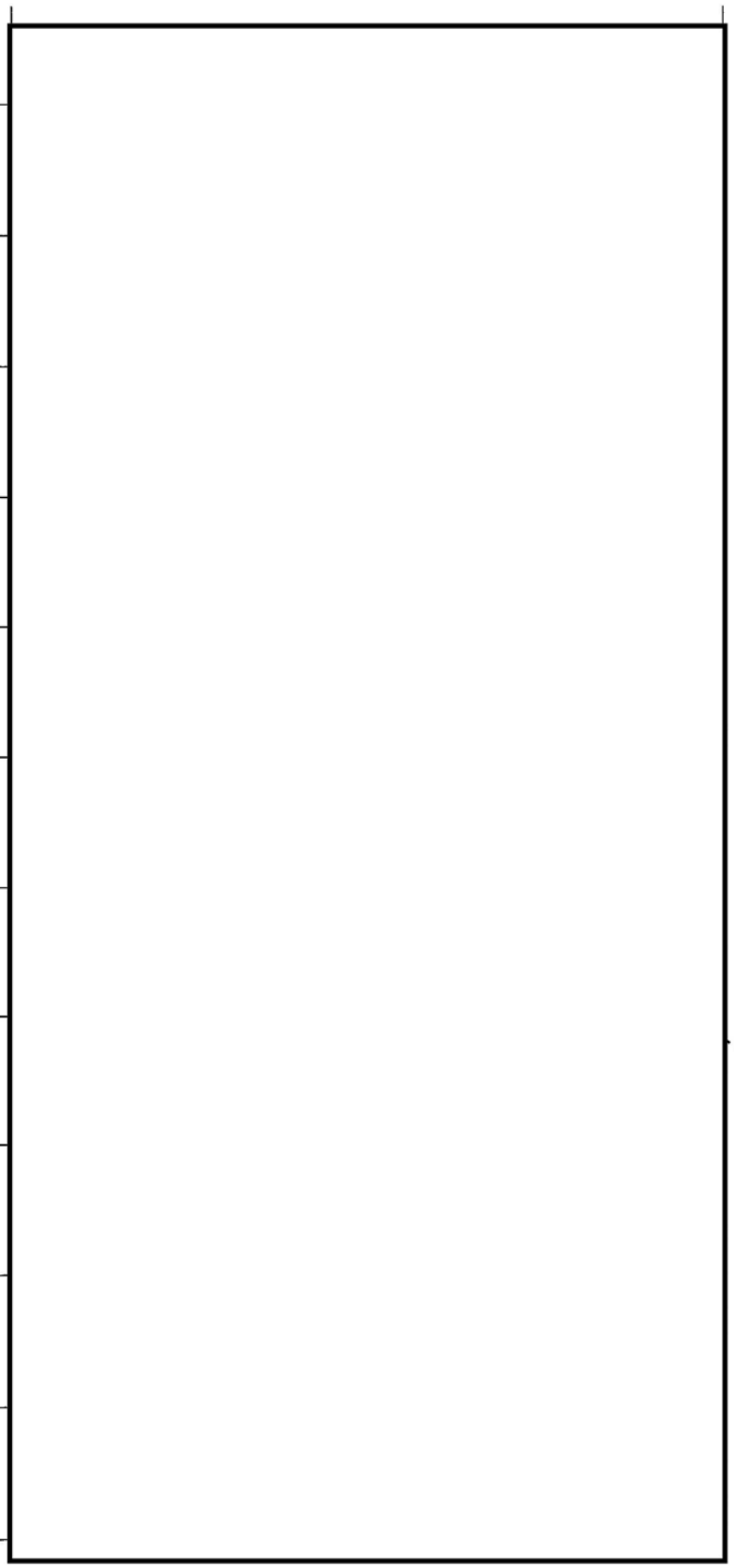
AM
Fri, Jun 06, 2014, 10:58:09 AM
Fri, Jun 06, 2014, 10:59:12 AM
Fri, Jun 06, 2014, 11:01:51 AM
Fri, Jun 06, 2014, 11:02:21 AM
Fri, Jun 06, 2014, 11:03:08 AM
Fri, Jun 06, 2014, 11:04:22 AM
Fri, Jun 06, 2014, 11:04:50 AM
Fri, Jun 06, 2014, 11:05:39 AM
Fri, Jun 06, 2014, 11:09:43 AM
Fri, Jun 06, 2014, 11:13:44 AM
Fri, Jun 06, 2014, 11:14:38 AM
Fri, Jun 06,

(b) (6)

Release: 2018-06
NSA: 03424

Doc ID: 6620561

2014, 11:15:50 AM
Fri, Jun 06, 2014, 11:25:23 AM
Fri, Jun 06, 2014, 11:26:29 AM
Fri, Jun 06, 2014, 11:31:24 AM
Fri, Jun 06, 2014, 11:32:02 AM
Fri, Jun 06, 2014, 11:41:46 AM
Fri, Jun 06, 2014, 11:44:47 AM
Fri, Jun 06, 2014, 11:47:19 AM
Fri, Jun 06, 2014, 11:48:31 AM
Fri, Jun 06, 2014, 11:49:03 AM
Fri, Jun 06, 2014, 11:49:23 AM
Fri, Jun 06, 2014, 11:49:57 AM



(b) (6)

Release: 2018-06
NSA: 03425

Fri, Jun 06, 2014, 11:51:07 AM	
Fri, Jun 06, 2014, 11:52:02 AM	
Fri, Jun 06, 2014, 11:52:32 AM	
Fri, Jun 06, 2014, 11:52:49 AM	
Fri, Jun 06, 2014, 11:53:25 AM	
Fri, Jun 06, 2014, 11:54:00 AM	
Fri, Jun 06, 2014, 11:57:43 AM	
Fri, Jun 06, 2014, 12:04:03 PM	
Fri, Jun 06, 2014, 12:05:51 PM	

(b) (6)

Release: 2018-06
NSA: 03426

Fri, Jun 06, 2014, 12:06:31 PM	
Fri, Jun 06, 2014, 12:07:09 PM	
Fri, Jun 06, 2014, 12:07:48 PM	
Fri, Jun 06, 2014, 12:09:36 PM	
Fri, Jun 06, 2014, 12:09:59 PM	
Fri, Jun 06, 2014, 12:10:34 PM	
Fri, Jun 06, 2014, 12:16:33 PM	
Fri, Jun 06, 2014, 12:19:10 PM	
Fri, Jun 06, 2014, 12:21:00 PM	
Fri, Jun 06, 2014, 12:25:51 PM	
Fri, Jun 06, 2014, 12:26:38 PM	
Fri, Jun 06, 2014,	

(b) (6)

Release: 2018-06
NSA: 03427

12:28:31 PM	
Fri, Jun 06, 2014, 12:29:25 PM	
Fri, Jun 06, 2014, 12:32:30 PM	
Fri, Jun 06, 2014, 12:34:12 PM	
Fri, Jun 06, 2014, 12:35:33 PM	
Fri, Jun 06, 2014, 12:36:44 PM	
Fri, Jun 06, 2014, 12:39:57 PM	
Fri, Jun 06, 2014, 12:40:56 PM	
Fri, Jun 06, 2014, 12:42:27 PM	
Fri, Jun 06, 2014, 12:43:32	

(b) (6)

Release: 2018-06
NSA: 03428

Doc ID: 6620561

PM	
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Fri, Jun 06, 2014, 12:46:12 PM	
Fri, Jun 06, 2014, 12:47:55 PM	
Fri, Jun 06, 2014, 12:48:22 PM	
Fri, Jun 06, 2014, 12:49:27 PM	
Fri, Jun 06, 2014, 12:49:48 PM	
Fri, Jun 06, 2014, 12:50:08 PM	
Fri, Jun 06, 2014, 12:51:40 PM	
Fri, Jun 06, 2014, 12:52:08 PM	
Fri, Jun 06, 2014, 12:53:34 PM	
Fri, Jun 06, 2014, 12:54:47 PM	
Fri, Jun 06,	

(b) (6)

Release: 2018-06
NSA: 03429

2014, 12:55:39 PM
Fri, Jun 06, 2014, 12:56:35 PM
Fri, Jun 06, 2014, 12:58:34 PM
Mon, Jun 09, 2014, 01:40:55 PM
Mon, Jun 09, 2014, 01:41:20 PM
Mon, Jun 09, 2014, 02:11:23 PM
Mon, Jun 09, 2014, 02:12:38 PM
Mon, Jun 09, 2014, 02:15:49 PM
Mon, Jun 09, 2014, 02:16:23 PM
Mon, Jun 09, 2014, 02:16:47 PM
Mon, Jun 09, 2014, 02:19:19 PM
Mon, Jun 09, 2014, 02:20:22 PM

(b) (6)

Release: 2018-06
NSA: 03430

Mon, Jun 09, 2014, 02:21:31 PM	
Mon, Jun 09, 2014, 02:22:31 PM	
Mon, Jun 09, 2014, 02:23:09 PM	
Mon, Jun 09, 2014, 02:23:47 PM	
Mon, Jun 09, 2014, 02:24:09 PM	
Mon, Jun 09, 2014, 02:24:49 PM	
Mon, Jun 09, 2014, 02:25:15 PM	
Mon, Jun 09, 2014, 02:26:54 PM	
Mon, Jun 09, 2014, 02:27:31 PM	
Mon, Jun 09, 2014, 02:27:52 PM	
Mon, Jun 09, 2014, 02:28:59 PM	
Mon, Jun 09, 2014, 02:31:38	

(b) (6)

PM	
Mon, Jun 09, 2014, 02:32:23 PM	
Mon, Jun 09, 2014, 02:38:30 PM	
Mon, Jun 09, 2014, 02:39:16 PM	
Mon, Jun 09, 2014, 02:39:40 PM	
Mon, Jun 09, 2014, 02:44:15 PM	
Mon, Jun 09, 2014, 02:44:21 PM	
Mon, Jun 09, 2014, 02:45:43 PM	
Mon, Jun 09, 2014, 02:49:49 PM	
Mon, Jun 09, 2014, 02:52:56 PM	
Mon, Jun 09, 2014, 02:55:11 PM	
Mon, Jun 09, 2014, 03:00:03	

(b) (6)

Release: 2018-06
NSA: 03432

PM
Mon, Jun 09, 2014, 03:00:08 PM
Mon, Jun 09, 2014, 03:06:56 PM
Mon, Jun 09, 2014, 03:08:07 PM
Mon, Jun 09, 2014, 03:10:10 PM
Mon, Jun 09, 2014, 03:15:53 PM
Mon, Jun 09, 2014, 03:16:03 PM
Mon, Jun 09, 2014, 03:16:19 PM
Mon, Jun 09, 2014, 03:16:29 PM
Mon, Jun 09, 2014, 03:25:36 PM
Mon, Jun 09, 2014, 03:26:07 PM
Mon, Jun 09, 2014, 03:27:02 PM
Mon, Jun

(b) (6)

09, 2014, 03:31:49 PM	
Mon, Jun 09, 2014, 03:32:13 PM	
Mon, Jun 09, 2014, 03:32:18 PM	
Mon, Jun 09, 2014, 08:44:37 AM	
Mon, Jun 09, 2014, 08:45:48 AM	
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(b) (6)

Release: 2018-06
NSA: 03434

Doc ID: 6620561

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(b) (6)

Release: 2018-06
NSA: 03435

Doc ID: 6620561

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(b) (6)

Release: 2018-06
NSA: 03436

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(b) (6)

Release: 2018-06
NSA: 03437

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(b) (6)

Release: 2018-06
NSA: 03438

Doc ID: 6620561

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(b) (6)

Release: 2018-06
NSA: 03439

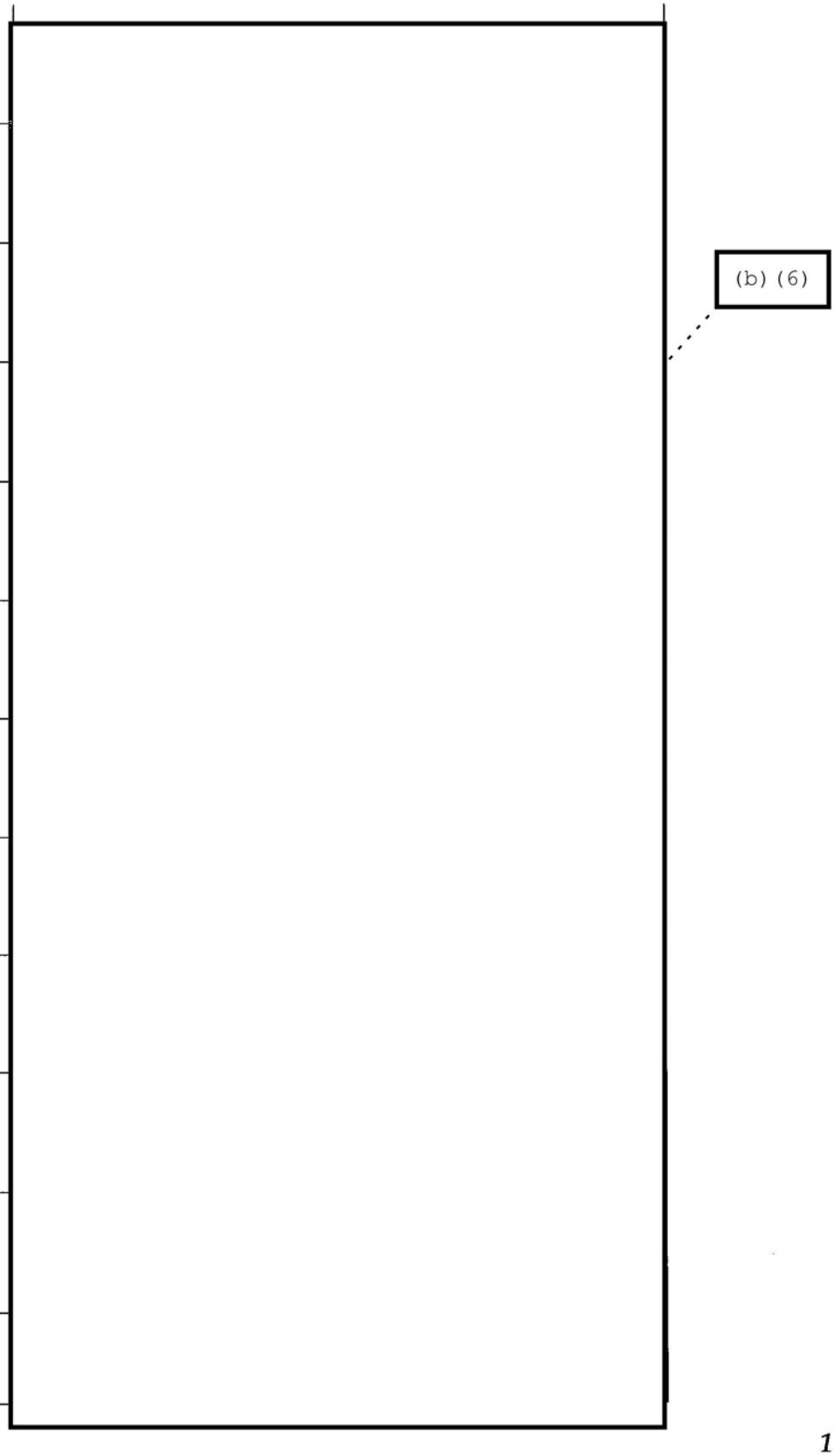
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(b) (6)

Release: 2018-06
NSA: 03440

Doc ID: 6620561

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Release: 2018-06
NSA: 03441

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(b) (6)

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(b) (6)

Release: 2018-06
NSA: 03443

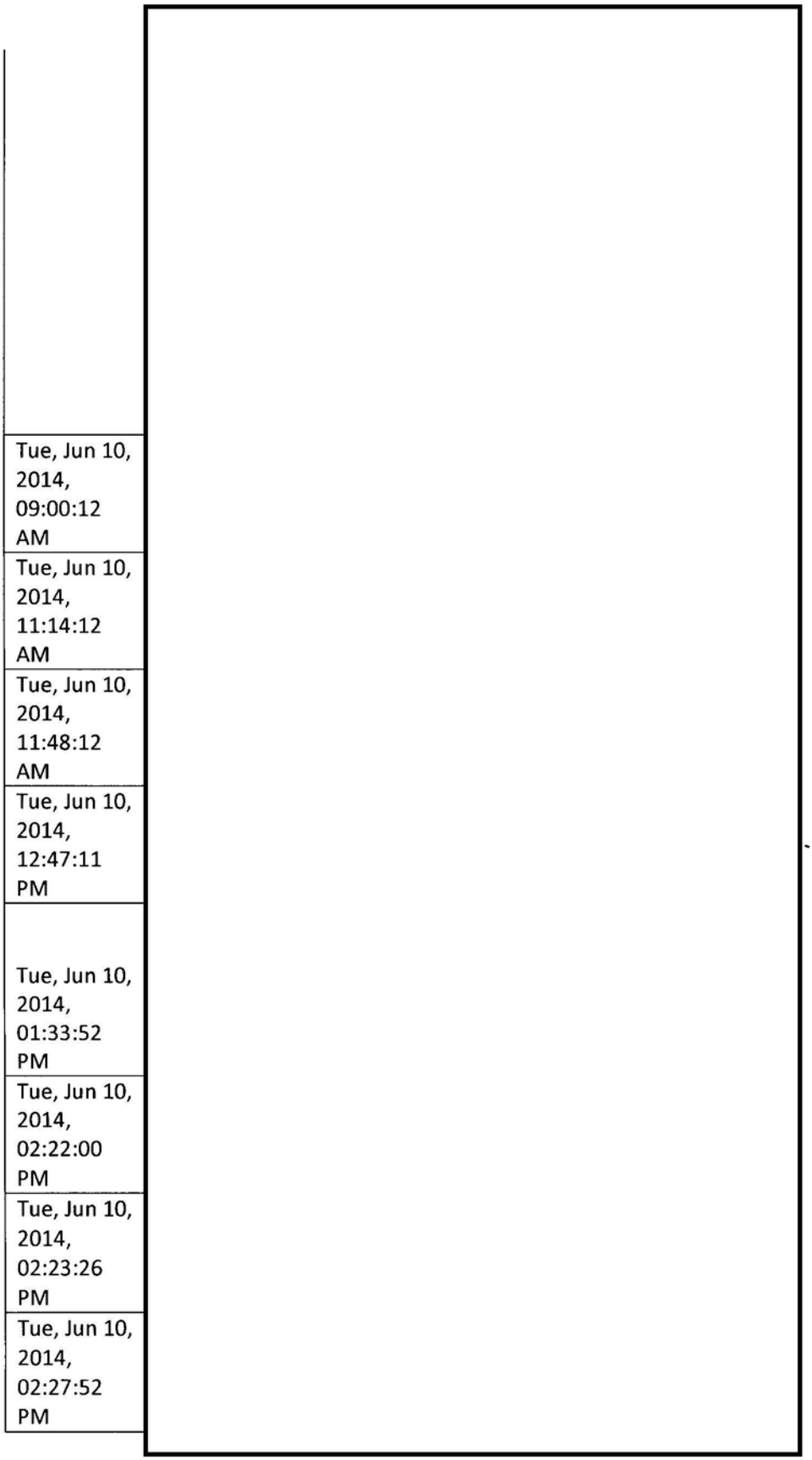
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(b) (6)

Release: 2018-06
NSA: 03444

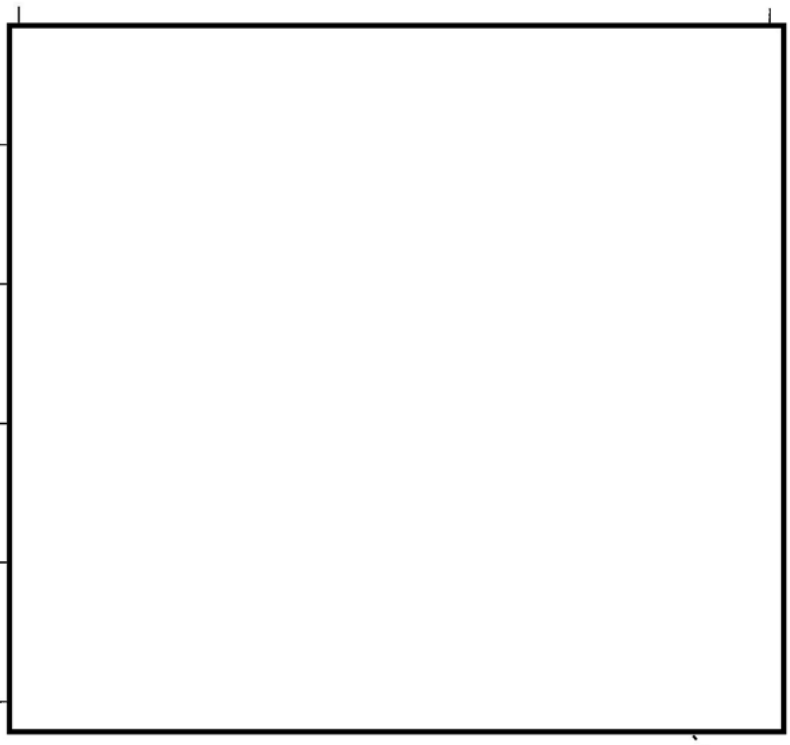
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Release: 2018-06
NSA: 03445

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(b) (6)

Release: 2018-06
NSA: 03446