

~~XXXXXXXXXXXX~~
Army Service Forces

29 November 1943

Waterman Fountain Pen Company
55 Broadway
New York, N.Y.

Gentlemen:

A sentimental attachment to one of your early model pens which has been my constant companion for over a quarter of a century and has travelled with me over the globe leads me to write you this letter.

The pen is one of the old-fashioned kind, the type which must be filled with an eye-dropper, but then I am an old-fashioned man who doesn't take readily to new-fangled ideas and doesn't mind the infrequent job of filling the capacious cavern constituting the barrel of this old pen, which is one of the advantages of the old type.

Now the top-piece or cap of this old pen is broken and I can't find one to fit it in this city. I was told that if I would write you a nice letter maybe you would, despite the pressure of war-time business, find it possible to thread my trusted companion and fit a screw cap to it. Is that possible?

Thanking you for a reply, I am,

Very truly yours,

William F. Friedman
Director of Communications
Research

L. E. WATERMAN COMPANY

344 Hudson Street, New York, N.Y.

Postal Zone 13

CHICAGO
BOSTON
SAN FRANCISCO
MONTREAL

December 16, 1943

Mr. W. F. Friedman
Room 3C340
The Pentagon
Washington, D. C.

Dear Sir:

We find upon examining the Waterman's fountain pen sent to us, which is a dropper filler type, that the pen point is not a Waterman's, nor is the same of proper size for this holder.

We can supply:

New Plain cap ---	\$.60	
Attach regular clip --	<u>.30</u>	
		\$.90

It will also be necessary to supply:

A new Waterman's gold pen-	\$3.00	
Less old gold allowance -	<u>.50</u>	
		2.50
10% Excise Tax --		.25
Clean and adjust parts --		<u>No Charge</u>
		3.65

With your approval of the above attention you may remit by check or money order, whichever way is convenient for you, including \$.07 for return postage and insurance. Or, if you prefer, we will make shipment by C.O.D. mail, for which there will be a Government charge of \$.15 for postage, insurance and C.O.D. fee.

Very truly yours,
L. E. WATERMAN COMPANY

Service Department

WR:DMC
I- 1114-27111

Room 30340
The Pentagon
SPSIS-3

XXXXXXXXXXXXXX
Army Service Forces

18 December 1943

L. E. Waterman Company,
344 Hudson Street,
New York 13, N.Y.

Gentlemen:

Receipt of your letter of December 16, is acknowledged. I note that you can supply a new plain cap with a regular clip for the sum of 90¢. I do not know whether this would include a screw cap and the cost of threading the barrel.

I also note that you state it would be necessary to supply a new gold pen, but I am perfectly happy with the present point and although it is not a Waterman point it suits my hand very well. I see no reason for its replacement. Can you please explain why you think it is necessary?

Thanking you for your courtesy in replying, I am,

Very truly yours,

William F. Friedman

L. E. WATERMAN COMPANY

344 Hudson Street, New York, N.Y.

Postal Zone 13

CHICAGO
BOSTON
SAN FRANCISCO
MONTREAL

January 3, 1944

Mr. William F. Friedman
Room 3C340
The Pentagon
Washington, D. C.

Dear Sir:

Replying to your letter of December 18, in reference to the #16 dropper filler type Waterman's fountain pen sent to us, wish to state that your holder cannot be threaded and a cap with threads cannot be supplied.

Our quotation covers the cost of a plain slip on cap at -- \$.60.

Regarding the pen point, in order to insure a proper flow of ink a gold pen of the correct size and style should be supplied. You no doubt will recall that the pen point in your holder was size #5, whereas the proper size is #6.

However, if you simply wish to have a Plain cap or clip cap supplied, we will be pleased to give that attention at the price quoted in our letter.

Very truly yours,
L. E. WATERMAN COMPANY

Service Department

WR:DMG
I- 4-27111

XXXXXXXXXXXX
Army Service Forces

Room 30340
The Pentagon
SPSIS-3

4 January 1944

Mr. W. Riemann
Service Department
L. E. Watterman Company
344 Hudson Street
New York, N.Y.

Dear Sir:

Referring to your letter of January 3, I think I will be very happy to have merely a new plain cap together with a regular clip, the cost of which in your letter of December 16, is indicated as 90¢.

I am enclosing herewith a one dollar bill to cover this cost plus 7¢ for postage and insurance.

Thanking you very much for your courtesy, I am,

Very truly yours,

William F. Friedman

Enclosed: \$1.00

Water-
man